

INS. CASE OWNER:

CC 4 /AIG1901 7/9/11

LKK:
IDAC:

Surveyor:

CSL

DOI:

ASSIGNMENT

W/3/11

Date / Time:

W/3/11

Registered in Merimen:

W/3/11

Pre-assign / CCU / FTE



Insured Vehicle No.:

SMA 5777M

Name of Insured:

THANAR VASINA PIL

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A: W/3/11

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age: W/ HFE TONK

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

004182460156

Policy No.:

999994387

Make / Model:

HONDA

Place of Accident:

LTE TWS HFE

O/GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

% Final ? Yes / No

SME 9115 G



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time

19/3/2010
Chonchee

File pass to W/3/11 to close

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call Of:

After call Itr to Of:

2/10/11 Chonchee

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to Of:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS 5,761.70 (6 days) Reduction: 30 %

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

15/3/2010 Confirm with: CAR MEN

Email ☒ Call ☐

Final Liability:

% 100 (Agreed / Assessed) BOLA S/N No.: 27

If NO or B 28, Ass. Lia:

Repair Cost: (W/3/11)

SS 6,165.02

(010 REAR END TP)

Loss of Rental (LOR):

SS - (- days)

Loss of Use (LOU):

SS 960 (5120 x 8 days)

Loss of Income (LOI):

SS - (5 - x - days)

LOR only ☐

LOU only ☒

LOR + LOU ☐

LOR + LO ☐

[Tick only one]

GIA/LTA Search

SS 7.48

Medical:

SS -

1) Claim status: Normal/Reject/Private Settle

Disbursement:

SS -

(e.g. Tow/ Independent)

2) Report Format:

Legal Cost

SS -

3) Survey fee:

\$320

Total:

SS 7,132.50

Global Sum SS: 7,130

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

SS 7,130

Name 1:

ESTEEM PERFORMANCE PTELTD

Payee 2: (Strike if N.A.)

SS -

Name 2:

Payee 3: (Strike if N.A.)

SS -

Name 3:

COPY SENT
29/3/2010



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/252, 505036.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Repair Estimates

SMC 4115 G

Finalised

(a) Cost / List Price Items	\$ 5105.76	6,242.66	✓
Plus/Less 25%	\$ 1275.57	1,569.67	
Total of Cost / List	\$ 3826.69	4,682.00	
(b) Nett Price Items			
Less			
Total of Nett Item			
(c) Special Nett Items	\$ 295.00	295.00	✓
Parts Cost	\$ 4111.70	4,977.00	
or	\$ 1650.00	3,230.00	✓
	\$ 5761.70	8,207.00	✓ o/c

Above total will be subjected to 7% G.S.T.

Name of Surveyor

Henrich

Company

CKK

Survey conducted on

26/7/18

at

11.10am

Remarks By Surveyor

1) The repair of this vehicle is ~~authorized~~ / is not authorized until further notice.

2) Recommended Days of Repair 06 day(s)

3) Resurvey Required / Not Required

4) Excess \$

5) Signature of surveyor

Le

Date

26/7/18

KK

Not Authorized
Mechanical Repair

e Parts

ie No. : **SMC 4115 G**
 & Model : **TOYOTA PRIUS ALPHA**
 sis No : **ZVW400029727**

Submit By : _____
 Year Manufacture : _____
 Engine No. : _____

Cost / List

	Part Description	Qty	Unit Price	Price
4	Tail lamp clip <i>16</i>	10	\$42.10	<i>✓</i>
5				
6				
7				
8				
9				
10				
11				
12				
13				
14				
15				
16				
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18				
19				
20				
21				
22				
23				
24				



**ESTEEM
PERFORMANCE**

ESTEEM PERFORMANCE PTE LTD

8th G013 Ang Mo Kio, Ind Park 2 801-2517 256, 569536
Tel: +65-6484 1221 Fax: +65-6484 7029 Website: www.esteemptl.com

e Parts

Job No. : **SMC 4115 G** Submit By :
& Model : **TOYOTA PRIUS ALPHA** Year Manufacture :
Job No. : **ZVW400029727** Engine No. :
Cost / List

	Part Description	Qty	Unit Price	Price
1	Rear windscreen moulding	Ac	1	\$70.20
2	Rear windscreen sealant	Ac	1	\$50.00 S.N. 4030
3	Reverse sensor	Per	1	\$200.00 S.N. ✓
4	Rear number plate	Per	1	\$45.00 S.N. ✓
5	Rear bumper	Bm	1	\$459.20 ✓
6	Rear bumper clip	Ac	10	\$38.90 ✓
7	Rear bumper side retainer LH	Lh	1	\$121.70 X
8	Rear bumper side retainer RH	Rh	1	\$121.70 X
9	Rear bumper reinforcement	Nv	1	N/A
10	Rear bumper reflector LH	Lh	1	\$58.70 X
11	Rear bumper reflector RH	Rh	1	\$58.70 X
12	Tail door	Bd	1	\$1,022.50 ✓
13	Tail door lock	Lk	1	\$391.60 ✓
14	Tail door plate garnish	Am	1	\$498.30 X
15	Tail door emblem	Am	1	\$87.10 X
16	Wording "PRIUSCX"	Ac	1	\$72.68 ✓
17	Tail end panel	Ad	1	\$678.10 ✓
18	Tail end panel garnish	Am	1	\$154.60 X
19	Tail end panel garnish clip	Am	10	\$39.20 X
20	Boot weatherstrip	Lh	1	\$342.70 X
21	Spare tyre board	Lh	1	\$698.30 X
22	Tail lamp LH	Ch	1	\$653.20 ✓
23	Tail lamp RH	Ch	1	\$653.20 ✓

If any of the quoted parts are recommended to be repaired, then an additional labour charge is charged accordingly under supplementary.

44416
7854



ESTEEM PERFORMANCE PTE LTD

001 8003 Ang Mo Kio, Ind Park 2 #01-251/258, 560535
Tel: +65-6484 1221 Fax: +65-6484 7825 Website: www.esteemport.com.sg

Labour

Vehicle No : SMC 4115 G Submit By : Camien Lim
Make & Model : TOYOTA PRIUS ALPHA Year of Manufacture : 2018

S/No	Labour Description	Estimated Price	Adjusted Price
1	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA. (TAIL DOOR, REAR BUMPER, END PANEL, SPARE TYRE WELL PANEL)	\$1,200.00	600
2	TO PUTTY, RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA. (TAIL DOOR, REAR BUMPER, END PANEL, SPARE TYRE WELL PANEL)	\$1,200.00	600
3	To check wiring	\$50.00	20
4	To remove & refit reverse sensor	\$120.00	50
5	To remove & refit spare tyre, spare tyre board, carpet trim to assist work load.	\$150.00	60
6	To remove & refit rear windscreen.	\$120.00	✓
7	To tuff coat	\$150.00	60
8	To transfer boot mechanism to new boot	\$120.00	60
9	To conduct water leakage tests to ensure proper air and sealing	\$120.00	20

Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary



ESTEEM PERFORMANCE PTE LTD

800 9822 888 Fax: 6547 1000 Pte. J. 401 Jln Pagar 255, Singapore 109550
Tel: 6544 1221 Fax: 6544 7029
800 9822 888 Fax: 6547 1000 Pte. J. 401 Jln Pagar 255, Singapore 109550
Tel: 6544 1221 Fax: 6544 7029
800 9822 888 Fax: 6547 1000 Pte. J. 401 Jln Pagar 255, Singapore 109550
Tel: 6544 1221 Fax: 6544 7029

Spare Parts

Vehicle No. :

Make & Model :

Chassis No. :

SMC 4115 G

TOYOTA PRIUS ALPHA

ZVW400029727

Submitted By :

Year Manufacture :

Engine No. :

Cost / List

CARMEN LIM

2018

Supplementary

SNo.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	Cargo box center	1	\$253.80		✓
2	Cargo box RH	1	\$212.40		✓
3		1			
4		1			
5		1			
6		1			
7		1			
8		1			
9		1			
10		1			
11		1			
12		1			
13		1			
14		1			
15		1			
16		1			
17		1			
18		1			
19		1			
20		1			
21		1			
22		1			
23		1			

Note: If any of the quoted parts are recommended to be required, then an additional labour charge will be charged accordingly under supplementary.

866



**ESTEEM
PERFORMANCE**

ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.

Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Repair Estimates

SMC 4115 G

*Not Authorized
Penny Bepalm*

ts (a) Cost / List Price Items	\$	6,242.66
Plus/Less 25%	\$	1,560.67
Total of Cost / List	\$	4,682.00
(b) Nett Price Items		
Less		
Total of Nett Item		
(c) Special Nett Items	\$	295.00
al Parts Cost	\$	4,977.00
our	\$	3,230.00
al	\$	8,207.00

Li X Auto Consultants hereby notify the Repairer of the following:

- To ensure immediate repair and
- To ensure the repair is completed
- To ensure the repair is completed
- To ensure the repair is completed
- To ensure the repair is completed
- To ensure the repair is completed
- To ensure the repair is completed
- To ensure the repair is completed

Approved by Surveyor:
Signature:
Date:

above total will be subjected to 7% G.S.T.

Name of Surveyor : Hennerh

Company : Li X

Survey conducted on : 26/7/19 at 11.10am

Remarks By Surveyor

(a) The repair of this vehicle is authorized / is not authorized until further notice.

(b) Recommended Days of Repair : 06 day(s)

(c) Resurvey : Required / Not Required

(d) Excess : \$

(e) Signature of surveyor : Le Date: 26/7/19

Required Parts

 Vehicle No. : **SMC 4115 G**
 Make & Model : **TOYOTA PRIUS ALPHA**
 Chassis No : **ZVW400029727**

 Submit By : _____
 Year Manufacture : _____
 Engine No. : _____

Cost / List

No.	Part Description	Qty	Unit Price	Price
1	Rear windscreen moulding <i>Rec</i>	1	\$70.20	—
2	Rear windscreen sealant <i>Rec</i>	1	\$50.00	S.N 4052
3	Reverse sensor <i>Rec</i>	1	\$200.00	S.N ✓
4	Rear number plate <i>Rec</i>	1	\$45.00	S.N ✓
5	Rear bumper <i>Buy</i>	1	\$459.20	✓
6	Rear bumper clip <i>Rec</i>	10	\$38.90	✓
7	Rear bumper side retainer LH	1	\$121.70	?
8	Rear bumper side retainer RH	1	\$121.70	?
9	Rear bumper reinforcement	1	N/A	
10	Rear bumper reflector LH <i>Rec</i>	1	\$58.70	X
11	Rear bumper reflector RH <i>Rec</i>	1	\$58.70	X
12	Tail door <i>Buy</i>	1	\$1,022.50	✓
13	Tail door lock <i>Buy</i>	1	\$391.60	✓
14	Tail door plate garnish	1	\$498.30	?
15	Tail door emblem	1	\$67.10	?
16	Wording "PRIUSCX" <i>Rec</i>	1	\$72.66	✓
17	Tail end panel <i>Buy</i>	1	\$678.10	✓
18	Tail end panel garnish	1	\$154.60	?
19	Tail end panel garnish clip	10	\$39.20	?
20	Boot weatherstrip	1	\$342.70	?
21	Spare tyre board	1	\$698.30	?
22	Tail lamp LH <i>CM</i>	1	\$653.20	✓
23	Tail lamp RH <i>CM</i>	1	\$653.20	✓

3: If any of the quoted parts are recommended to be repaired, then an additional labour charge.

be charged accordingly under supplementary.

Required Parts

Part No. : SMC 4115 G
Part & Model : TOYOTA PRIUS ALPHA
Part No. : ZVW400029727

Submit By : _____
Year Manufacture : _____
Engine No. : _____

Cost / List

No.	Part Description	Qty	Unit Price	Price
24	Tail lamp clip <i>mu</i>	10	\$42.10	<i>✓</i>
25				
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44				



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Labour

Vehicle No. : **SMC 4115 G** Submit By : **Carmen Lim**

Make & Model : **TOYOTA PRIUS ALPHA** Year of Manufacture : **2018**

S/No	Labour Description	Estimated Price	Adjusted Price
1	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA. (TAIL DOOR, REAR BUMPER, END PANEL, SPARE TYRE WELL PANEL)	\$1,200.00	600
2	TO PUTTY, RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA. (TAIL DOOR, REAR BUMPER, END PANEL, SPARE TYRE WELL PANEL)	\$1,200.00	600
3	To check wiring	\$50.00	20
4	To remove & refit reverse sensor	\$120.00	50
5	To remove & refit spare tyre, spare tyre board, carpet trim to assist work load.	\$150.00	60
6	To remove & refit rear windscreen	\$120.00	✓
7	To tuff coat	\$150.00	60
8	To transfer boot mechanism to new boot	\$120.00	60
9	To conduct water leakage tests to ensure proper air and sealing	\$120.00	20

Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.

PRE-REPAIR INSPECTION REQUEST – SMC4115G vs SMA5772M (OI) on D.O.A.: 25/07/2019

From: Hor, Yinnui
To: 'Assignments@lkkauto.com', Admin A (admin-a@lkkauto.com)
Cc: Fong, Andy-SY, Chini, Lee-Ying, Abu Kassim, Noor Marissa, Azlan, Syazandina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Subramaniam, Divyashni, Tong, Wafiqin
Sent: 7/25/2019 3:32:48 PM
Attachments: 20190725105026491.pdf

Hi,

Please refer to the enclosed request from **Esteem Performance Pte Ltd**.
Kindly carry out Policy coverage verification first before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.
Kindly assist to assign **Kenneth Kong** as *Single Joint Expert* as requested.

Thanks & Regards,

Hor Yin Rui (Yvriane)
AIG
FtOL Adjuster I
Singapore FtOL | Claims Operations – Auto

Yinnui.Hor@aig.com | www.aig.ae

3:55pm @ 25/7/19
person Jenny
vehicle in
agreed say on 26/7/19

From: jenny chong [mailto:jenny@esteemperf.com.sg]
Sent: Thursday, July 25, 2019 11:29 AM
To: AIG SGP, Claims-Survey
Cc: carmen lim; serence etc
Subject: [EXTERNAL] REQUEST FOR PRI SURVEY SMC 4115 G

This message is from an external sender; be cautious with links and attachments.

Dear Sir/Madam,

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES (NIMA)

We act for Goldbell car Rental PTE LTD who has appointed the under-mentioned workshop to repair his motor vehicle no.SMC 4115 G

Please be informed that the said vehicle can be inspected at :

Name of workshop : Esteem Performance Pte Ltd

Address : 385 SIN MING DRIVE (S) 575718 (INSIDE VICOM)

Tel : 8799 0066 / 6566 2112
Fax : 6259 3326

We hereby give 2 clear days notice to conduct a pre-repair inspection of the said vehicle at the above-mentioned workshop during office hours.

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday. The above-mentioned workshop will commence repairs should you fail to conduct the pre-repair inspection.

We will email the GIA report to you once received

We are prefer **LKK Auto Consultants Pte Ltd- KENNETH** to survey the car.

Fremdliche Grüße / Best Regards

Jenny Chong

Senior Operation Executive | Operation Division
Esteem Performance Pte Ltd

P: 6484 1221
F: 6484 7829
E: jenny@esteemperf.com.sg

5073 Ang Mo Kio Industrial Park 3 801-259 (Head Office)
385 Sin Ming Drive Vicom Inspection Centre (Showroom)

www.esteemperformance.com



IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

Claim Audit

AUDIT TRAIL

No.	On	Audit	Remarks	By
1	26 Jul 2019 15:25	Cim Dtl Modified	Claimant's Name: -> GOLDBELL CAR RENTAL PTE LTD. Claimant's ID: -> 200706510.	[A] Lau Shu Pei
2	26 Jul 2019 15:25	Cim Veh Model Changed	(205265) TOYOTA PRIUS ALPHA 1.8 (A).	[A] Lau Shu Pei
3	26 Jul 2019 15:25	Cim Created	Reg No: SMC4115G. Acct Date: 2019/07/25. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Esteem Performance Pte Ltd (HQ)	[A] Lau Shu Pei
4	26 Jul 2019 15:25	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
5	26 Jul 2019 15:25	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/08/06	[A] Lau Shu Pei
6	26 Jul 2019 15:25	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
7	26 Jul 2019 15:25	Cim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	26 Jul 2019 15:25	Label Added	(19):Fastlane.	[A] Lau Shu Pei
9	26 Jul 2019 15:25	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] Lau Shu Pei
10	24 Dec 2019 15:47	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2019/08/06	[A] Khanchna Pothuraj
11	24 Dec 2019 15:48	Adj Mandate Request	Cur.Req:7132.50:Insured rear ended third party (BOLA 27) liability down against Insured	[A] Khanchna Pothuraj
12	03 Jan 2020 08:53	Adj Mandate Request Cancelled		[A] Khanchna Pothuraj
13	18 Feb 2020 13:43	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2019/08/06	[A] Khanchna Pothuraj
14	18 Feb 2020 13:55	Adj Mandate Request	Cur.Req:7132.50:Insured rear ended third party (BOLA 27) liability down against Insured	[A] Khanchna Pothuraj

Date From

◀

◻

▶

Date To

◀

◻

▶

Audit Type

None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill No/Ref	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Insurer)	Ref 1	Ref 2	Amount
2226948	29 Jul 2019 10:22:30	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMC4115G	SMA5772M	11.77
2386612	24 Dec 2019 15:47:30	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMC4115G	SMA5772M	11.77

View Received Message

This mail is associated with :

***SMC4115G (0041834601SG)**
[SMA5772M]
TP
GOLDBELL CAR RENTAL PTE LTD
Jul 25 2019 8:00AM
[TWINCAR LEASING PTE LTD]
Esteem Performance Pte Ltd

Reply Reply All Mark as Unread Print Message Delete Message Forward

From **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS)**, sent on **10/03/2020 15:42 PM.**
To LKK_HQ
Subject **Alert - Adj Mandate Approved (S\$7132.50) - SMC4115G - Claim Handler: Ler, Bernard-JQ**

Approved: 7132.50: Cost of Repairs (w/GST) \$ 6,165.02 Loss of Rental \$ 960 (8 days x \$120) LTA Search Fee \$ 7.48
TOTAL 7,132.50

DOCUMENTS SUMMARY
There are no documents.

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Tuesday, 17 March 2020 10:14 AM
To: Carmen Lim
Cc: Admin A
Subject: RE: OFFER - SMC4115G (TP-AIG)
Attachments: AIG DV.pdf

Without Prejudice
(save as to costs)

Dear Carmen,

Thank you for the acceptance.

We attach herewith a copy of the DV for your further action.

Thank you.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Carmen Lim <carmen@esteemperf.com.sg>
Sent: Friday, 13 March 2020 7:35 PM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: OFFER - SMC4115G (TP-AIG)

Dear Khanchna,

We agreed your offer at **S7130** to close case.

Kindly let us have your express DV asap.

Thank you

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Friday, 13 March 2020 2:05 PM
To: Carmen Lim
Cc: Admin A
Subject: OFFER - SMC4115G (TP-AIG)

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement on a global sum for **\$7,130.00(all in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Carmen Lim <carmen@esteemperf.com.sg>
Sent: Tuesday, 31 December 2019 10:40 AM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: LOD SMC4115G (TP-AIG)

Dear Khanchna,

Pls refer as attached Rental Agreement.

Thank you

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Tuesday, 17 March 2020 10:14 AM
To: Carmen Lim
Cc: Admin A
Subject: RE: OFFER - SMC4115G (TP-AIG)
Attachments: AIG DV.pdf

Without Prejudice
(save as to costs)

Dear Carmen,

Thank you for the acceptance.

We attach herewith a copy of the DV for your further action.

Thank you.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Carmen Lim <carmen@esteemperf.com.sg>
Sent: Friday, 13 March 2020 7:35 PM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: OFFER - SMC4115G (TP-AIG)

Dear Khanchna,

We agreed your offer at **S7130** to close case.

Kindly let us have your express DV asap.

Thank you

...CLAIM SUBFOLDER...(Pending for Survey Report)
Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	26 Jul 2019 Edit Reg		26 Jul 2019 00:00 Edit Adj Rpt	\$55,761.69 Edit Estimates	\$55,761.69 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

Show All

CLAIM SUBFOLDER DETAILS			[Created by adjuster]
Insured:	TWINCAR LEASING PTE LTD, Co. Reg. No.: 201533046C		
Main Claimant:	GOLDBELL CAR RENTAL PTE LTD, Co. Reg. No.: 200706510		
Vehicle Reg. No.:	SMC4115G	Date of Loss:	25/07/2019 08:00 - :59 [12 Months and 26 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 0041834601SG	Policy/Cover Note No.:	(Comprehensive)
Vehicle Reg. No. (Insured):	SMA5772M	Policy No. (Claimant):	
		Excess:	
Repairer:	Esteem Performance Pte Ltd (HQ) Blk 5033 Ang Mo Kio Ind Park 2, #01-259, 569536 Ang Mo Kio - Tel:		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Ler, Bernard-JQ] BernardJiQian.Ler@aig.com		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 06/08/2019]		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- AIG_SG_EXPRESS (10/03/2020): Alert - Adj Mandate Approved (\$57132.50) - SMC4115G - Claim Handler: Ler, Bernar...

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SMC4115G (0041834601SG)
[SMA5772M]
TP
GOLDBELL CAR RENTAL PTE LTD
Jul 25 2019 8:00AM
[TWINCAR LEASING PTE LTD]
Esteem Performance Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

Upload Video

Upload Audio

View

View in Browser

Letters/Correspondences

1 per page

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown		Edit

Assessment Reports

1 per page

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	24/12/19 15:47	Adjuster Immediate Advice		Load HTM
2	18/02/20 13:43	Adjuster Immediate Advice		Load HTM

Photos/Images

3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	24/12/19 09:36	General View		Load JPG
2	24/12/19 09:36	General View		Load JPG
3	24/12/19 09:36	General View		Load JPG
4	24/12/19 09:36	General View		Load JPG
5	24/12/19 09:36	General View		Load JPG
6	24/12/19 09:36	General View		Load JPG
7	24/12/19 09:36	General View		Load JPG
8	24/12/19 09:36	General View		Load JPG
9	24/12/19 09:36	General View		Load JPG
10	24/12/19 09:36	General View		Load JPG
11	24/12/19 09:36	General View		Load JPG
12	24/12/19 09:36	General View		Load JPG
13	24/12/19 09:36	General View		Load JPG
14	24/12/19 09:36	Chassis Number		Load JPG

Documentation

1 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	26/07/19 15:26	EMAIL FROM AIG DD 25072019		Load PDF
2	26/07/19 15:26	TP GIA REPORT		Load PDF
3	18/02/20 09:02	Rental agreement		Load PDF
4	18/02/20 13:45	LOD, Final repair invoice, LTA Search and ATA		Load PDF
5	18/02/20 13:54	TP ESTIMATE MARKED (FINAL)		Load PDF
6	31/03/20 09:44	WORKSHOP INVOICE		Load PDF
7	31/03/20 09:44	AUTHORISATION TO ACT FORM		Load PDF
8	31/03/20 09:44	Release Voucher		Load PDF
9	31/03/20 09:44	LTA SEARCH		Load PDF
10	31/03/20 09:44	LETTER TO OI		Load PDF
11	31/03/20 09:44	LOD		Load PDF

No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	29/07/19 10:21	OI GIA REPORT		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST

Reset

Save

Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To:

☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)

Vehicle No:	SMA5772M (Insd veh)	Model:	TOYOTA PRIUS ALPHA 1.8
	SMC4115G (TP veh)		(A)
Date of Accident:	25/07/2019		

Global Sum Settlement	:	☒ Yes	☐ No
Repair Estimate	:	\$	9,476.44
Final Repair Cost	:	\$	7,130.00
Loss of Use	:	\$	8.00 days at \$120.00 per day
Rental (if any)	:	\$	days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	7,130.00
Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)			
A) For Non GIA Registered Workshop:		Agreed Liability _____ 100 _____ (%)	
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No: _____	
BOLA Liability: _____ (%)		Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	Esteem Performance Pte Ltd	:	\$ 7,130.00
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

31 Mar
2020

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any)

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG19013191/KKS3Q2
Date: 31/03/2020

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No:
Claimant: SMC4115G Insured Vehicle No : SMA5772M
Vehicle No : SMC4115G Nature of Claim: TP Claim No: 0041834601SG
Date of Loss: 25/07/2019

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SMC4115G Engine No: 2ZR0B83745
Make & Model: TOYOTA PRIUS ALPHA, 1.8 (A) Chassis No: ZVW400029727
Reg. Date: 29/06/2018 (Man. Year: 2018) Odometer: 99884 km
Colour: Metallic Silver
Engine Capacity: 1797 cc
Market Value/New Car Price: N/A
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 205/60 R16 Rear Tyre Size: 205/60 R16
Front Left Side: Linglong 9 mm Rear Left Side: Nexen 8 mm
Front Right Side: Linglong 9 mm Rear Right Side: Nexen 8 mm
The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,626.49	4,111.69	1,514.80	26.92
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,230.00	1,650.00	1,580.00	48.92
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	8,856.49	5,761.69	3,094.80	34.94
+ GST 7.00/7.00% (S\$)	619.95	403.32	216.63	34.94
Nett Amount (S\$)	9,476.44	6,165.01	3,311.43	34.94
+ Loss of Use (8.0 x S\$120.00/day) (S\$)		960.00		
+ Doc/Search Fee (S\$)		7.48		
Nett Liability (S\$)		7,132.49		
Global Sum Settlement (S\$)		7,130.00		

INSPECTION

Date of Assignment: 26/07/2019
Date Inspected: 26/07/2019 Inspected At: 385 SIN MING DRIVE
Repaire:Esteem Performance Pte Ltd (HQ)
Estimated Period of Repair: 6.0 days

Adjuster: KENNETH KONG Manager: Khanchna Pothuraj

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR WINDSCREEN MOULDING	Necessary	70.20 FL	*70.20 FL
2	1		*REAR WINDSCREEN SEALANT	Necessary	50.00 FS	*40.00 FS
3	1		*REVERSE SENSOR	Dented	200.00 FS	*200.00 FS
4	1		*REAR NUMBER PLATE	Dented	45.00 FS	*45.00 FS
5	1		*REAR BUMPER	Buckled	459.20 FL	*459.20 FL
6	10		*REAR BUMPER CLIP	Necessary	38.90 FL	*38.90 FL
7	1		*REAR BUMPER SIDE RETAINER LH	Serviceable	121.70 FL	*- FL
8	1		*REAR BUMPER SIDE RETAINER RH	Serviceable	121.70 FL	*- FL
9	1		*REAR BUMPER REINFORCEMENT (NPA)	Not Necessary	0.00 FL	*- FL
10	1		*REAR BUMPER REFLECTOR LH	Serviceable	58.70 FL	*- FL
11	1		*REAR BUMPER REFLECTOR RH	Serviceable	58.70 FL	*- FL
12	1		*TAIL DOOR	Bent	1,022.50 FL	*1,022.50 FL
13	1		*TAIL DOOR LOCK	Jammed	391.60 FL	*391.60 FL
14	1		*TAIL DOOR PLATE GARNISH	Serviceable	498.30 FL	*- FL
15	1		*TAIL DOOR EMBLEM	Not Necessary	67.10 FL	*- FL
16	1		*WORDING PRIUSCX	Necessary	72.66 FL	*72.66 FL
17	1		*TAIL END PANEL	Bent	678.10 FL	*678.10 FL
18	1		*TAIL END PANEL GARNISH	Mtg Distorted	154.60 FL	*154.60 FL
19	10		*TAIL END PANEL GARNISH CLIP	Not Necessary	39.20 FL	*- FL
20	1		*BOOT WEATHERSTRIP	Serviceable	342.70 FL	*- FL
21	1		*SPARE TYRE BOARD	Serviceable	698.30 FL	*- FL
22	1		*TAIL LAMP LH	Cracked	653.20 FL	*653.20 FL
23	1		*TAIL LAMP RH	Cracked	653.20 FL	*653.20 FL
24	10		*TAIL LAMP CLIP	Necessary	42.10 FL	*42.10 FL
25	1		*CARGO BOX CENTER	Cracked	653.60 FL	*653.60 FL
26	1		*CARGO BOX RH	Dented	212.40 FL	*212.40 FL

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	7,403.66	5,387.26
- List Item Discount on L Items 25.00/25.00% (\$\$)	1,777.17	1,275.57
Total Parts (\$\$)	5,626.49	4,111.69

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA (TAIL DOOR ,REAR BUMPER ,END PANEL,SPARE TYRE WELL PANEL)	New	1,200.00	600.00
2	TO PUTTY ,RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA (TAIL DOOR ,REAR BUMPER ,END PANEL,SPARE TYRE WELL PANEL)	New	1,200.00	660.00
3	TO CHECK WIRING	New	50.00	20.00
4	TO REMOVE & REFIT REVERSE SENSOR	New	120.00	50.00
5	TO REMOVE & REFIT SPARE TYRE ,SPARE TYRE BOARD ,CARPET TRIM TO ASSIST WORK LOAD	New	150.00	60.00
6	TO REMOVE & REFIT REAR WINDSCREEN	New	120.00	120.00
7	TO TUFF COAT	New	150.00	60.00
8	TO TRANSFER BOOT MECHANISM TO NEW BOOT	New	120.00	60.00
9	TO CONDUCT WATER LEAKAGE TESTS TO ENSURE PROPER AIR AND SEALING	New	120.00	20.00
Gross Labour Cost (S\$)			3,230.00	1,650.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >