

12/20/2018

ASS. REC. BY:

REF:

CS/FWD/19012966/UC#3<sup>SV</sup>

Special Instruction:

Assigner: Marcus

ASSIGNMENT (Office)

From (Person): Marcus

Lionel Ten

of

PWD

Date/Time:

22/7/19 @ 6.12pm

Estimated Cost:

Bill to:

OD TP / FWS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

GT 7458D

Insured:

SKX 8928P

at Workshop m/s

Paul Hye Batteries

Tel:

9623 5068

of

1 Kaki Bukit Ave 6 # 01-109

Policy No:

PNCV2018-00000215

Claim No:

12019 00020203

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

11/07/2019

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

12.45pm @ 23/7/19

Person Contacted:

paul

Vehicle:

IN/OUT

Date/Time	Action/Instruction	Estimate (X)
	GT 7458D	CC3/EQ1/8016743/UH15392 DOA = 11/9/18
	SKX 8928P	X
	Resurvey 26/7/2019.	- AFTER Repair -

(08/11/13) wef

ASS. REC. BY: Marcus

REF:

TW.7/

## ASSIGNMENT

From:

Date:

Estimated Cost:

OD / P / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report:

GL / PR Seen:

Est. Repairs:

Lum Sum:

Consistent? : Yes or No

Consistent? : Yes or No

days Res.: Yes or No

% 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Date / Time

Action / Instruction

No repair. PRS  
LTA 3397 net = 6603

1500 - 2k.

Veh No:

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Traller or (M /

Make:

Colour:

Sp. Reading

Eng/No:

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal.

L/Bal.

D.O.A.

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Yr Regn:

c.c 2986

A/C: Insured / Std / NI / NA

T/Radio: Insured / Std / NI / NA

N/S	O/S

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

Add Fee:

Site Insp (\$

Interview (\$

Tech. Invs (\$

Weekend (\$

S + RS \$

Photos

Others

Report Format:

Lump Sum / I.B.I. (\$

TOTAL

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	12 Jul 2019 <a href="#">Edit Reg</a>		23 Jul 2019 00:00 <a href="#">Edit Adj Rpt</a>				<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	<a href="#">Show All</a>
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#### CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	Lim JIunn Chieh, ID: S7601057I		
Main Claimant:	PAULINE HAIR SALON, Co. Reg. No.: 53146784L		
Vehicle Reg. No.:	GT7458D	Date of Loss:	11/07/2019 00:00 - :59
Claim Type:	TP / 1201900020203	Policy/Cover Note No.:	PNCV2018-00000215
Vehicle Reg. No. (Insured):	SKX8928P	Policy No. (Claimant):	
		Excess:	
Repairer:	Paul Hoe Batteries & Motor Services (HQ) 1 KAKI BUKIT AVE 6 #01-109, 417883 Kaki Bukit - Tel:		
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Lionel Tan]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 01/08/2019]		

#### ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

There are no mail for this case.

#### ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Nivitha (LKK Auto)

---

**From:** lionel.tan@fwd.com  
**Sent:** Monday, 22 July 2019 6:12 PM  
**To:** sur@lkkauto.com; assignments@lkkauto.com  
**Cc:** motorclaims.sg@fwd.com  
**Subject:** FW: PRE REPAIR INSPECTION NOTICE FOR GT 7458 D | YOUR REF: SKX 8928 P - Claim 1201900020203  
**Attachments:** RE: PRE REPAIR INSPECTION NOTICE FOR GT 7458 D | YOUR REF: SKX 8928... (12.7 KB)

Hi

Please arrange PRS with repairer.

Lionel Tan  
Senior Executive, Claims



FWD Singapore Pte. Ltd.  
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986  
T (65) 6914 6824  
E [lionel.tan@fwd.com](mailto:lionel.tan@fwd.com)  
W [www.fwd.com.sg](http://www.fwd.com.sg)

---

**From:** Lionel Tan Tian Pei - SGUser  
**Sent:** Monday, July 22, 2019 6:06 PM  
**To:** 'Rachel Ling'  
**Cc:** Motor Claims SG - SG Common; 'Ling Leong Hui'  
**Subject:** RE: PRE REPAIR INSPECTION NOTICE FOR GT 7458 D | YOUR REF: SKX 8928 P - Claim 1201900020203

### WITHOUT PREJUDICE

Dear Sir/ Madam,

We regret that we are objecting to your proposed list of surveyors.

We will be appointing **LKK AUTO CONSULTANTS PTE LTD** to conduct the pre-repair survey (PRS) on your client's vehicle. We seek your cooperation to inform your client's workshop to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

If there is any change in your client's workshop, please inform us soon. We reserve our rights for re-inspection.

Regards,  
Lionel

**From:** Rachel Ling [mailto:jin@tcmg.com.sg]  
**Sent:** Monday, July 22, 2019 5:53 PM  
**To:** Lionel Tan Tian Pei - SGUser  
**Cc:** Motor Claims SG - SG Common; 'Ling Leong Hui'  
**Subject:** RE: PRE REPAIR INSPECTION NOTICE FOR GT 7458 D | YOUR REF: SKX 8928 P - Claim 1201900020203

**WITHOUT PREJUDICE**

Dear Lionel,

We refer to the above matter and to your mail of even date.

Our client is not agreeable to any of your appointed panel of surveyors as the Single Joint Expert.

Our client's panel of surveyors nominated as the Single Joint Expert is as attached.

Regards,  
Rachel Ling

---

**From:** lionel.tan@fwd.com [mailto:lionel.tan@fwd.com]  
**Sent:** Monday, 22 July, 2019 5:47 PM  
**To:** jin@tcmg.com.sg  
**Cc:** motorclaims.sg@fwd.com  
**Subject:** RE: PRE REPAIR INSPECTION NOTICE FOR GT 7458 D | YOUR REF: SKX 8928 P - Claim 1201900020203

**Without Prejudice**

Dear Sirs,

Please select one of our surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. RT APPRAISAL

If you are not agreeable to any of the above, we would proceed to appoint a surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We look forward to your reply.

Thank you.

Lionel

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**From:** Rachel Ling [mailto:jin@tcmg.com.sg]  
**Sent:** Monday, 22 July, 2019 4:12 PM  
**To:** Motor Claims SG - SG Common  
**Cc:** 'Ling Leong Hui'; 'Mdm Ling'  
**Subject:** PRE REPAIR INSPECTION NOTICE FOR GT 7458 D | YOUR REF: SKX 8928 P

**Our Ref:** TCMG/GT 7458 D/0719/PHB  
**Your Ref:** SKX 8928 P

Dear Sirs,

**PRE-REPAIR INSPECTION NOTICE**

**ACCIDENT INVOLVING GT 7458 D AND SKX 8928 P ON 11 JULY 2019 ALONG SIMS AVENUE**

We act for **M/s Pauline Hair Salon**, the owner and/or driver of motor vehicle no. **GT 7458 D**, which was involved in an accident along Sims Avenue on 11<sup>th</sup> July 2019 at 20:00 hrs.

We hereby give you **NOTICE** that we are claiming against your insured motor vehicle no. **SKX 8928 P** for damages and/or injuries, costs and disbursements as a result of your insured's negligence.

Kindly let us know if you wish to conduct a pre-repair inspection on our client's motor vehicle at M/s Paul Hoe Batteries & Motor Services, (1 Kaki Bukit Avenue 6 #01-109 - Paul Hoe @ 9623 5068).

If we do not hear from you within the next **two (2) working days**, we shall deem that you have waived the requirement for the pre-repair inspection.

Regards,  
Rachel Ling

TOMMY CHOO, MARK GO LLC  
151 Chin Swee Road  
#14-15/16 Manhattan House  
Singapore 169876

Tel: 6532 2455  
Fax: 6538 9850

**ATTENTION:**

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

**ATTENTION:**

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

MSME19092540 / SME Motor Pte Ltd - Kale Bukit  
ENTRY DATE & TIME: 15/07/2019 17:14  
SUBMITTED BY: Chia Pei Ying

**Your NCD will be affected due to late reporting**  
**Actual e-Filing Submission Date & Time: 15/07/2019 17:19**

### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

#### ACCIDENT STATEMENT

Date Of Report 15/07/2019 17:14  
Date Of Accident 11/07/2019 20:00  
Exact Location Of Accident SIMS AVE  
Country/State of Loss SINGAPORE

#### DETAILS OF OWN VEHICLE

Vehicle Registration Number GT7458D  
**Insured/Policyholder**  
Name Of Registered Owner PAULINE HAIR SALON  
Co Reg No 53146784L  
Email Address NOEMAIL  
Mobile Phone No  
Alternative Phone No OFFICE-94870052

#### Vehicle Particulars

Manufacturer TOYOTA  
Model HIACE  
Exact Purpose for which vehicle was being used at time of accident  
Are you claiming under your own insurance policy for repair to your vehicle? NO  
If No, Please state action to be taken THIRD PARTY  
Vehicle Category COMMERCIAL VEHICLE

#### Insurance Company

Name of Insurance Company EQ INSURANCE COMPANY LTD  
Type Of Coverage COMPREHENSIVE  
Fleet Policy NO  
Policy Number DMCPHQ18-007049  
Cover Note Number

#### Driver

Name of Driver ABDUL HAMID BIN MOHAMED IBRAHIM  
NRIC No S0178227D  
Date Of Birth 27/05/1952  
Occupation OUTDOOR  
Date Of Driving Pass 19/08/1975  
Driving Experience 43 YEARS AND 10 MONTHS  
Gender MALE  
Mobile Number (LOCAL) +65-94870052  
Fax Number  
Contact Number  
Email Address NOEMAIL



Address BLK 374 JURONG EAST ST 32 #03-472  
 Postcode 600374  
 Was driver an employee of the Insured's Company NO  
 If No, Relationship of the Driver with the Insured OTHER --  
 Vehicle Registration Number of Driver's Own Vehicle -  
 Vehicle -  
 Insurance Company of Driver's Own Vehicle -

**General Information of the Accident**

Type Of Accident COLLISION - CHANGE/CROSS LANE  
 Weather Conditions CLEAR  
 Road Surface DRY

**Other Information**

Was any foreign vehicle involved in this accident? NO  
 Number of vehicles (including own vehicle) involved in the accident 2  
 Was any body injured in the Accident? NO  
 Was any injured conveyed to hospital by ambulance? NO  
 Was any other material or property damaged? YES  
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO  
 Number of Passengers (Including Driver) 2  
 Passenger 1 NAME: MARTINI  
 GENDER: FEMALE

**Details of Police Action**

Was the accident reported to the police? NO  
 If Yes, Please state which Police Station  
 Was notice of intended Prosecution given? NO  
 If Yes, against whom?

**Circumstances of Accident**

ON 11/07/2019 AT 8.01PM, I WAS TRAVELLING ALONG SIMS AVE TOWARDS BEDOK WHEN I SUDDENLY HEARD A LOUD BANG. I REALISED VEHICLE B SUDDENLY CUT INTO MY LANE AND HIT ONTO THE FRONT RIGHT PORTION OF MY VEHICLE.

**Attachment(s)**

Are accident photos available for attachment? YES  
 Was there any video captured by Car Camera? NO  
 Was there any audio recorded? NO

**DETAILS OF OTHER VEHICLE PROPERTY 1**

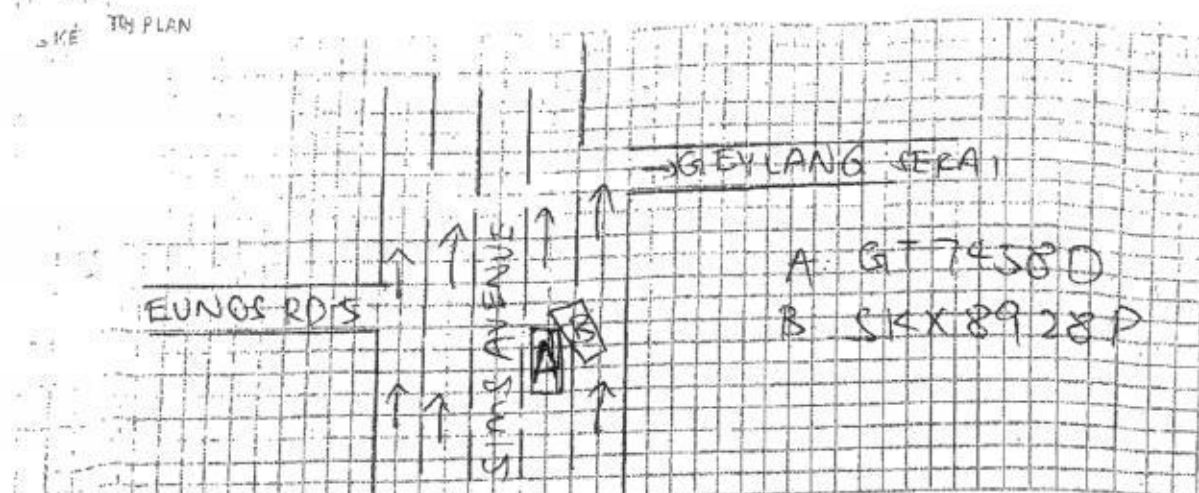
Vehicle Registration Number SKX8928P  
 Vehicle Make/Model/Colour  
 Details Of Properties VEHICLE B  
 Vehicle Category PRIVATE CAR  
 Name of Driver  
 NRIC/Passport Number  
 Contact Number  
 Address  
 Postcode  
 Insurance Company Name



Nature Of Damage

No. Of Passenger (Including Driver)

## Sketch Plan #2 Pg. 1



## DESCRIPTION OF CIRCUMSTANCES OF THE ACCIDENT

On 11/7/19 8.01pm, I was travelling along Sims Avenue towards Bedok when I suddenly heard a loud 'BANG'. I realised Vehicle B suddenly cut into my lane and hit the front right portion of my vehicle.

## DECLARATION

We declare the foregoing particulars are true in every respect.

Policyholder's  
Signature  
Date & Time:



Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

## Sketch Plan Pg. 1

## SKETCH PLAN

## IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

Owner ID Type:	Business
Owner ID:	784L

### Vehicle Details

Vehicle No.:	GT7458D
Vehicle to be Exported:	Yes
Intended Deregistration Date:	01 Nov 2020
Vehicle Make:	TOYOTA
Vehicle Model:	HIACE DIESEL
Primary Colour:	Green
Manufacturing Year:	2000
Engine No.:	5L5003339
Chassis No.:	LH1620012634
Maximum Power Output:	-
Open Market Value:	\$25,413.00
Original Registration Date:	02 Nov 2000
First Registration Date:	02 Nov 2000
Transfer Count:	2
Actual ARF Paid:	\$1,271.00

### Intended PARF Rebate Details

PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00

### Intended COE Rebate Details

COE Expiry Date:	30 Apr 2024
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	5
PQP Paid:	\$13,380.00
COE Rebate Amount:	\$9,358.00
<b>Total Rebate Amount:</b>	<b>\$9,358.00</b>

### Message

Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 24 Jul 2019

OK

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

Owner ID Type:	Business
Owner ID:	784L

### Vehicle Details

Vehicle No.:	GT7458D
Vehicle to be Exported:	No
Intended Deregistration Date:	24 Jul 2019
Vehicle Make:	TOYOTA
Vehicle Model:	HIACE DIESEL
Primary Colour:	Green
Manufacturing Year:	2000
Engine No.:	5L5003339
Chassis No.:	LH1620012634
Maximum Power Output:	-
Open Market Value:	\$25,413.00
Original Registration Date:	02 Nov 2000
First Registration Date:	02 Nov 2000
Transfer Count:	2
Actual ARF Paid:	\$1,271.00

### Intended PARF Rebate Details

PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00

### Intended COE Rebate Details

COE Expiry Date:	30 Apr 2024
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	5

PQP Paid:	\$13,380.00
-----------	-------------

COE Rebate Amount:	\$12,755.00
--------------------	-------------

<b>Total Rebate Amount:</b>	<b>\$12,755.00</b>
-----------------------------	--------------------

### Message

Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

12755  
- 9358 Ba/coe  
= 3397

The information contained herein is correct as at 24 Jul 2019

OK

New Cars

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Directory

Products

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Articles

F


**CYCLE & CARRIAGE  
GARAGE SALE**

RSVP NOW

Management and demo units from \$50,000 with COE

hiace

Price Range

Depreciation

&gt; 10 year(s)

Vehicle Type

Home » Used Cars » Yes Motoring » Toyota Hiace 2.5M (COE till 04/2020)

## Toyota Hiace 2.5M (COE till 04/2020)

Overview

Financial

Accessories

Similar

Research

Photos

Map

SINGAPORE  
ENTERPRISE  
AWARDS 2016Singapore  
Vehicle  
Traders  
AssociationQBE  
Authorised Agent for Road Traffic Insurance

Price \$13,800

Lifespan

12-Apr-2025

Depreciation ② \$19,150 /yr

Reg Date

13-Apr-2005  
(8mths 19days COE left)

Mileage N.A.

Manufactured ②

2005

Road Tax ② N.A.

Transmission

Manual

Dereg Value ② \$3,985 as of today (change)

OMV ②

\$23,804

COE ② \$27,653

ARF ②

\$1,191

Engine Cap 2,494 cc

No. of Owners ② 2

Curb Weight ② 1,740 kg

Type of Vehicle Van

### Features

View specs of the Toyota Hiace

### Description

Reliable Unit As It Is Condition. Good For Another 5 Years Renewal.

### Category

COE Car, Premium Ad Car

### Status

Available

### Resource

Compare

- Free



Shortlist

Com

Report Error

M

### Seller Information

Company

Yes

» de

» 28

Address

210.1

Seac

Location

Car 1

Contact Person(s)

CS Li

Rahn

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	12 Jul 2019 <a href="#">Edit Reg</a>		22 Jul 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$0.00</b> <a href="#">Edit Estimates</a>	<b>S\$0.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main

Reference

Claim Details

Documents

[Show All](#)

### CLAIM SUBFOLDER DETAILS

Insured:	Lim Jiunn Chieh, ID: S76010571		[Created by adjuster]
Main Claimant:	PAULINE HAIR SALON, Co. Reg. No.: 53146784L		
Vehicle Reg. No.:	GT7458D	Date of Loss:	11/07/2019 00:00 - :59 [224 Months and 9 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 1201900020203	Policy/Cover Note No.:	PNCV2018-00000215
Vehicle Reg. No. (Insured):	SKX8928P	Policy No. (Claimant):	
		Excess:	
Repairer:	Paul Hoe Batteries & Motor Services (HQ) 1 KAKI BUKIT AVE 6 #01-109, 417883 Kaki Bukit - Tel:		
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Lionel Tan]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 01/08/2019]		

### ASSOCIATED MAIL RECEIVED

There are no mail for this case.

[View All](#)[Compose Case Mail](#)

### ALL ASSOCIATED TASKS

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)





## Claim Documents

**\*GT7458D (1201900020203)**  
**[SKX8928P]**

TP

**PAULINE HAIR SALON**

**Jul 11 2019 12:00AM**

**[Lim Jiunn Chieh]**

**Paul Hoe Batteries & Motor Services**

[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)

**View** [View in Browser](#) ▼

### Photos/Images

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	3 per page ▼	Thumbnail	Print
1	29/07/19 12:01	General View	1	Load JPG	✓
2	29/07/19 12:01	General View	1	Load JPG	✓
3	29/07/19 12:01	General View	1	Load JPG	✓
4	29/07/19 12:01	General View	1	Load JPG	✓
5	29/07/19 12:01	General View	1	Load JPG	✓
6	29/07/19 12:01	General View	1	Load JPG	✓
7	29/07/19 12:01	General View	1	Load JPG	✓
8	29/07/19 12:01	General View	1	Load JPG	✓
9	29/07/19 12:01	General View	1	Load JPG	✓
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14	29/07/19 12:01	General View	1	Load JPG	✓
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19	29/07/19 12:01	General View	1	Load JPG	✓
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26	29/07/19 12:01	General View	1	Load JPG	✓
27	29/07/19 12:01	General View	1	Load JPG	✓
28	29/07/19 12:05	Reinspection Photo	1	Load JPG	✓
29	29/07/19 12:05	Reinspection Photo	1	Load JPG	✓
30	29/07/19 12:05	Reinspection Photo	1	Load JPG	✓
31	29/07/19 12:05	Reinspection Photo	1	Load JPG	✓
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35	29/07/19 12:05	Reinspection Photo	1	Load JPG	✓

Photos/Images			3 per page ▼	✓
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		
36	29/07/19 12:05	Reinspection Photo		Thumbnail Print
37	29/07/19 12:05	Reinspection Photo		Load JPG ✓
38	29/07/19 12:05	Reinspection Photo		Load JPG ✓
39	29/07/19 12:05	Reinspection Photo		Load JPG ✓
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42	29/07/19 12:05	Reinspection Photo		Load JPG ✓
43	29/07/19 12:05	Reinspection Photo		Load JPG ✓
44	29/07/19 12:05	Reinspection Photo		Load JPG ✓
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Documentation			1 per page ▼	✓
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)		
1	24/07/19 14:18	E-filed GIA report		Thumbnail Print
				Load PDF

## Documents Checklist

### DOCUMENTS CHECKLIST

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### Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

**Our File No:** CS3/FWD19012966/UCF3S2  
**Date:** 01/08/2019

REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNCV2018-00000215  
**Claimant Vehicle No :** GT7458D **Insured Vehicle No :** SKX8928P  
 Date of Loss: 11/07/2019 Nature of Claim: TP Claim No: 1201900020203

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **GT7458D**  
 Make & Model: TOYOTA HIACE 3.0 DX DIESEL TBO AT 2WD, 3.0 D (A) Engine No: 5L5003339  
 Reg. Date: 02/11/2000 (Man. Year: 2000) Chassis No: LH1620012634  
 Colour: Blue Odometer: 575994 km  
 Engine Capacity: 2986 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 185 R14 Rear Tyre Size: 185 R14  
 Front Left Side: KAPSEN 6 mm Rear Left Side: VANMAX 6 mm  
 Front Right Side: KAPSEN 6 mm Rear Right Side: VANMAX 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Nett Amount (S\$)</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	

INSPECTION

Date of Assignment: 22/07/2019  
 Date Inspected: 23/07/2019 Inspected At: Paul Hoe Batteries & Motor Services (HQ)  
 1 KAKI BUKIT AVE 6 #01-109  
 Singapore 417883  
 Estimated Period of Repair: 3.0 days

**Adjuster:** MARCUS CHUA

**Manager:** CELINE FONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
- B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.  
THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.
- C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$1,500.00 - \$2,000.00

## REPAIR DETAILS

### Reference

<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 01 Aug 2019)
<b>Parts:</b>	143	AUDI A3 1.4 TFSI AMBIENTE MY 15 (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for GT7458D)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

### Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >