

CASE OWNER:

Janet

CC 3/EQ11600

3083 / H1w63/1

LKK: IDAC:

ASSIGNMENT

Surveyor:

Henry

DOI:

15/7/16

Date / Time:

18/7/16

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No. :

XB 7192M

Name of Insured :

WATERFRONT SERVICES P/L

Insured Tel No. :

HP:

Excess Sec II :\$

D.O.A: 6/5/16

Is driver the owner? (YES / NO)

(YES / NO)

Nature of Accident :

If NO, Driver Name / Age :

LI SHI KENG

Driver Tel No. :

10877772

(V/L: YES / NO)

Claim No. :

DML6K007011/WY

Policy No. :

Make / Model :

mitsubishi

Place of Accident :

TANJONG PARAR DISTRICT
CROSS FEPPLE RD

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability :

%

Final ? Yes / No



INSRS: WSP: Tel: Liability: RMKS:

CODE 10877772



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:

Date/Time	STAGE	DATE / PIC
18/7/16	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	28/3/2017
	After call ltr to OI:	28/3/2017
	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup)	<input type="checkbox"/>
	After call ltr to OI:	<input type="checkbox"/>
	Authorisation To Act:	<input type="checkbox"/>
	Release Voucher:	<input type="checkbox"/>
	Final Repair Bill:	<input type="checkbox"/>
	Car Rental Invoice:	<input type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/>
	LTA / GIA :	<input type="checkbox"/>
	Medical Bill:	<input type="checkbox"/>
	PIR:	<input type="checkbox"/>
	Mandate/Reject Instruction:	<input type="checkbox"/>
	LOD	<input type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>
	Others:	<input type="checkbox"/>
23/3/2017 @ 2:30pm	Strike to Mr Tunga @ 9089 7122. confirmed accident details and OI PIC confirmed that CID is no longer working at company. OI PIC has no proof of the accident. Informal ask TP claim aware of PCO issue and agree to settle. send letter to OI.	
15/10/17	- ADDITIONAL LETTER sent OI REPORTING NO ACCIDENT. IF NO CON, POTENTIAL RESORT/SEEK INSTRUCTIONS.	
26/6/18	email to PA to seek advice email to EA to Temp for any doc.	

PRELIMINARY ADVICE Date/Time: Sent By: Confirm with: Confirm by:

FINALIZATION Date/Time: Confirm with: Confirm by: Email Call

Repair Cost: \$ (days) Reduction: % Email Call

FINAL SETTLEMENT Date/Time: Confirm with: Email Call

Final Liability: % (Agreed / Assessed) BOLA S/N No.: NIL. (Conflicting version)

Repair Cost: \$ (days)

Loss of Rental (LOR): \$ (\$ x days)

Loss of Use (LOU): \$ (\$ x days)

Loss of Income (LOI): \$ (\$ x days)

OR only LOU only LOR + LOU LOR + LOI [Tick only one]

IA/LTA Search: \$ Medical: \$ Disbursement: \$ (e.g. Tow/Independent) Legal Cost: \$ Global Sum \$: \$

FINAL PAYMENT Date/Time: Confirm with: Email Call

Receipt 1: \$ Name 1:

Receipt 2: (Strike if N.A.) \$ Name 2: Receipt 3: (Strike if N.A.) \$ Name 3:

COPY SENT

RECEIVED 27 JUN 2018

1) Claim status: Normal/Reject/Private Settle
2) Report Format: WLP
3) Survey fee: \$160.00



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

EQ INSURANCE COMPANY LTD

Ref : CC3/EQ16003083/H1wb3

5 MAXWELL ROAD
#17-00 TOWER BLOCK
MND COMPLEXSINGAPORE 069110

Date : 18-02-2016



Code : EQI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	XB 7192M	Veh. Inspected	SHC 3368J
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	18/02/2016

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	06/02/2016	Inspection Date	17/02/2016
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

CAR: AMO REPAIR TP(CUS)1 JOB CARD Sales Order: JC NO: 304865774	REGN NO: SHC3368J	MILEAGE
TOMER COMFORT TRANSPORTATION PTE LTD 7010045 183 KIN MING DRIVE Singapore SINGAPORE 575717 65508755 (R) (P) (O)	MAKE: HYUNDAI	FUEL E.....1/2.....F
COUNT CARD NO.	MODEL: SONATA	DATE/TIME IN 17.02.2016 09:08
	YR OF MANU. 2011	TARGET DATE
	CHASSIS CODE RMRRT41VMRAR05634	COMPLETION DATE/TIME

JOB DESCRIPTION

Accident Date: 06.02.2016
 DATE/TIME: ACC. 06.02.16/H

I/NO: LABOR CODE DESCRIPTION

4S
 EQ - XB 7192 M
 Front RH
 LKK - Henry

CHECKED & PASSED OUT BY: _____

SERVICE ADVISOR _____ CUSTOMER'S SIGNATURE _____

Vehicle No.: SHC3368J

Exit Pass
 Vehicle No.: SHC3368J

Signature/Date

Name of Service Advisor _____ Date _____

Returned to Service Reception upon collection

To be kept by Security Guard



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC3/EQH16003083/H1wb3

Date: 18.02.2016

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD
Attn : Elaine

Dear Elaine,

PRELIMINARY ADVICE OF VEHICLE NO.

SHC3368J

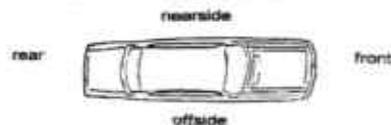
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 17.02.2016 at the premises of M/s ComfortDelGro Engineering Pte Ltd – Loyang and have the following to report:-

Workshop Estimate Amount	: S\$	2,695.80
Revised Estimate Amount	: S\$	1,699.12
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
O/S Front portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 3.0 days

Yours faithfully,

HENRY NG
Licensed Appraiser

REPAIR ESTIMATE*

VEHICLE NO : SHC 3368J

DATE 17/2/2016 11:12

MAKE :

EQ Ins - LIS LKK Henry

MODEL : HYUNDAI SONATA

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Bumper Cover <i>crn</i>			\$ 538.80
	Front Bumper Protector (RH) <i>slc</i>			\$ 29.20
	Front Bumper Bracket (RH) <i>crn</i>			\$ 20.10
	Front Bumper Side Bracket <i>grn</i>			\$ 14.30
	Front Bumper Retainer Mounting <i>crn</i>			\$ 9.20
	Headlamp (RH) <i>slc</i>			\$ 797.90
	Front Fender (RH) <i>dented</i>			\$ 593.00
	Front Fender Shield (RH) <i>tom</i>			\$ 86.00
	SUB TOTAL			\$ 2,088.50
	LESS 20%			\$ 417.70
	DISCOUNTED TOTAL			\$ 1,670.80
			<i>1009.12</i>	
	Front Number Plate <i>n^</i>			\$ 25.00
				\$ 25.00
	Labour Charge			
	Panel Beating		<i>300</i>	\$ 450.00
	Spray Painting Charge		<i>360</i>	\$ 400.00
	Wiring Charge		<i>30</i>	\$ 50.00
	Tuff Kote		<i>X</i>	\$ 100.00
	TOTAL LABOUR			\$ 1,000.00
	ESTIMATE TOTAL		<i>690</i>	\$ 2,695.80

X
X
X
X
X
X
X
X
Nett X

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

b3

COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

Our Job Ref No : 304865774
Date : 19/02/16

FINALIZATION FORM

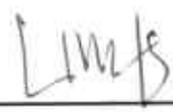
To : LKK Fax : _____
Attn : HENRY NG
Vehicle Reg No. : SHC3368J Date of Accident : 06-Feb-16

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

- The repair job shall bill to: EQ INS --- XB7192M
- The finalized amount shall be:
 - (a) Spare Parts after List discount _____
 - (b) Labour Charges _____
 - Total for Part-By-Part Repair Cost** _____
 - (c) Lumpsum Repair (if applicable)
Total for Lumpsum repair cost after Less: 20% \$1,350.00
Final Lumpsum Repair cost \$1,350.00

- Estimated normal period for repairs: 3 working days
- We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days**
- Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 
Name : LIM T S
Tel : 62148398
Fax : 65468156

Signature : 
Name : HENRY
Date : 4/3/16

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid				
3. Survey Fees	-----			
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

Shu Pei (LKKAuto)

From: Tan Wei Yin <weiyin.tan@eqinsurance.com.sg>
Sent: Friday, 25 November, 2016 10:30 AM
To: Shu Pei (LKKAuto)
Cc: KKLau; Hsiao Tong (LKKAuto); Zayyer (LKKAuto); Vivian Lau (LKKAuto); Admin A
Subject: RE: Direct Settlement - Accident Involving XB7192M (OI : EQI - DM16HO02011/WY) AND SHC3368J (TP : LKK REF - CC3/EQI16003083/H1wb3) on 06.02.2016
Attachments: SAS2115901.PDF

Dear Shu Pei,

OI had reported, please find attached report.

Liability remain unclear, please obtain TP's video (if any).

Thank you

Warmest Regards,
Tan Wei Yin
Claims Executive
EQ Insurance Company Limited
5 Maxwell Road,
#17-00 Tower Block,
MND Complex
Singapore 069110
6223 9433 (Tel)
6496 9034 (DID)
6223 4190 (Fax)
Website: www.eqinsurance.com.sg

Disclaimer : Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]
Sent: Monday, November 7, 2016 4:13 PM
To: Tan Wei Yin
Cc: KKLau; Hsiao Tong (LKKAuto); Zayyer (LKKAuto); Vivian Lau (LKKAuto); Admin A
Subject: RE: Direct Settlement - Accident Involving XB7192M (OI : EQI - DM16HO02011/WY) AND SHC3368J (TP : LKK REF - CC3/EQI16003083/H1wb3) on 06.02.2016

WITHOUT PREJUDICE

Dear Sir / Madam,

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vivian Lau (LKKAuto)

Sent: Wednesday, 28 September, 2016 11:42 AM

To: Tan Wei Yin <weiyin.tan@eqinsurance.com.sg>; Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: KKLau <kklau@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Zayyer (LKKAuto) <zayyer@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XB7192M (OI : EQI - DM16HO02011/WY) AND SHC3368J (TP : LKK REF - CC3/EQI16003083/H1wb3) on 06.02.2016

Dear Wei Yin,

Content noted with thanks.

We will tried to obtain the video from TP.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Wei Yin [<mailto:weiyin.tan@eqinsurance.com.sg>]

Sent: Tuesday, 27 September, 2016 12:22 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: KKLau <kklau@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Zayyer (LKKAuto) <zayyer@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XB7192M (OI : EQI - DM16HO02011/WY) AND SHC3368J (TP : LKK REF - CC3/EQI16003083/H1wb3) on 06.02.2016

Dear Shu Pei,

Further to my email below, please assist to check if TP had video footage ?

Thank you

Warmest Regards,

Tan Wei Yin

Claims Executive

EQ Insurance Company Limited

5 Maxwell Road,

#17-00 Tower Block,
MND Complex
Singapore 069110
6223 9433 (Tel)
6496 9034 (DID)
6223 4190 (Fax)
Website: www.eqinsurance.com.sg

Disclaimer : Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Tan Wei Yin
Sent: Thursday, September 22, 2016 3:47 PM
To: 'Shu Pei (LKKAuto)'
Cc: KKLau; Hsiao Tong (LKKAuto); Zayyer (LKKAuto); Vivian Lau (LKKAuto); Admin A
Subject: RE: Direct Settlement - Accident Involving XB7192M (OI : EQI - DM16HO02011/WY) AND SHC3368J (TP : LKK REF - CC3/EQI16003083/H1wb3) on 06.02.2016

Dear Shu Pei,

Refer to your email below.

OI had yet to report the accident.

Please proceed with WP, if need be.

Thank you

Warmest Regards,
Tan Wei Yin
Claims Executive
EQ Insurance Company Limited
5 Maxwell Road,
#17-00 Tower Block,
MND Complex
Singapore 069110
6223 9433 (Tel)
6496 9034 (DID)
6223 4190 (Fax)
Website: www.eqinsurance.com.sg

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From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]
Sent: Wednesday, September 14, 2016 2:17 PM
To: Elaine Cheong; Tan Wei Yin
Cc: KKLau; Hsiao Tong (LKKAuto); Zayyer (LKKAuto); Vivian Lau (LKKAuto); Admin A
Subject: RE: Direct Settlement - Accident Involving XB7192M (OI : EQI - TBA) AND SHC3368J (TP : LKK REF - CC3/EQI16003083/H1wb3) on 06.02.2016

WITHOUT PREJUDICE

Dear Elaine / Wei Yin,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Tuesday, 16 August, 2016 5:25 PM

To: Elaine Cheong <elaine.cheong@eqinsurance.com.sg>

Cc: KKLau <kklau@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Zayyer (LKKAuto) <zayyer@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XB7192M (OI : EQI - TBA) AND SHC3368J (TP : LKK REF - CC3/EQI16003083/H1wb3) on 06.02.2016

WITHOUT PREJUDICE

Dear Elaine,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKK Auto)

Sent: Friday, 15 July, 2016 11:28 AM

To: Elaine Cheong <elaine.cheong@eqinsurance.com.sg>

Cc: KKLau <kklau@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>; Zayyer <zayyer@lkkauto.com>; Vivian Lau <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XB7192M (OI : EQI - TBA) AND SHC3368J (TP : LKK REF - CC3/EQI16003083/H1wb3) on 06.02.2016

WITHOUT PREJUDICE

Dear Elaine,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKK Auto)

Sent: Thursday, 2 June, 2016 3:10 PM

To: Elaine Cheong <elaine.cheong@eginsurance.com.sg>

Cc: KKLau <kklau@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>; Zayyer <zayyer@lkkauto.com>; Vivian Lau <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XB7192M (OI : EQJ - TBA) AND SHC3368J (TP : LKK REF - CC3/EQJ16003083/H1wb3) on 06.02.2016

WITHOUT PREJUDICE

Dear Elaine,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKK Auto)

Sent: Thursday, 14 April, 2016 9:19 AM

To: 'Elaine Cheong' <elaine.cheong@eginsurance.com.sg>

Cc: KKLau <kklau@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>; Zayyer <zayyer@lkkauto.com>; Vivian Lau <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XB7192M (OI : EQJ - TBA) AND SHC3368J (TP : LKK REF - CC3/EQJ16003083/H1wb3) on 06.02.2016

WITHOUT PREJUDICE

Dear Elaine,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKK Auto)

Sent: Wednesday, 30 March, 2016 12:58 PM

To: Elaine Cheong <elaine.cheong@eqinsurance.com.sg>

Cc: KKLau <kklau@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>; Zayyer <zayyer@lkkauto.com>; Vivian Lau <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XB7192M (OI : EQI - TBA) AND SHC3368J (TP : LKK REF - CC3/EQI16003083/H1wb3) on 06.02.2016

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Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKK Auto)

Sent: Friday, 18 March, 2016 4:32 PM

To: Elaine Cheong <elaine.cheong@eqinsurance.com.sg>

Cc: KKLau <kklau@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>; Zayyer <zayyer@lkkauto.com>; Vivian Lau <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XB7192M (OI : EQI - TBA) AND SHC3368J (TP : LKK REF - CC3/EQI16003083/H1wb3) on 06.02.2016

WITHOUT PREJUDICE

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Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKK Auto)

Sent: Friday, 11 March, 2016 11:05 AM

To: Elaine Cheong <elaine.cheong@eqinsurance.com.sg>

Cc: KKLau <kklau@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>; Zayyer <zayyer@lkkauto.com>; Vivian Lau <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XB7192M (OI : EQI - TBA) AND SHC3368J (TP : LKK REF - CC3/EQI16003083/H1wb3) on 06.02.2016

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Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKK Auto)

Sent: Thursday, 3 March, 2016 6:08 PM

To: Elaine Cheong <elaine.cheong@eqinsurance.com.sg>

Cc: KKLau <kklau@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>; Zayyer <zayyer@lkkauto.com>; Vivian Lau <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XB7192M (OI : EQI - TBA) AND SHC3368J (TP : LKK REF - CC3/EQI16003083/H1wb3) on 06.02.2016

WITHOUT PREJUDICE

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Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKK Auto)

Sent: Friday, 26 February, 2016 9:52 AM

To: Elaine Cheong <elaine.cheong@eqinsurance.com.sg>

Cc: KKLau <kklau@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>; Zayyer <zayyer@lkkauto.com>; Vivian Lau <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XB7192M (OI : EQI - TBA) AND SHC3368J (TP : LKK REF - CC3/EQI16003083/H1wb3) on 06.02.2016

WITHOUT PREJUDICE

Dear Elaine,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKK Auto)

Sent: Thursday, 18 February, 2016 3:52 PM

To: Elaine Cheong <elaine.cheong@eqinsurance.com.sg>

Cc: KKLau <kklau@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>; Zayyer <zayyer@lkkauto.com>; Vivian Lau <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving XB7192M (OI : EQI - TBA) AND SHC3368J (TP : LKK REF - CC3/EQI16003083/H1wb3) on 06.02.2016

WITHOUT PREJUDICE

Dear Elaine,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHC 3368J at ComfortDelGro Engineering Pte Ltd (Loyang).

