

INS. CASE OWNER:

cc 6, 601 190 13127, Apa37

LKK:  
IDAC:

Surveyor:

LWP

DOI:

ASSIGNMENT

24/8/19

Date / Time:

24/8/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SCW 6653U

Claim No.:

Name of Insured:

Wong Chong Wai

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A.:

13/8/19

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SLT 1978 A



INSRS:

WSP:

Tel:

Liability:

RMKS:

Advance  
Auto  
Garage

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

SLT 1978 A - X ; SCW 6653U - X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

( days) Reduction:

%

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with Xaver

Email ☐Call ☐

Final Liability:

%

(Agreed / Assessed) BOLA S/N No. : 27

If NO or B 28, Ass. Lia :

Repair Cost:

SS 5100.00

Loss of Rental (LOR):

SS

( days)

Loss of Use (LOU):

SS

800.00 x 3 days

Loss of Income (LOI):

SS

( \$ - x days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

SS

7.45

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

SS

5287.45

Global Sum SS:

5280.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐Call ☐

Payee 1:

SS

5280.00

Name 1:

Advance Auto Garage

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

W6/2011

Adrian

ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No: \_\_\_\_\_

Claims No: \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Report: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 03 days Res: Yes or No

Lum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Vehicle: IN / OUT

Person Contacted: \_\_\_\_\_

Veh No: SLT1978A Yr Regn: 2017 / oct

Type: Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Bmw 116D C.C. 1496

Colour: Blue A/C: Insured / Std / Nil / NA

Sp. Reading 34814 T/Radio: Insured / Std / Nil / NA

Eng/No: \_\_\_\_\_

C/No: WBAN7202056869/4

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Normal / Jammed / Leaked / Burnt or

Brake: Normal / Jammed / Leaked / Burnt or

Modi: Nil / SRim / STD A/Rim or

Tyre Size: F: 225/40R18

R: 225/40R18

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or Continental

Front		Rear	
R/Bal. <u>06</u>	mm	R/Bal. <u>06</u>	mm
L/Bal. <u>06</u>	mm	L/Bal. <u>06</u>	mm
D.O.A. _____		D.O.I. <u>24/07/19</u>	

Survey held at Advantage Auto Garage

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>TPEQ.</u>
	<u>US\$ 5100 (Real \$ 9250.75 / 65%)</u>
	<u>MV :</u>
	<u>PV :</u>
	<u>Nett :</u>

Date/Time, File Pass to?	Date/Time, File Return to?	Part Prices Check:	Survey Fee:	Date:
1)	2)	IN	Basic & Add.	
3)	4)	OUT	S + RS, Si	
5)	5)		Photos	
Prel. Report:			Others	
Final Report:			TOTAL	

# ADVANCE AUTO GARAGE

23 Kaki Bukit Avenue 4  
VICOM KAKI BUKIT INSPECTION CENTRE  
#04-01 SINGAPORE 415933  
Tel: +65 9007 9247  
Email: advanceag@hotmail.com  
Reg No: 53395571L

TO	: EQ INSURANCE COMPANY LTD	DATE	: 23/07/2019
ATTENTION	: MOTOR INSURANCE CLAIM	JOB TYPE	: T/P CLAIM
ESTIMATE REPORT			
<i>Xiao Tang</i>			
VEHICLE DETAILS			
VEHICLE NO	: SLT1978A		
VEHICLE MODEL	: BMW 116D		
CHASSIS NO	:		
ACCIDENT DETAILS	DATE : 23/07/2019		
	TIME : 1120HRS		
THIRD PARTY REQUESTOR / CONTACT	:	XAIVER	

