

INS. CASE OWNER

Winnie Ho

CC3 / ASM190 / 3062

Kpa3

XXX

JL-AC

128520

Surveyor:

Kenneth

DOI:

23/7/19

Date / Time:

23/7/19

Registered in Merimen:

Pre-assign / CCU / FTE:

ASSIGNMENT

SAMU QH



Insured Vehicle No. : SDL 1338 J

Claim No. :

Name of Insured : Ho King Tak

Policy No. :

Insured Tel No. : HP:

Make / Model :

Excess Sec II : S\$ D.O.A : 23/7/19

Place of Accident :

Is driver the owner? (YES ☒ NO ☐ Nature of Accident :

If NO, Driver Name / Age :

OI GIA REPORT ☒ YES / NO ; TP GIA REPORT: ☒ YES / NO

Driver Tel No. :

(V/L: ☒ YES / NO)

Insured Liability : % Final ? Yes / No

SHD 508L

INSRS:
WSP: Trans-cab
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date / Time

SHD 508L - CC3 / A16 / 4008820 / Kuy3-2 / D.O.A: 7/5/19
SDL 1338 J - X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup):

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GLA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with: Wai Ym

Email

Call

Final Liability:

%

(

Agreed / Assessed) BOLA S/N No: 127

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

2427.37

Loss of Rental (LOR):

S\$

207.20

(2 days)

X#10360

Loss of Use (LOU):

S\$

-

(\$

x

days)

Loss of Income (LOI):

S\$

-

(\$

x

days)

LOR only ☒ LOU only ☐LOR + LOU ☐LOR + LOI ☐

(Tick only one)

GLA/LTA Search

S\$

7.45

Medical:

S\$

Disbursement:

S\$

Legal Cost

S\$

Total:

S\$

2642.02

Global Sum S\$:

26W.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

26W.00

Name 1:

Trans-cab Auto Services pte ltd

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

COPY SENT

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

935/00

ASS. REC. BY:

REF:

A/A/

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / QD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Soon:

Consistent? : Yes or No

Est. Repairs:

02 days

Res.: Yes or No

Lum Sum:

1.3.1%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Data:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SHD 5082

Yr Regn:

11.17

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Merault Lorinda

c.c

1995

Colour:

M White / R

A/C:

Insured / Std / NI / NA

Sp. Reading

188086

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

VF1ABL15AUC 283431

Gen. Cond:

Good / Fair / Poor / Burnt

Steering:

Inorder / Jammed / Leaked / Burnt or

Brake:

Inorder / Jammed / Leaked / Burnt or

Mod:

M / S/Rim / STD A/Rim or

Tyre Size:

F:

215/60R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Giti

Front

R/Bal.

8

mm

Rear

R/Bal.

8

mm

L/Bal.

8

mm

L/Bal.

8

mm

D.O.A.

22/7/19

D.O.I.

23/7/19

Survey held at

Des. of Damages:

Frt /

Rear /

O/S /

NIS /

UIC /

Roof /

or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

1 / File pass to
Got injury

PIP \$ 2268.57C Red # 32395.75 / 9341

Date/Time, File Pass to?

☐

: Prelim. Report

1)

☐

: Final Report

Date/Time, File Return to?

Days Of Repair:

Resurvey No. of Trlp:

Survey Fee:

Transportation:

\$ - R.S. \$

Fees

Others

TOTAL

Report Format:

Lump Sum / I.B.I: (\$

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

Tech Invs (\$

☐

Weekend (\$

Trans-cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

SHD 508L**AAD1907-203***Not Authorised
Reserv B4 painting*

Vehicle No.:

Chassis No.:

Vehicle Make:

23 JUL 2019

Vehicle Model:

Date of Accident :

Third Party Insurer :

Date of Registration :

SHD 508L

VF1ABL15AUC283431

RENAULT

LATITUDE

22.7.19

AXA

17/11/2017

		PART	LIST	
1	1	BUMPER COVER REAR	\$	Buc/nd 1,108.46 ✓
2	1	BUMPER LOWER REAR	\$	nd/nd 768.84 ✓
3	1	BUMPER BRACKET CTR REAR	\$	nd 113.47
4	1	BUMPER BRACKET SIDE RH REAR	\$	nd 135.97
5	1	BUMPER RETAINER RH REAR	\$	nd 44.99
6	1	BUMPER REFLECTOR RH	\$	nd 43.61
7	1	BUMPER BRACKET SIDE LH REAR	\$	nd 135.97
8	1	BUMPER RETAINER LH REAR	\$	nd 44.99
9	1	BUMPER REFLECTOR LH	\$	nd 43.61
10	1	BUMPER BEAM REAR	\$	nd 777.52
11	1	BUMPER BEAM BRACKET LH REAR	\$	nd 225.95
12	1	BUMPER BEAM BRACKET RH REAR	\$	nd 225.95
13	1	OUTER PANEL REAR (End Panel)	\$	nd 1,471.77
14	1	OUTER PANEL REAR (End Panel)TRIM	\$	nd 404.56
15	1	TAILLAMP RH	\$	nd 552.55
16	1	TAILLAMP PANEL RH	\$	nd 986.70
17	1	TAILLAMP LH	\$	nd 552.55
18	1	TAILLAMP PANEL LH	\$	nd 986.70
19	1	BOOT REAR	\$	nd 2,872.68
20	1	BOOT FINISHER	\$	nd 470.06
21	1	BOOT WHEATERSTRIP	\$	nd 323.05
22	1	BOOT REFLECTOR LAMP LH	\$	nd 493.35
23	1	BOOT REFLECTOR LAMP RH	\$	nd 493.35
24	1	BOOT BADGE 'RENAULT'	\$	nd 225.36
25	1	BOOT BADGE	\$	nd 225.36
26	1	BOOT STRUT LH	\$	nd 276.08
27	1	BOOT STRUT RH	\$	nd 276.08
28	1	BOOT HINGE LH	\$	nd 367.84
29	1	BOOT HINGE RH	\$	nd 367.84

Trans-cab Auto Services Pte Ltd

AAD1907-203

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

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SHD 508L

30	1	BOOT INNER TRIM	\$	586.45	}
31	1	BOOT SWITCH	\$	168.13	
32	1	BOOT LOCK	\$	202.67	
33	1	BOOT LOCK CATCH	\$	74.40	
34	1	EXHAUST REAR	\$	7,489.05	
35	1	EXHAUST CAP REAR	\$	230.49	
TOTAL			\$	23,766.42	
10%			\$	2,376.64	
			\$	21,389.78	

Special Nett

1	1SET	PARKING AID	\$	700.00	}
2	1SET	REAR BUMPER CLIP	\$	66.00	
3	1SET	BUMPER BRACKET CTR CLIP	\$	33.00	
4	1SET	BUMPER BRACKET SIDE CLIP RH RR	\$	10.00	
5	1SET	BUMPER RETAINER RH CLIP RR	\$	20.00	
6	1SET	BUMPER BRACKET SIDE CLIP LH RR	\$	10.00	
7	1SET	BUMPER RETAINER CLIP LH RR	\$	20.00	
8	1SET	BUMPER LOWER REAR RIVET	\$	22.00	
9	1SET	BUMPER LOWER REAR CLIP	\$	66.00	
10	1	BOOT STICKER "Trans-cab"	\$	30.00	
11	1	BOOT STICKER "6555-3333"	\$	30.00	
12	1	EXHAUST MOUNTING REAR	\$	17.82	
13	2	REAR WINDSCREEN SEALANT	\$	80.00	
14	1	WINDSCREEN MOULDING	\$	100.00	
15	1	REAR WINDSCREEN INNER SPONGE SEAL	\$	100.00	
16	1	BOOT INNER TRIM CLIP	\$	45.00	
17	1SET	BOOT FINISHER CLIP	\$	24.20	
18	1	TAILLAMP CLIP LH	\$	5.00	
19	1	TAILLAMP CLIP RH	\$	5.00	
TOTAL			\$	1,384.02	

TOTAL PARTS \$ 22,773.80**LABOUR**

To remove and refit interior fittings, trimmings, garnish, fittings and other, to enable repair.

\$ 380.00

Trans-cab Auto Services Pte Ltd

AAD1907-203

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

SHD 508L

To transfer of bootlid fittings, attachments and perform water seepage test.	\$	na	170.00	X
To Check Electrical Lighting Concerned.	\$	na	170.00	X
To Rust-Proofing Of The Affected Areas.	\$	na	170.00	X
To transfer of tire, rim and on wheel balancing.	\$	na	170.00	X
To reinstall rear bumper parking sensor.	\$		170.00	601
Panel Beating, Knocking And Straightening The Necessary Portion, Remove And Renewal Of Parts, Adjust And Realign The Same	\$		4,500.00	201
Putty And Spray Painting Of The Affected Portion.	\$		4,500.00	2201
To repair and realign rear exhaust pipe.	\$	na	170.00	X
To drop rear exhaust box, renew the same, to repair and realign centre exhaust pipe.	\$	4	170.00	X
To transfer of rear end panel fittings, attachment and perform water seepage test.	\$	4	170.00	X
To transfer of rear windscreen fittings and conduct water seepage test.	\$	4	170.00	X
To check steering geometry and computer wheel alignment	\$	4	220.00	X
To transfer of rear bumper fittings, attachment and perform water seepage test.	\$	4	380.00	X
Labour charge to mount and dismount vehicle on jig bench, to facilitate repair.	\$	4	380.00	X

TOTAL \$ 11,890.00**Over All Total \$ 34,663.80****PART BY PART (REPAIR DAY)****15 DAYS**

2 day,

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	878K
Vehicle Details	
Vehicle No.:	SHD508L
Vehicle to be Exported:	Yes
Intended Deregistration Date:	22 Jul 2019
Vehicle Make:	RENAULT
Vehicle Model:	LATITUDE 2.0L DCI AUTO D/AB 4DR
Primary Colour:	Red
Manufacturing Year:	2016
Engine No.:	M9R8839C003409
Chassis No.:	VF1ABL15AUC283431
Maximum Power Output:	127.0 kW (170 bhp)
Open Market Value:	\$19,998.00
Original Registration Date:	17 Nov 2017
First Registration Date:	17 Nov 2017
Transfer Count:	0
Actual ARF Paid:	\$19,998.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	16 Nov 2025
PARF Rebate Amount:	\$14,998.00
Intended COE Rebate Details	
COE Expiry Date:	16 Nov 2025
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	8
PQP Paid:	\$33,596.00
COE Rebate Amount:	\$26,535.00
Total Rebate Amount:	\$41,533.00
Message	
Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	
The information contained herein is correct as at 22 Jul 2019	

OK



Service Request Details

Claim

S9M01UQH

Reference

None

Loss Date

July 22, 2019

Report Date

Jul 25, 2019 9:23:00 AM

Request Date

July 25, 2019

Due Date

August 1, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

P: Candy

T: 9.37a.m

V: In

E: ✓

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SHD508L

MODEL
RENAULT

Service Address

1 / 1

Primary Contact/Insured

HO KIN TAK
88 STEVENS ROAD, #03-02 STEVENS COURT, 257865, Singapore
94373220
SIMON_HO_KT@YAHOO.COM

Claim Handler

HO Winnie
6568804833
winnie.ho@axa.com.sg

Additional Instructions

Messages

Invoices

History

Documents2

Assessment

Metrics

Notes

New Message

Catherine Chong (LKK Auto)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 24 July, 2019 5:33 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Cc: Hsiao Tong (LKKAuto); CS A Team; Admin A
Subject: Third Party Direct settlement for APWs (TRANS-CAB) - Accident Involving SDL1338J (OI : AXA - TBA) AND SHD508L (TP : LKK REF - CC3/ASM19013062/Kpa3) on 22/07/2019
Attachments: TP GIA REPORT.pdf; TP ESTIMATE - MARKED.pdf
Categories: Shailendra

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 508L at M/s Trans-cab Auto Services Pte Ltd (Ang Mo Kio) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimate
- TP GIA report

Meanwhile, kindly assist to assign this case to LKK.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Simon Ho <simon_ho_kt@yahoo.com>
Sent: Wednesday, 7 August 2019 8:55 PM
To: Hsiao Tong (LKKAuto)
Subject: 20190807_205344.pdf
Attachments: 20190807_205344.pdf

Here you go and I will send you the picture that my Friend took in a separate email.

Rgds,
Simon

LETTER OF AUTHORISATION

To whom it may concern,

I, HO KIN TAK (name), S2638984D (NRIC) am the registered owner of the vehicle SDL 1338J (license plate number).

The vehicle is insured by AXA (insurance company).

I give my authorisation and consent for CHANG KEE BOON (driver), S6909788Z (driver NRIC) to drive my vehicle on 22/07/2019 (date of accident).

If you have any questions concerning this matter, please contact me using the information provided below.

Owner Name: HO KIN TAK

Owner NRIC: S2638984D

Owner Contact number: 9456 2382

Owner Signature: 

01 photos ①





3



Hsiao Tong (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Wednesday, 23 October 2019 9:20 AM
To: Hsiao Tong (LKKAuto)
Subject: FW: New message for service request 128520, vehicle number SHD508L

23/10/19 8:42 AM *** Hi, pls advise status. Tks - HO Winnie

-----Original Message-----

From: winnie.ho@axa.com.sg <winnie.ho@axa.com.sg>
Sent: Wednesday, 23 October, 2019 8:43 AM
To: admin-d@lkkauto.com
Subject: New message for service request 128520, vehicle number SHD508L

AXA Insurance has sent you a message for claim number S9M01UQH.
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.
This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.



<TP - Mandate IA> - S9M01UQH [ACCIDENT INVOLVING SDL 1338J(OI) & SHD 508L(TP) ON 22/07/2019]

Type

🔔 Question

Message

Liability: 100%. Insured driver rear-ended third party. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$2,642.02(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 23-Oct-19

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 6256356 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 23/10/2019

Survey Details:

Date of loss	22-Jul-19
Date of appointment	23-Jul-19
Date of survey	23-Jul-19
Location of survey	TRANS-CAB AUTO SERVICES PTE LTD

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SHD 508L
Make and Model	RENAULT LATITUDE 2.0L DCI - 1995cc
Date of registration	17-Nov-17
Parf Rebate	
Market Value	\$ -
Parf Rebate	\$ -
Nett Loss	\$ -

Repair details:

Initial Estimate	34,663.80
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Proposed/Revised repair cost:

Parts	\$ 1,788.57
Check items (estimate)	\$ -
Labour	\$ 480.00
Total	\$ 2,268.57
Lump Sum(if applicable)	\$ -

Number of days for repair	2.0
---------------------------	-----



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (665) 6256356 FAX : (665) 62564315

Remarks:

OID rear-ended third party.

Mandate:

Liability(TP)	100%	
Proposed repair cost (w/GST)	\$	2,427.37
Loss of use		NIL no. of days
Loss of rental	\$	207.20 (2days x \$103.60)
Loss of income		NIL no. of days
LTA search fees	\$	7.45
Others		NIL
Proposed Total	\$	2,642.02

Hsiao Tong (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Wednesday, 23 October 2019 12:02 PM
To: Hsiao Tong (LKKAuto)
Subject: FW: New message for service request 128520, vehicle number SHD508L

23/10/19 11:22 AM *** MessageHi Hsiao Tong, pls proceed. Tks - HO Winnie

-----Original Message-----

From: winnie.ho@axa.com.sg <winnie.ho@axa.com.sg>
Sent: Wednesday, 23 October, 2019 11:23 AM
To: admin-d@lkkauto.com
Subject: New message for service request 128520, vehicle number SHD508L

AXA Insurance has sent you a message for claim number S9M01UQH.

Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 18 December 2019 8:41 AM
To: simon_ho_kt@yahoo.com
Subject: RE: ACCIDENT INVOLVING SDL 1338J(AXA) AND SHD 508L ALONG/AT KALLANG WAY ON 22/07/2019
Attachments: SP (1).JPG; SP (2).JPG; SP (3).JPG; SP (4).JPG; SP (5).JPG; SP (6).JPG; SP (7).JPG; SP (8).JPG; SP (9).JPG

Dear Mr Ho,

We refer to the above matter.

We understand that you would like to know the repair cost on third party vehicle. We have tried to negotiate at best with third party repairer and the adjusted repair cost is \$2,268.57 with 2 repair days. We attached here with the damage photos for your easy reference. The photos shown that third party rear bumper was deformed. The rear bumper cover & lower part was out of alignment.

The breakdown of our propose settlement with third party is as follows: -

1. Cost of Repair (with GST)	\$ 2,427.37
2. Loss of Rental (2days x \$103.60)	\$ 207.20
3. LTA/GIA Search fee	\$ 7.45
Total	\$ 2,642.02

If you feel strongly against our settlement offer to the third party, kindly let us have them in writing within the next 14 days i.e. by **03 Jan 2020**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please call us if you have further queries.

"Best Wishes for Merry Christmas, and Happy New Year 2020"

Best Regards,
Hsiao Tong, Chew (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 13 August 2019 9:37 AM
To: Simon Ho <simon_ho_kt@yahoo.com>
Subject: RE: ACCIDENT INVOLVING SDL 1338J(AXA) AND SHD 508L ALONG/AT KALLANG WAY ON 22/07/2019

Hi Mr Simon,

Received with thanks.

Hsiao Tong (LKKAUTO)

From: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Sent: Friday, 14 February 2020 11:22 AM
To: Hsiao Tong (LKKAUTO)
Cc: 'Jasmine Tan'; 'Amanda Tay'; 'claims'
Subject: RE: Your Ref: AAD1907-203 (SHD508L) // Our Ref: CC3/ASM19013062/Kpa3 [ACCIDENT INVOLVING SDL 1338J(AXA) AND SHD 508L ON 22/07/2019]

Without Prejudice

Dear Hsiao Tong

Please proceed to send us the DV.

Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

***** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg**

TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63
Singapore 569111
Tel: 6287 6666 Fax: 6287 7764

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Friday, 14 February, 2020 10:52 AM
To: 'jasminetan@transcab.com.sg' <jasminetan@transcab.com.sg>; Ng Wai Yin <waiyin.ng@transcab.com.sg>; claims@transcab.com.sg
Subject: Your Ref: AAD1907-203 (SHD508L) // Our Ref: CC3/ASM19013062/Kpa3 [ACCIDENT INVOLVING SDL 1338J(AXA) AND SHD 508L ON 22/07/2019]

Your Ref: **AAD1907-203 (SHD508L)**
Our Ref: CC3/ASM19013062/Kpa3

Without Prejudice

Dear Sirs/Mdm,

ACCIDENT INVOLVING SDL 1338J(AXA) AND SHD 508L ON 22/07/2019

We refer to the above matter.

We propose settlement at a global sum of **\$2,600.00(all-in)**.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



This email has been checked for viruses by AVG antivirus software.

www.avg.com

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1907-203

Your Ref : SDL1338J

Date : 15.August 2019

AXA INSURANCE S PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SHD0508L AND SDL1338J ON 22/07/19 09:55 AM ALONG KALLANG WAY

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	2,427.37
2.	Loss of Rental for <u>3</u> days @ \$ <u>103.60</u> per day	\$	310.80
3.	Loss of Income for _____ days @ \$_____ per day	\$	0.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	2,745.66

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd

Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Trans-Cab Auto Services Pte Ltd
No. 2 Ang Mo Kio Street 63 Singapore 569111
Tel: 6287 6666
Fax: 6287 7764
Co. Reg. No.: 201019626G
GST Reg. No.: 201019626G

Tax Invoice / Debit Note

TO: AXA INSURANCE PTE LTD 8 SHENTON WAY,#27-01 AXA TOWER 068811 SINGAPORE ATTENTION:	INVOICE NO. : INV1908-047 DATE : 15. August 2019 REFERENCE NO : AAD1907-203 TERMS : DUE DATE : 15. August 2019 PAGE : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHD0508L; DOA 22.07.19(PART-BY-PART-19)	1	2,427.37	2,427.37

	Total SGD Excl. GST :	2,268.57
	7% GST :	158.80
**** TWO THOUSAND FOUR HUNDRED TWENTY SEVEN AND THIRTY SEVEN SGD ONLY ****	Total SGD Incl. GST :	2,427.37

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.


E. & O. E.
THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC3/ASM19013062/Kpa3q2		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:WINNIE		Date : 19-03-2020		
		Code : ASM		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SDL 1338J	Veh. Inspected	SHD 508L	
Policy No.	P1640314	Coverage (\$)	0.00	
Claim No.	S9M01UQH	Excess (\$)	0.00	
Assign From		Assign Date	23/07/2019	
2. Vehicle Particulars & Condition				
Make & Model	RENAULT LATITUDE (A)	c.c	1995	
Engine No.	HIDDEN	Year of Reg.	2017	
Chassis No.	VF1ABL15AUC283431	Colour	METALLIC WHITE / RED	
Odometer	188096	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	215/60 R16	GITI	8 mm	
L/H Front Tyre	215/60 R16	GITI	8 mm	
R/H Rear Tyre	215/60 R16	GITI	8 mm	
L/H Rear Tyre	215/60 R16	GITI	8 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	22/07/2019	Inspection Date	23/07/2019	
Survey held at	TRANS-CAB AUTO SERVICES PTE LTD NO.2 ANG MO KIO ST 63 SINGAPORE 569111			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		2 Working Days		

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 508L

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	BUMPER COVER REAR (CONSISTENT)	BUCKLED / DENTED	1,108.46	1,108.46
1	BUMPER LOWER REAR (CONSISTENT)	DENTED / CUT	768.84	768.84
1	BUMPER BRACKET CTR REAR (CONSISTENT)	SERVICEABLE	113.47	-
1	BUMPER BRACKET SIDE RH REAR (CONSISTENT)	SERVICEABLE	135.97	-
1	BUMPER RETAINER RH REAR (CONSISTENT)	SERVICEABLE	44.99	-
1	BUMPER REFLECTOR RH (CONSISTENT)	SERVICEABLE	43.61	-
1	BUMPER BRACKET SIDE LH REAR (CONSISTENT)	SERVICEABLE	135.97	-
1	BUMPER RETAINER LH REAR (CONSISTENT)	SERVICEABLE	44.99	-
1	BUMPER REFLECTOR LH (CONSISTENT)	SERVICEABLE	43.61	-
1	BUMPER BEAM REAR (CONSISTENT)	TO REPAIR SEE LABOUR	777.52	-
1	BUMPER BEAM BRACKET LH REAR (CONSISTENT)	TO REPAIR SEE LABOUR	225.95	-
1	BUMPER BEAM BRACKET RH REAR (CONSISTENT)	TO REPAIR SEE LABOUR	225.95	-
1	OUTER PANEL REAR (END PANEL) (CONSISTENT)	TO REPAIR SEE LABOUR	1,471.77	-
1	OUTER PANEL REAR (END PANEL) TRIM (CONSISTENT)	SERVICEABLE	404.56	-
1	TAILLAMP RH (CONSISTENT)	SERVICEABLE	552.55	-
1	TAILLAMP PANEL RH (CONSISTENT)	TO REPAIR SEE LABOUR	986.70	-
1	TAILLAMP LH (CONSISTENT)	SERVICEABLE	552.55	-
1	TAILLAMP PANEL LH (CONSISTENT)	TO REPAIR SEE LABOUR	986.70	-
1	BOOT REAR (CONSISTENT)	TO REPAIR SEE LABOUR	2,872.68	-
1	BOOT FINISHER (CONSISTENT)	SERVICEABLE	470.06	-
1	BOOT WEATHERSTRIP (CONSISTENT)	SERVICEABLE	323.05	-
1	BOOT REFLECTOR LAMP LH (CONSISTENT)	SERVICEABLE	493.35	-
1	BOOT REFLECTOR LAMP RH (CONSISTENT)	SERVICEABLE	493.35	-
1	BOOT BADGE 'RENAULT' (CONSISTENT)	NOT NECESSARY	225.36	-
1	BOOT BADGE (CONSISTENT)	NOT NECESSARY	225.36	-

Report Ref No. CC3/ASM19013062/Kpa3q2

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	BOOT STRUT LH (CONSISTENT)	SERVICEABLE	276.08	-
1	BOOT STRUT RH (CONSISTENT)	SERVICEABLE	276.08	-
1	BOOT HINGE LH (CONSISTENT)	TO REPAIR SEE LABOUR	367.84	-
1	BOOT HINGE RH (CONSISTENT)	TO REPAIR SEE LABOUR	367.84	-
1	BOOT INNER TRIM (CONSISTENT)	SERVICEABLE	586.45	-
1	BOOT SWITCH (CONSISTENT)	SERVICEABLE	168.13	-
1	BOOT LOCK (CONSISTENT)	TO REPAIR SEE LABOUR	202.67	-
1	BOOT LOCK CATCH (CONSISTENT)	TO REPAIR SEE LABOUR	74.40	-
1	EXHAUST REAR (CONSISTENT)	TO REPAIR SEE LABOUR	7,489.05	-
1	EXHAUST CAP REAR (CONSISTENT)	TO REPAIR SEE LABOUR	230.49	-
	LESS 10% DISCOUNT		-2,376.64	-187.73
			21,389.76	1,689.57
	<u>SPECIAL NETT ITEMS</u>			
1	SET PARKING AID (SN) (CONSISTENT)	SERVICEABLE	700.00	-
1	SET REAR BUMPER CLIP (SN) (CONSISTENT)	NECESSARY	66.00	66.00
1	SET BUMPER BRACKET CTR CLIP (SN) (CONSISTENT)	NECESSARY	33.00	33.00
1	SET BUMPER BRACKET SIDE CLIP RH RR (SN) (CONSISTENT)	NOT NECESSARY	10.00	-
1	SET BUMPER RETAINER RH CLIP RR (SN) (CONSISTENT)	NOT NECESSARY	20.00	-
1	SET BUMPER BRACKET SIDE CLIP LH RR (SN) (CONSISTENT)	NOT NECESSARY	10.00	-
1	SET BUMPER RETAINER CLIP LH RR (SN) (CONSISTENT)	NOT NECESSARY	20.00	-
1	SET BUMPER LOWER REAR RIVET (SN) (CONSISTENT)	NOT NECESSARY	22.00	-
1	SET BUMPER LOWER REAR CLIP (SN) (CONSISTENT)	NOT NECESSARY	66.00	-
1	BOOT STICKER 'TRANS-CAB' (SN) (CONSISTENT)	NOT NECESSARY	30.00	-
1	BOOT STICKER '6555-3333' (SN) (CONSISTENT)	NOT NECESSARY	30.00	-
1	EXHAUST MOUNTING REAR (SN) (CONSISTENT)	NOT NECESSARY	17.82	-
2	REAR WINDSCREEN SEALANT (SN) (CONSISTENT)	NOT NECESSARY	80.00	-

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	WINDSCREEN MOULDING (SN) (CONSISTENT)	NOT NECESSARY	100.00	-
1	REAR WINDSCREEN INNER SPONGE SEAL (SN) (CONSISTENT)	NOT NECESSARY	100.00	-
1	BOOT INNER TRIM CLIP (SN) (CONSISTENT)	NOT NECESSARY	45.00	-
1	SET BOOT FINISHER CLIP (SN) (CONSISTENT)	NOT NECESSARY	24.20	-
1	TAILLAMP CLIP LH (SN) (CONSISTENT)	NOT NECESSARY	5.00	-
1	TAILLAMP CLIP RH (SN) (CONSISTENT)	NOT NECESSARY	5.00	-
			1,384.02	99.00
	LABOUR			
	TO REMOVE AND REFIT INTERIOR FITTINGS,TRIMINGS,GARNISH,FITTINGS AND OTHER ,TO ENABLE REPAIR.	NOT NECESSARY	380.00	-
	TO TRANSFER OF BOOTLID FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.	NOT NECESSARY	170.00	-
	TO CHECK ELECTRICAL LIGHTING CONCERNED.	NOT NECESSARY	170.00	-
	TO RUST-PROOFING OF THE AFFECTED AREAS.	NOT NECESSARY	170.00	-
	TO TRANSFER OF TIRE, RIM AND ON WHEEL BALANCING.	NOT NECESSARY	170.00	-
	TO REINSTALL REAR BUMPER PARKING SENSOR .		170.00	60.00
	PANEL BEATING ,KNOCKING AND STRAIGHTENING THE NECESSARY PORTION,REMOVE AND RENEWAL OF PARTS ,ADJUST AND REALIGN THE SAME.INCLUSIVE OF THE REPAIR OF BUMPER BEAM REAR,BUMPER BEAM BRACKET LH REAR,BUMPER BEAM BRACKET RH REAR,OUTER PANEL REAR (END PANEL),TAILLAMP PANEL RH,TAILLAMP PANEL LH,BOOT REAR,BOOT HINGE LH,BOOT HINGE RH,BOOT LOCK,BOOT LOCK CATCH,EXHAUST REAR AND EXHAUST CAP REAR.		4,500.00	200.00
	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION .		4,500.00	220.00
	TO REPAIR AND REALIGN REAR EXHAUST PIPE.	NOT NECESSARY	170.00	-
	TO DROP REAR EXHAUST BOX ,RENEW THE SAME ,TO REPAIR AND REALIGN CENTRE EXHAUST PIPE.	NOT NECESSARY	170.00	-
	TO TRANSFER OF REAR END PANEL FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.	NOT NECESSARY	170.00	-
	TO TRANSFER OF REAR WINDSCREEN FITTINGS AND CONDUCT WATER SEEPAGE TEST	NOT NECESSARY	170.00	-

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT.	NOT NECESSARY	220.00	-
	TO TRANSFER OF REAR BUMPER FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.	NOT NECESSARY	380.00	-
	LABOUR CHARGE TO MOUNT AND DISMOUNT VEHICLE ON JIG BENCH ,TO FACILITATE REPAIR.	NOT NECESSARY	380.00	-
			11,890.00	480.00
GRAND TOTAL			34,663.78	2,268.57
RECOMMENDED COST OF REPAIRS				2,268.57

Report Ref No. CC3/ASM19013062/Kpa3q2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	S9M01UQH
Reference	CCJ/AS419013042/Kpa3q2
Loss Date	22 July 2019
Report Date	25 Jul 2019 9:23:00 AM
Request Date	30 October 2019
Due Date	

Vendor Name	LNK AUTO CONSULTANTS PTE LTD (TPH)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step

Wait for Approve Invoice

Add Expense

Vehicle Information	
Incident Vehicle Registration #	SHD50BL
Make	TRVD
Model	RENAULT
Service Address	
...	

Primary Contact/Insured	
HO KIN TAK	
88 STEVENS ROAD, #03-02 STEVENS COURT,	
257865, Singapore	
94373220	
SIMON_HO_KT@VALHOO.COM	

Claim Handler	
HO Winnie	
6568804033	
winnie.ho@axa.com.sg	















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 LKXInvoice1 (4).pdf	Invoice	Surveyor/ Assessor expense	LKX AUTO CONSULTANTS PTE LTD (TP)	20 March 2020
 RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	20 March 2020
 RENTAL_MILEAGE.pdf	Forms / Claim Documents	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	20 March 2020
 LTA SEARCH.pdf	Forms / Claim Documents	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	20 March 2020
 LKXInspection (4).pdf	Forms / Claim Documents	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	20 March 2020
 LKXAdjustment1a.pdf	Forms / Claim Documents	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	20 March 2020
 PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKX AUTO CONSULTANTS PTE LTD (TP)	20 March 2020
 AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKX AUTO CONSULTANTS PTE LTD (TP)	20 March 2020
 Rental & Mileage.pdf	Forms / Claim Documents	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	23 October 2019
 TP-MANDATE 1A dtd 231019.pdf	Forms / Claim Documents	Assessment	LKX AUTO CONSULTANTS PTE LTD (TP)	23 October 2019
 LKX RESURVEY PHOTOS.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	23 October 2019
 LTA SEARCH FEE.pdf	Forms / Claim Documents	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	23 October 2019
 TP_ESTIMATE_-_MARKED.pdf	Reports & Statement	Estimate / Quotation	LKX AUTO CONSULTANTS PTE LTD (TP)	23 October 2019
 OLD SCENE PHOTOS.pdf	Evidence	Photos	LKX AUTO CONSULTANTS PTE LTD (TP)	10 August 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UNLOADED
 01 LOA.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	10 August 2019
 PRI FROM WORKSHOP WITH TP GIA SHD508L & ESTIMATE.jpg	Letters and Correspondence	Workshop	KUMAR Shalendra	25 July 2019
 LKK SURVEY PHOTO.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	25 July 2019
 TP - 1A.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	25 July 2019