

**"My execution of this Discharge  
Voucher is only for my claim  
for property damage and not  
prejudicial to any other claims"**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN1675361902

Claim No : SNM19D203495

Claimant : LIEN YONG SIANG

Amount : **S\$11,100.00**

Singapore Dollars ELEVEN THOUSAND ONE HUNDRED Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SKM 4022L

Insured Vehicle No. : SBH 19G

Date of Loss : 23/07/2019

Place of Accident : ALONG ROAD 1 PIE TOWARDS CHANGI

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : LOH KIA KHIM

Driver Name : ESTHER LOH CHUAN IN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) Global Sum(all in)	S\$	11,100.00
	=====	
TOTAL . . . . .	S\$	11,100.00
	=====	

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Claimant Name : Lien Yong Siang NRIC No : 512449731

Signature :  Date : 11/05/20

**DYNAMIC AUTOWORK PTE. LTD.**  
8 KAKI BUKIT AVENUE 4, #08-09, PREMIER @ KAKI BUKIT, S'PORE 415875  
Tel: 6341 6789 Fax: 6341 6778  
Co. Reg. No. : 201436361C

Letter of Demand

Re : Accident involving my vehicle no. SKM4022L and vehicle no. SBH19G on 23/07/2019 at 17:00 HRS PM/AM along PIE towards Changi Airport (Before Eng Neo Avenue)

We refer to the above matter.

Attach copies of the following for your kind perusal :

Vehicle Repair cost / Excess	\$ 9630-00
Vehicle Rental Fee for <u>-</u> days @ \$ <u>-</u> per day	\$ -
Loss of use for <u>14</u> days @ \$ <u>180-00</u> per day	\$ 2520-00
Police search fee/police report fee/LTA search fees	\$ 22-40
Others → Towing fee	\$ 120-00
Total :	\$ 12292-40

Yours faithfully,

*ABBY*



ABBY  
HP : 9856 4815  
E-mail: dynamicautowork@gmail.com

## Authorization To Act

I, Lien Yong Siang ("the third party claimant") of  
BLK 17 Lorong 7 Toa Payoh #19-230 Singapore 310017  
(address), owner of SKM4022L (vehicle no.) hereby  
authorize Dynamic Autowork Pte. Ltd.  
("the workshop") to act for me with respect to my claim for repair  
costs and/or rental and/or loss of use ("claim") for my vehicle  
no. SKM4022L that was damaged pursuant to the accident which  
occurred on 23/07/2019 (date) along PIE towards Changi Airport  
(Before Eng Neo Avenue) (location) involving  
vehicle no/s SBH19G  
("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that  
they deem fit and the workshop is further authorized to receive payment further to  
settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on  
a without prejudice and without admission of liability basis in so far as the  
driver/owner/insurers of the other vehicle/s is concerned.

Dated this 24 day of 07 (month) 20 19 (year)



Signed by "the third party claimant"



Signed by "the workshop"



**DYNAMIC AUTOWORK PTE. LTD.**  
8 KAKI BUKIT AVENUE 4, #08-09, PREMIER @ KAKI BUKIT, S'PORE 415875  
Tel: 6341 6789 Fax: 6341 6778  
Co. Reg. No. : 201436361C

Letter of Authorisation & Indemnity

Accident Involving Vehicle no. SKM4022L and SBH196 On 23/07/2019  
At PIE towards Changi Airport (Before Eng Neo Avenue)

1. I/We, the owner of vehicle no. SKM4022L hereby instruct and authorize Dynamic Autowork Pte. Ltd. ("the workshop") to commence repairs to the said vehicle. Pending the outcome of my/our claim against the third party, I/we forthwith pay you the sum of \$\_\_\_\_\_ being refundable deposit of the repair to my/our said vehicle.
2. You are further authorized to appoint solicitors on my/our behalf and give the solicitors full instructions as if the appointment is made and instructions are given by me/us with respect to the conduct of my/our claim against the third party driver and/or his insurers including if necessary, to commence legal proceedings in court in my/our name against the third party.
3. You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit.
4. Upon resolving my/our claim, you are authorized to agree with my/our solicitors on the amount of their professional costs and disbursement for acting for me/us and to receive payment of the balance of the settlement sum on my/our behalf directly into your account. In the event that my/our claim or legal costs of the third party as well as the professional costs and disbursements of my/our solicitors notwithstanding that my/our solicitors were appointed by you on our behalf.
5. I/we also hereby instruct and authorise you deduct directly from the claim monies received from the third party all outstanding balances that are still owing to you, namely the balance of repair costs and rental of substitute vehicles.
6. In the event that I/we am/are required to attend at my/our solicitors office or to attend court in connection with my/our claim, I/we shall render full co-operation.
7. In the event that my/our claim against the third party and/or his insurers is not successful or cannot be proceeded with and/or if any Judgement or settlement is not honoured or satisfied by the third party, I/we authorise you to revert the claim against my/our own insurers for the cost of repairs and any other losses recoverable under my/our policy of insurance. In this respect, I/we understand and accept that the excess amount applicable under policy of insurance shall be borne by me/us.
8. If for whatever reasons, my/our insurers reject my/our claim for indemnity for the cost of repairs and/or any other losses recoverable under the policy of insurance or make an offer to pay less than the amount claimed by you, I/we agree and undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonably incurred on my/our behalf or to pay you the difference in amount, as the case may be.
9. I/we shall keep you informed of any correspondences and/or summons that I may receive due to this action agreeing to pay or receive any monies due to this claim.

Dated this 24 day of 07 2019

Signature of vehicle owner

[Signature]



[Signature]

Name - Lien Yong Siang

Witnessed by :

IC No : S12449731

[Signature]

(Company stamp, if applicable)

Address : BLK 17 Lorong 7 Tua Puyoh

#14-230 Singapore 310017

Tel : 9638 1097

# Dynamic Autowork Pte.Ltd.

8 Kaki Bukit Ave 4, #08-09, Premier@Kaki Bukit

Singapore 415875

Tel : 6341 6789

Fax : 6341 6778

ROC / GST REG NO.: 201436361C

Email : dynamicautowork@gmail.com



## TAX INVOICE

Invoice # : 00001000

Date : 27.10.19

Vehicle No : SKM4022L

### Bill To:

### CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 ANSON ROAD

#16-00 SPRINGLEAF TOWER

SINGAPORE 079909

	DESCRIPTION	AMOUNT
	Carry out lump sum repair on accident vehicle corresponding to supply of spare parts, labour and spray painting charges	\$ 9,000.00
Sub Total		\$ 9,000.00
Add GST 7%		\$ 630.00
Total Amount		\$ 9,630.00

PAYMENT BY CHEQUE SHOULD BE CROSSED AND MADE PAYABLE TO  
' DYNAMIC AUTOWORK PTE.LTD. '

PLEASE INDICATE THE INVOICE NO. ON THE REVERSE SIDE.

Issued By :



ABBY

Authorised Signature

> Back to OneMotoring



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 24 Jul 2019 / 11:58:08

Receipt Date/Time : 24 Jul 2019 / 11:58:08

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-190724-001237

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - SBH19G				
As at 23 Jul 2019/17:00:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - SBH19G Enquiry Fee 20190724115742097216	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	xxxxxxxxxxxx1359	Credit Card: Visa/MasterCard		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.





Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 24 Jul 2019 / 13:27:07

Receipt Date/Time : 24 Jul 2019 / 13:27:06

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-190724-001589

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLG1695J As at 23 Jul 2019/17:00:00 Insurance Co: DIRECT ASIA INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - SLG1695J Enquiry Fee 20190724132637420687	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
Result of Insurance Enquiry - SJL7766X As at 23 Jul 2019/17:00:00 Insurance Co: NTUC INCOME INS CO-OP LTD				
2	Insurance Enquiry - SJL7766X Enquiry Fee 20190724132637476178	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		14.00	0.98	14.98
<b>Rounding Difference</b>				0.03
<b>Total Amount Payable</b>				14.95
Paid By				
	xxxxxxxxxxxx1359	Credit Card: Visa /MasterCard		14.95
<b>Total</b>				14.95
<b>Cash Change</b>				0.00
<b>Tendered Amount</b>				14.95
<b>Excess Refundable Amount</b>				0.00

THANK YOU AND HAVE A NICE DAY!

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**24 HOUR RECOVERY SERVICES**  
**24 HRS HOTLINE: 8455 5669**

Co Reg No: 53339290

No. 18408

Date : 23-7-19



M/S : CASH  
Vehicle No : SKM4022L Model : CAMRY  
From : P I E Time Start : 1715  
To : SKAKI BT # 08-09 Time End : 1740  
Remarks : 1945

(A)

- |  |   |   |                                 |
|--|---|---|---------------------------------|
| <input type="checkbox"/> Change Tyres / Jump Start   | <input checked="" type="checkbox"/> Accident        | <input type="checkbox"/> Use Car Carrier      | <input type="checkbox"/> Loaded |
| <input type="checkbox"/> Basement / Multi Carpark    | <input type="checkbox"/> Low Body Kit / Low Spoiler | <input type="checkbox"/> Open Door            |                                 |
| <input checked="" type="checkbox"/> Using King Dolly | <input type="checkbox"/> Dismantle Brake / Shaft    | <input type="checkbox"/> Crane Up / Winch Out |                                 |

AMOUNT S\$

1200

Received By

Wef  
for 24 hour Recovery Services

Vehicle is transported at owner's risk. The company accepts no responsibility for damaged or other misdemeanour to your vehicle whilst being transported.





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

**Our Ref: CC6/CTI19013105/Aha3**

28 AUGUST 2019

**LOH KIA KHIM**  
8 CHANCERY LANE  
#04-01  
SINGAPORE 309494

Dear Sir/Madam,

**ACCIDENT INVOLVING SBH 19G AND SKM 4022L ON 23/07/2019**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SKM 4022L against your motor insurance policy.

Based on the accident report, accident scenario and evidence at hand, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

  
Vic Alpeh  
DID: 6841 2096  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. *China Taiping Insurance (Singapore) Pte Ltd*  
*(Motor Claims Dept)*

## Vic (LKKAuto)

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**From:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Sent:** Wednesday, 6 May, 2020 9:06 AM  
**To:** Vic (LKKAuto); Admin A; Jasper Chua (LKK Auto)  
**Cc:** Irene Tay; Chee So Chow; Alfred Toh; Claims Dept of CTI  
**Subject:** RE: <SEEK MANDATE> RE: OUR REF: SNM19D203495-SBH19G-THP - Accident Involving SBH19G AND SKM4022L (TP : LKK REF - CC6/CTI19013105/Aha3) on 23/07/2019

LKK REF - CC6/CTI19013105/Aha3  
CTPIS REF – SNM19D203495C02/9(thp)

Dear Vic

We refer to your emails pertaining to the above matter.

Please proceed to resolve the property damage claim at \$11,172.40.

We await your payment advice to enable our Irene to act accordingly.

### **NOTICE :**

**In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.**

Best Regards

Alfred Toh  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: 65 6389 6183  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG

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**From:** Vic (LKKAuto) <vicalpeh@lkkauto.com>  
**Sent:** Wednesday, April 22, 2020 8:46 AM  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Irene Tay <irene.tay@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>  
**Subject:** RE: <SEEK MANDATE> RE: OUR REF: SNM19D203495-SBH19G-THP - Accident Involving SBH19G (OI : CTI - SNM19D203495) AND SKM4022L (TP : LKK REF - CC6/CTI19013105/Aha3) on 23/07/2019

Dear Sir/Madam,

We refer to the below email.

Please be informed that TP repairer is chasing for settlement.

For your approval and/or further instructions please.

Thank you.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Vic (LKKAuto)

**Sent:** Wednesday, 26 February, 2020 1:09 PM

**To:** Claims Dept of CTI

**Cc:** Irene Tay; Chee So Chow; Alfred Toh; Admin A; Vic (LKKAuto)

**Subject:** RE: <SEEK MANDATE> RE: OUR REF: SNM19D203495-SBH19G-THP - Accident Involving SBH19G (OI : CTI - SNM19D203495) AND SKM4022L (TP : LKK REF - CC6/CTI19013105/Aha3) on 23/07/2019

Dear Sir/Madam,

We refer to the below email.

Please be informed that TP repairer is chasing for settlement.

For your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Vic (LKKAUTO)  
**Sent:** Monday, 10 February, 2020 5:50 PM  
**To:** Claims Dept of CTI  
**Cc:** Irene Tay; Chee So Chow; Alfred Toh; Admin A; Vic (LKKAUTO)  
**Subject:** RE: <SEEK MANDATE> RE: OUR REF: SNM19D203495-SBH19G-THP - Accident Involving SBH19G (OI : CTI - SNM19D203495) AND SKM4022L (TP : LKK REF - CC6/CTI19013105/Aha3) on 23/07/2019

Dear Sir/Madam,

We refer to the below email.

Please be informed that TP repairer is chasing for settlement.

For your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Vic (LKKAUTO)  
**Sent:** Saturday, 14 December, 2019 2:48 PM  
**To:** Claims Dept of CTI  
**Cc:** Irene Tay; Chee So Chow; Alfred Toh; Admin A; Vic (LKKAUTO)  
**Subject:** <SEEK MANDATE> RE: OUR REF: SNM19D203495-SBH19G-THP - Accident Involving SBH19G (OI : CTI - SNM19D203495) AND SKM4022L (TP : LKK REF - CC6/CTI19013105/Aha3) on 23/07/2019

**CTI REF – SNM19D203495**

**LKK REF – CC6/CTI19013105/Aha3**

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES SBH 19G (OI) AND SKM 4022L (TP) ON 23/07/2019

We refer to the above matter.

It was reported that Insured vehicle was involved in a 4 vehicle chain collision and was the last car and rear-ended TP vehicle.

In view of the above, we are of the view that liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer **DYNAMIC AUTOWORK PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 40,121.59	\$ 9,630.00
Loss of Use (\$180 x 14 days)	\$ 2,520.00	\$ 1,400.00 (\$100 x 14 days)
Towing Fee	\$ 120.00	\$ 120.00
LTA Search Fees	\$ 22.40	\$ 22.40
<b>TOTAL</b>	<b>\$ 42,783.99</b>	<b>\$ 11,172.40</b>

**TP VEHICLE DETAILS:**

**MARKET VALUE : \$ 50,000.00 (est)**

**LTA REBATE : \$ 41,000.00 (est)**

**NETT VALUE : \$ 9,000.00 (est)**

**Breakdown of days is as follows:**

Recommended Days	14 days
<b>TOTAL CLAIMED DAYS</b>	<b>14 days</b>

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

*"Best Wishes for Merry Christmas & Happy New Year 2020"*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

**Sent:** Tuesday, 15 October, 2019 3:18 PM

**To:** Vic (LKKAuto); Irene Tay; Chee So Chow; Alfred Toh

**Subject:** OUR REF: SNM19D203495-SBH19G-THP - Accident Involving SBH19G (OI : CTI - SNM19D203495) AND SKM4022L (TP : LKK REF - CC6/CTI19013105/Aha3) on 23/07/2019

Dear Sir,

Officer in charge – Irene Tay

Dear Irene,

Fya

Regards,

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

T: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

**Sent:** Tuesday, 15 October, 2019 2:37 PM

**To:** Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Subject:** RE: OUR REF: SNM19D203495 - FW: Direct Settlement - Accident Involving SBH19G (OI : CTI - SNM19D203495) AND SKM4022L (TP : LKK REF - CC6/CTI19013105/Aha3) on 23/07/2019

**WITHOUT PREJUDICE**

Dear Sir/Madam,

We refer to the above matter.

Enclosed for your perusal are the following:

- Estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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---

**From:** Chong Boon Sen [<mailto:boonsen.chong@sg.cntaiping.com>]

**Sent:** Tuesday, 27 August, 2019 5:32 PM

**To:** Vic (LKKAuto)

**Cc:** Admin A

**Subject:** RE: OUR REF: SNM19D203495 - FW: Direct Settlement - Accident Involving SBH19G (OI : CTI - TBA) AND SKM4022L (TP : LKK REF - CC6/CTI19013105/Aha3) on 23/07/2019

Dear Sir,

Address is 8 Chancery Lane, #04-01  
Singapore 309494.

Contact can refer sas report.

Thank you.

**Chong Boon Sen**

Claims Executive  
Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG 3 Anson  
Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

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**From:** Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

**Sent:** Tuesday, 27 August, 2019 4:32 PM

**To:** Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: OUR REF: SNM19D203495 - FW: Direct Settlement - Accident Involving SBH19G (OI : CTI - TBA) AND SKM4022L (TP : LKK REF - CC6/CTI19013105/Aha3) on 23/07/2019

Dear Boon Sen,

Kindly assist to furnish us the Insured's mailing address and contact number for our further action.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

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**From:** Chong Boon Sen [<mailto:boonsen.chong@sg.cntaiping.com>]

**Sent:** Tuesday, 30 July, 2019 1:47 PM

**To:** Mei Kwan (LKKAUTO); Vic (LKKAUTO)

**Subject:** RE: OUR REF: SNM19D203495 - FW: Direct Settlement - Accident Involving SBH19G (OI : CTI - TBA) AND SKM4022L (TP : LKK REF - CC6/CTI19013105/Aha3) on 23/07/2019

Dear Sir,

Pls find Insured report

**Chong Boon Sen**

Claims Executive  
Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG 3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

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**From:** Claims Dept of CTI

**Sent:** Tuesday, 30 July, 2019 10:08 AM

**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>

**Subject:** OUR REF: SNM19D203495 - FW: Direct Settlement - Accident Involving SBH19G (OI : CTI - TBA) AND SKM4022L (TP : LKK REF - CC6/CTI19013105/Aha3) on 23/07/2019

Dear Irene,

Fya.

Thanks,  
shumin

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**From:** Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Monday, July 29, 2019 7:46 PM

**To:** Claims Dept of CTI

**Cc:** CS A Team; Admin A; Vic (LKKAUTO)

**Subject:** Direct Settlement - Accident Involving SBH19G (OI : CTI - TBA) AND SKM4022L (TP : LKK REF - CC6/CTI19013105/Aha3) on 23/07/2019

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SKM 4022L at M/s Dynamic Autowork Pte. Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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## Jasper Chua (LKK Auto)

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**From:** Dynamic Autowork <dynamicautowork@gmail.com>  
**Sent:** May 6, 2020 3:45 PM  
**To:** Jasper Chua (LKK Auto)  
**Cc:** Vic (LKKAuto)  
**Subject:** Re: Your Ref: SKM 4022L - ACCIDENT INVOLVING VEHICLES SBH 19G / SKM 4022L / OTHERS ON 23/07/2019 - LKK REF CC6/CTI19013105/Aha3

Dear Jasper,

We refer to your email dated 06/05/2020.

We are agreeable to accept the settlement at **\$11,100.00 (all-in for property claim)**.

Kindly proceed DV accordingly.

On Wed, May 6, 2020 at 3:37 PM Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)> wrote:

### **Without Prejudice**

Dear Sirs/Mdm,

We refer to the matter above.

We propose a settlement at a global sum of **\$11,100.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Vic (LKKAuto)

**Sent:** Saturday, 14 December, 2019 2:30 PM

**To:** Dynamic Autowork

**Cc:** Admin A; Vic (LKKAuto)

**Subject:** RE: Your Ref: SKM 4022L - ACCIDENT INVOLVING VEHICLES SBH 19G / SKM 4022L / OTHERS ON 23/07/2019 - LKK REF CC6/CTI19013105/Aha3

Without Prejudice

Dear Michelle,

We refer to your below email and the contents were noted.

We will get back to you for an update/offer in due course.

Thank you.

*"Best Wishes for Merry Christmas & Happy New Year 2020"*