

Re: SHC5557S// DOA: 12/07/2019

Kenneth Kong (LKKAUTO) <KennethKong@lkkauto.com>

Wed 25/11/2020 8:40 AM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Take away this 2 items our marked items cannot cover??

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Tuesday, 24 November 2020 5:30 PM

To: Kenneth Kong (LKKAUTO) <KennethKong@lkkauto.com>

Subject: Re: SHC5557S// DOA: 12/07/2019

Hi,

RC L/sum \$17,300.00 with 8 repair days.

***Note: We are on work from home arrangement. All correspondence should be made via email.
Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kenneth Kong (LKKAUTO) <KennethKong@lkkauto.com>

Sent: Tuesday, 24 November 2020 5:29 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: Re: SHC5557S// DOA: 12/07/2019

How much is your mandate figure??

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Tuesday, 24 November 2020 5:01 PM

To: Kenneth Kong (LKKAUTO) <KennethKong@lkkauto.com>

Subject: Re: SHC5557S// DOA: 12/07/2019

Hi,

I seek based on NV. Calculation as attached. So able to advise the photos for below item as Ill is asking?
Thanks

25) HEADLAMP PANEL FRT RH

73) RADIATOR

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Best Regards,

Hsiao Tong, Chew | Case Handler

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Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kenneth Kong (LKKAUTO) <KennethKong@lkkauto.com>

Sent: Monday, 16 November 2020 5:21 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: Re: SHC5557S// DOA: 12/07/2019

You didn't ask me and just go ahead to ask for mandate??

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Monday, 16 November 2020 5:03 PM

To: Kenneth Kong (LKKAUTO) <KennethKong@lkkauto.com>

Subject: Re: SHC5557S// DOA: 12/07/2019

Hi Kenneth,

I think we did not finalise the case with TP, TP just sent in thier LOD with repair cost amount L/sum \$31,100.00(as per your marked estimate).

Thanks.

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kenneth Kong (LKKAUTO) <KennethKong@lkkauto.com>

Sent: Monday, 16 November 2020 4:44 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: Re: SHC5557S// DOA: 12/07/2019

Who finalised this case, what is the lump sump amount??

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Sunday, 15 November 2020 8:30 PM

To: Kenneth Kong (LKKAUTO) <KennethKong@lkkauto.com>

Subject: SHC5557S// DOA: 12/07/2019

Hi Kenneth,

We are seeking mandate from III for this matter. III claim officer is requesting the damaged photos for the below items : -

25) HEADLAMP PANEL FRT RH
73) RADIATOR

All survey photos had been uploaded in Merimen. Pls advise the photo number in Merimen. Thanks.

This mail is associated with :

*SHC5557S (MCT19070353)

[SH9894K]

TP

TRANS-CAB SERVICES PTE LTD

Jul 12 2019 10:00PM

[COMFORT TRANSPORTATION PTE LTD]

Trans-cab Auto Services Pte Ltd

Reply

Reply All

Mark as Unread

Print Message

Delete Message

Forward

From

India International Insurance Pte Ltd (HQ) (III_SG), sent on 27/10/2020 16:45 PM.

To

LKK_HQ

Subject

Alert - Adj Mandate Maintained - SHC5557S - Claim Handler: Bhargavi Purushothaman Dhanya

Maintained:Hi, can we have photos for item no. 25 and 73 please

***Note: We are on work from home arrangement. All correspondence should be made via email.**
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Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
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Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)