

ASS. REC. BY:

REF: CS3 / INC 19013187 / R10f3

Special Instructions:

Survey: RCSU

ASSIGNMENT (Office)

From (Person): Theresa Virella

of INC

Date/Time: 26/7/19 @ 9.52am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SMK 3359J

Insured:

FBF 3981T

at Workshop m/s

Borneo Motor

Tel:

98476178

of

2 pondan Crescent

Policy No:

Claim No:

MT/1054768-001

Sum Insured:

Excess:

Make of Voh:

(Client's Record)

D.O.A. 20/7/2019

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 10:13am @ 26/7/19

Person Contacted:

Wally

Vehicle IN / OUT

Date/Time	Action/Instruction	Island
	<u>SMK 3359J</u>	<u>X</u>
	<u>FBF 3981T</u>	<u>X</u>
<u>30/7/19</u>	<u>Vehicle towed to</u>	<u>KJ Car Repair</u>
<u>30/7/19</u>	<u>called wesp car is still not in y'd.</u>	
	<u>Dismantle: 13/9/2019</u>	

ASS. REC. BY

REF:

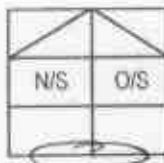
515J

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 CD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: SMK 3359J
 at Workshop m/s KOK WANG
 of NO. 1 SWAN LK ST #06-40
 Insured: NTUC
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.



Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: _____ days Res: Yes or No
 Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SMK 3359J Yr Regn: 2019 / APR
 Type: M.Care M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or

Make: TOYOTA LEXUS NX300 SDR c.c. 1998
 Colour: WHITE A/C: Insured / Std / NI / NA
 Sp. Reading: _____ T/Radio: Insured / Std / NI / NA

Eng/No: _____
 C/No: JT JBAR BZ 30221829

Gen. Cond: Good / Fair / Poor / BurntSteering: Inorder / Jammed / Leaked / Burnt orBrake: Inorder / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 225/60R18
 R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or

Front Rear
 R/Bal. 6 mm R/Bal. 6 mm
 L/Bal. 6 mm L/Bal. 6 mm

D.O.A. 20/07/19 D.O.I. 12/09/19 @ 4.30pm

Survey held at KOK WANGDes. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>Range / day - (1K-2K) - 3 days</u>

Date/Time, File Pass to?

☐ : Prel. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip: 1

Survey Fee:

Transportation:

S + RS \$

Photos

Other

TOTAL

Report Format: PRE

Lump Sum / UIC / ?

Add Fee: ☐ Site Insp (\$)☐ Interview (\$)☐ Tech. Insp (\$)☐ Wash and

50

Celine Fong (LKKAUTO)

From: Hazalysa Binte Ibrahim <hazalysa.ibrahim@income.com.sg>
Sent: Monday, 29 July 2019 5:05 PM
To: assignments; Admin-D (LKKAUTO)
Cc: Annie Koh
Subject: FW: MT/1054768-001 (SMK3359J) [RSS/1907-7387 (KJ)(PD)]

Dear LKK,

This case is assign to you on 26/7/19.

Please continue to survey the vehicle.

Please arrange your surveyors to contact Mr. Kok of KJ Car Repair at Mobile No. 9183 9633 for a pre-repair survey of our client's vehicle located at 1 Soon Lee Street #06-40 Pioneer Centre Singapore 627603.

3	HUEY HUEY	MT/1054768- 001	26/7/2019	SMK3359J	BORNEO MOTORS (S) PTE LTD	2 PANDAN CRESCENT SINGAPORE 128462	WALLY / 9847 6178	10:00- 12:00	FBF398IT	20/7
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Thank you.

Warmest Regards

Hazalysa Bte Ibrahim
Admin Assistant
Motor Department
www.income.com.sg



At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify.
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PLEASE CONSIDER OUR ENVIRONMENT BEFORE YOU PRINT THIS EMAIL...

From: Lua Siew Hui [mailto:lua_siewhui@rssolomon.com]
Sent: Monday, 29 July 2019 1:29 PM
To: Annie Koh <annie.koh@income.com.sg>
Cc: wendy_jiang@rssolomon.com; Natalie Ng <natalie_ng@rssolomon.com>
Subject: Re: MT/1054768-001 (SMK3359J) [RSS/1907-7387 (KJ)(PD)]

Dear Hazalysa,

We refer to your email of even date.

We write to inform that our client will be appointing her own Surveyors.

In this respect, please arrange your surveyors to contact Mr. Kok of KJ Car Repair at Mobile No. 9183 9633 for a pre-repair survey of our client's vehicle located at 1 Soon Lee Street #06-40 Pioneer Centre Singapore 627603.

Nivitha (LKK Auto)

From: Theresa Vimala D/O Balagangadharan <thrsvim.bala@income.com.sg>
Sent: Friday, 26 July 2019 9:52 AM
To: Admin-D (LKKAuto); assignments; SUR
Cc: Thio Tse Kiat; Hazalya Binte Ibrahim
Subject: RE: TP CASES FARMED OUT TO LKK ON 26/7/2019

Dear LKK,

Please assist to survey the following vehicles as per Mr Teng's instruction :-

SN	OIC	Claim No.	Survey Date	Vehicle	WorkShop Name	WorkShop Address	WorkShop Contact	Survey Time	OI VEH	DOA	Additional Remarks
1	ALICE	MT/1054913-002	26/7/2019	SLX1880B	AUTO INSURE PTE LTD	6 MARSILING LANE	Sam Goh / 9743 6363		SLQ5534L	23/7	
2	MUHD AIRWA	MT/1054490-002	26/7/2019	SMH3312J	BORNEO MOTORS (S) PTE LTD	2 PANDAN CRESCENT SINGAPORE 128462	Thomas Pang / 9847 6171		FBN9549C	21/7	
3	HUEY HUEY	MT/1054768-001	26/7/2019	SMK3359J	BORNEO MOTORS (S) PTE LTD	2 PANDAN CRESCENT SINGAPORE 128462	WALLY / 9847 6178	10:00-12:00	F8F3981T	20/7	
4	CHARLOTTE	MT/1054229-002	26/7/2019	SMD31385	BORNEO MOTORS (S) PTE LTD	2 PANDAN CRESCENT SINGAPORE 128462	WALLY / 9847 6178	10:00-12:00	5FB3770J	18/7	
5	AIRWAN	MT/1054924-001	26/7/2019	CB6055G	CONNECT 3	566 WOODLANDS ROAD (MANDAI ESTATE)	WINNIE CHAI / 98155098	10:00-12:00	SGY4843T	23/7	

Please contact workshops.

Please revert to officer-in-charge after survey.

Thank you.

With Regards

Theresa Vimala
Senior Administrator
Motor Insurance
T +65 6430 7898
www.income.com.sg



At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify. Find out more at income.com.sg/careers

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> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	515J
Vehicle Details	
Vehicle No.:	SMK3359J
Vehicle to be Exported:	No
Intended Deregistration Date:	25 Sep 2019
Vehicle Make:	TOYOTA
Vehicle Model:	LEXUS NX300 5DR SUV (AT)(4WD) EXECUTIVE
Primary Colour:	White
Manufacturing Year:	2019
Engine No.:	8AR4063322
Chassis No.:	JTJBARBZ302211829
Maximum Power Output:	175.0 kW (234 bhp)
Open Market Value:	\$40,767.00
Original Registration Date:	05 Apr 2019
First Registration Date:	05 Apr 2019
Transfer Count:	0
Actual ARF Paid:	\$49,074.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	04 Apr 2029
PARF Rebate Amount:	\$36,805.00
Intended COE Rebate Details	
COE Expiry Date:	04 Apr 2029
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$39,401.00
COE Rebate Amount:	\$37,538.00
Total Rebate Amount:	\$74,343.00

The information contained herein is correct as at 25 Sep 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	22/07/2019 10:20
Date Of Accident	20/07/2019 20:15
Exact Location Of Accident	OUTSIDE IMM CARPARK
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMK3359J
Insured/Policyholder	
Name Of Registered Owner	SNG EE SAN
NRIC No	S8227515J
Email Address	SNGEESAN@YAHOO.COM
Mobile Phone No	(LOCAL) +65-97728655
Alternative Phone No	OTHERS-97728655
Vehicle Particulars	
Manufacturer	LEXUS
Model	NX300T
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USAGE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	EQ INSURANCE COMPANY LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	DMPPHQ19-002368
Cover Note Number	
Driver	
Name of Driver	SNG EE SAN
NRIC No	S8227515J
Date Of Birth	30/08/1982
Occupation	INDOOR
Date Of Driving Pass	16/04/2003
Driving Experience	16 YEARS AND 3 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-97728655
Fax Number	
Contact Number	OTHERS-97728655
Email Address	SNGEESAN@YAHOO.COM

Address	5 GHIM MOH ROAD #13-242 SINGAPORE
Postcode	270005
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO ATTACHED SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	FBF3981T
Vehicle Make/Model/Colour	NIL
Details Of Properties	
Vehicle Category	MOTORCYCLE
Name of Driver	MOHAMED FARHAN BIN MOHAMED SALLEH
NRIC/Passport Number	S9639958H
Contact Number	NIL
Address	BLK 319 BUKIT BATOK ST 33 #06-32 SINGAPORE
Postcode	650319
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	1

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to reassess policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurer to the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a few be made available upon application by interested parties.
7. By the lodgement of this report to the insurer, you hereby consent to the archiving of this report at the centre and to copies of this report being made available aforesaid.

B. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may be permitted to collect, use, disclose and/or process my personal data/personal information set out in this Form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurers) who have insured vehicles involved in this accident shall be collectively referred to as the "Insurers"; the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my insurances or responding to my enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims, collectively the "Purposes";
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may be permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purpose(s); and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purpose(s).
- (d) my Personal Information will also be collected and used to compile crime history for the purpose of fraud detection, investigation and management in present and all future claims;
- (e) the information as collected under (d) above may be shared / disclosed:
 - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulatory, legal or court orders.

Policyholder's Signature

Date & Time 22/11/19
10:08 am

Driver's Signature

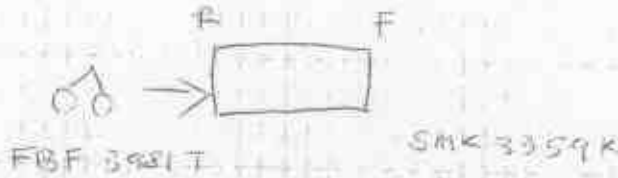
(If driver is not the policyholder)
Date & Time

Witness (Must be Non-Related to the Insured)
Name: [Signature]
Signature: [Signature]
Date: 22/11/19

Reporting Centre Person's Signature

Reporting Centre No. 672/80994

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 20/7/19, outside 1mm Building along the road to PIE
Turas, a car & broke in front of me. I also broke to avoid
colliding. However the bike & FBF 3981T wasn't able
to brake in time and hit me on my rear bumper. He
have agreed that we can claim his company's insurance
for repair. It happened on a Saturday night. Hence, I
wasn't able to report the accident within 24 hours
thank for your understanding.

IMPORTANT NOTE

Under General Condition - Conduct of Claims of the Motor Policy, you have to decide within 21 days of occurrence
or discovery of damage whether or not to claim under the policy. Please check your policy for more information.

DECLARATION

We declare the foregoing particulars are true in every respect.


Policyholder's Signature
Date & Time:
22/7/19 1002am

Driver's Signature
(if other to the policyholder)
Date & Time


Agent's Signature
WONG CHEE HUI
Date & Time: 22/7/19 6:21/80996