Celine Fong (LKKAuto)

From: Celine Fong (LKKAuto)

Sent: Tuesday, 15 October 2019 12:18 PM

To: Eng Huey Huey

Cc: SUR

Subject: Pre-Repair Survey by LKK (Vehicle No. SMK 3359J; Your Ref: MT/1054768-001) **Attachments:** Inspection Photographs.pdf; Photo of damaged parts.pdf; LKKInvoice1.pdf

Dear Huey Huey,

Refer to your assignment on 26.07.2019 at 9.52am.

Please be informed that we have inspected the vehicle SMK 3359J on 12.09.2019 at 4.30pm.

At the time of inspection the repairer did not present their estimation to the damaged vehicle.

Please find attached Pre-Repair photographs and invoice of SMK 3359J.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: <u>celinefong@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Wednesday, 31 July 2019 12:04 PM

To: 'Hazalysa Binte Ibrahim' <hazalysa.ibrahim@income.com.sg>; assignments <assignments@lkkauto.com>

Cc: 'Annie Koh' <annie.koh@income.com.sg>; SUR <sur@lkkauto.com> Subject: RE: MT/1054768-001 (SMK3359J) [RSS/1907-7387 (KJ)(PD)]

Dear Hazalya,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hazalysa Binte Ibrahim [mailto:hazalysa.ibrahim@income.com.sg]

Sent: Monday, 29 July 2019 5:05 PM

To: assignments <assignments@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: Annie Koh <annie.koh@income.com.sg>

Subject: FW: MT/1054768-001 (SMK3359J) [RSS/1907-7387 (KJ)(PD)]

Dear LKK,

This case is assign to you on 26/7/19.

Please continue to survey the vehicle.

Please arrange your surveyors to contact Mr. Kok of KJ Car Repair at Mobile No. 9183 9633 for a pre-repair survey of our client's vehicle located at 1 Soon Lee Street #06-40 Pioneer Centre Singapore 627603.

					BORNEO						1 1
					MOTORS	2 PANDAN	WALLY				
	HUEY	MT/1054768-			(S) PTE	CRESCENT SINGAPORE	/ 9847	10:00-			
3	HUEY	001	26/7/2019	SMK3359J	LTD	128462	6178	12:00	FBF3981T	20/7	1

Thank you.

Warmest Regards

Hazalysa Bte Ibrahim Admin Assistant Motor Department

www.income.com.sg













At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify.



PLEASE CONSIDER OUR ENVIRONMENT BEFORE YOU PRINT THIS EMAIL...

From: Lua Siew Hui [mailto:lua siewhui@rssolomon.com]

Sent: Monday, 29 July 2019 1:29 PM

To: Annie Koh <annie.koh@income.com.sg>

Cc: wendy_jiang@rssolomon.com; Natalie Ng <natalie_ng@rssolomon.com>

Subject: Re: MT/1054768-001 (SMK3359J) [RSS/1907-7387 (KJ)(PD)]

Dear Hazalysa,

We refer to your email of even date.

We write to inform that our client will be appointing her own Surveyors.

In this respect, please arrange your surveyors to contact Mr. Kok of KJ Car Repair at Mobile No. 9183 9633 for a prerepair survey of our client's vehicle located at 1 Soon Lee Street #06-40 Pioneer Centre Singapore 627603.

Thank you and Best Regards

Lua Siew Hui | Legal Executive

R. S. Solomon LLC | 正氣律师事务所

Advocates & Solicitors

300 Beach Road The Concourse #12-03/04 Singapore 199555 t +65 6817 7498 | f +65 6292 2665 | e <u>lua_siewhui@rssolomon.com</u> | w <u>www.rssolomon.com</u>

The contents of this email (including any attachment) are strictly confidential and may contain privileged information. If you are not the intended recipient, please notify us IMMEDIATELY and delete this email (including any attachments) from your computer system. Thank you.

On Mon, Jul 29, 2019 at 11:16 AM Annie Koh annie.koh@income.com.sg> wrote:

OPEN LETTER

Dear Sir / Madam,

Thank you for your email of 26/07/2019.

We would certainly want to survey the damage of the vehicle before the repairs. Please advise on the workshop that is undertaking the repair so that we can make the arrangement accordingly.

Warmest Regards

Hazalysa Bte Ibrahim Admin Assistant Motor Department www.income.com.sg

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