

REF: AIG CC3/AIG 19013196 / Aqf302

Minimum

ASSIGNMENT

From: Date: 26/7/19

Veh No: SM66334G. Regn: 2018 / Dec

Estimated Cost:

Type: ☒ Car / ☐ M.Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover /

☒ TP / ☐ WS / ☐ TP RES / ☐ OD RES / ☐ EVA / ☐ INV / ☐ MV

Truck / Trailer or

To Insured Vehicle No: SMA 6334G

Make: Audi A4 1984

at Workshop in/s: premium
of: 55 ubi Road 1

Colour: Blue. AC: Insured / Std / NI / NA

Insured:

Sp. Reading: 14240. TRadio: Insured / Std / NI / NA

Policy No: 1500154437

Eng/No:

CANo: WAUZZZF98KX000715

Claims No: 154833410456

Gen. Cond: ☒ Good / ☐ Fair / ☐ Poor / ☐ Burnt

Sum Insured:

Excess:

Steering: ☒ Inorder / ☐ Jammed / ☐ Leaked / ☐ Burnt or

(Client's Record)

Brake: ☒ Inorder / ☐ Jammed / ☐ Leaked / ☐ Burnt or

Make of Veh: 10am

Mod: Nil / ☒ S/Rim / ☐ STD A/Rim or

(Policy Condition)

Tyre Size F: 245/40R18.

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 160K.

R: 245/40R18

BS / DUN / EXNOVA ☒ GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

IDAC Accident Rpt: Consistent? Yes or No

Front

Rear

R/Bal. 06 mm

R/Bal. 06 mm

GIA / PR Seen: Consistent? Yes or No

L/Bal. 06 mm

L/Bal. 06 mm

Est. Repairs: 05/8/8 days Res: Yes or No

D.O.A.

D.O.I. 26/07/19

Lum Sum: % 3 Val: Yes or No

Survey held at

Premium.

CA / REV / REP. / 24 HRS

Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop or

Front o/s.

Date: Person Contacted:

Vehicle: IN / OUT

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

00 AIG.

SM66334G -X

RECEIVED 27 NOV 2019

26/7/19 @ 4.25pm report to Victor via Messenger.

26/7/19 @ 4.58pm Victor informed via Messenger.

26/7/19 @ 5.33pm Informed Tracy CIA & Ex: \$1600 by email.

16/10/19 @ 11.28am Wei Joe informed the excess will be \$0.

16/10/19 @ 11.29am Informed Tony the excess is \$0 by email.

21/10/19 @ 1.49pm confirmed with Carvine Annal fig to 6918.32, 5 days.

(Ced to 16314.68, 70%)

Date/Time, File Path to:

☐

: Prel. Report

Days Of Repair: 5

26/11 11:00 AM

☐

: Final Report

Resurvey No. of Trip: 1

Date/Time, File Path to:

3

Add Fee: ☐ Site Insp (\$)

☐ Interview (\$)

☐ Tech. Insp (\$)

☐ Workshop (\$)

Survey Fee:

200

Transportation:

3 + 100

Notes

11

11

11

Report Format: MEF-00

Lump Sum / F/B: 6918.32

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 31 October 2019 1:49 PM
To: Carrine Leong
Cc: SUR; jlayee.yap@premiumauto.com.sg; 'Boo seng yak'; 'Chang Chee Sing'
Subject: RE: FINAL REVISION - SMG6334G- OD AIG - SURVEYED 26 JUL 19

Dear Carrine,

WITHOUT PREJUDICE

Confirm final fig \$6,918.32 before excess \$0/- & GST and 5 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Carrine Leong <carrine.leong@premiumauto.com.sg>
Sent: Wednesday, 30 October 2019 3:41 PM
To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Subject: FW: FINAL REVISION - SMG6334G- OD AIG - SURVEYED 26 JUL 19

Hi Shiau Chan,

For your attention as per your request.

Thanks & Best Regard
Carrine Leong
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 198902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183
e. carrine.leong@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Wednesday, 16 October 2019 11:29 AM
To: Claims; SUR
Subject: RE: OD CLAIM FOR SMG 6334 G

Dear Tony,

According to AIG officer, the excess of above vehicle is \$0/-.

Best Regards,

Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Tuesday, 13 August 2019 5:00 PM
To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SMG 6334 G

Dear Tony,

As spoken with you.

Please be informed that the excess of SMG 6334G should be \$800.00 instead of \$1,600.00

Best Regards,

Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Tuesday, 30 July 2019 5:37 PM
To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SMG 6334 G

Dear TRoy,

As instructed by our client, please proceed to repair the insured vehicle **SMG 6334G (Excess \$1,600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

- Revise in excess/ SMG6334G/ DOA: 24/07/2019

From: Yap, Weijoe
To: 'SUR'
Cc: Parthiban, Theerthan, Lim, Sheng Yang, Lim, Sheng Yang
Sent: 16/10/2019 11:28:17 AM

Dear Shiau Chan,

As we spoke earlier.

Please be inform that the final excess amount will be S\$0.00.

Excess:	S\$0.00
---------	---------

Thankyou
Best Regards.