## CLAIM DETAILS: PARTS

	ITEMS	QTY	UNIT PRICE	TOTAL
1	REAR BUMPER TOW HOOK COVER <i>new</i>	1	\$ 80.00	\$ 80.00
2	REAR BUMPER BEAM <i>new</i>	1	\$ 450.00	\$ <del>450.00</del> 200
3	REAR BUMPER REINFORCEMENT BAR <i>new</i>	1	\$ 715.00	\$ 715.00
4	REAR BUMPER SIDE RETAINER <i>new</i>	2	\$ 130.00	\$ 260.00
5	REAR BUMPER REFLECTOR <i>Fit new</i>	2	\$ 150.00	\$ <del>300.00</del> 150
6	REVERSE SENSOR HOLDER (SET) <i>new</i>	1	\$ 70.00	\$ <del>70.00</del> 30
7	REAR OUTER TAIL LAMP <i>new</i>	2	\$ 555.00	\$ 1,110.00
8	REVERSE SENSOR <i>2 piece changed</i>	2	\$ 290.00	\$ <del>580.00</del> 580
9	REAR END PANEL <i>new</i>	1	\$ 1,030.00	\$ 1,030.00
10	REAR END PANEL TOP GARNISH <i>new</i>	1	\$ 320.00	\$ 320.00
11	REAR EXHAUST MUFFLER <i>new</i>	1	\$ 1,250.00	\$ 1,250.00
12	REAR REMOTE ANTENNA <i>new</i>	1	\$ 120.00	\$ 120.00
13	REAR REMOTE ANTENNA BRACKET <i>new</i>	1	\$ 80.00	\$ 80.00
14	REAR EXHAUST PIPE HEAT SHIELD <i>new</i>	1	\$ 320.00	\$ 320.00

2135

2026.25

TOTAL PRICE: \$ 6,685.00  
LESS 5% \$ 334.25  
SUB TOTAL PRICE: \$ 6,350.75

## SPECIAL NETT ITEMS

	ITEMS	QTY	UNIT PRICE	TOTAL
1	REAR NUMBER PLATE <i>new</i>	1	\$ 50.00	\$ 50.00

2	REAR BUMPER (MSPORT KIT) <i>Dislike</i>	1	\$ 1,500.00	\$ 1,500.00	1300
3	REAR BUMPER DIFFUSER (MSPORT) <i>Dislike</i>	1	\$ 1,200.00	\$ 1,200.00	900.
4	REAR BUMPER CLIP (SET) <i>in</i>	1	\$ 30.00	\$ 30.00	-
5	REAR EXHAUST PIPE TIP (REMUS) <i>Best</i>	2	\$ 350.00	\$ 700.00	400.
6	REAR END PANEL INSULATION SEAL <i>He New</i>	1	\$ 120.00	\$ 120.00	+
7	REAR BUMPER REVERSE CAMERA <i>Don't</i>	1	\$ 750.00	\$ 250.00	550
8	REAR END PANEL TOP GARNISH CLIPS (SET) <i>Not in</i>	1	\$ 30.00	\$ 30.00	4.
			TOTAL :	\$ 4,380.00	

3230

#### LABOUR

	JOB	PRICE	ADJUSTED COST	APPROVED
1	PANEL BEATING, REMOVE AND REFIT PARTS	\$ 1,200.00	400.	
2	SPRAY PAINTING TO AFFECTED AREA	\$ 1,200.00	500.	
3	LABOUR TO REMOVE AND REFIT REAR EXHAUST MUFFLER	\$ 300.00	x.	
4	WIRING CHECK	\$ 100.00	30	
5	TUFF COAT	\$ 120.00	x	
6	REMOVE AND REFIX REVERSE SENSOR AND DISTANCE SETTING	\$ 100.00	60.	
7	LABOUR TO CODE REVERSE CAMERA TO ADAPT TO MODULE TO LINK TO IDrive	\$ 300.00	60.	
8	TO CHECK DIAGNOSTIC OF VEHICLE MANAGEMENT/CONTROL UNITS, RESET MEMORIES TO SPECIFICATIONS	\$ 300.00	100.	

1150

TOTAL: \$ 3,620.00

#### ESTIMATE REPORT

TOTAL PARTS COST: \$ 10,730.75

TOTAL LABOUR COST: \$ 3,620.00

TOTAL REPAIR COST: \$ 14,350.75

#### APPROVED DETAILS

SURVEYOR:

CONTACT:

PART BY PART / LUMP SUM:

NO. OF DAYS:

**LOK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

FAX:

Adrian King  
L/S 24/07/19.

03 Days.

total: 6408.25  
L/S: S.I.K.



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: DM19HO02082  
Our ref: CC6/EQI19013127/Apa3

Date: 15.08.2019

The Motor Claims Department  
M/s EQ INSURANCE COMPANY LTD  
Attn : Wei Yin

Dear Sirs,

**PRELIMINARY ADVICE OF VEHICLE NO.**

**SLT 1978A**

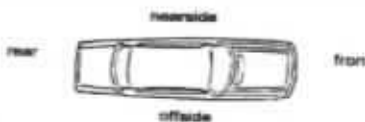
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 24/07/2019 at the premises of M/s ADVANCE AUTO GARAGE and have the following to report:-

Workshop Estimate Amount	: S\$	14,350.75	
Revised Estimate Amount	: S\$	5,100.00	(Lump Sum)
"Check" Items Amount	: S\$		
Market Value	: S\$		(est)
LTA Reimbursement Value	: S\$		(est)
Nett Value	: S\$		(est)

**Description of Damage:**

The vehicle sustained damages at the  
**REAR PORTION**



**Comments/Present Status:**

Damages Consistent

Estimated normal period for repairs: 3.0 days

Yours faithfully,

**ADRIAN LING**  
**Licensed Appraiser**

## Hsiao Tong (LKKAUTO)

---

**From:** Advance Auto Garage <advanceag@hotmail.com>  
**Sent:** Thursday, 15 August 2019 11:40 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** RE: Your Ref: SLT1978A \*Our Ref: CC6/EQ19013127/Apa3 [ACCIDENT INVOLVING SCW 6653U(EQ) AND SLT 1978A ON 23/07/2019]  
**Attachments:** SLT1978A LOD.pdf

Your Ref: CC6/EQ19013127/Apa3  
Our Ref: AAG-20190702

Without Prejudice

Dear Hsiao Tong,

Thank you for your email.  
Please find LOD attached for your kind perusal and action.

*Best Regards*

*Xavier Lim  
(+65) 9007 9247  
Advance Auto Garage  
23 Kaki Bukit Ave 4 #04-01  
Singapore (415933)*

---

**From:** Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]  
**Sent:** Thursday, August 15, 2019 8:19 AM  
**To:** advanceag@hotmail.com  
**Subject:** Your Ref: SLT1978A \*Our Ref: CC6/EQ19013127/Apa3 [ACCIDENT INVOLVING SCW 6653U(EQ) AND SLT 1978A ON 23/07/2019]

Your Ref: **SLT1978A** Without Prejudice  
Our Ref: CC6/EQ19013127/Apa3

Dear Sirs/Mdm,

### **ACCIDENT INVOLVING SCW 6653U(EQ) AND SLT 1978A ON 23/07/2019**

We refer to the above matter.

For COR, recommended amount at **L/sum \$5,100.00(before GST) with 03 repair days.**

**\*\*Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.**

Please note that all the finalisation subject to insurer approval.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Hsiao Tong (LKKAUTO)

---

**From:** Advance Auto Garage <advanceag@hotmail.com>  
**Sent:** Wednesday, 21 August 2019 11:04 AM  
**To:** Hsiao Tong (LKKAUTO); Advance Auto Garage  
**Subject:** RE: Your Ref: SLT1978A \*Our Ref: CC6/EQ19013127/Apa3 [ACCIDENT INVOLVING SCW 6653U(EQ) AND SLT 1978A ON 23/07/2019]

WITHOUT PREJUDICE

Dear Hsiao Tong,

We refer to your offer and we are pleased to accept the offer. Kindly send us the DV. Thank you.

Provided always that this discharge of my claim for damages relating to the damage of my vehicle shall not prejudice or affect my further claim for general and special damages for my client's personal injuries sustained in the same accident on the 23/07/2019.

*Best Regards*

*Xavier Lim  
(+65) 9007 9247  
Advance Auto Garage  
23 Kaki Bukit Ave 4 #104-01  
Singapore (415933)*

---

**From:** Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]  
**Sent:** Wednesday, August 21, 2019 10:03 AM  
**To:** Advance Auto Garage  
**Subject:** RE: Your Ref: SLT1978A \*Our Ref: CC6/EQ19013127/Apa3 [ACCIDENT INVOLVING SCW 6653U(EQ) AND SLT 1978A ON 23/07/2019]

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

We propose settlement at a global sum of \$5,280.00(all-in).

Please confirm acceptance.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."



Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Advance Auto Garage <[advanceag@hotmail.com](mailto:advanceag@hotmail.com)>

**Sent:** Thursday, 15 August 2019 11:40 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: Your Ref: SLT1978A \*Our Ref: CC6/EQI19013127/Apa3 [ACCIDENT INVOLVING SCW 6653U(EQ) AND SLT 1978A ON 23/07/2019]

Your Ref: CC6/EQI19013127/Apa3

Without Prejudice

Our Ref: AAG-20190702

Dear Hsiao Tong,

Thank you for your email.

Please find LOD attached for your kind perusal and action.

*Best Regards*

*Xavier Lim*

*(+65) 9007 9247*

*Advance Auto Garage*

*23 Kaki Bukit Ave 4 #04-01*

*Singapore (415933)*

---

**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

**Sent:** Thursday, August 15, 2019 8:19 AM

**To:** [advanceag@hotmail.com](mailto:advanceag@hotmail.com)

**Subject:** Your Ref: SLT1978A \*Our Ref: CC6/EQI19013127/Apa3 [ACCIDENT INVOLVING SCW 6653U(EQ) AND SLT 1978A ON 23/07/2019]

Your Ref: **SLT1978A**

Without Prejudice

Our Ref: CC6/EQI19013127/Apa3

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SCW 6653U(EQ) AND SLT 1978A ON 23/07/2019**

We refer to the above matter.

For COR, recommended amount at **L/sum \$5,100.00(before GST)** with **03 repair days**.

**\*\*Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.**

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Hsiao Tong (LKKAUTO)

---

**From:** Advance Auto Garage <advanceag@hotmail.com>  
**Sent:** Monday, 26 August 2019 10:58 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** RE: Your Ref: SLT1978A \*Our Ref: CC6/EQI19013127/Apa3 [ACCIDENT INVOLVING SCW 6653U(EQ) AND SLT 1978A ON 23/07/2019]  
**Attachments:** SLT1978A Sales Invoice (LOD) - 1.pdf

WITHOUT PREJUDICE

Dear Hsiao Tong,

Please find repair bill attached for your necessary action. Thank you.

Provided always that this discharge of my claim for damages relating to the damage of my vehicle shall not prejudice or affect my further claim for general and special damages for my client's personal injuries sustained in the same accident on the 23/07/2019.

*Best Regards*

*Xavier Lim  
(+65) 9007 9247  
Advance Auto Garage  
23 Kaki Bukit Ave 4 #04-01  
Singapore (415933)*

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**From:** Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]  
**Sent:** Sunday, August 25, 2019 9:45 AM  
**To:** Advance Auto Garage  
**Subject:** RE: Your Ref: SLT1978A \*Our Ref: CC6/EQI19013127/Apa3 [ACCIDENT INVOLVING SCW 6653U(EQ) AND SLT 1978A ON 23/07/2019]

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Kindly let us have a copy of your repair bill amount of \$5,100.00 for our necessary action.

**\*\*Note:** EQ case, no DV is needed for settlement < \$20K.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Advance Auto Garage <[advanceag@hotmail.com](mailto:advanceag@hotmail.com)>

**Sent:** Wednesday, 21 August 2019 11:04 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Advance Auto Garage <[advanceag@hotmail.com](mailto:advanceag@hotmail.com)>

**Subject:** RE: Your Ref: SLT1978A \*Our Ref: CC6/EQI19013127/Apa3 [ACCIDENT INVOLVING SCW 6653U(EQ) AND SLT 1978A ON 23/07/2019]

WITHOUT PREJUDICE

Dear Hsiao Tong,

We refer to your offer and we are pleased to accept the offer. Kindly send us the DV. Thank you.

Provided always that this discharge of my claim for damages relating to the damage of my vehicle shall not prejudice or affect my further claim for general and special damages for my client's personal injuries sustained in the same accident on the 23/07/2019.

*Best Regards*

*Xavier Lim*

*(+65) 9007 9247*

*Advance Auto Garage*

*23 Kaki Bukit Ave 4 #04-01*

*Singapore (415933)*

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**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

**Sent:** Wednesday, August 21, 2019 10:03 AM

**To:** Advance Auto Garage

**Subject:** RE: Your Ref: SLT1978A \*Our Ref: CC6/EQI19013127/Apa3 [ACCIDENT INVOLVING SCW 6653U(EQ) AND SLT 1978A ON 23/07/2019]

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

We propose settlement at a global sum of **\$5,280.00(all-in)**.

Please confirm acceptance.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Advance Auto Garage <[advanceag@hotmail.com](mailto:advanceag@hotmail.com)>

**Sent:** Thursday, 15 August 2019 11:40 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: Your Ref: SLT1978A \*Our Ref: CC6/EQI19013127/Apa3 [ACCIDENT INVOLVING SCW 6653U(EQ) AND SLT 1978A ON 23/07/2019]

Your Ref: CC6/EQI19013127/Apa3

Without Prejudice

Our Ref: AAG-20190702

Dear Hsiao Tong,

Thank you for your email.

Please find LOD attached for your kind perusal and action.

*Best Regards*

*Xavier Lim*

*(+65) 9007 9247*

*Advance Auto Garage*

*23 Kaki Bukit Ave 4 #04-01*

*Singapore (415933)*

---

**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

**Sent:** Thursday, August 15, 2019 8:19 AM

**To:** [advanceag@hotmail.com](mailto:advanceag@hotmail.com)

**Subject:** Your Ref: SLT1978A \*Our Ref: CC6/EQI19013127/Apa3 [ACCIDENT INVOLVING SCW 6653U(EQ) AND SLT 1978A ON 23/07/2019]

Your Ref: **SLT1978A**

Without Prejudice

Our Ref: CC6/EQI19013127/Apa3

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SCW 6653U(EQ) AND SLT 1978A ON 23/07/2019**

We refer to the above matter.

For COR, recommended amount at **L/sum \$5,100.00(before GST)** with **03 repair days**.

**\*\*Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.**

Please note that all the finalisation subject to insurer approval.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**ADVANCE AUTO GARAGE**

23 Kaki Bukit Ave 4 #04-01  
Vicom Inspection Centre, Singapore 415933  
Tel: 9007 9247  
Reg. No. : 53395571L

X

**MOTOR CLAIM DISCHARGE**

INSURED: Yeo XiaoXuan

VEHICLE REGISTRATION NO. : SLT1978A POLICY NO. : D18MTPV01015925

ACCIDENT CLAIM NO. : CC6/EQI19013127/APA3

I/We confirm that I/We have taken delivery of Vehicle Registration No. SLT1978A  
from the repairers, Messrs Advance Auto Garage  
and that all necessary repairs as a result of an accident in which the said vehicle was in on or  
about the 23/07/2019 have been completed to my / our satisfaction, and that  
I / We have no further claim on the above company in Respect thereof.

Date: 27/07/2019 Signature: [Signature]

Co's Stamp: \_\_\_\_\_ NRIC No : S8337952 I



## ADVANCE AUTO GARAGE

23 Kaki Bukit Avenue 4 #04-01, Vicom Building, S(415933)

Tel: 9007 9247

Email: [advanceag@hotmail.com](mailto:advanceag@hotmail.com)

UEN: 53395571L

Date : 15/08/2019  
Your Ref : CC6/EQI19013127/APA3  
To : EQ INSURANCE COMPANY LTD  
Attn : Motor Claims Department

Dear Sir/Mdm,

**RE: Accident on 23/07/2019 between 5LT1978A and SCW6653U along PIE Towards Changi Before Stevens Road Exit**

We refer to the above matter and would like to settle it directly in an amicable manner.

Please find attached copies of the below mentioned for your kind perusal:

- 1) Invoice No.AAG-08001 @ S\$5,100.00
- 2) Loss of Use @ S\$450.00 (3 Days x S\$150)
- 3) LTA Search @ S\$7.45
- 4) Authorization to Act
- 5) GIA Report

Hope the above is in order and kindly let us have your confirmation soon.

Tax invoice will be issued upon amount finalization.

Thank you.

Yours faithfully,



Xavier Lim  
Advance Auto Garage





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/EQI19013127/Apa3

13 August 2019

**WONG CHONG WEE**

162, Verde Crescent  
Singapore 688482

Dear Sir/Madam,

**ACCIDENT INVOLVING SCW 6653U AND SLT 1978A ON 23/07/2019**

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SLT 1978A against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

**CHEW HSIAO TONG**

Case Handler

DID: 6742 3197

FAX: 6741 4108

EMAIL: chewht@lkkauto.com

c.c. **EQ INSURANCE COMPANY LIMITED**  
(Motor Claims Dept)

LETTER OF AUTHORITY

Name : Yeo XiaoXuan

Address : 137 Sunset Way #01-17

: Singapore 597159

Contact No : 9109 3241

TO: EQ Insurance Company Ltd.

Dear Sirs,

ACCIDENT INVOLVING SLT1978A AND scw66534 ON 23/07/2019

AT/ALONG PIE towards Changi before Steven Road Exit

I/We, Yeo XiaoXuan, am/are the registered owner of  
motor car no. SLT1978A

Please note that I have assigned all compensation monies due to me/us in the above stated  
accident to **ADVANCE AUTO GARAGE**.

I/We, hereby authorize you to release all compensation monies pertaining to the above-  
mentioned accident to **ADVANCE AUTO GARAGE** and forward your settlement cheque to  
**ADVANCE AUTO GARAGE** whom I had authorized to collect the said compensation monies.

Thank You



Signature of Claimant



Witness By

## Sales Invoice

### Advance Auto Garage

23 Kaki Bukit Avenue 4  
#04-01 Vicom Building  
Singapore 415933  
Reg No: 53395571L  
(+65) 9007 9247

DATE: 15/08/2019  
INVOICE NO.: AAG-08001  
VRN: SLT1978A

Bill To:  
EQ INSURANCE COMPANY LTD  
5 MAXWELL ROAD #17-00 TOWER BLOCK  
MND COMPLEX SINGAPORE 069110

ATTN: EQ INSURANCE MOTOR CLAIMS DEPARTMENT

Description	AMOUNT	
ACCIDENT REPAIRS CARRIED OUT AS PER YOUR SURVEYOR RECOMMENDATION	\$5,100.00	
LUMP SUM		
Total:		\$5,100.00

- \* All prices stated are in SGD
- \* Please make all cheques payable to Advance Auto Garage
- \* Car handed over in satisfactory post repair condition

**THANK YOU FOR YOUR BUSINESS**

# Land Transport Authority

Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 23 Jul 2019 / 13:13:23

Receipt Date/Time : 23 Jul 2019 / 13:13:22

## Tax Invoice/Receipt

Receipt No. : ITNET-00000-190723-001493

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SCW6653U As at 23 Jul 2019/11:20:00 Insurance Co: EQ INSURANCE COMPANY LTD				
1	Insurance Enquiry - SCW6653U Enquiry Fee 20190723131213458762	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	20190723131222557	Direct Debit: eNETS Debit (Internet Banking)		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 18/09/2019

**THIRD PARTY DIRECT SETTLEMENT**

Vehicle No.	SCW 6653U (Insd Veh)	Your Ref. No. : DM19HO02082
	SLT 1978A (TP Veh)	Our Ref. No. : CC6/EQ19013127/Apa3q2
Date of Accident	23/7/2019	

Liability	100%	
Final Repair Cost	: \$ 5,100.00	
Loss of Use	: \$ 180.00	3 days
Rental (If any)	: \$	days
Others:	: \$ 7.45	
	: \$	
	5,287.45	
Final Settlement Sum	: \$ 5,280.00	GLOBAL SUM
Remarks	:	

Payment Instruction: Payee's Breakdown		
1	ADVANCE AUTO GARAGE	: \$ 5,280.00
		: \$

JOANNE LEE

LKK Auto Consultants Pte Ltd




# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD		Ref : CC6/EQ19013127/Apa3q2		
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date : 18-09-2019		
		Code : EQI		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SCW 6653U	Veh. Inspected	SLT 1978A	
Policy No.	DMPPHQ19-001354	Coverage (\$)	0.00	
Claim No.	DM19HO02082	Excess (\$)	0.00	
Assign From		Assign Date	24/07/2019	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	B.M.W. 116D	c.c	1496	
Engine No.	HIDDEN	Year of Reg.	2017	
Chassis No.	WBA1V720205G86914	Colour	BLUE	
Odometer	34814	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	225/40 R18	CONTINENTAL	6 mm	
L/H Front Tyre	225/40 R18	CONTINENTAL	6 mm	
R/H Rear Tyre	225/40 R18	CONTINENTAL	6 mm	
L/H Rear Tyre	225/40 R18	CONTINENTAL	6 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	23/07/2019	Inspection Date	24/07/2019	
Survey held at	ADVANCE AUTO GARAGE 23 KAKI BUKIT AVENUE 4 #04-01 AAS KAKI BUKIT CENTRE SINGAPORE 415933			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days		



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLT 1978A

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	REAR BUMPER TOW HOOK COVER	DEFORMED	80.00	80.00
1	REAR BUMPER BEAM	CRACKED	450.00	200.00
1	REAR BUMPER REINFORCEMENT BAR	BENT	715.00	715.00
2	REAR BUMPER SIDE RETAINER @\$130.00	NECESSARY	260.00	260.00
2	REAR BUMPER REFLECTOR @\$150.00	O/S CRACKED	300.00	150.00
1	SET REVERSE SENSOR HOLDER	NECESSARY	70.00	30.00
2	REAR OUTER TAIL LAMP @\$555.00	NOT NECESSARY	1,110.00	-
2	REVERSE SENSOR @\$290.00	DAMAGED	580.00	580.00
1	REAR END PANEL	TO REPAIR SEE LABOUR	1,030.00	-
1	REAR END PANEL TOP GARNISH	NOT NECESSARY	320.00	-
1	REAR EXHAUST MUFFLER	TO REPAIR SEE LABOUR	1,250.00	-
1	REAR REMOTE ANTENA	DAMAGED	120.00	120.00
1	REAR REMOTE ANTENA BRACKET	NOT NECESSARY	80.00	-
1	REAR EXHAUST PIPE HEAT SHIELD	NOT NECESSARY	320.00	-
	LESS 5% DISCOUNT		-334.25	-106.75
			6,350.75	2,028.25
<b>SPECIAL NETT ITEMS</b>				
1	REAR NUMBER PLATE (SN)	BENT	50.00	50.00
1	REAR BUMPER (MSPORT KIT) (SN)	DISTORTED	1,500.00	1,300.00
1	REAR BUMPER DIFFUSER (MSPORT) (SN)	DISTORTED	1,200.00	900.00
1	SET REAR BUMPER CLIP (SN)	NECESSARY	30.00	30.00
2	REAR EXHAUST PIPE TIP (REMUS) @\$350.00 (SN)	BENT	700.00	400.00
1	REAR END PANEL INSULATION SEAL (SN)	NOT NECESSARY	120.00	-
1	REAR BUMPER REVERSE CAMERA (SN)	DAMAGED	750.00	550.00
1	SET REAR END PANEL TOP GARNISH CLIPS (SN)	NOT NECESSARY	30.00	-
			4,380.00	3,230.00

Report Ref No. CC6/EQ19013127/Apa3q2



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b>LABOUR</b>			
	PANEL BEATING ,REMOVE AND REFIT PARTS.INCLUSIVE OF THE REPAIR OF REAR END PANEL AND REAR EXHAUST MUFFLER .		1,200.00	400.00
	SPRAY PAINTING TO AFFECTED AREA.		1,200.00	500.00
	LABOUR TO REMOVE AND REFIT REAR EXHAUST MUFFLER.	NOT NECESSARY	300.00	-
	WIRING CHECK.		100.00	30.00
	TUFF COAT.	NOT NECESSARY	120.00	-
	REMOVE AND REFIX REVERSE SENSOR AND DISTANCE SETTING.		100.00	60.00
	LABOUR TO CODE REVERSE CAMERA TO ADAPT TO MODULE TO LINK TO IDRIVE.		300.00	60.00
	TO CHECK DIAGNOSTIC OF VEHICLE MANAGEMENT/CONTROL UNITS ,RESET MEMORIES TO SPECIFICATION.		300.00	100.00
			3,620.00	1,150.00
	<b>GRAND TOTAL</b>		<b>14,350.75</b>	<b>6,408.25</b>
	<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>			<b>5,100.00</b>

Report Ref No. CC6/EQ119013127/Apa3q2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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