

INSURANCE

INS. CASE OWNER

CC 3/CT11901 2/40, KLEB

LKK

IDAC

Surveyor:

Kalun

DOI:

ASSIGNMENT

W/1/1

Date / Time:

W/1/1

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

YN 25293

Name of Insured:

TWINGPARK INTERACTIVE VIL

Insured Tel No.:

HP:

Excess Sec II :\$5

D.O.A.:

19/1/1

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO. Driver Name / Age: MOHAMMAD BIN HEBUWATI

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

SNM190211400

Policy No.:

OMLVSV305K1800

Make / Model:

MITSUBISHI

Place of Accident:

Bandar up

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

% Final ? Yes / No

SH 7012C



INSRS:
WSP:
Tel:
Liability:
RMKS:

LOGO
W



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time	STAGE	DATE / PIC
	Non-Reporting Itr (1st):	
	Non-Reporting Itr (2nd):	
	Non-Reporting Itr (Final):	
	Notification Itr (if non-pickup):	
	Call OI:	
	After call Itr to OI:	
	Documentation Check List:	Handler Typist
	Notification Itr (if non-pickup):	
	After call Itr to OI:	
	Authorisation To Act:	
	Release Voucher:	
	Final Repair Bill:	
	Car Rental Invoice:	
	Towing Invoice:	
	LTA / GIA:	
	Medical Bill:	
	PIR:	
	Mandate/Reject Instruction:	
	LOD:	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	

Reject Case	
By (staff):	SLR
Approved by:	V/L
Date:	25/09/19

PRELIMINARY ADVICE	Date/Time:	Sent By:
FINALIZATION	Date/Time:	Confirm with:
Repair Cost:	\$5	(days) Reduction: %
FINAL SETTLEMENT	Date/Time:	Confirm with:
Final Liability:	% 0	(Agreed / Assessed) BOLA S/N No. : 9a
Repair Cost:	\$5	
Loss of Rental (LOR):	\$5	(days)
Loss of Use (LOU):	\$5	(5 x days)
Loss of Income (LOI):	\$5	(5 x days)
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LO <input type="checkbox"/>		(Tick only one)
GIA/LTA Search:	\$5	
Medical:	\$5	
Disbursement:	\$5	(e.g. Tow/ Independent)
Legal Cost:	\$5	
Total:	\$5	Global Sum \$5:
FINAL PAYMENT	Date/Time:	Confirm with:
Payee 1:	\$5	Name 1:
Payee 2: (Strike if N.A.)	\$5	Name 2:
Payee 3: (Strike if N.A.)	\$5	Name 3:

m/1/1

1) Claim status: Normal/Reject/Private Settle
2) Report Format: T
3) Survey fee: 4400



Auto
Consultants
Pte Ltd

Company Registration No. 195607188R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC3/CTI19012950/K1eb3

Date: 23.07.2019

The Motor Claims Department
M/s CHINA TAIPING INSURANCE (S) PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SH7012C

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 22.07.2019 at the premises of M/s ComfortDelGro Engineering Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	7,945.68
Revised Estimate Amount	: S\$	5,377.55
"Check" Items Amount	: S\$	691.43
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
N/S Front Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 3 days

Yours faithfully,

KALVIN ANG
Licensed Appraiser

CHINA

COMFORTDELGRO ENGINEERING PTE LTD

22/7/2019 10:48

REPAIR ESTIMATE

VEHICLE NO : SH 7012C

MAKE :

MODEL : TOYOTA PRIUS

PARTS DESCRIPTION	QTY	UNIT PRICE	AMOUNT
LAMP ASSY, FOG, LH - <i>hinged</i>			\$ 920.00
FRONT BUMPER COVER - <i>cr</i>			\$ 499.90
FRONT BUMPER CLIPS - <i>ne</i>			\$ 22.00
FRONT BUMPER SIDE RETAINER - <i>cr</i>		\$ 77.00	\$ 154.00
BRACKET, FRONT BUMPER EXTENSION MOUNTING <i>Xm</i>			\$ 110.40
UNIT ASSY, HEADLAMP, LH (LED) - <i>cr</i>			\$ 3,455.00
HEAD LAMP PANEL (LH) <i>Xm</i>			\$ 240.10
TOP PANEL CENTRE <i>Xm</i>			\$ 364.90
TOP PANEL <i>Xm</i>			\$ 145.90
BRACE PANEL <i>Xm</i>			\$ 75.20
BRACKET, HEADLAMP MOUNTING, LH <i>Xm</i>			\$ 25.50
FENDER SUB-ASSY, FRONT LH - <i>cr</i>			\$ 945.30
FRONT FENDER SHIELD, LH <i>X sm</i>			\$ 196.60
FRONT FENDER SHIELD CLIP <i>X an</i>			\$ 3.80
FRONT FENDER HYBRID EMBLEM, LH - <i>ne</i>			\$ 53.50
MOULDING, FRONT DOOR WINDOW FRAME, LH <i>X m</i>			\$ 53.70
FRONT WHEEL RIM (LH) <i>X sm</i>			\$ 1,555.10
SUB TOTAL			\$ 8,820.90
LESS 25%			\$ 2,205.23
DISCOUNTED TOTAL			\$ 6,615.68
LABOUR CHARGE			
Panel Beating			\$ 400.00 <i>300</i>
Spray Painting Charge			\$ 600.00 <i>400</i>
Wiring Charge			\$ 50.00 <i>20</i>
Tuff Kote			\$ 50.00 <i>20</i>
Remove/Refix Aircon & Refill Gas			\$ 150.00 <i>X+</i>
Frt Wheel Alignment			\$ 80.00 <i>X+</i>
TOWING FEE			\$ 60.00 <i>/</i>
TOTAL LABOUR			\$ 1,330.00
ESTIMATE TOTAL			\$ 7,945.68

Larry Ng

Kohli/KR

22/7/19 1245h.

3 Days

PIP Before Paint to Left

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

Our Job Ref No : 305318567

Date : 24. Jul. 2019

COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN

Vehicle Reg No. : SH 7012C

Date of Accident: 19. Jul. 2019

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: CHINA YN2529J
2. The finalized amount shall be:
 - (a) Spare Parts after List discount \$4,479.53
 - (b) Labour Charges \$800.00
 - Total for Part-By-Part Repair Cost \$5,279.53**
 - (c.) Lumpsum Repair (if applicable)
Total for Lumpsum repair cost after Less: _____
Final Lumpsum Repair cost _____
3. Estimated normal period for repairs: 3 working days.
4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days
5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 

Name : Larry Ng

Tel : 6214 8316

Fax : 6546 8156

Signature : 

Name : Kalvin

Date : 25/7/19

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid				
3. Survey Fees				
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

COMPANY : THIRD PARTY'S CLAIMS (CAS)
 CUSTOMER: 7010045
 ADDRESS : COMFORT TRANSPORTATION PTE LTD
 383 SIN MING DRIVE
 SINGAPORE SINGAPORE 575717
 65508755

JOB NO : 305318567
 REGN NO : SH 7012C
 MILEAGE : 0000000000
 MAKE : TOYOTA
 MODEL : PRIUS HYBRID(G4)
 DATE OF REGN : 25.05.2017
 DATE/TIME IN : 19.07.2019 18:40
 ACCIDENT DATE : 19.07.2019

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0302-4891-G	PRIG4 LAMP ASSY FOG LH	1	920.00	25.00	690.00
0002 04-01-0302-2292-A	PRIG4 COVER FRONT BUMPER	1	499.90	25.00	374.92
0003 04-01-0302-2267-G	PRIVC BUMPER PIECE	10	22.00	25.00	16.50
0004 04-01-0302-2871-G	PRIG4 SUPPORT FRONT BUMPE	1	77.00	25.00	57.75
0005 04-01-0302-2815-G	PRIG4 UNIT ASSY HEADLAMP	1	3,455.00	25.00	2,591.25
0006 04-01-0302-0574-A	PRIG4 FENDER SUB-ASSY FRO	1	945.30	25.00	708.97
0007 04-01-0302-2297-G	PRIG4 EMBLEM SIDE PANEL (1	53.50	25.00	40.12

SUB-TOTAL : 4,479.51

JOB NATURE

0000 PB	PANEL BEATING	300.00
0001 23-502	SPRAYPAINT ON AFFECTED AREA	400.00
0002 17-01	WIRING CHARGE	20.00
0003 20-00	TUFF COAT ON AFFECTED PARTS.	20.00

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE

Date: 24.07.2019

Time: 14:27:59

Page: 2

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305318567
REGN NO : SH 7012C
MILEAGE : 0000000000
MAKE : TOYOTA
MODEL : PRIUS HYBRID(C
DATE OF REGN : 25.05.2017
DATE/TIME IN : 19.07.2019 18:40
ACCIDENT DATE : 19.07.2019

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

0004 23-01 TOWING FEE 60.00

SUB-TOTAL : 800.00

TOTAL : 5,279.51

MVA NAME & SIGNATURE
DATE :

AUTHORISED : YES / NO
SURVEYOR NAME & SIGNATURE
DATE :

Date Time: 20.07.2019 12:04 Page: 1

Team: ARC Repair TP(CLSO)1

JOB CARD

Sales Order:

JC NO: 305318567

MEMBER NO. 7010045
SS 383 SIN MING DRIVE
Singapore SINGAPORE 575717
65508755

REGN NO.	SH 7012C	MILEAGE
MAKE	TOYOTA	FUEL E 1/2 F
MODEL	PRIUS HYBRID(G4)	DATE/TIME IN 19.07.2019 18:40
YR OF MANU.	25.05.2017	TARGET DATE
CHASSIS CODE	JTDKB3FU103556797	COMPLETION DATE/TIME

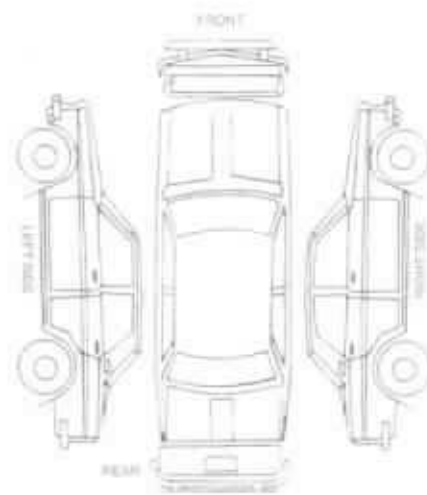
UNIT CARD NO.

JOB DESCRIPTION

Accident Date: 19.07.2019
NATURE: 3P 19.07.2019/C

3/NO LABOR CODE DESCRIPTION

Towing fee - \$60



CHECKED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Check-in Slip

Exit Pass

Vehicle No. SH 7012C

LARRY

Vehicle No.

SH 7012C

Service Advisor

Signature/Date

Name of Service Advisor

Date

Returned to Service Reception upon collection

To be kept by Security Guard

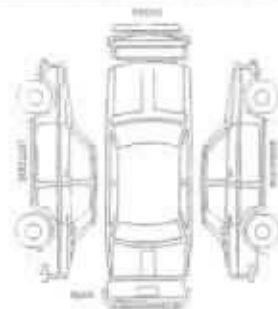
JOB REQUISITION FOR BREAKDOWN / TOWING SERVICE

Job Requisition

1. Date: 19/7/19 Time Received: 1929		3. Vehicle Type: <input type="checkbox"/> Private <input type="checkbox"/> Taxi (CTPL/CCPL) <input type="checkbox"/> Fleet <input type="checkbox"/> STK (Boon Lay)		4. Type of Towing: <input checked="" type="checkbox"/> Normal Tow <input type="checkbox"/> King Dolly <input type="checkbox"/> Flat Bed <input type="checkbox"/> Crane-up	
2. <input type="checkbox"/> New <input type="checkbox"/> SPARK Kakis Name of Customer: Kelvin Iroy Contact No.: 87745549 Vehicle No.: SH 7012C Make/Model/Colour: Pr7ws Email:		5. Nature of Service: <input type="checkbox"/> Jumpstart <input type="checkbox"/> Recovery <input type="checkbox"/> Change Tyre / Battery		6. Parts Replaced/Remarks:	
7. Location: 213 pandan loop			8. Vehicle Tow - In Workshop: <input type="checkbox"/> Smoky Exhaust <input type="checkbox"/> Wheel Jammed <input type="checkbox"/> Overheating <input type="checkbox"/> Steering Faulty <input type="checkbox"/> Brake Faulty <input type="checkbox"/> Alternator Faulty <input checked="" type="checkbox"/> Starting Problem <input type="checkbox"/> Loss Power <input checked="" type="checkbox"/> Accident <input type="checkbox"/> Engine Stalled <input type="checkbox"/> Return Taxi		
9. Preferred Workshop: <input type="checkbox"/> Braddell <input checked="" type="checkbox"/> Loyang <input type="checkbox"/> Pandan <input type="checkbox"/> Sin Ming <input type="checkbox"/> Sungei Kadut <input type="checkbox"/> Ubi <input type="checkbox"/> Senoko <input type="checkbox"/> Komoco (UBI / Leng Kee) <input type="checkbox"/> Cycle & Carriage (PD) <input type="checkbox"/> Others:					

10. Odometer Reading : _____
Fuel Level : ☐ F ☐ 1/4 ☐ 1/2 ☐ 3/4 ☐ E

11. Radio / CD Player
☐ OK
☐ Faulty
☐ Not tested



: Cracked X : Dented
Scatched O : Missing

Signature of Customer

Job Attended

12. Tow Truck / Recovery Van : ☐ VRS ☒ QA ☐ GAO ☐ TZ ☐ YISHUN ☐ OTHERS
Name of Driver: YAB97676 CK
Vehicle No.:
Time Dispatch:
Time of Arrival:
Time Completed:

Cash Invoice Details (if applicable)

13. Cash Invoice No. : _____

Customer Acknowledgement

- a. I have been advised to remove all valuable items in my vehicle, including Global Positioning System (GPS), audio compact disk, thumbdrive, carpark coupons, cash cards, spectacles, pen, etc.
b. I understand that any items left behind are at my own risk and SPARK Car Care™ will not be held liable for such losses.
c. Surcharge: Towing fee will be levied if the customer decides neither to tow nor proceed with the repairs in SPARK Car Care™.

19/7/19
Date

1929
Time

Signature of Customer

14. WORKSHOP

Name of Attending Staff/Guard

Date & Time of Arrival

Signature of Attending Staff/Guard

CUSTOMER'S COP

Shu Pei (LKKAUTO)

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Sent: Wednesday, 24 July 2019 3:19 PM
To: Shu Pei (LKKAUTO)
Subject: RE: OUR REF: SNM19D203400/CHONGBS - FW: Direct Settlement - Accident Involving YN2529J (OI : CTI - TBA) and SH7012C (TP : LKK REF - CC3/CTI19012950/K1eb3) on 19.07.2019
Attachments: insured report.PDF

Dear Shu Pei,

Pls find insured report

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG 3 Anson Road
#16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Claims Dept of CTI

Sent: Wednesday, 24 July, 2019 11:57 AM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Shu Pei (LKKAUTO) <shupeil@lkkauto.com>

Subject: OUR REF: SNM19D203400/CHONGBS - FW: Direct Settlement - Accident Involving YN2529J (OI : CTI - TBA) and SH7012C (TP : LKK REF - CC3/CTI19012950/K1eb3) on 19.07.2019

Dear Boon Sen,

Please revert LKK.

Thanks,
shumin

From: Shu Pei (LKKAUTO) [<mailto:shupeil@lkkauto.com>]

Sent: Tuesday, 23 July, 2019 6:33 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving YN2529J (OI : CTI - TBA) and SH7012C (TP : LKK REF - CC3/CTI19012950/K1eb3) on 19.07.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SH 7012C at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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For more information please visit <http://www.symanteccloud.com>

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Wednesday, 25 September 2019 3:20 PM
To: Catherine Koh Mui Gek
Cc: William Tan Thoo Seng
Subject: RE: Your Ref: T0719/SH7012C/WT(st), ACCIDENT INVOLVING SH 7012C & YN 2529J ON 19/07/2019
Attachments: OI SKETCH PLAN.pdf

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

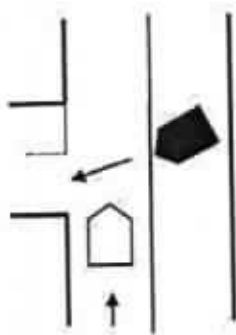
Hi Sir/Mdm,

We refer to the above matter.

We attached here with a copy of our insured's accident statement for your easy reference.

Our principal has reiterated that the accident was caused due to the entire negligence of your client make a right turn into the minor road and collided into our insured vehicle.

We are of the opinion that liability is not in your client's favor.

9.	(a)		Vehicle X –Turning Right, from opposite direction Vehicle Y – Moving straight Reason: Onus is on the turning vehicle	100%	0%
----	-----	---	--	------	----

Under such a circumstances, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's claim.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Asher Sng (LKKAUTO)

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Sent: Friday, 20 September 2019 5:20 PM
To: Asher Sng (LKKAUTO)
Subject: RE: OUR REF: SNM19D203400-YN2529J-CBS - Direct Settlement - Accident Involving YN2529J (OI : CTI - TBA) and SH7012C (TP : LKK REF - CC3/CTI19012950/K1eb3) on 19.07.2019

Follow Up Flag: Follow up
Flag Status: Completed

Dear Asher,

Please proceed to reject as per your recommendation.

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG 3 Anson Road
#16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]
Sent: Friday, September 20, 2019 3:40 PM
To: Claims Dept of CTI
Cc: Alfred Toh; Chee So Chow
Subject: RE: Direct Settlement - Accident Involving YN2529J (OI : CTI - TBA) and SH7012C (TP : LKK REF - CC3/CTI19012950/K1eb3) on 19.07.2019

Dear Sir/Madam,

ACCIDENT INVOLVING YN 2529J (OI) & SH 7012C (TP) ON 19/07/2019

We refer to the above matter.

TP reported that OI overtaking on the two way road and collided into his vehicle while he is making a right turn from the opp direction.

OI reported that TP make a right turn from the opp direction and collided into his vehicle.

Based on video provided by third party clearly show that third party fail to keep a proper look out for oncoming vehicle before make a right turn from the opp direction.

We are of the opinion that liability is not in third party favour.

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COMFORTDELGRO ENGINEERING

Our Ref : T 0719 / SH 7012C /WT(st)

Your Ref :

Date : 06-Aug-19

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199306048W

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
Yishun Industrial Park A
Singapore 768732

CHINA TAIPING INSURANCE CO LTD

3 ANSON ROAD

#16-00 SPRINGLEAF TOWER

SINGAPORE 079909

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SH 7012C YOUR INSURED YN 2529J
AND OTHER _____ ON 19.07.19

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SH 7012C which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving YN 2529J we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 5,649.10
6	4.5 days Loss of Rental @ \$ 125.40 per day	\$ 564.30
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
Sub Total :		\$ 6,220.89

HIRER'S CLAIM

7	4.5 days Loss of Income @ \$ 80.00 per days	\$ 360.00
Total Claims :		\$ 6,580.89

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 5 pcs.
- b) LTA search slip/s of : YN 2529J
- c) GIA / Police report/s of : SH 7012C
- d) Letter of authority from owner / hirer / operator
- () Traffic Compound () Towing/Medical bill/receipts () Certificate of Insurance
- (X) Photograph/s of Accident Scen (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William Tan

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email : williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO



LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING
ALONGSONATA SH7012C , YN2529J
ALONG PANDAN LOOP

ON 19-Jul-19 18:40

I / We

KELVIN LIONG

(Hirer) NRIC No.: SXXXX417C

and/or

(Relief) NRIC No.: SXXXX417C

Taxi Number

SH7012C

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

20-Jul-2019

Name of Hirer

KELVIN LIONG

Hirer NRIC

SXXXX417C

Signature :



Address

329 CLEMENTI AVENUE 2 #10-242
120329

Contact No.

87745949

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SH 7012C

MAKE
TOYOTA

MODEL
PRIUS HYBRID(G4)

DATE OF REG
25.05.2017

CHASSIS CODE
JTDKR3FU103556797

INV. NO/DATE
91458139 30.07.2019

JOB NO.
305318567

ODMETER READING

DATE/TIME IN
19.07.2019 18:40

Description : 3P 19.07.2019

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0302-4891	PRIG4 LAMP ASSY FOG LH	1	920.00	25.00	690.00
0002	04-01-0302-2292	PRIG4 COVER FRONT BUMPER	1	499.90	25.00	374.92
0003	04-01-0302-2267	PRIVC BUMPER PIECE	10	2.20	25.00	16.50
0004	04-01-0302-2871	PRIG4 SUPPORT FRONT BUMPER SIDE LH	1	77.00	25.00	57.75
0005	04-01-0302-2815	PRIG4 UNIT ASSY HEADLAMP LH	1	3,455.00	25.00	2,591.25
0006	04-01-0302-0574	PRIG4 FENDER SUB-ASSY FRONT LH	1	945.32	25.00	708.99
0007	04-01-0302-2297	PRIG4 EMBLEM SIDE PANEL (HYBRID)	1	53.50	25.00	40.12
SUB-TOTAL				:		4,479.53

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91458139	5,649.10	

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

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DATE/TIME IN
19.07.2019 18:40

S/No Part No.

Qty Unit Price %Disc Net

JOB NATURE

0001	PB	PANEL BEATING		300.00	300.00
0002	23-502	SPRAYPAINT ON AFFECTED AREA		400.00	400.00
0003	17-01	WIRING CHARGE		20.00	20.00
0004	20-00	TUFF COAT ON AFFECTED PARTS.		20.00	20.00
0005	23-01	TOWING FEE		60.00	60.00
SUB-TOTAL			:		800.00

Items total 5,279.53

Add GST @ 7.000 % 369.57

Invoice amount 5,649.10

WITH THE TAKING OF ANY PHOTOGRAPH OR VIDEO OF THE VEHICLE OR ANY PART THEREOF, THE CUSTOMER AGREES TO GRANT TO THE COMPANY THE RIGHT TO USE SUCH PHOTOGRAPH OR VIDEO FOR ANY PURPOSE, INCLUDING BUT NOT LIMITED TO, MARKETING AND PROMOTIONAL PURPOSES.

THE COMPANY'S WORK IS DONE ON THE BASIS OF THE INFORMATION PROVIDED BY THE CUSTOMER. THE COMPANY DOES NOT GUARANTEE THE ACCURACY OF THE INFORMATION PROVIDED BY THE CUSTOMER. THE COMPANY'S WORK IS DONE ON THE BASIS OF THE INFORMATION PROVIDED BY THE CUSTOMER.

THE CUSTOMER'S SIGNATURE AND SEAL ARE REQUIRED TO VALIDATE THIS INVOICE. THE CUSTOMER'S SIGNATURE AND SEAL ARE REQUIRED TO VALIDATE THIS INVOICE.

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ComfortDelGro Engineering Pte Ltd
member of COMFORTDELGRO

Head Office:
05 Braddell Road
Singapore 579701

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ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91458139	5,649.10	

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SH 7012C

MAKE
TOYOTA

MODEL
PRIUS HYBRID(G4)

DATE OF REG
25.05.2017

CHASSIS CODE
JTDKB3FU103556797

INV. NO/DATE
91458139 30.07.2019

JOB NO.
305318567

ODOMETER READING

DATE/TIME IN
19.07.2019 18:40

Issued by : CHEWBEELENG 30.07.2019 10:33:46
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd
member of COMFORTDELGRO

Head Office:
05 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91458139	5,649.10	

Our Ref: CT19070516



Date: 25 July 2019

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	19/07/2019 @ 18:40 hrs
ALONG	ALONG PANDAN LOOP
INVOLVING	YN2529J

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH7012C** (the "Taxi"). The Taxi was hired to **KELVIN LIONG IC NO S7343417C** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible]

Enquire Vehicle Insurance Details

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
YN2529J	19 Jul 2019 / 18:40:00	Successful	C01	CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Previous

OK

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

CHINA TAIPING INSURANCE (S) PTE LTD

Ref : CC3/CTI19012950/K1eb3q2

3 ANSON ROAD #16-00
SPRINGLEAF TOWERSINGAPORE 079909

Date : 09-10-2019



Code : CTI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	YN 2529J	Veh. Inspected	SH 7012C
Policy No.	DMCVSN3053461800	Coverage (\$)	0.00
Claim No.	SNM19D203400	Excess (\$)	0.00
Assign From		Assign Date	22/07/2019

2. Vehicle Particulars & Condition

Make & Model	TOYOTA PRIUS	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	JTDKB3FU103556797	Colour	BLUE
Odometer	271559	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65 R15	DURATURN	7 mm
L/H Front Tyre	195/65 R15	DURATURN	7 mm
R/H Rear Tyre	195/65 R15	DURATURN	7 mm
L/H Rear Tyre	195/65 R15	DURATURN	7 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE N/S FRONT PORTION. DAMAGES SEE DETAILS.

5. General Information

Accident Date	19/07/2019	Inspection Date	22/07/2019
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SH 7012C

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	LAMP ASSY ,FOG,LH	GRAZED	920.00	920.00
1	FRONT BUMPER COVER	CRACKED	499.90	499.90
1	FRONT BUMPER CLIPS	NECESSARY	22.00	22.00
1	FRONT BUMPER SIDE RETAINER	CRACKED	77.00	77.00
1	BRACKET ,FRONT BUMPER EXTENSION MOUNTING	SERVICEABLE	110.40	-
1	UNIT ASSY ,HEADLAMP ,LH (LED)	CRACKED	3,455.00	3,455.00
1	HEAD LAMP PANEL (LH)	TO REPAIR SEE LABOUR	240.10	-
1	TOP PANEL CENTRE	SERVICEABLE	364.90	-
1	TOP PANEL	SERVICEABLE	145.90	-
1	BRACE PANEL	SERVICEABLE	75.20	-
1	BRACKET ,HEADLAMP MOUNTING ,LH	SERVICEABLE	25.50	-
1	FENDER SUB-ASSY ,FRONT LH	BUCKLED	945.30	945.30
1	FRONT FENDER SHIELD ,LH	SERVICEABLE	196.60	-
1	FRONT FENDER SHIELD CLIP	NOT NECESSARY	3.80	-
1	FRONT FENDER HYBRID EMBLEM ,LH	NECESSARY	53.50	53.50
1	MOULDING ,FRONT DOOR WINDOW FRAME ,LH	SERVICEABLE	53.70	-
1	FRONT WHEEL RIM (LH)	SERVICEABLE	1,555.10	-
	LESS 25% DISCOUNT		-2,185.98	-1,493.18
			6,557.92	4,479.52
	<u>LABOUR</u>			
	PANEL BEATING.INCLUSIVE OF THE REPAIR OF HEAD LAMP PANEL (LH).		400.00	300.00
	SPRAY PAINTING CHARGE.		600.00	400.00
	WIRING CHARGE.		50.00	20.00
	TUFF KOTE.		50.00	20.00
	REMOVE/REFIX AIRCON & REFILL GAS.	NOT NECESSARY	150.00	-
	FRT WHEEL ALIGNMENT.	NOT NECESSARY	80.00	-
	TOWING FEE.		60.00	60.00
			1,390.00	800.00
	GRAND TOTAL		7,947.92	5,279.52

Report Ref No. CC3/CTI19012950/K1eb3q2



RECOMMENDED COST OF REPAIRS			5,279.53
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Report Ref No. CC3/CT119012950/K1eb3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

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