

ISS. RES. BY:

REF: CS/ICS19012952/Avd3ⁿ²

Special Instructions:

Insured:

Adrian

63030190

ASSIGNMENT (Office)

From (Person):

Crystabelle Tan

of

ICS

Date/Time: 23/7/19 @ 10.52am

Estimated Cost:

Bill to:

OD / IT / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SKM 8889 B

Insured:

at Workshop n/s

Premium

Tel:

87689911

at

55 ubi Road 1

Policy No:

MPC18A0251902

Claim No:

DMPC19001894/01/CT

Sum Insured:

Excess:

TBA 500

Make of Veil:

(Client's Record)

D.O.A.

13/07/2019

CA / (REV) /

REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

11:40am @ 23/7/19

Person Contacted:

Tony

Vehicle IN (OUT)

Date/Time

Action/Instruction

Inhouse / ✓

SKM 8889 B - X

24/7/19

Revert via merimen, pending repair cost from repairer

25/7/19

@ 932am Crystabelle want surveyor to re-look on the revised repair cost

25/7/19

@ 940am Adrian spoken to Crystabelle

25/7/19

Rece approved \$15000 from Crystabelle by merimen

25/7/19

Informed Tony c/A not exceeding \$15000 ex \$500 by email

25/7/19

@ 502pm Spoken to Crystabelle repairer able to under take LS \$16000 will check and call back

26/7/19

Rece approved \$16000 from Crystabelle by merimen

26/7/19

Informed Tony c/A not exceeding \$16000 by email

24/10/19

Final fig \$16,000 confirmed by email (Recd 18,605, 54%)

RECEIVED 24 OCT 2019

Adrian

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: 78k
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 13 days Res. Yes or No
 Lum Sum: _____ % 3 Val. Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Vehicle: IN / OUT
 Person Contacted: _____

Veh No: SKM8889B. Yr Regn: 2014 / sept
 Type: M/Cars / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi Q3 cc 1395

Colour: silver A/C: Insured / Std / NI / NA

Sp. Reading: 50943 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WAU222842ER18804

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / 3/Rim / STD A/Rim or

Tyre Size: F: 235/55 R17

R: 235/55 R17

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. _____ D.O.I. 24/09/19

Survey held at Premium

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

08 ECICS

25/7/19 @ 1232pm Tony request for repair cost \$18000
Adrian said LS \$16000

MV: 78k

PV: 56.8k

Nett: 21.2k

Date/Time, File Pass to?

Date/Time, File Return to?

1) 24/10 typist

2)

3)

4)

5)

6)

Prel. Report:

Final Report:

Part Prices Check:

IN

OUT

Survey Fee:

Basic & Add.

S + RS, \$

Photos

Others

TOTAL

Date:

450

11

461

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: ECICS Limited
10 Eunos Road 8
#09-04A Singapore Post Centre
Singapore 408600

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Crystabelle Tan

Date: 24 Jul 2019

Preliminary Advice

Vehicle No	: SKM8889B	Accident Date	: 13/07/2019
Make	: AUDI Q3	Policy No.	: MPC18A00251902
Assignment Date	: 23/07/2019	Excess	: S\$500.00
Date of Inspection	: 24/7/2019	Est. Duration of Repair	: 13
Inspection At	: PREMIUM AUTOMOBILES		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages o/s body and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	34,605.00
Revised Amount	:S\$	20,667.00
Check Items (Estimated)	:S\$	612.00
Total	:S\$	21,279.00

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	78,000.00
COE / PARF Rebate	:S\$	56,747.00
Salvage Value	:S\$	
Margin for Repair	:S\$	21,253.00

Remarks

☐ The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

☐ The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

☒ Other comments :Pending repair cost from repairer.

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	(Not Notified) Edit Reg		23 Jul 2019 00:00 Edit Adj Rpt		Last:IA 24 Jul 2019 16:49		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS			[Created by adjuster]						
Insured: CHIA WAI LENG , ID: 52510297E									
Vehicle Reg. No.: SKM8889B		Date of Loss: 13/07/2019 12:00 - :59							
Claim Type: OD / DMPC1900189H/CT		Policy/Cover Note No.: MPC18A00251902 (Comprehensive)							
		Excess: S\$500.00							
Repairer: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911									
Handling Insurer: ECICS Limited (HQ) - Tel: 63374779 /6303 0178 ... [Handled by Crystabelle Tan - 6303 0190]									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 01/08/2019]									
ASSOCIATED MAIL RECEIVED				View All Compose Case Mail					
<ul style="list-style-type: none"> ECICS (25/07/2019): Alert - Adj Mandate Approved (S\$15000.00) - SKM8889B - Claim Handler: Crystabell... ECICS (24/07/2019): Alert - Adj Mandate Maintained - SKM8889B - Claim Handler: Crystabelle Tan 									
ALL ASSOCIATED TASKS				View All Search Tasks Create New Task Complete					
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Friday, 26 July 2019 10:32 AM
To: 'Claims Dept'; SUR
Cc: (nora.khai@premiumauto.com.sg)
Subject: RE: OD CLAIM FOR SKM 8889 B - Ref : DMPC1900189H/01/CT

Dear Tony,

As instructed by our client , please proceed to repair the **insured vehicle SKM 8889B not exceeding repair cost \$16,000/- ,(Excess \$500/-).**

Note : Amount approved is inclusive of supplementary item(if any).

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Thursday, 25 July 2019 10:51 AM
To: Claims Dept <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Cc: (nora.khai@premiumauto.com.sg) <nora.khai@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SKM 8889 B - Ref : DMPC1900189H/01/CT

Dear Tony,

As instructed by our client , please proceed to repair the **insured vehicle SKM 8889B not exceeding repair cost \$15,000/- ,(Excess \$500/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Wednesday, 24 July 2019 12:55 PM
To: 'Crystabelle Tan Gek Peng (ECICS, Claims)' <Crystabelle_Tan@ecics.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Claims Dept' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SKM 8889 B - Ref : DMPC1900189H/01/CT

Dear all,

Survey had carry out by LKK on this morning, kindly assist follow up on repair approval.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Singapore 408699
p. +65 6366 2323, d. +65 67689911
e.<mailto:claims@premiumauto.com.sg> w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Crystabelle Tan Gek Peng (ECICS, Claims) [mailto:Crystabelle_Tan@ecics.com.sg]
Sent: Tuesday, 23 July 2019 10:52 AM
To: assignments
Cc: Claims
Subject: RE: OD CLAIM FOR SKM 8889 B - Ref : DMPC1900189H/01/CT

Dear LKK

Refer to below email and arrange OD survey.

