

## Shu Pei (LKKAuto)

---

**From:** eileen.bay@fwd.com  
**Sent:** Monday, 22 July 2019 4:22 PM  
**To:** geekimhai@yahoo.com  
**Cc:** motorclaims.sg@fwd.com; service.sg@fwd.com  
**Subject:** Your FWD Car Insurance Policy Number: PNPV2018-00010888

Dear Mr Gee Kim Hai,

We'd like to let you know a third-party claim was lodged against your policy for an alleged accident on 05/07/2019 involving your vehicle SGK8321E & SHD8617C along Bendemeer Rd towards Lavender St.

As FWD has yet to receive your accident report, we'd like to gently remind you that according to the General Insurance Association (GIA) Motor Claims Framework (MCF), a policyholder must report an accident to the insurance company within 24 hours of the accident, or next working day.

Please bring your vehicle to our nearest Approved Reporting Centre to make a report (which includes taking photograph) within two working days from the date of this e-mail. Any reporting delay might affect your claim outcome.

Simply click this [link](#) for the list of FWD's Approved Reporting Centres.

Please do not hesitate to contact us should you have any query or need any assistance.

Kind regards,

*Eileen Bay*

Executive, Claims

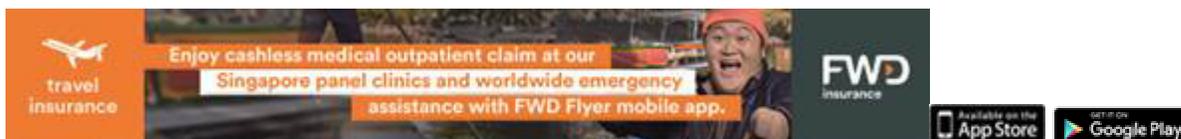
**FWD Singapore Pte. Ltd.**

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 69217411

E [eileen.bay@fwd.com](mailto:eileen.bay@fwd.com)

W [www.fwd.com.sg](http://www.fwd.com.sg)



### ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments

at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.