

INS. CASE OWNER: Eileen | CC 9/FWD1901 2967, TI P63 | LKK: IDAC:

Surveyor: Taufik DOI: ASSIGNMENT 25/11/19 Date / Time: 26/12/19  
 Registered in Meritex: 26/12/19

**Pre-assign / CCU / FTE**

Insured Vehicle No. : SGK 832E Claim No. : 101900-2496  
 Name of Insured : GEE KIM HAI Policy No. : WPV2018-000088  
 Insured Tel No. : \_\_\_\_\_ HP: \_\_\_\_\_ Make / Model : MITSUBUKI  
 Excess Sec II :SS \_\_\_\_\_ D.O.A : 5/12/19 Place of Accident : JUAL UP TAN BEKAR & LAVENOR EST  
 Is driver the owner? ( YES / NO ) Nature of Accident : \_\_\_\_\_

If NO: Driver Name / Age : \_\_\_\_\_ OI GIA REPORT: YES / NO : \_\_\_\_\_ TP GIA REPORT: YES / NO  
 Driver Tel No. : \_\_\_\_\_ (VI: YES / NO ) Insured Liability : % Final ? Yes / No



INSRS: Ding INSRS: \_\_\_\_\_ INSRS: \_\_\_\_\_ INSRS: \_\_\_\_\_  
 WSP: Anto WSP: \_\_\_\_\_ WSP: \_\_\_\_\_ WSP: \_\_\_\_\_  
 Tel: \_\_\_\_\_ Tel: \_\_\_\_\_ Tel: \_\_\_\_\_ Tel: \_\_\_\_\_  
 Liability: \_\_\_\_\_ Liability: \_\_\_\_\_ Liability: \_\_\_\_\_ Liability: \_\_\_\_\_  
 RMKS: \_\_\_\_\_ RMKS: \_\_\_\_\_ RMKS: \_\_\_\_\_ RMKS: \_\_\_\_\_

Date/Time	STAGE	DATE / PIC
	Non-Reporting Itr (1st):	
	Non-Reporting Itr (2nd):	
	Non-Reporting Itr (Final):	
	Notification Itr (if non-pickup):	
	Call OI:	
	After call Itr to OI:	
	<b>Documentation Check List:</b> Handler Typist	
	Notification Itr (if non-pickup)	<input type="checkbox"/>
	After call Itr to OI:	<input type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice:	<input checked="" type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/>
	LTA / GIA:	<input checked="" type="checkbox"/>
	Medical Bill:	<input type="checkbox"/>
	PIR:	<input type="checkbox"/>
	Manup/Reject Instruction:	<input checked="" type="checkbox"/>
	LOI:	<input type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>
	Others:	<input type="checkbox"/>

**PRELIMINARY ADVICE** Date/Time: \_\_\_\_\_ Sent By: \_\_\_\_\_

**FINALIZATION** Date/Time: \_\_\_\_\_ Confirm with: \_\_\_\_\_ Confirm by: \_\_\_\_\_

Repair Cost: \$S \_\_\_\_\_ ( days) Reduction: % \_\_\_\_\_ Email  Call

**FINAL SETTLEMENT** Date/Time: 24/12/19 Confirm with: DD Email  Call

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 77 If NO or B 28, Ass. Lia: \_\_\_\_\_

Repair Cost: W/HS \$S 2261.44

Loss of Rental (LOR): \$S 526.50 ( 4.5 days) 77 1170

Loss of Use (LOU): \$S \_\_\_\_\_ ( 5 days)

Loss of Income (LOI): \$S 225.00 ( 5 days) 245

LOR only  LOU only  LOR + LOU  LOR + LOI  (Tick only one)

GIA/LTA Search: \$S 0.00

Medical: \$S \_\_\_\_\_

Disbursement: \$S \_\_\_\_\_ (e.g. Tow/ Independent)

Legal Cost: \$S \_\_\_\_\_

**Total:** \$S 3014.97 Global Sum \$S: 300.00

**FINAL PAYMENT** Date/Time: \_\_\_\_\_ Confirm with: \_\_\_\_\_ Email  Call

Payee 1: \$S 300.00 Name 1: Ding Automotive Pte Ltd

Payee 2 (Strike if N.A.): \$S \_\_\_\_\_ Name 2: \_\_\_\_\_

Payee 3 (Strike if N.A.): \$S \_\_\_\_\_ Name 3: \_\_\_\_\_



TO :

FAX NO:

ESTIMATE REPORT 1ST Quotation

22/07/2019 10:53

JOB-NO: 50111818

**OWNER'S PARTICULARS**

NAME: CityCab PTE LTD (Fleet)

