



ESTEEM PERFORMANCE PTE LTD

Bik 5033 Ang Mo Kio Industrial Park 2, #01-259/01-251, Singapore 569536.
Tel : 6484 1221 Fax : 6484 7829
385 Sin Ming Drive (Inside Vicom) Singapore 575718.
Tel : 6753 2112 Fax : 6451 0394
Co. Reg No. : 200005485N GST Reg No. : 20-0005485-N

Your Ref : SNM19D203395/CHONGBS
Our Ref : CIV1303589 / SLM 8458 A

Date : 19-09-20

CHINA TAIPING INSURANCE (SINGAPORE)PTE.LTD
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

RE : ACCIDENT INVOLVING SLM 8458 A & SLM 9965 X
ACCIDENT DATE 18.07.2019
ACCIDENT ALONG TAMPIN S AVE 10

We are the workshop for the owner of motor vehicle no : SLM 8458 A which was involved in the captioned accident. The vehicle was surveyed by an independent appraiser and the claims below are based on its recommendation sum being for the repair cost and the period of repair (Strictly on a Without Prejudice Basis)

As the accident was caused by the negligent act of your insured SLM 9965 X we are submitting these claims for your consideration.

1	Cost of repair	S \$	19,224.44
2	Loss of rental <u>20</u> days @ <u>\$75.94</u> / day	S \$	1,518.80
<div style="border: 1px solid black; padding: 5px;"><p>DOA : 18.07.2020 PRI Request : 19.07.2020 @ 16:13 Survey Date : 24.07.2020 6 days to arrange PRI Recommend : 12 days Weekend : 28/07 & 04/08 2 days Total : 20 days</p></div>			
5	LTA Fee	S \$	7.45
		S \$	20,750.69

We enclosed herewith the following documents to support the claims:-

- a) Authorization letter
- b) Final repair bill(s)
- c) LTA search
- d) GIA report(s) / result
- e) Insurance certificate, etc.....

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible. Thank you.

Yours faithfully

Carmen Lim
Claims Executive
Email : carmen@esteemperf.com.sg

LETTER OF AUTHORITY

To Whom It May Concern:

ACCIDENT INVOLVING SLM 8458 A & SLM 9965 X
ALONG TAMPIN S AVE 10 ON 18.07.2019 @ 22:30

I, GRAB RENTALS PTE LTD Nric No. 201617200G
of 18, Sin Ming Lane #01-08 Midview City Singapore 573960
Owner of motor vehicle no. SLM 8458 A do hereby appoint M/S
ESTEEM PERFORMANCE PTE LTD as my authorized representation and
 as my solicitors to write, to negotiate and settle my claim against
the other party/parties involved in the above mentioned accident. M/S ESTEEM
PERFORMANCE PTE LTD shall have absolute discretion to settle the matter at the best
terms.

I also confirm and instruct that any agreed settlement sum in respect of my claim be paid to M/S ESTEEM PERFORMANCE PTE LTD and such payment will constitute a full and final discharge of my claims.

I further authorize M/S ESTEEM PERFORMANCE PTE LTD to execute the discharge voucher on my behalf.

Signature of Owner

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN3057471800

Claim No : SNM19D203395

Claimant : GRAB RENTALS PTE LTD

Amount : S\$20,370.00

Singapore Dollars Twenty Thousand Three Hundred and Seventy Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLM8458A

Insured Vehicle No. : SLM9965X

Date of Loss : 18/07/2019

Place of Accident : ALONG TAMPINES AVE 10

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : MR LIEW GUAN CHIANG

Driver Name : MR LIEW GUAN CHIANG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 20,370.00
	=====
TOTAL	S\$ 20,370.00
	=====

Claimant Name : GRAB RENTALS PTE LTD NRIC No : 201617200G

Signature :  Date : 30.11.2020

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"



ESTEEM PERFORMANCE PTE LTD

int:1

Blk 5033 Ang Mo Kio Industrial Park 2, #01-259/01-251, Singapore 569536.

Tel : 6484 1221 Fax : 6484 7829

385 Sin Ming Drive (Inside Vcom) Singapore 575718.

Tel : 6753 2112 Fax : 6451 0394

Co. Reg No. : 200005485N GST Reg No. : 20-0005485-N

M/S : CHINA TAIPING INSURANCE
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

ATTN: Motor Claim Department

Your Ref No: SLM9965X
Claim Type: Third Party
Accident Date: 18/07/2019
TP Veh Reg No: SLM9965X

Claim No: CER1302704
Final No: CIV1303589
Date: 16 Sep 2020
Policy No:
Veh Reg No: SLM8458A
Make/Model: TOYOTA PRIUS
HYBRID 1.8 CVT
Chassis No: JTDKB3FUX03555180
Engine No: 2ZRS034079
Reg. Date: 13/04/2017

Tax Invoice to Vehicle No :SLM8458A

Description	Quantity	List Price	Amount
		<u>S\$</u>	<u>S\$</u>
Others			
1 COST OF REPAIR	1 PCS	17,966.77	
		17,966.77	17,966.77
Total			S\$ 17,966.77
Add GST @ 7%			1,257.67
Total Amount Payable			<u>S\$ 19,224.44</u>

TOTAL: SINGAPORE DOLLAR NINETEEN THOUSAND TWO HUNDRED TWENTY FOUR AND CENTS FORTY FOUR ONLY

The above vehicle was surveyed by KENNETH on 24/07/2019

For Esteem Performance Pte Ltd

E. & O. E.

AUTHORISED SIGNATURE



CONFIDENTIAL
SCHEDULE TO VEHICLE RENTAL AGREEMENT

Date:	07/01/2019	Vehicle Rental Agreement No.	16286
Renter Details		Additional Driver (if any)	
<input checked="" type="checkbox"/> Name	Lye Peng Tan	<input checked="" type="checkbox"/> Name	
<input checked="" type="checkbox"/> Address	Blk 872B Tampines St 86 #10-49	<input checked="" type="checkbox"/> Address	
<input checked="" type="checkbox"/> Date of Birth	09/24/1981	<input checked="" type="checkbox"/> Date of Birth	
<input checked="" type="checkbox"/> NRIC/Passport No.		<input checked="" type="checkbox"/> NRIC No.	
<input checked="" type="checkbox"/> Driving License No.	S8130545E	<input checked="" type="checkbox"/> Driving License No.	
<input checked="" type="checkbox"/> Telephone No.	6590491524	<input checked="" type="checkbox"/> Telephone No.	
<input checked="" type="checkbox"/> Mobile No.		<input checked="" type="checkbox"/> Mobile No.	
Vehicle Description		Additional Driver (if any)	
<input checked="" type="checkbox"/> Vehicle No	SLM8458A	<input checked="" type="checkbox"/> Name	
<input checked="" type="checkbox"/> Make/Model	TOYOTA Prius	<input checked="" type="checkbox"/> Address	
Rental Period		<input checked="" type="checkbox"/> Date of Birth	
<input checked="" type="checkbox"/> Minimum Rental Period	91	<input checked="" type="checkbox"/> NRIC No.	
<input checked="" type="checkbox"/> Date/ Time Checked Out	07/01/2019	<input checked="" type="checkbox"/> Driving License No.	
<input checked="" type="checkbox"/> No. of Days	92	<input checked="" type="checkbox"/> Telephone No.	
<input checked="" type="checkbox"/> Expected Date/Time of Return	09/30/2019	<input checked="" type="checkbox"/> Mobile No.	
<input checked="" type="checkbox"/> Actual Date/Time of Return	10/01/2019		
Rental Charges* & Deposit			
<input checked="" type="checkbox"/> () RR Rental Charges/Day	Per day @ S \$85.00 Per week @ S \$595.00	Deposit Received	S \$500.00
<input checked="" type="checkbox"/> (X) ER Promotion Rental Charges/Day	Per day @ S \$75.94 Per week @ S \$531.65	Total Amount Received*	S \$7,335.64
<input checked="" type="checkbox"/> (X) CDW Charges/Day	Per day @ S \$4.28 Per week @ S \$29.96	* Inclusive GST	
Rental Period	91 days / 13 weeks	Total Rental Charges	S \$7,343.20

Insurance Matters (Accident/Theft)				
Liability Assessment / Nature of incident	Non-Refundable Excess Payable by Renter*			Rental Charge / Replacement Vehicle
	Section 1 (Own Damage)*	Section 2 (3 rd Party Damage if applicable)*	Renter or authorised driver(s) is below 26 years of age	
3 rd Party Fault	S\$2,140.00	S\$2,140.00	S\$1,605.00	Rental Charges waived or replacement vehicle provided (subject to availability)
Own Fault (inclusive of accidents in Malaysia)	S\$2,140.00	S\$2,140.00	S\$1,605.00	No waiver of Rental Charges & no replacement vehicle provided
Act of God	S\$2,140.00	Not applicable	S\$1,605.00	Rental Charges waived or replacement vehicle provided (subject to availability)
Stolen Vehicle	S\$2,140.00	Not applicable	S\$1,605.00	Rental Charges waived or replacement vehicle provided (subject to availability)
Damage to Windscreen	S\$107.00	Not Applicable	Not Applicable	No waiver of Rental Charges & no replacement vehicle provided
Unreported or late reporting of accidents	Renter is liable for 3 rd parties & own vehicle repair costs associated with the accident			No waiver of Rental Charges & no replacement vehicle provided

* excess payable is accumulative & inclusive of GST

Payment Method			
<input checked="" type="checkbox"/> Driver Wallet		<input type="checkbox"/> Cash	S\$
<input type="checkbox"/> Credit Card		<input type="checkbox"/> Debit Account	
Type		Bank Name	
Card No.		Account No.	

CONFIDENTIAL

I, the Renter, agree that the Lessor may collect, use & disclose my personal data, as provided in this Schedule &/or pursuant to the Agreement from time to time, including my vehicle location information (through various channels and methods such as through the use of telematics technology), for the following purposes in accordance with the Personal Data Protection Act 2012 & the Lessor's group Privacy Policy (available at www.grab.com/sq/privacy/):

- (a) administration of the vehicle rental under the Agreement;
- (b) to help maintain the safety, security and integrity of the products and services of the Grab group;
- (c) to improve and enhance the products and services of the Grab group;
- (d) to administer the driver-partner relationship between the Grab group and myself;
- (e) for internal tracking, analysis and administrative purposes;
- (f) to communicate with me; &
- (g) for the Lessor to comply with its obligations under law.

☒ X

Further, I understand that my personal data may be used for marketing purposes by the Lessor, its affiliated companies or their partners; & I hereby consent to receive marketing & promotional materials by telephone, SMS or e-mail.

Additional Notes:

Where the Renter & all authorised drivers (each of which hold a valid PDVL or TDVL) are 26 years of age or older, the Renter shall enjoy the following Discount:

Renter shall only be liable to pay S\$535.00 in insurance excess (for each section) instead of the excess amount indicated in the Insurance Matters table above (Sections 1 & 2 ONLY) PROVIDED THAT the Renter fulfills all of the following:

- fulfilment of Minimum Rental Period
- timely payment of all Rental Charges at all times
- timely reporting of all accidents, thefts & other incidents in accordance with the Agreement
- there are no accidents, thefts or other incidents occurring within the first week of rental
- the Renter at all times is in full compliance with the Agreement & any other undertakings & arrangements entered into with Lessor or its affiliated entities ("Qualifying Incident").

The Lessor may at its sole discretion allow or disallow an incident to count as a Qualifying Incident.

The above Discount may be cancelled at any time at the Lessor's sole discretion. In the case of cancellation, the CDW Charges rate shall no longer apply & instead the ER Promotion Rental Charges rate (only) shall apply (subject to the relevant terms & conditions being continually fulfilled in order for the ER Promotion Rental Charges rate to apply), & the Lessor shall hold to the credit of the Renter the amount comprised in the CDW Charges (where paid) ("Credit Amount"). The Credit Amount may be applied by the Lessor to satisfy any & all costs & payments due to the Lessor under the Agreement.

Subject to Renter's fulfilment of Minimum Rental Period, Renter shall enjoy the following Discounts:

[insert description of promotion(s) &/or refer to relevant section above if already described above]

Agreement

The Renter has read, understood & agrees with all terms & conditions of this Agreement.



Renter's Signature/Stamp
Date:



Authorised Signatory/Stamp
Grab Rentals Pte Ltd



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 19 Jul 2019 / 15:51:18

Receipt Date/Time : 19 Jul 2019 / 15:51:16

Tax Invoice/Receipt

Receipt No. : ITNET-00000-190719-002160

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLM9965X				
As at 18 Jul 2019/22:30:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - SLM9965X Enquiry Fee 20190719155002372561	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	20190719155014986	Direct Debit: eNETS Debit (Internet Banking)		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/CTI19013122/Kda3

06 AUGUST 2019

LIEW GUAN CHIANG
BLK 127 BEDOK STREET 2
#05-56
SINGAPORE 460127

Dear Sir/Madam,

ACCIDENT INVOLVING SLM 9965X / SLM 8458A / OTHERS ON 18/07/2019

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

CHAN JIA LE
Case Handler
DID: 6879 5792
FAX: 6741 4108
EMAIL: jjale@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

Jia Le (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Friday, 6 November 2020 5:22 PM
To: Jia Le (LKK Auto)
Cc: Alfred Toh; Claims Dept of CTI
Subject: RE: OUR REF: SNM19D204193-SLM9965X-CBS - FW: Direct Settlement - Accident Involving SLM9965X (OI : CTI - TBA) and SLM8458A (TP : LKK REF - CC6/CTI19013122/Kda3) on 18/07/2019

Hi Jia Le,

We refer to your email dated 05.11.2020.

Please proceed as follows:

1. Cost of Repair (w/GST)	\$ 19,224.44
2. Loss of Rental (20days x \$75.94)	\$ 1,139.10 (15days x \$75.94)
3. LTA/ GIA Search Fee	\$ 7.45
Total	<u>\$ 20,370.99</u>

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Thursday, November 5, 2020 3:37 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: OUR REF: SNM19D204193-SLM9965X-CBS - FW: Direct Settlement - Accident Involving SLM9965X (OI : CTI - TBA) and SLM8458A (TP : LKK REF - CC6/CTI19013122/Kda3) on 18/07/2019

Your ref : **SNM19D204193**

Our ref : CC6/CTI19013122/Kda3

Dear Sirs/Madam,

ACCIDENT INVOLVING SLM 9965X(OI) & SLM 8458A(TP) ON 18/07/2019

We refer to the above matter.

The said chain collision involved 3 vehicles whereby our insured was the last vehicle. In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**ESTEEM PERFORMANCE PTE LTD**" at **\$20,370.99(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$35,143.93	\$ 19,224.44
2. Loss of Rental (20days x \$75.94)	\$ 1,518.80	\$ 1,139.10 (15days x \$75.94)
3. LTA/ GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$36,670.18	<u>\$ 20,370.99</u>

**12 days recommendation for repair + 2 Sun + 1PRS = 15days.

Enclosed here with all the relevant documents for your perusal.

For your approval/instruction please.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: Friday, 6 September 2019 5:43 PM

To: Jia Le (LKK Auto); Mei Kwan (LKKAuto); Chong Boon Sen; Chee So Chow

Subject: FW: OUR REF: SNM19D204193-SLM9965X-CBS - FW: Direct Settlement - Accident Involving SLM9965X (OI : CTI - TBA) and SLM8458A (TP : LKK REF - CC6/CTI19013122/Kda3) on 18/07/2019

Dear All,

Please note that the claim number should read as SNM19D204193.

Officer in charge – Boon Sen.

Regards,

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

T: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI

Sent: Tuesday, 30 July, 2019 9:56 AM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Subject: OUR REF: SNM19D203395-SLM9965X-CBS - FW: Direct Settlement - Accident Involving SLM9965X (OI : CTI - TBA) and SLM8458A (TP : LKK REF - CC6/CTI19013122/Kda3) on 18/07/2019

Dear All,

Officer in charge is Boon Sen.

Dear Boon Sen,

Fya

Thanks,
shumin

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Monday, July 29, 2019 7:34 PM

To: Claims Dept of CTI

Cc: Jia Le (LKK Auto); CS A Team; Admin A

Subject: Direct Settlement - Accident Involving SLM9965X (OI : CTI - TBA) and SLM8458A (TP : LKK REF - CC6/CTI19013122/Kda3) on 18/07/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir /Madam,

We refer to the above matter.

We have inspected TP vehicle SLM 8458A at M/s Esteem Performance Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- TP GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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