

# NATIONAL Assessment Centre Services

Print 1 Jan 2019

190849096152

Date In: 28/07/2019 11:29	Job description	Date & Time Completed	Done by
Ref No: NBO/ACC/10123467	SAS e- filing		
Veh No: SJQ2620P	E-mail (within Bus. A/C 2hrs)		
D.O.A: 22/07/2019 21:20	I-Motor Claim Form	MT1054574-001	28/07/2019
OD: TP Reporting Only	I-Motor W/O (Within: OD 2hrs, TP 4hrs)		11:45
	I-Photo Uploaded		
TP Insurer:	Assessment/Survey Report		
	Ass't Report by Fax / Hand to Owner/Wkan		

Preferred Wksp / INC Assign Wksp / QW: (

Tel:

Fax:

TP Particulars:

Veh No:

SJP 11275

INC ( ) / Non-INC ( )

Owner / Driver: (

Tel:

Policy No: (

Period: (

Cover Type: (

Confirmed by: (

Date:

Time:

Insured/Driver Liability: ( %) [Note: Est. Status (WO): N: 0-20%; P: 21-79%; F: 80-100%]

Year of Registration: ( ) Warranty: YES ( ) / NO ( )

Excess: (\$ ) Loading: \$1,000 ( ) / \$2,000 ( )

General Remarks:

( ) Walk-In Customer: Customer's information strictly Confidential & Strictly NO refer of repairer.

( ) Total Loss Case : to e-mail Insurer URGENTLY.

Drive-In ( ) / Towed-In ( ) ; Invoice: YES ( ) / NO ( ) ; Towing Co: ( )

Remarks: (INC hotline: 6788 6616)

Date & Time Completed

Done by

1) Apply for Transport Allowance ( ) / Courtesy Car ( )

2) QC Check / Post Repair Inspection ( )

3) Upload Resurvey Photo [Repair Cost > \$3000] ( )

Injury:

Date/Time

Actions

190849096152

Claimant's Particulars:

Driver/Owner:

Contact No:

Damaged Portion:

QC Checked by (Engr-In-Charge):

Additional Comments:

Cal. 1:

Cal. 2/3

1/1/1

## Invoice Preparation Checklist

1) AR: Accident Reporting (\$30);

2) DA: Damage Assessment (\$100); INC (\$40)

3) TP: Towing Fee \$40/\$45

4) FT: Follow-Through Survey \$120

5) FT: Follow-Through Survey (Resurvey) \$30

For claiming against INC Only (wef 10 Jan 2019)

6) TR: Re-inspection \$75

7) NI: Idm DA + SMRT Survey \$160

8) NTUC Additional Services:

9) NI: Idm Mobile

\* N3: Courtesy Car / Tpt Allowance \$5

\* N6: Repair Co-ordination \$10

\* N7: Post Repair Inspection \$25

\* N8: DV / Collect Excess Coordination \$5

TP (N11): TP (Non INC) against INC \$20

9) N12: Idm Mobile \$30

Invoice dated

Invoice dated

Fee Charged

Fee Charged

07-MAY-2019 16:38



## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	23/07/2019 11:29
Date Of Accident	22/07/2019 21:20
Exact Location Of Accident	BLK 271 BUKIT BATOK EAST AVENUE 4 CARPARK
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJQ2620P
<b>Insured/Policyholder</b>	
Name Of Registered Owner	NG CHEOW HIA
NRIC No	S1480622I
Email Address	SHARONSOON5404@GMAIL.COM
Mobile Phone No	(LOCAL) +65-98208854
Alternative Phone No	OTHERS-98208854

### Vehicle Particulars

Manufacturer	MERCEDES-BENZ
Model	A180
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5109127367
Cover Note Number	

### Driver

Name of Driver	NG CHEOW HIA
NRIC No	S1480622I
Date Of Birth	09/09/1961
Occupation	INDOOR
Date Of Driving Pass	25/05/1992
Driving Experience	27 YEARS AND 1 MONTH
Gender	FEMALE
Mobile Number	(LOCAL) +65-98208854
Fax Number	
Contact Number	OTHERS-98208854
Email Address	SHARONSOON5404@GMAIL.COM

Address	BLK 28 BUKIT BATOK EAST AVENUE 2 #17-19
Postcode	659921
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-

#### General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

PLEASE REFER TO SKETCH PLAN (TYPE OF COLLISION IS HEAD TO SIDE)

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJP1127J
Vehicle Make/Model/Colour	HYUNDAI
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	



## SKETCH PLAN

### IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "**Personal Information**") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "**Insurers**"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "**Purposes**")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

*Chen Ng Cheow Hia*

Policyholder's Signature

Date & Time: 23/7/19  
11.10 am

Driver's Signature

(If driver is not the policyholder)  
Date & Time:

*28/07/2019*  
Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

SKETCH PLAN

271 BT BROMK EAST AVENUE

A) SJQ 2620P  
B) SJP 11275

A  
Bx  
B1

I turn in to Blk 271 Bukit Batok East Ave 4 Carpark on straight road near a small turning Suddenly a vehicle (SJP1127J) hit on my door panel. After the vehicle (SJP1127J) hit my door panel the driver reverse back to Carpark. I just realize the car is turning out from parking lot.

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Driver's Signature \_\_\_\_\_

(If driver is not the policyholder)

Date &amp; Time:

Reporting Centre Personnel's Signature

Name: \_\_\_\_\_

NRIC/FIN No.:

## Claim Handling

Accident MT/1054374

Policy No.	5109127367	Vehicle No.	SJQ2620P	GST Registration No.	
Certificate No.					
Policyholder Name	NG CHEOW HIA	Cover Type	drive CLASSIC	Policyholder NRIC	S14806221
Product Code	PRIVATE CAR INSURANCE	Contact No.(Office)		Leaving	0
Contact No.(Mobile)	98208854	Special Remark		Contact No.(Home)	
Email Address		TCA	+ No Yes	eCode	No *
KPI	+ No Yes	NCD Entitlement(%)	0	eCode Reason	
NCD Protection	No			Private Hire	No
<b>▼ Accident Details</b>					
Report Date	23/07/2019 11:36	Accident Report Within 24 hrs	Yes	Accident Type	Others
Date of Accident	22/07/2019	Time of Accident (H:MM)	21:20	Country of Accident	Singapore
Reporting Centre		Orange Force		ICM No.	
Accident Location	BLK 271 BUKIT BATON EAST AVENUE 4 CARPARK				
<b>▼ Total Excess Applicable</b>					
Excess Type	Per Accident	Windscreen Excess	100.00		
OD Standard Excess	600.00	TP Standard Excess	0.00		
YIED OD Excess	0.00	YIED TP Excess	0.00	Driver is Covered?	Covered
Additional Excess	0				
Total OD Excess Applicable	600.00	Total TP Excess Applicable	0.00		
<b>▼ Benefits</b>					
<b>▼ GST Registered Information</b>					
GST Registered	No	GST Registration Date			
GST Registration No.		GST Status Verified	Yes		
Modification History					
<b>▼ Policyholder Mailing Address</b>					
Address 1	28 BUKIT BATON EAST AVENUE	Address 2	#17-19 HILLVIEW AGENCY	Address 3	SINGAPORE 699921
Address 4		Address Type	Singapore address	Post Code	699921
Unit No.		Related Policy Number	5109127367		
<b>▼ OT Driver Info</b>					
Driver Name	NG CHEOW HIA	Driver Type	Main Driver	Driver DOB	09/09/1981
Unnamed driver Name		Driver NRIC	S14806221	Driving Experience	27
Register Date of Driver License	25/05/1992	Driver Age	37	Contact No.(Home)	
Contact No.(Mobile)	98208854	Contact No.(Office)		Address 3	SINGAPORE 699921
Address 3	28 BUKIT BATON EAST AVENUE	Address 2	#17-19 HILLVIEW AGENCY	Post Code	699921
Address 4		Address Type	Singapore address		
Unit No.				Driver Insurer Company	NTUC
Does he own a Singapore Registered car?	Yes + No	Driver Vehicle No.	SJQ2620P		
<b>Declaration</b>					
Breathalyzer or Blood Test Reading?	0 mg	Any injury?	Yes + No		
Modification History					

Claim 001 **NEW**

Claim Type *	OD-MIX	Insured Name	NG CHEOW HIA	Insured NRIC	S14806221
Contact No (Mobile)	98208854	Contact No. (Home)		Contact No. (Office)	
Email Address	rimy_ng@yahoo.com	OT Vehicle Number	SJQ2620P	TP Vehicle Number	SJQ11273
Claim Description	SJQ2620P / SJQ11273 ON 22 Jul 2019				
Preferred Workshop:	Insured Liability	Not at Fault			
Finalisation	Yes *	Preferred Workshop, Name unknown	GIA report	Received	
Date Registered			23/07/2019 11:42	Claim Close Date	
Report Taken By			ROSLI WAHAB	Date Received	23/07/2019 00:00
<input checked="" type="checkbox"/> Print as letter					
<b>Save Submit</b>					

## Attachment

Accident No.	MT/1054374	Claim No.	001		
Last Doc. Received	<input checked="" type="radio"/> Yes <input type="radio"/> No	Upload Date	23/07/2019 11:43		
Path *					
Choose File	No file chosen	Clear	Please Select		
Choose File	No file chosen	Clear	Please Select		
Choose File	No file chosen	Clear	Please Select		
Choose File	No file chosen	Clear	Please Select		
Choose File	No file chosen	Clear	Please Select		
Choose File	No file chosen	Clear	Please Select		
Choose File	No file chosen	Clear	Please Select		
Message Read					
<b>Attachment List</b>					
Attachment:	Uploaded By/Date	Category	Urgency	Description	Msg Sent? (CO)
	NAC_BUKIT_MERAH_800676( NATIONAL ASSESSMENT CENTRE SERVICE S (BUKIT MERAH)) on 23 Jul 2019 11:43	Photos	Normal	Photos 2019-7-23	
	NAC_BUKIT_MERAH_800676( NATIONAL ASSESSMENT CENTRE SERVICE S (BUKIT MERAH)) on 23 Jul 2019 11:43	Photos	Normal	Photos 2019-7-23	



	NAC_BUKIT_MERAH_800676( NATIONAL ASSESSMENT CENTRE SERVICE S (BUKIT MERAH)) on 23 Jul 2019 11:45	Photos	Normal	Photos 2019-7-23
	NAC_BUKIT_MERAH_800676( NATIONAL ASSESSMENT CENTRE SERVICE S (BUKIT MERAH)) on 23 Jul 2019 11:45	Photos	Normal	Photos 2019-7-23
	NAC_BUKIT_MERAH_800676( NATIONAL ASSESSMENT CENTRE SERVICE S (BUKIT MERAH)) on 23 Jul 2019 11:45	Photos	Normal	Photos 2019-7-23
	NAC_BUKIT_MERAH_800676( NATIONAL ASSESSMENT CENTRE SERVICE S (BUKIT MERAH)) on 23 Jul 2019 11:45	Photos	Normal	Photos 2019-7-23
	NAC_BUKIT_MERAH_800676( NATIONAL ASSESSMENT CENTRE SERVICE S (BUKIT MERAH)) on 23 Jul 2019 11:45	Photos	Normal	Photos 2019-7-23
	NAC_BUKIT_MERAH_800676( NATIONAL ASSESSMENT CENTRE SERVICE S (BUKIT MERAH)) on 23 Jul 2019 11:45	Photos	Normal	Photos 2019-7-23
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	NAC_BUKIT_MERAH_800676( NATIONAL ASSESSMENT CENTRE SERVICE S (BUKIT MERAH)) on 23 Jul 2019 11:45	Photos	Normal	Photos 2019-7-23
	NAC_BUKIT_MERAH_800676( NATIONAL ASSESSMENT CENTRE SERVICE S (BUKIT MERAH)) on 23 Jul 2019 11:45	Photos	Normal	Photos 2019-7-23
	NAC_BUKIT_MERAH_800676( NATIONAL ASSESSMENT CENTRE SERVICE S (BUKIT MERAH)) on 23 Jul 2019 11:45	Photos	Normal	Photos 2019-7-23
	NAC_BUKIT_MERAH_800676( NATIONAL ASSESSMENT CENTRE SERVICE S (BUKIT MERAH)) on 23 Jul 2019 11:45	Photos	Normal	Photos 2019-7-23
	NAC_BUKIT_MERAH_800676( NATIONAL ASSESSMENT CENTRE SERVICE S (BUKIT MERAH)) on 23 Jul 2019 11:45	Photos	Normal	Photos 2019-7-23
	NAC_BUKIT_MERAH_800676( NATIONAL ASSESSMENT CENTRE SERVICE S (BUKIT MERAH)) on 23 Jul 2019 11:45	Photos	Normal	Photos 2019-7-23
	NAC_BUKIT_MERAH_800676( NATIONAL ASSESSMENT CENTRE SERVICE S (BUKIT MERAH)) on 23 Jul 2019 11:45	Photos	Normal	Photos 2019-7-23
	NAC_BUKIT_MERAH_800676( NATIONAL ASSESSMENT CENTRE SERVICE S (BUKIT MERAH)) on 23 Jul 2019 11:45	SAS	Normal	SAS 2019-7-23
	NAC_BUKIT_MERAH_800676( NATIONAL ASSESSMENT CENTRE SERVICE S (BUKIT MERAH)) on 23 Jul 2019 11:45	NRIC/ Driving License	Normal	NRIC/ Driving License 2019-7-23

Video List

Uploaded By/Date	Folder Date	File Name	Source	Action
		<a href="#">Display in New Window</a> <a href="#">Scan and uploading</a>		

# ACCIDENT STATEMENT

ACCIDENT DATE: (22 / 7 / 2019) (DD/MM/YYYY), TIME: (21 : 20) (HH:MM)

LOCATION: 271 Bukit East Ave 4 Carpark.

Batok

## 1. DETAILS OF VEHICLE

- a) VEHICLE NUMBER: SJQ2620P  
b) INSURANCE COMPANY: NTUC  
c) POLICY NUMBER: 5109127367  
d) POLICY TYPE: (COMPREHENSIVE / THIRD PARTY / THIRD PARTY FIRE & THEFT)  
e) MAKE & MODEL: Mercedes Benz A180  
f) TYPE: (SALOON / COUPE / MPV / VAN / LORRY / MOTORCYCLE / OTHERS)  
g) VEHICLE CATEGORY: (PRIVATE / COMMERCIAL / MOTORCYCLE)  
h) PURPOSE OF USING AT ACCIDENT TIME: Private use  
i) ARE YOU CLAIMING UNDER YOUR OWN INSURANCE (YES/NO)  
IF NO, PLEASE STATE (THIRD PARTY CLAIM / REPORTING ONLY)

## 2. INSURED / POLICY HOLDER

- A) NAME: Ng Cheow Hia (MALE / FEMALE)  
b) NRIC/FIN/PASSPORT: S14806221 CONTACT: 98208854  
c) ADDRESS: Blk 28 Bukit Batok East Ave 2 #17-19  
Singapore 659921

\* CONTINUE TO 3.d IF DRIVER ALSO POLICY HOLDER

## DRIVER

- a) NAME: AS ABDOUL (MALE / FEMALE)  
b) NRIC/FIN/PASSPORT: \_\_\_\_\_ CONTACT: \_\_\_\_\_  
c) ADDRESS: \_\_\_\_\_

\*d) DATE OF BIRTH: (\_\_\_\_/\_\_\_\_/\_\_\_\_) (DD/MM/YYYY)

e) OCCUPATION: (INDOOR / OUTDOOR)

f) TYPE OF DRIVING PASS

4. WAS DRIVER AN EMPLOYEE OF THE INSURED'S COMPANY? (YES / NO)  
IF NO, RELATIONSHIP OF THE DRIVER WITH INSURED: \_\_\_\_\_

5. a) WEATHER CONDITION: (CLEAR / RAINING / OTHERS) \_\_\_\_\_  
b) ROAD SURFACE: (DRY / WET / OTHERS) \_\_\_\_\_

6. WAS ANYBODY INJURED (YES / NO)

7. a) REPORTED TO POLICE (YES / NO)

IF YES, PLEASE STATE WHICH POLICE STATION: \_\_\_\_\_

## 8. THIRD PARTY VEHICLE

- a) VEHICLE NUMBER: SJP 11270 MODEL: \_\_\_\_\_  
b) DRIVER'S NAME: \_\_\_\_\_  
c) NRIC/FIN/PASSPORT: \_\_\_\_\_ CONTACT: \_\_\_\_\_

## 9. THIRD PARTY VEHICLE

- d) VEHICLE NUMBER: \_\_\_\_\_ MODEL: \_\_\_\_\_  
e) DRIVER'S NAME: \_\_\_\_\_  
f) NRIC/FIN/PASSPORT: \_\_\_\_\_ CONTACT: \_\_\_\_\_

\* No of passenger  
(including driver)  
(1)

\* No of passenger  
(including driver)  
( )

\* No of passenger  
(including driver)  
( )

email =  
VIDEO



REPUBLIC OF SINGAPORE  
 IDENTITY CARD NO. S14806221  
 For LKK/NAC Use Only



NG CHEOW HIA  
 黄朝霞  
 Race  
 CHINESE  
 Date of Birth  
 09-09-1961  
 Country of Birth  
 SINGAPORE

REPUBLIC OF SINGAPORE DRIVING LICENCE  
 Licence Number S14806221  
 Name  
 NG CHEOW HIA  
 For LKK/NAC Use Only  
 Birth Date: 09 Sep 1961  
 Issue Date: 22 Mar 2003




2034902



NRIC No. S14806221  
 For LKK/NAC Use Only



Blood Group: A+ Date of issue: 17-05-1994

APT BLK 28 BUKIT BATOK EAST AVENUE 2 #17-19  
 SINGAPORE 659921  
 NRIC No: S14806221 Date: 28/02/2018

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(S)

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 3500 kilograms

PASS DATE: 25 May 1992

For LKK/NAC Use Only

NP 424A

Licence No: S14806221



Hello, NAC\_BUKIT\_MERAH\_800676

\* Change Language

\* Change Password

\* Log Out

My Desktop

Notice of Loss

## Policy Query

Policy No.	<input type="text"/>	Date of Accident	<input type="text" value="22/07/2019 11:28"/>
Vehicle No.(For Motor)	<input type="text" value="SJQ2620P"/>	Certificate Number	<input type="text"/>
<input type="button" value="Search"/>			

Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
<input checked="" type="radio"/>	5109127367		NG CHEOW HIA	514806221	GPC	drive CLASSIC	SJQ2620P	SJQ2620P	25/04/2019	24/04/2020