CONTACT: 65533880

Page 1 of 2

ADDRESS: 383 SIN MING DRIVE  
SINGAPORE 575717 0

64739522

**VEHICLE DETAILS**

LICENSE NO: SHD8617C

TRANS: AUTO

CHASSIS: KMHC851CVKU114913

MAKE / MODEL: HYUNDAI / AE IONIQ HEV 1.6 Di

ENGINE: G4LEJU117122

OWNER'S INSURER: MS First Capital Insurance Limited

JOB-CODE: TP

SA: Ding Auto User 2

**CLAIM DETAILS**

DESCRIPTION	QTY	QUOTED COSTS	DISCOUNT	DISC PRICE	IND	SUR.DISP	REV PRICE
<b>LABOUR</b>							
1 R&R REAR INNER CARPET, SEAT	1.00	250.00	0.00	250.00		Y	100
2 STRIAHTEN, PANEL BEAT END PANEL, RHR FENDER & DAMAGED AREA (5 DAYS@ \$250)	1.00	1,250.00	0.00	1,250.00		Y	500
3 SPRAY RERA BUMPER,RHR FENDER & DAMAGED AREA (4 PANEL @\$200)	1.00	1,000.00	0.00	1,000.00		Y	400
4 CHECK WRING SYS	1.00	150.00	0.00	150.00		Y	80 120
5 CHECK & REPROGRAMMES ELECTRICAL SYS	1.00	150.00	0.00	150.00		Y	120
TOTAL:		2,800.00	0.00	2,800.00			
<b>MATERIALS</b>							
1 REAR BUMPER	1.00	659.40	131.88	527.52	L	Y	de
2 REAR BUMPER RETAINER RH	1.00	78.22	15.64	62.58	L	Y	ab
3 REAR BUMPER REFLECTOR RHS	1.00	38.88	7.74	30.94	L	Y	cut
4 REAR BUMPER CTR BLACK GARNISH	1.00	315.80	63.12	252.48	L	Y	cut
5 RHR FENDER PANEL	1.00	2,271.80	454.36	1,817.44	L	Y	Ry
6 REAR BUMPER TOP PADDING	1.00	150.00	0.00	150.00	S	Y	10000 144
TOTAL:		3,513.70	672.74	2,840.96			
TOTAL PARTS & LABOUR :		6,313.70	672.74	5,640.96			

EXCESS/LOADING:SS 0.00

No. Of Day: 4

RE-SURVEY: BEFORE/AFTER PAINTING

PART-BY-PART OR LUMP SUM: SS

DATE OF SURVEY: 25 / 7 / 19

SURVEYED BY: Tanjil

*Resurvey before paint.*

CONTACT NO: 97495749 FAX NO: \_\_\_\_\_

NOTE: LUMP SUM AMOUNT WOULD BE REVISED IF SUPPLEMENT REPAIR IS REQUIRED

DAuto002

Ding Auto User 2

*Surelthamban*

ESTIMATOR

STA AUTOCENTRE

CLAIM DETAILS

DESCRIPTION	QTY	QUOTED COSTS	DISCOUNT	DISC PRICE	IND	SUR.DISP	REV PRICE
TEL:		FAX:					

LKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

## Nwitha (LKK Auto)

---

**From:** Shu Pei (LKKAuto) <shupeil@lkkauto.com>  
**Sent:** Wednesday, 24 July 2019 11:13 AM  
**To:** assignments  
**Subject:** FW: ACCIDENT INVOLVING SHD8617C AND SGK8321E ON 05/07/2019 SURVEYOR ARRANGEMENT  
**Attachments:** SAS2630150.pdf; Invoice.html

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** eileen.bay@fwd.com <eileen.bay@fwd.com>  
**Sent:** Monday, 22 July 2019 4:18 PM  
**To:** assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>  
**Cc:** motorclaims.sg@fwd.com  
**Subject:** FW: ACCIDENT INVOLVING SHD8617C AND SGK8321E ON 05/07/2019 SURVEYOR ARRANGEMENT

Dear LKK,

Please refer to the email below and liaise with TP repairer for PRS.  
Please create the case in Merimen & note that our insured has yet to report.

Kind regards,

*Eileen Bay*

Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 69217411

E [eileen.bay@fwd.com](mailto:eileen.bay@fwd.com)

W [www.fwd.com.sg](http://www.fwd.com.sg)

**FWD**  
insurance

travel insurance

Enjoy cashless medical outpatient claim at our Singapore panel clinics and worldwide emergency assistance with FWD Flyer mobile app.

FWD insurance

Available on the App Store

GET IT ON Google Play

---

**From:** Taxis Customer Service [<mailto:taxiscs@stengg.com>]  
**Sent:** Monday, 22 July, 2019 2:39 PM  
**To:** Motor Claims SG - SG Common

Cc: [kelly.ding@dingauto.sg](mailto:kelly.ding@dingauto.sg); [dd.hashim@dingauto.sg](mailto:dd.hashim@dingauto.sg); [Claims@dingautomotive.com.sg](mailto:Claims@dingautomotive.com.sg)

Subject: ACCIDENT INVOLVING SHD8617C AND SGK8321E ON 05/07/2019 SURVEYOR ARRANGEMENT

Dear Officer ,

Kindly please arrange surveyor as vehicle SHD8617C already at 31 Corporation Road.

Thanks

Best Regards,

**VADIVELAN MOHAN**

*Ding Automotive Pte Ltd*

*Hp : 96891857 / 62657130*

**ATTENTION:**

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

## Hsiao Tong (LKKAuto)

---

**From:** Taxis Customer Service <taxiscs@stengg.com>  
**Sent:** Saturday, 27 July 2019 10:45 AM  
**To:** Taufikh (LKKAuto)  
**Cc:** dd.hashim@dingauto.sg; Claims@dingautomotive.com.sg; kelly.ding@dingauto.sg; SUR; Asher Sng (LKKAuto); CS A Team; Admin A  
**Subject:** 50111818 / SHD8617C - Finalize Amount & After Repair Photo & Before Paint Photo .(DOA:05/07/2019)  
**Attachments:** ESTIMATE.jpg; AFTER PAINT (1).JPG; AFTER PAINT (2).JPG; AFTER PAINT (3).JPG; AFTER PAINT (4).JPG; AFTER PAINT (5).JPG; AFTER PAINT (6).JPG; AFTER PAINT (7).JPG; AFTER PAINT (8).JPG; AFTER PAINT (9).JPG; B4 PAINT (1).jpeg; B4 PAINT (2).jpeg; B4 PAINT (3).jpeg

Dear Taufikh,

Please see below for the finalize according to our conversion to finalize for SHD8617C

Please refer attachment Estimate & Before Paint & After Paint for SHD8617C

Part By Part

Total Repair - 04 Days

Labour = \$1240

S/n = \$0

Parts = \$873.52

L+S+P = \$2113.52

Total Finalize amount = \$2113.52

Thank You

Best Regards ,

Guang  
Ding Automotive Pte Ltd  
Hp : 93299929 / 62657130

TO :

FAX NO:

ESTIMATE REPORT 1ST Quotation

22/07/2019 10:53

JOB-NO: 50111818

**OWNER'S PARTICULARS**

NAME: CityCab PTE LTD (Fleet)

CONTACT: 65533880

Page 1 of 2

ADDRESS: 383 SIN MING DRIVE  
SINGAPORE 575717 0

64739522

**VEHICLE DETAILS**

LICENSE NO: SHD8617C

TRANS: AUTO

CHASSIS: KMHC851CVKU114913

MAKE / MODEL: HYUNDAI / AE IONIQ HEV 1.6 DI

ENGINE: G4LEJU117122

OWNER'S INSURER: MS First Capital Insurance Limited

JOB-CODE: TP

SA: Ding Auto User 2

**CLAIM DETAILS**

DESCRIPTION	QTY	QUOTED COSTS	DISCOUNT	DISC PRICE	IND	SUR.DISP	REV PRICE
<b>LABOUR</b>							
1 R&R REAR INNER CARPET, SEAT	1.00	250.00	0.00	250.00			Y <u>100</u>
2 STRAIGHTEN, PANEL BEAT END PANEL, RHR FENDER & DAMAGED AREA (5 DAYS @ \$250)	1.00	1,250.00	0.00	1,250.00			Y <u>500</u>
3 SPRAY RERA BUMPER, RHR FENDER & DAMAGED AREA (4 PANEL @ \$200)	1.00	1,000.00	0.00	1,000.00			Y <u>400</u>
4 CHECK WRING SYS	1.00	150.00	0.00	150.00			Y <u>80</u> <u>120</u>
5 CHECK & REPROGRAMMES ELECTRICAL SYS	1.00	150.00	0.00	150.00			Y <u>120</u>
TOTAL:		2,800.00	0.00	2,800.00			
<b>MATERIALS</b>							
1 REAR BUMPER	1.00	559.40	131.88	427.52	L		Y <u>de</u>
2 REAR BUMPER RETAINER RH	1.00	78.22	15.64	62.58	L		Y <u>ak</u>
3 REAR BUMPER REFLECTOR RHS	1.00	38.88	7.74	30.94	L		Y <u>at</u>
4 REAR BUMPER CTR BLACK GARNISH	1.00	315.80	63.12	252.48	L		Y <u>Resolut</u>
5 RHR FENDER PANEL	1.00	2,271.80	454.36	1,817.44	L		Y <u>Ry</u>
6 REAR BUMPER TOP PADDING	1.00	150.00	0.00	150.00	S		Y <u>1000</u> <u>AM</u>
TOTAL:		3,513.70	672.74	2,840.96			
TOTAL PARTS & LABOUR :		6,313.70	672.74	5,640.96			

EXCESS/LOADING \$\$ 0.00

No. Of Day: 4

RE-SURVEY: BEFORE/AFTER PAINTING

PART-BY-PART OR LUMP SUM: \$\$

DATE OF SURVEY: 25 / 7 / 19

SURVEYED BY: Tan Jia Lin

*Resurvey before paint.*

CONTACT NO: 97495749

FAX NO:

NOTE: LUMP SUM AMOUNT WOULD BE REVISED IF SUPPLEMENT REPAIR IS REQUIRED

DAuto002

Ding Auto User 2

ESTIMATOR

STA AUTOCENTRE

*Part By part*  
*Labour = \$1240*  
*S/N = \$0*  
*Parts = \$873.52*  
*Ltstp = \$2113.52*  
*Final Amount = \$2113.52*

*Surellkhandan*

## Hsiao Tong (LKKAuto)

---

**From:** Dd hashim <dd.hashim@dingauto.sg>  
**Sent:** Friday, 15 November 2019 10:44 AM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** claims@dingautomotive.com.sg; Admin A; Kelly Ding  
**Subject:** Re: 50111818/SHD8617C/TP SGK8321E/05/07/2019-PENDING OFFER/REF:  
**Attachments:** WhatsApp image 2019-11-15 at 10.42.12.jpeg; WhatsApp Video 2019-11-15 at 10.41.53.mp4

Dear Hsiao Tong,

Please refer to the attachment for the video footage and revert us your offer.

Thank you.

*-Best Regards-*

SINCERELY

DD HASHIM

HP: +65 81160811/+65 92394128

FAX: +65 64520614

On Fri, Nov 15, 2019 at 10:34 AM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Without Prejudice

Hi Dd,

We refer to the above matter.

Please be informed that liability is unclear. Attached is a copy of our insured accident report for your easy reference.

As per FWD instruction, we would like to request for evidences (ie: video footage/ scene photos / PIR) for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** [claims@dingautomotive.com.sg](mailto:claims@dingautomotive.com.sg) <[claims@dingautomotive.com.sg](mailto:claims@dingautomotive.com.sg)>

**Sent:** Thursday, 14 November 2019 3:00 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'Kelly Ding' <[kelly.ding@dingauto.sg](mailto:kelly.ding@dingauto.sg)>; [dd.hashim@dingauto.sg](mailto:dd.hashim@dingauto.sg)

**Subject:** RE: 50111818/SHD8617C/TP SGK8321E/05/07/2019-PENDING OFFER/REF:

Dear Hsiao Tong,

Good day to you.

Is that any latest status for this case ?

We look forward from you soon.

Thank you.

Best Regards,

Hailey

Motor Claims Officer

Ding Automotive Pte Ltd

DID: 81203490

---

**From:** Dd hashim [mailto:dd.hashim@dingauto.sg]  
**Sent:** Wednesday, 6 November 2019 2:38 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A; Kelly Ding; claims; taxiscs  
**Subject:** Fwd: 50111818/SHD8617C/TP SGK8321E/05/07/2019-PENDING OFFER/REF:

Dear Hsiao Tong,

Please refer to the forwarded email below as we are pending offer from your end. We had sent directly our hard copy LOD and supporting document to FWD attention Ms Eileen Bay dated 18/10/2019.

Please advise if you need a hard copy by mail post for your end reference.

Please revert us the offer as soon as possible.

Thank you.

*~Best Regards~*

SINCERELY

DD HASHIM

HP: +65 81160811 / +65 92394128

FAX: +65 64520614

----- Forwarded message -----

From: **Dd hashim** <dd.hashim@dingauto.sg>  
Date: Thu, Oct 17, 2019 at 10:22 AM  
Subject: 50111818 BILLING FOR SHD8617C/TP SGK8321E/05/07/2019-PENDING OFFER/REF:  
To: <motorclaims.sg@fwd.com>, <eileen.bay@fwd.com>  
Cc: Kelly Ding <kelly.ding@dingauto.sg>, claims <claims@dingautomotive.com.sg>, taxiscs <taxiscs@stengg.com>, Ding Ding Auto <ding@dingauto.sg>

**DING AUTOMOTIVE PTE LTD**

Dear Claims Officer,

Please refer to the attachment supporting document to claims against your insured.

We have completed the repair, vehicle collected and has done finalized.

We would like to claim for our insured as per following:

**Recommended Repair Days: 04**

**Sat, Sun, Public Holiday/etc: 00**

**Total Claims Days: 05**

**Repair Cost: \$2,261.47**

**Loss Of Rental: \$585.00**

**Loss Of Income: \$400.00**

**LTA Search Fee: \$2.00**

**Towing Fee: \$00.00**

**Surveyor Fee: \$00.00**

**Total: \$3,248.47**

Kindly revert us with an offer to close this case as soon as possible.

Please do not hesitate to contact us for further assistance.

Thank you.

*~Best Regards~*

SINCERELY

DD HASHIM

MOTOR CLAIMS OFFICER

HP:+65 81160811

FAX:+65 64520614

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 21 November 2019 8:13 AM  
**To:** eileen.bay@fwd.com  
**Cc:** motorclaims.sg@fwd.com; Admin A  
**Subject:** RE: 50111818 BILLING FOR SHD8617C/TP SGK8321E/05/07/2019-PENDING OFFER/REF:  
**Attachments:** SHD8617C-TP VIDEO.mp4; Photo from TP.jpeg

Hi Eileen,

Attached here with a copy of video and photo from third party for your perusal.

We are preparing report in order to seek mandate from your good office.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Shu Pei (LKKAuto) <shupeil@lkkauto.com>  
**Sent:** Monday, 4 November 2019 9:39 AM  
**To:** eileen.bay@fwd.com  
**Cc:** motorclaims.sg@fwd.com; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** FW: 50111818 BILLING FOR SHD8617C/TP SGK8321E/05/07/2019-PENDING OFFER/REF:

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC4/FWD19012967/T1pb3	Hsiao Tong

*To check availability of the case handler, you may contact the undersigned*

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** [eileen.bay@fwd.com](mailto:eileen.bay@fwd.com) <[eileen.bay@fwd.com](mailto:eileen.bay@fwd.com)>

**Sent:** Friday, 1 November 2019 2:22 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)

**Subject:** FW: 50111818 BILLING FOR SHD8617C/TP SGK8321E/05/07/2019-PENDING OFFER/REF:

Dear LKK team,

LOD FYNA, thanks.

Kind regards,

*Eileen Bay*

Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 69217411

E [eileen.bay@fwd.com](mailto:eileen.bay@fwd.com)

W [www.fwd.com.sg](http://www.fwd.com.sg)

**FWD**  
insurance



**From:** Dd hashim [<mailto:dd.hashim@dingauto.sg>]

**Sent:** Thursday, 17 October 2019 10:23 AM

**To:** Motor Claims SG - SG Common; Eileen Bay - SGUser

**Cc:** Kelly Ding; claims; taxiscs; Ding Ding Auto

**Subject:** 50111818 BILLING FOR SHD8617C/TP SGK8321E/05/07/2019-PENDING OFFER/REF:

**DING AUTOMOTIVE PTE LTD**

Dear Claims Officer,

Please refer to the attachment supporting document to claims against your insured.

We have completed the repair, vehicle collected and has done finalized.

We would like to claim for our insured as per following:

**Recommended Repair Days: 04**

**Sat, Sun, Public Holiday/etc: 00**

**Total Claims Days: 05**

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LTA Search Fee: \$2.00  
Towing Fee: \$00.00  
Surveyor Fee: \$00.00  
Total: \$3,248.47

Kindly revert us with an offer to close this case as soon as possible.

Please do not hesitate to contact us for further assistance.

Thank you.

*~Best Regards~*

SINCERELY  
DD HASHIM  
MOTOR CLAIMS OFFICER  
HP: +65 81160811  
FAX: +65 64520614

**ATTENTION:**

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

## Satisfaction Voucher

Date: 26/07/2019

26 JUL '19 14:13

MS First Capital Insurance Limited

Attention: MOTOR CLAIMS DEPT

Dear Sir/Madam

\_\_\_\_\_

I/We hereby acknowledge having received from Singapore Technologies Kinetics

Ltd., 249 Jalan Boon Lay, Singapore 619523, my/our vehicle number SHD8617C

which has been repaired to my/our satisfaction and acceptance. I/We admit that

the payment of SGD \_\_\_\_\_ account for such repairs is in full discharge

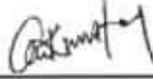
of my/our claim upon the corporation under the policy number D-15072702MFSH

reference claim number 50111818 in respect of the damage caused to the

said vehicle in an accident that occurred thereto or about the 22/07/2019

at ALONG BENDEMEER RD TWDS LAVE

Dated this day of \_\_\_\_\_, 201 \_\_\_\_\_

Signature: 

