

ASS. REC. BY:

REF: CS/CT1 190130581 R/VF3

Special Instruction:

Surveyor: RASHI

ASSIGNMENT (Office)

From (Person): Ong Chin Kiat

of CT1

Date/Time: 24.7.19 15.14p.m.

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SLQ 1619 C

Insured: PC 1129B

at Workshop m/s Accord Auto

Tel: 92740999

of BIK 1009 Bukit merah Lane 3 #01-80

Policy No: DMB1SN16658718022

Claim No: SYM191203394C02

Sum Insured:

Excess:

Make of Veh:

D.O.A. 19.7.2019

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 24.7.19 3.37p.m.

Person Contacted: Celia

Vehicle IN/OUT

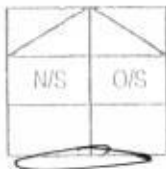
Date/Time	Action/Instruction (✓) Estimate
	SLQ 1619C - CC31A16 17016360 1 TIP6292
	PC 1129B - X
6/8/19	@4:30pm Celia will finalise asap
27/8/19	LS \$4450 confirmed by email (Ref FB47.26, 6490)

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: SLQ 1619C
 at Workshop n/s: Acco Auto
 of 1009, Bukit Merah Ln 3 # 01-80
 Insured: CTI
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.



Bal. or Market Value: _____

IDAC Accident Report: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: days Res: Yes or No

Lump Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

mp

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SLQ 1619C Yr Regn: 2017 / Jun
 Type: C / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or

Make: Volkswagen Golf 1.2 n.c. 1197
 Colour: Red A/C: Insured / Std / NI / NA
 Sp. Reading: 39995 T/Radio: Insured / Std / NI / NA

Eng/No: _____
 C/No: WUW2224UZHWO9U854

Gen. Cond: Good / Fair / Poor / BurntSteering: Order / Jammed / Leaked / Burnt orDrake: Order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 205/55R16
 R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU PIR / SUMI /
 TOYO / YOKO or

Front

R/Bal. 6 mmL/Bal. 6 mmD.O.A. 19/07/19Survey held at Acco AutoDes. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

Rasul

pls check parts prices

RECEIVED 27 AUG 2019

[Signature]
 29/7

Date/Time, File Pass to?

☐

Preli. Report

1)

☐

Final Report

Date/Time, File Return to?

2) 27/8 - typist

Report Format :

Merimen

Lump Sum / I.B.I. (\$) 4450/2Days Of Repair: 5Resurvey No. of Trip: 1Add Fee: ☐ Site Insp (\$)☐ Interview (\$)☐ Tech. Invs (\$)☐ Weekend (\$)

Survey Fee:

Transportation:

) S + RS, SI

) Photos

) Others

TOTAL

220

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	24 Jul 2019		24 Jul 2019 15:14 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	HJ TRANSPORT SERVICE, Co. Reg. No.: 53146257M		
Main Claimant:	LIN YUJIE, ID: S8925396I		
Vehicle Reg. No.:	SLQ1619C	Date of Loss:	19/07/2019 12:00 - :59 [24 Months and 21 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / SNM19D203398C02	Policy/Cover Note No.:	DMB1SN16658718022
Vehicle Reg. No. (Insured):	PC1129B	Policy No. (Claimant):	D19MTPV01010095
		Excess:	S\$1,000.00
Repairer:	Accord Auto Services Pte Ltd (Bukit Merah) BLK 1009 BUKIT MERAH LANE 3, #01-80, 159723 Bukit Merah - Tel:		
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Ong Chin Kiat]		
Claimant's Insurer:	Sompo Insurance Singapore Pte. Ltd. (HQ) - Tel: 6461 6555		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 02/08/2019]		
Driver/Custodian (Insured):	ANG KIM GUAN (61 / Male), NRIC: S1325561Z Email:		
Adj Asg. Remarks:	Please contact Celia at 9274 0999 to arrange for survey, thank you.		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 27 August 2019 2:27 PM
To: Accord Claims(AV)
Cc: Rasul (LKKAUTO); Admin A; SUR
Subject: RE: Photos After Repair SLQ1619C

Dear Celia,

Noted with thanks.

Kindly send Final invoice and all supporting documents directly to CHINA TAIPING

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Accord Claims(AV) <avclaims@mycarworkshop.com.sg>
Sent: Tuesday, 27 August 2019 1:03 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Cc: Rasul (LKKAUTO) <Rasul@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: Re: Photos After Repair SLQ1619C

Dear Veron,

Accept with thanks.

Kind regards,
Celia Lai

Accord Auto Services Pte Ltd
Blk 1009 Bukit Merah Lane 3
#01-80
Singapore 159723

Mobile: (65) 9274 0999
Tel : (65) 6271 7433
Fax : (65) 6274 5715

This email is confidential and privileged. If you are not the intended recipient, you must not view, disseminate, use or copy this email. Kindly notify the sender immediately, and delete this email from your system. Thank you.

On Tue, Aug 27, 2019 at 10:43 AM Veron Chen (LKKAUTO) <veronchen@lkkauto.com> wrote:

Dear Celia,

WITHOUT PREJUDICE

Re-offer Lump Sum \$4450 @ 5 working days.

Please check and confirm.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Accord Claims(AV) <avclaims@mycarworkshop.com.sg>

Sent: Monday, 26 August 2019 5:15 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Cc: Rasul (LKKAuto) <Rasul@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: Re: Photos After Repair SLQ1619C

Dear Veron,

Kindly review the list price of the rear bumper.

The price you cut too much and we get the list price from our supplier is \$1,599.40.

Kindly advise.

Thank you.

Kind regards,
Celia Lai

Accord Auto Services Pte Ltd

Blk 1009 Bukit Merah Lane 3

#01-80

Singapore 159723

Mobile: (65) 9274 0999

Tel : (65) 6271 7433

Fax : (65) 6274 5715

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On Mon, Aug 26, 2019 at 1:52 PM Veron Chen (LKKAuto) <veronchen@lkkauto.com> wrote:

Dear Celia,

WITHOUT PREJUDICE

Offer Lump Sum \$4000 @ 5 working days

PARTS-\$3801.19 (less 10%)=\$3421.07

SN-\$95

LABOUR-\$1480

TOTAL-\$4996.07 (less 20%)=3996.85

Please check and confirm

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Accord Claims(AV) <avclaims@mycarworkshop.com.sg>

Sent: Friday, 23 August 2019 8:03 PM

To: Rasul (LKKAuto) <Rasul@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Photos After Repair SLQ1619C

Dear Rasul,

Kindly refer photos after repair as attached file and please finalize.

Thank you.

Kind regards,
Celia Lai

Accord Auto Services Pte Ltd

Blk 1009 Bukit Merah Lane 3

#01-80

Singapore 159723

Mobile: (65) 9274 0999
Tel : (65) 6271 7433
Fax : (65) 6274 5715

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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	20/07/2019 18:14
Date Of Accident	19/07/2019 12:20
Exact Location Of Accident	ALONG SOUTH BRIDGE ROAD JUNCTION
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLQ1619C
Insured/Policyholder	
Name Of Registered Owner	LIN YUJIE
NRIC No	S8925396I
Email Address	YUJIELIN89@YAHOO.COM.SG
Mobile Phone No	(LOCAL) +65-98553456
Alternative Phone No	OFFICE-98553456

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	GOLF 1.2 TSI AT 5G12BZ
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	SOMPO INSURANCE SINGAPORE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	D19MTPV01010095
Cover Note Number	N.A

Driver

Name of Driver	LIN YUJIE
NRIC No	S8925396I
Date Of Birth	25/07/1989
Occupation	INDOOR
Date Of Driving Pass	03/04/2012
Driving Experience	7 YEARS AND 3 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98553456
Fax Number	
Contact Number	OFFICE-98553456
EMail Address	YUJIELIN89@YAHOO.COM.SG

Address	NIL
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : PARK SOO JIN GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I was driving my car along South Bridge Road Towards Neil Road. There was a traffic light, I was stationary at the junction. Suddenly bus PC1129B came from behind and hit onto my car rear side position. Damages of my car rear side position. I and my passenger was feeling neck pains, will attend to the doctor soon.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	PC1129B
Vehicle Make/Model/Colour	GOLDEN DRAGON / XML6701J18
Details Of Properties	NIL
Vehicle Category	BUS
Name of Driver	ANG KIM GUAN
NRIC/Passport Number	S1325561Z
Contact Number	92455115
Address	
Postcode	
Insurance Company Name	

Nature Of Damage

No. Of Passenger (Including Driver)

DETAILS OF INJURED PERSON 1

Name	LIN YUJIE
Approximate Age	
Injuries Sustain	NECK PAIN
Injured person in which vehicle?	SLQ1619C
Were seat belts worn?	YES
Was this injured conveyed to hospital by ambulance?	NO
Address	
Postcode	

DETAILS OF INJURED PERSON 2

Name	PARK SOO JIN
Approximate Age	
Injuries Sustain	NECK PAIN
Injured person in which vehicle?	SLQ1619C
Were seat belts worn?	YES
Was this injured conveyed to hospital by ambulance?	NO
Address	
Postcode	

Sketch Plan

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
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7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

Consent under the Personal Data Protection Act (PDPA)

- I understand, acknowledge, agree and consent that:
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.
 (collectively the "Purposes")
 - (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
 - (c) my Personal Information may/also be disclosed by any of the Insurers and/or GIA to their third-party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

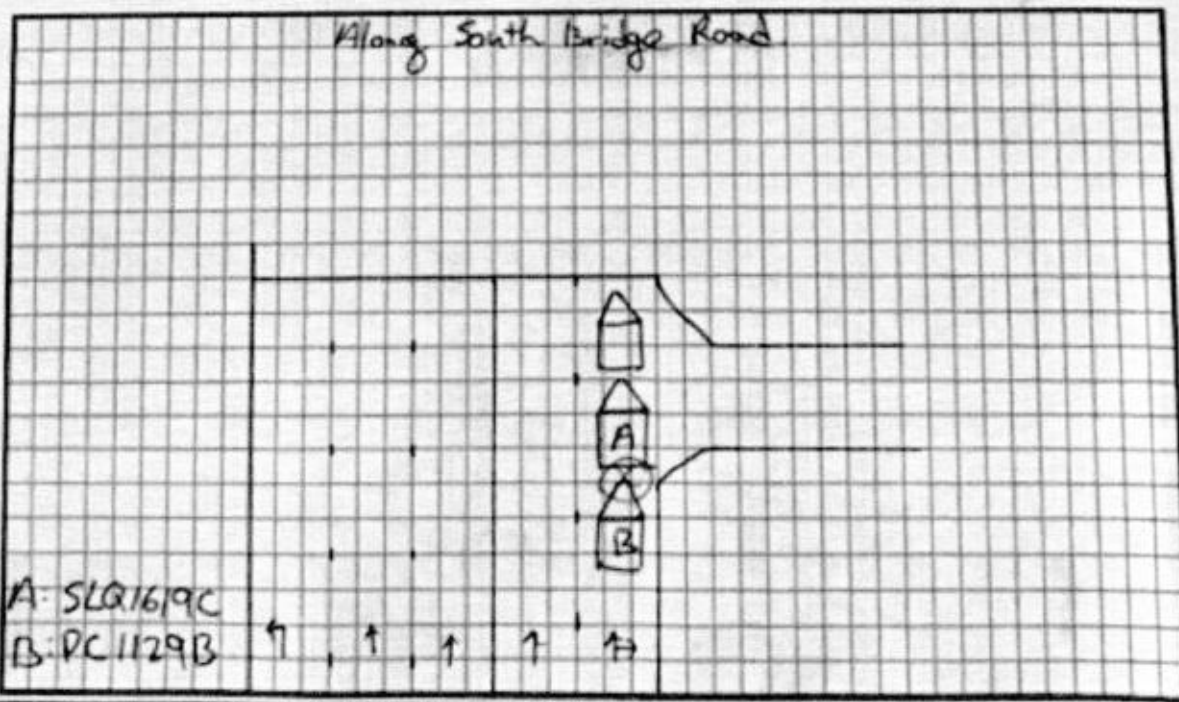
VERIFIED BY AJAX MARS
REPORTING OFFICER
JOHNNY VOO

Policyholder's Signature / Date & Time

Driver's Signature (if driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre
Personnel

Sketch Plan



Common Statement Pg. 1

ACCIDENT STATEMENT (2000 characters)

I was driving my car along South Bridge Road Towards Neil Road. There was a traffic light, I was stationary at the junction. Suddenly bus PC1129B came from behind and hit onto my car rear side position. Damages of my car rear side position. I and my passenger was feeling neck pains, will attend to the doctor soon.

Taxi Voucher No.:

DECLARATION

I/We declare that the above particulars & information provided above are true in every aspect

VERIFIED BY AJAX MARS REPORTING OFFICER -
JOHNNY VOO CHEON YEE

MARS Officer



Registered Owner or Driver's Signature

Job Complete Date/Time

20 July 2019 at 4:00 PM

Date/Time:

20 July 2019 at 4:00 PM

ACCORD AUTO SERVICES PTE LTD

BLOCK 1009 BUKIT MERAH LANE 3

#01-80 SINGAPORE 159723

TEL:62715133/62717433 FAX:62745715

ESTIMATE REPAIR

Pg1

China Taiping Insurance (S) Pte Ltd

Date: 22.7.2019

Owner's Name : Lin Yujie

Vehicle No : SLQ1619C

Vehicle Make & Model : Volkswagen Golf 1.2 TSI AT 5G12BZ

Registration Date : 27 Nov 2017 (YOM 2016) COE Expiry Date 26 Nov 2027

Claim Type: Third Party Claim

Chassis No: WVWZZZAUZH091854

DOA: 19.7.2019

No	Description	Unit	List (\$)
1	REAR TAILGATE <i>bt-</i>	1	\$ 1,700.00
2	REAR TAILGATE LOGO HANDLE <i>? X SUC</i>	1	\$ 188.69
3	REAR TAILGATE "GOLF" <i>new</i>	1	\$ <i>70</i> 133.63
4	REAR TAILGATE "180TSI" <i>new</i>	1	\$ <i>98</i> 133.63
5	REAR TAILGATE LOCK <i>X SUC</i>	1	\$ 320.68
6	REAR TAILGATE RH LAMP <i>X SUC</i>	1	\$ 420.65
7	REAR TAILGATE RH LAMP <i>X SUC</i>	1	\$ 420.65
8	REAR BUMPER <i>bt-</i>	1	\$ 1,599.40
9	REAR BUMPER SIDE RETAINER <i>X SUC</i>	2	\$ 130.00
10	REAR BUMPER CLIPS <i>new</i>	SET	\$ 35.00
11	REAR BUMPER TOW COVER <i>repair</i>	1	\$ 85.00
12	REAR BUMPER REFLECTOR LH <i>X SUC</i>	1	\$ 98.75
13	REAR BUMPER REFLECTOR RH <i>? X SUC</i>	1	\$ 98.75
14	REAR END PANEL <i>repair</i>	1	\$ 623.30
15	REAR END PANEL TOP GARNISH <i>? X SUC</i>	1	\$ 218.40
16	REAR END PANEL TOP GARNISH CLIPS <i>new</i>	SET	\$ 30.00
17	REAR REINFORCEMENT BAR <i>? X SUC</i>	1	\$ 660.00
18	REAR BUMPER NUMBER PLATE LAMP <i>X NM</i>	2	\$ 199.20
19	REAR RUBBER / WEATHERSTRIP <i>new</i>	1	\$ 230.98
20	REAR BUMPER CENTRE BRACKET <i>? X SUC</i>	1	\$ 110.10
21	REAR BUMPER LOWER LIP <i>? X SUC</i>	1	\$ 580.65
22	REAR FENDER SHIELD CLIPS <i>X SUC</i>	2 SET	\$ 96.00
23	REAR LH LAMP <i>X SUC</i>	1	\$ 680.69
24	REAR RH LAMP <i>X SUC</i>	1	\$ 680.69
25	REAR TAILGATE MOLDING <i>new</i>	1	\$ 266.56
Total (A) :			\$ 9,741.40
Less 10%			\$ 974.14
Total:			\$ 8,767.26

ACCORD AUTO SERVICES PTE LTD

BLOCK 1009 BUKIT MERAH LANE 3
#01-80 SINGAPORE 159723
TEL: 62715133 / 62717433 FAX: 62745715

ESTIMATE REPAIR

China Taiping Insurance (S) Pte Ltd

Date: 22.7.2019

Owner's Name : Lin YuJie

Vehicle No : SLQ1619C

Vehicle Make & Model : Volkswagen Golf 1.2 TSI AT 5G12BZ

Registration Date : 27 Nov 2017 (YOM 2016) COE Expiry Date 26 Nov 2027

Claim Type: Third Party Claim

Chassis No: WVVZZZAUZH091854

DOA: 19.7.2019

Pg 2

No	Description	Unit	List (\$)
Special Nett			
1	REAR CAR PLATE NUMBER WITH HOLDER <i>54 /</i>	1	\$ <i>35</i> 50.00
2	REAR REVERSE SENSOR <i>? X Svc</i>	SET	\$ <i>200</i> 280.00
3	REAR TAILGATE GLASS SEALANT <i>NEC</i>	1	\$ <i>60</i> 80.00
Labour			
1	Spray Painting to All Affected Areas	1	\$ <i>600</i> 800.00
2	Labour Remove / Refix Accident Damages parts to knock , jack, cut weld and realign accident affected area	1	\$ <i>450</i> 1,000.00
3	Check Wiring System & Light	1	\$ <i>30</i> 100.00
4	Anti Rust Treatment	1	\$ <i>40</i> 120.00
5	To Check & Adjust Wheel Aligment	1	\$ <i>NA X</i> 100.00
6	To Remove / Refix/Replace Reverse Sensor	1	\$ <i>60</i> 150.00
7	To Remove/Refix/Replace Rear Reverse Camera	1	\$ <i>60</i> 150.00
8	To Remove / Refix Inner Compartment To Facilities Repair	1	\$ <i>60</i> 150.00
9	To Check Rear Boot Water Leaking	1	\$ <i>30</i> 200.00
10	Computer Diagnostic After Repair	1	\$ <i>100</i> 350.00
<i>RASUL 29/7/19</i>			
<i>HP 90010068</i>			
<i>5 days</i>			
<i>4/5</i>			
<i>26/6/19 @ 1615</i>			
Total (B) :			\$ 3,530.00
Grand Total:			\$ 12,297.26

Ready after repair

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CTI19013058/R1VF3N2

Date: 02/09/2019

REFERENCE

Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd.	Policy No:	DMB1SN16658718022
Claimant Vehicle No :	SLQ1619C	Insured Vehicle No :	PC1129B
Date of Loss:	19/07/2019	Nature of Claim:	TP
		Claim No:	SNM19D203398C02

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLQ1619C	Engine No:	CYV506231
Make & Model:	VOLKSWAGEN GOLF, 1.2 TSI (A)	Chassis No:	WVWZZZAUZHW091854
Reg. Date:	28/06/2017 (Man. Year: 2016)	Odometer:	39995 km
Colour:	Red		
Engine Capacity:	1197 cc		
Market Value/New Car Price:	N/A		
Sum Insured (\$\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	205/55R16	Rear Tyre Size:	205/55R16
Front Left Side:	Pirelli 6 mm	Rear Left Side:	Pirelli 6 mm
Front Right Side:	Pirelli 6 mm	Rear Right Side:	Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	9,177.26	4,100.53	5,076.73	55.32
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,120.00	1,480.00	1,640.00	52.56
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (\$\$)	12,297.26	5,580.53	6,716.73	54.62
Approved Total (Overridden) (\$\$)		4,450.00		
(\$\$)	12,297.26	4,450.00	7,847.26	63.81
+ GST 7.00/7.00% (\$\$)	860.81	311.50	549.31	63.81
Nett Amount (\$\$)	13,158.07	4,761.50	8,396.57	63.81

INSPECTION

Date of Assignment:	24/07/2019	
Date Inspected:	26/07/2019 Inspected At:	Accord Auto Services Pte Ltd (Bukit Merah) BLK 1009 BUKIT MERAH LANE 3, #01-80 Singapore 159723
Estimated Period of Repair:	5.0 days	

Adjuster: MOHD RASUL

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 02 Sep 2019)
Parts:	144	VOLKSWAGEN GOLF 1.2 TSI (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLQ1619C)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR TAILGATE	Bent	1,700.00 FL	*1,700.00 FL
2	1		*REAR TAILGATE LOGO HANDLE	Serviceable	188.69 FL	*- FL
3	1		*REAR TAILGATE GOLF	Necessary	133.63 FL	*70.00 FL
4	1		*REAR TAILGATE 180TSI	Necessary	133.63 FL	*98.00 FL
5	1		*REAR TAILGATE LOCK	Serviceable	320.68 FL	*- FL
6	1		*REAR TAILGATE RH LAMP	Scratched	420.65 FL	*420.65 FL
7	1		*REAR TAILGATE RH LAMP	Serviceable	420.65 FL	*- FL
8	1		*REAR BUMPER	Deformed	1,599.40 FL	*1,599.40 FL
9	2		*REAR BUMPER SIDE RETAINER	Serviceable	130.00 FL	*- FL
10	1		*SET REAR BUMPER CLIPS	Necessary	35.00 FL	*35.00 FL
11	1		*REAR BUMPER TOW COVER	Repair	85.00 FL	*- FL
12	1		*REAR BUMPER REFLECTOR LH	Serviceable	98.75 FL	*- FL
13	1		*REAR BUMPER REFLECTOR RH	Serviceable	98.75 FL	*- FL
14	1		*REAR END PANEL	Repair	623.30 FL	*- FL
15	1		*REAR END PANEL TOP GARNISH	Serviceable	218.40 FL	*- FL
16	1		*SET REAR END PANEL TOP GARNISH CLIPS	Necessary	30.00 FL	*30.00 FL
17	1		*REAR REINFORCEMENT BAR	Serviceable	660.00 FL	*- FL
18	2		*REAR BUMPER NUMBER PLATE LAMP	Not Necessary	199.20 FL	*- FL
19	1		*REAR RUBBER/WEATHERSTRIP	Necessary	230.98 FL	*230.98 FL
20	1		*REAR BUMPER CENTRE BRACKET	Serviceable	110.10 FL	*- FL
21	1		*REAR BUMPER LOWER LIP	Serviceable	580.65 FL	*- FL
22	2		*SET REAR FENDER SHEILD CLIPS	Serviceable	96.00 FL	*- FL
23	1		*REAR LH LAMP	Serviceable	680.69 FL	*- FL
24	1		*REAR RH LAMP	Serviceable	680.69 FL	*- FL
25	1		*REAR TAILGATE MOULDING	Necessary	266.56 FL	*266.56 FL
26	1		*REAR CAR PLATE NUMBER WITH HOLDER	Bent	50.00 FS	*35.00 FS
27	1		*SET REAR REVERSE SENSOR	Serviceable	280.00 FS	*- FS
28	1		*REAR TAILGATE GLASS SEALANT	Necessary	80.00 FS	*60.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	10,151.40	4,545.59
- List Item Discount on L Items 10.00/10.00% (\$\$)	974.14	445.06
Total Parts (\$\$)	9,177.26	4,100.53

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Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	SPRAY PAINTING TO ALL AFFECTED AREAS	New	800.00	600.00
2	LABOUR REMOVE/REFIX ACCIDENT DAMAGES PARTS TO KNOCK,JACK,CUT,WELD AND REALIGN ACCIDENT AFFECTED AREA	New	1,000.00	500.00
3	CHECK WIRING SYSTEM & LIGHT	New	100.00	30.00
4	ANTI RUST TREATMENT	New	120.00	40.00
5	TO CHECK & ADJUST WHEEL ALIGNMENT	New	100.00	0.00
6	TO REMOVE/REFIX/REPLACE REVERSE SENSOR	New	150.00	60.00
7	TO REMOVE/REFIX/REPLACE REAR REVERSE CAMERA	New	150.00	60.00
8	TO REMOVE/REFIX INNER COMPARTMENT TO FACILITIES REPAIR	New	150.00	60.00
9	TO CHECK REAR BOOT WATER LEAKING	New	200.00	30.00
10	COMPUTER DIAGNOSTIC AFTER REPAIR	New	350.00	100.00
Gross Labour Cost (\$\$)			3,120.00	1,480.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >