

## Jia Le (LKK Auto)

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**From:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Sent:** Friday, 6 November 2020 5:22 PM  
**To:** Jia Le (LKK Auto)  
**Cc:** Alfred Toh; Claims Dept of CTI  
**Subject:** RE: OUR REF: SNM19D204193-SLM9965X-CBS - FW: Direct Settlement - Accident Involving SLM9965X (OI : CTI - TBA) and SLM8458A (TP : LKK REF - CC6/CTI19013122/Kda3) on 18/07/2019

Hi Jia Le,

We refer to your email dated 05.11.2020.

Please proceed as follows:

1. Cost of Repair (w/GST)	\$ 19,224.44
2. Loss of Rental (20days x \$75.94)	\$ 1,139.10 (15days x \$75.94)
3. LTA/ GIA Search Fee	\$ 7.45
Total	<b><u>\$ 20,370.99</u></b>

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

**Jenny Lew**

Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6116 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Jia Le (LKK Auto) <JiaLe@lkkauto.com>  
**Sent:** Thursday, November 5, 2020 3:37 PM  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Cc:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Subject:** RE: OUR REF: SNM19D204193-SLM9965X-CBS - FW: Direct Settlement - Accident Involving SLM9965X (OI : CTI - TBA) and SLM8458A (TP : LKK REF - CC6/CTI19013122/Kda3) on 18/07/2019

Your ref : **SNM19D204193**

Our ref : CC6/CTI19013122/Kda3

Dear Sirs/Madam,

**ACCIDENT INVOLVING SLM 9965X(OI) & SLM 8458A(TP) ON 18/07/2019**

We refer to the above matter.

The said chain collision involved 3 vehicles whereby our insured was the last vehicle. In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**ESTEEM PERFORMANCE PTE LTD**" at **\$20,370.99(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$35,143.93	\$ 19,224.44
2. Loss of Rental (20days x \$75.94)	\$ 1,518.80	\$ 1,139.10 (15days x \$75.94)
3. LTA/ GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$36,670.18	<b><u>\$ 20,370.99</u></b>

\*\*12 days recommendation for repair + 2 Sun + 1PRS = 15days.

Enclosed here with all the relevant documents for your perusal.

**For your approval/instruction please.**

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

**Sent:** Friday, 6 September 2019 5:43 PM

**To:** Jia Le (LKK Auto); Mei Kwan (LKKAuto); Chong Boon Sen; Chee So Chow

**Subject:** FW: OUR REF: SNM19D204193-SLM9965X-CBS - FW: Direct Settlement - Accident Involving SLM9965X (OI : CTI - TBA) and SLM8458A (TP : LKK REF - CC6/CTI19013122/Kda3) on 18/07/2019

Dear All,

Please note that the claim number should read as SNM19D204193.

Officer in charge – Boon Sen.

Regards,

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

T: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Claims Dept of CTI

**Sent:** Tuesday, 30 July, 2019 9:56 AM

**To:** Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>

**Subject:** OUR REF: SNM19D203395-SLM9965X-CBS - FW: Direct Settlement - Accident Involving SLM9965X (OI : CTI - TBA) and SLM8458A (TP : LKK REF - CC6/CTI19013122/Kda3) on 18/07/2019

Dear All,

Officer in charge is Boon Sen.

Dear Boon Sen,

Fya

Thanks,  
shumin

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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Monday, July 29, 2019 7:34 PM

**To:** Claims Dept of CTI

**Cc:** Jia Le (LKK Auto); CS A Team; Admin A

**Subject:** Direct Settlement - Accident Involving SLM9965X (OI : CTI - TBA) and SLM8458A (TP : LKK REF - CC6/CTI19013122/Kda3) on 18/07/2019

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir /Madam,

We refer to the above matter.

We have inspected TP vehicle SLM 8458A at M/s Esteem Performance Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- TP GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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