

Hsiao Tong (LKKAUTO)

From: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Sent: Thursday, 25 June 2020 11:13 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A; 'claims'
Subject: RE: Your Ref: AAD1907-198 (SHC5404A) *Our Ref: CC3/ASM19013061/Kpa3 [ACCIDENT INVOLVING SMK 5970E(AXA) AND SHC 5404A ON 21/07/2017]

[Without prejudice](#)

Dear Hsiao Tong

Please proceed to send us the DV.

Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

**** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg*

TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63
Singapore 569111
Tel: 6287 6666 Fax: 6287 7764

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Wednesday, 24 June, 2020 1:48 PM
To: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; 'claims' <claims@transcab.com.sg>
Subject: RE: Your Ref: AAD1907-198 (SHC5404A) *Our Ref: CC3/ASM19013061/Kpa3 [ACCIDENT INVOLVING SMK 5970E(AXA) AND SHC 5404A ON 21/07/2017]

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

Thank you for your email.

We are prepared to improve our offer at a global sum of **\$5,200.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Ng Wai Yin <waiyin.ng@transcab.com.sg>

Sent: Tuesday, 23 June 2020 1:13 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; 'claims' <claims@transcab.com.sg>

Subject: RE: Your Ref: AAD1907-198 (SHC5404A) *Our Ref: CC3/ASM19013061/Kpa3 [ACCIDENT INVOLVING SMK 5970E(AXA) AND SHC 5404A ON 21/07/2017]

Without prejudice

Dear Hsiao Tong

For a quick amicable settlement, we are prepared to settle our claims as \$5,400.00 (all in) due to surveyor recommended 4 days offer.

Thank You

Best Regards,

Ng Wai Yin

Finance Department

TEL: 6603 1265 Ext.308

***** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg**

TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63

Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Tuesday, 23 June, 2020 12:19 PM

To: Ng Wai Yin <waiyin.ng@transcab.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; 'claims' <claims@transcab.com.sg>

Subject: RE: Your Ref: AAD1907-198 (SHC5404A) *Our Ref: CC3/ASM19013061/Kpa3 [ACCIDENT INVOLVING SMK 5970E(AXA) AND SHC 5404A ON 21/07/2017]

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

We propose settlement at a global sum of **\$5,000.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Ng Wai Yin <waiyin.ng@transcab.com.sg>

Sent: Thursday, 18 June 2020 4:16 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; 'claims' <claims@transcab.com.sg>

Subject: FW: Your Ref: AAD1907-198 (SHC5404A) *Our Ref: CC3/ASM19013061/Kpa3 [ACCIDENT INVOLVING SMK 5970E(AXA) AND SHC 5404A ON 21/07/2017]

Without prejudice

Dear Hsiao Tong

We do not agree to your offer 50% below.

Attached is PIR for your investigation, action has been taken against to your client Careless Driving.

Hope you can review our claim with your revise offer.

Thank You

Best Regards,

Ng Wai Yin

Finance Department

TEL: 6603 1265 Ext.308

***** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg**

TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Saturday, 14 March, 2020 11:09 AM
To: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; 'Jasmine Tan' <jasminetan@transcab.com.sg>; 'claims' <claims@transcab.com.sg>
Subject: RE: Your Ref: AAD1907-198 (SHC5404A) *Our Ref: CC3/ASM19013061/Kpa3 [ACCIDENT INVOLVING SMK 5970E(AXA) AND SHC 5404A ON 21/07/2017]

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

Thank you for your email.

We have reviewed the matter and we regret to inform you that we have our principal instruction to maintain our position.

Kindly re-consider our offer at g/s \$2,600.00(all-in).

Thank you.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Sent: Wednesday, 11 March 2020 3:50 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; 'Jasmine Tan' <jasminetan@transcab.com.sg>; 'claims' <claims@transcab.com.sg>
Subject: FW: Your Ref: AAD1907-198 (SHC5404A) *Our Ref: CC3/ASM19013061/Kpa3 [ACCIDENT INVOLVING SMK 5970E(AXA) AND SHC 5404A ON 21/07/2017]

Without Prejudice

Dear Hsiao Tong

Refer to the below offer making to us, we do not agree to your 50% in liability.

Enclosed is the video footage for your investigation.

From the video, our driver's was travelling straight on his lane, your client who drive too close and collided onto our taxi rear right portion.

Hope you can review this matter and let us have your revise offer.

Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

***** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg**

TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63
Singapore 569111
Tel: 6287 6666 Fax: 6287 7764

From: Ng Wai Yin [<mailto:waiyin.ng@transcab.com.sg>]
Sent: Monday, 18 November, 2019 8:52 AM
To: 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>
Cc: 'jasminetan@transcab.com.sg' <jasminetan@transcab.com.sg>; 'claims' <claims@transcab.com.sg>
Subject: RE: Your Ref: AAD1907-198 (SHC5404A) *Our Ref: CC3/ASM19013061/Kpa3 [ACCIDENT INVOLVING SMK 5970E(AXA) AND SHC 5404A ON 21/07/2017]

WITHOUT PREJUDICE

Dear Hsiao Tong

We do not agree to your offer below, enclosed is the video footage for your investigation.

From the video clearly show that driver's was travelling straight on his lane, your client who drive too close and collided onto our taxi rear right portion.

Hope you can review this case and let us have your revised offer.

Circumstances of Accident

ON 21/07/2019 AT ABOUT 1250HRS, I WAS TRAVELLING STRAIGHT ALONG MCE TOWARDS AYE. WHI ENTERING THE TUNNEL, I SUDDENLY FELT AN IMPACT ON THE REAR. VEHICLE B(SMK5970E) HAS C THE REAR RIGHT PORTION OF MY TAXI.

Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

***** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg**

TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63
Singapore 569111
Tel: 6287 6666 Fax: 6287 7764

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Saturday, 16 November, 2019 1:15 PM

To: 'jasminetan@transcab.com.sg' <jasminetan@transcab.com.sg>; Ng Wai Yin <waiyin.ng@transcab.com.sg>; claims@transcab.com.sg

Subject: Your Ref: AAD1907-198 (SHC5404A) *Our Ref: CC3/ASM19013061/Kpa3 [ACCIDENT INVOLVING SMK 5970E(AXA) AND SHC 5404A ON 21/07/2017]

Your Ref: **AAD1907-198 (SHC5404A)**

Without Prejudice

Our Ref: CC3/ASM19013061/Kpa3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SMK 5970E(AXA) AND SHC 5404A ON 21/07/2017

We refer to the above matter.

We are of the view BOLA S18 is applicable as the accident happened at merging lane. Therefore, we propose settlement at a global sum of \$2,600.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



This email has been checked for viruses by AVG antivirus software.
www.avg.com