Enclosed herewith a copy of TP's GIA report, estimated cost of repair and preliminary advice for your perusal.
Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeir@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/EQI16003083/H1wb3

24 MAY 2017

WATERFRONT SERVICES PTE LTD

334 KRETA AYER ROAD

#03-12

SINGAPORE 080334

ATTN: HR / MANAGEMENT

Dear Sir/Madam,

ACCIDENT INVOLVING XB 7192M AND SHC 3368J ON 06.02.2016

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 02/06/2017, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Zaini

Case Handler

DID: 6841 2132

FAX: 6741 4108

Email: Zaini@lkkauto.com

c.c. **EQ INSURANCE COMPANY LIMITED**
(Motor Claims Dept)

GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE

IMPORTANT NOTE : Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

ADDENDUM

(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No : _____ Vehicle Registration No : XB 7192M
Name(as shown in NRIC): _____
(*Vehicle Driver / Vehicle Owner) (*) Please delete as appropriate
NRIC/Passport No : _____
Address : _____
Contact (Tel) : _____ (H/P) : _____
(Email) : _____
Date of Accident : 06.02.2017 Time of Accident : 12:30
Place of Accident : Along Tanjong pagar District X Keppel Road
Insurance Company : EQ Insurance Company Ltd.

(B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

Amendments to address of the location of accident and the date of the accident:

- From kepple road to keppel road

- From 07/02/2016 to 06/02/2016

That's all

Signature of Vehicle Owner / Driver

Date:

Our Ref : T 0216 / SHC 3368J / AG (J)

03083 Miau

Date : 14-Mar-16

EQ Insurance Company Limited
5 Maxwell Road
#17-00 Tower Block, MND Complex
Singapore 069110

CDGE Taxi Claims Department
59 Loyang Drive
4th floor
Singapore 508969
Fax : 6214 1843

**COMFORTDELGRO
ENGINEERING**

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6363 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 198060486V

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758158

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Defu
6 Defu Avenue 1
Singapore 539537

Yishun
501 Yishun Industrial Park A
Singapore 768732

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI	SHC 3368J	YOUR INSURED
<u>XB 7192M</u>	<u>OTHER</u>	<u>ON 06.02.16</u>

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHC 3368J which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : XB 7192M we are submitting this claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	S\$	<u>1444.50</u>
2	<u>2</u> days Loss of Rental @\$ <u>100.58</u> per day	S\$	<u>201.16</u>
3	Survey Report Fees (Surveyed by LKK)	S\$	<u>-</u>
4	LTA Search Fees	S\$	<u>5.35</u>
5	GIA / Police Report Fees	S\$	<u>-</u>
6	Towing / Medical / Transportation Fees	S\$	<u>-</u>
	Sub Total :	S\$	<u>1,651.01</u>

HIRER'S CLAIM

1	<u>2</u> days Loss of Income @\$ <u>80.00</u> per days	S\$	<u>160.00</u>
	Total Claims	S\$	<u>1,811.01</u>

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill, : _____ pcs
- b) LTA search slip/s of : XB 7192M
- c) GIA / Police report/s of : SHC 3368J
- d) Letter of authority from owner / hirer / operator
 - () Photocopie/s of Accident Scene Photo/s () Hirer's Income Tax
 - () Witness statement/s (x) Rental Rate letter (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver. This condition shall apply even if medical expenses are claimed herewith and part of the settlement reached.

Please note that, for the time being, we are not making this claim via solicitors provided you treat this letter as our intention to file a claim in court according to the provisions of the Non-Injury Motor Accident Litigation ("NIMA") protocol and further, you agree that if negotiations should breakdown and this claim is referred to solicitors you shall not raise any objection that the NIMA protocol has not been complied with. If you disagree with this condition please reply in writing within the next 2 working days failing which we shall proceed to negotiate with you on the basis that you have acquiesced to the said condition by your conduct.

