

22/03/2002

ASS. REC. BY:

REF: CS/MSG19012958/AGV4302

Special Instruction:

Surveyor: Adrian

ASSIGNMENT (Office)

From (Person): Irene Tan Gekling MSGDate/Time: 23/7/19

Estimated Cost: \_\_\_\_\_ Bill to: \_\_\_\_\_

OD/TP/WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SMC 3769BInsured: SGK 5242Uat Workshop m/s People Vehicle Recovery servicesTel: 67433246of Blk 3023A Ubi Road 1 #01-60Policy No: 29002696QMXClaim No: 600347

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

Make of Veh:

(Client's Record)

D.O.A. 20.7.2019

CA / REV / REP. / REV 24 HRS

Date/Time: 23/7/19 2:00pm <sup>sup</sup> Person Contacted: Apple

H.O.D. Endorsement: \_\_\_\_\_

Vehicle IN OUT

Date/Time Action/Instruction (✓) Estimate

SMC 3769B X

SGK 5242U X

25/7/19 Informed Irene pending workshop est by merimen

16/8/19 Adrian confirmed LS \$2200 (Ref 5571.33, 5410)

16/8/19 Send preli revised via merimen

ASS. REC. BY:

Adrian

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 4 days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Veh No: SMC3769B Yr Regn: 2018 / JneType: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Prius C c.c. 1497Colour: White A/C: Insured / Std / NI / NASp. Reading: 56585 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: JTDKD3B3101613406Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 185/60R15R: 185/60R15BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. \_\_\_\_\_ D.O.I. 25/07/19Survey held at PeopleDes. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TP MS16

RECEIVED 19 AUG 2019

mv:

pv:

Nett:

Date/Time, File Pass to?

Date/Time, File Return to?

1) 16/8 - typist

2)

3)

4)

5)

5)

Preli. Report:

Final Report:

Part Prices Check:

IN

OUT

Survey Fee:

Date:

Basic &amp; Add.

S + RS, SI

Photos

Others

TOTAL

15011161

## ...CLAIM SUBFOLDER...(New Assignment)

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	22 Jul 2019		23 Jul 2019 13:30 Assign				<b>New Assignment</b> Cancel Case

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b>			<b>[Created by insurer]</b>						
Insured:	CHUA HIANG CHIAW, ID: S1129524Z, Tel: +6596271736, Email: NOEMAIL								
Main Claimant:	CHUA SIA YONG, ID: S1709897G								
Vehicle Reg. No.:	SMC3769B	Date of Loss:	20/07/2019 14:00 - :59 [12 Months and 21 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 600347	Policy/Cover Note No.:	29002696QMX (Comprehensive) Coverage: 16/08/2018 - 15/08/2019						
Vehicle Reg. No. (Insured):	SGK5242U	Policy No. (Claimant):							
		Excess:							
Repairer:	People's Vehicle Recovery Service (HQ) Blk 3023A Ubi Rd 1, #01-60, 408717 Ubi - Tel: 67433246								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Irene Tan Gek Ing - 6594 2541]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 24/07/2019]								
Driver/Custodian (Insured):	CHUA HIANG CHIAW (64 / Male) , NRIC: S1129524Z, Tel: +6596271736 Email: NOEMAIL								
Adj Asg. Remarks:	on WP. Liab:100% Assign LKK Apple 6743 3246								
<b>ASSOCIATED MAIL RECEIVED</b>			<a href="#">View All</a> <a href="#">Compose Case Mail</a>						
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b>									
<a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To:	MSIG Insurance (Singapore) Pte. Ltd. 4 Shenton Way #21-01 SGX Centre 2 Singapore 068807	From:	LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
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Attn: Irene Tan Gek Ing Date: 16 Aug 2019

**Preliminary Advice**

Insured Vehicle No	: SGK5242U	Accident Date	: 20/07/2019
TP Vehicle No	: SMC3769B	Assignment Date	: 23/07/2019
Make	: TOYOTA PRIUS	Est. Duration of Repair	: 4
Date of Inspection	: 25/07/2019		
Inspection At	PEOPLE'S VEHICLE RECOVERY SERVICE (HQ) BLK 3023A UBI RD 1, #01-60 SINGAPORE 408717		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages o/s body and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	4,771.33
Revised Amount	:S\$	2,200.00 (LUMP SUM)
Check Items (Estimated)	:S\$	0.00
Total	:S\$	2,200.00

Lump Sum Repair :S\$

**Total Loss Consideration**

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

**Remarks**

( ) The vehicle is economical/not economical for repair.

( X ) The above survey was conducted on a 'without prejudice' basis.

## View Sent Message

This mail is associated with :

**\*SMC3769B (600347)**

**[SGK5242U]**

TP

CHUA SIA YONG

Jul 20 2019 2:00PM

[CHUA HIANG CHIAW]

People's Vehicle Recovery Service

[Resend](#)[View Recipients](#)[Print Message](#)[Delete Message](#)[Forward](#)

**From** LKK Auto Consultants Pte Ltd (LKK\_HQ), sent on **25/07/2019 17:26 PM.**

**To** MSI\_ITAN

**Subject** TP SURVEY REPORT SMC 3769B

Dear Irene,

Please be informed that we have inspected the vehicle SMC 3769B on 25/7/2019.

We are pending estimate from repairer.

Best Regards,

Veron Chen

### DOCUMENTS SUMMARY

There are no documents.

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	22/07/2019 11:02
Date Of Accident	20/07/2019 14:00
Exact Location Of Accident	JUNCTION OF MARTIA ROAD & ST.PATRICK ROAD
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMC3769B
<b>Insured/Policyholder</b>	
Name Of Registered Owner	CHUA SIA YONG
NRIC No	S1709897G
Email Address	LEOCHUA.9897@GMAIL.COM
Mobile Phone No	(LOCAL) +65-93686241
Alternative Phone No	OTHERS-93686241

### Vehicle Particulars

Manufacturer	TOYOTA
Model	PRIUS-1.5 HYBRID CVT (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE HIRE

### Insurance Company

Name of Insurance Company	FWD SINGAPORE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	PNCV2019-00000652
Cover Note Number	

### Driver

Name of Driver	CHUA SIA YONG
NRIC No	S1709897G
Date Of Birth	29/08/1965
Occupation	INDOOR
Date Of Driving Pass	29/06/1983
Driving Experience	36 YEARS AND 0 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-93686241
Fax Number	
Contact Number	OTHERS-93686241
EMail Address	LEOCHUA.9897@GMAIL.COM

Address	BLK 56 PIPIT ROAD #10-22 SINGAPORE
Postcode	370056
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - CROSS JUNCTION
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : PAX 1 GENDER: : MALE

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER TO THE ATTACH STATEMENT RECORDED BY PEI WEN - PROGRESSIVE CAR CARE PTE LTD TEL 6741 5336

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SGK5242U
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	

No. Of Passenger (Including Driver)

**DETAILS OF INJURED PERSON 1**

Name CHUA SIA YONG

Approximate Age

Injuries Sustain

Injured person in which vehicle? SMC3769B

Were seat belts worn?

Was this injured conveyed to hospital by ambulance?

Address

Postcode



## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

#### 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the Information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time: 22/07/2019

11:15 AM

Driver's Signature

(If driver is not the policyholder)

Date & Time:

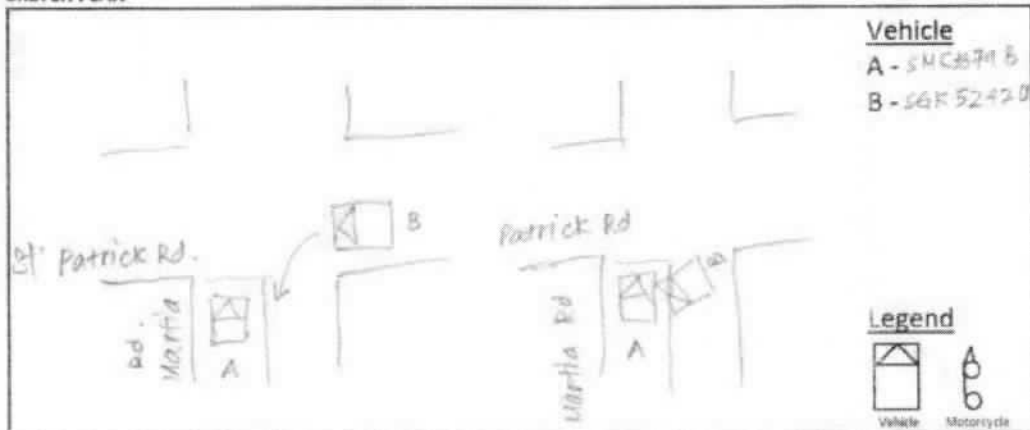
Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.: 

# Sketch Plan #2

## SKETCH PLAN



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 20/07/2019, at about 14:00 hours, I was driving along Marlia Road towards Patrick Road. At the junction of these two roads, I stopped before the stop line, waiting for road to clear before turning into Patrick Road. A vehicle SGK 5242U came from Patrick Road. I noticed the driver was very distracted and looking around while his car was still in motion, with signal light not turning on, the vehicle SGK 5242U just turned into Marlia Road, but with big turning angle and came straight towards my vehicle, still stopped before the stop line. I horned and the driver of vehicle SGK 5242U startled and jammed brake, but still hitting my vehicle, causing damage to the front right door and mud guard dented. There was a passenger in my vehicle at the time of accident. That's all I have to say.

## DECLARATION

I/We declare the foregoing particulars are true in every respect.  
Please be advised that your insurer may have a fourteen (14) days clause whereby the claim against own policy must be made within the stipulated time frame from the day of occurrence. Kindly check your policy for more details.

Policyholder's Signature

Date & Time: 22/07/2019

11.15 AM

Driver's Signature

(If driver is not the policyholder)

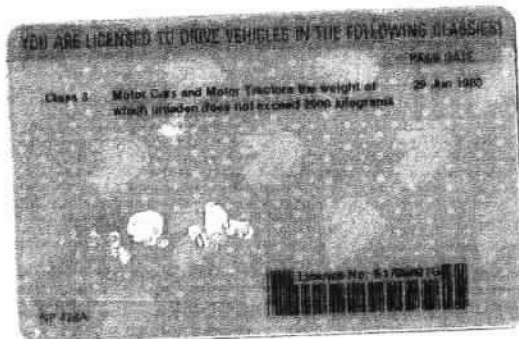
Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

## DRIVER NRIC &amp; LICENSE Pg. 1





# SINGAPORE POLICE FORCE



T/20190724/2204

1 of 3

Police Station Of Origin:  
MacPherson NPP  
54 Pipit Road #01-82/84 SINGAPORE  
370054  
Tel No: 1800-7449999

Report No. T/20190724/2204

**REPORT OF A TRAFFIC ACCIDENT**

Date/Time Report Made: 24/07/2019 21:37	Video Report No.:	Station Diary No.: 47
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<b>Informant's Particulars</b>			
Name of Informant: CHUA SIA YONG		Address: APT BLK 56 PIPIT ROAD #10-22 SINGAPORE 370056	
ID Type / ID No.: NRIC NO / S1709897G		Contact No.: Home/Office: Mobile: 93686241	
Nationality: SINGAPORE CITIZEN		Email:	
Sex: Male	Age: 53	Date of Birth: 29/08/1965	Type of Informant: Driver
Race: Chinese		Language:	Institution / School Name:
Occupation: Retail/Shop sales manager		Driving Licence Information: Class: 3 Date of Expiry:	

<b>General Information of the Accident</b>				
Type of Accident:	Non-Injury Others	Drink Drive: No	Date/Time of Accident: 20/07/2019 14:00	Type of Location: X-Junction
Location: Along Road 1 MARTIA ROAD				
Junction of Martia Road & St.Patrick Road.				
Weather: Clear		Road Surface: Dry		Road Speed Limit:
Traffic Flow: One Way		Traffic Control: Not Controlled		Traffic Volume:
Type of Collision: Between Moving Vehicles - Head On				Anyone conveyed by ambulance: No

Details of Vehicle Involved						
Vehicle No.	Type	Make	Model	Color	Condition	No. of Passenger
SGK5242U	Car				Slightly Damaged	0
SMC3769B	Car	TOYOTA	PRIUS C HYBRID 1.5 CVT	Beige	Slightly Damaged	1

Details of Vehicle Insurance				
Vehicle No.	Insurance Company	Insurance No.	Effective	Expiry Date
SMC3769B	FWD Singapore Pte. Ltd	PNCV2019-00000652	29/06/2019	28/06/2020



**SINGAPORE  
POLICE FORCE**



T/20190724/2204

3 of 3

Report No. T/20190724/2204

Police Station Of Origin:  
MacPherson NPP  
54 Pipit Road #01-82/84 SINGAPORE  
370054  
Tel No: 1800-7449999

**CONTINUATION OF REPORT**

**Sketch Plan**

Informant is not able to provide sketch plan

**IMPORTANT:** Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report:  
G /  
Sgt 1 YIP YONG NAN

Signature Of Interpreter:  
Not applicable

Officer In Charge Of Case:  
TP / GIA /  
Staff Sgt WONG SIEU LUI  
Contact No.: 65476151

Signature Of Informant:

Date/Time:  
24/07/2019 21:37

Classification Of Case:

Authentication Stamp  
NP168



**SINGAPORE  
POLICE FORCE**



T/20190724/2204

Police Station Of Origin:  
MacPherson NPP  
54 Pipit Road #01-82/84 SINGAPORE  
370054  
Tel No: 1800-7449999

2 of 3

Report No. T/20190724/2204

**CONTINUATION OF REPORT**

**Brief Details.**

On 20 July 2019, at about 1400hrs, i was driving along Martia Road towards Patrick Road. At the Junction of these two roads. I stopped before the stop line, waiting for the road to clear before turning into st.patrick road. A vehicle SGK5242U came from St.Patrick road, i noticed that the driver was distracted and looking around while is car was still in motion with signal light not turning on. The vehicle just turned into Martia road, but with a big angle and came straight towards my vehicle. I honk at the vehicle however the vehicle collided to my vehicle, causing damage to front right door and mud guard was dented. There was a passenger in my vehicle at the time of the accident.

# PEOPLE'S VEHICLE RECOVERY SERVICE

BLK 3023-A UBI ROAD 1 #01-60 SINGAPORE 408717

Tel No. : 67433246/ 67438552 Fax No. : 67430013

E-Mail : peoplevehicle@gmail.com

Tax Reg. No. : M90001895E Buss. Reg. No. : 31800200X

MSIG INSURANCE (SINGAPORE) PTE LTD

4 SHENTON WAY #21-01

SGX CENTRE 2 (S) 068807

Attention : Motor Claim Department

Contact : 68277888 Fax No. : 6827 7800

TPMS 1/1

Veron.

Estimate : ES19023

Date : 23/07/2019

Vehicle Num. : SMC 3769 B

Make/Model : TOYOTA PRIUS

Chassis/Eng# :

Accident Date : 20/07/2019

Claim No. : TT 353-19

Reference : SGK 5242 U

Policy No. : FWD PNCV2019-00000652

S/N	Quantity	Particular	Unit Price	Amount S\$
LIST ITEMS :				
1.	1	FENDER R/H FRT <i>Replaced</i>		424.70 ✓
2.	1	HYBRID EMBLEM <i>New</i>		98.50 ✓
3.	1	DOOR R/H FRT <i>Replaced</i>		1,025.81 ✓
4.	2	DOOR HINGE R/H FRT <i>New</i>		180.36 ✓
5.	1	DOOR OUTER MOULDING R/H FRT <i>New</i>		280.60 ✓
6.	1	DOOR BLACK TAPE R/H FRT <i>New</i>		98.10 ✓
7.	1	DOOR RUBBER R/H FRT <i>New</i>		354.20 ✓
8.	1	FENDER INNER SHIELD R/H FRT <i>Replaced</i>		165.94 ✓
9.	8	FENDER INNER SHIELD CLIP R/H FRT <i>New</i>		46.40 ✓
10.	1	WHEEL BEARING HUP R/H FRT <i>New</i>		420.50 ✓
List Total S\$ :				3,095.11
25.00% Discount S\$ :				773.78
				2,321.33
SPECIAL NETT ITEMS :				
1.	1	SPORT RIM R/H FRT <i>New</i>		480.00 ✓
Special Nett Total S\$ :				480.00
LABOUR :				
REMOVE & REPLACE ACCIDENT DAMAGED PARTS				800.00
				400

CONTINUE / ...

# PEOPLE'S VEHICLE RECOVERY SERVICE

BLK 3023-A UBI ROAD 1 #01-60 SINGAPORE 408717

Tel No. : 67433246/ 67438552 Fax No. : 67430013

E-Mail : peoplevehicle@gmail.com

Tax Reg. No. : M90001895E Buss. Reg. No. : 31800200X

MSIG INSURANCE (SINGAPORE) PTE LTD  
4 SHENTON WAY #21-01  
SGX CENTRE 2 (S) 068807

Attention : Motor Claim Department

Contact : 68277888 Fax No. : 6827 7800

**Estimate : ES19023**

Date : 23/07/2019

Vehicle Num. : SMC 3769 B

Make/Model : TOYOTA PRIUS

Chassis/Eng# :

Accident Date : 20/07/2019

Claim No. : TT 353-19

Reference : SGK 5242 U

Policy No. : FWD PNCV2019-00000652

S/N	Quantity	Particular	Unit Price	Amount S\$
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SPRAY PAINTING ACCIDENT EFFECT PARTS  
COMPUTERIZED WHEEL ALIGNMENT  
CHECKING WIRING  
REMOVE AND REFIX UNDERCARRIAGE  
UNDERCOAT

Labour Total S\$ :

750.00 400  
80.00 ✓  
~~60.00~~ 30  
180.00 x  
100.00 x

1,970.00

total: 2785.58  
h/s: 2.2K

Adrian Lj  
h/s 25/07/19.  
04 Days.

SingDollars : Four Thousand Seven Hundred Seventy-One & Cents Thirty-Three Only

E. & O.E.

Total S\$ :

4,771.33

for PEOPLE'S VEHICLE RECOVERY SERVICE

Computer Generated Invoice.No Signature Required.

LKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



### ...CLAIM SUBFOLDER...(Pending for Survey Report)






















CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	22 Jul 2019		23 Jul 2019 13:30 <a href="#">Edit Adj Rpt</a>	<b>S\$2,200.00</b> <a href="#">Edit Estimates</a>	<b>S\$2,200.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>									
Insured:	CHUA HIANG CHIAW, ID: S1129524Z, Tel: +6596271736, Email: NOEMAIL								
Main Claimant:	CHUA SIA YONG, ID: S1709897G								
Vehicle Reg. No.:	SMC3769B	Date of Loss:	20/07/2019 14:00 - :59 [12 Months and 21 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 600347	Policy/Cover Note No.:	29002696QMX (Comprehensive) Coverage: 16/08/2018 - 15/08/2019						
Vehicle Reg. No. (Insured):	SGK5242U	Policy No. (Claimant):							
		Excess:							
Repairer:	People's Vehicle Recovery Service (HQ) Blk 3023A Ubi Rd 1, #01-60, 408717 Ubi - Tel: 67433246								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Irene Tan Gek Ing - 6594 2541]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 22/08/2019]								
Driver/Custodian (Insured):	CHUA HIANG CHIAW (64 / Male) , NRIC: S1129524Z, Tel: +6596271736 Email: NOEMAIL								
Adj Asg. Remarks:	on WP. Liab:100% Assign LKK Apple 6743 3246								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

**\*SMC3769B (600347)**  
**[SGK5242U]**  
**TP**  
**CHUA SIA YONG**  
**Jul 20 2019 2:00PM**  
**[CHUA HIANG CHIAW]**  
**People's Vehicle Recovery Service**

<a href="#">Upload Documents</a> <a href="#">Upload Photos</a> <a href="#">Compose New Letter</a>			<b>View</b> <a href="#">View in Browser</a>	
<b>Assessment Reports</b>			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	22/07/19 13:45	<b>Accident Statement</b> From: SC - Reg. No: SGK5242U, Claimant: CHUA HIANG CHIAW	 Load HTM	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	16/08/19 16:12	<b>Adjuster Immediate Advice</b>	 Load HTM	
<b>Photos/Images</b>			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	16/08/19 14:21	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
2	16/08/19 14:21	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
3	16/08/19 14:21	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
4	16/08/19 14:21	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
5	16/08/19 14:21	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
6	16/08/19 14:21	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
7	16/08/19 14:21	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
8	16/08/19 14:21	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
9	16/08/19 14:21	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
10	16/08/19 14:21	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
11	16/08/19 14:21	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
12	16/08/19 14:21	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
13	16/08/19 14:21	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
<b>Documentation</b>			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	22/07/19 13:45	<b>Policy</b> From: SC - Reg. No: SGK5242U, Claimant: CHUA HIANG CHIAW	 Load PDF	
2	22/07/19 13:49	<b>TP SMC3769B E-FILE REPORT</b>	 Load PDF	
3	22/07/19 13:49	<b>PRI from People's Vehicle Recovery Service</b>	 Load PDF	
4	22/07/19 13:49	<b>LTA Search</b>	 Load PDF	
5	22/07/19 17:10	<b>email sje list to tp</b>	 Load PDF	
6	22/07/19 18:43	<b>email to workshop</b>	 Load PDF	

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b> <span style="float: right;"> <a href="#">Reset</a> <a href="#">Save</a> <a href="#">Print</a> </span>
There are no document checklists configured.
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 100px; margin-top: 5px;"></div>

**Show Remarks To:** ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG19012958/AGVF3E2

Date: 19/08/2019

## REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: 29002696QMX

Claimant Vehicle No: SMC3769B

Insured Vehicle No: SGK5242U

Date of Loss: 20/07/2019

Nature of Claim: TP

Claim No: 600347

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SMC3769B

Make &amp; Model: TOYOTA PRIUS, 1.5 HYBRID CVT (A)

Engine No: 1NZ8532349

Reg. Date: 29/06/2018 (Man. Year: 2018)

Chassis No: JTDKD3B3101613406

Colour: White

Odometer: 56585 km

Engine Capacity: 1497 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No

Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 185/60 R15

Rear Tyre Size: 185/60 R15

Front Left Side: Bridgestone 6 mm

Rear Left Side: Bridgestone 6 mm

Front Right Side: Bridgestone 6 mm

Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,801.33	1,874.59	926.74	33.08
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,970.00	910.00	1,060.00	53.81
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>4,771.33</b>	<b>2,784.59</b>	<b>1,986.74</b>	<b>41.64</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>2,200.00</b>		
<b>(S\$)</b>	<b>4,771.33</b>	<b>2,200.00</b>	<b>2,571.33</b>	<b>53.89</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>333.99</b>	<b>154.00</b>	<b>179.99</b>	<b>53.89</b>
<b>Nett Amount (S\$)</b>	<b>5,105.32</b>	<b>2,354.00</b>	<b>2,751.32</b>	<b>53.89</b>

## INSPECTION

Date of Assignment: 23/07/2019

Date Inspected: 25/07/2019 Inspected At:

People's Vehicle Recovery Service (HQ)  
Blk 3023A Ubi Rd 1, #01-60  
Singapore 408717

Estimated Period of Repair: 4.0 days

**Adjuster:** XING GUO QIANG

**Manager:** VERON CHEN

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Reference

<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 19 Aug 2019)
<b>Parts:</b>	144	TOYOTA PRIUS 1.5 HYBRID CVT (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SMC3769B)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FENDER R/H FRT	Dented	424.70 FL	*424.70 FL
2	1		*HYBRID EMBLEM	Necessary	98.50 FL	*98.50 FL
3	1		*DOOR R/H FRT	Dented	1,025.81 FL	*1,025.81 FL
4	2		*DOOR HINGE R/H FRT	Not Necessary	180.36 FL	*- FL
5	1		*DOOR OUTER MOULDING R/H FRT	Not Necessary	280.60 FL	*- FL
6	1		*DOOR BLACK TAPE R/H FRT	Necessary	98.10 FL	*98.10 FL
7	1		*DOOR RUBBER R/H FRT	Not Necessary	354.20 FL	*- FL
8	1		*FENDER INNER SHIELD R/H FRT	Deformed	165.94 FL	*165.94 FL
9	8		*FENDER INNER SHIELD CLIP R/H FRT	Necessary	46.40 FL	*46.40 FL
10	1		*WHEEL BEARING HUP R/H FRT	Not Necessary	420.50 FL	*- FL
11	1		*SPORT RIM R/H FRT	Cut	480.00 FS	*480.00 FS
					<b>Sub Total (\$\$)</b>	<b>3,575.11 2,339.45</b>
					<b>- List Item Discount on L Items 25.00/25.00% (\$\$)</b>	<b>773.78 464.86</b>
					<b>Total Parts (\$\$)</b>	<b>2,801.33 1,874.59</b>

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	REMOVE & REPLACE ACCIDENT DAMAGED PARTS	New	800.00	400.00
2	SPRAY PAINTING ACCIDENT EFFECT PARTS	New	750.00	400.00
3	COMPUTERIZED WHEEL ALIGNMENT	New	80.00	80.00
4	CHECKING WIRING	New	60.00	30.00
5	REMOVE AND REFIX UNDERCARRIAGE	New	180.00	0.00
6	UNDERCOAT	New	100.00	0.00
Gross Labour Cost (S\$)			<b>1,970.00</b>	<b>910.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >