

12/03/2019

ASS. REC. BY:

REF: CS/INC19013052/KGA3ⁿ²

Special Instruction:

Surveyor: Kenneth

ASSIGNMENT (Office)

From (Person): Cynthia Ang of INC Date/Time: 24/7/19 @ 9.47am

Estimated Cost: Bill to:

OD TP WS TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SLK1780A Insured: GBD9099L

at Workshop m/s Esteem Performance Tel: 87990066

of 385 Sin Ming Drve

Policy No: Claim No: MT/1054783-001

Sum Insured: Excess:

Make of Veh: (Client's Record) D.O.A. 12/7/2019

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 9.51am @ 24/7/19 Person Contacted: Carmen Vehicle IN OUT

Date/Time	Action/Instruction	Estimate	✓
	SLK1780A	CC4/ASM19005157/KGA3	POA = 20/3/19
	GBD9099L	X	

ASS. REC. BY:

REF: INU/

Kenneth

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s E. Stum

of _____

Insured: _____

Policy No. _____

Claims No. _____

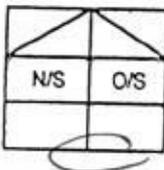
Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 1/2 days Res.: Yes or No

Lum Sum: 1.131 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: S2K1780A Yr Regn: 01, 17

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toy Prius c.c. 1798

Colour: N.P. White A/C: Insured / Std / Nil / NA

Sp. Reading: 208595 T/Radio: Insured / Std / Nil / NA

Eng/No: _____

C/No: JTDKB3FU903540072

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modf: Nil / S/Rim / STD / Rim or

Tyre Size: F: 195/65R15

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front _____ Rear _____

R/Bal. 2 mm - R/Bal. 2 mm

L/Bal. 2 mm L/Bal. 2 mm

D.O.A. 12/7/19 D.O.I. 29/7/19

Survey held at _____ 2.15pm

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

1 / File pass to

25/7 8536.95 email & confirmed (Red: 3392.73; 86%)

RECEIVED 02 AUG 2019

Date/Time, File Pass to?

: Prell. Report

1) 2/3 Typist

: Final Report

Date/Time, File Return to?

2)

Days Of Repair: 1/2

Resurvey No. of Trip: 1

Survey Fee:

Transportation:

S - RS. \$

Fixings

Others

TOTAL

Add Fee: : Site Insp (\$

: Interview (\$

: Tech Invs (\$

: Weekend (\$

Report Format :

Lump Sum / I.B.I. (\$) TP

536.95

Nivitha (LKK Auto)

From: Cynthia Ang <Cynthia.Ang@income.com.sg>
Sent: Wednesday, 24 July 2019 11:38 AM
To: 'assignments@lkkauto.com'; Admin-D (LKKAuto)
Cc: Cynthia Ang
Subject: RE: TP CASES FARMED OUT TO LKK ON 24/07/2019

Dear LKK,

Resend with following details.

Thank you.

With Regards

Cynthia Ang
Admin Assistant
Motor Insurance
T +65 6430 7900
www.income.com.sg



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in with you!

PLEASE CONSIDER OUR ENVIRONMENT BEFORE YOU PRINT THIS EMAIL...

From: Cynthia Ang
Sent: Wednesday, 24 July 2019 9:47 AM
To: 'assignments@lkkauto.com' <assignments@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: Teng Ken Leong <kenleong.teng@income.com.sg>; Thio Tse Kiat <tsekiat.thio@income.com.sg>; Cynthia Ang <Cynthia.Ang@income.com.sg>
Subject: TP CASES FARMED OUT TO LKK ON 24/07/2019

Dear LKK,

Please assist to survey the following vehicles as per Mr Teng's instruction :-

SN	OIC	Claim No.	Vehicle	WorkShop Name	WorkShop Address	WorkShop Contact	Survey Time	OI Veh	DOA	Additional Remarks
1	Eric Tang	MT/1054041-002	SKP40U	AUBURN AUTO PTE LTD	176 SING MING DRIVE #04-18 SING MING AUTOCARE SINGAPORE 575721	SAM NG /		SJX5746D	18/07/2019	
2		*Pending advise*	SLD8749H	COMFORTDELGRO ENGINEERING PTE LTD	205 BRADDELL ROAD EAST WING 3RD FLR SINGAPORE 579701	ANDREW / 63837656				
3	Fiona Shen	MT/1054783-001	SLK1780A	ESTEEM PERFORMANCE PTE LTD	385 SIN MING DRIVE VICOM INSPECTION CENTRE SINGAPORE 575718	carmen / 87990066	10:00-12:00	GBD9099L	12/07/2019	
4	Eng Huey Huey	MT/1053378-002	SLG3325P	ESTEEM PERFORMANCE PTE LTD	385 SIN MING DRIVE VICOM INSPECTION CENTRE SINGAPORE 575718	CARM / 87990066	10:30-12:30	SMC4602S	13/07/2019	

5	Fiona Shen	MT/1054563-002	SLQ2069H	ESTEEM PERFORMANCE PTE LTD	385 SIN MING DRIVE VICOM INSPECTION CENTRE SINGAPORE 575718	SERENE CHEE / 87990066		SLK9926U	22/07/2019
6	Jeff Lin	MT/1051997-002	SKF8917R	LAI HUAT MENG KEE MOTOR PTE LTD	160 SIN MING DRIVE #04-01 SIN MING AUTOCITY SINGAPORE 575722	DEBORAH LAI / 64538110		SJS5571S	05/07/2019
7		*Pending advise*	SME7036X	LEONG AUTO PTE LTD	160 SIN MING DRIVE #02-13 SIN MING AUTOCITY	DANIEL TAN/CADY LEE / 9692 4113			
8	Eng Huey Huey	MT/1052391-002	SMC660A	MOTOR IMAGE ENTERPRISES PTE LTD	19 LORONG 8 TOA PAYOH SINGAPORE 319255	DANIEL A JUDE / 86113195	10:00-12:00	SLT8341R	07/07/2019
9	Jared Liu	MT/1054437-002	SMH6433Z	SKS AUTOMOBILE SOLUTION	176 SIN MING DRIVE #01-17 SIN MING AUTOCARE SINGAPORE 575721	MS YIWEN / 64550747		SME7134X	20/07/2019
10		*Pending advise*	SMC7382G	THIAM HENG HUAT PTE LTD	176 SIN MING DRIVE #05-14 SIN MING AUTOCARE	STEVEN / 82636295			
11	Jeff Lin	MT/1054330-002	SLG586Y	VIN'S AUTOMOTIVE GROUP	160 SIN MING DRIVE #08-09 SIN MING DRIVE SINGAPORE 575722	RAYMOND TEO / 64532121		SLQ6072X	20/07/2019

Please contact workshops.

Please revert to officer-in-charge after survey.

Thank you.

With Regards

Cynthia Ang

Admin Assistant
Motor Insurance
T +65 6430 7900

www.income.com.sg



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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	12/07/2019 16:45
Date Of Accident	12/07/2019 09:45
Exact Location Of Accident	KPE TOWARDS TO CITY BEFORE THE TUNNEL
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLK1780A
Insured/Policyholder	
Name Of Registered Owner	GRAB RENTALS PTE LTD
Co Reg No	201617200G
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-66550005
Vehicle Particulars	
Manufacturer	TOYOTA
Model	PRIUS HYBRID 1.8 CVT
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE HIRE
Insurance Company	
Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	YES
Policy Number	A29114756MKF
Cover Note Number	NA
Driver	
Name of Driver	KANG THIAN LENG
NRIC No	S1659282Z
Date Of Birth	24/02/1964
Occupation	OUTDOOR
Date Of Driving Pass	18/02/1982
Driving Experience	37 YEARS AND 4 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96196966
Fax Number	
Contact Number	
EEmail Address	NOEMAIL

Address NA
 Postcode
 Was driver an employee of the Insured's Company NO
 If No, Relationship of the Driver with the Insured OTHER - HIRER
 Vehicle Registration Number of Driver's Own Vehicle -
 Vehicle -
 Insurance Company of Driver's Own Vehicle -
 -
 -

General Information of the Accident

Type Of Accident COLLISION - HEAD TO REAR
 Weather Conditions CLEAR
 Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO
 Number of vehicles (including own vehicle) involved in the accident 2
 Was any body injured in the Accident? NO
 Was any injured conveyed to hospital by ambulance? NO
 Was any other material or property damaged? YES
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
 Number of Passengers (Including Driver) 2
 Passenger 1 NAME: : PASSENGER 1
 GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police? NO
 If Yes,Please state which Police Station
 Was notice of intended Prosecution given? NO
 If Yes,against whom?