Best regards
Crystabelle Tan
Senior Associate | Claims

From: Claims [<mailto:claims@premiumauto.com.sg>]**Sent:** Tuesday, 23 July, 2019 10:04 AM**To:** Crystabelle Tan Gek Peng (ECICS, Claims)**Cc:** 'Claims'**Subject:** RE: OD CLAIM FOR SKM 8889 B - Ref : DMPC1900189H/01/CT

Dear all,

Attached is the estimate for your reference.

Please arrange survey asap.

Best Regards,

Syafiq

Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

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From: Crystabelle Tan Gek Peng (ECICS, Claims) <Crystabelle_Tan@ecics.com.sg>**Sent:** Monday, 22 July 2019 12:15 PM**To:** Claims Dept <claims@premiumauto.com.sg>**Subject:** RE: OD CLAIM FOR SKM 8889 B - Ref : DMPC1900189H/01/CT

Dear Tony

Please submit your quotation.

Best regards

Crystabelle Tan



DID (65) 6303 0190

Tel (65) 6337 4779

Email crystabelle_tan@ecics.com.sg Web www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

From: Claims Dept [<mailto:claims@premiumauto.com.sg>]
Sent: Monday, 22 July, 2019 12:02 PM
To: Crystabelle Tan Gek Peng (ECICS, Claims); ECICS Claims
Cc: 'Claims Dept'
Subject: OD CLAIM FOR SKM 8889 B

Dear all,

Kindly register OD claim above mention case.

Please let us know who should we arrange survey with?

Owner want arrange survey on tomorrow.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689911

e.<mailto:claims@premiumauto.com.sg> w. www.audi.com.sg

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Veron Chen (LKKAUTO)

From: Crystabelle Tan Gek Peng (ECICS, Claims) <Crystabelle_Tan@ecics.com.sg>
Sent: Friday, 26 July 2019 10:21 AM
To: Veron Chen (LKKAUTO); SUR
Cc: ECICS Claims
Subject: RE: OD CLAIM FOR SKM 8889 B - Ref : DMPC1900189H/01/CT

Dear Veron

Mandate has approved in merimen.

Note : Amount approved is inclusive of supplementary item(if any)

Best regards

Crystabelle Tan

Senior Associate | Claims



DID (65) 6303 0190 Tel (65) 6337 4779
Email crystabelle_tan@ecics.com.sg Web www.ecics.com.sg
Address 10 Eunus Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Thursday, 25 July, 2019 5:18 PM
To: Crystabelle Tan Gek Peng (ECICS, Claims); SUR
Cc: ECICS Claims
Subject: RE: OD CLAIM FOR SKM 8889 B - Ref : DMPC1900189H/01/CT

Dear Crystabelle,

As spoken.

Repairer able to undertake the repair at Lump Sum \$16,000.00.

Pending for your approval.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Crystabelle Tan Gek Peng (ECICS, Claims) <Crystabelle_Tan@ecics.com.sg>
Sent: Thursday, 25 July 2019 11:57 AM
To: Claims Dept <claims@premiumauto.com.sg>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR

<sur@lkkauto.com>

Cc: nora.khai@premiumauto.com.sg; ECICS Claims <claims@ecics.com.sg>

Subject: RE: OD CLAIM FOR SKM 8889 B - Ref : DMPC1900189H/01/CT

Dear Tony

We have given the mandate to repair at \$15K.

Please revert to surveyor.

Best regards

Crystabelle Tan

Senior Associate | Claims



DID (65) 6303 0190

Tel (65) 6337 4779

Email crystabelle_tan@ecics.com.sg Web www.ecics.com.sg

Address 10 Eunus Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

From: Claims Dept [<mailto:claims@premiumauto.com.sg>]

Sent: Thursday, 25 July, 2019 11:53 AM

To: Crystabelle Tan Gek Peng (ECICS, Claims); 'Veron Chen (LKKAuto)'; 'SUR'

Cc: nora.khai@premiumauto.com.sg; ECICS Claims; 'Claims Dept'

Subject: RE: OD CLAIM FOR SKM 8889 B - Ref : DMPC1900189H/01/CT

Dear Crystabelle,

Kindly advise of repair margin of this vehicle.

Best Regards,

Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689911

e.<mailto:claims@premiumauto.com.sg> w. www.audi.com.sg

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From: Crystabelle Tan Gek Peng (ECICS, Claims) [mailto:Crystabelle_Tan@ecics.com.sg]
Sent: Thursday, 25 July 2019 11:35 AM
To: Claims Dept; 'Veron Chen (LKKAUTO)'; 'SUR'
Cc: nora.khai@premiumauto.com.sg; ECICS Claims
Subject: RE: OD CLAIM FOR SKM 8889 B - Ref : DMPC1900189H/01/CT

Dear Tony

\$25K is not economical to repair.

Best regards

Crystabelle Tan

Senior Associate | Claims



DID (65) 6303 0190 Tel (65) 6337 4779
Email crystabelle_tan@ecics.com.sg Web www.ecics.com.sg
Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

From: Claims Dept [<mailto:claims@premiumauto.com.sg>]
Sent: Thursday, 25 July, 2019 11:15 AM
To: 'Veron Chen (LKKAUTO)'; 'SUR'; Crystabelle Tan Gek Peng (ECICS, Claims); ECICS Claims
Cc: nora.khai@premiumauto.com.sg; 'Claims Dept'
Subject: RE: OD CLAIM FOR SKM 8889 B - Ref : DMPC1900189H/01/CT

Dear Crystabelle,

We did the calculation for this vehicle limit repair at least have \$25k.

Kindly advise how you get the limit repair \$15k? Your insured may need top up the different of the repair cost.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Singapore 408699
p. +65 6366 2323, d. +65 67689911
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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Thursday, 25 July 2019 10:51 AM
To: Claims Dept; SUR
Cc: (nora.khai@premiumauto.com.sg)
Subject: RE: OD CLAIM FOR SKM 8889 B - Ref : DMPC1900189H/01/CT

Dear Tony,

As instructed by our client , please proceed to repair the **insured vehicle SKM 8889B not exceeding repair cost \$15,000/- ,(Excess \$500/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Sent: Wednesday, 24 July 2019 12:55 PM
To: 'Crystabelle Tan Gek Peng (ECICS, Claims)' <Crystabelle_Tan@ecics.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Claims Dept' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SKM 8889 B - Ref : DMPC1900189H/01/CT

Dear all,

Survey had carry out by LKK on this morning, kindly assist follow up on repair approval.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

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From: Crystabelle Tan Gek Peng (ECICS, Claims) [mailto:Crystabelle_Tan@ecics.com.sg]

Sent: Tuesday, 23 July 2019 10:52 AM

To: assignments

Cc: Claims

Subject: RE: OD CLAIM FOR SKM 8889 B - Ref : DMPC1900189H/01/CT

Dear LKK

Refer to below email and arrange OD survey.

Best regards

Crystabelle Tan

Senior Associate | Claims



DID (65) 6303 0190

Tel (65) 6337 4779

Email crystabelle_tan@ecics.com.sg Web www.ecics.com.sg

Address 10 Eunus Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

From: Claims [mailto:claims@premiumauto.com.sg]

Sent: Tuesday, 23 July, 2019 10:04 AM

To: Crystabelle Tan Gek Peng (ECICS, Claims)

Cc: 'Claims'

Subject: RE: OD CLAIM FOR SKM 8889 B - Ref : DMPC1900189H/01/CT

Dear all,

Attached is the estimate for your reference.

Please arrange survey asap.

Best Regards,
Syafiq
Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
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Sent: Monday, 22 July 2019 12:15 PM
To: Claims Dept <claims@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SKM 8889 B - Ref : DMPC1900189H/01/CT

Dear Tony

Please submit your quotation.

Best regards
Crystabelle Tan
Senior Associate | Claims



DID (65) 6303 0190 Tel (65) 6337 4779
Email crystabelle_tan@ecics.com.sg Web www.ecics.com.sg
Address 10 Eunus Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

From: Claims Dept [<mailto:claims@premiumauto.com.sg>]
Sent: Monday, 22 July, 2019 12:02 PM
To: Crystabelle Tan Gek Peng (ECICS, Claims); ECICS Claims

Cc: 'Claims Dept'
Subject: OD CLAIM FOR SKM 8889 B

Dear all,

Kindly register OD claim above mention case.

Please let us know who should we arrange survey with?

Owner want arrange survey on tomorrow.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Singapore 408699
p. +65 6366 2323, d. +65 67689911
e.mailto:claims@premiumauto.com.sg w. www.audi.com.sg
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This mail is associated with :

***SKM8889B (DMPC1900169H/CT)**

OD

Jul 13 2019 12:00PM

[CHIA WAI LENG]

Premium Automobiles Pte Ltd

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From ECICS Limited (HQ) (ECICS), sent on 26/07/2019 10:20 AM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$16000.00) - SKM8889B - Claim Handler: Crystabelle Tan

Approved:16000.00:NOTE: Amount approved is inclusive of supplementary item(if any)

DOCUMENTS SUMMARY

There are no documents.

Veron Chen (LKKAUTO)

From: Crystabelle Tan Gek Peng (ECICS, Claims) <Crystabelle_Tan@ecics.com.sg>
Sent: Thursday, 25 July 2019 11:57 AM
To: Claims Dept; Veron Chen (LKKAUTO); SUR
Cc: nora.khai@premiumauto.com.sg; ECICS Claims
Subject: RE: OD CLAIM FOR SKM 8889 B - Ref : DMPC1900189H/01/CT

Dear Tony

We have given the mandate to repair at \$15K.

Please revert to surveyor.

Best regards

Crystabelle Tan

Senior Associate | Claims



DID (65) 6303 0190 Tel (65) 6337 4779
Email crystabelle_tan@ecics.com.sg Web www.ecics.com.sg
Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

From: Claims Dept [mailto:claims@premiumauto.com.sg]
Sent: Thursday, 25 July, 2019 11:53 AM
To: Crystabelle Tan Gek Peng (ECICS, Claims); 'Veron Chen (LKKAUTO)'; 'SUR'
Cc: nora.khai@premiumauto.com.sg; ECICS Claims; 'Claims Dept'
Subject: RE: OD CLAIM FOR SKM 8889 B - Ref : DMPC1900189H/01/CT

Dear Crystabelle,

Kindly advise of repair margin of this vehicle.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Singapore 408699
p. +65 6366 2323, d. +65 67689911
e. <mailto:claims@premiumauto.com.sg> w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Crystabelle Tan Gek Peng (ECICS, Claims) [mailto:Crystabelle_Tan@ecics.com.sg]
Sent: Thursday, 25 July 2019 11:35 AM
To: Claims Dept; 'Veron Chen (LKKAUTO)'; 'SUR'
Cc: nora.khai@premiumauto.com.sg; ECICS Claims
Subject: RE: OD CLAIM FOR SKM 8889 B - Ref : DMPC1900189H/01/CT

Dear Tony

\$25K is not economical to repair.

Best regards

Crystabelle Tan

Senior Associate | Claims



DID (65) 6303 0190

Tel (65) 6337 4779

Email crystabelle_tan@ecics.com.sg Web www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

From: Claims Dept [<mailto:claims@premiumauto.com.sg>]
Sent: Thursday, 25 July, 2019 11:15 AM
To: 'Veron Chen (LKKAUTO)'; 'SUR'; Crystabelle Tan Gek Peng (ECICS, Claims); ECICS Claims
Cc: nora.khai@premiumauto.com.sg; 'Claims Dept'
Subject: RE: OD CLAIM FOR SKM 8889 B - Ref : DMPC1900189H/01/CT

Dear Crystabelle,

We did the calculation for this vehicle limit repair at least have \$25k.

Kindly advise how you get the limit repair \$15k? Your insured may need top up the different of the repair cost.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689911

e.mailto:claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]

Sent: Thursday, 25 July 2019 10:51 AM

To: Claims Dept; SUR

Cc: (nora.khai@premiumauto.com.sg)

Subject: RE: OD CLAIM FOR SKM 8889 B - Ref : DMPC1900189H/01/CT

Dear Tony,

As instructed by our client , please proceed to repair the **insured vehicle SKM 8889B not exceeding repair cost \$15,000/- , (Excess \$500/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>

Sent: Wednesday, 24 July 2019 12:55 PM

To: 'Crystabelle Tan Gek Peng (ECICS, Claims)' <Crystabelle_Tan@ecics.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Claims Dept' <claims@premiumauto.com.sg>

Subject: RE: OD CLAIM FOR SKM 8889 B - Ref : DMPC1900189H/01/CT

Dear all,

Survey had carry out by LKK on this morning, kindly assist follow up on repair approval.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689911

e.<mailto:claims@premiumauto.com.sg> w. www.audi.com.sg

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From: Crystabelle Tan Gek Peng (ECICS, Claims) [mailto:Crystabelle_Tan@ecics.com.sg]

Sent: Tuesday, 23 July 2019 10:52 AM

To: assignments

Cc: Claims

Subject: RE: OD CLAIM FOR SKM 8889 B - Ref : DMPC1900189H/01/CT

Dear LKK

Refer to below email and arrange OD survey.

Best regards

Crystabelle Tan

Senior Associate | Claims



DID (65) 6303 0190

Tel (65) 6337 4779

Email crystabelle_tan@ecics.com.sg Web www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Tuesday, 23 July, 2019 10:04 AM
To: Crystabelle Tan Gek Peng (ECICS, Claims)
Cc: 'Claims'
Subject: RE: OD CLAIM FOR SKM 8889 B - Ref : DMPC1900189H/01/CT

Dear all,

Attached is the estimate for your reference.

Please arrange survey asap.

Best Regards,
Syafiq
Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
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From: Crystabelle Tan Gek Peng (ECICS, Claims) <Crystabelle_Tan@ecics.com.sg>
Sent: Monday, 22 July 2019 12:15 PM
To: Claims Dept <claims@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SKM 8889 B - Ref : DMPC1900189H/01/CT

Dear Tony

Please submit your quotation.

Best regards
Crystabelle Tan

Senior Associate | Claims



DID (65) 6303 0190 Tel (65) 6337 4779
Email crystabelle_tan@ecics.com.sg Web www.ecics.com.sg

From: Claims Dept [<mailto:claims@premiumauto.com.sg>]
Sent: Monday, 22 July, 2019 12:02 PM
To: Crystabelle Tan Gek Peng (ECICS, Claims); ECICS Claims
Cc: 'Claims Dept'
Subject: OD CLAIM FOR SKM 8889 B

Dear all,

Kindly register OD claim above mention case.

Please let us know who should we arrange survey with?

Owner want arrange survey on tomorrow.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689911

e.<mailto:claims@premiumauto.com.sg> w. www.audi.com.sg

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Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Thursday, 25 July 2019 10:51 AM
To: Claims Dept; SUR
Cc: (nora.khai@premiumauto.com.sg)
Subject: RE: OD CLAIM FOR SKM 8889 B - Ref : DMPC1900189H/01/CT

Dear Tony,

As instructed by our client , please proceed to repair the **insured vehicle SKM 8889B not exceeding repair cost \$15,000/- ,(Excess \$500/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Wednesday, 24 July 2019 12:55 PM
To: 'Crystabelle Tan Gek Peng (ECICS, Claims)' <Crystabelle_Tan@ecics.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Claims Dept' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SKM 8889 B - Ref : DMPC1900189H/01/CT

Dear all,

Survey had carry out by LKK on this morning, kindly assist follow up on repair approval.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Singapore 408699
p. +65 6366 2323, d. +65 67689911
e.mailto:claims@premiumauto.com.sg w. www.audi.com.sg



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From: Crystabelle Tan Gek Peng (ECICS, Claims) [mailto:Crystabelle_Tan@ecics.com.sg]

Sent: Tuesday, 23 July 2019 10:52 AM

To: assignments

Cc: Claims

Subject: RE: OD CLAIM FOR SKM 8889 B - Ref : DMPC1900189H/01/CT

Dear LKK

Refer to below email and arrange OD survey.

Best regards

Crystabelle Tan

Senior Associate | Claims



DID (65) 6303 0190

Tel (65) 6337 4779

Email crystabelle_tan@ecics.com.sg Web www.ecics.com.sg

Address 10 Eunus Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Tuesday, 23 July, 2019 10:04 AM

To: Crystabelle Tan Gek Peng (ECICS, Claims)

Cc: 'Claims'

Subject: RE: OD CLAIM FOR SKM 8889 B - Ref : DMPC1900189H/01/CT

Dear all,

Attached is the estimate for your reference.

Please arrange survey asap.

Best Regards,

Syafiq

Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: Crystabelle Tan Gek Peng (ECICS, Claims) <Crystabelle_Tan@ecics.com.sg>

Sent: Monday, 22 July 2019 12:15 PM

To: Claims Dept <claims@premiumauto.com.sg>

Subject: RE: OD CLAIM FOR SKM 8889 B - Ref : DMPC1900189H/01/CT

Dear Tony

Please submit your quotation.

Best regards

Crystabelle Tan

Senior Associate | Claims



DID (65) 6303 0190

Tel (65) 6337 4779

Email crystabelle_tan@ecics.com.sg Web www.ecics.com.sg

Address 10 Eunus Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

From: Claims Dept [<mailto:claims@premiumauto.com.sg>]

Sent: Monday, 22 July, 2019 12:02 PM

To: Crystabelle Tan Gek Peng (ECICS, Claims); ECICS Claims

Cc: 'Claims Dept'

Subject: OD CLAIM FOR SKM 8889 B

Dear all,

Kindly register OD claim above mention case.

Please let us know who should we arrange survey with?

Owner want arrange survey on tomorrow.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689911

e.mailto:claims@premiumauto.com.sg w. www.audi.com.sg

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This mail is associated with :

***SKM8889B (DMPC1900189H/CT)**

OD

Jul 13 2019 12:00PM

[CHIA WAI LENG]

Premium Automobiles Pte Ltd

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From ECICS Limited (HQ) (ECICS), sent on 25/07/2019 10:16 AM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$15000.00) - SKM8889B - Claim Handler: Crystabelle Tan

Approved:15000.00.

DOCUMENTS SUMMARY

There are no documents.

Nivitha (LKK Auto)

From: Crystabelle Tan Gek Peng (ECICS, Claims) <Crystabelle_Tan@ecics.com.sg>
Sent: Tuesday, 23 July 2019 10:52 AM
To: assignments
Cc: Claims
Subject: RE: OD CLAIM FOR SKM 8889 B - Ref : DMPC1900189H/01/CT
Attachments: 8889.pdf; GIA REPORT _ SKM 8889 B.PDF

Dear LKK

Refer to below email and arrange OD survey.

Best regards

Crystabelle Tan

Senior Associate | Claims



DID (65) 6303 0190 Tel (65) 6337 4779
Email crystabelle_tan@ecics.com.sg Web www.ecics.com.sg
Address 10 Eunus Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

From: Claims [mailto:claims@premiumauto.com.sg]
Sent: Tuesday, 23 July, 2019 10:04 AM
To: Crystabelle Tan Gek Peng (ECICS, Claims)
Cc: 'Claims'
Subject: RE: OD CLAIM FOR SKM 8889 B - Ref : DMPC1900189H/01/CT

Dear all,

Attached is the estimate for your reference.

Please arrange survey asap.

Best Regards,
Syafiq
Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
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From: Crystabelle Tan Gek Peng (ECICS, Claims) <Crystabelle_Tan@ecics.com.sg>
Sent: Monday, 22 July 2019 12:15 PM
To: Claims Dept <claims@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SKM 8889 B - Ref : DMPC1900189H/01/CT

Dear Tony

Please submit your quotation.

Best regards

Crystabelle Tan

Senior Associate | Claims



DID (65) 6303 0190 Tel (65) 6337 4779
Email crystabelle_tan@ecics.com.sg Web www.ecics.com.sg
Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

From: Claims Dept [<mailto:claims@premiumauto.com.sg>]
Sent: Monday, 22 July, 2019 12:02 PM
To: Crystabelle Tan Gek Peng (ECICS, Claims); ECICS Claims
Cc: 'Claims Dept'
Subject: OD CLAIM FOR SKM 8889 B

Dear all,

Kindly register OD claim above mention case.

Please let us know who should we arrange survey with?

Owner want arrange survey on tomorrow.

Thank you.

Best Regards,
Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689911

e.mailto:claims@premiumauto.com.sg w. www.audi.com.sg

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Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Thursday, 24 October 2019 9:03 AM
To: Boo seng yak; Carrine Leong; Chang Chee Sing; jiayee.yap@premiumauto.com.sg; SUR
Subject: RE: FINAL REVISION - SKM8889B - OD ECICS - SURVEYED 24 JUL 19

Dear Mr Boo,

Confirm repair cost of \$16,000.00 before excess \$500 and GST @ 13 days.

Kindly send Final invoice and all supporting documents directly to ECICS INSURANCE

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>
Sent: Tuesday, 22 October 2019 6:34 PM
To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Chang Chee Sing <claims@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg
Subject: FINAL REVISION - SKM8889B - OD ECICS - SURVEYED 24 JUL 19

Hi Adrian and all,

Revised estimate and photographs is attached.

Please confirm repair cost of \$16,000.00 @ 13 days exclude 2 Sundays.

Your early closure is well appreciated.


Best regards - jb



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4 vehicles

Search Audi Q3

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Model

Price

Depreciation

Reg Date

Eng Cap

Mileage

Veh Type

Status

Search Selection

Audi Q3

Any

Any


2014

Any

Any

Any

Available



☐ Audi Q3 2.0A TFSI Quattro

\$88,000

\$13,590 /yr

30-Jul-2014

1,984 cc


73,955 km

SUV

Available

High Loans Available, In Good Condition, Please Visit Our Showroom To View This Unit

F1 Auto Cars Pte Ltd



Posted: 27-Aug-2014

Tags: 2014 Audi Q3, 2014 Audi Q3, Audi

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Make Model Price Depreciation Reg Date Eng Cap Mileage Veh Type Status

For old advertisements, view Expired ads 20 results/page

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SHORTLISTED HISTORY

Compare 

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type:	Singapore NRIC
Owner ID:	297E

Vehicle Details

Vehicle No.:	SKM8889B
Vehicle to be Exported:	No
Intended Deregistration Date:	24 Jul 2019
Vehicle Make:	AUDI
Vehicle Model:	Q3 1.4 TFSI
Primary Colour:	Silver
Manufacturing Year:	2014
Engine No.:	CHP172727
Chassis No.:	WAUZZZ8U2ER118804
Maximum Power Output:	110.0 kW (147 bhp)
Open Market Value:	\$27,308.00
Original Registration Date:	30 Sep 2014
First Registration Date:	30 Sep 2014
Transfer Count:	0
Actual ARF Paid:	\$25,232.00

Intended PARF Rebate Details

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	29 Sep 2024
PARF Rebate Amount:	\$18,924.00

Intended COE Rebate Details

COE Expiry Date:	29 Sep 2024
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$74,403.00
COE Rebate Amount:	\$37,823.00
Total Rebate Amount:	\$56,747.00

The information contained herein is correct as at 24 Jul 2019

OK

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Details	
Owner ID Type:	Singapore NRIC
Owner ID:	297E
Vehicle Details	
Vehicle No.:	SKM8889B
Vehicle to be Exported:	Yes
Intended Deregistration Date:	24 Jul 2019
Vehicle Make:	AUDI
Vehicle Model:	Q3 1.4 TFSI
Primary Colour:	Silver
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Original Registration Date:	30 Sep 2014
First Registration Date:	30 Sep 2014
Transfer Count:	0
Actual ARF Paid:	\$25,232.00
PARF Eligibility	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	29 Sep 2024
PARF Rebate Amount:	\$18,924.00
COE Details	
COE Expiry Date:	29 Sep 2024
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$74,403.00
COE Rebate Amount:	\$37,823.00
Total Rebate Amount:	\$56,747.00

The information contained herein is correct as at 24 Jul 2019

OK

ORIGINAL

PRIVATE CARS
THE SCHEDULE

Agency H0000015	Class of Policy MOTOR POLICY - PRIVATE	Policy No.	MPC18A00251902
Account H0000015	Issued on 03/09/2018	Replacing Policy No.	MPC17A00425301
Client I0004968	Acceptance Date 10/07/2018		
		Fund/Acct.No.Sfx	SIF/SD

Period of Insurance from 30/09/2018 to 29/09/2019, both dates inclusive

Insured's Name	CHIA WAI LENG
Address	325 LOYANG RISE SINGAPORE 507306

Business/Occupation HR VP

Premium	BASIC PREMIUM.....	SGD 1,357.89
	LOYALTY DISCOUNT.....	SGD 67.89
	NO CLAIM DISCOUNT.....50.00%	SGD 645.00
	Total Annual Premium	SGD 645.00
	Premium Due	SGD 645.00
	Premium GST	SGD 45.15
	Total Due	SGD 690.15

Risk Group No. 01

Risk No. 00001 PRIVATE CARS
DATE OF REGISTRATION : 09/2014

Registration SKM8889B	Make/Model AUDI Q3 1.4 TFSI
Type of Cover COMPREHENSIVE	No. of seats 5
Engine No. CHP172727	Body Type SUV
Chassis No. WAUZZZ8U2ER118804	Capacity CC 1395
Vehicle Usage MOTOR CARS - PRIVATE	Yr of Manuf/Regn 2014/2014
	NCD% 50.00
	Certificate Ref. M2300

Item 1.

SUM INSURED: MARKET VALUE AT THE TIME OF LOSS

EXCESS APPLICABLE

WINDSCREEN

SGD 100.00

SECTION 1 - INSURED/NAMED DRIVER

SGD 500.00

ADDITIONAL EXCESS OTHER THAN NAMED DRIVERS:

SECTION 1 - AGE >70 OR DRIVING EXP <2 YEARS OLD

SGD 3,000.00

Subject to the following clauses/warranties/endorsements/memo attached hereto :-

FREE ROADSIDE ASSISTANCE (APPLICABLE TO COMPREHENSIVE POLICIES ONLY)

IT IS HEREBY NOTED AND AGREED THAT THIS POLICY IS EXTENDED TO PROVIDE ACCESS TO ROADSIDE ASSISTANCE THROUGH OUR

24/7 AUTO ASSISTANCE HOTLINE AT (+65) 9101 2323

IN SINGAPORE, THE ROADSIDE ASSISTANCE SERVICES WILL INCLUDE JUMP START, PETROL TOP-UP, FLAT TYRE REPLACEMENT, BATTERY REPLACEMENT AND TOWING. THE COST OF PETROL, TYRES AND BATTERY SHALL BE BORNE BY THE INSURED. IN WEST MALAYSIA, ONLY TOWING SERVICES WILL BE PROVIDED UP TO A LIMIT OF S\$300 PER POLICY PERIOD. THE COMPANY SHALL ONLY BE LIABLE FOR THE SERVICE FEE FOR ONE ROADSIDE ASSISTANCE PER PERIOD OF INSURANCE.

TOWING OR REPAIR OF ANY MOTORCYCLES AND COMMERCIAL REGISTERED VEHICLES SUCH AS BUT NOT LIMITED TO LORRIES, TRUCKS, WAGONS, TAXIS ETC IS EXCLUDED.

SUBJECT OTHERWISE TO THE TERMS, CONDITIONS AND EXCEPTIONS OF THE POLICY.

THE FOLLOWING ENDORSEMENTS SHALL APPLY TO THIS POLICY :

V0003, V0009, V0012, V0014, V0017, V0019

HQ/CYL/1016/MR00025150/03-09-2018/17:44:45/CYL

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	16/07/2019 11:31
Date Of Accident	13/07/2019 12:20
Exact Location Of Accident	NORTH SOUTH HIGHWAY EXIT TO AYER KEROH TOL
Country/State of Loss	MALAYSIA/MELAKA
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SKM8889B
Insured/Policyholder	
Name Of Registered Owner	CHIA WAI LENG
NRIC No	S2510297E
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-97120926
Alternative Phone No	OTHERS-97120926
Vehicle Particulars	
Manufacturer	AUDI
Model	Q3-1.4 TFSI (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	ECICS LIMITED
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	MPC18A00251902
Cover Note Number	
Driver	
Name of Driver	CHUA BOON POH
NRIC No	S2510296G
Date Of Birth	16/11/1959
Occupation	INDOOR
Date Of Driving Pass	12/01/1985
Driving Experience	34 YEARS AND 6 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-82228889
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	325 LOYANG RISE SINGAPORE
Postcode	507306
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - CHANGE/CROSS LANE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	YES
Foreign Vehicle Registration Number	BMY3780 (COMMERCIAL VEHICLE)
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : CHIA WAI LENG GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
POLICE STATION NAME [OTHER]	POLIS DIRAJA MALAYSIA
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO THE ATTACH STATEMENT RECORDED BY PEI WEN - PROGRESSIVE CAR CARE PTE LTD TEL 6741 5336

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	BMY3780
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	



Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to reassess policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and or copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (including the "Purposes").
- (b) all insurer(s) who have insured vehicle(s) involved in the accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes, and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be based outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims;
- (e) the information so collected under (b) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

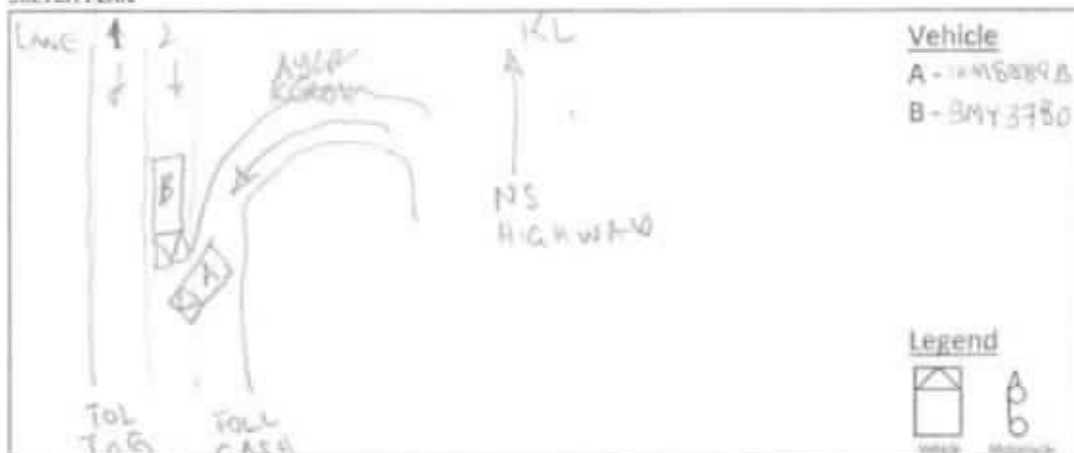
Policyholder's Signature
Date & Time

Driver's Signature
(If driver is not the policyholder)
Date & Time

Reporting Centre Personnel's Signature
Name:
NIC/PIR No.:

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I WAS DRIVING 8KM8889B (VEHICLE A) EXITING THE N-I HIGHWAY AT AYER KEROH EXIT TOWARDS MELAKA.

AT THE EXIT JOINING THE 2 OTHER LANES TOWARDS THE TOLL GATES. THERE WAS A CONGESTION OF VEHICLE COVERING BOTH LANES INCLUDING MY LANE AS WELL.

AS SOON AS LANE 2 OPENS UP A GAP, I SWITCHED ON MY INDICATOR & RAISED MY HAND TO THE TRUCK LORRY ON LANE 2 TO INDICATE I WAS GOING TO FILTER INTO HIS LANE.

AFTER ENTERING LANE 2 3/4 OF THE WAY, THE CONGESTED VEHICLES IN FRONT STOPPED & I COULDN'T COMPLETE MY FILTER.

NOT LONG AFTER, THE TRUCK LORRY CROPT FORWARD & BONCED INTO MY VEHICLE.

DECLARATION

I/we declare the foregoing particulars are true in every respect.
(Please be advised that your insurer may have a limited (14) days time whereby the claim against your policy must be made within the allocated timeframe from the date of accident. Please check your policy for more details.)

Policyholder's Signature
 Date & Time:

Driver's Signature
(If driver is not the policyholder)
 Date & Time:

Reporting Centre Personnel's Signature
 Name:
 NRIC/PPN No.:

16/7/19
 11:40 AM

perman

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0883/2019/KS
Date : 23-Jul-19

Vehicle IN workshop. Kindly arrange for survey.

ECICS Limited

7 Temasek Boulevard

#10-01 Suntec Tower One

Singapore 038987

Attn: Motor Claims Dept

Tel: 63374779 - Fax: 63389267

Owner's Name : Ms Chia Wai Leng
Address : 325 Loyang Rise
Singapore 507306
Telephone : HP +65 97120926
Type of Claim : Own Damage Claim
Policy No. : MPC18A00251902
Vehicle No : **SKM 8889 B**
Model Code : Audi Q3 1.4 TFSI S Tronic
Model / Year : 30/9/2014
Engine No : CHP 172727
Chassis No : WAUZZZ8U2ER118804
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 13-Jul-19
Place of Accident : North South Highway Exit to Ayer Keroh Tol

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SKM 8889 B

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and reinstall rear parking aid. Check function.	S/N \$	280.00 ✓	✓
2	To renew rhs 1/4 glass to facilitate fender renewal.	S/N \$	300.00 ✓	✓
3	To remove and transfer rhs door's multi-lock system and power window devices. Inspect for damages.	S/N \$	280.00 ✓	✓
4	To dislodge and reinstall rear wire harness for lights, battery manager, fuse and relay trays, electrical and audio equipment.	S/N \$	1,400.00 ✓	✓
5	To remove and reinstall rear seat, back rest, hat tray, abcd pillar trims, luggage compartment trims. Dislodge roof liner and disengage curtain airbag etc.	S/N \$	1,400.00 ✓	✓
SUB TOTAL LABOUR CHARGES		:	\$ 3,660.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SKM 8889 B

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
6	To dismantle rear bumper, rear lid and rhs rear door. Cut out and weld rhs rear fender. To repair rear bumper. Renew rhs rear door. Re-organize rear crash management components. Reinstall all parts removed.	9800 \$ 7,600.00	$7 \times 700 = 4900$ ✓
7	To respray rear bumper, rhs rear fender, rhs rear door, rhs sill panel, door entrances, roof channel, drain panel, end panelling, fuel filler flap and door handle. To carry out stone chip treatment and joint sealer works.	2950 \$ 6,400.00	$5 \times 700 = 3500$ 3650 Handle = 150
8	To renew rhs rear rim and carry out wheel alignment.	S/N \$ 280.00 ✓ ✓	
9	To carry out diagnostic check.	S/N \$ 192.00 ✓ ✓	
TOTAL LABOUR CHARGES		: \$ 24,844.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKM 8889 B

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR FENDER - RH <i>Painted</i>	S	3,480.00 ✓ 3480
2	REAR DOOR - RH <i>Painted</i>	S	2,412.00 ✓ 2412
3	OUTER DOOR SEAL - RH <i>Nec</i>	NEC S	157.00 ✓ 157
4	DOOR SEAL BRACKET - RH <i>Nec</i>	S	17.00 X
5	GROMMET <i>Not Nec</i>	6 S	15.00 ? X
6	DOOR ATTACHMENT PARTS <i>Not Nec</i>	S	197.00 ? X
7	REAR DOOR COVER - RH <i>Nec</i>	S	235.00 ✓ 234.50
8	WHEEL COVER - LH / RH <i>Nec</i>	2 S	472.00 ✓ 472
9	REAR BUMPER SPOILER <i>Nec</i>	S	434.00 X
10	SIDE WINDOW - RH <i>Nec</i>	S	355.00 ✓ 355
11	ALUMINIUM RIM - REAR RH <i>Not Nec</i>	S	694.00 ✓ X
12	RUBBER VALVE <i>Nec</i>	4 S	13.00 X
13	ARYCLIX SEALANT <i>3</i>	S/N S	180.00 ✓ 180
14	CAVITY WAX <i>3</i>	S/N S	140.00 ✓ 140
15	STONE CHIP <i>3</i>	S/N S	180.00 ✓ 180
16	METAL FILLER POWDER <i>3</i>	S/N S	280.00 ✓ 280
17	1/4 GLASS SEALANT <i>3</i>	S/N S	100.00 ✓ 100
18	SUNDRIES <i>Not Nec</i>	S	400.00 ? X
TOTAL SPARE PARTS CHARGES		:	\$ 9,761.00
TOTAL LABOUR CHARGES			\$ 24,844.00
GRAND TOTAL			\$ 34,605.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

27893

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian Lj
Surveyed Date : 24/07/19.
Authorised Date :
Excess Cost : To be advised
Liability :
Remarks : Not Authorised, 13 Days.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0883/2019/KS
Date	:	23-Jul-19

Vehicle IN workshop. Kindly arrange for survey.

ECICS Limited

7 Temasek Boulevard

#10-01 Suntec Tower One

Singapore 038987

Hi Adrian

13days exclude 2 Sundays

by 22 Oct 19

Attn: Motor Claims Dept

Tel: 63374779 - Fax: 63389267

Owner's Name	:	Ms Chia Wai Leng
Address	:	325 Loyang Rise Singapore 507306
Telephone	:	HP +65 97120926
Type of Claim	:	Own Damage Claim
Policy No.	:	MPC18A00251902
Vehicle No	:	SKM 8889 B
Model Code	:	Audi Q3 1.4 TFSI S Tronic
Model / Year	:	30/9/2014
Engine No	:	CHP 172727
Chassis No	:	WAUZZZ8U2ER118804
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	13-Jul-19
Place of Accident	:	North South Highway Exit to Ayer Keroh Tol

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SKM 8889 B

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and reinstall rear parking aid. Check function.	S/N \$	280.00	\$ 280.00
2	To renew rhs 1/4 glass to facilitate fender renewal.	S/N \$	300.00	\$ 300.00
3	To remove and transfer rhs door's multi-lock system and power window devices. Inspect for damages.	S/N \$	280.00	\$ 280.00
4	To dislodge and reinstall rear wire harness for lights, battery manager, fuse and relay trays, electrical and audio equipment.	S/N \$	1,400.00	\$ 1,400.00
5	To remove and reinstall rear seat, back rest, hat tray, abcd pillar trims, luggage compartment trims. Dislodge roof liner and disengage curtain airbag etc.	S/N \$	1,400.00	\$ 1,400.00
SUB TOTAL LABOUR CHARGES		:	<u>\$ 3,660.00</u>	<u>\$ 3,660.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SKM 8889 B

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
	<i>c/f</i>		\$ 3,660.00
6	To dismantle rear bumper, rear lid and rhs rear door. Cut out and weld rhs rear fender. To repair rear bumper. Renew rhs rear door. Re-organize rear crash management components. Reinstall all parts removed.	\$ 7,600.00	\$ 4,900.00
7	To respray rear bumper, rhs rear fender, rhs rear door, rhs sill panel, door entrances, roof channel, drain panel, end panelling, fuel filler flap and door handle. To carry out stone chip treatment and joint sealer works.	\$ 6,400.00	\$ 3,650.00
8	To renew rhs rear rim and carry out wheel alignment.	S/N \$ 280.00	\$ 280.00
9	To carry out diagnostic check.	S/N \$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		\$ 18,132.00	\$ 12,682.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax**Material List for Accident Vehicle Regn No. SKM 8889 B**

S/N	Parts Description	<u>Damaged Parts & Prices</u>	
		S/Nett	Remark
1	REAR FENDER - RH	\$ 3,480.00	\$ 3,480.00
2	REAR DOOR - RH	\$ 2,412.00	\$ 2,412.00
3	OUTER DOOR SEAL - RH	NEC \$ 157.00	\$ 157.00
4	DOOR SEAL BRACKET - RH	\$ 17.00	
5	GROMMET	6 \$ 15.00	
6	DOOR ATTACHMENT PARTS	\$ 197.00	
7	REAR DOOR COVER - RH	\$ 235.00	\$ 234.50
8	WHEEL COVER - LH / RH	2 \$ 472.00	\$ 472.00
9	REAR BUMPER SPOILER	\$ 434.00	
10	SIDE WINDOW - RH	\$ 355.00	\$ 355.00
11	ALUMINIUM RIM - REAR RH	\$ 694.00	
12	RUBBER VALVE	4 \$ 13.00	
13	ARYCLIX SEALANT	S/N \$ 180.00	\$ 180.00
14	CAVITY WAX	S/N \$ 140.00	\$ 140.00
15	STONE CHIP	S/N \$ 180.00	\$ 180.00
16	METAL FILLER POWDER	S/N \$ 280.00	\$ 280.00
17	1/4 GLASS SEALANT	S/N \$ 100.00	\$ 100.00
18	SUNDRIES	\$ 400.00	
TOTAL SPARE PARTS CHARGES		\$ 9,761.00	\$ 7,990.50
TOTAL LABOUR CHARGES		\$ 18,132.00	\$ 12,682.00
GRAND TOTAL		\$ 27,893.00	\$ 20,672.50

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

ECICS Limited
10 Eunos Road 8, #09-04A Singapore Post Centre
Singapore 408600

Our File No: CS/ICS19012952/AVF3N2

Date: 25/10/2019

REFERENCE

Insured/Claimant:	CHIA WAI LENG	Policy No:	MPC18A00251902
Date of Loss:	13/07/2019	Nature of Claim:	OD
		Claim No:	DMPC1900189H/CT

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SKM8889B	Engine No:	CHP172727
Make & Model:	AUDI Q3, 1.4 TFSI (A)	Chassis No:	WAUZZZ8U2ER118804
Reg. Date:	30/09/2014 (Man. Year: 2014)	Odometer:	50943 km
Colour:	Silver		
Engine Capacity:	1395 cc		
Market Value/New Car Price:	S\$78,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	235/55R17	Rear Tyre Size:	235/55R17
Front Left Side:	Bridgestone 6 mm	Rear Left Side:	Bridgestone 6 mm
Front Right Side:	Bridgestone 6 mm	Rear Right Side:	Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	9,761.00	7,990.50	1,770.50	18.14
Miscellaneous Items	0.00	0.00	0.00	
Labour	18,132.00	12,682.00	5,450.00	30.06
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	27,893.00	20,672.50	7,220.50	25.89
Approved Total (Overridden) (S\$)		16,000.00		
- Excess (S\$)	500.00	500.00	0.00	0.00
(S\$)	27,393.00	15,500.00	11,893.00	43.42
+ GST 7.00/7.00% (S\$)	1,917.51	1,085.00	832.51	43.42
Nett Amount (S\$)	29,310.51	16,585.00	12,725.51	43.42

INSPECTION

Date of Assignment: 23/07/2019

Date Inspected: 24/07/2019 Inspected At:

Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699

Estimated Period of Repair: 13.0 days

Adjuster: ADRIAN LING

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 24 Oct 2019)
Parts:	M1-SUV	AUDI Q3 1.4 TFSI (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKM8889B)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR FENDER-RH	Dented	3,480.00 FS	*3,480.00 FS
2	1		*REAR DOOR-RH	Dented	2,412.00 FS	*2,412.00 FS
3	1		*OUTER DOOR SEAL-RH	Necessary	157.00 FS	*157.00 FS
4	1		*DOOR SEAL BRACKET-RH	Not Necessary	17.00 FS	*- FS
5	6		*GROMMET	Not Necessary	15.00 FS	*- FS
6	1		*DOOR ATTACHMENT PARTS	Not Necessary	197.00 FS	*- FS
7	1		*REAR DOOR COVER-RH	Necessary	235.00 FS	*234.50 FS
8	2		*WHEEL COVER-LH/RH	Necessary	472.00 FS	*472.00 FS
9	1		*REAR BUMPER SPOILER	Not Necessary	434.00 FS	*- FS
10	1		*SIDE WINDOW-RH	Necessary	355.00 FS	*355.00 FS
11	1		*ALUMINIUM RIM-REAR RH	Not Necessary	694.00 FS	*- FS
12	4		*RUBBER VALVE	Not Necessary	13.00 FS	*- FS
13	1		*ARYCLIX SEALANT	Necessary	180.00 FS	*180.00 FS
14	1		*CAVITY WAX	Necessary	140.00 FS	*140.00 FS
15	1		*STONE CHIP	Necessary	180.00 FS	*180.00 FS
16	1		*METAL FILLER POWDER	Necessary	280.00 FS	*280.00 FS
17	1		*1/4 GLASS SEALANT	Necessary	100.00 FS	*100.00 FS
18	1		*SUNDRIES	Not Necessary	400.00 FS	*- FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$)	9,761.00	7,990.50
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Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND REINSTALL REAR PARKING AID.CHECK FUNCTION	New	280.00	280.00
2	TO RENEW RHS 1/4 GLASS TO FACILITATE FENDER RENEWAL	New	300.00	300.00
3	TO REMOVE AND TRANSFER RHS DOORS MULTI-LOCK SYSTEM AND POWER WINDOW DEVICES.INSPECT FOR DAMAGES	New	280.00	280.00
4	TO DISLODGE AND REINSTALL REAR WIRE HARNESS FOR LIGHTS,BATTERY MANAGER,FUSE AND RELAY TRAYS,ELECTRICAL AND AUDIO EQUIPMENT	New	1,400.00	1,400.00
5	TO REMOVE AND REINSTALL REAR SEAT,BACK REST,HAT TRAY,ABCD PILLAR TRIMS,LUGGAGE COMPARTMENT TRIMS,DISLODGE ROOF LINER AND DISENGAGE CURTAIN AIRBAG ETC	New	1,400.00	1,400.00
6	TO DISMANTLE REAR BUMPER,REAR LID AND RHS REAR DOOR.CUT OUT AND WELD RHS REAR FENDER.TO REPAIR REAR BUMPER.RENEW RHS REAR DOOR.RE-ORGANIZE REAR CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	7,600.00	4,900.00
7	TO RESPRAY REAR BUMPER,RHS REAR FENDER,RHS REAR DOOR,RHS SILL PANEL,DOOR ENTRANCES,ROOF CHANNEL,DRAIN PANEL,END PANELLING,FUEL FILLER FLAP AND DOOR HANDLE.TO CARRY OUT STONE CHIP TREATMENT AND JOINT SEALER WORKS	New	6,400.00	3,650.00
8	TO RENEW RHS REAR RIM AND CARRY OUT WHEEL ALIGNMENT	New	280.00	280.00
9	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			18,132.00	12,682.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >