

TRANSFORM

ASS. REC. BY:

Surveyor: Rasu

REF: CS3) MSG 19012978/Rkf302

Special Instruction:

ASSIGNMENT (Office)

From (Person): Crystal Lee

of

MSIG

Date/Time:

23/7/19 @ 3:45pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

GBJ 2817 X

Insured:

GBE 596 Y

at Workshop in/s

V-Teck Auto

Tel:

6264 6211

of

No. 1 Soon Lee Street #06-04

Policy No:

29003524

Claim No:

600665

Sum Insured:

Excess:

Make of Veh:

D.O.A.

20/7/2019

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

4:20pm @ 23/7/19

Person Contacted:

Ms Chong

Vehicle IN/OUT

Date/Time	Action/Instruction
	<u>Initial (X)</u>
	<u>GBJ 2817 X</u>
	<u>GBE 596 Y - X</u>
	<u>Dismantle: 31/7/2019</u>
	<u>After repair: 2/8/2019</u>

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: *GBJ 28174*  
 at Workshop m/s *V-TECH*  
 of *1, Suen Lok St #06-04*  
 Insured: *MSH*

Policy No. \_\_\_\_\_  
 Claims No. \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
 repair at the time of inspection.

Bal. or Market Value: \_\_\_\_\_  
 IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No  
 GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No  
 Est. Repairs: \_\_\_\_\_ days Res.: Yes or No  
 Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: *GBJ 28174* Yr Regn: *2019 / mmr*  
 Type: M.Car / M.Cycle / Bus / Van / Motor / Taxi / Prime Mover /  
 Truck / Trailer or

Make: *TOYOTA HIACE* C.C. *2982*  
 Colour: *GRN* A/C: Insured / Std / NI / NA  
 Sp. Reading: *26240* T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_  
 C/No: *JTFH102P606248409*

Gen. Cond: Good / Fair / Poor / Burnt

Steering: *8* / Jammed / Leaked / Burnt orBrake: *8* / Jammed / Leaked / Burnt orModi: *C* / S/Rim / STD A/Rim or

Tyre Size: F: *195R15C*  
 R: *2*

*C* BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or

Front	Rear
R/Bal. <i>6</i> mm	R/Bal. <i>6</i> mm
L/Bal. <i>6</i> mm	L/Bal. <i>6</i> mm
D.O.A. <i>20/07/19</i>	D.O.I. <i>29/07/19</i>

Survey held at *V-TECH*Des. of Damages: Frt / *C* Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

Range + Days

Range - 4,000 - 5,000

Repair Day - 6 days.

RECEIVED 12 SEP 2019

Date/Time, File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: *6*Resurvey No. of Trip: *2*Add Fee: ☐ : Site Insp (\$)☐ : Interview (\$)☐ : Tech. Invs (\$)☐ : Weekend (\$)Report Format: *PRE*

Lump Sum / I.B.I. (\$) \_\_\_\_\_

Survey Fee:

Transportation:

S + RS \$

Photos

Others

TOTAL

*120**11**131*

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	22 Jul 2019		24 Jul 2019 10:50 <a href="#">Edit Adj Rpt</a>				<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	<a href="#">Show All</a>
------	-----------	---------------	-----------	--------------------------

**CLAIM SUBFOLDER DETAILS** [Created by insurer]

Insured:	DS@LOW'S TRADING, Co. Reg. No.: 53243239L		
Main Claimant:	MAHAN MANUFACTURING PTE. LTD., Co. Reg. No.: 201731627H		
Vehicle Reg. No.:	GBJ2817X	Date of Loss:	20/07/2019 04:00 - :59 [4 Months and 9 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 600665	Policy/Cover Note No.:	29003524 (Comprehensive) Coverage: 22/08/2018 - 21/08/2019
Vehicle Reg. No. (Insured):	GBE596Y	Policy No. (Claimant):	
		Excess:	
Repairer:	V-Tech Auto Service (HQ) No.1 Soon Lee Street, #06-04 Pioneer Center, 627605 Pioneer - Tel: 62646211		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by <b>Pauline Tham</b> - 6594 2545]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by <b>MOHD RASUL</b> ] ... <b>[Imm.Advice due 25/07/2019]</b>		
Driver/Custodian (Insured):	LOW WEI WEI (), NRIC: S8029965F Email:		
Adj Asg. Remarks:	on Wp. (manual assigned) Liab: dispute, Lawyer Disagree on SJE - assign LKK. Contact: Ms Chong @ 6264 6211. Manual assigned to LKK via email on 23/07/19.		

**ASSOCIATED MAIL RECEIVED** [View All](#) [Compose Case Mail](#)

There are no mail for this case.

**ALL ASSOCIATED TASKS** [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Nivitha (LKK Auto)

---

**From:** Crystal Lee <crystal\_lee@sg.msig-asia.com>  
**Sent:** Tuesday, 23 July 2019 3:45 PM  
**To:** assignments@lkkauto.com; admin-d@lkkauto.com  
**Cc:** Ong Zi Hui  
**Subject:** Survey Request - Manual Assigned  
**Attachments:** 8534.19.pdf

### TP PRE-REPAIR GBJ2817X DOA: 20/07/19 GBE596Y (MSIG)

#### Manual Assigned

Dear LKK,

Refer to the email below, please arrange survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment

Thank you & Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6594 2535 | F: +65 6643 1349 | [crystal\\_lee@sg.msig-asia.com](mailto:crystal_lee@sg.msig-asia.com)



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



A Member of **MS&AD** INSURANCE GROUP

---

**From:** Winnie Chua

**Sent:** Tuesday, 23 July, 2019 3:24 PM

**To:** ongshanllc@gmail.com

**Cc:** Helene Phua <helene\_phua@sg.msig-asia.com>; Nabilah Rasol <nabilah\_rasol@sg.msig-asia.com>; Crystal Lee <crystal\_lee@sg.msig-asia.com>; Ong Zi Hui <zihui\_ong@sg.msig-asia.com>

**Subject:** FW: FW: TP PRE-REPAIR GBJ2817X DOA: 20/07/19 GBE596Y (MSIG) Manual Assignment

Hi,

Thank you for your email.

We regret to inform you that we are unable to accept your list of nominated Single Joint Experts (SJE)  
**We will proceed to appoint the following surveyor M/s LKK Consultants Pte Ltd for your claim.**

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

Best Regards

**Winnie Chua**

Senior Admin Officer, Claims Services (In-House Survey)

Direct line +65 6594 2556 | Direct fax +65 6225 7402 | [pingping\\_chua@sg.msig-asia.com](mailto:pingping_chua@sg.msig-asia.com)



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



A Member of **MS&AD** INSURANCE GROUP

---

**From:** Ong & Shan LLC [<mailto:ongshanllc@gmail.com>]

**Sent:** Tuesday, 23 July 2019 2:05 PM

**To:** Winnie Chua <[pingping\\_chua@sg.msig-asia.com](mailto:pingping_chua@sg.msig-asia.com)>

**Cc:** Helene Phua <[helene\\_phua@sg.msig-asia.com](mailto:helene_phua@sg.msig-asia.com)>; Nabilah Rasol <[nabilah\\_rasol@sg.msig-asia.com](mailto:nabilah_rasol@sg.msig-asia.com)>

**Subject:** Re: FW: TP PRE-REPAIR GBJ2817X DOA: 20/07/19 GBE596Y (MSIG)

---

**EXTERNAL EMAIL:** Be careful when you click any links or open any attachment(s).

---

Dear Sir/Madam,

We refer to the above matter and your email.

Kindly find attached of our client's reply for your necessary action.

Thank you

Warmest Regards,

CM Chen

M/s Ong & Shan LLC

Block 184 Toa Payoh Central

#02-364 Singapore 310184

Tel: 6224 9847 Fax : 6254 7261

Email: [ongshanllc@gmail.com](mailto:ongshanllc@gmail.com)

On Tue, Jul 23, 2019 at 1:53 PM Winnie Chua <[pingping\\_chua@sg.msig-asia.com](mailto:pingping_chua@sg.msig-asia.com)> wrote:

Hi,

We refer to your email/faxed dated 23/07/19.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) Automobile Inspection Services Pte Ltd
- 4) STA Inspection Pte Ltd
- 5) MSIG In-House Surveyors

\*This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor\*

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

- 1) Kalvin Ang 6) Frankie Pang
- 2) Kenneth Kong 7) Ng You Han
- 3) Marcus Chua 8) Gary Soon
- 4) Henry Ng 9) Chow Bo Xiong
- 5) Lau Kwok Kwong 10) Axel Lee

NB:

(a) \*Fast lane settlement is not applicable for cases that liability is in dispute\*

(b) If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: [motorsurvey@sg.msig-asia.com](mailto:motorsurvey@sg.msig-asia.com)

Best Regards

Winnie Chua

Senior Admin Officer, Claims Services (In-House Survey)

Direct line +65 6594 2556 | Direct fax +65 6225 7402 | [pingping\\_chua@sg.msig-asia.com](mailto:pingping_chua@sg.msig-asia.com)

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 |  
T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)

---

#### CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

# ONG & SHAN LLC

ADVOCATES & SOLICITORS  
COMMISSIONERS FOR OATHS  
NOTARIES PUBLIC

Our Counter-Signatory's Email Notifications:  
Lawyer : [ongshanllc@gmail.com](mailto:ongshanllc@gmail.com)  
Secretary :

Please send all correspondences to:

- ☐ 2 Kallang Avenue #08-19 Singapore 339407  
Tel: 6444 7845 | Fax: 6444 5847
- ☐ 101 Upper Cross Street #06-15B Singapore 058357  
Tel: 6536 7991 | Fax: 6536 7995
- ☒ 184 Toa Payoh Central #02-364 Singapore 310184  
Tel: 6224 9847 | Fax: 6254 7261

WE DO NOT ACCEPT SERVICE BY FAX

Our Ref : SRSTP.8534.19.CM

Your Ref : Your insured vehicle GBE 596Y

23<sup>rd</sup> July 2019

DS@Low's Trading  
c/o MSIG Insurance (Singapore) Pte Ltd  
16 Raffles Quay  
#24-01, Hong Leong Building  
Singapore 048581

BY EMAIL & FAX 62257402

**NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS  
PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES (NIMA)  
ROAD TRAFFIC ACCIDENT INVOLVING GBJ 2817X & GBE 596Y ON 20.07.2019 ALONG BEDOK  
NORTH AVE 3 TO BEDOK NORTH ROAD @ 0415 HRS**

We refer to the above matter and your email of even date.

Please be informed that we are not agreeable to your proposed motor surveyors. Instead we propose you choose a surveyor from our list of surveyors as appended below:-

- |  |   |
|--|---|
| 1. Dennis Yap Teck Wee (Pal's Appraiser Pte Ltd) | 2. Dixon Yeo (Treasure Appraisal Services)      |
| 3. Yap Teck Lee (LCW Appraiser Pte Ltd)          | 4. Mark (United Appraisal & Management Pte Ltd) |
| 5. Yap Teck Chye (MC. Coy Appraiser Pte Ltd)     | 6. Andrew How (Prominent Appraiser Services)    |
| 7. T.T Rajan (ST Appraisal Services)             | 8. Amas Ong (Aeon Auto Consultants LLP)         |
| 9. Alan Cheong (CL Appraiser Pte Ltd)            | 10. Sebastian Lim (Constant Appraiser Services) |

Please be informed that the said vehicle can be inspected at:-

Name of workshop	M/s. V-Tech Auto Service
Address	No. 1 Soon Lee Street #06-04/05/06/07 Pioneer Centre Singapore 627605
Contact person	Ms. Chong
Telephone	6-2646211
Fax no	6-2646233

Please be informed that if we do not hear from you within 2 working days from the date hereof, we will assume, as per the Protocol, that you have no objections to our list of motor surveyors you will be deemed to have agreed to the any of the above motor surveyors as a "Single Joint Expert".

We will accordingly inform you who the "Single Joint Expert" is to be facilitate your conduct of a pre-repair survey.

If you object to our list of motor surveyors, we will accordingly inform the claimant to instruct his choice of motor surveyors to conduct the pre-repair survey.

Yours faithfully,  
  
Ong & Shan LLC

**For Surveyor**

From M/s MSIG Insurance (Singapore) Pte Ltd  
Vehicle GBJ 2817X inspected as follows by Name:

Before repair	Parts removed	After repair
Signature: _____	Signature: _____	Signature: _____
Date/ Time: _____	Date/ Time: _____	Date/ Time: _____

A LIMITED LIABILITY

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Company
Owner ID:	627H
<b>Vehicle Details</b>	
Vehicle No.:	GBJ2817X
Vehicle to be Exported:	No
Intended Deregistration Date:	30 Jul 2019
Vehicle Make:	TOYOTA
Vehicle Model:	HIACE VAN TURBO 5DR MT
Primary Colour:	Silver
Manufacturing Year:	2019
Engine No.:	1KD2846629
Chassis No.:	JTFHT02P600248409
Maximum Power Output:	-
Open Market Value:	\$28,136.00
Original Registration Date:	11 Mar 2019
First Registration Date:	11 Mar 2019
Transfer Count:	0
Actual ARF Paid:	\$1,407.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	10 Mar 2029
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
PQP Paid:	\$22,081.00
COE Rebate Amount:	\$21,220.00
<b>Total Rebate Amount:</b>	<b>\$21,220.00</b>

The information contained herein is correct as at 30 Jul 2019

OK



## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	22/07/2019 18:34
Date Of Accident	20/07/2019 04:15
Exact Location Of Accident	BEDOK NORTH AVE 3 TO BEDOK NORTH RD
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	GBJ2817X
<b>Insured/Policyholder</b>	
Name Of Registered Owner	MAHAN MANUFACTURING PTE. LTD.
Co Reg No	201731627H
Email Address	PECKHARTAI@GMAIL.COM
Mobile Phone No	
Alternative Phone No	OFFICE-93639793

### Vehicle Particulars

Manufacturer	TOYOTA
Model	HIACE-3.0 (A)
Exact Purpose for which vehicle was being used at time of accident	WORK PURPOSE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	COMMERCIAL VEHICLE

### Insurance Company

Name of Insurance Company	CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	DMCVSN1910741900
Cover Note Number	

### Driver

Name of Driver	TAI PECK HAR
NRIC No	S6978240Z
Date Of Birth	29/07/1969
Occupation	OUTDOOR
Date Of Driving Pass	19/04/1996
Driving Experience	23 YEARS AND 3 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-93639793
Fax Number	
Contact Number	
EMail Address	PECKHARTAI@GMAIL.COM

Address	171A, EDGEDALE PLAINS, #05-430, SINGAPORE 821171
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	4
Passenger 1	NAME: : UNKNOWN GENDER: : FEMALE
Passenger 2	NAME: : UNKNOWN GENDER: : MALE
Passenger 3	NAME: : UNKNOWN GENDER: : MALE

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER TO SKETCH PLAN

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBE596Y
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	LOW WEI WEI
NRIC/Passport Number	S8029965F
Contact Number	98556120

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)


**SKETCH PLAN**


**IMPORTANT NOTICE**

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver.**
3. Information provided must be as **truthful and accurate as possible.** Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability.**
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the Information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

  
Policyholder's Signature  
Date & Time:

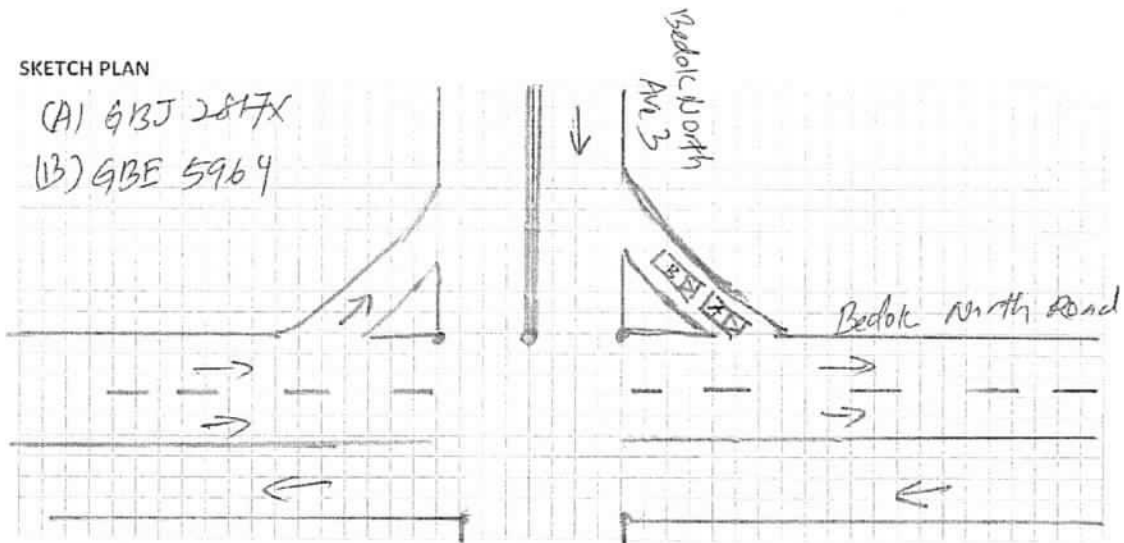
  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

  
Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

# Sketch Plan Pg. 2

## SKETCH PLAN

(A) 6BJ 2817X  
(B) GBE 5969



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

While (A) was stopping at filter lane at Bedok North Ave 3 towards Bedok North Road, waiting for traffic to clear before proceeding, suddenly vehicle (B) hit my rear position

☐ Claim over policy  
☐ Claim third party  
☒ Claim CD / TP at other workshop V-Tech  
☐ For record purposes only  
Policy No. DMCUSN1910741900  
Insurer (Name & Co.) Chan Ho, Co. I 2817X

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)

Reporting Centre Personnel's Signature  
Name:

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	22 Jul 2019		24 Jul 2019 10:50 <a href="#">Edit Adj Rpt</a>	<b>S\$0.00</b> <a href="#">Edit Estimates</a>	<b>S\$0.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	----------

CLAIM SUBFOLDER DETAILS		[Created by insurer]
Insured:	DS@LOW'S TRADING, Co. Reg. No.: 53243239L	
Main Claimant:	MAHAN MANUFACTURING PTE. LTD., Co. Reg. No.: 201731627H	
Vehicle Reg. No.:	GBJ2817X	Date of Loss: 20/07/2019 04:00 - :59 [4 Months and 9 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 600665	Policy/Cover Note No.: 29003524 (Comprehensive) Coverage: 22/08/2018 - 21/08/2019
Vehicle Reg. No. (Insured):	GBE596Y	Policy No. (Claimant):
		Excess:
Repairer:	V-Tech Auto Service (HQ) No.1 Soon Lee Street, #06-04 Pioneer Center, 627605 Pioneer - Tel: 62646211	
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Pauline Tham - 6594 2545]	
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Imm.Advice due 25/07/2019]	
Driver/Custodian (Insured):	LOW WEI WEI ( ), NRIC: S8029965F Email:	
Adj Asg. Remarks:	on Wp. (manual assigned) Liab: dispute. Lawyer Disagree on SJE - assign LKK. Contact: Ms Chong @ 6264 6211. Manual assigned to LKK via email on 23/07/19.	












































ASSOCIATED MAIL RECEIVED	<a href="#">View All</a>	<a href="#">Compose Case Mail</a>
There are no mail for this case.		




































  

ALL ASSOCIATED TASKS										<a href="#">View All</a>	<a href="#">Search Tasks</a>	<a href="#">Create New Task</a>	<a href="#">Complete</a>
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?				
No results.													

## Claim Documents

\*GBJ2817X (600665)  
[GBE596Y]  
TP  
MAHAN MANUFACTURING PTE. LTD.  
Jul 20 2019 4:00AM  
[DS@LOW'S TRADING]  
V-Tech Auto Service

Upload Documents			Upload Photos			Compose New Letter			View		View in Browser	
Photos/Images									3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)								Thumbnail	Print	
1	30/07/19 14:33	General View								Load JPG	<input checked="" type="checkbox"/>	
2	30/07/19 14:33	General View								Load JPG	<input checked="" type="checkbox"/>	
3	30/07/19 14:33	General View								Load JPG	<input checked="" type="checkbox"/>	
4	30/07/19 14:33	General View								Load JPG	<input checked="" type="checkbox"/>	
5	30/07/19 14:33	General View								Load JPG	<input checked="" type="checkbox"/>	
6	30/07/19 14:33	General View								Load JPG	<input checked="" type="checkbox"/>	
7	30/07/19 14:33	General View								Load JPG	<input checked="" type="checkbox"/>	
8	30/07/19 14:33	General View								Load JPG	<input checked="" type="checkbox"/>	
9	30/07/19 14:33	General View								Load JPG	<input checked="" type="checkbox"/>	
10	30/07/19 14:33	General View								Load JPG	<input checked="" type="checkbox"/>	
11	30/07/19 14:33	General View								Load JPG	<input checked="" type="checkbox"/>	
12	30/07/19 14:33	General View								Load JPG	<input checked="" type="checkbox"/>	
13	30/07/19 14:33	General View								Load JPG	<input checked="" type="checkbox"/>	
14	30/07/19 14:33	General View								Load JPG	<input checked="" type="checkbox"/>	
15	30/07/19 14:33	General View								Load JPG	<input checked="" type="checkbox"/>	
16	30/07/19 14:33	General View								Load JPG	<input checked="" type="checkbox"/>	
17	30/07/19 14:33	General View								Load JPG	<input checked="" type="checkbox"/>	
18	30/07/19 14:33	General View								Load JPG	<input checked="" type="checkbox"/>	
19	30/07/19 14:33	General View								Load JPG	<input checked="" type="checkbox"/>	
20	30/07/19 14:33	General View								Load JPG	<input checked="" type="checkbox"/>	
21	30/07/19 14:33	General View								Load JPG	<input checked="" type="checkbox"/>	
22	30/07/19 14:33	General View								Load JPG	<input checked="" type="checkbox"/>	
23	30/07/19 14:33	General View								Load JPG	<input checked="" type="checkbox"/>	
24	30/07/19 14:33	General View								Load JPG	<input checked="" type="checkbox"/>	
25	30/07/19 14:33	General View								Load JPG	<input checked="" type="checkbox"/>	
26	30/07/19 14:33	General View								Load JPG	<input checked="" type="checkbox"/>	
27	30/07/19 14:33	General View								Load JPG	<input checked="" type="checkbox"/>	
28	30/07/19 14:33	General View								Load JPG	<input checked="" type="checkbox"/>	
29	30/07/19 14:33	General View								Load JPG	<input checked="" type="checkbox"/>	
30	30/07/19 14:33	General View								Load JPG	<input checked="" type="checkbox"/>	
31	30/07/19 14:33	General View								Load JPG	<input checked="" type="checkbox"/>	
32	30/07/19 14:33	General View								Load JPG	<input checked="" type="checkbox"/>	
33	30/07/19 14:33	General View								Load JPG	<input checked="" type="checkbox"/>	
34	30/07/19 14:33	General View								Load JPG	<input checked="" type="checkbox"/>	
35	30/07/19 14:33	General View								Load JPG	<input checked="" type="checkbox"/>	
36	30/07/19 14:33	General View								Load JPG	<input checked="" type="checkbox"/>	
37	30/07/19 14:33	General View								Load JPG	<input checked="" type="checkbox"/>	
38	30/07/19 14:33	General View								Load JPG	<input checked="" type="checkbox"/>	
39	30/07/19 14:33	General View								Load JPG	<input checked="" type="checkbox"/>	
40	05/08/19 17:36	Photographs of Damaged Parts								Load JPG	<input checked="" type="checkbox"/>	
41	05/08/19 17:36	Photographs of Damaged Parts								Load JPG	<input checked="" type="checkbox"/>	
42	05/08/19 17:36	Photographs of Damaged Parts								Load JPG	<input checked="" type="checkbox"/>	
43	05/08/19 17:36	Photographs of Damaged Parts								Load JPG	<input checked="" type="checkbox"/>	

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
44	05/08/19 17:36	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
45	05/08/19 17:36	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
46	05/08/19 17:36	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
47	05/08/19 17:36	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
48	05/08/19 17:36	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
49	05/08/19 17:36	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
50	05/08/19 17:36	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
51	05/08/19 17:36	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
52	05/08/19 17:36	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
53	05/08/19 17:36	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
54	05/08/19 17:36	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
55	05/08/19 17:36	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
56	05/08/19 17:36	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
57	05/08/19 17:36	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
58	05/08/19 17:36	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
59	05/08/19 17:36	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
60	05/08/19 17:36	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
61	05/08/19 17:36	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
62	05/08/19 17:36	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
63	05/08/19 17:36	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
64	05/08/19 17:36	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
65	05/08/19 17:36	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
66	05/08/19 17:36	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
67	05/08/19 17:36	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
68	05/08/19 17:36	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
69	05/08/19 17:36	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
70	05/08/19 17:36	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
71	05/08/19 17:36	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
72	05/08/19 17:36	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
73	05/08/19 17:36	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	24/07/19 10:03	OI Accident Report	 Load PDF	
2	24/07/19 10:03	TP GBJ2817X E-REPORT	 Load PDF	
3	24/07/19 10:28	Disagree on SJE.	 Load PDF	
4	24/07/19 10:28	Workshop Details	 Load PDF	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor)	Thumbnail	Print
1	24/07/19 10:45	Survey Request - Manual Assigned	 Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>



## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/MSG19012978/R1CF3E2

Date: 17/09/2019

## REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: 29003524

Claimant Vehicle No : GBJ2817X

Insured Vehicle No : GBE596Y

Date of Loss: 20/07/2019

Nature of Claim: TP

Claim No: 600665

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: GBJ2817X

Make &amp; Model: TOYOTA HIACE, 3.0 (A)

Engine No: 1KD2846629

Reg. Date: 11/03/2019 (Man. Year: 2019)

Chassis No: JTFHT02P600248409

Colour: Grey

Odometer: 26240 km

Engine Capacity: 2982 cc

Market Value/New Car

N/A

Price:

Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

No

Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 195 R15C

Rear Tyre Size:

195 R15C

Front Left Side: Bridgestone 6 mm

Rear Left Side:

Bridgestone 6 mm

Front Right Side: Bridgestone 6 mm

Rear Right Side:

Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Nett Amount (S\$)</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	

## INSPECTION

Date of Assignment: 24/07/2019

Date Inspected: 29/07/2019 Inspected At:

V-Tech Auto Service (HQ)

No.1 Soon Lee Street, #06-04 Pioneer Center

Singapore 627605

Estimated Period of Repair: 6.0 days

Adjuster: MOHD RASUL

Manager: CELINE FONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
- B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.  
THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.
- C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$4,000.00 - \$5,000.00

## REPAIR DETAILS

### Reference

**Part Source:** (Last Synchronised: 17 Sep 2019)

**Parts:** N/A TOYOTA HIACE 3.0 (A) (Model not available in database)

**Labour:** Repairer's (Price-denominated Standard List)

**Print Code:** (Unsubmitted, no print-code for GBJ2817X)

**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk \*.

### Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.
---

< END OF ESTIMATES >