

Lionel.

CC 4, RW 190 12955, Kras 1/2

Surveyor:

Adrian

DOI:

ASSIGNMENT

30/7/2019

Date / Time:

27/7/2019

Registered in Merinen:

31/7/2019

Pre-assign / CCU / FTE



Insured Vehicle No.:

FEB 7436 X

Claim No.:

Name of Insured:

Mohamad Nor Bin Mohamad

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A:

27/7/2019

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SMF 3424E



INSRS:

WSP:

Tel:

N-51

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

URGENT

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

27

If NO or B 28, Ass. Lin:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

(\$

x

days)

Loss of Income (LOI):

S\$

(\$

x

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

CORRECT

Up

ASS. REC. BY:

REF: CS / FWD / 9012955 / Mf3

Special Instruction:

SURVEYOR: Adrian

ASSIGNMENT (Office)

From (Person):

Lionel Tan

of

FWD

Date/Time:

22/7/19

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SMF 3424E

Insured:

FB37436X

at Workshop m/s

NSI Automotive P/L

Tel:

68420051

of

2 Kaki Bukit Ave 2 # 01-17/18

Policy No:

Claim No:

Sum Insured:

Excess:

Make of Veh:

D.O.A.

(Client's Record)

CA / REV / REP. / REV 24 HRS

(PRS)

H.O.D. Endorsement:

Date/Time:

23/7/19

1330 HRS

Person Contacted:

Zi Ting

Vehicle IN/OUT

Date/Time

Action/Instruction (✓) Estimate

SMF 3424E

NA / AIG / 9012922 / 24 QA = 22/7/19

FB37436X

11

31/7/19 @ 10:22am checked with Zi Ting, they agreed to do 'DS'.

REF:

Adrian

ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

|     |     |
|-----|-----|
|     |     |
| N/S | O/S |
|     |     |

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 03 days Res.: Yes or NoLum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Vehicle: IN / OUT

Person Contacted: \_\_\_\_\_

Veh No: SMF3424E Yr Regn: 2018 / NovType: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Noah Hybrid cc 1797Colour: White AC: Insured / Std / NI / NASp. Reading 50618 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: ZWR800340648Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / STD / STD A/Rim orTyre Size: F: 195/65R15R: 195/65R15

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Hutibend

Front

Rear

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. \_\_\_\_\_ D.O.I. 30/07/19Survey held at N51Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TP FND.

US \$ 1450 Cred B 1405.w/ 50%

MV:

PV:

Nett:

Date/Time, File Pass to?

Date/Time, File Return to?

|              |    |
|--------------|----|
| 1)           | 2) |
| 3)           | 4) |
| 5)           | 6) |
| Final Report |    |
| Final Report |    |

Part Prices Check:

IN

OUT

Survey Fee:

Basic &amp; Add.

S + RS, SI

Photos

Others

TOTAL

Date:

# N-51 AUTOMOTIVE PTE LTD

Kaki Bukit AutoHub  
2 Kaki Bukit Ave 2  
#01-17 / #01-18 / Heavy Vehicle #01-08 / Spray Painting #02-27  
Singapore 417921 Tel No. : +65 6842 0051 Fax No. : +65 6741 0510  
E-Mail : sales@n51.com.sg  
Company Reg. No. : 200616038C  
GST Registration No. : 200616038C

TWINCAR LEASING PTE LTD  
2 KAKI BUKIT AVE 2 #01-17 KAKI BUKIT  
AUTOHUB  
SINGAPORE 417921

Contact : 83802233

TP FWD.

Vivian.

## ESTIMATE

Repair Code : CLM15406

Date in : 22/07/2019

Vehicle Num. : SMF3424E

Model : TOYOTA NOAH HYBRID 7-SEATER 1.8X CVT

Chassis/Eng# : ZWR800340648/2ZR0C24694

## Parts and Labour Assesment

| Description of part                                | Qty          | Unit Price | Amount            |
|--|--------------|------------|-------------------|
| REAR BUMPER <i>del</i>                             | 1            | 968.00     | 968.00 ✓          |
| REAR BUMPER REFLECTOR LH <i>crash</i>              | 1            | 97.00      | 97.00 ✓           |
| REAR BUMPER SIDE RETAINER L/R <i>crash</i>         | 2            | 98.00      | 196.00 <i>98</i>  |
| REAR BUMPER TOW HOOK COVER <i>del</i>              | 1            | 59.00      | 59.00 ✓           |
| REAR TAILLAMP LOWER GARNISH LH <i>del</i>          | 1            | 197.00     | 197.00 ✓          |
| REAR TAILLAMP LOWER GARNISH RETAINER LH <i>del</i> | 1            | 143.00     | 143.00 ✓          |
| Subtotal before discount                           |              |            | 1,660.00          |
| Percentage discount 25%                            |              |            | 415.00            |
| Sub-total 1  |              |            | 1,245.00          |
| REAR BUMPER CLIPS - SET <i>del</i>                 | 1 <i>230</i> | 80.00      | 80.00 <i>30</i>   |
| REAR BUMPER REVERSE SENSOR - SET <i>Damaged</i>    | 1            | 350.00     | 350.00 <i>200</i> |
| Subtotal before discount                           |              |            | 430.00            |
| Percentage discount 0%                             |              |            | 0.00              |
| Sub-total 2  |              |            | 430.00            |
| Parts-total  |              |            | 1,675.00          |

## LABOUR

To remove, reinstall electrical wiring harness, check lighting, and rewire for parking sensor.

100.00 *30*

To re-spray painting on the change bodyparts, repair portion, and where consistent to the accident.

600.00 *200*

To provide labour, workmanship to change the above damaged bodyparts, repair, re-construct and re-align body structure, body alignments and damaged consistent to the accident.

400.00 *200*



# N-51 AUTOMOTIVE PTE LTD

Kaki Bukit AutoHub

2 Kaki Bukit Ave 2

#01-17 / #01-18 / Heavy Vehicle #01-08 / Spray Painting #02-27

Singapore 417921 Tel No. : +65 6842 0051 Fax No. : +65 6741 0510

E-Mail : sales@n51.com.sg

Company Reg. No. : 200616038C

GST Registration No. : 200616038C

TWINCAR LEASING PTE LTD

2 KAKI BUKIT AVE 2 #01-17 KAKI BUKIT

AUTOHUB

SINGAPORE 417921

Contact : 83802233

## ESTIMATE

Repair Code : CLM15406

Date in : 22/07/2019

Vehicle Num. : SMF3424E

Model : TOYOTA NOAH HYBRID 7-SEATER 1.8X CVT

Chassis/Eng# : ZWR800340648/2ZR0C24694

To apply anti-rust chemical on repaired and replaced panel.

120.00

SSD  
**Labour Total**

**1,220.00**

**Parts & Labour Total**

**2,895.00**

\*\*\* This is a computer-generated document which requires no signature.\*\*\*

page 2

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modifications is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Adrian Lij

L/S 30/07/19

03 Days.

total 1844.25

L/S 1450

## Nivitha (LKK Auto)

---

**From:** lionel.tan@fwd.com  
**Sent:** Monday, 22 July 2019 6:19 PM  
**To:** sur@lkkauto.com; assignments@lkkauto.com  
**Cc:** AsherSng@lkkauto.com; motorclaims.sg@fwd.com  
**Subject:** FW: SMF3424E & FBB7436X - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS  
**Attachments:** 3424.pdf

Hi

Please attend to attached PRS notice.

Lionel Tan  
Senior Executive, Claims



FWD Singapore Pte. Ltd.  
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986  
T (65) 6914 6824  
E [lionel.tan@fwd.com](mailto:lionel.tan@fwd.com)  
W [www.fwd.com.sg](http://www.fwd.com.sg)

**From:** Chio Ziting [mailto:[ziting@n51.com.sg](mailto:ziting@n51.com.sg)]  
**Sent:** Monday, July 22, 2019 6:08 PM  
**To:** Lionel Tan Tian Pei - SGUser  
**Subject:** Re: SMF3424E & FBB7436X - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS

Dear Sir / Madam,

We appoint your surveyor from LKK Auto Consultants Pte Ltd

Please see attached.

Thank you.

Regards,  
Zi Ting  
N-51 Automotive Pte Ltd  
Office: 6842 0051  
Fax: 6741 0510  
[www.n51.com.sg](http://www.n51.com.sg)

On Mon, Jul 22, 2019 at 5:54 PM <[lionel.tan@fwd.com](mailto:lionel.tan@fwd.com)> wrote:

**Without Prejudice**

Dear Sirs,

Please select one of our surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. RT APPRAISAL

If you are not agreeable to any of the above, we would proceed to appoint a surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We look forward to your reply.

Thank you.

Lionel

**From:** Chio Ziting [<mailto:ziting@n51.com.sg>]

**Sent:** Monday, 22 July, 2019 3:26 PM

**To:** Motor Claims SG - SG Common

**Subject:** SMF3424E & FBB7436X - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS

Dear Sir/Madam,

As per above subject,

Please refer attachment and:-

Kindly propose / provide your 10 surveyors

Thank you.

Regards,

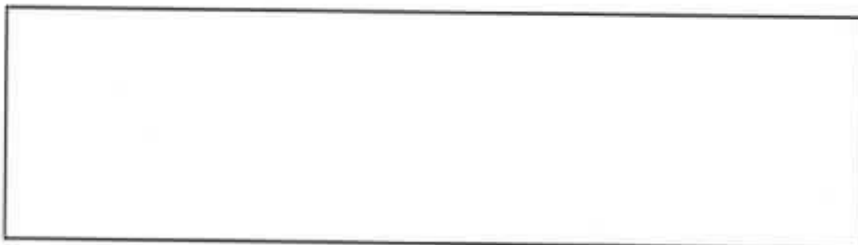
Zi Ting

N-51 Automotive Pte Ltd

Office: 6842 0051

Fax: 6741 0510

[www.n51.com.sg](http://www.n51.com.sg)



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The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.



**ATTENTION:**

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

## Print Received Message

This mail is associated with :

**\*SMF3424E (1201900021352)**  
**[FBB7436X]**

TP

TWINCAR LEASING PTE LTD

Jul 22 2019 7:00AM

[Mohamad Nor Bin Mohamad]

N-51 Automotive Pte Ltd (kaki Bukit Autohub)

**From** FWD Singapore Pte. Ltd. (HQ) (FWD\_SG); sent on 22/10/2019 12:52 PM.  
**To** LKK\_HQ  
**Subject** Final Report

Hi,

Received LOD from repairer. Please upload final report.

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

## CLAIM SUBFOLDER TRACKING

| Case | Notified                                | Est Submitted | Adj Assigned                                      | Adj Rpt  | Adj Submitted                                  | Ins Auth'd | Status  |
|------|---|---------------|---|--|--|------------|---|
| Main | 22 Jul 2019<br><a href="#">Edit Reg</a> |               | 22 Jul 2019 00:00<br><a href="#">Edit Adj Rpt</a> | <b>S\$1,450.00</b><br><a href="#">Edit Estimates</a> | <b>S\$1,450.00</b><br><a href="#">View Rpt</a> |            | <b>Pending for Survey Report</b><br><a href="#">Cancel Case</a> |




























| Main  | Reference | Claim Details   | Documents  | Show All |         |             |              |            |       |
|---|-----------|---|------------|----------|---------|-------------|--------------|------------|-------|
| <b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>   |           |   |            |          |         |             |              |            |       |
| Insured: <b>Mohamad Nor Bin Mohamad</b> , ID: S1754105F   |           |   |            |          |         |             |              |            |       |
| Main Claimant: <b>TWINCAR LEASING PTE LTD</b> , Co. Reg. No.: 201533046C  |           |   |            |          |         |             |              |            |       |
| Vehicle Reg. No.: <b>SMF3424E</b>   |           | Date of Loss: 22/07/2019 07:00 - :59<br>[8 Months and 17 Days From LTA Reg Date (Man Yr)]                   |            |          |         |             |              |            |       |
| Claim Type: <b>TP / 1201900021352</b>   |           | Policy/Cover Note No.: <b>PNMC2019-00001743 (TP, Fire &amp; Theft)</b><br>Coverage: 23/03/2019 - 22/03/2020 |            |          |         |             |              |            |       |
| Vehicle Reg. No. (Insured): <b>FBB7436X</b>   |           | Policy No. (Claimant): <b>999994387</b>   |            |          |         |             |              |            |       |
|   |           | Excess:   |            |          |         |             |              |            |       |
| Repairer: <b>N-51 Automotive Pte Ltd (kaki Bukit Autohub) (HQ)</b> KAKI BUKIT AUTOHUB 2 KAKI BVUKIT AVE 2 #01-18, 417921 Kaki Bukit - Tel:                                    |           |   |            |          |         |             |              |            |       |
| Handling Insurer: <b>FWD Singapore Pte. Ltd. (HQ)</b> - Tel: 6727 5700 ... [Handled by Lionel Tan]  |           |   |            |          |         |             |              |            |       |
| Claimant's Insurer: <b>AIG Asia Pacific Insurance Pte. Ltd. (SG)</b> - Tel: 65-6419-3000  |           |   |            |          |         |             |              |            |       |
| Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 13/08/2019]   |           |   |            |          |         |             |              |            |       |
| <b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>   |           |   |            |          |         |             |              |            |       |
| • FWD_SG (22/10/2019): Final Report   |           |   |            |          |         |             |              |            |       |
| <b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span> |           |   |            |          |         |             |              |            |       |
| Due Date  | Priority  | Type  | Task Group | Subject  | Handler | Assigned By | Completed On | Created On | Done? |
| No results.   |           |   |            |          |         |             |              |            |       |

## Claim Documents





\*SMF3424E (1201900021352)  
[FBB7436X]  
TP  
TWINCAR LEASING PTE LTD  
Jul 22 2019 7:00AM  
[Mohamad Nor Bin Mohamad]  
N-51 Automotive Pte Ltd (kaki Bukit Autohub)

[Upload Documents](#) | [Upload Photos](#) | [Compose New Letter](#)

**View** [View in Browser](#)

| Photos/Images |                 |                                   |   | 3 per page | <input checked="" type="checkbox"/> |
|---------------|-----------------|-----------------------------------|---|------------|-------------------------------------|
| No            | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail   | Print      |                                     |
| 1             | 13/09/19 15:07  | General View                      |    | Load JPG   | <input checked="" type="checkbox"/> |
| 2             | 13/09/19 15:07  | General View                      |    | Load JPG   | <input checked="" type="checkbox"/> |
| 3             | 13/09/19 15:07  | General View                      |    | Load JPG   | <input checked="" type="checkbox"/> |
| 4             | 13/09/19 15:07  | General View                      |    | Load JPG   | <input checked="" type="checkbox"/> |
| 5             | 13/09/19 15:07  | General View                      |    | Load JPG   | <input checked="" type="checkbox"/> |
| 6             | 13/09/19 15:07  | General View                      |    | Load JPG   | <input checked="" type="checkbox"/> |
| 7             | 13/09/19 15:07  | General View                      |    | Load JPG   | <input checked="" type="checkbox"/> |
| 8             | 13/09/19 15:07  | General View                      |    | Load JPG   | <input checked="" type="checkbox"/> |
| 9             | 13/09/19 15:07  | General View                      |    | Load JPG   | <input checked="" type="checkbox"/> |
| 10            | 13/09/19 15:07  | General View                      |    | Load JPG   | <input checked="" type="checkbox"/> |
| 11            | 13/09/19 15:07  | General View                      |   | Load JPG   | <input checked="" type="checkbox"/> |
| 12            | 13/09/19 15:07  | General View                      |  | Load JPG   | <input checked="" type="checkbox"/> |
| 13            | 13/09/19 15:07  | General View                      |  | Load JPG   | <input checked="" type="checkbox"/> |
| 14            | 13/09/19 15:08  | Reinspection Photo                |  | Load JPG   | <input checked="" type="checkbox"/> |
| 15            | 13/09/19 15:08  | Reinspection Photo                |  | Load JPG   | <input checked="" type="checkbox"/> |
| 16            | 13/09/19 15:08  | Reinspection Photo                |  | Load JPG   | <input checked="" type="checkbox"/> |
| 17            | 13/09/19 15:08  | Reinspection Photo                |  | Load JPG   | <input checked="" type="checkbox"/> |
| 18            | 13/09/19 15:08  | Reinspection Photo                |  | Load JPG   | <input checked="" type="checkbox"/> |
| 19            | 13/09/19 15:08  | Reinspection Photo                |  | Load JPG   | <input checked="" type="checkbox"/> |
| 20            | 13/09/19 15:08  | Reinspection Photo                |  | Load JPG   | <input checked="" type="checkbox"/> |
| 21            | 13/09/19 15:08  | Reinspection Photo                |  | Load JPG   | <input checked="" type="checkbox"/> |
| 22            | 13/09/19 15:08  | Reinspection Photo                |  | Load JPG   | <input checked="" type="checkbox"/> |
| 23            | 13/09/19 15:08  | Reinspection Photo                |  | Load JPG   | <input checked="" type="checkbox"/> |
| 24            | 13/09/19 15:08  | Reinspection Photo                |  | Load JPG   | <input checked="" type="checkbox"/> |
| 25            | 13/09/19 15:08  | Reinspection Photo                |  | Load JPG   | <input checked="" type="checkbox"/> |
| 26            | 13/09/19 15:08  | Reinspection Photo                |  | Load JPG   | <input checked="" type="checkbox"/> |
| 27            | 13/09/19 15:08  | Reinspection Photo                |  | Load JPG   | <input checked="" type="checkbox"/> |
| 28            | 13/09/19 15:08  | Reinspection Photo                |  | Load JPG   | <input checked="" type="checkbox"/> |
| 29            | 13/09/19 15:08  | Reinspection Photo                |  | Load JPG   | <input checked="" type="checkbox"/> |
| 30            | 13/09/19 15:08  | Reinspection Photo                |  | Load JPG   | <input checked="" type="checkbox"/> |

| Documentation |                 |                                   |   | 1 per page | <input checked="" type="checkbox"/> |
|---------------|-----------------|-----------------------------------|---|------------|-------------------------------------|
| No            | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail   | Print      |                                     |
| 1             | 31/07/19 14:31  | NOTIFICATION FROM WORKSHOP        |  | Load PDF   |                                     |
| 2             | 31/07/19 14:31  | EMAIL FROM FWD DD 22.07.2019      |  | Load PDF   |                                     |
| 3             | 31/07/19 14:35  | TP GIA REPORT                     |  | Load PDF   |                                     |
| No            | Finalized On    | FWD Singapore Pte. Ltd. (HQ)      | Thumbnail   | Print      |                                     |
| 1             | 01/08/19 15:21  | FBB7436X OI GIA                   |  | Load PDF   |                                     |
| 2             | 21/10/19 12:39  | LOD                               |  | Load PDF   |                                     |

## Documents Checklist

| DOCUMENTS CHECKLIST                          | Reset | Save | Print |
|--|-------|------|-------|
| There are no document checklists configured. |       |      |       |

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/FWD19012955/APA3Q2

Date: 26/11/2019

## REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNMC2019-00001743

Claimant Vehicle No : SMF3424E Insured Vehicle No : FBB7436X

Date of Loss: 22/07/2019 Nature of Claim: TP Claim No: 1201900021352

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SMF3424E  
 Make & Model: TOYOTA NOAH HYBRID, 1.8 X CVT (A) Engine No: 2ZR0C24694  
 Reg. Date: 05/11/2018 (Man. Year: 2018) Chassis No: ZWR800340648  
 Colour: White Odometer: 50618 km  
 Engine Capacity: 1797 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15  
 Front Left Side: Habilead 6 mm Rear Left Side: Habilead 6 mm  
 Front Right Side: Habilead 6 mm Rear Right Side: Habilead 6 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS                           | Repairer's      | Adjuster's      | Difference      | Diff %       |
|--|-----------------|-----------------|-----------------|--------------|
| Parts                                    | 1,675.00        | 1,294.25        | 380.75          | 22.73        |
| Miscellaneous Items                      | 0.00            | 0.00            | 0.00            |              |
| Labour                                   | 1,220.00        | 550.00          | 670.00          | 54.92        |
| Paintwork Labour                         | 0.00            | 0.00            | 0.00            |              |
| Towing                                   | 0.00            | 0.00            | 0.00            |              |
| <b>Calculated Gross Total (S\$)</b>      | <b>2,895.00</b> | <b>1,844.25</b> | <b>1,050.75</b> | <b>36.30</b> |
| <b>Approved Total (Overridden) (S\$)</b> |                 | <b>1,450.00</b> |                 |              |
| (S\$)                                    | 2,895.00        | 1,450.00        | 1,445.00        | 49.91        |
| <b>+ GST 7.00/7.00% (S\$)</b>            | <b>202.65</b>   | <b>101.50</b>   | <b>101.15</b>   | <b>49.91</b> |
| <b>Nett Amount (S\$)</b>                 | <b>3,097.65</b> | <b>1,551.50</b> | <b>1,546.15</b> | <b>49.91</b> |
| <b>Global Sum Settlement (S\$)</b>       |                 | <b>0.00</b>     |                 |              |

## INSPECTION

Date of Assignment: 22/07/2019

Date Inspected: 30/07/2019 Inspected At:

N-51 Automotive Pte Ltd (kaki Bukit  
 Autohub) (HQ)  
 KAKI BUKIT AUTOHUB 2 KAKI  
 BVUKIT AVE 2 #01-18  
 Singapore 417921

Estimated Period of Repair: 3.0 days

Adjuster: ADRIAN LING

Manager: CHEW HSIAO TONG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

## Reference

|                      |  |  |
|----------------------|--|--|
| <b>Part Source:</b>  | MRM-SG   | Version: 1.0 (Last Synchronised: 25 Nov 2019)                      |
| <b>Parts:</b>        | M1-MPV   | TOYOTA NOAH HYBRID 1.8 X CVT (A) (Catalogue:Merimen Singapore 1.0) |
| <b>Labour:</b>       | Repairer's   | (Price-denominated Standard List)                                  |
| <b>Print Code:</b>   | (Unsubmitted, no print-code for SMF3424E)  |  |
| <b>Validity:</b>     | These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page |  |
| <b>Further Info:</b> | Items/values not in reference catalogue are prefixed with an asterisk *.   |  |

## Recommended Parts

| No. | Qty | Part No. | Particulars                              | Condition     | Repairer's | Amount     |
|-----|-----|----------|--|---------------|------------|------------|
| 1   | 1   |          | *REAR BUMPER                             | Deformed      | 968.00 FL  | *968.00 FL |
| 2   | 1   |          | *REAR BUMPER REFLECTOR LH                | Cracked       | 97.00 FL   | *97.00 FL  |
| 3   | 1   |          | *REAR BUMPER SIDE RETAINER L/R           | N/S Cracked   | 196.00 FL  | *98.00 FL  |
| 4   | 1   |          | *REAR BUMPER TOW HOOK COVER              | Deformed      | 59.00 FL   | *59.00 FL  |
| 5   | 1   |          | *REAR TAILLAMP LOWER GARNISH LH          | Deformed      | 197.00 FL  | *197.00 FL |
| 6   | 1   |          | *REAR TAILLAMP LOWER GARNISH RETAINER LH | Not Necessary | 143.00 FL  | *- FL      |
| 7   | 1   |          | *SET REAR BUMPER CLIPS                   | Necessary     | 80.00 FS   | *30.00 FS  |
| 8   | 1   |          | *SET REAR BUMPER REVERSE SENSOR          | Damaged       | 350.00 FS  | *200.00 FS |

F=Franchise part. S=SpcNett. L=ListItemDisc.

|   |                 |                 |
|---|-----------------|-----------------|
| <b>Sub Total (S\$)</b>                                    | <b>2,090.00</b> | <b>1,649.00</b> |
| <b>- List Item Discount on L Items 25.00/25.00% (S\$)</b> | <b>415.00</b>   | <b>354.75</b>   |
| <b>Total Parts (S\$)</b>                                  | <b>1,675.00</b> | <b>1,294.25</b> |

Report was unsubmitted during this print-out.



## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

| No                              | Particulars   | Lab.Type | Repairer's      | Amount        |
|---------------------------------|---|----------|-----------------|---------------|
| <b>Labour Items</b>             |   |          |                 |               |
| 1                               | TO REMOVE,REINSTALL ELECTRICAL WIRING HARNESS ,CHECK LIGHTING ,AND REWIRE FOR PARKING SENSOR  | New      | 100.00          | 50.00         |
| 2                               | TO RE-SPRAY PAINTING ON THE CHARGE BODYPARTS ,REPAIR PORTION ,AND WHERE CONSISTENT TO THE ACCIDENT  | New      | 600.00          | 300.00        |
| 3                               | TO PROVIDE LABOUR ,WORKMANSHIP TO CHARGE THE ABOVE DAMAGED BODYPARTS ,REPAIR ,RE-CONSTRUCT AND RE-ALIGN BODY STRUCTURE,BODY ALIGNMENTS AND DAMAGED CONSISTENT TO THE ACCIDENT | New      | 400.00          | 200.00        |
| 4                               | TO APPLY ANTI-RUST CHEMICAL ON REPAIRED AND REPLACED PANEL  | New      | 120.00          | 0.00          |
| <b>Gross Labour Cost (\$\$)</b> |   |          | <b>1,220.00</b> | <b>550.00</b> |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >