

Vic (LKKAuto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Wednesday, 6 May, 2020 9:06 AM
To: Vic (LKKAuto); Admin A; Jasper Chua (LKK Auto)
Cc: Irene Tay; Chee So Chow; Alfred Toh; Claims Dept of CTI
Subject: RE: <SEEK MANDATE> RE: OUR REF: SNM19D203495-SBH19G-THP - Accident Involving SBH19G AND SKM4022L (TP : LKK REF - CC6/CTI19013105/Aha3) on 23/07/2019

LKK REF - CC6/CTI19013105/Aha3
CTPIS REF – SNM19D203495C02/9(thp)

Dear Vic

We refer to your emails pertaining to the above matter.

Please proceed to resolve the property damage claim at \$11,172.40.

We await your payment advice to enable our Irene to act accordingly.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Sent: Wednesday, April 22, 2020 8:46 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Irene Tay <irene.tay@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Subject: RE: <SEEK MANDATE> RE: OUR REF: SNM19D203495-SBH19G-THP - Accident Involving SBH19G (OI : CTI - SNM19D203495) AND SKM4022L (TP : LKK REF - CC6/CTI19013105/Aha3) on 23/07/2019

Dear Sir/Madam,

We refer to the below email.

Please be informed that TP repairer is chasing for settlement.

For your approval and/or further instructions please.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Wednesday, 26 February, 2020 1:09 PM

To: Claims Dept of CTI

Cc: Irene Tay; Chee So Chow; Alfred Toh; Admin A; Vic (LKKAuto)

Subject: RE: <SEEK MANDATE> RE: OUR REF: SNM19D203495-SBH19G-THP - Accident Involving SBH19G (OI : CTI - SNM19D203495) AND SKM4022L (TP : LKK REF - CC6/CTI19013105/Aha3) on 23/07/2019

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Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Vic (LKKAUTO)
Sent: Monday, 10 February, 2020 5:50 PM
To: Claims Dept of CTI
Cc: Irene Tay; Chee So Chow; Alfred Toh; Admin A; Vic (LKKAUTO)
Subject: RE: <SEEK MANDATE> RE: OUR REF: SNM19D203495-SBH19G-THP - Accident Involving SBH19G (OI : CTI - SNM19D203495) AND SKM4022L (TP : LKK REF - CC6/CTI19013105/Aha3) on 23/07/2019

Dear Sir/Madam,

We refer to the below email.

Please be informed that TP repairer is chasing for settlement.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Vic (LKKAUTO)
Sent: Saturday, 14 December, 2019 2:48 PM
To: Claims Dept of CTI
Cc: Irene Tay; Chee So Chow; Alfred Toh; Admin A; Vic (LKKAUTO)
Subject: <SEEK MANDATE> RE: OUR REF: SNM19D203495-SBH19G-THP - Accident Involving SBH19G (OI : CTI - SNM19D203495) AND SKM4022L (TP : LKK REF - CC6/CTI19013105/Aha3) on 23/07/2019

CTI REF – SNM19D203495

LKK REF – CC6/CTI19013105/Aha3

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES SBH 19G (OI) AND SKM 4022L (TP) ON 23/07/2019

We refer to the above matter.

It was reported that Insured vehicle was involved in a 4 vehicle chain collision and was the last car and rear-ended TP vehicle.

In view of the above, we are of the view that liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer **DYNAMIC AUTOWORK PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 40,121.59	\$ 9,630.00
Loss of Use (\$180 x 14 days)	\$ 2,520.00	\$ 1,400.00 (\$100 x 14 days)
Towing Fee	\$ 120.00	\$ 120.00
LTA Search Fees	\$ 22.40	\$ 22.40
TOTAL	\$ 42,783.99	\$ 11,172.40

TP VEHICLE DETAILS:

MARKET VALUE : \$ 50,000.00 (est)

LTA REBATE : \$ 41,000.00 (est)

NETT VALUE : \$ 9,000.00 (est)

Breakdown of days is as follows:

Recommended Days	14 days
TOTAL CLAIMED DAYS	14 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: Tuesday, 15 October, 2019 3:18 PM

To: Vic (LKKAuto); Irene Tay; Chee So Chow; Alfred Toh

Subject: OUR REF: SNM19D203495-SBH19G-THP - Accident Involving SBH19G (OI : CTI - SNM19D203495) AND SKM4022L (TP : LKK REF - CC6/CTI19013105/Aha3) on 23/07/2019

Dear Sir,

Officer in charge – Irene Tay

Dear Irene,

Fya

Regards,

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

T: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Tuesday, 15 October, 2019 2:37 PM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: OUR REF: SNM19D203495 - FW: Direct Settlement - Accident Involving SBH19G (OI : CTI - SNM19D203495) AND SKM4022L (TP : LKK REF - CC6/CTI19013105/Aha3) on 23/07/2019

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

Enclosed for your perusal are the following:

- Estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Chong Boon Sen [<mailto:boonsen.chong@sg.cntaiping.com>]

Sent: Tuesday, 27 August, 2019 5:32 PM

To: Vic (LKKAuto)

Cc: Admin A

Subject: RE: OUR REF: SNM19D203495 - FW: Direct Settlement - Accident Involving SBH19G (OI : CTI - TBA) AND SKM4022L (TP : LKK REF - CC6/CTI19013105/Aha3) on 23/07/2019

Dear Sir,

Address is 8 Chancery Lane, #04-01
Singapore 309494.

Contact can refer sas report.

Thank you.

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG 3 Anson
Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Tuesday, 27 August, 2019 4:32 PM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: OUR REF: SNM19D203495 - FW: Direct Settlement - Accident Involving SBH19G (OI : CTI - TBA) AND SKM4022L (TP : LKK REF - CC6/CTI19013105/Aha3) on 23/07/2019

Dear Boon Sen,

Kindly assist to furnish us the Insured's mailing address and contact number for our further action.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Chong Boon Sen [<mailto:boonsen.chong@sg.cntaiping.com>]

Sent: Tuesday, 30 July, 2019 1:47 PM

To: Mei Kwan (LKKAUTO); Vic (LKKAUTO)

Subject: RE: OUR REF: SNM19D203495 - FW: Direct Settlement - Accident Involving SBH19G (OI : CTI - TBA) AND SKM4022L (TP : LKK REF - CC6/CTI19013105/Aha3) on 23/07/2019

Dear Sir,

Pls find Insured report

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

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DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Claims Dept of CTI

Sent: Tuesday, 30 July, 2019 10:08 AM

To: Irene Tay <irene.tay@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Subject: OUR REF: SNM19D203495 - FW: Direct Settlement - Accident Involving SBH19G (OI : CTI - TBA) AND SKM4022L (TP : LKK REF - CC6/CTI19013105/Aha3) on 23/07/2019

Dear Irene,

Fya.

Thanks,
shumin

From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]

Sent: Monday, July 29, 2019 7:46 PM

To: Claims Dept of CTI

Cc: CS A Team; Admin A; Vic (LKKAUTO)

Subject: Direct Settlement - Accident Involving SBH19G (OI : CTI - TBA) AND SKM4022L (TP : LKK REF - CC6/CTI19013105/Aha3) on 23/07/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SKM 4022L at M/s Dynamic Autowork Pte. Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

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