Circumstances of Accident

My vehicle SLK1780A was stationary along KPE TOWARDS CITY before the tunnel on the 2nd lane with a heavy traffic.As my vehicle was stationary,suddenly I felt an impact coming from behind.I immediately get down from my vehicle and discover that the 3rd party GBD9099L had collided onto my rear vehicle.I didn't manage to exchange particulars with the 3rd party as we are blocking the traffic,I only manage to take some photos at the scene,no injuries was involved.

Attachment(s)

Are accident photos available for attachment? YES
 Was there any video captured by Car Camera? NO
 Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number GBD9099L
 Vehicle Make/Model/Colour HYUNDAI / H1 STAREX 2.5L CRDI AT ABS A/BAG 6DR
 Details Of Properties NA
 Vehicle Category COMMERCIAL VEHICLE
 Name of Driver UNKNOWN
 NRIC/Passport Number
 Contact Number UNKNOWN
 Address
 Postcode
 Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan

IMPORTANT NOTICE

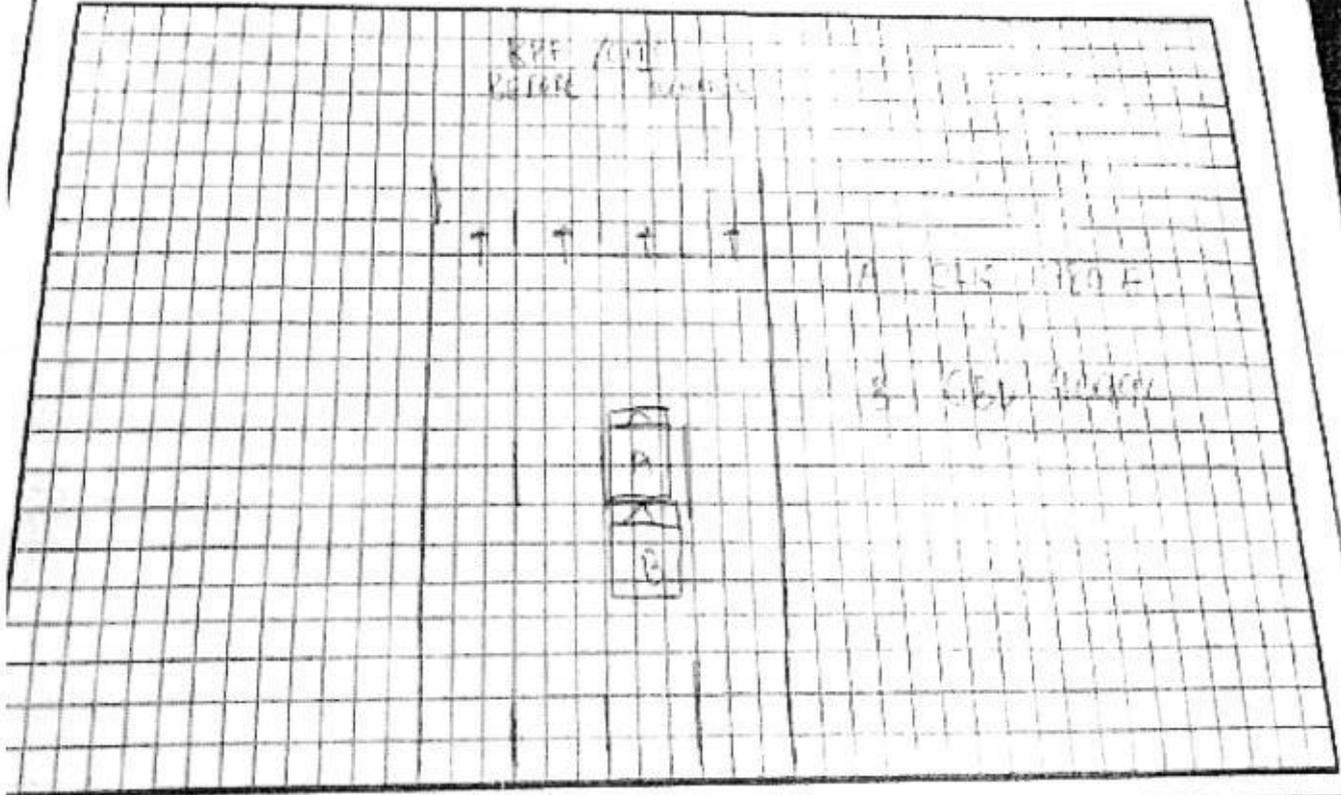
1. Please read carefully the details of the workshop to speed up the claims process.
2. The Form must be completed by the Policyholder under the Authorized Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misstatement, omission or withholding of material facts may void insurance coverage to reimburse policy liability.
4. The issue and acceptance of this form by insurance companies is not an admission of PDPA liability on their part. It requires further investigation.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the Civil Claims Management Centre established by the General Insurance Authority of Singapore (GIA) for settling and that copies of this report will for a fee be made available upon request by the insured parties being made available afterwards.
7. By the lodgement of this report to the Insurers, you hereby consent to the processing of a report of the form to be sent to Insurers of the report.
8. **Consent under the Personal Data Protection Act (PDPA)**
 - (a) I understand, acknowledge, agree and consent that:
 - (i) My insurer, my workshop and the General Insurance Association of Singapore (GIA) will use and disclose my personal data to process my personal data (personal information) and to do this (including any other persons who have access to the data) for the purposes of the "Personal Information" and disclose and transfer such Personal Information to the Insurers of the Accident for settlement and that copies of this report will for a fee be made available upon request by the insured parties being made available afterwards.
 - (ii) The Insurers (Insurers) have the Monetary Authority of Singapore (MAS) as their government regulator and they are processing, handling and dealing with my data including the collection, use, disclosure, storage, management, retention, the filing.
 - (iii) Investigating the accident and/or my claim.
 - (iv) Carrying out and/or dealing with my transactions or responsibilities to the Insurers.
 - (v) Administering my claims involving the handling of correspondence, statements, documents, records or records by the Insurers, the processing of certain persons' data about me (including about delivery of the same as well as the processing of the same as well as packages), and/or
 - (vi) Complying with applicable laws or administrative processes, including other laws and regulations, collectively the "Purposes".
 - (b) I Insurers who have insured vehicles, I understand and I hereby authorize and I hereby consent that my personal data (personal information) and/or process my Personal Information for one or more of the above Purposes, and
 - (c) My Personal Information may/ can be disclosed by any of the Insurers and/or I will be a party to such a disclosure, which may include their lawyer/legal firms, which may be based outside of Singapore, to one or more of the above Purposes.

[Handwritten Signature]

WRITTEN BY AIAA MARKS
REPORTING OFFICER
MORTALITY MARKS BY
MORTALITY MARKS

Policyholder's Signature / Date & Time Driver's Signature (Driver is not the policyholder) Date & Time Witnessed by Reporting Centre

Sketch Plan



ACCIDENT STATEMENT (2000 characters)

My vehicle SLK1780A was stationary along KPE TOWARDS CITY before the tunnel on the 2nd lane with a heavy traffic.As my vehicle was stationary,suddenly I felt an impact coming from behind.I immediately get down from my vehicle and discover that the 3rd party GBD9099L had collided onto my rear vehicle.I didn't manage to exchange particulars with the 3rd party as we are blocking the traffic,I only manage to take some photos at the scene,no injuries was involved.

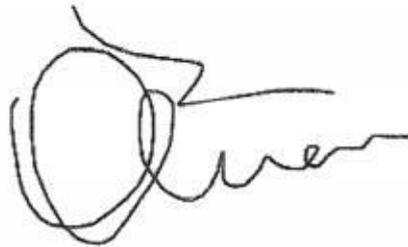
Taxi Voucher No.:

DECLARATION

I/We declare that the above particulars & information provided above are true in every aspect

VERIFIED BY AJAX MARS REPORTING OFFICER -
MUHAMMAD SUMARDI BIN MOHD AFFANDI

MARS Officer



Registered Owner or Driver's Signature

Job Complete Date/Time

12 July 2019 at 3:30 PM

Date/Time:

12 July 2019 at 3:30 PM

N.T.M.
24.07.2019



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Spare Parts

Vehicle No. : SLK 1780 A
 Make & Model : TOYOTA PRIUS
 Chassis No : JTDKB3FU903540072

Submit By : Carmen Lim
 Year Manufacture : 2016
 Engine No. :

Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	Reverse sensor	1	\$200.00	S.N	X
2	Rear bumper	1	\$497.50		X
3	Rear bumper clip	1	\$40.00		X
4	Rear bumper side retainer LH	1	\$112.70		X
5	Rear bumper side retainer RH	1	\$112.70		X
6	Rear bumper lower garnish centre	1	\$582.60		✓
7	Rear bumper lower garnish LH	1	\$149.70		X
8	Rear bumper lower garnish RH	1	\$149.70		X
9	Rear bumper tow cover	1	\$31.70		X
10	Tail end panel	1	\$596.60		X
11	Tail end panel garnish	1	\$151.60		X
12	Tail end panel garnish clip	10	\$35.00		X
13	Boot weatherstrip	1	\$353.10		X
14					
15					
16					
17					
18					
19					
20					
21					
22					
23					

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

DAMAGE ASSESSMENT REPORT			
NTUC INCOME INSURANCE CO-OPERATIVE LTD		Ref: CS/INC19013052/Kf3n2	
73 BRAS BASAH ROAD		Date: 06-08-2019	
#05-01 NTUC TRADE UNION HOUSESINGAPORE			
189556			
ATTN: FIONA SHEN		Code: INC	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	GBD 9099L	Veh. Inspected	SLK 1780A
Policy No.		Coverage (\$)	0.00
Claim No.	MT/1054783-001	Excess (\$)	0.00
Assign From	CYNTHIA ANG	Assign Date	24/07/2019
2. Vehicle Particulars & Condition			
Make & Model	TOYOTA PRIUS (A)	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	JTDKB3FU903540072	Colour	METALLIC PEARL WHITE
Odometer	208595 KM	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	195/65 R15	YOKOHAMA	8 mm
L/H Front Tyre	195/65 R15	YOKOHAMA	8 mm
R/H Rear Tyre	195/65 R15	YOKOHAMA	8 mm
L/H Rear Tyre	195/65 R15	YOKOHAMA	8 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	12/07/2019	Inspect Date / Time	24/07/2019 (02:15 PM)
Survey held at	ESTEEM PERFORMANCE PTE LTD BLK 5033 ANG MO KIO INDUSTRIAL PARK 2 #01-259 SINGAPORE 569536		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		0.500 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLK 1780A

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER	SERVICEABLE	497.50	-
1	REAR BUMPER CLIP	NOT NECESSARY	40.00	-
1	REAR BUMPER SIDE RETAINER LH	SERVICEABLE	112.70	-
1	REAR BUMPER SIDE RETAINER RH	SERVICEABLE	112.70	-
1	REAR BUMPER LOWER GARNISH CENTRE	DENTED / CUT	582.60	582.60
1	REAR BUMPER LOWER GARNISH LH	SERVICEABLE	149.70	-
1	REAR BUMPER LOWER GARNISH RH	SERVICEABLE	149.70	-
1	REAR BUMPER TOW COVER	SERVICEABLE	31.70	-
1	TAIL END PANEL	TO REPAIR SEE LABOUR	596.60	-
1	TAIL END PANEL GARNISH	SERVICEABLE	151.60	-
10	TAIL END PANEL GARNISH CLIP	NOT NECESSARY	35.00	-
1	BOOT WEATHERSTRIP	SERVICEABLE	353.10	-
	LESS 25% DISCOUNT		-703.23	-145.65
			2,109.67	436.95
SPECIAL NETT ITEMS				
1	REVERSE SENSOR (SN)	SERVICEABLE	200.00	-
			200.00	-
LABOUR				
	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA.(REAR BUMPER,END PANEL).INCLUSIVE OF THE REPAIR OF TAIL END PANEL.		600.00	100.00
	TO PUTTY,RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA.(REAR BUMPER,END PANEL).	NOT NECESSARY	600.00	-
	TO CHECK WIRING.	NOT NECESSARY	50.00	-
	TO REMOVE & REFIT REVERSE SENSOR.	NOT NECESSARY	120.00	-
	TO TUFF COAT.	NOT NECESSARY	100.00	-
	TO REMOVE & REFIT SPARE TYRE,SPARE TYRE BOARD,CARPET TRIM TO ASSIST WORK LOAD.	NOT NECESSARY	150.00	-
			1,620.00	100.00
GRAND TOTAL			3,929.67	536.95



RECOMMENDED COST OF REPAIRS (CONFIRMED)			536.95
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Report Ref No. CS/INC19013052/Ktf3n2

KONG SENG CHEONG

Licensed Appraiser

K.K.LAU CPT(RET)

**BEng(Hons),B.Bus,MBA,PEng,PE,
MInstAEA,MASME,MIRTE**

REGD Auto Consultant-SAE, Licensed Appraiser

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