Yap Wei Joe
AIG
Express Claim Adjuster,
Singapore- Auto Express & FNOL
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel 8001206556 | Ext : 1012220
E: Weijoe.Yap@aig.com

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Tuesday, 30 July 2019 5:37 PM
To: Claims; SUR
Subject: RE: OD CLAIM FOR SMG 6334 G

Dear TRoy,

As instructed by our client, please proceed to repair the insured vehicle **SMG 6334G (Excess \$1,600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 29 July 2019 5:20 PM
To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Claims Dept' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SMG 6334 G

Hi Shiau Chan,

Hereby attached with the certificate insurance for your information.

Thanks

Best Regards,

TRoy Goh

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 109902273W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	25 Jul 2019 09:19	Cim Veh Model Changed		[] Merimen Administrator
2	25 Jul 2019 09:19	Cim Created	Reg No: SMG6334G, Policy No: 1800154437, Acct Date: 2019/07/24, Claim Type: SC, Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG), Ins.Status => Notification, Created from SAS:MPA119097099	[I] Merimen Administrator
3	26 Jul 2019 15:54	Cim Registration Modified	Setl.Type:3->0, Claim Type:SC->OD.	[] LEE SU THING
4	26 Jul 2019 15:54	Adj Cim Retrieved	Adj: LKK Auto Consultants Pte Ltd (HQ)	[] LEE SU THING
5	26 Jul 2019 15:54	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] LEE SU THING
6	26 Jul 2019 15:54	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/08/06	[A] LEE SU THING
7	26 Jul 2019 15:54	Adj Mandate Set	Approved:8000.00,Reinsp:Adj decides.	[A] LEE SU THING
8	26 Jul 2019 15:54	Cim Registration Modified	Rep:1137->200611.	[A] LEE SU THING
9	26 Jul 2019 15:54	Cim Veh Model Changed	(200040) AUDI A4 2.0 (A).	[A] LEE SU THING
10	26 Jul 2019 15:54	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] LEE SU THING
11	26 Jul 2019 16:17	Adj Rpt Initiated		[A] SHIAU CHAN
12	26 Jul 2019 16:17	Cim Dtl Modified	JPJ Reg, Date: -> 2018/12/27.	[A] SHIAU CHAN
13	26 Jul 2019 16:17	Cim Details Notified		[A] SHIAU CHAN
14	26 Jul 2019 16:19	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2019/08/06	[A] SHIAU CHAN
15	26 Jul 2019 16:20	Adj Mandate Request	Cur.Req:7886.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
16	29 Jul 2019 11:45	Cim Registration Modified	Init.Est.->5,000 - 6,000, Excess: -> 1600.00, 2F Remarks: -> Not Applicable. GS T: -> 7.00.	[I] Yap, Weijoe
17	29 Jul 2019 16:26	Label Added	(20226):Coverage Confirmed.	[A] Merimen Administrator
18	30 Jul 2019 16:58	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/08/06, Mandate Remarks: Re-inspect and upload damage photos of wheel housing liner, damage photos of front bumper. Re-inspection to be done for damage check and supplementary items / labour.	[I] Koh, Victor-CK
19	30 Jul 2019 16:58	Adj Mandate Set	Approved:7886.00:Re-inspect and upload damage photos of wheel housing liner, damage photos of front bumper. Re-inspection to be done for damage check and supplementary items / labour. Reinsp:Yes.	[I] Koh, Victor-CK

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2226171	26/07/2019 16:17	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMG6334G		11.77

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 26 Jul 2019

Preliminary Advice

Vehicle No	: SMG6334G	Accident Date	: 24/07/2019
Make	: AUDI A4	Policy No.	: 1800154437
Assignment Date	: 26/07/2019	Excess	: S\$0.00
Date of Inspection	: 26/07/2019	Est. Duration of Repair	: 5.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	23,433.00
Revised Amount	:S\$	7,358.00
Check Items (Estimated)	:S\$	528.00
Total	:S\$	7,886.00

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	160,000.00
COE / PARF Rebate	:S\$	58,631.00
Salvage Value	:S\$	
Margin for Repair	:S\$	101,369.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	988D
Vehicle Details	
Vehicle No.:	SMG6334G
Vehicle to be Exported:	No
Intended Deregistration Date:	26 Jul 2019
Vehicle Make:	AUDI
Vehicle Model:	A4 SEDAN 2.0 TFSI S TRONIC (NAV)
Primary Colour:	Blue
Manufacturing Year:	2018
Engine No.:	CVK071511
Chassis No.:	WAUZZZF48KN000715
Maximum Power Output:	140.0 kW (187 bhp)
Open Market Value:	\$33,752.00
Original Registration Date:	27 Dec 2018
First Registration Date:	27 Dec 2018
Transfer Count:	0
Actual ARF Paid:	\$39,253.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	26 Dec 2028
PARF Rebate Amount:	\$29,439.00
Intended COE Rebate Details	
COE Expiry Date:	26 Dec 2028
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$31,001.00
COE Rebate Amount:	\$29,192.00
Total Rebate Amount:	\$58,631.00

The information contained herein is correct as at 26 Jul 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GiA Records Management Centre established by the General Insurance Association of Singapore (GiA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	25/07/2019 08:50
Date Of Accident	24/07/2019 11:50
Exact Location Of Accident	1 UPPER PAYA LEBAR ROAD
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SMG6334G
Insured/Policyholder	
Name Of Registered Owner	CHEW CHAN FEI
NRIC No	S7435988D
Email Address	DARRYL.CHIEW@GMAIL.COM
Mobile Phone No	(LOCAL) +65-92269166
Alternative Phone No	OFFICE-92269166
Vehicle Particulars	
Manufacturer	AUDI
Model	A4 SEDAN 2.0 TFSI 8W
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1800154437
Cover Note Number	
Driver	
Name of Driver	CHEW CHAN FEI
NRIC No	S7435988D
Date Of Birth	29/10/1974
Occupation	INDOOR
Date Of Driving Pass	27/11/1997
Driving Experience	21 YEARS AND 7 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-92269166
Fax Number	
Contact Number	OFFICE-92269166
Email Address	DARRYL.CHIEW@GMAIL.COM

Address	227 UPPER PAYA LEBAR RD #07-13
Postcode	533872
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLIDED INTO MOTORCYCLIST
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	TRAFFIC POLICE DIVISION HQ
Police Station Address	ROAD: 10 UBI AVENUE 3 , POSTCODE: 408865 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: 65470000 - FAX NO:
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLEASE REFER TO POLICE REPORT

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	750EX
Vehicle Make/Model/Colour	PMD E-BIKE
Details Of Properties	
Vehicle Category	MOBILE EQUIPMENT
Name of Driver	LIM KAI JIE BRIAN
NRIC/Passport Number	T0121817J
Contact Number	84896109
Address	44 CIRCUIT ROAD #06-619
Postcode	370044

Insurance Company Name:

Nature Of Damage

No. Of Passenger (Including Driver)

Date & Time: 24/7/19
4:02pm

Driver's Signature _____
(If driver is not the policyholder)
Date & Time _____

Reporting Centre Personnel's Signature
Name: Tina A. A.C. T. C.

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Refer to police report T/20190724/2125

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature _____

Date & Time: 02/24/16

Reading: 14 pages

Driver's Signature _____

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    (if driver is not the policyholder)

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Date & Time:

Reporting Centre Personnel's Signature _____

Name: Leah Marie Jones

NHC/FIN NO: 656 7792 k

Accident Photo



Accident Photo



Accident Photo





SINGAPORE POLICE FORCE



T/20190724/2125

1 of 4

Police Station Of Origin:
Traffic Police
10 Ubi Avenue 3 SINGAPORE 408865
Tel No: 65470000

Report No. T/20190724/2125

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 24/07/2019 15:19		Vide Report No.: F/20190724/0070		Station Diary No.:	
Informant's Particulars					
Name of Informant: CHIEW CHAN FEI			Address: APT BLK 227 UPPER PAYA LEBAR ROAD #07-13 BOTANIQUE AT BARTLEY SINGAPORE 533872		
ID Type / ID No.: NRIC NO / S7435988D			Contact No.: Home/Office: Mobile: 92269166		
Nationality: SINGAPORE CITIZEN			Email:		
Sex: Male	Age: 44	Date of Birth: 29/10/1974	Type of Informant: Driver		
Race: Chinese			Language:		Institution / School Name:
Occupation: SALE MANAGER			Driving Licence Information: Class: Date of Expiry:		

General Information of the Accident

Type of Accident:	Non-Injury	Drink Drive: No	Date/Time of Accident: 24/07/2019 11:50	Type of Location:
Location: Along Road 1 UPPER PAYA LEBAR ROAD Upp paya lebar road towards boundary road after battley road near lamp post 63.				
Weather: Clear		Road Surface: Dry		Road Speed Limit:
Traffic Flow:		Traffic Control:		Traffic Volume:
Type of Collision:				Anyone conveyed by ambulance: No

Details of Vehicle Involved

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
PMD	PMD					0
SMG6334G	Car	AUDI	A4 SEDAN 2.0 TFSI S TRONIC (NAV)	Blue		0



**SINGAPORE
POLICE FORCE**



T/20190724/2125

Police Station Of Origin:
Traffic Police
10 Ubi Avenue 3 SINGAPORE 408865
Tel No: 65470000

4 of 4

Report No. T/20190724/2125

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report:
TP /
EUGENE AW WEI XUAN

Signature Of Interpreter:
Not applicable

Officer In Charge Of Case:
TP / GIA /
Staff Sgt WONG SIEU LUI
Contact No.: 65476151

Authentication Stamp
NP168

Signature Of Informant:

Date/Time:
24/07/2019 15:19

Classification Of Case:  **SINGAPORE
POLICE FORCE**

Signature:



Police Station Of Origin:
Traffic Police
10 Ubi Avenue 3 SINGAPORE 408865
Tel No: 65470000

CONTINUATION OF REPORT

Details of Vehicle Insurance				
Vehicle No.	Insurance Company	Insurance No	Effective	Expiry Date
SMG6334G	AIG ASIA PACIFIC INSURANCE PTE. LTD.	1800154437	27/12/2018	26/12/2019

Details of Person Involved			
Any Pedestrian Involved: No			
No. of Pedestrians Injured: NIL		Use of Pedestrian Crossing: NA	
Rider			
Name	LIM KAI JIE BRIAN	ID No.	T0121817J
Related Vehicle	PMD (PMD)	Contact No.	NIL
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL
Driver			
Name	CHIEW CHAN FEI	ID No.	S7435988D
Related Vehicle	SMG6334G (Car)	Contact No.	92269166
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

Brief Details.

ON THE STATED DATE, TIME AND LOCATION

I WAS ON MY CAR OF PLATE NUMBER SMG6334G EXITING THE CONDOMINIUM AND MAKING A LEFT TURN TO THE STOP LINE BEFORE JOINING MAIN ROAD OF UPPER PAYA LEBAR ROAD. THE DRIVER VIEW OF FOOTPATH WAS BLOCKED BY FENCING. AS SOON AS I EXITED THE CONDO, MY FRONT RIGHT OF CAR WAS HIT BY THE PMD USER. I DID NOT SEE HIM EARLIER AS IT WAS AT HIS BLIND SPOT AND THERE IS NO MIRROR STAND OUTSIDE THE EXIT FOR ME TO CHECK THE BLIND SPOT. THAT ALL.

VIDE INCIDENT NUMBER: F/20190924/0070



**SINGAPORE
POLICE FORCE**



T/20190724/2125

Police Station Of Origin:
Traffic Police
10 Ubi Avenue 3 SINGAPORE 408865
Tel No: 65470000

3 of 4

Report No. T/20190724/2125

CONTINUATION OF REPORT

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0897/2019/NS
Date	:	25-Jul-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Chiew Chan Fei
Address	:	227 Upper Paya Lebar Rd #07-13 Singapore 533872
Telephone	:	HP +65 92269166
Type of Claim	:	Own Damage Claims
Policy No.	:	1800154437
Vehicle No	:	SMG 6334 G
Model Code	:	Audi A4 SEDAN 2.0 TFSI
Model / Year	:	27/12/2018
Engine No	:	CVK 071511
Chassis No	:	WAUZZZF48KN000715
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	24-Jul-19
Place of Accident	:	1 Upper Paya Lebar Rd

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

SMG 6374G

Estimated Labour Charges for Accident Vehicle. SFB 1399 L

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and reinstall front wire harness for headlights, horns, outside temperature sensor, headlight washer assy and front parking aid.	S/N \$ 480.00 ✓	
2	To dismantle and renew front bumper, rhs front fender, bonnet and rhs headlight. Re-organise crash management components. Reinstall all parts removed.	\$ 3,150.00 ✓ 1500	
3	To respray front bumper, bonnet and rhs front fender. ✓	\$ 3,000.00 ✓ 1650 1100	
4	To renew rhs front rim and carry out wheel alignment.	S/N \$ 280.00 X	
5	To carry out diagnostic check.	S/N \$ 192.00 ✓	
TOTAL LABOUR CHARGES		: <u>\$ 7,102.00</u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. *SUB 63346* SFB 1399 I

S/N	Parts Description	Damaged Parts & Prices	
		S/	Nett
1	FRONT BUMPER <i>Regn</i>	\$	1,999.00 x
2	FRONT BUMPER FIXING PARTS	\$	531.00 +
3	AIR GUIDE - RH	\$	56.00 x
4	FOAM FILLER PIECE	\$	113.00 x
5	FRONT BUMPER CARRIER	\$	733.00 x
6	FRONT BUMPER GUIDE SECTION - RH	\$	34.00 x
7	FRONT BUMPER BRACKET	\$	125.00 +
8	FRONT BUMPER SUPPORT - LH / RH	2 \$	52.00 +
9	PARKING AID SENSOR - FRONT INNER OUTER	2 \$	462.00 x
10	SEAL RING	4 \$	12.00 +
11	HORN - LOW TONE RH	\$	262.00 x
12	SPRING SHACKLE - RH	\$	26.00 x
13	FENDER - RH <i>Distorted</i>	\$	700.00 ✓ <i>559.60</i>
14	FENDER ATTACHMENT PARTS <i>Not Nec</i>	\$	183.00 ? x
15	CLOSING ELEMENT - RH <i>Not Nec</i>	\$	45.00 ? x
16	FENDER BRACKET - RH <i>Bent</i>	\$	32.00 ✓ <i>75.70</i>
17	DEFORMATION ELEMENT BRACKET - RH <i>2nd</i>	\$	45.00 ✓ <i>35.60</i>
18	POP RIVET <i>he</i>	6 \$	18.00 — <i>14.40</i>
19	FENDER BRACKET - RH <i>Bent</i>	\$	29.00 — <i>23.64</i>
20	BRACE - RH FRONT <i>Bent</i>	\$	107.00 ✓ <i>85.60</i>
SUB TOTAL SPARE PARTS		\$	5,564.00

All charges are not inclusive of GST.

Legend :

Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax**Material List for Accident Vehicle Regn No. SFB 1399 L**

S/N	Parts Description		Damaged Parts & Prices S/Nett
21	WHEEL HOUSING LINER - RH <i>deformed.</i>	S	220.00 ✓ 175.60 <i>HK</i>
22	WHEEL HOUSING LINER ATTACHMENT PARTS <i>Not new</i>	S	211.00 ✓ X
23	WHEEL SPOILER <i>free on</i>	TBC	X
24	END PLATE - RH	S	33.00 X
25	STONE CHIP GUARD - RH <i>new</i>	S	46.00 ✓ 36.64
26	FENDER TOP LEDGE COVER - RH UPPER <i>new</i>	S	28.00 — 22.74
27	FENDER TOP LEDGE COVER - RH LOWER <i>new</i>	S	21.00 — 16.16
28	BONNET <i>Dented</i>	S	2,554.00 — 2043.70
29	IMPACT PROTECTION - CENTRE <i>new</i>	S	25.00 — 19.92
30	IMPACT PROTECTION - LH / RH	NEC S	50.00 — 39.52
31	LED HEADLIGHT	NEC S	7,087.00 +
32	LIFT CYLINDER - RH <i>new</i>	S	192.00 +
33	AIR GUIDE GRILLE - RH <i>new</i>	TBC	X
34	FRONT RIM - RH <i>Not new</i>	TBC	X
35	SUNDRIES <i>Not new</i>	S	300.00 ? X
TOTAL SPARE PARTS		:	\$ 16,331.00
TOTAL LABOUR CHARGES			\$ 7,102.00
GRAND TOTAL			\$ 23,433.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian Lim
Surveyed Date : 26/07/19.
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorised, OS Reps

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0897/2019/NS
Date : 25-Jul-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian,
5 days exclude 1 Sunday 1 PH
ok - Jy - 27 SEP 2019

Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Chiew Chan Fei
Address : 227 Upper Paya Lebar Rd
#07-13
Singapore 533872
Telephone : HP +65 92269166
Type of Claim : Own Damage Claims
Policy No. : 1800154437
Vehicle No : **SMG 6334 G**
Model Code : Audi A4 SEDAN 2.0 TFSI
Model / Year : 27/12/2018
Engine No : CVK 071511
Chassis No : WAUZZZF48KN000715
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 24-Jul-19
Place of Accident : 1 Upper Paya Lebar Rd

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SMG 6334 G

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and reinstall front wire harness for headlights, horns, outside temperature sensor, headlight washer assy and front parking aid	S/N S	480.00	\$ 480.00
2	To dismantle and renew front bumper, rhs front fender, bonnet and rhs headlight. Re-organise crash management components	S	3,150.00	\$ 1,500.00
3	To respray front bumper, bonnet and rhs front	S	3,000.00	\$ 1,650.00
4	To renew rhs front rim and carry out wheel	S/N S	280.00	
5	To carry out diagnostic check.	S/N S	192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	<u>\$ 7,102.00</u>	<u>\$ 3,822.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax**Material List for Accident Vehicle Regn No. SMG 6334 G**

S/N	Parts Description	<u>Damaged Parts & Prices</u>	
		S/Nett	
1	FRONT BUMPER	\$	1,999.00
2	FRONT BUMPER FIXING PARTS	\$	531.00
3	AIR GUIDE - RH	\$	56.00
4	FOAM FILLER PIECE	\$	113.00
5	FRONT BUMPER CARRIER	\$	733.00
6	FRONT BUMPER GUIDE SECTION - RH	\$	34.00
7	FRONT BUMPER BRACKET	\$	125.00
8	FRONT BUMPER SUPPORT - LH / RH	2 \$	52.00
9	PARKING AID SENSOR - FRONT INNER OUTER	2 \$	462.00
10	SEAL RING	4 \$	12.00
11	HORN - LOW TONE RH	\$	262.00
12	SPRING SHACKLE - RH	\$	26.00
13	FENDER - RH	\$	700.00
14	FENDER ATTACHMENT PARTS	\$	183.00
15	CLOSING ELEMENT - RH	\$	45.00
16	FENDER BRACKET - RH	\$	32.00
17	DEFORMATION ELEMENT BRACKET - RH	\$	45.00
18	POP RIVET	6 \$	18.00
19	FENDER BRACKET - RH	\$	29.00
20	BRACE - RH FRONT	\$	107.00
SUB TOTAL SPARE PARTS		\$	5,564.00
			\$

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax**Material List for Accident Vehicle Regn No. SMG 6334 G**

S/N	Parts Description	<u>Damaged Parts & Prices</u>	
		S/Nett	
			\$ 743.04
21	WHEEL HOUSING LINER - RH	\$ 220.00	\$ 175.60
22	WHEEL HOUSING LINER ATTACHMENT PARTS	\$ 211.00	
23	WHEEL SPOILER	TBC	
24	END PLATE - RH	\$ 33.00	
25	STONE CHIP GUARD - RH	\$ 46.00	\$ 36.64
26	FENDER TOP LEDGE COVER - RH UPPER	\$ 28.00	\$ 22.24
27	FENDER TOP LEDGE COVER - RH LOWER	\$ 21.00	\$ 16.16
28	BONNET	\$ 2,554.00	\$ 2,043.20
29	IMPACT PROTECTION - CENTRE	\$ 25.00	\$ 19.92
30	IMPACT PROTECTION - LH / RH	NEC \$ 50.00	\$ 39.52
31	LED HEADLIGHT	NEC \$ 7,087.00	
32	LIFT CYLINDER - RH	\$ 192.00	
33	AIR GUIDE GRILLE - RH	TBC	
34	FRONT RIM - RH	TBC	
35	SUNDRIES	\$ 300.00	
TOTAL SPARE PARTS		\$ 16,331.00	\$ 3,096.32
TOTAL LABOUR CHARGES		\$ 7,102.00	\$ 3,822.00
GRAND TOTAL		\$ 23,433.00	\$ 6,918.32

All charges are not Inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SMG 6334 G

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0897/2019/NH

21 Nov 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SMG 6334 G, Audi A4 SEDAN 2.0 TFSI.

With reference to the above-mentioned vehicle, no. **SMG 6334 G**, claimant, **Mr. Chiew Chan Fei**, please find the related document per attached.

1. A copy of the Original invoice no. 85014498 – S\$ 6,546.60.
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG – SMG 6334 G

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6386 2223
Main Telefax 6471 3730

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6386 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email: customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 10:51

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014498 Date: 19/11/2019 Order: SMG6334G Term: 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No: SMG6334G (V 40510) Regn Date: 27/12/2018 Mileage: 16822 WIP No.: 61833
Model: A4 SEDAN 2.0 TFSI 8W2ADG Chassis: WAUZZZF48KN000715 Engine: CVK 071511 Dept: U
You have been assisted by :- UB-Tony Foong (33)

		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	-800.00	1.00	-800.00
S	BODYWORK	M: TO REMOVE AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR, HEADLIGHT WASHER ASSY AND FRONT PARKING AID.	480.00	1.00	480.00
S	BODYWORK	M: TO DISMANTLE AND RENEW RHS FRONT FENDER AND BONNET. REPAIR FRONT BUMPER. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	1500.00	1.00	1,500.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER, BONNET AND RHS FRONT FENDER	1650.00	1.00	1,650.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A8W0821172A	WHEEL HOUS	Less 020%	1.00	219.50
X	A8W0821106A	FENDER	Less 020%	1.00	699.50
X	A8W0823029A	HOOD	Less 020%	1.00	2554.00
X	A8W0821471	BRACKET (LAST)	Less 020%	1.00	28.30
X	A8W0821468	BRACKET	Less 020%	1.00	31.50
X	A8W0821136C	SUPPORT	Less 020%	1.00	107.00
X	A8W0823746	COVER	Less 020%	1.00	20.20
X	A8W0821470	BRACKET	Less 020%	1.00	44.50
X	A8W0823125	(SK) PROTECTION	Less 020%	1.00	24.90
X	A8W0823126	PROTECTION	Less 020%	1.00	24.70
X	A8W0820582C	COVER	Less 020%	1.00	27.80
X	A8W0853824B 9B9	STONEGUARD	Less 020%	1.00	45.80
X	AN 0161857	POP-RIVET	Less 020%	6.00	3.00
X	A8W0823124	PROTECTION	Less 020%	1.00	24.70

Parts 3,096.32
Labour 0.00
Sublet 3,822.00
Menus 0.00
Lubricant 0.00

Sub-Total 6,118.32
7% GST 428.28
Grand Total 6,546.60



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SMG 6334 G

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0897/2019/EH
13 Aug 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

1 total pages

RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A4 SEDAN 2.0 TFSI
Vehicle Chassis No. : WAUZZF48KN000715
Vehicle Regn No. : **SMG 6334 G**
Vehicle Mileage : 14,688 KM
Vehicle Owner : Mr. Chiew Chan Fei
Certificate No : 1800154437
\$856.00
Own Damage Excess : ~~\$1,712.00~~ (Including 7% GST)
Accident Date : 24/07/2019
Place : 1 Upper Paya Lebar Rd
Repair Cost : \$ 6546.60
WIP No. : 61833
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6386 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 
Time : 1700 hr
Date : 13/8/19

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	26 Jul 2019 16:17		26 Jul 2019 15:54 Edit Adj Rpt	\$56,918.32 Edit Estimates	\$56,918.32 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	CHEW CHAN FEI, ID: S7435988D, Tel: +6592269166, Email: darryl.chiew@gmail.com								
Vehicle Reg. No.:	SMG6334G	Date of Loss:	24/07/2019 11:00 - :59 [6 Months and 27 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 1548334104SG	Policy/Cover Note No.:	1800154437 (Comprehensive)						
		Excess:	\$50.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Yap, Weijoe] Weijoe.Yap@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 06/08/2019]								
Driver/Custodian:	CHEW CHAN FEI (44 / Male), NRIC: S7435988D, Tel: +6592269166 Email: darryl.chiew@gmail.com								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG (16/10/2019): SMG6334G / OD / 24/07/2019 / Coverage & Excess update - AIG_SG (02/08/2019): SMG6334G / OD / 24/07/2019 / Coverage & Excess update - AIG_SG (30/07/2019): Alert - Adj Mandate Approved (\$57886.00) - SMG6334G - Claim Handler: Yap, Weijoe - AIG_SG (29/07/2019): SMG6334G / OD / 24/07/2019 / Coverage & Excess update									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SMG6334G (1548334104SG)

OD

Jul 24 2019 11:50AM

[CHEW CHAN FEI]

Premium Automobiles Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Video			1 per page 1 ☒	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	25/07/19 09:12	Video - Accident [Linked Accident Report Documents]	Load MP4	☐
Assessment Reports			1 per page 1 ☒	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	26/07/19 16:19	Adjuster Immediate Advice	Load HTM	☐
Photos/Images			3 per page 3 ☒	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	26/07/19 16:11	General View	Load JPG	☒
2	26/07/19 16:11	Chassis Number	Load JPG	☒
3	26/07/19 16:11	General View	Load JPG	☒
4	26/07/19 16:11	General View	Load JPG	☒
5	26/07/19 16:11	General View	Load JPG	☒
6	26/07/19 16:11	General View	Load JPG	☒
7	26/07/19 16:11	General View	Load JPG	☒
8	26/07/19 16:11	General View	Load JPG	☒
9	26/07/19 16:11	General View	Load JPG	☒
10	26/07/19 16:11	General View	Load JPG	☒
11	26/07/19 16:11	General View	Load JPG	☒
12	26/07/19 16:11	General View	Load JPG	☒
13	26/07/19 16:11	General View	Load JPG	☒
14	05/12/19 15:16	General View	Load JPG	☒
15	05/12/19 15:17	Reinspection Photo	Load JPG	☒
16	05/12/19 15:17	Reinspection Photo	Load JPG	☒
17	05/12/19 15:17	Reinspection Photo	Load JPG	☒
18	05/12/19 15:17	Reinspection Photo	Load JPG	☒
19	05/12/19 15:17	Reinspection Photo	Load JPG	☒
20	05/12/19 15:17	Reinspection Photo	Load JPG	☒
21	05/12/19 15:17	Reinspection Photo	Load JPG	☒
22	05/12/19 15:17	Reinspection Photo	Load JPG	☒
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24	05/12/19 15:17	Reinspection Photo	Load JPG	☒
25	05/12/19 15:17	Reinspection Photo	Load JPG	☒
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28	05/12/19 15:17	Reinspection Photo	Load JPG	☒
29	05/12/19 15:17	Reinspection Photo	Load JPG	☒
30	05/12/19 15:17	Reinspection Photo	Load JPG	☒
31	05/12/19 15:17	Reinspection Photo	Load JPG	☒
32	05/12/19 15:17	Reinspection Photo	Load JPG	☒
33	05/12/19 15:17	Reinspection Photo	Load JPG	☒
Documentation			1 per page 1 ☒	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	26/07/19 16:11	Singapore Accident Statement	Load PDF	☐
2	26/07/19 16:11	Police Report	Load PDF	☐

Video			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
3	26/07/19 16:11	ESTIMATE		Load PDF
4	29/07/19 14:39	Driver's Driving License		Load PDF
5	30/07/19 14:25	Certificate of Insurance		Load PDF
6	16/12/19 09:31	Workshop Invoice		Load PDF
7	16/12/19 09:31	Discharge Voucher		Load PDF

Linked Accident Report Documents

Video			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	25/07/19 09:12	Video - Accident		Load MP4
Assessment Reports			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	25/07/19 09:19	Accident Statement		Load HTML
Photos/Images			3 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	25/07/19 09:11	Accident Photo		Load JPG
2	25/07/19 09:11	Accident Photo		Load JPG
3	25/07/19 09:11	Accident Photo		Load JPG
4	25/07/19 09:11	Accident Photo		Load JPG
5	25/07/19 09:11	Accident Photo		Load JPG
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12	25/07/19 09:11	Accident Photo		Load JPG
13	25/07/19 09:11	Accident Photo		Load JPG
14	25/07/19 09:11	Accident Photo		Load JPG
15	25/07/19 09:11	Accident Photo		Load JPG
16	25/07/19 09:11	Driving License		Load JPG
17	25/07/19 09:11	Accident Photo		Load JPG
18	25/07/19 09:11	Accident Photo		Load JPG
19	25/07/19 09:11	Accident Photo		Load JPG
20	25/07/19 09:11	Accident Photo		Load JPG
21	25/07/19 09:11	Accident Photo		Load JPG
22	25/07/19 09:11	Accident Photo		Load JPG
23	25/07/19 09:11	Accident Photo		Load JPG
24	25/07/19 09:19	Police Report		Load JPG
25	25/07/19 09:19	Police Report		Load JPG
26	25/07/19 09:19	Police Report		Load JPG
27	25/07/19 09:19	Police Report		Load JPG
Documentation			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	25/07/19 09:18	Sketch Plan		Load JPG
2	25/07/19 09:18	Sketch Plan #2		Load JPG

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199807198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19013196/AQF3E2

Date: 16/12/2019

REFERENCE

Insured/Claimant: CHEW CHAN FEI Policy No: 1800154437
Date of Loss: 24/07/2019 Nature of Claim: OD Claim No: 1548334104SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SMG6334G**
Make & Model: AUDI A4, 2.0 (A) Engine No: CVK071511
Reg. Date: 27/12/2018 (Man. Year: 2018) Chassis No: WAUZZZF48KN000715
Colour: Blue Odometer: 14240 km
Engine Capacity: 1984 cc
Market Value/New Car Price: S\$160,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 245/40 R18 Rear Tyre Size: 245/40 R18
Front Left Side: Goodyear 6 mm Rear Left Side: Goodyear 6 mm
Front Right Side: Goodyear 6 mm Rear Right Side: Goodyear 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	16,331.00	3,096.32	13,234.68	81.04
Miscellaneous Items	0.00	0.00	0.00	
Labour	7,102.00	3,822.00	3,280.00	46.18
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	23,433.00	6,918.32	16,514.68	70.48
- Excess (S\$)	800.00	800.00	0.00	0.00
(S\$)	22,633.00	6,118.32	16,514.68	72.97
+ GST 7.00/7.00% (S\$)	1,584.31	428.28	1,156.03	72.97
Nett Amount (S\$)	24,217.31	6,546.60	17,670.71	72.97

INSPECTION

Date of Assignment: 26/07/2019

Date Inspected: 26/07/2019 Inspected At:

Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699

Estimated Period of Repair: 5.0 days

Adjuster: ADRIAN LING

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*FRONT BUMPER	Repair	1,999.00 FS	*- FS
2	1	*FRONT BUMPER FIXING PARTS	Not Necessary	531.00 FS	*- FS
3	1	*AIR GUIDE-RH	Not Necessary	58.00 FS	*- FS
4	1	*FOAM FILLER PIECE	Not Necessary	113.00 FS	*- FS
5	1	*FRONT BUMPER CARRIER	Not Necessary	733.00 FS	*- FS
6	1	*FRONT BUMPER GUIDE SECTION-RH	Not Necessary	34.00 FS	*- FS
7	1	*FRONT BUMPER BRACKET	Not Necessary	125.00 FS	*- FS
8	2	*FRONT BUMPER SUPPORT-LH/RH	Not Necessary	52.00 FS	*- FS
9	2	*PARKING AID SENSOR-FRONT INNER/OUTER	Not Necessary	462.00 FS	*- FS
10	4	*SEAL RING	Not Necessary	12.00 FS	*- FS
11	1	*HORN-LOW TONE RH	Not Necessary	262.00 FS	*- FS
12	1	*SPRING SHACKLE-RH	Not Necessary	26.00 FS	*- FS
13	1	*FENDER-RH	Distorted	700.00 FS	*559.60 FS
14	1	*FENDER ATTACHMENT PARTS	Not Necessary	183.00 FS	*- FS
15	1	*CLOSING ELEMENT-RH	Not Necessary	45.00 FS	*- FS
16	1	*FENDER BRACKET-RH	Bent	32.00 FS	*25.20 FS
17	1	*DEFORMATION ELEMENT BRACKET-RH	Damaged	45.00 FS	*35.60 FS
18	6	*POP RIVET	Necessary	18.00 FS	*14.40 FS
19	1	*FENDER BRACKET-RH	Bent	29.00 FS	*22.64 FS
20	1	*BRACE-RH FRONT	Bent	107.00 FS	*85.60 FS
21	1	*WHEEL HOUSING LINER-RH	Deformed	220.00 FS	*175.60 FS
22	1	*WHEEL HOUSING LINER ATTACHMENT PARTS	Not Necessary	211.00 FS	*- FS
23	1	*WHEEL SPOILER (NPA)	Not Necessary	0.00 FS	*- FS
24	1	*END PLATE-RH	Not Necessary	33.00 FS	*- FS
25	1	*STONE CHIP GUARD-RH	Necessary	46.00 FS	*36.64 FS
26	1	*FENDER TOP LEDGE COVER-RH UPPER	Necessary	28.00 FS	*22.24 FS
27	1	*FENDER TOP LEDGE COVER-RH LOWER	Necessary	21.00 FS	*16.16 FS
28	1	*BONNET	Dented	2,554.00 FS	*2,043.20 FS
29	1	*IMPACT PROTECTION-CENTRE	Necessary	25.00 FS	*19.92 FS
30	2	*IMPACT PROTECTION-LH/RH	Necessary	50.00 FS	*39.52 FS
31	1	*LED HEADLIGHT	Not Necessary	7,087.00 FS	*- FS
32	1	*LIFT CYLINDER-RH	Not Necessary	192.00 FS	*- FS
33	1	*AIR GUIDE GRILLE-RH (NPA)	Not Necessary	0.00 FS	*- FS
34	1	*FRONT RIM-RH (NPA)	Not Necessary	0.00 FS	*- FS
35	1	*SUNDRIES	Not Necessary	300.00 FS	*- FS

F=Franchise part, S=SpcNett.

Total Parts (\$\$) 16,331.00 3,096.32

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR, HEADLIGHT WASHER ASSY AND FRONT PARKING AID	New	480.00	480.00
2	TO DISMANTLE AND RENEW FRONT BUMPER, RHS FRONT FENDER, BONNET AND RHS HEADLIGHT. RE-ORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	3,150.00	1,500.00
3	TO RESPRAY FRONT BUMPER, BONNET AND RHS FRONT FENDER	New	3,000.00	1,650.00
4	TO RENEW RHS FRONT RIM AND CARRY OUT WHEEL ALIGNMENT	New	280.00	0.00
5	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			7,102.00	3,822.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >