

Veron Chen (LKKAUTO)

From: CDGE Ubi Private Cars Crash Repair Counter <ubi_cr@sparkcarcare.com>
Sent: Thursday, 22 August 2019 2:36 PM
To: Veron Chen (LKKAUTO); SUR
Subject: Re: GBJ 2804H-DOA: 15/6/2019 (EQI OD)

Hi Veron,

noted thank you.

Thks & Regards,
Tinie
Crash Repair
ComfortDelGro Engineering Pte Ltd
320 Ubi Road 3 S (408649)
Tel: +65 6848 5725/26
Email: Ubi_CR@sparkcarcare.com



From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Thursday, 22 August 2019 2:33 PM
To: CDGE Ubi Private Cars Crash Repair Counter <ubi_cr@sparkcarcare.com>; SUR <sur@lkkauto.com>
Subject: RE: GBJ 2804H-DOA: 15/6/2019 (EQI OD)

Dear Tinie,

Supplementary approved.

Repair cost maintained at not exceeding \$16,000/-

Kindly submit supplementary in merimen.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CDGE Ubi Private Cars Crash Repair Counter <ubi_cr@sparkcarcare.com>
Sent: Monday, 19 August 2019 3:25 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: Re: GBJ 2804H-DOA: 15/6/2019 (EQI OD)

Dear Veron,

Attached for your action.

Thks & Regards,
Tinie
Crash Repair
ComfortDelGro Engineering Pte Ltd
320 Ubi Road 3 S (408649)
Tel: +65 6848 5725/26
Email: Ubi_CR@sparkcarcare.com



From: CDGE Ubi Private Cars Crash Repair Counter <ubi_cr@sparkcarcare.com>
Sent: Monday, 19 August 2019 2:50 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: Re: GBJ 2804H-DOA: 15/6/2019 (EQI OD)

Dear Veron,

Supplementary Part's-Prices?
1. HEAD LAMP RH - \$210
2. HEAD LAMP LH - \$210
3. NUMBER PLATE - \$45
4. RADIATOR ASSY - \$500
5. COOLANT - \$30

Thks & Regards,
Tinie
Crash Repair
ComfortDelGro Engineering Pte Ltd
320 Ubi Road 3 S (408649)
Tel: +65 6848 5725/26
Email: Ubi_CR@sparkcarcare.com



From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Monday, 19 August 2019 11:10 AM
To: CDGE Ubi Private Cars Crash Repair Counter <ubi_cr@sparkcarcare.com>; SUR <sur@lkkauto.com>
Subject: FW: GBJ 2804H-DOA: 15/6/2019 (EQI OD)

Dear Johari,

Supplementary Part's-Prices?
1. HEAD LAMP RH.
2. HEAD LAMP LH.

3. NUMBER PLATE.
4. RADIATOR ASSY .
5. COOLANT.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CDGE Ubi Private Cars Crash Repair Counter <ubi_cr@sparkcarcare.com>

Sent: Monday, 19 August 2019 10:11 AM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Subject: Re: GBJ 2804H-DOA: 15/6/2019 (EQI OD)

Dear Veron ,

Please refer to photo attachment.

Supplementary Part's .

1. HEAD LAMP RH.
2. HEAD LAMP LH.
3. NUMBER PLATE.
4. RADIATOR ASSY .
5. COOLANT.

Thanks & Regards

Johari
Crash Repair
ComfortDelGro Engineering Pte Ltd
320 Ubi Road 3 S (408649)
Tel: +65 6848 5725/26
Email: Ubi_CR@sparkcarcare.com



From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Sent: Friday, 16 August 2019 10:48 AM

To: CDGE Ubi Private Cars Crash Repair Counter <ubi_cr@sparkcarcare.com>; SUR <sur@lkkauto.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>

Cc: Janet Tan <janet.tan@eqinsurance.com.sg>

Subject: RE: GBJ 2804H-DOA: 15/6/2019 (EQI OD)

Dear Johari,

Refer to your conversation with Adrian this morning.

Kindly dismantle and arrange to take photos.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CDGE Ubi Private Cars Crash Repair Counter <ubi_cr@sparkcarcare.com>

Sent: Friday, 16 August 2019 9:34 AM

To: SUR <sur@lkkauto.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>

Cc: Janet Tan <janet.tan@eqinsurance.com.sg>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Subject: Re: GBJ 2804H-DOA: 15/6/2019 (EQI OD)

Dear Adrian,

QC check done but radiator got problem i suspect due to the impact of the accident on right hand side front.

Kindly advise customer need to collect the vehicle.

Tks & Best Regards

Johari

Crash Repair

ComfortDelGro Engineering Pte Ltd

320 Ubi Road 3 S (408649)

Tel: +65 6848 5725/26

Email: Ubi_CR@sparkcarcare.com



From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Sent: Wednesday, 31 July 2019 12:17 PM

To: CDGE Ubi Private Cars Crash Repair Counter <ubi_cr@sparkcarcare.com>; SUR <sur@lkkauto.com>

Subject: RE: GBJ 2804H-DOA: 15/6/2019 (EQI OD)

Dear Tinnie,

As instructed by our client , please proceed to repair the **insured vehicle GBJ 2804H. (Excess \$3500/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Please note that insurance has approved at \$16K, any amount above \$16K we need to seek approval.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Monday, 29 July 2019 5:18 PM

To: 'CDGE Ubi Private Cars Crash Repair Counter' <ubi_cr@sparkcarcare.com>; SUR <sur@lkkauto.com>

Subject: GBJ 2804H-DOA: 15/6/2019 (EQI OD)

Dear Tinnie,

As instructed by our client , please proceed to repair the **insured vehicle GBJ 2804H. (Excess \$3500/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Please note that insurance has approved at \$10K, any amount above \$10K we need to seek approval.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)