

ASS. REC. BY:

REF: es/INC/1903082/KSD3n2 Special Instruction:

Survey: AWO/Arg

ASSIGNMENT (Office)

From (Person): Cynthia Arg

of INC

Date/Time: 2/7/19 9:47am

Estimated Cost:

Bill to:

OD/TP/WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SMH 64332

Insured: SME 7134 X

at Workshop m/s

SKS Automobile

Tel: 64550747 / 9790 8632

of

176 Sin Muey Drive # 01-17

Policy No:

Claim No: MT/1054437-002

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A. 20/7/2019

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 10:43am 2/7/19

Person Contacted: y/wen

Vehicle IN/OUT

Date/Time	Action/Instruction
	<u>Johnydy ✓</u>
	<u>SMH 64332-X</u>
	<u>SME 7134 X-X</u>

Surveyor

Car.

REF:

INC

ASSIGNMENT

From: _____ Date: _____
Estimated Cost: _____
ODI ☒ TP ☒ WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____
at Workshop m/s **SKS Auto**
of **9786 4712 - Yi Wen**
Insured _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. on Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 1 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: **9MH64338** Yr Regn: **05 Jun 2013**
Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
Truck / Trailer or

Make: **Merce** C180 C.C. **1595**

Colour: **Black** A/C: Insured / Std / NI / NA

Sp. Reading: **105932** T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: **WDD2040312A846953**

Gen. Cond: ☒ Good / Fair / Poor / Burnt

Steering: ☒ In order / Jammed / Leaked / Burnt or

Brake: ☒ In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD ☒ Rim or

Tyre Size: F: **25/45R17**

R: **"**

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or **Continental**

Front

Rear

R/Bal: **6** mm R/Bal: **6** mm

L/Bal: **6** mm L/Bal: **6** mm

D.O.A

D.O.I

Survey held at **W/S** **24-07-19** **3:30pm**

Des. of Damages: Frt / Rear / ☒ O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date/Time Action / Instruction
21/10 **Insured \$ 1665.00 with Alex**

C\$ 3,320.42 Red - 67% ?

1/11/2019

Date/Time, File Pass to?

27/11/19

1) **Type**

Date/Time, File Return to?

2)

Report Format:

Lump Sum (I.B.): **\$ 1,665.50**
1,665.08 d/p

Days Of Repair: **1**

Resurvey No. of Trip: **1**

Add Fee: ☐ Site Insp (\$

☐ Interview (\$

☐ Tech. Invs (\$

☐ Weekend (\$

Survey Fee:

Transportation:

\$ + RS \$

☐ Photos

☐ Others

☐

TOTAL

250

Nivitha (LKK Auto)

From: Cynthia Ang <Cynthia.Ang@income.com.sg>
Sent: Wednesday, 24 July 2019 11:38 AM
To: 'assignments@lkkauto.com'; Admin-D (LKKAuto)
Cc: Cynthia Ang
Subject: RE: TP CASES FARMED OUT TO LKK ON 24/07/2019

Dear LKK,

Resend with following details.

Thank you.

With Regards

Cynthia Ang
Admin Assistant
Motor Insurance
T +65 6430 7900
www.income.com.sg



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in with you

PLEASE CONSIDER OUR ENVIRONMENT BEFORE YOU PRINT THIS EMAIL....

From: Cynthia Ang
Sent: Wednesday, 24 July 2019 9:47 AM
To: 'assignments@lkkauto.com' <assignments@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: Teng Ken Leong <kenleong.teng@income.com.sg>; Thio Tse Kiat <tsekiat.thio@income.com.sg>; Cynthia Ang <Cynthia.Ang@income.com.sg>
Subject: TP CASES FARMED OUT TO LKK ON 24/07/2019

Dear LKK,

Please assist to survey the following vehicles as per Mr Teng's instruction :-

SN	OIC	Claim No.	Vehicle	WorkShop Name	WorkShop Address	WorkShop Contact	Survey Time	Oi Veh	DOA	Additional Remarks
1	Eric Tang	MT/1054041-002	SKP40U	AUBURN AUTO PTE LTD	176 SING MING DRIVE #04-18 SIN MING AUTOCARE SINGAPORE 575721	SAM NG /		SJX5746D	18/07/2019	
2		*Pending advise*	SLD8749H	COMFORTDELGRO ENGINEERING PTE LTD	205 BRADDELL ROAD EAST WING 3RD FLR SINGAPORE 579701	ANDREW / 63837656				
3	Fiona Shen	MT/1054783-001	SLK1780A	ESTEEM PERFORMANCE PTE LTD	385 SIN MING DRIVE VICOM INSPECTION CENTRE SINGAPORE 575718	carmen / 87990066	10:00-12:00	GBD9099L	12/07/2019	
4	Eng Huey Huey	MT/1053378-002	SLG3325P	ESTEEM PERFORMANCE PTE LTD	385 SIN MING DRIVE VICOM INSPECTION CENTRE SINGAPORE 575718	CARM / 87990066	10:30-12:30	SMC4602S	13/07/2019	

5	Fiona Shen	MT/1054563-002	SLQ2069H	ESTEEM PERFORMANCE PTE LTD	385 SIN MING DRIVE VICOM INSPECTION CENTRE SINGAPORE 575718	SERENE CHEE / 87990066		SLK9926U	22/07/2019
6	Jeff Lin	MT/1051997-002	SKF8917R	LAI HUAT MENG KEE MOTOR PTE LTD	160 SIN MING DRIVE #04-01 SIN MING AUTOCITY SINGAPORE 575722	DEBORAH LAI / 64538110		SJS5571S	05/07/2019
7		*Pending advise*	SME7036X	LEONG AUTO PTE LTD	160 SIN MING DRIVE #02-13 SIN MING AUTOCITY	DANIEL TAN/CADY LEE / 9692 4113			
8	Eng Huey Huey	MT/1052391-002	SMC660A	MOTOR IMAGE ENTERPRISES PTE LTD	19 LORONG 8 TOA PAYOH SINGAPORE 319255	DANIEL A JUDE / 86113195	10:00-12:00	SLT8341R	07/07/2019
9	Jared Liu	MT/1054437-002	SMH6433Z	SKS AUTOMOBILE SOLUTION	176 SIN MING DRIVE #01-17 SIN MING AUTOCARE SINGAPORE 575721	MS YIWEN / 64550747		SME7134X	20/07/2019
10		*Pending advise*	SMC7382G	THIAM HENG HUAT PTE LTD	176 SIN MING DRIVE #05-14 SIN MING AUTOCARE	STEVEN / 82636295			
11	Jeff Lin	MT/1054330-002	SLG586Y	VIN'S AUTOMOTIVE GROUP	160 SIN MING DRIVE #08-09 SIN MING DRIVE SINGAPORE 575722	RAYMOND TEO / 64532121		SLQ6072X	20/07/2019

Please contact workshops.

Please revert to officer-in-charge after survey.

Thank you.

With Regards

Cynthia Ang
Admin Assistant
Motor Insurance
T +65 6430 7900
www.income.com.sg



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in with you

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Shirley Hiew (LKK Auto)

From: Yik Chan Hoe <chanhoe.yik@cyclecarriage.com.sg>
Sent: Monday, 25 November 2019 11:10 am
To: Shirley Hiew (LKK Auto)
Subject: RE: CHECK PARTS PRICES (MERCEDES BENZ)

\$67.13

From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]
Sent: Monday, 25 November, 2019 10:54 AM
To: Yik Chan Hoe
Subject: FW: CHECK PARTS PRICES (MERCEDES BENZ)

This email was sent from outside of your organisation

From: Shirley Hiew (LKK Auto)
Sent: Wednesday, 20 November 2019 4:33 pm
To: Yik Chan Hoe <chanhoe.yik@cyclecarriage.com.sg>
Subject: CHECK PARTS PRICES (MERCEDES BENZ)

Dear Yik,

Kindly assist to check the parts prices as below,

Item & parts no. - front side mirror lower protector (A2048111107)

Chassis no. – WDD2040312A846953

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle**

Owner ID Type:	Singapore NRIC
Owner ID:	316G
Vehicle No.:	SMH6433Z
Vehicle to be Exported:	No
Intended Deregistration Date:	24 Jul 2019
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	C 180 BLUEEFFICIENCY
Primary Colour:	Black
Manufacturing Year:	2013
Engine No.:	27491030044917
Chassis No.:	WDD2040312A846953
Maximum Power Output:	115.0 kW (154 bhp)
Open Market Value:	\$31,746.00
Original Registration Date:	05 Jun 2013
First Registration Date:	05 Jun 2013
Transfer Count:	1
Actual ARF Paid:	\$31,445.00
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	04 Jun 2023
PARF Rebate Amount:	\$20,439.00
COE Expiry Date:	04 Jun 2023
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$64,839.00
COE Rebate Amount:	\$25,049.00
Total Rebate Amount:	\$45,488.00

The information contained herein is correct as at 24 Jul 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	22/07/2019 11:27
Date Of Accident	20/07/2019 05:25
Exact Location Of Accident	WOODLANDS CROSSING TOWARDS WOODLANDS CHECKPOINT
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMH6433Z
Insured/Policyholder	
Name Of Registered Owner	SOH KOK SEH
NRIC No	S7501316G
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-97908632
Alternative Phone No	OTHERS-97908632
Vehicle Particulars	
Manufacturer	MERCEDES-BENZ
Model	C180 BLUE EFFICIENCY-1.6 (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5107747656
Cover Note Number	
Driver	
Name of Driver	SOH KOK SEH
NRIC No	S7501316G
Date Of Birth	22/01/1975
Occupation	INDOOR
Date Of Driving Pass	16/02/2002
Driving Experience	17 YEARS AND 5 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97908632
Fax Number	
Contact Number	OTHERS-97908632
Email Address	NOEMAIL

Address	287C COMPASSVALE CRESCENT #02-171
Postcode	543287
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	WITH OWNER
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SME7134X
Vehicle Make/Model/Colour	VW GOLF
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

B. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all Insurer(s) who have insured vehicle(s) involved in this accident (all Insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all Insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

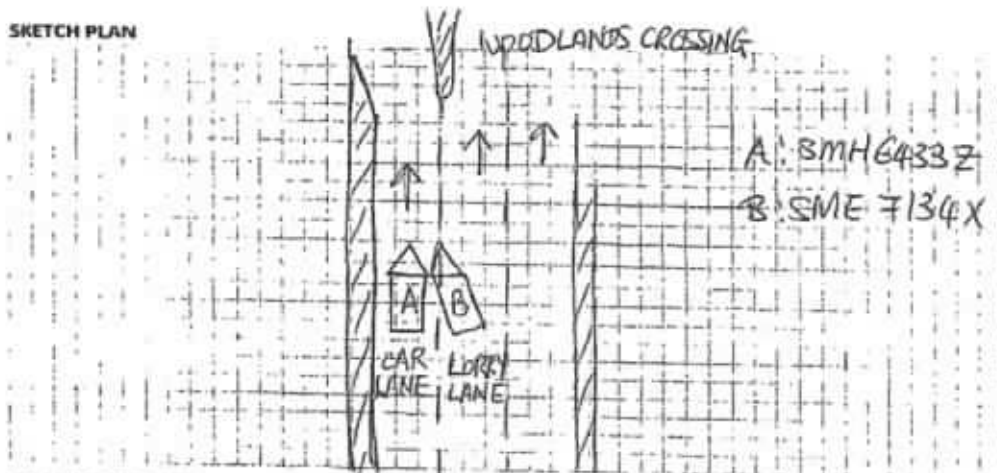


Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 20th July 2019 at about 05:25pm along Woodlands Crossing towards Woodlands checkpoint.

It was heavy traffic, everyone were in queue to checkpoint. Out of sudden there's a vehicle 'B' (SME 7134X) cut into my lane from lobby lane. She moved and collided onto my vehicle 'A' (SMH6433Z) front right portion.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKS AUTOMOBILE SOLUTION

BLK 176 SIN MING DRIVE #01-17
SIN MING AUTOCARE SINGAPORE 575721
MOBILE: 9790 8632
EMAIL: sks.automobilesolution@gmail.com
COMPANY UEN NO. 53398108E

ESTIMATE QOUTATION

DATE: 23.07.2019
VEHICLE NO: SMH 6433 Z
MODEL: MERCEDES C180

NTUC INCOME INSURANCE COOPERATIVE LTD
75 BRAS BASAH ROAD
NTUC INCOME CENTRE S(189557)
TEL : 6336 3322 FAX: 6338 1500

S/N	Items	Qty	Unit Price	Amount \$\$\$
1	FRONT SIDE MIRROR RH / NW	1	\$ 1,487.50	1,487.50
2	FRONT SIDE MIRROR GLASS RH X NN	1	\$ 1,700.00	1,700.00
3	FRONT SIDE MIRROR COVER RH / cut	1	\$ 638.00	638.00
4	FRONT SIDE MIRROR SIGNAL LAMP RH / CRA	1	\$ 210.00	210.00
5	FRONT SIDE MIRROR LOWER PROTECTOR / cut	1	\$ 67.13	67.13
A204 811107				1550.55
CHECK WIRING				\$ 120.00
RESET OF ENGINE LIGHTS				\$ 120.00
REMOVE AND INSTALL OF DOOR TRIM BOARD				\$ 150.00
SPRAY PAINTING				\$ 250.00
LABOUR CHARGE				\$ 250.00
SUM TOTAL \$\$:				\$ 4,925.50

Disc 10% = 1395.49

1 Day part by part.

before & After repair photos.
Gao Qiang - 82860282
Gao Qiang @ lkk auto. com
24/7/19.

CUSTOMER'S SIGNATURE / CO. STAMP

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

SKS AUTOMOBILE SOLUTION

1665.5



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

DAMAGE ASSESSMENT REPORT

NTUC INCOME INSURANCE CO-OPERATIVE LTD
73 BRAS BASAH ROAD
#05-01 NTUC TRADE UNION HOUSESINGAPORE
189556

Ref: CS/INC19013082/Gsd3n2

Date: 28-11-2019



ATTN: JARED LIU

Code: INC

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SME 7134X	Veh. Inspected	SMH 6433Z
Policy No.		Coverage (\$)	0.00
Claim No.	MT/1054437-002	Excess (\$)	0.00
Assign From	CYNTHIA ANG	Assign Date	24/07/2019

2. Vehicle Particulars & Condition

Make & Model	MERCEDES C180	c.c	1595
Engine No.	HIDDEN	Year of Reg.	2013
Chassis No.	WDD2040312A846953	Colour	BLACK
Odometer	105932 KM	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	225/45 R17	CONTINENTAL	6 mm
L/H Front Tyre	225/45 R17	CONTINENTAL	6 mm
R/H Rear Tyre	225/45 R17	CONTINENTAL	6 mm
L/H Rear Tyre	225/45 R17	CONTINENTAL	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY. DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	20/07/2019	Inspect Date / Time	24/07/2019 (03:30 PM)
Survey held at	SKS AUTOMOBILE SOLUTION 176 SIN MING DRIVE #02-17 SIN MING AUTOCARE SINGAPORE 575721		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	1 Working Days
-------------------------------------	----------------



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SMH 6433Z

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	FRONT SIDE MIRROR RH	NOT WORKING	1,487.50	1,048.75
1	FRONT SIDE MIRROR GLASS RH	NOT NECESSARY	1,700.00	-
1	FRONT SIDE MIRROR COVER RH }	CUT	638.00	434.67
1	FRONT SIDE MIRROR SIGNAL LAMP RH }	CRACKED	210.00	-
1	FRONT SIDE MIRROR LOWER PROTECTOR	CUT	67.13	67.13
	LESS 10% DISCOUNT		-	-155.05
			4,102.63	1,395.50
	LABOUR			
	CHECK WIRING.	NOT NECESSARY	120.00	-
	RESET OF ENGINE LIGHTS.	NOT NECESSARY	120.00	-
	REMOVE AND INSTALL OF DOOR TRIM BOARD.	NOT NECESSARY	150.00	-
	SPRAY PAINTING.		250.00	120.00
	LABOUR CHARGE.		250.00	150.00
			890.00	270.00
	GRAND TOTAL		4,992.63	1,665.50
RECOMMENDED COST OF REPAIRS (CONFIRMED)				1,665.50

Report Ref No. CS/INC19013082/Gsd3n2

XING GUO QIANG

M.MATAI, AMSAE-A

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE,
MinstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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