NRIC No: 1400623 J

Name: CityCab PTE LTD (Fleet)

Address: 383 SIN MING DRIVE  
SINGAPORE 575717 0

\_\_\_\_\_

Company Stamp if applicable

Date Issued : 12/10/2017

CERTIFICATE REF : MZ400A

**CERTIFICATE OF INSURANCE  
(MASTER)**

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)  
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960  
ROAD TRANSPORT ACT, 1987 (MALAYSIA)  
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1969 (MALAYSIA)

CERTIFICATE NO.	D-18088937MFSH
Index Mark and Registration Number of Vehicle	All CityCab taxis operating in the Republic of Singapore.
Name of Insured	CityCab Pte Ltd
Coverage	Third Party Fire and Theft
Effective date of the Commencement of Insurance for the purpose of the Act	01/01/2018
Date of Expiry of Insurance	31/12/2020
<p>Persons or Classes of Persons entitled to drive</p> <p>a) Any licensed taxi driver driving on the insured's order or with their permission.</p> <p>b) Any person provided he is in the insured's employ and is driving on their order or with their permission.</p> <p>Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.</p> <p>Limitations as to use :</p> <p>Use as a taxi. Use for social, domestic and pleasure purposes.</p> <p>The Policy does not cover</p> <p>(1) Use for racing, pace-making, reliability trial or speed-testing.</p> <p>(2) Use whilst drawing a trailer except the towing (other than for reward) of any one disabled mechanically propelled vehicle.</p> <p>Excess : All Claims \$2,000.00 each and every accident</p> <p>*Limitations rendered Inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.</p>	
<p>We hereby certify that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).</p>	
A/C NO. :	BD101
<p>First Capital Insurance Limited (Approved Insurers)</p>  Authorised Signature	

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	24 Jul 2019 11:23	<b>Cim Dtl Modified</b>	Claimant's Name: -> CITYCAB PTE LTD. Claimant's ID: -> 199502839G.	[A] Lau Shu Pei
2	24 Jul 2019 11:23	<b>Cim Veh Model Changed</b>	(205164) HYUNDAI TONIQ HYBRID 1.6 GLS DCT (A).	[A] Lau Shu Pei
3	24 Jul 2019 11:23	<b>Cim Created</b>	Reg No: SHD8617C. Acct Date: 2019/07/05. Claim Type: TP. Insurer: FWD Singapore Pte. Ltd. (HQ). TP Insurer: MS First Capital Insurance Ltd (HQ). Workshop: Ding Automotive Pte Ltd (SIN MING)	[A] Lau Shu Pei
4	24 Jul 2019 11:23	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ); RR Region: FWD - Ext Auto Adj Assignment. Suggested Adj. : LKK Auto Consultants Pte Ltd.	[A] Lau Shu Pei
5	24 Jul 2019 11:23	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2019/08/02	[A] Lau Shu Pei
6	24 Jul 2019 11:23	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
7	24 Jul 2019 11:23	<b>Label Added</b>	(20005):Direct Settlement .	[A] Lau Shu Pei
8	24 Jul 2019 11:23	<b>Adj Adjuster Assigned</b>	[None] -> MOHD TAUFIKH BIN HAMID	[A] Lau Shu Pei
9	24 Jul 2019 12:05	<b>Cim Registration Modified</b>	Pol No:->PNPV2018-00010888.	[I] Clara Li Zi Rong
10	25 Jul 2019 15:03	<b>Label Added</b>	(20005):Direct Settlement .	[A] Lau Shu Pei
11	26 Jul 2019 14:23	<b>Adj Im. Advice Submitted</b>	Next Rpt:Final Rpt.Due Date:2019/08/02	[A] Lau Shu Pei
12	27 Nov 2019 17:07	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
13	27 Nov 2019 17:07	<b>Cim Dtl Modified</b>	Insured Name: -> -. Insured ID: -> -.	[A] JOANNE LEE KHANG MIN
14	27 Nov 2019 17:07	<b>Cim Dtl Modified</b>	JPJ Reg. Date: -> 2018/12/04.	[A] JOANNE LEE KHANG MIN
15	27 Nov 2019 17:07	<b>Cim Details Notified</b>		[A] JOANNE LEE KHANG MIN
16	28 Nov 2019 07:51	<b>Adj Mandate Request</b>	Cur.Reg:3014.97:LIABILITY: 100%(BOLA 27) QUANTUM: (a) COR(w/GST): \$2,261.47 + (b) LOR: \$526.50 (4.5days x \$117.00) + (c)LOI: \$225.00(4.5days x \$50.00) + (d) D ISBURSEMENT: \$2.00 Total: a+b+c+d= \$3,014.97 *VEH MODEL: HYUNDAI IONIC(158 Occ). FOR YOUR APP	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None

Go

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2223881	24 Jul 2019 19:09:20	TP Case (Insurer)	Motor	FWD Singapore Pte. Ltd. (HQ)	FWD Singapore Pte. Ltd. (HQ)	SHD8617C		xx.xx
2225927	26 Jul 2019 14:23:49	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHD8617C	SGK8321E	11.77

## Print Received Message

This mail is associated with :

**\*SHD8617C (1201900021496)**

**[SGK8321E]**

TP

CITYCAB PTE LTD

Jul 5 2019 12:00AM

[-]

Ding Automotive Pte Ltd

**From** FWD Singapore Pte. Ltd. (HQ) (FWD\_SG), sent on 29/11/2019 11:39 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$3014.97) - SHD8617C - Claim Handler: Eileen Bay

Approved:3014.97.

## Hsiao Tong (LKKAuto)

---

**From:** Dd hashim <dd.hashim@dingauto.sg>  
**Sent:** Monday, 23 December 2019 9:32 AM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** claims@dingautomotive.com.sg; Admin A; Kelly Ding  
**Subject:** Re: 50111818/SHD8617C/TP SGK8321E/05/07/2019-PENDING DV/REF: LKK REF: CC4/FWD19012967/T1pb3

Morning Hsiao Tong,

Please send me your DV for payment process.

Thank you.

*-Merry Christmas Everybody-*

SINCERELY

DD HASHIM

HP:+65 81160811/+65 92394128

FAX:+65 64520614

On Mon, Dec 23, 2019 at 9:09 AM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

**Without Prejudice**

**(save as to costs)**

Dear Sirs/Mdm,

Thank you for your patience.

We propose settlement at a global sum of **\$3,000.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

*"Best Wishes for Merry Christmas, and Happy New Year 2020"*

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Dd hashim <[dd.hashim@dingauto.sg](mailto:dd.hashim@dingauto.sg)>

**Sent:** Thursday, 28 November 2019 4:22 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** [claims@dingautomotive.com.sg](mailto:claims@dingautomotive.com.sg); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Kelly Ding <[kelly.ding@dingauto.sg](mailto:kelly.ding@dingauto.sg)>

**Subject:** Re: 50111818/SHD8617C/TP SGK8321E/05/07/2019-PENDING OFFER/REF:

Hi Hsiao Tong,

Please advise the offer of this case. We yet receive any offer from your end.

Thank you.

*~Best Regards~*

SINCERELY

DD HASHIM

HP: +65 81160811 / +65 92394128

FAX: +65 64520614

On Fri, Nov 15, 2019 at 10:44 AM Dd hashim <[dd.hashim@dingauto.sg](mailto:dd.hashim@dingauto.sg)> wrote:

Dear Hsiao Tong,

Please refer to the attachment for the video footage and revert us your offer.

Thank you.

*~Best Regards~*

SINCERELY

DD HASHIM

HP:+65 81160811/+65 92394128

FAX:+65 64520614

On Fri, Nov 15, 2019 at 10:34 AM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Without Prejudice

Hi Dd,

We refer to the above matter.

Please be informed that liability is unclear. Attached is a copy of our insured accident report for your easy reference.

As per FWD instruction, we would like to request for evidences (ie: video footage/ scene photos / PIR) for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** [claims@dingautomotive.com.sg](mailto:claims@dingautomotive.com.sg) <[claims@dingautomotive.com.sg](mailto:claims@dingautomotive.com.sg)>

**Sent:** Thursday, 14 November 2019 3:00 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'Kelly Ding' <[kelly.ding@dingauto.sg](mailto:kelly.ding@dingauto.sg)>; [dd.hashim@dingauto.sg](mailto:dd.hashim@dingauto.sg)

**Subject:** RE: 50111818/SHD8617C/TP SGK8321E/05/07/2019-PENDING OFFER/REF:

Dear Hsiao Tong,

Good day to you.

Is that any latest status for this case ?

We look forward from you soon.

Thank you.

Best Regards,

**Hailey**

Motor Claims Officer

Ding Automotive Pte Ltd

DID: 81203490

---

**From:** Dd hashim [<mailto:dd.hashim@dingauto.sg>]  
**Sent:** Wednesday, 6 November 2019 2:38 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A; Kelly Ding; claims; taxiscs  
**Subject:** Fwd: 50111818/SHD8617C/TP SGK8321E/05/07/2019-PENDING OFFER/REF:

Dear Hsiao Tong,

Please refer to the forwarded email below as we are pending offer from your end. We had sent directly our hard copy LOD and supporting document to FWD attention Ms Eileen Bay dated 18/10/2019.

Please advise if you need a hard copy by mail post for your end reference.

Please revert us the offer as soon as possible.

Thank you.

*~Best Regards~*

SINCERELY

DD HASHIM

HP: +65 81160811 / +65 92394128

FAX: +65 64520614

----- Forwarded message -----

From: **Dd hashim** <[dd.hashim@dingauto.sg](mailto:dd.hashim@dingauto.sg)>  
Date: Thu, Oct 17, 2019 at 10:22 AM  
Subject: 50111818 BILLING FOR SHD8617C/TP SGK8321E/05/07/2019-PENDING OFFER/REF:  
To: <[motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)>, <[eileen.bay@fwd.com](mailto:eileen.bay@fwd.com)>  
Cc: Kelly Ding <[kelly.ding@dingauto.sg](mailto:kelly.ding@dingauto.sg)>, claims <[claims@dingautomotive.com.sg](mailto:claims@dingautomotive.com.sg)>, taxiscs <[taxiscs@stengg.com](mailto:taxiscs@stengg.com)>, Ding Ding Auto <[ding@dingauto.sg](mailto:ding@dingauto.sg)>

**DING AUTOMOTIVE PTE LTD**

Dear Claims Officer,

Please refer to the attachment supporting document to claims against your insured.

We have completed the repair, vehicle collected and has done finalized.

We would like to claim for our insured as per following:

**Recommended Repair Days: 04**

**Sat, Sun, Public Holiday/etc: 00**

**Total Claims Days: 05**

**Repair Cost: \$2,261.47**

**Loss Of Rental: \$585.00**

**Loss Of Income: \$400.00**

**LTA Search Fee: \$2.00**

**Towing Fee: \$00.00**

**Surveyor Fee: \$00.00**

**Total: \$3,248.47**

Kindly revert us with an offer to close this case as soon as possible.

Please do not hesitate to contact us for further assistance.

Thank you.

*~Best Regards~*

SINCERELY

DD HASHIM

MOTOR CLAIMS OFFICER

HP:+65 81160811

FAX:+65 64520614

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	22 Jul 2019 <a href="#">Edit Reg</a>		24 Jul 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$2,113.52</b> <a href="#">Edit Estimates</a>	<b>S\$2,113.52</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: -								
Main Claimant:	CITYCAB PTE LTD, Co. Reg. No.: 199502839G								
Vehicle Reg. No.:	SHD8617C	Date of Loss:	05/07/2019 00:00 - :59 [7 Months and 1 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 1201900021496	Policy/Cover Note No.:	PNPV2018-00010888						
Vehicle Reg. No. (Insured):	SGK8321E	Policy No. (Claimant):	D-18088937MFSH						
		Excess:							
Repairer:	Ding Automotive Pte Ltd (SIN MING) BLK 10 #01-20 SIN MING, IND EST SEC C, 575645 Sin Ming - Tel:								
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Eileen Bay]								
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 02/08/2019]								
<b>ASSOCIATED MAIL RECEIVED</b>			<a href="#">View All</a>	<a href="#">Compose Case Mail</a>					
• FWD_SG (29/11/2019): Alert - Adj Mandate Approved (S\$3014.97) - SHD8617C - Claim Handler: Eileen Bay									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SHD8617C (1201900021496)  
[SGK8321E]  
TP  
CITYCAB PTE LTD  
Jul 5 2019 12:00AM  
[COMFORT TRANSPORTATION PTE LTD]  
Ding Automotive Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			View	View in Browser	
<b>Video</b>										1 per page	<input checked="" type="checkbox"/>
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)					Thumbnail	Print			
1	29/11/19 11:35	TP CCTV						Load MP4			
<b>Letters/Correspondences</b>										1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)					Thumbnail	Print			
1	(Draft)	Third Party Express Settlement - Payment Breakdown						Edit			
<b>Assessment Reports</b>										1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)					Thumbnail	Print			
1	26/07/19 14:23	Adjuster Immediate Advice						Load HTM			
<b>Photos/Images</b>										3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)					Thumbnail	Print			
1	21/11/19 08:20	Chassis Number						Load JPG	<input checked="" type="checkbox"/>		
2	21/11/19 08:20	General View						Load JPG	<input checked="" type="checkbox"/>		
3	21/11/19 08:20	General View						Load JPG	<input checked="" type="checkbox"/>		
4	21/11/19 08:20	General View						Load JPG	<input checked="" type="checkbox"/>		
5	21/11/19 08:20	General View						Load JPG	<input checked="" type="checkbox"/>		
6	21/11/19 08:20	General View						Load JPG	<input checked="" type="checkbox"/>		
7	21/11/19 08:20	General View						Load JPG	<input checked="" type="checkbox"/>		
8	21/11/19 08:20	General View						Load JPG	<input checked="" type="checkbox"/>		
9	21/11/19 08:20	General View						Load JPG	<input checked="" type="checkbox"/>		
10	21/11/19 08:20	General View						Load JPG	<input checked="" type="checkbox"/>		
11	21/11/19 08:20	General View						Load JPG	<input checked="" type="checkbox"/>		
12	21/11/19 08:20	General View						Load JPG	<input checked="" type="checkbox"/>		
13	21/11/19 08:20	General View						Load JPG	<input checked="" type="checkbox"/>		
14	21/11/19 08:20	General View						Load JPG	<input checked="" type="checkbox"/>		
15	21/11/19 08:20	General View						Load JPG	<input checked="" type="checkbox"/>		
16	21/11/19 08:20	Reinspection Photo						Load JPG	<input checked="" type="checkbox"/>		
17	21/11/19 08:20	Reinspection Photo						Load JPG	<input checked="" type="checkbox"/>		
18	21/11/19 08:20	Reinspection Photo						Load JPG	<input checked="" type="checkbox"/>		
19	21/11/19 08:21	Photo After Spray						Load JPG	<input checked="" type="checkbox"/>		
20	21/11/19 08:21	Photo After Spray						Load JPG	<input checked="" type="checkbox"/>		
21	21/11/19 08:21	Photo After Spray						Load JPG	<input checked="" type="checkbox"/>		
22	21/11/19 08:21	Photo After Spray						Load JPG	<input checked="" type="checkbox"/>		
23	21/11/19 08:21	Photo After Spray						Load JPG	<input checked="" type="checkbox"/>		
24	21/11/19 08:21	Photo After Spray						Load JPG	<input checked="" type="checkbox"/>		
25	21/11/19 08:21	Photo After Spray						Load JPG	<input checked="" type="checkbox"/>		
26	21/11/19 08:21	Photo After Spray						Load JPG	<input checked="" type="checkbox"/>		
27	21/11/19 08:21	Photo After Spray						Load JPG	<input checked="" type="checkbox"/>		
<b>Documentation</b>										1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)					Thumbnail	Print			
1	24/07/19 11:24	EMAIL FROM FWD DD 23072019						Load PDF			
2	24/07/19 11:24	FWD EMAIL OI DD 22072019.						Load PDF			
3	24/07/19 11:24	TP GIA REPORT						Load PDF			
4	26/07/19 17:36	TP ESTIMATE- MARKED.						Load PDF			

Video			1 per page	<input checked="" type="checkbox"/>
No.	Finalized On	FWD Singapore Pte. Ltd. (HQ)	Thumbnail	Print
5	27/11/19 17:18	RENTAL RECEIPT		Load PDF
6	27/11/19 17:18	RENTAL MILEAGE		Load PDF
7	27/11/19 17:18	LOD		Load PDF
8	27/11/19 17:18	GIA SEARCH		Load PDF
9	27/12/19 16:50	WORKSHOP INVOICE		Load PDF
10	27/12/19 16:50	AUTHORISATION TO ACT FORM		Load PDF
11	27/12/19 16:50	Release Voucher		Load PDF
No.	Finalized On	FWD Singapore Pte. Ltd. (HQ)	Thumbnail	Print
1	24/07/19 19:10	OI GIA		Load PDF

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>			
<div style="border: 1px solid black; height: 40px; width: 100%;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

**THIRD PARTY EXPRESS SETTLEMENT  
(PAYMENT BREAKDOWN)**

<b>Vehicle No:</b>	SGK8321E (Insd veh)	<b>Model:</b>	HYUNDAI IONIQ HYBRID 1.6 GLS DCT (A)
	SHD8617C (TP veh)		
<b>Date of Accident:</b>	05/07/2019		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:\$	6,035.83	
Final Repair Cost	:\$	3,000.00	
Loss of Income	:\$	4.50 days at \$50.00 per day	
Rental (if any)	:\$	4.50 days	
LTA / GIA Search Fee	:\$		
Others:	:\$		
	:\$		
Final Settlement Sum (Global Sum)	:\$	3,000.00	
<b>Is Third Party Workshop GIA Registered?</b> <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)			
<b>A) For Non GIA Registered Workshop:</b>		Agreed Liability ____100____(%)	
<b>B) For GIA Registered Workshop:</b>		BOLA Applicable: Yes/ No BOLA Scenario No: _____	
BOLA Liability: _____(%)		Assessed Liability (*): _____(%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	Ding Automotive Pte Ltd	:\$	3,000.00
2)		:\$	
3)		:\$	
4)		:\$	

JOANNE LEE KHANG MIN

27 Dec  
2019

\_\_\_\_\_  
LKK Auto Consultants Pte Ltd

\_\_\_\_\_  
Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;  
Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

**Our File No:** CC4/FWD19012967/T1PB3Q2  
**Date:** 27/12/2019

#### REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNPV2018-00010888  
**Claimant** SHD8617C **Insured Vehicle No :** SGK8321E  
**Vehicle No :** SHD8617C **Date of Loss:** 05/07/2019 **Nature of Claim:** TP **Claim No:** 1201900021496

#### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHD8617C  
 Make & Model: HYUNDAI IONIQ HYBRID, 1.6 GLS DCT (A) Engine No: G4LEJU117122  
 Reg. Date: 04/12/2018 (Man. Year: 2018) Chassis No: KMHC851CVKU114913  
 Colour: Yellow Odometer: 0 km  
 Engine Capacity: 1580 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): **Market Value/New Car Price**

#### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

#### CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15  
 Front Left Side: West Lake 6 mm Rear Left Side: West Lake 6 mm  
 Front Right Side: West Lake 6 mm Rear Right Side: West Lake 6 mm

*The above values represent the remaining tyre treads depth*

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,840.96	873.52	1,967.44	69.25
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,800.00	1,240.00	1,560.00	55.71
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>5,640.96</b>	<b>2,113.52</b>	<b>3,527.44</b>	<b>62.53</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>394.87</b>	<b>147.95</b>	<b>246.92</b>	<b>62.53</b>
<b>Nett Amount (S\$)</b>	<b>6,035.83</b>	<b>2,261.47</b>	<b>3,774.36</b>	<b>62.53</b>
<b>+ Loss of Use (4.5 x S\$50.00/day) (S\$)</b>		225.00		
<b>+ Car Rental (4.5 x S\$117.00/day) (S\$)</b>		526.50		
<b>+ Doc/Search Fee (S\$)</b>		2.00		
<b>Nett Liability (S\$)</b>		<b>3,014.97</b>		
<b>Global Sum Settlement (S\$)</b>		<b>3,000.00</b>		

#### INSPECTION

Date of Assignment: 24/07/2019  
 Date Inspected: 25/07/2019 Inspected At: Ding Automotive Pte Ltd (SIN MING)  
 BLK 10 #01-20 SIN MING, IND EST  
 SEC C  
 Singapore 575645  
 Estimated Period of Repair: 4.0 days

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**Adjuster:** MOHD TAUFIKH BIN HAMID

**Manager:** CHEW HSIAO TONG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

<b>Reference</b>	
<b>Part Source:</b> MRM-SG	Version: 1.0 (Last Synchronised: 27 Nov 2019)
<b>Parts:</b> 192	HYUNDAI IONIQ HYBRID 1.6 GLS DCT (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b> Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SHD8617C)
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
<b>Further Info:</b> Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount	
1	1		*REAR BUMPER	Deformed	659.40 FL	*659.40 FL	
2	1		*REAR BUMPER RETAINER RH	Necessary	78.22 FL	*78.22 FL	
3	1		*REAR BUMPER REFLECTOR RHS	Cut	38.68 FL	*38.68 FL	
4	1		*REAR BUMPER CTR BLACK GARNISH	Cut	315.60 FL	*315.60 FL	
5	1		*RHR FENDER PANEL	Repair	2,271.80 FL	*- FL	
6	1		*REAR BUMPER TOP PADDING	Not Necessary	150.00 FS	*- FS	
					<b>Sub Total (S\$)</b>	<b>3,513.70</b>	<b>1,091.90</b>
					<b>- List Item Discount on L Items 20.00/20.00% (S\$)</b>	<b>672.74</b>	<b>218.38</b>
					<b>Total Parts (S\$)</b>	<b>2,840.96</b>	<b>873.52</b>

F=Franchise part. S=SpcNett. L=ListItemDisc

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	R&R REAR INNER CARPET ,SEAT	New	250.00	100.00
2	STRAIGHTEN ,PANEL BEAT END PANEL RHR FENDER & DAMAGED AREA	New	1,250.00	500.00
3	SPRAY REAR BUMPER ,RHR FENDER & DAMAGED AREA	New	1,000.00	400.00
4	CHECK WIRING SYS	New	150.00	120.00
5	CHECK & REPROGRAMMES ELECTRICAL SYS	New	150.00	120.00
<b>Gross Labour Cost (S\$)</b>			<b>2,800.00</b>	<b>1,240.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >