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Veh No Cat Acade E-mail (with	ion Bhrs. AfC 2lits)	1 1
D.O.A : 21/05/2017 00',00 I-Motor CI	laim Form . M 10536274	01 26/01/201
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TP Insurer:	Survey Report t by Fax / Hand to Owner/Wksp	
Preferred Wksp /4NC Assign Wksp / QW: (	Tel:	Fax:
TP Paralculars: Veh No: UNKOUN.	. INC( . )/Non-INC( ).	
Owner / Driver: (	T'el;	)
Policy No: ( ) Period: (	) Cover Type: (	- · · · ·
Confirmed by : (	Date: Time:	)
Insured/Driver Liability: ( %) [Note-Est. Status	(WO): N: 0-20%; P: 21-79%. F: 80	100%]
Year of Registration: ( ) Warranty; YES	( )/NO( )	
Excess: (S ) Londing: \$1,000 ( )/\$2,0		
the state of the s	<b>治程分别及证证的</b> 。6154年上	<u> </u>
( ) Walk-In Costomer's information strictly		'
( ) Total Loss Case : to e-mail Insurer URGENTL'		
Drive-In ( )/ Towed-In ( ); Invoice: YES ( )	/ NO( ); Towing Co: (	
2) QC Check / Post Repair Inspection ( 3) Upload Resurvey Photo [Repair Cost > \$3000] (  Injury:	)	
		Mark Box
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VA1905365  Lumant a Particularis: river/Owner: ontact No:	Invalce-Preparation Ghi-cklist  I) AR: Accident Reporting (330);  2) DA: Dumeye Assessment (\$100); INC  3) TF: Towing Fee  4) FT: Fallow-Through Survey  5) IT: Follow-Through Survey (Resurvey)  For chimius analyst INC Only (well 10 Jan.  6) TR: Ite-in-pection	(\$80) \$40,365 \$120 \$300
WA1905365  Lumant a Particularis:-  Priver/Owner:  Contact No:	Invarces Freparation Ghecklist  Invarces Freparation Ghecklist  I) AR: Accident Reporting (310);  2) DA: Dumege Assessment (3100); INC  3) TF: Towing Fes  4) FT: Fallow-Through Survey  5) FT: Follow-Through Survey (Resurvey)  For claiming against INC Only (wef 10 Jan  6) TR: Ite-inspection  7) NI: Idao DA + SMRT Survey  6) NTUC Additional Servinesse	(\$80) \$40/\$45 \$120 \$30 \$30 \$35 \$15
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Date/Time: Actions  WA1905565  Jamman Rarticulars:  Priver/Owner:  Contact No:  Daminged Portion:  C. Checked by (Engr-In-Charge):	Invalce-Preparation Ghi-cklist  I) AR: Accident Reporting (330);  2) DA: Dumoge Assessment (\$100); INC  3) TF: Towing Fee  4) FT: Fallow-Through Survey  5) IT: Follow-Through Survey (Resurvey)  For claiming angust INC Only (well 10 Jan.  6) TR: Ite-inspection  7) N1: Idae DA + SMRT Survey  8) NTUC Additional Servines:  (2) II  *N3: Courtiesy Cor/Tp: Allowance  *N6: Repair Co-ordination  *N7: Fost Repair Inspection  *N8: DV / Collect Excess Coordination  *N8: DV / Collect Excess Coordination	(\$80) \$40/\$45 \$120 \$20 \$10
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MA 1905565  Inimant's Particulars:  Priver/Owner:  Contact No:  Inmiged Portion:  C Checked by (Engr-In-Charge):	Invalce-Preparation Ghi-cklist  I) AR: Accident Reporting (330);  2) DA: Dumoge Assessment (\$100); INC  3) TF: Towing Fee  4) FT: Fallow-Through Survey  5) IT: Follow-Through Survey (Resurvey)  For claiming angust INC Only (well 10 Jan.  6) TR: Ite-inspection  7) N1: Idae DA + SMRT Survey  8) NTUC Additional Servines:  (2) II  *N3: Courtiesy Cor/Tp: Allowance  *N6: Repair Co-ordination  *N7: Fost Repair Inspection  *N8: DV / Collect Excess Coordination  *N8: DV / Collect Excess Coordination	(\$80) \$40,745 \$10 \$10 \$10 \$10 \$10 \$10 \$10 \$10 \$25 \$10 \$25 \$10 \$25 \$20 \$30 \$20 \$20

# SINGAPORE ACCIDENT STATEMENT

# IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties,
- 7. By the ladgement of this report to the insurers, you hereby consent to the

<ol> <li>By the lodgement of this report to the insurers, you hereby consforesaid.</li> </ol>	nsent to the archiving of this report at the centre and to copies of the report being made available
The second secon	ACCIDENT STATEMENT
Date Of Report	26/07/2019 15:36
Date Of Accident	21/05/2019 00:00
Exact Location Of Accident	UNKNOWN
Country/State of Loss	SINGAPORE
and the state of t	DETAILS OF OWN VEHICLE
Vehicle Registration Number	SJH8822G
Insured/Policyholder	
Name Of Registered Owner	HERITAGE AUTO CAPITAL PTE LTD
Co Reg No	201326468K
Email Address	EDWIN@CARCOVE.COM.SG
Mobile Phane Na	(LOCAL) +65-87818338
Alternative Phone No	OFFICE-92218288
Vehicle Particulars	
Manufacturer	MERCEDES-BENZ
Model	S400 HYBRID-3.5 (A)
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy or repair to your vehicle?	NO
f No. Please state action to be taken	REPORTING ONLY
/ehicle Category	COMMERCIAL VEHICLE
nsurance Company	The state of the s
Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
ype Of Coverage	COMPREHENSIVE
Fleet Policy	NO.
Policy Number	5109268130
Cover Note Number	AND A STATE OF THE
Driver	
lame of Driver	TAN PEH HIN MICHAEL
IRIC No	CACODODAN

NRIC No S1686630Z Date Of Birth 05/09/1965 Occupation **INDOOR** Date Of Driving Pass 11/02/1984

Driving Experience 35 YEARS AND 3 MONTHS

Gender MALE

Mobile Number (LOCAL) +65-87818338

Fax Number

Contact Number OTHERS-92218288

EMail Address EDWIN@CARCOVE.COM.SG Address

8 CAIRNHILL RISE

#13-01

Postcode

229743

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

OTHER - HIRER

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

NO COLLISION

Weather Conditions

UNKNOWN

Road Surface

UNKNOWN

Other Information

Was any foreign vehicle involved in this accident?

Number of vehicles (including own vehicle)

involved in the accident

NO

Was any body injured in the Accident?

Was any injured conveyed to hospital by ambulance?

NO

Was any other material or property damaged?

NO

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

**Details of Police Action** 

Was the accident reported to the police?

YES

If Yes, Please state which Police Station

Police Station Name

COMMONWEALTH NEIGHBOURHOOD POLICE POST

Police Station Address

ROAD: BLK 111 COMMONWEALTH CRESCENT (ANNEX) , POSTCODE:

140111 COUNTRY: SINGAPORE

Police Station Contact

TEL NO: 1800-4749999 - FAX NO: 64715297

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

PLEASE REFER TO POLICE REPORT D/20190726/2039

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

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		000 100 000 000 000 000 000 000 000 000
DECLARATION	particulars are true in every respect.	
Pie	MIL AN	/26/01/80X
Policyholder Signature Date & Time:	(If driver is not the policylioider) Name:	Centre Personnel's Signature 18 10-2
Transport Local Science April	Date & Time: NRIC/PIN N	0.3
	t man the same of a second	. H <sup>0</sup> m

## IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Pollsyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

l understand, acknowledge, agree and consent that:

- My Insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/ore permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "insurers"), the insurers lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s)
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, involces, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. [collectively the "Purposes")
  - (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
  - my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agants (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
  - my Personal information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
  - the information so collected under (d) above may be shared / disclosed:
    - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or

(ii) for complying with requirements under any regulations, laws or court orders.

Polloyholder's Signature

sattled Sept.

Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:



Report No. D/20190726/2039

### POLICE REPORT (NP299)

Police Station Of Origin Commonwealth NPP 111 Commonwealth Crescent (Annex) #01-288A SINGAPORE 140111 Tel No: 1800-4749999

Date/Time Report Made 26/07/2019 14:41	Vide Rep	oort No.		Station Diary No. 7
Name Of Informant TAN PEH HIN MICHAEL	Address 8 CAIRNHILL RISE #13-01 SINGAPORE 229743			
ID Type / ID No. NRIC NO / S1686630Z	Contact Home/O		Mobile 88188228	
Nationality SINGAPORE CITIZEN	Email Address			
Occupation IT CONSULTANT	Sex Male	Age 53	Date of Birth 05/09/1965	Race Chinese
Institution/School Name	Language			
Date/Time Of Incident 16/07/2019 16:00	Location Of Incident 1557 KEPPEL ROAD INCHCAPE MARKETING BUILDING SINGAPORE 089066			
· J	Heritage Auto Capital Pte Ltd			

### Brief details.

On 25/07/2019, I received a message from Heritage Auto Capital Pte Ltd regarding a claim has been lodged against my motor policy for vehicle SJH88222G. I then went down to the company and get the NTUC income insurance letter from them. I contacted NTUC income and told them that I did not met with any accident and they informed me to lodge a police report so that they could do a investigation on their side. I wished to state that I do not know when or where it took place, all I was told is an accident involve passenger in the bus. I want to lodge a police report for record purpose.

Signature Of Informant:
/m1
Date/Time: 26/07/2019 14:41
Classification Of Case:





Report No. D/20190726/2039

CONTINUATION OF REPORT

Signature Of Officer Recording The Report:

D / Sgt 2 LIU FENGZHAN, GERRY

Signature Of Interpreter: Not applicable

Officer In-Charge Of Case: D / Clementi Police Divisional Investigation Branch / ASP PHOR HUILIN

Contact No.: 67740000

Authentication Stamp

Signature Of Informant:

Date/Timé: 26/07/2019 14:41

Classification Of Case:





Our Ref: MT/CA/TP/001/1053627-001/SN/IK

16 Jul 2019

HERITAGE AUTO CAPITAL PTE LTD 1557 KEPPEL ROAD #01-02 SINGAPORE 089066

Dear Policyholder

CLAIM NUMBER: MT/1053627-001 ACCIDENT INVOLVING SJH8822G / LIM HOCK SOON on 21 May 2019

We would like to inform you that a claim has been made against your motor policy.

We need to respond to this claim within seven days. We would appreciate it if you could provide us:

- a. additional evidence, if any, such as accident photographs, video clips or witnesses' statement
- b. information on whether you are making a claim against the other party

We wish to remind you that under this motor insurance policy, you are required to report the accident, whether there is damage or not, within 24 hours or the next working day after the accident at any of our reporting centres. If you have not done so, please report this accident to us immediately. Otherwise, we regret to inform you that we may not be able to handle the claim on your behalf.

You need not respond to us if you have already reported the accident and do not have any further information.

We wish to remind you not to admit liability, make offer or payment without informing us and getting our approval. If you are making a claim against another party or have instructed your workshop or lawyers to act on your behalf, please update us on the developments. This is important as any liability undertaken by you may have serious implication on the third party claim against you, and may result in us not being able to handle the claim for you.

If you have any queries, please contact our Customer Service Officers at 6788 6616 or email us at motor@income.com.sg.

Yours sincerely

Goh Peng Hong

Manager Motor Insurance

NTUC Income Insurance Co-operative Limited

Income Centre 75 Bras Busan Road Singapore 189557 - Tel: 6788 1777 - Fax: 6338 1500 - Email: csquery@income.com.sg - Website: www.income.com.sg

an NTUC Social Enterprise a

ACCIDENT STATEMENT
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ACCIDENT'DATEN 21 1. 05	20/9 HODYMMYYYY, TIME! ( ) (HKIMM)
LOCATION: UNKNO	
1. DETAILS OF VEHICLE	(0.00)
OIVEHICLE NUMBER:	
DINSURANCE COMPA	
c)FOLICY NUMBER	5109268130
d) FOLIOY TYPE: LOOME	REMEMBIVE / THIRD PARTY / THIRD PARTY FIRE ATHEFT)
SIMONE & MODEL!	THE CECES DEALS SACO HYDRIN
OVERIGIES (TOOM / COU	PE / MPV /V AN / LORRY / MOTORCYCLE / OTHERS)
91 1 CVIEGOWI:	PSIVALE / COMMERCIAL / MOTOROVOLES
LAREYOU CLANAING	TAGGIDENTTIME PERSONAL USE
IFNO PLEASE STATE AT	HDER YOUR OWN INSURANCE (YES/NO)
2. INSURED / POLICY HOLD	HIRD PARTY CLAIM / REPORTING ONLY)
AINAME CAR	OVE CEASING PTE LTD MALE / FEMALE
DINRID/FIN/PASSPORT	COLONS TOUTHON WEEKS TOWN ON THE SECOND ON T
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(3) 089	066
CONTINUE TO 3.d IF DI	RIVER ALSO POLICY HOLDER
TANO OF PERSON AND DRIVER	2540/2001002-200000055
Charlisting distant and and	(NAALE / FEMALE)
/ I N DINKIC/FIN/FASSPORIT_	3686630Z CONTACT: 92018388.
CIADDRESS: 8 CAL	RNHILL RIST # 13-01 (S) 2-9743
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POCUPATION	ST 09 1 1765 1(DD/MM/YYYY)
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A MANCATHER COMBINON	(CLEAR / RAINING TOTHERS (AMARIA)
DINUAL SURFACE! (DRY	/ WET / OTHERS VAINA/ROW
6. WAS ANYBODY INJURED 7. G) REPORTED TO POLICE	(YES / NO)
IF YES PLEASE STATE IN	HIGH POLICE STATION: COMMONWEALTH N. P. C.
8. THIRD PARTY VEHICLE	HIGH POLICESTATION: COMMODISTICIA 211C
THE ST WILLIAM OF VEHICLE NUMBER	Worth
. LANGE ALLY DI DRIVER'S NAMES	AA CONTRACTOR OF THE STATE OF T
O NRIGIFIN/PASSPORT	CONTACT
	HOUSENED CHARLES THE SECTION OF STATE OF THE SECTION OF THE SECTIO
d) VEHICLE NUMBER:_	MODEL:
DRIVER'S NAME:  NRIC/FIN/PASSPORT	
NRIC/FIN/PASSPORT	CONTACTU
	7.90

EMAIL = edwin & carrove. com 5.

V1060 =

## REPUBLIC OF SINGAPORE IDENTITY CARD NO. S1686630Z





FOR LKK/NAC USE ONly

CHINESE 05-09-1965 SINGAPORE





8 CAIRNHILL RISE #13-01 SINGAPORE 229743

NRIC No: \$1686830Z

27/09/2016

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSIES!

PASS DATE

Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 killograms

For LKK/NAC Use Only

NF 428A





# Certificate of Insurance

MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189) MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) RULES, 1960 ROAD TRANSPORT ACT, 1987 (MALAYSIA)

MOTOR VEHICLES (THIRD PARTY RISKS) RULES, 1959 (MALAYSIA)

Certificate Number: 5109268130

Cover : drivo CLASSIC

1. Index mark and Registration Number of Vehicle

SJH8822G

Chassis Number

: WDD2221572A059951

2. Name of Policyholder

: HERITAGE AUTO CAPITAL PTE LTD

3. Effective Date of Insurance

: 16 May 2019

4. Expiry Date of Insurance

: 15 May 2020

5. Persons or Classes of Persons entitled to drive#

(a) The Policyholder.

(b) Any other person who is driving on the Policyholder's order or with his/her permission. Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any

enactment or regulation in that behalf from driving the Motor Vehicle.

6. Limitations as to Use#

(a) Use for social domestic and pleasure purposes and in connection with the Policyholder's or Hirer's business.

## This Policy does not cover

(a) Use for racing, pace-making, reliability trial or speed-testing.

(b) Use for the carriage of goods (other than samples) in connection with any trade or business.

(c) Use for the carriage of passengers for reward purposes.

(d) Use for any purpose in connection with the Motor Trade.

# Limitations rendered inoperative by Section 8 of the Motor Vehicle (Third Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS (SECTION 1) : 5\$2,000 EXCESS (SECTION 2) \$\$1,500 WINDSCREEN EXCESS : 5\$100 ADDITIONAL EXCESS

N/A UNNAMED DRIVER EXCESS : PLEASE REFER OVERLEAF

REPAIR AT OWNER'S PREFERRED WORKSHOP : NO INSURE WITH COE : YES NCD PROTECTION : NO TRANSPORT ALLOWANCE : NO EXCESS WAIVER : NO

PRIMARY DRIVER : TAN PEH HIN MICHAEL

NAMED DRIVER (1) : N/A NAMED DRIVER (2) : N/A HIRE PURCHASE COMPANY DBS BANK LTD

SUM INSURED : MARKET VALUE OF INSURED VEHICLE AT TIME OF LOSS

I/We hereby Certify that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia)

: INSMART (INSURANCE) AGENCY PTE LTD (00000615165)

Date of Issue

: 13 May 2019 13:40 hrs

For NTUC INCOME INSURANCE CO-OPERATIVE LIMITED

Countersigned By:

Authorised Officer

Chief Executive