

Jia Le (LKK Auto)

From: Ben Tang <Ben.Tang@sg.cntaiping.com>
Sent: Wednesday, 12 February 2020 4:24 PM
To: Jia Le (LKK Auto)
Subject: RE: OUR REF: SNM19D203474C01/CHONGBS - FW: Direct Settlement - Accident Involving GW37R (OI : CTI - TBA) and SJS8617A (TP : LKK REF - CC6/CTI19013134/Adb3) on 22.07.2019

Hi Jia Le

We refer to above matter.

Our investigation have concluded that there is no evidence to suggest any breach to the terms and conditions of the policy.

Please proceed to negotiate on direct settlement with third party claimant.

Thank you.

Best Regards
Ben Tang
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #XX-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Chong Boon Sen
Sent: Wednesday, February 12, 2020 10:54 AM
To: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Cc: Ben Tang <Ben.Tang@sg.cntaiping.com>
Subject: RE: OUR REF: SNM19D203474C01/CHONGBS - FW: Direct Settlement - Accident Involving GW37R (OI : CTI - TBA) and SJS8617A (TP : LKK REF - CC6/CTI19013134/Adb3) on 22.07.2019

Hi Ben,

Elaine case you handle right? Need to look into matter.

Thank you. Want complain liao.

Chong Boon Sen
Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG 3 Anson
Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Jia Le (LKK Auto) [<mailto:JiaLe@lkkauto.com>]

Sent: Wednesday, February 12, 2020 8:46 AM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: OUR REF: SNM19D203474C01/CHONGBS - FW: Direct Settlement - Accident Involving GW37R (OI : CTI - TBA) and SJS8617A (TP : LKK REF - CC6/CTI19013134/Adb3) on 22.07.2019

Dear Boon Sen,

We refer further to the below email.

Please advise update of the investigation as TP is chasing once again for settlement.

Thank you.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)

Sent: Monday, 6 January 2020 1:52 PM

To: Chong Boon Sen

Cc: Claims Dept of CTI; Alfred Toh

Subject: RE: OUR REF: SNM19D203474C01/CHONGBS - FW: Direct Settlement - Accident Involving GW37R (OI : CTI - TBA) and SJS8617A (TP : LKK REF - CC6/CTI19013134/Adb3) on 22.07.2019

Dear Boon Sen,

We refer further to the below email.

Please advise update of the investigation as TP is chasing for settlement.

Thank you.

"Wishing you a Happiness and Prosperity New Year"

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)

Sent: Wednesday, 18 December 2019 12:10 PM

To: Chong Boon Sen
Cc: Claims Dept of CTI; Alfred Toh
Subject: RE: OUR REF: SNM19D203474C01/CHONGBS - FW: Direct Settlement - Accident Involving GW37R (OI : CTI - TBA) and SJS8617A (TP : LKK REF - CC6/CTI19013134/Adb3) on 22.07.2019

Dear Boon Sen,

We refer further to the below email.

Please advise update of the investigation as TP is chasing for settlement.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)
Sent: Thursday, 12 December 2019 2:00 PM
To: Chong Boon Sen
Cc: Claims Dept of CTI
Subject: RE: OUR REF: SNM19D203474C01/CHONGBS - FW: Direct Settlement - Accident Involving GW37R (OI : CTI - TBA) and SJS8617A (TP : LKK REF - CC6/CTI19013134/Adb3) on 22.07.2019

Dear Boon Sen,

We refer further to the below email.

Please advise update of the investigation as TP is chasing for settlement.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chong Boon Sen [<mailto:boonsen.chong@sg.cntaiping.com>]
Sent: Thursday, 7 November 2019 9:45 AM
To: Jia Le (LKK Auto)
Cc: Claims Dept of CTI
Subject: RE: OUR REF: SNM19D203482/CHONGBS - FW: Direct Settlement - Accident Involving GW37R (OI : CTI - TBA) and SJS8617A (TP : LKK REF - CC6/CTI19013134/Adb3) on 22.07.2019

Dear Jiale,

Below is our reference: SNM19D203474C01 as we changed in system.

We are following up with investigator.

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG 3 Anson
Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Jia Le (LKK Auto) [<mailto:JiaLe@lkkauto.com>]

Sent: Thursday, November 7, 2019 9:00 AM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM19D203482/CHONGBS - FW: Direct Settlement - Accident Involving GW37R (OI : CTI - TBA) and SJS8617A (TP : LKK REF - CC6/CTI19013134/Adb3) on 22.07.2019

Dear Boon Sen,

We refer further to the below email.

Please advise update of the investigation as TP is chasing for settlement.

Thank you.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chong Boon Sen [<mailto:boonsen.chong@sg.cntaiping.com>]

Sent: Friday, 26 July 2019 3:33 PM

To: Jia Le (LKK Auto); Shu Pei (LKKAuto)

Subject: RE: OUR REF: SNM19D203482/CHONGBS - FW: Direct Settlement - Accident Involving GW37R (OI : CTI - TBA) and SJS8617A (TP : LKK REF - CC6/CTI19013134/Adb3) on 22.07.2019

Dear Sir,

Pls find Insured report.

Meanwhile, pls do not settle first as we are investigating matter (fleet policy 4 accidents involved).

Thank you.

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG 3 Anson
Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Claims Dept of CTI

Sent: Friday, 26 July, 2019 10:29 AM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Subject: OUR REF: SNM19D203482/CHONGBS - FW: Direct Settlement - Accident Involving GW37R (OI : CTI - TBA) and SJS8617A (TP : LKK REF - CC6/CTI19013134/Adb3) on 22.07.2019

Dear Boon Sen,

Please revert Lkk.

Note : officer in charge – Boon Sen 63896171.

Thanks,
shumin

From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Thursday, 25 July, 2019 5:35 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Subject: Direct Settlement - Accident Involving GW37R (OI : CTI - TBA) and SJS8617A (TP : LKK REF - CC6/CTI19013134/Adb3) on 22.07.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SJS 8617A at M/s Green Forest Automobile Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP's GIA report

Please be informed that preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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For more information please visit <http://www.symanteccloud.com>

Jia Le (LKK Auto)

From: chan pick yuen [mailto:chris_chanbebe@hotmail.com]
Sent: Monday, 19 August 2019 10:25 AM
To: Mei Kwan (LKKAuto)
Cc: Admin A; CS A Team
Subject: SJS8617A & GW37R DOA 22.07.2019

Dear Sir / Mdm ,

Enclosed is our client's invoice , LOA & Ita invoice .
As request following :

1. RC \$ 2461 (\$2300 = 7% GST)
2. Loss of use \$600 (\$100 x 6 days - 1800 cc)-4 days recommend + 1 day waiting PRS + 1 day weekend
3. Ita \$7.45

@ 100%

Total \$ 3068.45

Please let us have your offer soon . Thanks

Regards,
Chris Chan Pick Yuen
GREEN FOREST AUTOMOBILE PTE LTD
HP: 92712214

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Friday, 2 August 2019 5:08 PM
To: MCITYRENTALS@GMAIL.COM
Subject: ACCIDENT INVOLVING GW 37R AND SJS 8617A ON 22/07/2019

Our Ref: CC6/CTI19013134/Adb3

02 AUGUST 2019

M CITY RENTAL

Dear Sir/Madam,

ACCIDENT INVOLVING GW 37R AND SJS 8617A ON 22/07/2019

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,

Carlör Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

AUTHORISATION TO ACT

I/We, Green Forest Automobile Pte Ltd of _____

_____, owner of SJS 8617A hereby

authorize Green Forest Automobile Pte Ltd, ("The Workshop") to act for me/us with respect to my/our claim for the repair costs and/or rental and/or loss of use for my/our vehicle SJS 8617A that was damaged pursuant to the accident occurred on 22/7/19 at Buangkek Drive Twins Buangkek Green involving _____ vehicle number GW 37R.

I/We further authorize the Workshop to settle my/our above mentioned claim in a manner that they deem fit and The Workshop is further authorized to receive payment further to settlement of my/our claim with payment cheque being made in favor of Green Forest Automobile Pte Ltd.


The settlement The Workshop may reach on my/our behalf is on without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Pursuant to Personal Data Protection Act 2012, I/We hereby agree that The Workshop may disclose or share my personal data to any authorized service providers whom The Workshop would necessarily need to cooperate, interact or work in one way or another in serving me or meeting my requests.

If I/we are not able to recover full amount for the repair cost from the third Party's Insurance Company in 6 (six) months' time from invoice date, Green Forest Automobile Pte Ltd shall bill to you/your Company for the balance/full amount of the repair cost. The Workshop will close this case without prior notice if we are unable to recover within 2 years.

I/We Grace Auto Leasing understand the above explanation by Green Forest Automobile Pte Ltd.

Dated this 24th day of Feb (month) 2020 (year)



Claimant's Signature
(Company's stamp for company vehicle)





Green Forest Automobile Pte Ltd

1

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN1915291900

Claim No : SNM19D203474C01

Claimant : GRACE AUTO LEASING

Amount : S\$3,000.00

Singapore Dollars Three Thousand Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SJS 8617A

Insured Vehicle No. : GW 37R

Date of Loss : 22/07/2019

Place of Accident : BUANGKOK DRIVE TWRDS BUANGKOK GREEN

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : M CITY RENTAL

Driver Name : NARONG NGIAM

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum

S\$ 3,000.00

TOTAL S\$ 3,000.00

Claimant Name : _____

NRIC No : _____

Signature : _____

Date : _____

21/7/2020



GREEN FOREST AUTOMOBILE PTE LTD

8 Kaki Bukit Avenue 4, #05-25 Premier @ Kaki Bukit Singapore 415875

INVOICE

GREEN FOREST AUTOMOBILE PTE LTD
8 Kaki Bukit Avenue 4
#05-25 Premier @ Kaki Bukit
Singapore 415875

Date: 19-Aug-19
GST Reg.No: 201723238H

Accident date: 22nd JULY 2019
Final Bill For Vehicle No: SJS8617A TOYOTA WISH 1.8A

Descriptions	AMOUNT
Lump Sum repair cost as recommended by LKK AUTO CONSULTANTS PTE LTD Surveyor : Mr. Adrian	\$2,300.00
GST 7%	\$161.00
Total	\$2,461.00

S/DLRS: TWO THOUSAND FOUR HUNDRED SIXTY ONE ONLY

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 23 Jul 2019 / 15:48:41

Receipt Date/Time : 23 Jul 2019 / 15:48:40

Tax Invoice/Receipt

Receipt No. : ITNET-00000-190723-002171

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GW37R As at 22 Jul 2019/00:20:00 Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - GW37R Enquiry Fee 20190723154730553250	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - EP8640G As at 22 Jul 2019/17:30:00 Insurance Co: TOKIO MARINE INSURANCE SINGAPORE LTD				
2	Insurance Enquiry - EP8640G Enquiry Fee 20190723154730606260	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		14.00	0.98	14.98
Rounding Difference				0.03
Total Amount Payable				14.95
Paid By				
	xxxxxxxxxxxx4105	Credit Card: Visa /MasterCard		14.95
Total				14.95
Cash Change				0.00
Tendered Amount				14.95
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.