

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1907-195

Your Ref : SMK5795U, SGM1897X

Date : 15.August 2019

AXA INSURANCE S PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SHD5888G AND SMK5795U, SGM1897X ON 20/07/19 11:50 AM ALONG CTE TOWARDS CITY

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	3,317.00
2.	Loss of Rental for <u>8</u> days @ \$ <u>113.40</u> per day	\$	907.20
3.	Loss of Income for <u> </u> days @ \$ <u> </u> per day	\$	0.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	4,231.69

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd

Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666**Fax:** 6287 7764**Co. Reg. No.:** 201019626G**GST Reg. No.:** 201019626G**Tax Invoice / Debit Note**

TO: AXA INSURANCE PTE LTD 8 SHENTON WAY,#27-01 AXA TOWER 068811 SINGAPORE ATTENTION:	INVOICE NO. : INV1908-031 DATE : 15. August 2019 REFERENCE NO : AAD1907-195 TERMS : DUE DATE : 15. August 2019 PAGE : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHD5888G; DOA 20.07.19(PART-BY-PART-19)	1	3,317.00	3,317.00

Total SGD Excl. GST : 3,100.00
7% GST : 217.00
Total SGD Incl. GST : 3,317.00

****** THREE THOUSAND THREE HUNDRED SEVENTEEN SGD ONLY ******

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.**THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE**

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

15 August, 2019

To Whom It May Concern

Dear Sir / Madam,

Accident on 20/07/19 11:50 AM at CTE TOWARDS CITY

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD5888G. The taxi was hired to ONG PENG NAM a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$113.4 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan

General Manager

This is a computer generated print-out. No signature is required.

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD5888G and SMK5795U, SGM1897X along CTE TOWARDS CITY on 20/07/19 11:50 AM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 15 (day) of August 2019

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

> **Back to OneMotoring**



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 22 Jul 2019 / 16:52:53

Receipt Date/Time : 22 Jul 2019 / 16:52:53

Tax Invoice/Receipt

Receipt No. : ITNET-00000-190722-002594

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SDL1338J				
As at 22 Jul 2019/09:55:00				
Insurance Co: AXA INSURANCE PTE LTD				
1	Insurance Enquiry - SDL1338J Enquiry Fee 20190722165119946545	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SMG9954Y				
As at 21 Jul 2019/12:00:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
2	Insurance Enquiry - SMG9954Y Enquiry Fee 20190722165120059048	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SMK5795U				
As at 20 Jul 2019/11:50:00				
Insurance Co: AXA INSURANCE PTE LTD				
3	Insurance Enquiry - SMK5795U Enquiry Fee 20190722165120135778	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		21.00	1.47	22.47
Rounding Difference				0.02
Total Amount Payable				22.45
Paid By				
	xxxxxxxxxxxx8127	Credit Card: Visa/MasterCard		22.45
Total				22.45
Cash Change				0.00
Tendered Amount				22.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

[> Back to OneMotoring](#)**Vehicle Insurance Particulars Result**

Vehicle No.	Incident Date/Time	Insurance Company Name
SDL1338J	22 Jul 2019 / 09:55:00	AXA INSURANCE PTE LTD
SMG9954Y	21 Jul 2019 / 12:00:00	AIG ASIA PACIFIC INSURANCE PTE. LTD.
SMK5795U	20 Jul 2019 / 11:50:00	AXA INSURANCE PTE LTD

[OK](#)[Save as PDF](#)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

20-07-2019

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
Accident No.	AAD1907-195	Accident Date 20-07-2019
7/20/2019 11:50	7/27/2019 15:00	SHD5888G

Yours Faithfully,

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SMK 5795U (Insd veh)	Model: Toyota Prius (1798cc)
	SHD 5888G (TP veh)	
Date of Accident/ Time:	20/07/2019	

Repair Estimate	: \$		
Final Repair Cost w/GST	: \$	3,317.00	
Loss of Use	: \$		days at \$ per day
Rental (if any)	: \$	680.40	6 days at \$113.40 per day
LTA / GIA Search Fee	: \$	7.45	
Others:	: \$		
Final Settlement Sum	: \$	4,004.85	
Payee Name : Trans-cab Auto Services Pte Ltd			
Is Third Party Workshop GIA Registered? [X] YES [] NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:	Agreed Liability _____ (%)	
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: 28	
	BOLA Liability: 100 (%)	Assessed Liability (*): 100 (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			

NOTE:

1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
2. THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
3. AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are *not received within 7 days* of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

Signature of workshop representative / Workshop stamp
Name of Representative: **Jasmine Tan**
Date: **06 MAY 2020**

Signature of Witness / Workshop stamp (if applicable)
Name of Witness: **Amanda Tan**
Date: **06/05/20**

Signature of AXA's surveyor/representative:
Name of AXA's surveyor /Representative:
Date: **08/05/2020**

RE: ACCIDENT INVOLVING SMK 5795U(AXA) / SHD 5888G/ OTHERS ALONG/AT CTE TOWARDS PIE ON 20/07/2019

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Mon 3/2/2020 9:46 AM

To: HAN@MSCARZLEASING.COM.SG <HAN@MSCARZLEASING.COM.SG>; contact@mscarzleasing.com.sg <contact@mscarzleasing.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

URGENT REMINDER

Dear Sirs/Mdm,

We refer to our email dated 19 Aug 2019.

We would like to follow up on the following documents: -

- Copy of the letter of authorization to confirm that the driver Mr Ramland Bin Mokhtar is allow to drive the vehicle.
- Rental Agreement between Ms Carz Leasing Pte Ltd & Mr Ramland Bin Mokhtar.

Thank you.

“Wishing you a Happy and Prosperous New Year”



Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 13 January 2020 10:26 AM

To: HAN@MSCARZLEASING.COM.SG; contact@mscarzleasing.com.sg

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SMK 5795U(AXA) / SHD 5888G/ OTHERS ALONG/AT CTE TOWARDS PIE ON 20/07/2019

URGENT REMINDER

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Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 8 January 2020 12:08 PM

To: HAN@MSCARZLEASING.COM.SG

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SMK 5795U(AXA) / SHD 5888G/ OTHERS ALONG/AT CTE TOWARDS PIE ON 20/07/2019

URGENT REMINDER

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Best Regards,

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Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 21 November 2019 2:18 PM

To: HAN@MSCARZLEASING.COM.SG

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SMK 5795U(AXA) / SHD 5888G/ OTHERS ALONG/AT CTE TOWARDS PIE ON 20/07/2019

REMINDER

Dear Sirs/Mdm,

We refer to our email dated 19 Aug 2019.

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Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 9 October 2019 12:18 PM

To: HAN@MSCARZLEASING.COM.SG

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SMK 5795U(AXA) / SHD 5888G/ OTHERS ALONG/AT CTE TOWARDS PIE ON 20/07/2019

REMINDER

Dear Sirs/Mdm,

We refer to our email dated 19 Aug 2019.

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Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Saturday, 7 September 2019 9:04 AM

To: HAN@MSCARZLEASING.COM.SG

Subject: RE: ACCIDENT INVOLVING SMK 5795U(AXA) / SHD 5888G/ OTHERS ALONG/AT CTE TOWARDS PIE ON 20/07/2019

Dear Sirs/Mdm,

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Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 19 August 2019 11:34 AM

To: HAN@MSCARZLEASING.COM.SG

Subject: ACCIDENT INVOLVING SMK 5795U(AXA) / SHD 5888G/ OTHERS ALONG/AT CTE TOWARDS PIE ON 20/07/2019

19 Aug 2019

M/s MS CARZ LEASING PTE LTD

Dear Sir/ Mdm

OUR REF : CC3/ASM19013060/Kpa3// S9M01USK

YOUR REF : SMK5795U

ACCIDENT INVOLVING SMK 5795U(AXA) / SHD 5888G/ OTHERS ALONG/AT CTE TOWARDS PIE ON 20/07/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a third party claim(s) from TRANS-CAB AUTO SERVICES PTE LTD acting on behalf of the owner of SHD 5888G against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy. We also wish to inform you that Section II of the Motor Insurance Policy is attached, and capped, with an excess of \$1,500.00 for third party claim settlements.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 7 days from the date of this letter **if not provided at our reporting centre.** The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license(if any)
- Coloured photographs of accident scene (if any)

- Coloured photographs of damage to all vehicles involved (If any)
- Copy of the letter of authorization to confirm that the driver is allow to driver the vehicle.
- Rental Agreement
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to cst@axa.com.sg or deliver it by hand to AXA Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact as at 6742 3197 or chewht@lkkauto.com. Please quote our claim reference when you contact us that we can assist you more effectively.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

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