

15/5/2010

INS. CASE OWNER:

Kitty

CC 4^{ASm} AXA1901 2951, Krobbs

LKK:

IDAC:

Surveyor:

Kumbh.

DOI:

ASSIGNMENT

11/7/19

Date / Time:

11/7/19

Registered in Merimen:

Pre-assign / CCU / FTE

FBG 7333H

sgm02umb (126021)



Insured Vehicle No.:

Claim No.:

Name of Insured:

Johan Bin Adam Wu

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A:

11/7/19

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SPB345A

INSRS:
WSP:
Tel:
Liability:
RMKS:

Esteem

INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

SPB345A - x

FBG 7333H - x

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

25/7/19

After call ltr to OI:

Vivian

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

25/7/19

Confirm accident details. letter send out pending PIR.

24/7/19 - ✓ PIR from OI. wanny.

7/11/19 - file → Sumatra to send as fun

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(days) Reduction:

%

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Final Liability:

%

50/100 (Agreed / Assessed) BOLA S/N No.: PIC

If NO or B 28. Ass. Lia:

Repair Cost:

SS

6045.50

Loss of Rental (LOR):

SS

(days)

Loss of Use (LOU):

SS

420.00 (560 x 7 days)

Loss of Income (LOI):

SS

(5 x days)

LOR only ☐ LOU only ☐

SS

LOR + LOU ☐ LOR + LO ☐

[Tick only one]

GIA/LTA Search

SS

2.45

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$250.00

Total:

SS

6472.95

Global Sum SS: 6400.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

SS

6400.00

Name 1:

Esteem Performance Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

ASS. REC. BY:

REF:

AA /

W

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

06 days

Res.: Yes or No

Lum Sum:

20 %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Date / Time

Action / Instruction

1 File pass to

45# 5650 (Rear 5968.90 576)

6 f Ref Ins - 2dy

Date/Time, File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Report Format :

Lump Sum / I.B.I: (\$

Days Of Repair:

Resurvey No. of Trlp:

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech Invs (\$

☐

: Weekend (\$

Survey Fee:

Transportation:

S - RS, SI

P. & S

Others

TOTAL

Veh No:

SJP 8345A

Yr Regn:

04, C.9

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Traller or

Make:

Hyundai Nante

c.c

1591

Colour:

M. Maroon

A/C:

Insured / Std / NI / NA

Sp. Reading

188631

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

KMHU 41BR94728564

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modl: Nil / S/Rlm / STD / Rlm or

Tyre Size:

F:

Mic

R:

Dun

185/65R15

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal.

9

mm

Rear

R/Bal.

2

mm

L/Bal.

9

mm

L/Bal.

2

mm

D.O.A.

18/7/19

D.O.I.

23/7/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rt wheel cracks

The U/C / Chassis frame / Body Structure affected due to collision.



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Spare Parts

Vehicle No. :
Make & Model :
Chassis No. :

SJP 8345 A

HYUNDAI AVANTE

KMHU41BR9U728564

Submit By :

JENNY

Year Manufacture :

2009

Engine No. :

Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	Front number plate <i>Bj</i>	1	\$45.00	S.N	<i>251n</i>
2	Front number plate garnish <i>NJP</i>	1			<i>X</i>
3	Front windscreen <i>CM</i>	1			<i>—</i>
4	Front windscreen moulding <i>nu</i>	1			<i>✓</i>
5	Front windscreen sealant <i>nu</i>	1	\$50.00	S.N	<i>401n</i>
6	Private hirer Sticker <i>nu</i>	1	\$20.00	S.N	<i>✓</i>
7	Bonnet <i>Bu</i>	1			<i>✓</i>
8	Bonnet lock <i>Dix</i>	1			<i>✓</i>
9	Bonnet hinge LH <i>K</i>	1			<i>X</i>
10	Bonnet hinge RH <i>K</i>	1			<i>X</i>
11	Bonnet heat insulator <i>Sn</i>	1			<i>X</i>
12	Bonnet heat insulator clip <i>nu</i>	10			<i>X</i>
13	Headlamp LH <i>Gu</i>	1			<i>✓</i>
14	Headlamp RH <i>nu/cm</i>	1			<i>✓</i>
15	Headlamp clip <i>nu</i>	10			<i>✓</i>
16	Front support panel (complete) <i>Bu</i>	1			<i>✓</i>
17	Brace panel	1			<i>?</i>
18	Condenser	1			<i>?</i>
19	Condenser fan motor	1			<i>?</i>
20	Condenser fan blade	1			<i>?</i>
21	Condenser fan cowling	1			<i>?</i>
22	Radiator	1			<i>?</i>
23	Radiator fan motor	1			<i>?</i>

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

LKK Auto Consultants hence notify
will be charged accordingly under supplementary.
Blk 5033 Ang Mo Kio Industrial Park 2 #01-259 Singapore 569536 Tel: 64841221 Fax: 64847829
Company Reg No. 200005485N / GST No: 20-0005485-N

- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary items must be surveyed and subject to final approval from insurance Company

Acknowledged by Receiver
Signature:
Date:

Not Ascertained
11/10/09
Survey After Rain
6 days

Spare Parts

Vehicle No. : **SJP 8345 A**

Make & Model : **HYUNDAI AVANTE**

Chassis No : **KMH DU41BR9U728564**

Submit By : **Carmen Lim**

Year Manufacture : **2009**

Engine No. :

Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
24	Radiator fan blade	1			?
25	Radiator fan cowling	1			?
26	Coolant	1	\$20.00	S.N	✓
27	Front bumper	1			✓
28	Front bumper clip	10			✓
29	Front bumper reinforcement	1			✓
30	Front bumper side retainer LH	1			✓
31	Front bumper side retainer RH	1			✓
32	Front bumper bracket LH	1			?
33	Front bumper bracket RH	1			?
34	Front bumper sponge	1			✓
35	Front bumper tow cover	1			X
36	Front bumper upper grille	1			✓
37	Front bumper upper grille chrome	1			✓
38	Front bumper emblem	1			✓
39	Front bumper lower grille	1			✓
40	Front bumper lower grille garnish LH	1			✓
41	Front bumper lower grille garnish RH	1			X
42					
43					
44					
45					
46					

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

Kw



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Repair Estimates

SJP 8345 A

Parts	(a) Cost / List Price Items	\$ <u>6612.00</u> 7,779.60
	Plus/Less 20%	\$ <u>1322.40</u> 1,555.92
	Total of Cost / List	\$ <u>5289.60</u> 6,223.68
	(b) Nett Price Items	
	Less	
	Total of Nett Item	
	(c) Special Nett Items	\$ <u>105.00</u> 135.00
Total Parts Cost		\$ <u>5394.60</u> 6,358.68
Labour		\$ <u>1670.00</u> 3,070.00
Total		\$ <u>7064.60</u> 9,428.68

11 hrs @ 5650h
6 day,

9428.68
9776.12

- 20%
= \$5651.68 lump sum

The above total will be subjected to 7% G.S.T.

Name of Surveyor : _____

Company : _____

Survey conducted on : _____ at _____

Remarks By Surveyor

(a) The repair of this vehicle is authorized / is not authorized until further notice.

(b) Recommended Days of Repair : _____ day(s)

(c) Resurvey : Required / Not Required

(d) Excess : \$ _____

(e) Signature of surveyor : _____ Date: _____



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Spare Parts

Vehicle No. :
Make & Model :
Chassis No. :

SJP 8345 A

HYUNDAI AVANTE

KMHU41BR9U728564

Submit By :
Year Manufacture :
Engine No. :
Cost / List

JENNY

2009

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	Front number plate	1	\$45.00	S.N	25m
2	Front number plate garnish	1	N/A		X
3	Front windscreen	1	\$923.00		—
4	Front windscreen moulding	1	\$59.00		✓
5	Front windscreen sealant	1	\$50.00	S.N	40m
6	Private hirer Sticker	1	\$20.00	S.N	✓
7	Bonnet	1	\$1017.00		—
8	Bonnet lock	1	\$49.80		—
9	Bonnet hinge LH	1	\$65.20		X
10	Bonnet hinge RH	1	\$65.20		X
11	Bonnet heat insulator	1	\$191.50		X
12	Bonnet heat insulator clip	10	\$60.00		X
13	Headlamp LH	1	\$480.20		✓
14	Headlamp RH	1	\$480.20		✓
15	Headlamp clip	10	\$45.00		✓
16	Front support panel (complete)	1	\$791.00		✓
17	Brace panel	1			X
18	Condenser	1	\$911.50		2
19	Condenser fan motor	1			✓
20	Condenser fan blade	1	\$199.00		✓
21	Condenser fan cowling	1			✓
22	Radiator	1	\$565.00		✓
23	Radiator fan motor	1	N/A		X

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

Blk 5033 Ang Mo Kio Industrial Park 2 #01-259 Singapore 569536 Tel: 64841221 Fax: 64847829
Company Reg No. 200005485N / GST No. 20-0005485-N

Not Authorised

L1 Rep & 7

Assembly After Repair

6 days

2779.60
135.

2070
424.30

11418.90

4756.70

85.00 SN

Spare Parts

Vehicle No. :
 Make & Model :
 Chassis No. :

SJP 8345 A

HYUNDAI AVANTE

KMH DU41BR9U728564

Submit By :

Year Manufacture :

Engine No. :

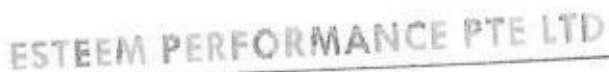
Cost / List

Carmen Lim

2009

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
24	Radiator fan blade	1	N/A		X
25	Radiator fan cowling	1	N/A		X
26	Coolant	1	\$20.00	S.N	✓
27	Front bumper	1	\$445.00		✓
28	Front bumper clip	10	\$45.00		✓
29	Front bumper reinforcement	1	\$254.00		✓
30	Front bumper side retainer LH	1	\$34.00		✓
31	Front bumper side retainer RH	1	\$34.00		✓
32	Front bumper bracket LH	1	\$31.00		X
33	Front bumper bracket RH	1	\$31.00		X
34	Front bumper sponge	1	\$119.00		✓
35	Front bumper tow cover	1	\$16.00		X
36	Front bumper upper grille	1	\$380.00		✓
37	Front bumper upper grille chrome	1			X
38	Front bumper emblem	1	\$21.00		✓
39	Front bumper lower grille	1	\$79.00		✓
40	Front bumper lower grille garnish LH	1	\$39.00		X
41	Front bumper lower grille garnish RH	1	\$39.00		X
42					
43					
44					
45					
46					

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.



Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Vehicle No. : SJP 8345 A
Make & Model : HYUNDAI AVANTE

Submit By : Carmen Lim
Year of Manufacture : 2009

Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.

1670

ESTEEM PERFORMANCE PTE LTD

BLK 5033 ANG MO KIO INDUSTRIAL PARK 2

#01-259 SINGAPORE 569536

Tel:64841221 Fax:64847829

Spare Parts

Vehicle No. :

Make & Model :

Chassis No. :

SJP 8345 A

HYUNDAI AVANTE

KMHDU41BR9U728564

Submit By :

Year Manufacture :

Engine No. :

Cost / List

CARMEN LIM

2009

Supplementary

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	RHF FENDER <i>Bu</i>	1	\$434.30		✓
2		1			
3		1			
4		1			
5		1			
6		1			
7		1			
8		1			
9		1			
10		1			
11		1			
12		1			
13		1			
14		1			
15		1			
16		1			
17		1			
18		1			
19		1			
20		4			
21		1			
22		1			
23		1			

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge

434.30



Service Request Details

Claim

S9M01UM6

Reference

None

Loss Date

July 19, 2019

Report Date

Jul 20, 2019 12:00:00 AM

Request Date

July 23, 2019

Due Date

July 30, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

P: Carman

T: 10.089.m

V: 17

E: ✓

Actions

Next Step

Agree to perform service

Decline WorkAccept Work

Vehicle Information

Incident Vehicle Registration #

SJP8345A

Model

AVANTE 1.6 A

Service Address

...

Primary Contact/Insured

ADAM WU JOHAN BIN
493B TAMPINES AVENUE 9, #12-472, 521493, Singapore
92993907
Johanone@gmail.com

Claim Handler

TEO Kitty
6568804602
kitty.teo@axa.com.sg

Additional Instructions

[Messages](#)[Invoices](#)[History](#)[Documents2](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)

Catherine Chong (LKK Auto)

From: jenny chong <jenny@esteemperf.com.sg>
Sent: Monday, 22 July, 2019 5:29 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Cc: carmen lim; serence ctc
Subject: REQUEST FOR PRI SURVEY SJP8345A
Attachments: SJP8345A_19072019.pdf

Categories: Namrata

Dear Sir / Madam,

Accident involving SJP8345A & FBG7333H on 19.07.2019

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES (NIMA)

We act for FOE SEI DJUAT who has appointed the under-mentioned workshop to repair his motor vehicle no.SJP 8345 A

Please be informed that the said vehicle can be inspected at :

Name of workshop : Esteem Performance Pte Ltd

Address : 385 SIN MING DRIVE (S) 575718 (INSIDE VICOM)

Tel : 8799 0066 / 6566 2112

Fax : 6259 3326

We hereby give 2 clear days notice to conduct a pre-repair inspection of the said vehicle at the above-mentioned workshop during office hours.

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday. The above-mentioned workshop will commence repairs should you fail to conduct the pre-repair inspection.

We prefer LKK to survey



Freundliche Grüße / Best Regards

Jenny Chong

Senior Operation Executive | Operation Division

Esteem Performance Pte Ltd

P: 6484 1221

F: 6484 7829

E: jenny@esteemperf.com.sg

5033 Ang Mo Kio Industrial Park 2 #01-259
(Head Office)
385 Sin Ming Drive Vicom Inspection Centre
(Showroom)

www.esteemperformance.com



Hsiao Tong (LKKAUTO)

From: Johan Wu <johanone@gmail.com>
Sent: Wednesday, 4 September 2019 12:14 PM
To: Vivian Lau (LKKAUTO)
Subject: FBG7333H Traffic Police Letter
Attachments: CA26AAC5-F390-458D-8F97-B9EB14778A29.jpg; 8B86794F-7A22-4742-9E87-B3232F064282.jpg

Hi Vivian,

As per our tele-conversation , attach to this email will be the traffic police report.

If you need anything else regarding this, I am reachable at 92993907.



**SINGAPORE
POLICE FORCE**

Traffic Police
10 Ubi Avenue 3
Singapore 408866
Tel +65 6547 0000
Fax +65 6547 6259
www.police.gov.sg

Our Ref : TP/IP/45075/2019
Date : 29 August 2019

JOHAN BIN ADAM WU
BLK 493B TAMPINES AVENUE 9
#12-472
SINGAPORE 521493

STERN WARNING

1. Investigations against you, JOHAN BIN ADAM WU, NRIC: S9100360J, into the following offence:

ALLEGED OFFENCE(S)				
S/No	Offence	Legislation	Date & time committed	Place
a	Inconsiderate Driving	Section 65(b) Road Traffic Act Chapter 276	19/07/2019 at about 1338 hrs	Blk 491A Tampines Avenue 9 Car Park Exit

have been completed.

2. After careful consideration of the facts of the case, you are warned to refrain from any criminal conduct. If you commit any offence in future, the same leniency may not be shown towards you.

NORHIDAWATI BINTE AHMAD, ASP
for HEAD INVESTIGATION
TRAFFIC POLICE

29/8/2019
Date



**SINGAPORE
POLICE FORCE**

Traffic Police
10 Ubi Avenue 3
Singapore 408865
Tel +65 6547 0000
Fax +65 6547 6259
www.police.gov.sg

NOTE

1. This stern warning is issued to you because while an assessment that you have committed the offence(s) listed in paragraph 1 has been made, a decision has been taken not to prosecute you in court for the offence(s).

2. This stern warning:

(a) does not amount to a conviction for an offence or a finding of guilt by a court of law;

(b) does not mean that you now have a criminal record of the offence(s) listed in paragraph 1;¹

(c) will not be raised by the Prosecution as a criminal record against you in any future court matters for purposes of enhancing a sentence; and

(d) does not affect any of your legal rights, interests, or liabilities.

¹ As defined in the Registration of Criminals Act (Cap 268, 1985 Rev Ed).

Hsiao Tong (LKKAuto)

From: Carmen Lim <carmen@esteemperf.com.sg>
Sent: Tuesday, 24 September 2019 6:51 PM
To: Hsiao Tong (LKKAuto)
Cc: serence ctc; jenny chong; coleen kwok; Admin-B
Subject: LOD SJP8345A (TP-AXA)
Attachments: 20190924185026536.pdf

Dear Hsiao Tong,

Pls refer as attached LOD.

Kindly let us have your offer asap.

Thank you



Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

E: carmen@esteemperf.com.sg

5033 Ang Mo Kio Industrial Park 2 #01-259
(Head Office)

385 Sin Ming Drive Vicom Inspection Centre
(Showroom)

www.esteemperformance.com



Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 30 September 2019 2:14 PM
To: 'Johan Wu'
Subject: RE: FBG7333H Traffic Police Letter //LKK REF: CC4/ASM19012951/Kpb3

Hi Mr Johan,

We refer to the above matter and our tele-conversation earlier, AXA shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Johan Wu <johanone@gmail.com>
Sent: Wednesday, 4 September 2019 12:14 PM
To: Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>
Subject: FBG7333H Traffic Police Letter

Hi Vivian,

As per our tele-conversation, attach to this email will be the traffic police report.

If you need anything else regarding this, I am reachable at 92993907.

Print Received Message

This mail is associated with :

***SHA8689K (MCT19040437)**

[SHC8932Y]

TP

CITYCAB PTE LTD

Apr 16 2019 12:00AM

[COMFORT TRANSPORTATION PTE LTD]

Ding Automotive Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 27/09/2019 09:35 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$10318.35) - SHA8689K - Claim Handler: Sherini Pillai

Approved:10318.35.



<TP - Mandate IA> - S9M01UM6 [ACCIDENT INVOLVING FBG 7333H(OI) & SJP 8345A(TP) ON 19/07/2019]

Type

Question

Message

Liability: 100%. Insured turned out from minor road and collided with third party who was on main road. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$6,532.95(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 30-Sep-19

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 30/09/2019

Survey Details:

Date of loss	1-Jul-19
Date of appointment	23-Jul-19
Date of survey	23-Jul-19
Location of survey	ESTEEM PERFORMANCE PTE LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	SJP 8345A
Make and Model	HYUNDAI AVANTE
Date of registration	14/4/2009
Excess	
Market Value	\$24,000
Parf Rebate	\$11,960
Nett Loss	\$12,040

Repair details:

Initial Estimate	\$ 11,418.90
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Proposed/Revised repair cost:

Parts	\$ 5,047.16
Check items (estimate)	\$ -
Labour	\$ 1,670.00
Supplementary	\$ 347.44
Total	\$ 7,064.60
Lump Sum(if applicable)	\$ 5,650.00
Number of days for repair	06



Auto
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Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

Ol turned out from minor road and collided with third party who was on main road. Traffic Police had issued a stern warning on Inconsiderate Driving to Ol.

Mandate:

Liability(TP)		100%
Proposed repair cost (w/GST)	\$	6,045.50
Loss of use	\$	480.00 (8daysx \$60.00)
Loss of rental		NIL
Loss of income		NIL
LTA search fees	\$	7.45
Others		NIL
Proposed Total	\$	6,532.95

AXA

420 (7x\$60)

6/1 \$640.00

Hsiao Tong (LKKAuto)

From: Shu Pei (LKKAuto)
Sent: Tuesday, 1 October 2019 9:13 AM
To: Hsiao Tong (LKKAuto)
Subject: RE: New message for service request 128021, vehicle number SJP8345A

forward the copy of PIR via email. agree to settle.		AM
<input type="checkbox"/> 4.9.19 OI called in mention he receive POR from TP, he was given a stern warning. OI will forward the copy of PIR via email. agree to settle.	LPF	4/9/2019 11:57:15 AM
<input type="checkbox"/> Case Tranfer To Hsiao Tong***File Pass To Hsiao Tong	STU	27/9/2019 9:28:52 AM
<input type="checkbox"/> Called OI, Mr Johan. Ack his email on traffic police letter. Advised him that although it is a stern warning, AXA will settle the matter at best(OLD turned out from minor road). He undersand and aware NCD NCD issue.	CHT	30/9/2019 2:03:45 PM
<input type="checkbox"/> Message AXA : Liability: 100%. Insured turned out from minor road and collided with third party who was on main road. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$6,532.95(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/Instruction. Hsiao Tong – 30-Sep-19	CHT	30/9/2019 2:35:48 PM
<input type="checkbox"/> 10/1/19 1:31 AM TEO Kitty-----Hi Hsiao Tong, Please proceed DS, COR \$6045.50, LOU \$420(7DAYS X \$60/DAY), LTA \$7.45, TOTAL \$6400(global)	LSP	1/10/2019 9:00:15 AM

Best Regards,
Shu Pei | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Tuesday, 1 October 2019 8:55 AM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: New message for service request 128021, vehicle number SJP8345A

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: kitty.teo@axa.com.sg <kitty.teo@axa.com.sg>
Sent: Tuesday, 1 October, 2019 1:35 AM
To: admin-d@lkkauto.com
Subject: New message for service request 128021, vehicle number SJP8345A

AXA Insurance has sent you a message for claim number S9M01UM6.

Hsiao Tong (LKKAUTO)

From: Carmen Lim <carmen@esteemperf.com.sg>
Sent: Thursday, 7 November 2019 9:12 AM
To: Hsiao Tong (LKKAUTO)
Cc: serence ctc; jenny chong; coleen kwok; Admin A
Subject: Re: LOD SJP8345A (TP-AXA) // DOA: 19/07/2019// LKK REF: CC4/ASM19012951/Kpb3

Dear Hsiao Tong,

We accept your offer **\$6400** to close case.

Kindly forward us your express DV asap.

Thank you



Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

E: carmen@esteemperf.com.sg

5033 Ang Mo Kio Industrial Park 2 #01-259
(Head Office)

385 Sin Ming Drive Vicom Inspection Centre
(Showroom)

www.esteemperformance.com



On Sat, Nov 2, 2019 at 10:01 AM Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Without Prejudice

(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

We have our principal instruction to maintain offer at a global sum of \$6,400.00(all-in).

Kindly re-consider our offer.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Carmen Lim <carmen@esteemperf.com.sg>

Sent: Thursday, 17 October 2019 10:11 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: serence ctc <serence@esteemperf.com.sg>; jenny chong <jenny@esteemperf.com.sg>; coleen kwok <coleen21@esteemperf.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: Re: LOD SJP8345A (TP-AXA) // DOA: 19/07/2019// LKK REF: CC4/ASM19012951/Kpb3

Dear Hsiao Tong,

We rejected your offer.

We prepare to accept **\$6,452.95** to close case.

Pls review the above matter and let us hear from you favorably.

Thank you



Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

M: 8799 0066

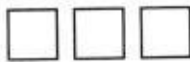
P: 6484 1221

E: carmen@esteemperf.com.sg

5033 Ang Mo Kio Industrial Park 2 #01-259
(Head Office)

385 Sin Ming Drive Vicom Inspection Centre
(Showroom)

www.esteemperformance.com



On Tue, Oct 8, 2019 at 11:01 AM Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We have our principal instruction to offer at a global sum of \$6,400.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Carmen Lim <carmen@esteemperf.com.sg>

Sent: Tuesday, 24 September 2019 6:51 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: serence ctc <serence@esteemperf.com.sg>; jenny chong <jenny@esteemperf.com.sg>; coleen kwok <coleen21@esteemperf.com.sg>; Admin-B <admin-b@lkkauto.com>

Subject: LOD SJP8345A (TP-AXA)

Dear Hsiao Tong,

Pls refer as attached LOD.

Kindly let us have your offer asap.

Thank you

Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

E: carmen@esteemperf.com.sg

5033 Ang Mo Kio Industrial Park 2 #01-259
(Head Office)

385 Sin Ming Drive Vicom Inspection Centre
(Showroom)

www.esteemperformance.com





ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteempert.com.sg

Your Ref : FBG 7333 H
Our Ref : SJP 8345 A

Date : 19-09-19

AXA INSURANCE SINGAPORE PTE LTD
8 Shenton Way
#27-01 AXA Tower
Singapore 068811

RE : ACCIDENT INVOLVING **SJP 8345 A & FBG 7333 H**
ACCIDENT DATE **19.07.2019**
ACCIDENT ALONG **IN FRONT BLK 491A TWD TAMPINES AVE 2**

We are the workshop for the owner of motor vehicle no : SJP 8345 A which was involved in the captioned accident. The vehicle was surveyed by an independent appraiser and the claims below are based on its recommendation sum being for the repair cost and the period of repair (Strictly on a Without Prejudice Basis)

As the accident was caused by the negligent act of your insured FBG 7333 H we are submitting these claims for your consideration.

1	Cost of repair	S \$	6,045.50
2	Loss of use <u>8</u> days @ <u>\$ 120</u> / day	S \$	1,200.00
3	Surveyor Fee	S \$	0.00
4	GIA report fees (S\$ 15.00 for search fee & S\$ 14.00 for each report fee)	S \$	0.00
5	LTA Fee	S \$	7.45
		S \$	7,252.95

We enclosed herewith the following documents to support the claims:-

- a) Authorization letter
- b) Final repair bill(s)
- c) LTA search
- d) GIA report(s) / result
- e) Insurance certificate, etc.

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible. Thank you.

Yours faithfully

Carmen Lim
Claims Executive
Email : carmen@esteempert.com.sg



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio Industrial Park 2, #01-259/01-251, Singapore 569536.
Tel : 6484 1221 Fax : 6484 7829
485 Sin Ming Drive (Inside Vicom) Singapore 575718.
Tel : 6753 2112 Fax : 6451 0394
Co. Reg No. : 200005485N GST Reg No. : 20-0005485-N

M/S : AXA INSURANCE SINGAPORE PTE LTD
8 Shenton Way
#27-01 AXA Tower
Singapore 068811

ATTN: Motor Claim Department

Your Ref No: FBG7333H
Claim Type: Third Party
Accident Date: 19/07/2019
TP Veh Reg No: FBG7333H

Claim No: CER1301711
Final No: CIV1302243
Date: 23 Aug 2019
Policy No: 5097372556-01
Veh Reg No: SJP8345A
Make/Model: HYUNDAI AVANTE 1.6
A
Chassis No: KMH DU41BR9U728564
Engine No: G4FC9U630511
Reg. Date:

Tax Invoice to Vehicle No :SJP8345A

Description	Quantity	List Price	Amount
		SS	SS
Others			
1 LUMP SUM	1 PCS	5,650.00	5,650.00
		5,650.00	5,650.00
Total			SS 5,650.00
Add GST @ 7%			395.50
Total Amount Payable			SS 6,045.50

TOTAL: SINGAPORE DOLLAR SIX THOUSAND FORTY FIVE AND CENTS FIFTY ONLY

The above vehicle was surveyed by KENNETH on 23/07/2019

For Esteem Performance Pte Ltd



E. & O. E.

AUTHORISED SIGNATURE



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19012951/Kpb3s2

8 SHENTON WAY #24-01
AXA TOWERS SINGAPORE 068811
ATTN: KITTY TEO

Date : 04-12-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	FBG 7333H	Veh. Inspected	SJP 8345A
Policy No.	AN3169166	Coverage (\$)	0.00
Claim No.	S9M01UM6	Excess (\$)	0.00
Assign From	KITTY TEO	Assign Date	23/07/2019

2. Vehicle Particulars & Condition

Make & Model	HYUNDAI AVANTE (A)	c.c	1591
Engine No.	HIDDEN	Year of Reg.	2009
Chassis No.	KMH DU41BR9U728564	Colour	METALLIC MAROON
Odometer	188631	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	185/65 R15	MICHELIN	9 mm
L/H Front Tyre	185/65 R15	MICHELIN	9 mm
R/H Rear Tyre	185/65 R15	DUNLOP	8 mm
L/H Rear Tyre	185/65 R15	DUNLOP	8 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION AND FRONT WINDSCREEN CRACKED. DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	19/07/2019	Inspection Date	23/07/2019
Survey held at	ESTEEM PERFORMANCE PTE LTD BLK 5033 ANG MO KIO INDUSTRIAL PARK 2 #01-259 SINGAPORE 569536		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	6 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 3

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJP 8345A

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	FRONT NUMBER PLATE GARNISH (NPA) (CONSISTENT)	NO SUCH PARTS	-	-
1	FRONT WINDSCREEN (CONSISTENT)	CRACKED	923.00	923.00
1	FRONT WINDSCREEN MOULDING (CONSISTENT)	NECESSARY	59.00	59.00
1	BONNET (CONSISTENT)	BUCKLED	1,017.00	1,017.00
1	BONNET LOCK (CONSISTENT)	DISTORTED	49.80	49.80
1	BONNET HINGE LH (CONSISTENT)	TO REPAIR SEE LABOUR	65.20	-
1	BONNET HINGE RH (CONSISTENT)	TO REPAIR SEE LABOUR	65.20	-
1	BONNET HEAT INSULATOR (CONSISTENT)	SERVICEABLE	191.50	-
10	BONNET HEAT INSULATOR CLIP (CONSISTENT)	NOT NECESSARY	60.00	-
1	HEADLAMP LH (CONSISTENT)	CUT	480.20	480.20
1	HEADLAMP RH (CONSISTENT)	MTG CRACKED	480.20	480.20
10	HEADLAMP CLIP (CONSISTENT)	NECESSARY	45.00	45.00
1	FRONT SUPPORT PANEL (COMPLETE) (CONSISTENT) }	BUCKLED	791.00	791.00
1	BRACE PANEL (CONSISTENT) }	TO REPAIR SEE LABOUR	-	-
1	CONDENSER (CONSISTENT)	BENT / PUNCTURE	911.50	911.50
1	CONDENSER FAN MOTOR (CONSISTENT) }	SERVICEABLE	499.00	-
1	CONDENSER FAN BLADE (CONSISTENT) }		-	-
1	CONDENSER FAN COWLING (CONSISTENT) }		-	-
1	RADIATOR (CONSISTENT)	SERVICEABLE	565.00	-
1	RADIATOR FAN MOTOR (NPA) (CONSISTENT)	SERVICEABLE	-	-
1	RADIATOR FAN BLADE (NPA) (CONSISTENT)	SERVICEABLE	-	-
1	RADIATOR FAN COWLING (NPA) (CONSISTENT)	SERVICEABLE	-	-
1	FRONT BUMPER (CONSISTENT)	BENT	445.00	445.00
10	FRONT BUMPER CLIP (CONSISTENT)	NECESSARY	45.00	45.00
1	FRONT BUMPER REINFORCEMENT (CONSISTENT)	BENT	254.00	254.00
1	FRONT BUMPER SIDE RETAINER LH (CONSISTENT)	CRACKED	34.00	34.00
1	FRONT BUMPER SIDE RETAINER RH (CONSISTENT)	CRACKED	34.00	34.00
1	FRONT BUMPER BRACKET LH (CONSISTENT)	TO REPAIR SEE LABOUR	31.00	-

Report Ref No. CC4/ASM19012951/Kpb3s2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 2 of 3

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	FRONT BUMPER BRACKET RH (CONSISTENT)	TO REPAIR SEE LABOUR	31.00	-
1	FRONT BUMPER SPONGE (CONSISTENT)	CRACKED	119.00	119.00
1	FRONT BUMPER TOW COVER (CONSISTENT)	NO SUCH PARTS	16.00	-
1	FRONT BUMPER UPPER GRILLE (CONSISTENT) }	CRACKED	380.00	380.00
1	FRONT BUMPER UPPER GRILLE CHROME (CONSISTENT) }	SERVICEABLE	-	-
1	FRONT BUMPER EMBLEM (CONSISTENT)	NECESSARY	31.00	31.00
1	FRONT BUMPER LOWER GRILLE (CONSISTENT)	DISTORTED	79.00	79.00
1	FRONT BUMPER LOWER GRILLE GARNISH LH (CONSISTENT)	SERVICEABLE	39.00	-
1	FRONT BUMPER LOWER GRILLE GARNISH RH (CONSISTENT)	SERVICEABLE	39.00	-
1	RHF FENDER (CONSISTENT) (ADDITIONAL)	BUCKLED	434.30	434.30
	LESS 20% DISCOUNT		-1,642.78	-1,322.40
			6,571.12	5,289.60
	<u>SPECIAL NETT ITEMS</u>			
1	FRONT NUMBER PLATE (SN) (CONSISTENT)	BENT	45.00	25.00
1	FRONT WINDSCREEN SEALANT (SN) (CONSISTENT)	NECESSARY	50.00	40.00
1	PRIVATE HIRE STICKER (SN) (CONSISTENT)	NECESSARY	20.00	20.00
1	COOLANT (SN) (CONSISTENT)	NECESSARY	20.00	20.00
			135.00	105.00
	<u>LABOUR</u>			
	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA. (FRONT BUMPER, BONNET, SUPPORT PANEL, LHF FENDER, RHF FENDER) INCLUSIVE OF THE REPAIR OF BONNET HINGE LH, BONNET HINGE RH, BRACE PANEL, FRONT BUMPER BRACKET LH AND FRONT BUMPER BRACKET RH.		1,200.00	600.00
	TO PUTTY, RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA. (FRONT BUMPER, BONNET, SUPPORT PANEL, LHF FENDER, RHF FENDER)		1,400.00	800.00
	TO CHECK WIRING, FOCUS HEADLAMP.		50.00	20.00
	TO REMOVE & REFIT RADIATOR, CONDENSER TO ASSIST WORK LOAD, TO TOP UP A/C GAS.		150.00	100.00
	TO REMOVE & REFIT FRONT WINDSCREEN.		120.00	120.00

Report Ref No. CC4/ASM19012951/Kpb3s2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO TUFF COAT.		150.00	30.00
			3,070.00	1,670.00
	GRAND TOTAL		9,776.12	7,064.60
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				5,650.00

Report Ref No. CC4/ASM19012951/Kpb3s2

KONG SENG CHEONG

Licensed Appraiser

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