

INS. CASE OWNER:

CC 4/QBE1901 7/12/11, Add 3/11

LKK:
IDAC:

Surveyor:

Addition

DOI:

ASSIGNMENT

21/7/19

Date / Time:

74/3/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

XD 93174

Name of Insured:

POH WAH MACHINERY & TRADING PTE

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

12/7/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO. Driver Name / Age:

Chew Chong Kow

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

VL012721

Policy No.:

8-V000606-MAG-R004

Make / Model:

SCARPA

Place of Accident:

WHITBY RD WASS STEVEN RD

OI GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SGC 817L



INSRS:

WSP:

Tel:

Liability:

RMKS:

WV Bro's



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

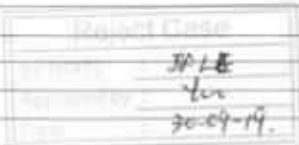
RMKS:

Date/ Time

SGC 817L - E

XD 93174 - E

2/10/19 - FILE PASS TO WSP TO CLOSE



STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call CR:

After call ltr to CR:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to CR:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 25, Ass. Lin.:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(days)

Loss of Use (LOU):

S\$

(S

x days)

Loss of Income (LOI):

S\$

(S

x days)

LOR only

LOU only

LOR + LOI

LOR + LO

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee: \$400

ASSIGNMENT

From: _____ Date: 29/7/19

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MVTo inspect Vehicle No: SGC817Lat Workshop n/s: OUR BROof 10 Kaki Bukit Road 2 #03-38

Insured: _____

Policy No: _____

Claims No: _____

Sum Insured: _____

Excess: _____

(Client's Record)

Make of Veh: _____

10am-1pm

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 6 days Res.: Yes or NoLum Sum: 20 % 3 Val: Yes or NoCA / REV / REP. / 24 HRS up

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SGC817L Yr Regn: 2004 Jan.Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Mit Lander cc 1584Colour: white A/C: Insured / Std / NI / NASp Reading: 227501 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: JMYS7C53A6U003559.Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 205/55R16.R: 205/55R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Haida.

Front

Rear

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. _____ D.O.I. 29/07/19Survey held at Our Bro's workshop.Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	TP QBE.
	4/3 - \$3900 (red \$2537 / 39%)
	MV: 42K (Depreciation \$6.5K)
	PV: 36.5K
	Nett: 5.5K.

COE Expiry: 05/01/26.

Date/Time, File Pass to?

☐ : Prel. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: ☐ : Site Insp (\$☐ : Interview (\$☐ : Tech. Invs (\$☐ : Wheel align (\$

Survey Fee: _____

Transportation: _____

3 + RS \$4

Floris

Others

Total

Report Format: _____

Lump Sum / L.B.I. (\$

SG1817L / LANCER GLX / CS3ASTJEP

TPQBE.
Jiale

RR RH Tail Lamp	\$480	x	new
RR LH Tail Lamp	\$480	✓	344 cruld
RR Boot	\$620	✓	Dented
RR bumper	\$740	✓	del
Reverse Sensor	\$160	✓	Dented
RR LH bumper bracket	\$78 ⁴⁴	✓	new
RR RH bumper bracket	\$78 ⁴⁴	✓	new
RR boot lock	\$98	✓	Dented
RR boot stricker	\$48	x	new
RR boot weatherstrip	\$210	✓	lt
RR end panel	\$580	✓	Dented
RR bumper clip	\$4 x 10 = \$40	new	new
RR bumper skirt	\$420	x	Repair
RR boot no: plate garnish	\$220	✓	cruld
RR no: plate with housing	\$60	x	new
RR LH wheel ^{Inner Shield}	ash \$80	✓	turn.
Emblem 'GLX'	\$42	✓	} new
Emblem 'S'	\$68	✓	
Emblem 'laner'	\$75	✓	
RR reinforcement	\$260	✓	Bent

2/11
~~Nett~~ 3625
un 10%: 3262.50
Labour: 1600
total: 4862.50
L/S: 3.9K
06 days

Panel beat and Labour charge to transfer and do wiring ~~\$1200~~ 800.
spray works ~~\$1200~~ 800.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before and after spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

M/s Adria Lj
29/07/19.
06 days

Nivitha (LKK Auto)

From: Janice Goh Siew Geok <janice.goh@qbe.com>
Sent: Wednesday, 24 July 2019 3:17 PM
To: Veeramani Karuppiah; assignments@lkkauto.com
Subject: RE: Accident involving XD9317Y & SGC817L

Without Prejudice

Hi Mani

Thank you for your email.
We will appoint LKK for the survey.

Hi LKK

Please assist to arrange for TP PRI.

Thank you.

Janice Goh
Executive, Claims
Claims | Asia
1 Raffles Quay, #29-10 South Tower, Singapore 048583
+65 6477 1243
[Website](#) [LinkedIn](#) [Twitter](#)



From: Veeramani Karuppiah <veeramani4029@yahoo.com.sg>
Sent: Wednesday, 24 July 2019 2:45 PM
To: Janice Goh Siew Geok <janice.goh@qbe.com>
Subject: Re: Accident involving XD9317Y & SGC817L

Hi Janice,

We are ok with LKK auto consultant.

Please do inform the surveyor to contact me to arrange for the PRS.

Rgds

Mani

Director
Our Bro's Workshop (S) Pte Ltd
www.owsproshop-obw.com
10 Kaki Bukit Rd 2 #03-37/38

3.50pm @ 24/7/19
person @ mani
vehicle not in
wesp say (DODS)

First East Centre
Singapore 417868
HP: 90217013
OFF: 66361338
FAX: 66361339

On Monday, 22 July 2019, 04:35:04 pm GMT+8, Janice Goh Siew Geok <janice.goh@qbe.com> wrote:

WITHOUT PREJUDICE

Our ref : VC012771/JG

Dear Mani

We refer to the above captioned matter.

We intent to conduct a full survey of the damage to your client's vehicle. We propose to use one of the motor surveyors named in the attached list:

COMPANY
Appraisal Associates Pte Ltd
Automobile Inspection Services
KM Auto Assessors Pte Ltd
LKK Auto Consultants Pte Ltd
Infiniti Appraisal Service
Priority Services
Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

Thank you.

Janice Goh
Executive, Claims
Claims | Asia
1 Raffles Quay, #29-10 South Tower, Singapore 048583
+65 6477 1243

Website LinkedIn Twitter

From: Veeramani Karupiah <veeramani4029@yahoo.com.sg>
Sent: Monday, 22 July 2019 3:38 PM
To: Janice Goh Siew Geok <janice.goh@qbe.com>
Subject: Accident involving XD9317Y & SGC817L

Attention: **Motor Claims Department**

To the Person-In-Charge,

We are writing in on behalf of our client- **SGC817L**

Our client authorized us to act on behalf with regards to his Third Party Motor Claims against your insured- **XD9317Y**

Details:

QBE insurance: **XD9317Y**

Third Party Claimant: **SGC817L**

Date of Accident: **12 JULY 2019 14:35**

Location of Accident: **ALONG WHITLEY ROAD BEFORE WAYANG SATU FLYOVER**

Please do contact us to make arrangements for the Pre-Repair Survey at our workshop.

Address:

Our Bro's Workshop

10 Kaki Bukit Road 2 #03-38

First East Centre

Singapore 417868

You can contact us at **66361338 (Mani)** or e-mail us, veeramani4029@yahoo.com.sg for further clarifications.

Thank you.

Mani

Director
Our Bro's Workshop (S) Pte Ltd
www.owsproshop-obw.com
10 Kaki Bukit Rd 2 #03-37/38
First East Centre
Singapore 417868
HP: 90217013
OFF: 66361338
FAX: 66361339

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Shu Pei (LKKAuto)

From: Janice Goh Siew Geok <janice.goh@qbe.com>
Sent: Wednesday, 31 July 2019 9:42 AM
To: Shu Pei (LKKAuto)
Cc: Admin A; Jia Le (LKK Auto)
Subject: RE: Accident involving XD9317Y & SGC817L
Attachments: XD9317Y.pdf

Hi Shu Pei

We refer to your email dated 30.07.2019.

As requested, please see the attachment of our insured's GIA report.

Our claim no. VC012771/JG and I am the case handler.

Thank you.

Janice Goh

Executive, Claims

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243

[Website](#) [LinkedIn](#) [Twitter](#)



From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Sent: Tuesday, 30 July 2019 7:10 PM
To: Janice Goh Siew Geok <janice.goh@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Subject: RE: Accident involving XD9317Y & SGC817L

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SGC 817L at M/s Our Bro's Workshop (S) Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Wednesday, 24 July 2019 3:52 PM

To: 'Janice Goh Siew Geok' <janice.goh@qbe.com>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Accident involving XD9317Y & SGC817L

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janice Goh Siew Geok [<mailto:janice.goh@qbe.com>]

Sent: Wednesday, 24 July 2019 3:17 PM

To: Veeramani Karupiah <veeramani4029@yahoo.com.sg>; assignments@lkkauto.com

Subject: RE: Accident involving XD9317Y & SGC817L

Without Prejudice

Hi Mani

Thank you for your email.

We will appoint LKK for the survey.

Hi LKK

Please assist to arrange for TP PRI.

Thank you.

Janice Goh

Executive, Claims

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243

[Website](#) [LinkedIn](#) [Twitter](#)



From: Veeramani Karupiah <veeramani4029@yahoo.com.sg>

Sent: Wednesday, 24 July 2019 2:45 PM

To: Janice Goh Siew Geok <janice.goh@qbe.com>

Subject: Re: Accident involving XD9317Y & SGC817L

Hi Janice,

We are ok with LKK auto consultant.

Please do inform the surveyor to contact me to arrange for the PRS.

Rgds

Mani

Director

Our Bro's Workshop (S) Pte Ltd

www.owsproshop-obw.com

10 Kaki Bukit Rd 2 #03-37/38

First East Centre

Singapore 417868

HP: 90217013

OFF: 66361338

FAX: 66361339

On Monday, 22 July 2019, 04:35:04 pm GMT+8, Janice Goh Siew Geok <janice.goh@qbe.com> wrote:

WITHOUT PREJUDICE

Our ref : VC012771/JG

Dear Mani

We refer to the above captioned matter.

We intent to conduct a full survey of the damage to your client's vehicle. We propose to use one of the motor surveyors named in the attached list:

COMPANY
Appraisal Associates Pte Ltd
Automobile Inspection Services
KM Auto Assessors Pte Ltd
LKK Auto Consultants Pte Ltd
Infiniti Appraisal Service
Priority Services
Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

Thank you.

Janice Goh

Executive, Claims

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243

Website: [LinkedIn](#) [Twitter](#)



From: Veeramani Karupiah <veeramani4029@yahoo.com.sg>

Sent: Monday, 22 July 2019 3:38 PM

To: Janice Goh Siew Geok <janice.goh@qbe.com>

Subject: Accident involving XD9317Y & SGC817L

Attention: **Motor Claims Department**

To the Person-In-Charge,

We are writing in on behalf of our client- **SGC817L**

Our client authorized us to act on behalf with regards to his Third Party Motor Claims against your insured- **XD9317Y**

Details:

QBE Insurance: **XD9317Y**

Third Party Claimant: **SGC817L**

Date of Accident: **12 JULY 2019 14:35**

Location of Accident: **ALONG WHITLEY ROAD BEFORE WAYANG SATU FLYOVER**

Please do contact us to make arrangements for the Pre-Repair Survey at our workshop.

Address:

Our Bro's Workshop

10 Kaki Bukit Road 2 #03-38

First East Centre

Singapore 417868

You can contact us at **66361338 (Mani)** or e-mail us, **veeramani4029@yahoo.com.sg** for further clarifications.

Thank you.

Mani

Director
Our Bro's Workshop (S) Pte Ltd
www.owsproshop-obw.com
10 Kaki Bukit Rd 2 #03-37/38
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This email has been checked for viruses by AVG antivirus software.
www.avg.com

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Jia Le (LKK Auto)

From: Janice Goh Siew Geok <janice.goh@qbe.com>
Sent: Monday, 30 September 2019 10:31 AM
To: Jia Le (LKK Auto)
Cc: Admin A
Subject: RE: Accident involving XD9317Y & SGC817L

Hi Jia Le

There is no evidence to proof that it was our insured's vehicle hit rear of his client's vehicle.

Please reject the TP claim if they are unable to provide evidence that our insured's vehicle hit rear of his client's vehicle.

Thank you.

Janice Goh

Executive, Claims

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243

[Website](#) [LinkedIn](#) [Twitter](#)



From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Friday, 27 September 2019 2:37 PM
To: Janice Goh Siew Geok <janice.goh@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Accident involving XD9317Y & SGC817L

Dear Janice,

We have spoke to insured driver, he said he had stop in time and did not collide onto Third Party's vehicle.

We also checked with Third Party and they do not have the video footage. Attached herewith the scene photo provided by Third Party.

Based on the photo, it's seem like rear portion of Third Party's vehicle have dent.

Kindly let us have your comments/instruction.

Thank you.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janice Goh Siew Geok [<mailto:janice.goh@qbe.com>]
Sent: Friday, 27 September 2019 11:27 AM
To: Shu Pei (LKKAuto)
Cc: Admin A; Jia Le (LKK Auto)
Subject: RE: Accident involving XD9317Y & SGC817L

Hi Shu Pei

Please let us have an update asap.

Thank you.

Janice Goh

Executive, Claims

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243

[Website](#) [LinkedIn](#) [Twitter](#)



From: Janice Goh Siew Geok
Sent: Wednesday, 31 July 2019 9:42 AM
To: 'Shu Pei (LKKAuto)' <shupeil@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Subject: RE: Accident involving XD9317Y & SGC817L

Hi Shu Pei

We refer to your email dated 30.07.2019.

As requested, please see the attachment of our insured's GIA report.

Our claim no. VC012771/JG and I am the case handler.

Thank you.

Janice Goh

Executive, Claims

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

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LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

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Executive, Claims

Claims | Asia

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Rgds

Mani

Director
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www.owsproshop-obw.com
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Quantum Risk Management (S) Pte Ltd

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Thank you.

Janice Goh
Executive, Claims
Claims | Asia
1 Raffles Quay, #29-10 South Tower, Singapore 048583
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To: Janice Goh Siew Geok <janice.goh@qbe.com>
Subject: Accident involving XD9317Y & SGC817L

Attention: **Motor Claims Department**

To the Person-In-Charge,

We are writing in on behalf of our client- **SGC817L**

Our client authorized us to act on behalf with regards to his Third Party Motor Claims against your insured- **XD9317Y**

Details:

QBE insurance: **XD9317Y**

Third Party Claimant: **SGC817L**

Date of Accident: **12 JULY 2019 14:35**

Location of Accident: **ALONG WHITLEY ROAD BEFORE WAYANG SATU FLYOVER**

Please do contact us to make arrangements for the Pre-Repair Survey at our workshop.

Address:

Our Bro's Workshop

10 Kaki Bukit Road 2 #03-38

First East Centre

Singapore 417868

You can contact us at **66361338 (Mani)** or e-mail us, veeramani4029@yahoo.com.sg for further clarifications.

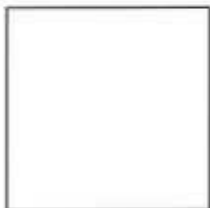
Thank you.

Mani

Director
Our Bro's Workshop (S) Pte Ltd
www.owsproshop-obw.com
10 Kaki Bukit Rd 2 #03-37/38
First East Centre
Singapore 417868
HP: 90217013
OFF: 66361338
FAX: 66361339

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Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Monday, 30 September 2019 10:48 AM
To: Veeramani Karuppiah
Subject: RE: Your ref: SGC817L [ACCIDENT INVOLVING VEHICLES XD9317Y AND SGC817L ON 12/07/2019]

Without Prejudice

Dear Sirs/Madam,

ACCIDENT INVOLVING XD 9317Y & SGC 817L ON 12/07/2017

We refer to the above matter.

There is no evidence to proof that it was our insured's vehicle hit rear of your client's vehicle.

In view of the above, we have our principal instruction to deny liability and unable to look into your client's claim.

Thank you.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veeramani Karuppiah [mailto:veeramani4029@yahoo.com.sg]
Sent: Tuesday, 6 August 2019 1:05 PM
To: Jia Le (LKK Auto)
Subject: Re: Your ref: SGC817L [ACCIDENT INVOLVING VEHICLES XD9317Y AND SGC817L ON 12/07/2019]

The only scene photo is attached.

Mani

Director
Our Bro's Workshop (S) Pte Ltd
www.owsproshop-obw.com
10 Kaki Bukit Rd 2 #03-37/38
First East Centre
Singapore 417868
HP: 90217013
OFF: 66361338
FAX: 66361339

On Tuesday, 6 August 2019, 10:03:51 am GMT+8, Jia Le (LKK Auto) <jiale@lkkauto.com> wrote:

Without Prejudice

Dear Mani,

Kindly let us have a copy of video footage/scene photo as our insured reported that there was no collision between your client's vehicle and our insured's vehicle.

Thank you.

Best Regards,

Carlton Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veeramani Karupiah [<mailto:veeramani4029@yahoo.com.sg>]

Sent: Tuesday, 6 August 2019 9:53 AM

To: Jia Le (LKK Auto)

Subject: Re: Your ref: SGC817L [ACCIDENT INVOLVING VEHICLES XD9317Y AND SGC817L ON 12/07/2019]

Hi Mr Chan,

Just spoke to my client again this morning. He mentioned that right after the hit, my client came down and the other party automatically also came down.

My client had asked the driver how he want to settle this. The driver had replied that this was his company vehicle and will get his boss to call my client. So they left, and after which my client's msgs and calls went unanswered.

Therefore, my client immediately went to make a police report.

Pls do let us know the outcome and we will do the necessary.

Thank you

Rgds

Mani

Director
Our Bro's Workshop (S) Pte Ltd
www.owsproshop-obw.com
10 Kaki Bukit Rd 2 #03-37/38
First East Centre
Singapore 417868
HP: 90217013
OFF: 66361338
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On Tuesday, 6 August 2019, 08:50:54 am GMT+8, Jia Le (LKK Auto) <JiaLe@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

ACCIDENT INVOLVING XD 9317Y AND SGC 817L ON 12/07/2018

We refer to the above matter.

Please be informed that liability is unclear for this matter. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request a copy of video footage/witness statement/scene photos(if any) in order for us to look into the matter.

We shall revert upon hearing from you.

Thank You.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Carlton Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

QBE INSURANCE (SINGAPORE) PTE LTD

Ref : CC4/QBE19013135/Adb3q2

1 RAFFLES QUAY #29-10 SOUTH
TOWERSINGAPORE 048583

Date : 14-10-2019



Code : QBE

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	XD 9317Y	Veh. Inspected	SGC 817L
Policy No.	8-V0010603-MVA-R004	Coverage (\$)	0.00
Claim No.	VC012771	Excess (\$)	0.00
Assign From	JANICE	Assign Date	24/07/2019

2. Vehicle Particulars & Condition

Make & Model	MITSUBISHI LANCER	c.c	1584
Engine No.	HIDDEN	Year of Reg.	2006
Chassis No.	JMYSTCS3A6U003559	Colour	WHITE
Odometer	227501	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	205/50 R16	HAIDA	6 mm
L/H Front Tyre	205/50 R16	HAIDA	6 mm
R/H Rear Tyre	205/50 R16	HAIDA	6 mm
L/H Rear Tyre	205/50 R16	HAIDA	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	12/07/2019	Inspection Date	29/07/2019
Survey held at	OUR BRO'S WORKSHOP 10 KAKIT BUKIT ROAD 2 #03-38 FIRST EAST CENTRE SINGAPORE 417868		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR: **6 Working Days**



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SGC 817L

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	RR RH TAIL LAMP	NOT NECESSARY	480.00	-
1	RR LH TAIL LAMP	CRACKED	480.00	344.00
1	RR BOOT	DENTED	620.00	620.00
1	RR BUMPER	DEFORMED	740.00	740.00
1	REVERSE SENSOR	DAMAGED	160.00	160.00
1	RR LH BUMPER BRACKET	NECESSARY	78.00	44.00
1	RR RH BUMPER BRACKET	NECESSARY	78.00	44.00
1	RR BOOT LOCK	DAMAGED	98.00	98.00
1	RR BOOT STRICKER	NOT NECESSARY	48.00	-
1	RR BOOT WEATHERSTRIP	CUT	210.00	210.00
1	RR END PANEL	DENTED	580.00	580.00
10	RR BUMPER CLIP @\$4.00	NECESSARY	40.00	40.00
1	RR BUMPER SKIRT	TO REPAIR SEE LABOUR	420.00	-
1	RR BOOT NO:PLATE GARNISH	CRACKED	220.00	220.00
1	RR NO: PLATE WITH HOUSING	NOT NECESSARY	60.00	-
1	RR LH WHEEL INNER SHIELD	TORN	80.00	80.00
1	EMBLEM 'GLX'	NECESSARY	42.00	42.00
1	EMBLEM 'LOGO'	NECESSARY	68.00	68.00
1	EMBLEM 'LANCER'	NECESSARY	75.00	75.00
1	RR REINFORCEMENT	BENT	260.00	260.00
	LESS 10% DISCOUNT		-	-362.50
			4,837.00	3,262.50
	LABOUR			
	PANEL BEAT AND LABOUR CHARGE TO TRANSFER AND DO WIRING.INCLUSIVE OF THE REPAIR OF RR BUMPER SKIRT .		1,200.00	800.00
	SPRAY WORKS.		1,200.00	800.00
			2,400.00	1,600.00
	GRAND TOTAL		7,237.00	4,862.50

Report Ref No. CC4/QBE19013135/Adb3q2



RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			3,900.00
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Report Ref No. CC4/QBE19013135/Adb3q2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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