

INSURANCE

INS. CASE OWNER:

CC 4/EQ11901

into

Ti

LKK:

IDAC:

Surveyor:

Tanfikh

DOI:

ASSIGNMENT

19/8/19

Date / Time:

23/1/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

YN 6122Y

Claim No.:

Name of Insured:

LIM YEW SIONG PRIVATE LIMITED

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :S\$

D.O.A.:

6/7/19

Place of Accident:

Is driver the owner?

(YES) (NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES NO)

OI GIA REPORT: YES NO ; TP GIA REPORT: YES NO

Insured Liability: % Final? Yes / No

smg 26543



INSRS:
WSP:
Tel:
Liability:
RMKS:

ckc
kia



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time		STAGE	DATE / PIC
		Non-Reporting Itr (1st):	
		Non-Reporting Itr (2nd):	
		Non-Reporting Itr (Final):	
		Notification Itr (if non-pickup):	
24/7/19	Confirm accident details inform TP chim	Call OI	24/7/19
	Letter and out	After call Itr to OI	24/7/19
20/1/2020	File -> MK to close	Documentation Check List:	Handler Typist
		Notification Itr (if non-pickup)	
		After call Itr to OI	
		Authorisation To Act	
		Release Voucher	
		Final Repair Bill	
		Car Rental Invoice	
		Towing Invoice	
		LTA / GIA	
		Medical Bill	
		PIR	
		Make/Reject Instruction	
		LOD	
		Payment Breakdown Form	
		Post-Repair Photos	
		Others	

PRELIMINARY ADVICE		Date/Time:	Sent By:
FINALIZATION		Date/Time:	Confirm with:
Repair Cost:	S\$	(days) Reduction:	%
FINAL SETTLEMENT		Date/Time:	Confirm with:
Final Liability:	%	(Agreed / Assessed) BOLA S/N No.:	NIC
Repair Cost:	S\$ 1859.66		
Loss of Rental (LOR):	S\$ 428.00	(4 days)	24/7/19
Loss of Use (LOU):	S\$	(5 - x days)	
Loss of Income (LOI):	S\$	(5 - x days)	
LOR only	<input type="checkbox"/>	LOU only	<input type="checkbox"/>
LOR + LOU	<input type="checkbox"/>	LOR + LO	<input type="checkbox"/>
[Tick only one]			
GIA/LTA Search	S\$ 2.00		
Medical:	S\$		
Disbursement:	S\$	(e.g. Tow/ Independent)	
Legal Cost	S\$		
Total:	S\$ 2289.66	Global Sum S\$:	
FINAL PAYMENT		Date/Time:	Confirm with:
Payee 1:	S\$ 2289.66	Name 1:	Cycle & Carriage KIN Pte Ltd
Payee 2: (Strike if N.A.)	S\$	Name 2:	
Payee 3: (Strike if N.A.)	S\$	Name 3:	

COPY SENT

5/11/20
4/2/20
6/11/20

Surround Tanjale

REF:

RQ

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD (TP/WS/TP RES/OD RES/EVA/INV/MV)

To inspect Vehicle No: _____
 at Workshop m/s

of _____

Insured: _____

Policy No: _____

Claims No: _____

Sum Insured: _____

Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)
 Remark: The veh had commenced its
 repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 3 days Res: Yes or No

Lump Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Col: _____

Veh No: SMG 2654J Yr Reg: 2018 DEC.

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Kia Cerato

c.c. 1891

Colour: Blu

MC: Insured / Std / NI / NA

Sp. Reading: 12334

TR/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: KNAF1416MK5022837

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: 195/65R15

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal: 6 mm

R/Bal: 6 mm

L/Bal: 6 mm

L/Bal: 6 mm

D.O.A. _____

D.O.I. 19/8/19

Survey held at C&C Pandu Gdn.

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

PIP # 1738. w check 80/47.1

Date/Time, File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Add Fee: ☐ Site Inap (\$

☐ Interview (\$

☐ Tech. Invs (\$

☐ Weekend (\$

Survey Fee:

Transportation:

) \$ - RS. 50

) Photos

) Others

TOTAL

Report Format :

Lump Sum / I.B.I. (\$



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

11 UBI AVE 1, 302-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC4/EQI19012970/T1wb3

Date: 21.08.2019

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SMG2654J

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 19.08.2019 at the premises of M/s Cycle & Carriage KIA Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	1,818.00
Revised Estimate Amount	: S\$	1,738.00
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 3 days

Yours faithfully,

MOHD. TAUFIKH
Licensed Appraiser



CYCLE & CARRIAGE

CYCLE & CARRIAGE KIA PTE LTD

PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65651240



ESTIMATE

Co Reg No : 199405410K

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
LIM YOK TEE	Cust No/Name LCV07650/LIM YOK TEE
6 CHOA CHU KANG GROVE	Reg No/Reg Date SMG2654J / 13/12/201
#08-13	Date In/Mileage / 0
SINGAPORE 688240	Chassis No KNAF1416MK5022837
Contact No	Engine No G4FGJH712628
	Make/Model KIA/CERATO 1.6 A L S116
	Colour/Trim B4U GRAVITY BLUE / WK SATURN BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No			
LCV07650	CRDVCH	08/07/2019/ 17:50	Bod	442 / CocoLu	53557			
Description of Goods / Services					Qty	Unit Price	Disc%	Amount
E PNT8000								✓ 550.00
RENEW REAR BUMPER								
E PNT98000								420 500.00
SPRAY PAINT FOR REAR BUMPER								
E PNT88000								✓ 60.00
REMOVE & INSTALL PARKING SENSOR								
M SUNDRY								✓ 20.00
Sundry								
M COVER-RR BUMPER					1.00	688.00	00.00	de✓ 688.00

Estimate

SURVEYOR NAME: Tan Jiah 97495749SURVEYOR SIGNATURE: [Signature]DATE: 17/3/19 11:50 AM 'NP'REMARKS: 03 days
Resurvey before paint
sure maintenance

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey

• Parts prices are subject to confirmation

- Confirm & accepted by
- This survey is on a "Without Prejudice" basis
 - No illegal modification(s) is allowed
 - Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Authorized signatory and company stamp

7% GST on

Nett	1,818.00
1818.00	127.26

Total Payable 1,945.26

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



TP CLAIM - EQ
LKIC
TAUFIKH

VEHICLE NO : SMG 2654 J

MODEL : 141A/CERATO 1.6 A L

WIP : 53557

Material	:	\$	<u>688.00</u>
Labour	:	\$	<u>1,050.00</u>
Sub-Total	:	\$	<u>1,738.00</u>
Less 2% Disc	:	\$	<u>-</u>
Less Excess	:	\$	<u>-</u>
Total	:	\$	<u>1,738.00</u>
GST 7%	:	\$	<u>121.66</u>
Grand Total	:	\$	<u>1,859.66</u>
Finalise By/Date :	<u>Larry ON 10/09/19</u>		

☒ REVERT BACK WITHIN 7 DAYS.
OTHERWISE WILL PROCEED WITH INVOICING

☐ SURVEYOR'S REPORT REQUIRED

REPAIR TOOK 03 WORKING DAYS

x TP vehicle no: YN6122Y
x claim GIA search fee \$200
x claim loss of RENTAL.

cor \$1738, 3days
7/10 email to Larry

PRO-FORMA INVOICE

Co Reg No : 199405410K

THIS IS NOT AN OFFICIAL TAX INVOICE

GST Reg No : MR-B500111-X

Invoice Name & Address	Owner Name & Vehicle Info
LIM YOK TEE 6 CHOA CHU KANG GROVE #08-13 SINGAPORE 688240 Contact No *Mobile: 82885838 19/08/	Cust No/Name LCV07650/LIM YOK TEE Reg No/Reg Date SMG2654J / 13/12/2018 Date In/Mileage 21/08/2019/ 0 Chassis/Package KNAF1416MK5022837 /KC17P Engine No G4FGJH712628 Make/Model KIA/CERATO 1.6 A L S116 Colour/Trim B4U GRAVITY BLUE / WK SATURN BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
CTP00080	Cash	10/09/2019/ 18:18	TLC	884 / Lauro Songcuan	53557

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
E PNT88000 RENEW REAR BUMPER				550.00 ✓
E PNT98000 SPRAY PAINT FOR REAR BUMPER				420.00 ✓
E PNT88000 REMOVE & INSTALL PARKING SENSOR				60.00 ✓
M SUNDRY SUNDRIES				20.00 ✓
X COVER-RR BUMPER ✓	1.00	688.00	00.00	de 688.00 ✓
Z TEXT TP CLAIM EQ -YN6122Y DOA: 06.07.2019 SURVEYOR: TAUFIKH 19.8.2019 03 DAYS				
Cycle & Carriage celebrates 120 years. Visit www.cyclecarriage.com/120 for more info!				

Parts	688.00	Nett	1,738.00
Labour	1,030.00	7% GST on	121.66
Standard Menu	0.00		
Specialist Job	0.00		
Diagnostics Job	0.00	Total Payable	1,859.66
Sundry/Others	20.00		
Total(w/o GST)	1,738.00		

This is not an official tax invoice.
This is a computer generated document, no signature is required.

Nivitha (LKK Auto)

From: Tan Wei Yin <weiyin.tan@eqinsurance.com.sg>
Sent: Tuesday, 23 July 2019 9:44 AM
To: Admin A; assignments
Subject: FW: OUR VEH SMG2654J, YOUR VEH YN6122Y ON 06/07/2019
Attachments: [Untitled].pdf; scan2.jpg; COC-SMG2654J-DOA-06.07.2019.pdf; SAS2630586.PDF

Dear Sirs,

Please attend as SJE.

Thks.

Regards,

Tan Wei Yin
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 64969882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190
www.eqinsurance.com.sg

 A Member of Citystate



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From: Coco Lu Ting [mailto:coco.lu@cyclecarriage.com.sg]
Sent: Tuesday, July 23, 2019 9:28 AM
To: Tan Wei Yin <weiyin.tan@eqinsurance.com.sg>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>
Subject: RE: OUR VEH SMG2654J, YOUR VEH YN6122Y ON 06/07/2019

Dear Wei Yin,

We choose LKK

Best regards

Coco lu

From: Tan Wei Yin <weiyin.tan@eqinsurance.com.sg>
Sent: Tuesday, 23 July, 2019 8:08 AM
To: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Edwin Abcede Caina

<edwin.caina@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>
Subject: RE: OUR VEH SMG2654J, YOUR VEH YN6122Y ON 06/07/2019

This email was sent from outside of your organisation

Without Prejudice
Save As To Costs

Dear Sir,

Liability is clear and we are agreeable to DS.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
9) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328	10) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070
11) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432	12) Formteam Adjusters Pte Ltd Tel: 65091788 Fax: 65096221

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

Regards,

Tan Wei Yin

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 64969882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190
www.eqinsurance.com.sg

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From: Coco Lu Ting [mailto:coco.lu@cyclecarriage.com.sg]
Sent: Monday, July 22, 2019 2:20 PM
To: EQI PRS <EQIPRS@eqinsurance.com.sg>; Janet Tan <janet.tan@eqinsurance.com.sg>; Steve Lim <steve.lim@eqinsurance.com.sg>; Joel Goh <joel.goh@eqinsurance.com.sg>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>
Subject: RE: OUR VEH SMG2654J, YOUR VEH YN6122Y ON 06/07/2019

Dear officer in charge,

Please advise us the liability for this case. Thank you

Best regards

Coco Lu Ting

-----Original Message-----

From: Coco Lu Ting
Sent: Thursday, 11 July, 2019 7:33 PM
To: eqiprs@eqinsurance.com.sg; Janet Tan <janet.tan@eqinsurance.com.sg>; Steve Lim <steve.lim@eqinsurance.com.sg>; Joel Goh <joel.goh@eqinsurance.com.sg>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>
Subject: OUR VEH SMG2654J, YOUR VEH YN6122Y ON 06/07/2019

Dear officer in charge,

Please advise us the liability for this case, we attached the related documents for your reference.

Best regards

Coco Lu Ting

-----Original Message-----

From: PGMFP06@cyclecarriage.com.sg <PGMFP06@cyclecarriage.com.sg>

Sent: Thursday, 11 July, 2019 7:25 PM

To: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>

Subject:

This email was sent from outside of your organisation

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Hsiao Tong (LKKAUTO)

From: Taufikh (LKKAUTO)
Sent: Monday, 7 October 2019 11:03 AM
To: 'Songcuan JR Lauro Araos'
Cc: 'Andre Chow En De'; 'Loi Ai Ting'; Admin A; 'Jojo Cheng'; 'Coco Lu Ting'; Vivian Lau (LKKAUTO); Admin-D (LKKAUTO)
Subject: RE: SMG2654J (KIA) - FINALIZE TP CLAIM (EQ)

Hi Larry,

COR \$1738 (before gst) , 3 days.

Subject to insurance approval.

Regards
Taufikh
Lkk Auto

From: Songcuan JR Lauro Araos [mailto:lauro.songcuan@cyclecarriage.com.sg]
Sent: Monday, 7 October 2019 10:10 AM
To: Taufikh (LKKAUTO); Admin A
Cc: Andre Chow En De; Loi Ai Ting; Jojo Cheng; Coco Lu Ting
Subject: FW: SMG2654J (KIA) - FINALIZE TP CLAIM (EQ)

Dear Sir/Madam,

Any issues with this case? Kindly confirm finalized amount of \$ 1,738.00 before Gst.

Appreciate your attention and understanding on this matter.

Thank you so much.

Best regards,

Larry Songcuan
Customer Service



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4658 • F: +65 6565 1240 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Songcuan JR Lauro Araos
Sent: 10 September 2019 18:52
To: Taufikh (LKKAUTO); SUR

Cc: Andre Chow En De; Loi Ai Ting; Cheng Jo Jo; Coco Lu Ting
Subject: SMG2654J (KIA) - FINALIZE TP CLAIM (EQ)

Dear Sir/Madam,

Pls. refer to attached files and photos.

Kindly confirm finalized amount of **\$ 1,738.00** before Gst.

Thank you so much.

Best regards,

Larry Songcuan
Customer Service



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This email has been checked for viruses by AVG antivirus software.
www.avg.com

Hsiao Tong (LKKAUTO)

From: Songcuan JR Lauro Araos <lauro.songcuan@cyclecarriage.com.sg>
Sent: Thursday, 9 January 2020 10:49 AM
To: Hsiao Tong (LKKAUTO)
Cc: Andre Chow En De; Loi Ai Ting; Admin A; Jojo Cheng; Coco Lu Ting; Taufikh (LKKAUTO)
Subject: RE: SMG2654J (KIA) - FINALIZE TP CLAIM (EQ) //LKK REF: CC4/EQI19012970/T1pb3
Attachments: SMG2654J - Letter of Demand (EQ).pdf

Dear Hsiao Tong,

Pls. refer to attached LOD which was sent to EQ on 18th November 2019.

Our customer claims as follows.

Cost of repair	\$ 1,859.66
Loss of rental	\$ 642.00 (\$128.40 x 5 days)
GIA search fee	\$ 2.00
Total	\$ 2,503.66

Appreciate if you could quantify your offer of settlement the soonest.

Thank you so much.

Best regards,

Larry Songcuan
Customer Service



CYCLE & CARRIAGE

Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4658 • F: +65 6565 1240 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Tuesday, October 8, 2019 3:26 PM
To: Songcuan JR Lauro Araos <lauro.songcuan@cyclecarriage.com.sg>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Admin A <admin-a@lkkauto.com>; Jojo Cheng <jojo.cheng@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Taufikh (LKKAUTO) <Taufikh@lkkauto.com>
Subject: RE: SMG2654J (KIA) - FINALIZE TP CLAIM (EQ) //LKK REF: CC4/EQI19012970/T1pb3

This email was sent from outside of your organisation

Without Prejudice

Dear Sirs/Mdm,

Further to your below email.

Kindly forward your LOD with all the relevant documents (ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Taufikh (LKKAuto) <Taufikh@lkkauto.com>

Sent: Monday, 7 October 2019 11:03 AM

To: 'Songcuan JR Lauro Araos' <lauro.songcuan@cyclecarriage.com.sg>

Cc: 'Andre Chow En De' <andre.chow@cyclecarriage.com.sg>; 'Loi Ai Ting' <aiting.loi@cyclecarriage.com.sg>; Admin A <admin-a@lkkauto.com>; 'Jojo Cheng' <jojo.cheng@cyclecarriage.com.sg>; 'Coco Lu Ting' <coco.lu@cyclecarriage.com.sg>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Subject: RE: SMG2654J (KIA) - FINALIZE TP CLAIM (EQ)

Hi Larry,

COR \$1738 (before gst) , 3 days.

Subject to insurance approval.

Regards

Taufikh

Lkk Auto

From: Songcuan JR Lauro Araos [<mailto:lauro.songcuan@cyclecarriage.com.sg>]

Sent: Monday, 7 October 2019 10:10 AM

To: Taufikh (LKKAuto); Admin A

Cc: Andre Chow En De; Loi Ai Ting; Jojo Cheng; Coco Lu Ting

Subject: FW: SMG2654J (KIA) - FINALIZE TP CLAIM (EQ)

Dear Sir/Madam,

Any issues with this case? Kindly confirm finalized amount of \$ 1,738.00 before Gst.

Appreciate your attention and understanding on this matter.

Thank you so much.

Best regards,

Larry Songcuan
Customer Service



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4658 • F: +65 6565 1240 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Songcuan JR Lauro Araos
Sent: 10 September 2019 18:52
To: Taufikh (LKKAUTO); SUR
Cc: Andre Chow En De; Loi Ai Ting; Cheng Jo Jo; Coco Lu Ting
Subject: SMG2654J (KIA) - FINALIZE TP CLAIM (EQ)

Dear Sir/Madam,

Pls. refer to attached files and photos.

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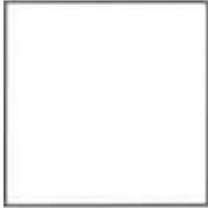


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CERTIFICATE OF INSURANCE

AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : LIM YOK TEE
 Period of Insurance : 13 Dec 2018 To 12 Dec 2020
 Engine No. : G4FGJH712828
 Chassis No. : KNAF1416MK5022837

Vehicle No. : SMG2654J
 Policy No. : 1800148737
 Endorsement No. :
 Issued Date : 20 Dec 2018

ABOUT THE COVER

Make/Model : KIA Cerato
 Engine Capacity/Tonnage : 1,591.00 CC
 Driver Restriction : NA

Sum Insured : Market Value
 Off Peak Car : No

First Year of Registration : 2018
 Insuring with COE/PAF : Yes

Person or Classes of Persons Entitled to Drive*

(1) The Policyholder
 (2) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorized driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,600 as "Young and/or inexperienced Driver Excess" ("YIDR") if You are or Your Authorized Driver (named or unnamed) is under the age of 23 and/or has less than 2 years driving experience.

Age Condition : All Age Condition

Limitation as to use*

This policy is valid for social, domestic and pleasure purpose and for the Policyholder's business.
 This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1500cc - 1800cc

* Limitations contained hereunder by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 160) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be construed under these headings.

EXCESS

Section 1
 Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2
 Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

LIM YOK TEE - \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Cycle & Carriage Authorised Service Centre (For accident reporting & windscreen claim only) Add: 800 8th Ming Ave Singapore 575733 89328000
 2 Cycle & Carriage Body & Paint Centre Add: 208 Pandan Gardens Singapore 609330 85684501
 3 Cycle & Carriage Authorised Service Centre (For accident reporting & windscreen claim only) Add: 341 Alexandra Road Singapore 150031 84279400
 4 Cycle & Carriage Authorised Service Centre (For accident reporting & windscreen claim only) Add: 330 Ulu Rd 3 Singapore 408650 67481000

For other Approved Reporting Centres/Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 8336 8200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES


Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

We hereby certify that this policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 160), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504622542

CYCLE & CARRIAGE-ERNEST
 238 ALEXANDRA ROAD
 SINGAPORE 158630

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.


 AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

ABC02

CYCLE & CARRIAGE KIA PTE LTD

MOTOR VEHICLE CLAIM

OWNER'S SATISFACTION FORM / DISCHARGE VOUCHER

TO : EQ INSURANCE COMPANY
22 GEMMILL LANE
SINGAPORE 069257

VEHICLE OWNER : LIM YOK TEE

MOTOR POLICY NO : 1800148737 REGISTRATION NO : SMG2654J

VEHICLE MODEL : KIA CERATO WIP NO : 53557

ACCIDENT DATE : 6-Jul-19 THIRD PARTY : YN6122Y

REPAIRER'S NAME : CYCLE & CARRIAGE KIA PTE LTD
KIA SERVICE CENTRE
209 PANDAN GARDENS
SINGAPORE 609339

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that the payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

OWNER/INSURED SIGNATURE : 

DATE : 23/8

TIME : 18:27

Hsiao Tong (LKKAuto)

From: Songcuan JR Lauro Araos <lauro.songcuan@cyclecarriage.com.sg>
Sent: Wednesday, 29 January 2020 7:11 PM
To: Hsiao Tong (LKKAuto)
Cc: Andre Chow En De; Loi Ai Ting; Admin A; Jojo Cheng; Coco Lu Ting; Taufikh (LKKAuto)
Subject: RE: SMG2654J (KIA) - FINALIZE TP CLAIM (EQ) //LKK REF: CC4/EQI19012970/T1pb3

Dear Ms. Chew,

We accept your offer of \$ 2,289.66

Kindly send to me the DV for endorsement.

Thank you so much.

Best regards,

Larry Songcuan
Customer Service



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 A member of the Jardine Cycle & Carriage Group

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Thursday, January 9, 2020 12:32 PM
To: Songcuan JR Lauro Araos <lauro.songcuan@cyclecarriage.com.sg>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Admin A <admin-a@lkkauto.com>; Jojo Cheng <jojo.cheng@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>
Subject: RE: SMG2654J (KIA) - FINALIZE TP CLAIM (EQ) //LKK REF: CC4/EQI19012970/T1pb3

This email was sent from outside of your organisation

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to your below email.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 1,859.66
2. Loss of Rental (4days x \$100.00)(w/GST)	\$ 428.00
3. LTA/GIA Search Fee	\$ 2.00
Total	\$ 2,289.66

Please confirm acceptance.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

"Wishing you a Happy and Prosperous New Year"



Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Songcuan JR Lauro Araos <lauro.songcuan@cyclecarriage.com.sg>

Sent: Thursday, 9 January 2020 10:49 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Admin A <admin-a@lkkauto.com>; Jojo Cheng <jojo.cheng@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>

Subject: RE: SMG2654J (KIA) - FINALIZE TP CLAIM (EQ) //LKK REF: CC4/EQ19012970/T1pb3

Dear Hsiao Tong,

Pls. refer to attached LOD which was sent to EQ on 18th November 2019.

Our customer claims as follows.

Cost of repair	\$ 1,859.66
Loss of rental	\$ 642.00 (\$128.40 x 5 days)
GIA search fee	\$ 2.00
Total	\$ 2,503.66

Appreciate if you could quantify your offer of settlement the soonest.

Thank you so much.

Best regards,

Larry Songcuan
Customer Service



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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Tuesday, October 8, 2019 3:26 PM
To: Songcuan JR Lauro Araos <lauro.songcuan@cyclecarriage.com.sg>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Admin A <admin-a@lkkauto.com>; Jojo Cheng <jojo.cheng@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>
Subject: RE: SMG2654J (KIA) - FINALIZE TP CLAIM (EQ) //LKK REF: CC4/EQI19012970/T1pb3

This email was sent from outside of your organisation

Without Prejudice

Dear Sirs/Mdm,

Further to your below email.

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Taufikh (LKKAuto) <Taufikh@lkkauto.com>

Sent: Monday, 7 October 2019 11:03 AM

To: 'Songcuan JR Lauro Araos' <lauro.songcuan@cyclecarriage.com.sg>

Cc: 'Andre Chow En De' <andre.chow@cyclecarriage.com.sg>; 'Loi Ai Ting' <aiting.loi@cyclecarriage.com.sg>; Admin A <admin-a@lkkauto.com>; 'Jojo Cheng' <jojo.cheng@cyclecarriage.com.sg>; 'Coco Lu Ting' <coco.lu@cyclecarriage.com.sg>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Subject: RE: SMG2654J (KIA) - FINALIZE TP CLAIM (EQ)

Hi Larry,

COR \$1738 (before gst) , 3 days.

Subject to insurance approval.

Regards

Taufikh

Lkk Auto

From: Songcuan JR Lauro Araos [<mailto:lauro.songcuan@cyclecarriage.com.sg>]

Sent: Monday, 7 October 2019 10:10 AM

To: Taufikh (LKKAuto); Admin A

Cc: Andre Chow En De; Loi Ai Ting; Jojo Cheng; Coco Lu Ting

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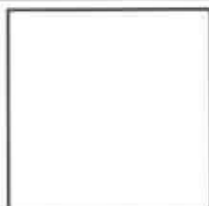


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Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 07/02/2020

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	YN 6122Y (Insd Veh)	Your Ref. No. : DMCPHQ18-005213
	SMG 2654J (TP Veh)	Our Ref. No. : CC4/EQ19012970/T1pa3q2
Date of Accident	6/7/2019	

Liability	100%	
Final Repair Cost	: \$ 1,859.66	
Loss of Use	: \$	days
Rental (If any)	: \$ 428.00	4 days
Others:	: \$ 2.00	
	: \$	
	2,289.66	
Final Settlement Sum	: \$ 2,289.66	
Remarks	:	

Payment Instruction: Payee's Breakdown

1)	CYCLE & CARRIAGE KIA PTE LTD	: \$ 2,289.66
		: \$

JOANNE LEE

LKK Auto Consultants Pte Ltd

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

EQ INSURANCE COMPANY LTD

Ref : CC4/EQI19012970/T1pa3q2

5 MAXWELL ROAD
#17-00 TOWER BLOCK
MND COMPLEXSINGAPORE 069110

Date : 07-02-2020



Code : EQI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	YN 6122Y	Veh. Inspected	SMG 2654J
Policy No.	DMCPHQ18-005213	Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From	WEI YIN	Assign Date	23/07/2019

2. Vehicle Particulars & Condition

Make & Model	KIA CERATO	c.c	1591
Engine No.	HIDDEN	Year of Reg.	2018
Chassis No.	KNAF1416MK5022837	Colour	BLUE
Odometer	12334	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65 R15	NEXEN	6 mm
L/H Front Tyre	195/65 R15	NEXEN	6 mm
R/H Rear Tyre	195/65 R15	NEXEN	6 mm
L/H Rear Tyre	195/65 R15	NEXEN	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	06/07/2019	Inspection Date	19/08/2019
Survey held at	CYCLE & CARRIAGE KIA PTE LTD 209 PANDAN GARDENS SINGAPORE 609339		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
-------------------------------------	-----------------------



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SMG 2654J

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	SUNDRY (SN)	NECESSARY	20.00	20.00
1	COVER -RR BUMPER (SN)	DEFORMED	688.00	688.00
			708.00	708.00
	<u>LABOUR</u>			
	RENEW REAR BUMPER .		550.00	550.00
	SPRAY PAINT FOR REAR BUMPER.		500.00	420.00
	REMOVE & INSTALL PARKING SENSOR .		60.00	60.00
			1,110.00	1,030.00
GRAND TOTAL			1,818.00	1,738.00
RECOMMENDED COST OF REPAIRS				1,738.00

Report Ref No. CC4/EQ19012970/T1pa3q2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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