Veron Chen (LKKAuto)

From: Chong Boon Sen <booksen.chong@sq.cntaiping.com>

Sent: Thursday, 1 August 2019 4:01 PM

To: Go Chee Han

Cc: Irene Tay; Admin-D (LKKAuto)

Subject: RE: accident involving motor vehicle sdq9928c and wc6593c / our ref:

snm19d203078

Without Prejudice

Dear Sir,

We are rejecting liability as we note that your vehicle is coming out from slip road and hit our Insured who was on main road.

Pls refer to your video.

Thank you.

Chong Boon Sen

Claims Executive Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG 3 Anson

Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Chong Boon Sen

Sent: Wednesday, 31 July, 2019 1:57 PM

To: 'Go Chee Han' <cheehan.go@cyclecarriage.com.sg>

Cc: Irene Tay <irene.tay@sg.cntaiping.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com> Subject: RE: accident involving motor vehicle sdq9928c and wc6593c / our ref: snm19d203078

Without Prejudice

Let me check with Insured comments.

Chong Boon Sen

Claims Executive Department

China Taiping Insurance (Singapore) Pte. Ltd.

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DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Go Chee Han [mailto:cheehan.go@cyclecarriage.com.sg]

Sent: Wednesday, 31 July, 2019 1:49 PM

To: Chong Boon Sen <booksen.chong@sg.cntaiping.com>

Cc: Irene Tay < <u>irene.tay@sg.cntaiping.com</u>>; Admin-D (LKKAuto) < <u>admin-d@lkkauto.com</u>> **Subject:** RE: accident involving motor vehicle sdq9928c and wc6593c / our ref: snm19d203078

Dear Boon Sen,

Refer to attached.

Thanks

Your Sincerely,

GO CHEE HAN

Service Advisor - Body Care & Repair Mercedes-Benz Body Care & Repair Center Cycle & Carriage Industries Pte Ltd 188 Pandan Loop Service Center

Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272

Website: www.mercedes-benz.com.sg

From: Chong Boon Sen [mailto:boonsen.chong@sg.cntaiping.com]

Sent: Wednesday, 31 July, 2019 1:39 PM

To: Go Chee Han

Cc: Irene Tay; Admin-D (LKKAuto)

Subject: RE: accident involving motor vehicle sdq9928c and wc6593c / our ref: snm19d203078

This email was sent from outside of your organisation

Without Prejudice

Dear sir,

Pls provide video.

Chong Boon Sen

Claims Executive Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909 DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

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Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Go Chee Han [mailto:cheehan.go@cyclecarriage.com.sg]

Sent: Wednesday, 31 July, 2019 9:40 AM

To: Chong Boon Sen <booksen.chong@sg.cntaiping.com>

Cc: Irene Tay < irene.tay@sg.cntaiping.com >; Admin-D (LKKAuto) < admin-d@lkkauto.com >

Subject: FW: accident involving motor vehicle sdq9928c and wc6593c / our ref: snm19d203078

Dear Boon Sen,

Vehicle survey has done by LKK, kindly revert liability after your necessary investigation.

Thanks

Your Sincerely,

GO CHEE HAN

Service Advisor - Body Care & Repair Mercedes-Benz Body Care & Repair Center Cycle & Carriage Industries Pte Ltd 188 Pandan Loop Service Center

Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272

Website: www.mercedes-benz.com.sg

From: Admin-D (LKKAuto) [mailto:admin-d@lkkauto.com]

Sent: Thursday, 25 July, 2019 3:14 PM

To: Go Chee Han **Cc:** assignments

Subject: RE: accident involving motor vehicle sdq9928c and wc6593c / our ref: snm19d203078

This email was sent from outside of your organisation

Dear Chee Han.

Appointment confirmed on 30/07/2019 @3pm.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Go Chee Han [mailto:cheehan.go@cyclecarriage.com.sg]

Sent: Thursday, 25 July 2019 3:07 PM

To: Admin-D (LKKAuto) <<u>admin-d@lkkauto.com</u>> **Cc:** assignments <<u>assignments@lkkauto.com</u>>

Subject: FW: accident involving motor vehicle sdq9928c and wc6593c / our ref: snm19d203078

Dear G.Nivitha,

How about 30 July 3pm?

Can?

Kindly check and confirm with me.

Thanks

Your Sincerely,

GO CHEE HAN

Service Advisor - Body Care & Repair Mercedes-Benz Body Care & Repair Center Cycle & Carriage Industries Pte Ltd 188 Pandan Loop Service Center

Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272

Website: www.mercedes-benz.com.sg

From: Go Chee Han

Sent: Thursday, 25 July, 2019 10:42 AM

To: Admin-D (LKKAuto)

Cc: assignments

Subject: RE: accident involving motor vehicle sdq9928c and wc6593c / our ref: snm19d203078

Dear G.Nivitha,

How about 30 July 3pm?

Thanks

Your Sincerely,

GO CHEE HAN

Service Advisor - Body Care & Repair Mercedes-Benz Body Care & Repair Center Cycle & Carriage Industries Pte Ltd 188 Pandan Loop Service Center

Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272

Website: www.mercedes-benz.com.sg

From: Admin-D (LKKAuto) [mailto:admin-d@lkkauto.com]

Sent: Thursday, 25 July, 2019 9:53 AM

To: Go Chee Han; assignments

Subject: RE: accident involving motor vehicle sdq9928c and wc6593c / our ref: snm19d203078

This email was sent from outside of your organisation

Dear Chee Han,

Please be informed that we already have another appointment at 3pm on 29/07/2019.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Go Chee Han [mailto:cheehan.go@cyclecarriage.com.sg]

Sent: Thursday, 25 July 2019 9:48 AM

To: assignments @lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Chong Boon Sen

boonsen.chong@sg.cntaiping.com>

Subject: FW: accident involving motor vehicle sdq9928c and wc6593c / our ref: snm19d203078

Dear Sir/Mdm,

Kindly arrange for vehicle survey on 29 July 3pm.

Do note that our client's will waiting here for your survey.

Thanks

Your Sincerely,

GO CHEE HAN

Service Advisor - Body Care & Repair Mercedes-Benz Body Care & Repair Center Cycle & Carriage Industries Pte Ltd 188 Pandan Loop Service Center

Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272

Website: www.mercedes-benz.com.sg

From: Chong Boon Sen [mailto:boonsen.chong@sg.cntaiping.com]

Sent: Wednesday, 24 July, 2019 8:42 AM

To: Go Chee Han

Cc: Irene Tay; LKK Auto Appraisers (assignments@lkkauto.com)

Subject: RE: accident involving motor vehicle sdq9928c and wc6593c / our ref: snm19d203078

This email was sent from outside of your organisation

WITHOUT PREJUDICE

Dear Sir,

We will be assigning M/s LKK Auto Consultants Pte Ltd to survey your client's vehicle.

Aside to LKK,

Please proceed to survey the third party vehicle on WP basis.

Thank you.

Chong Boon Sen

Claims Executive Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

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Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Go Chee Han [mailto:cheehan.go@cyclecarriage.com.sg]

Sent: Tuesday, 23 July, 2019 7:55 PM

To: Chong Boon Sen <booksen.chong@sg.cntaiping.com>

Cc: Irene Tay <irene.tay@sg.cntaiping.com>

Subject: RE: accident involving motor vehicle sdq9928c and wc6593c / our ref: snm19d203078

Dear Boon Sen,

We may assign anyone of the surveyor for us to conduct pre-repair survey on the vehicle.

Vehicle survey date & time to be confirm with our client's and get back to you.

Thanks

Your Sincerely,

GO CHEE HAN

Service Advisor - Body Care & Repair Mercedes-Benz Body Care & Repair Center Cycle & Carriage Industries Pte Ltd

188 Pandan Loop Service Center

Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272

Website: www.mercedes-benz.com.sg

From: Chong Boon Sen [mailto:boonsen.chong@sg.cntaiping.com]

Sent: Monday, 22 July, 2019 11:06 AM

To: Go Chee Han **Cc:** Irene Tay

Subject: RE: accident involving motor vehicle sdq9928c and wc6593c / our ref: snm19d203078

This email was sent from outside of your organisation

Dear Sir,

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

ADRIAN LING
Kelvin Ang
SEE CHEW SENG
MOHD FADHILAH BIN
OSMAN
XING QUO QIANG
KENNETH KONG
SIMON HO
CHUA WEIJIE
MARCUS CHUA
HENRY NG

Please let us know within two(2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

Chong Boon Sen

Claims Executive Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909 DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

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Road #16-00 Springleaf Tower Singapore 079909

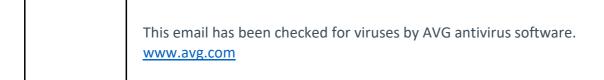
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