Mei Kwan (LKKAuto)

From: Admin-D (LKKAuto)

Sent:Thursday, 25 July, 2019 2:59 PMTo:'Motor Claim - III'; assignmentsCc:'Sundari Nagarajan - III'; Admin A

Subject: RE: TP INDIA CLAIM SMJ6014P AGAINTS SHA4703D DOA 23.07.2019

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claim - III [mailto:motorclaim@iii.com.sg]

Sent: Thursday, 25 July 2019 1:30 PM

To: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; 'sur@lkkauto.com' <sur@lkkauto.com>; Admin-D

(LKKAuto) <admin-d@lkkauto.com>

Cc: Sundari Nagarajan - III < sundari@iii.com.sg>

Subject: RE: TP INDIA CLAIM SMJ6014P AGAINTS SHA4703D DOA 23.07.2019

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SMJ6014P and let us have your report urgently.

This claim will be handled by Ms Sundari.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards, Gabriel Wee



Tel: 6347 6100, Ext - 248

From: Don Bong Kiong Hua [mailto:kionghua.bong@cyclecarriage.com.sg]

Sent: 25 July, 2019 10:50 AM

To: Motor Claim - III < motorclaim@iii.com.sg>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <<u>coco.lu@cyclecarriage.com.sg</u>>; Edwin

Abcede Caina <edwin.caina@cyclecarriage.com.sg>

Subject: RE: TP INDIA CLAIM SMJ6014P AGAINTS SHA4703D DOA 23.07.2019

Importance: High

We choose :-

LKK Auto Consultants Pte Ltd

From: Motor Claim - III [mailto:motorclaim@iii.com.sg]

Sent: Thursday, 25 July 2019 9:13 AM

To: Don Bong Kiong Hua < kionghua.bong@cyclecarriage.com.sg>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Edwin

Abcede Caina <edwin.caina@cyclecarriage.com.sg>

Subject: RE: TP INDIA CLAIM SMJ6014P AGAINTS SHA4703D DOA 23.07.2019

This email was sent from outside of your organisation

Dear Sir / Mdm,

We acknowledge receipt of your email.

We proprose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards, Gabriel Wee



64 Cecil Street; #05 - IOB Building Singapore 049711

Tel: 6347 6100, Ext – 248

From: Don Bong Kiong Hua [mailto:kionghua.bong@cyclecarriage.com.sg]

Sent: 24 July, 2019 3:55 PM

To: Motor Claim - III < motorclaim@iii.com.sg>

Cc: Andre Chow En De andre.chow@cyclecarriage.com.sg; Coco Lu Ting coco.lu@cyclecarriage.com.sg; Edwin

Abcede Caina < edwin.caina@cyclecarriage.com.sg>

Subject: FW: TP INDIA CLAIM SMJ6014P AGAINTS SHA4703D DOA 23.07.2019

Importance: High

Dear Officer In-Charge,

This email is with regards to the above accident which has been reported by our customer. We have since been instructed by him/her (motor vehicle number **SMJ6014P** to submit a claim on his/her behalf as we are the authorised repair workshop for his/her car.

We note that you are the insurer (3rd party) of the (motor vehicle number **SHA4703D** involved. As such we are proposing for a Direct Settlement with regards to the repair costs and other consequential losses.

We appreciate your assistance in this matter and look forward to your agreement on this direct settlement.

Do let me know the liability at the soonest possible.

Don Bong Claim Division Operations 209 Pandan Gardens Singapore 609339





Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339 T: +65 6568 4501 • F: +65 6565 1240 • H: +65 91865202 • www.cyclecarriage.com.sg



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