

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 22 April, 2020 8:46 AM
To: Claims Dept of CTI
Cc: Irene Tay; Chee So Chow; Alfred Toh; Admin A; Vic (LKKAUTO); Jasper Chua (LKK Auto)
Subject: RE: <SEEK MANDATE> RE: OUR REF: SNM19D203495-SBH19G-THP - Accident Involving SBH19G (OI : CTI - SNM19D203495) AND SKM4022L (TP : LKK REF - CC6/CTI19013105/Aha3) on 23/07/2019
Attachments: LKK INSPECTION REPORT.PDF; LKK ADJUSTMENT REPORT.PDF; LKK INSPECTION PHOTOS.PDF; TP LOD.PDF; LETTER TO OI.PDF

Dear Sir/Madam,

We refer to the below email.

Please be informed that TP repairer is chasing for settlement.

For your approval and/or further instructions please.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAUTO)
Sent: Wednesday, 26 February, 2020 1:09 PM
To: Claims Dept of CTI
Cc: Irene Tay; Chee So Chow; Alfred Toh; Admin A; Vic (LKKAUTO)
Subject: RE: <SEEK MANDATE> RE: OUR REF: SNM19D203495-SBH19G-THP - Accident Involving SBH19G (OI : CTI - SNM19D203495) AND SKM4022L (TP : LKK REF - CC6/CTI19013105/Aha3) on 23/07/2019

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From: Vic (LKKAuto)

Sent: Monday, 10 February, 2020 5:50 PM

To: Claims Dept of CTI

Cc: Irene Tay; Chee So Chow; Alfred Toh; Admin A; Vic (LKKAuto)

Subject: RE: <SEEK MANDATE> RE: OUR REF: SNM19D203495-SBH19G-THP - Accident Involving SBH19G (OI : CTI - SNM19D203495) AND SKM4022L (TP : LKK REF - CC6/CTI19013105/Aha3) on 23/07/2019

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Please be informed that TP repairer is chasing for settlement.

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Thank you.

Best Regards,

Vic Alpeh | Case Handler

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Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Vic (LKKAUTO)
Sent: Saturday, 14 December, 2019 2:48 PM
To: Claims Dept of CTI
Cc: Irene Tay; Chee So Chow; Alfred Toh; Admin A; Vic (LKKAUTO)
Subject: <SEEK MANDATE> RE: OUR REF: SNM19D203495-SBH19G-THP - Accident Involving SBH19G (OI : CTI - SNM19D203495) AND SKM4022L (TP : LKK REF - CC6/CTI19013105/Aha3) on 23/07/2019

CTI REF – SNM19D203495
LKK REF – CC6/CTI19013105/Aha3

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES SBH 19G (OI) AND SKM 4022L (TP) ON 23/07/2019

We refer to the above matter.

It was reported that Insured vehicle was involved in a 4 vehicle chain collision and was the last car and rear-ended TP vehicle.

In view of the above, we are of the view that liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer **DYNAMIC AUTOWORK PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 40,121.59	\$ 9,630.00
Loss of Use (\$180 x 14 days)	\$ 2,520.00	\$ 1,400.00 (\$100 x 14 days)
Towing Fee	\$ 120.00	\$ 120.00
LTA Search Fees	\$ 22.40	\$ 22.40
TOTAL	\$ 42,783.99	\$ 11,172.40

TP VEHICLE DETAILS:

MARKET VALUE : \$ 50,000.00 (est)
LTA REBATE : \$ 41,000.00 (est)
NETT VALUE : \$ 9,000.00 (est)

Breakdown of days is as follows:

Recommended Days	14 days
TOTAL CLAIMED DAYS	14 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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Auto
Consultants
Pte Ltd

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From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: Tuesday, 15 October, 2019 3:18 PM

To: Vic (LKKAuto); Irene Tay; Chee So Chow; Alfred Toh

Subject: OUR REF: SNM19D203495-SBH19G-THP - Accident Involving SBH19G (OI : CTI - SNM19D203495) AND SKM4022L (TP : LKK REF - CC6/CTI19013105/Aha3) on 23/07/2019

Dear Sir,

Officer in charge – Irene Tay

Dear Irene,

Fya

Regards,

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

T: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Tuesday, 15 October, 2019 2:37 PM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: OUR REF: SNM19D203495 - FW: Direct Settlement - Accident Involving SBH19G (OI : CTI - SNM19D203495) AND SKM4022L (TP : LKK REF - CC6/CTI19013105/Aha3) on 23/07/2019

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

Enclosed for your perusal are the following:

- Estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Chong Boon Sen [<mailto:boonsen.chong@sg.cntaiping.com>]

Sent: Tuesday, 27 August, 2019 5:32 PM

To: Vic (LKKAuto)

Cc: Admin A

Subject: RE: OUR REF: SNM19D203495 - FW: Direct Settlement - Accident Involving SBH19G (OI : CTI - TBA) AND SKM4022L (TP : LKK REF - CC6/CTI19013105/Aha3) on 23/07/2019

Dear Sir,

Address is 8 Chancery Lane, #04-01
Singapore 309494.

Contact can refer sas report.

Thank you.

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG 3 Anson

Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Tuesday, 27 August, 2019 4:32 PM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Subject: RE: OUR REF: SNM19D203495 - FW: Direct Settlement - Accident Involving SBH19G (OI : CTI - TBA) AND SKM4022L (TP : LKK REF - CC6/CTI19013105/Aha3) on 23/07/2019

Dear Boon Sen,

Kindly assist to furnish us the Insured's mailing address and contact number for our further action.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Chong Boon Sen [<mailto:boonsen.chong@sg.cntaiping.com>]

Sent: Tuesday, 30 July, 2019 1:47 PM

To: Mei Kwan (LKKAUTO); Vic (LKKAUTO)

Subject: RE: OUR REF: SNM19D203495 - FW: Direct Settlement - Accident Involving SBH19G (OI : CTI - TBA) AND SKM4022L (TP : LKK REF - CC6/CTI19013105/Aha3) on 23/07/2019

Dear Sir,

Pls find Insured report

Chong Boon Sen

Claims Executive

Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

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Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Claims Dept of CTI

Sent: Tuesday, 30 July, 2019 10:08 AM

To: Irene Tay <irene.tay@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow

<sochow.chee@sg.cntaiping.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Vic (LKKAUTO)

<vicalpeh@lkkauto.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Subject: OUR REF: SNM19D203495 - FW: Direct Settlement - Accident Involving SBH19G (OI : CTI - TBA) AND SKM4022L (TP : LKK REF - CC6/CTI19013105/Aha3) on 23/07/2019

Dear Irene,

Fya.

Thanks,
shumin

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Monday, July 29, 2019 7:46 PM
To: Claims Dept of CTI
Cc: CS A Team; Admin A; Vic (LKKAuto)
Subject: Direct Settlement - Accident Involving SBH19G (OI : CTI - TBA) AND SKM4022L (TP : LKK REF - CC6/CTI19013105/Aha3) on 23/07/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SKM 4022L at M/s Dynamic Autowork Pte. Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

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