

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Friday, 26 February 2021 5:29 PM
To: Lee, Ming-Yao
Cc: Admin A
Subject: RE: Our Ref : 4125856753SG-003 | Accident Involving GBH3336X & GBD8549L on 8/7/19 *** LKK REF: CC4/AIG19013131/Aeb3
Attachments: ACCIDENT INVOLVING GBD 8549L AND GBH 3336X ON 08/07/2019; RE: Re: Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GBH3336X AND GBD8549L ON 08/07/2019

Hi Ming Yao,

We refer to the email below.

We have send reminder to third party to request for LOD, however third party did not revert to us till date.

In View on the above we will process to temporary close off the matter, shall reopen the case if third party revert with LOD.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Friday, 26 February 2021 5:24 PM
To: Lee, Ming-Yao <MingYao.Lee@aig.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Our Ref : 4125856753SG-003 | Accident Involving GBH3336X & GBD8549L on 8/7/19 *** LKK REF: CC4/AIG19013131/Aeb3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Asher,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lee, Ming-Yao <MingYao.Lee@aig.com>

Sent: Friday, 26 February, 2021 5:21 PM

To: Admin A <admin-a@lkkauto.com>

Subject: Our Ref : 4125856753SG-003 | Accident Involving GBH3336X & GBD8549L on 8/7/19

Hi Team,

Kindly assist to check on the latest development since it was quite dated.

If idle >12 months, may proceed to submit WP report and close the case in Merimen.

Regards,

Lee Ming Yao, George

Complex Claims Examiner – Auto Property Damage Claims

AIG Asia Pacific Insurance Pte. Ltd

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1769

Ming-Yao.Lee@AIG.com | www.AIG.sg

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Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Thursday, 4 February 2021 1:06 PM
To: 'veeramani4029@yahoo.com.sg'
Subject: ACCIDENT INVOLVING GBD 8549L AND GBH 3336X ON 08/07/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Mani,

We refer to the above matter.

ACCIDENT INVOLVING GBD 8549L AND GBH 3336X ON 08/07/2019

Our surveyor have finalise COR at \$2,550.00 (exclude gst) 4 days.

In order to expedite the claim process, please forward all relevant documents for us **(LKK)** to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Friday, 20 March 2020 12:02 PM
To: veeramani4029@yahoo.com.sg
Subject: RE: Re: Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GBH3336X AND GBD8549L ON 08/07/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir,

We refer to the above matter.

Our surveyor have finalise COR at \$2,550.00 (exclude gst) 4 days, finalize amount subject to our principal approval.

In order to expedite the claim process, please forward all relevant documents to us (LKK) to proceed on negotiate settlement.

- Please do not send the LOD to our principal for direct settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)
Sent: Tuesday, 6 August 2019 2:26 PM
To: Hor, Yinrul <Yinrul.Hor@aig.com>; veeramani4029@yahoo.com.sg
Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Re: Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GBH3336X AND GBD8549L ON 08/07/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Sent: Tuesday, 30 July 2019 4:49 PM

To: Hor, Yinrul <Yinrul.Hor@aig.com>; veeramani4029@yahoo.com.sg

Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: Re: Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GBH3336X AND GBD8549L ON 08/07/2019

Dear Sir / Madam,

We refer to the below email.

Kindly note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler , you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

FW: Re: Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURE

From: Hor, Yinrul

To: 'assignments@lkkauto.com', Admin A (admin-a@lkkauto.com)

Cc: veeramani4029@yahoo.com.sg

Sent: 7/30/2019 1:36:10 PM

Dear LKK,

TP workshop is requesting liability status.

Kindly assist on this.

Thanks & Regards,

Hor Yin Rul (Viviane)

AIG

FNOL Adjuster I

Singapore FNOL | Claims Operations – Auto

Yinrul.Hor@aig.com | www.aig.sg

From: Veeramani Karuppiah [<mailto:veeramani4029@yahoo.com.sg>]

Sent: Tuesday, July 30, 2019 11:39 AM

To: Hor, Yinrul

Cc: Fong, Andy-SY; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Subramaniam, Divyashni; Tong, Wahxin

Subject: [EXTERNAL] Re: Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GBH3336X AND GBD8549L ON 08/07/2019

This message is from an external sender; be cautious with links and attachments.

Hi Vivian,

We would like to confirm on the liabilities. Please advise.

Rgds

Mani

Director

Our Bro's Workshop (S) Pte Ltd

www.owsproshop-obw.com

10 Kaki Bukit Rd 2 #03-37/38

First East Centre

Singapore 417868

HP: 90217013

OFF: 66361338

FAX: 66361339

From: Hor, Yinrul <Yinrul.Hor@aig.com>

Sent: Tuesday, 30 July 2019 1:36 PM

To: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: veeramani4029@yahoo.com.sg

Subject: FW: Re: Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GBH3336X AND GBD8549L ON 08/07/2019



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