Yours faithfully
Andrew Goh

Motor Claims Specialist
CDGE Claims Department

Tel : 6214 8734 Fax : 6214 1843 Email : andrewgoh@cdge.com.sg

A member of

COMFORTDELGRO



TAX INVOICE

8010325
EQ INSURANCE COMPANY LIMITED
#17-00 5 MAXWELL ROAD TOWER BLOCK
SINGAPORE 069110
CONTACT NO: 62239433

VEHICLE NO
SHC3368J INV. NO/DATE
91226366 04.03.2016

MAKE
HYUNDAI JOB NO.
304865774

MODEL
SONATA ODOMETER READING

DATE OF REG
29.01.2011

CHASSIS CODE JOB TYPE
KMHE741VME805634

Description : ACC.06.02.16/B

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt		1,350.00
Add GST @ 7.000 %		94.50
Total Invoice amount		1,444.50

Issued by : CHEWBEELENG 04.03.2016 15:54:12
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED BY OWNERS/DRIVER.

CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY OR NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.

PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCY WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT16020253

Date: 11 February 2016



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 06/02/2016 @ 14:20 hrs
ALONG TANJONG PAGAR DISTRICT GATE 1 EXIT X KEPPEL
 ROAD
INVOLVING XB7192M

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC3368J** (the "Taxi"). The Taxi was hired to **CHUA HONG TIAK IC NO S0579215J** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$100.58** per day (inclusive of GST).

Please be advised that the Taxi was insured with **First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

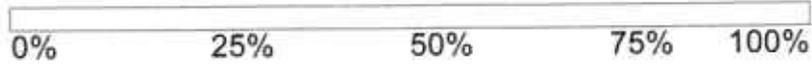
Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Executive, Fleet Safety

This is a computer generated letter. No signature is required.

Text size + -



Enquire Vehicle Insurance Particulars

Vehicle No.	Search Date/Time	Search Status	Insurance Company Code	Insurance Company Name
XB7192M	06 Feb 2016 / 14:20:00	Successful	E04	EQ INSURANCE COMPANY LTD

Previous OK



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S4C 336PJ

Vivian Lau (LKKAuto)

From: Janet Tan <janet.tan@eqinsurance.com.sg>
Sent: Tuesday, 26 June, 2018 3:39 PM
To: Vivian Lau (LKKAuto)
Cc: Hsiao Tong (LKKAuto); KKLau
Subject: RE: Direct Settlement - Accident Involving XB7192M (OI : EQI - DM16HO02011/WY) AND SHC3368J (TP : LKK REF - CC3/EQI16003083/H1wb3) on 06.02.2016

Dear Vivian

Please proceed to close file and let us have your bill.

Regards,

Janet Tan
Senior Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg

 A Member of Citystate



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From: Vivian Lau (LKKAuto) [mailto:vivianlau@lkkauto.com]
Sent: Tuesday, June 26, 2018 3:38 PM
To: Janet Tan <janet.tan@eqinsurance.com.sg>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; KKLau <kklau@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving XB7192M (OI : EQI - DM16HO02011/WY) AND SHC3368J (TP : LKK REF - CC3/EQI16003083/H1wb3) on 06.02.2016

Dear Janet,

We refer to the above matter.

Be informed that till date TP's repairer had finalised with our surveyor since 04/03/2016 after inspection .

Till date TP repairer unable to provide any evidence until . In view of no further development, can we will proceed to temporary close the file and submit the report to your office.

If any new development in future, we will keep you informed for an update and follow up the matter accordingly.

Thank you,

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vivian Lau (LKKAuto)

Sent: Tuesday, 3 April, 2018 11:22 AM

To: 'Janet Tan' <janet.tan@eqinsurance.com.sg>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XB7192M (OI : EQI - DM16HO02011/WY) AND SHC3368J (TP : LKK REF - CC3/EQI16003083/H1wb3) on 06.02.2016

Dear Janet

We refer to the above matter.

Please be informed that taxi driver reported video footage unrecorded.

Kindly advice on your view/opinion/instruction for this claim.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vivian Lau (LKKAuto)

Sent: Tuesday, 23 January, 2018 3:20 PM

To: 'Janet Tan' <janet.tan@eqinsurance.com.sg>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Zayyer (LKKAuto) <zayyer@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XB7192M (OI : EQI - DM16HO02011/WY) AND SHC3368J (TP : LKK REF - CC3/EQI16003083/H1wb3) on 06.02.2016

Dear Janet

We refer to the above matter.

Please be informed that taxi driver reported video footage unrecorded.

Kindly advice on your view/opinion/instruction for this claim.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vivian Lau (LKKAuto)

Sent: Friday, 15 December, 2017 11:57 AM

To: 'Tan Wei Yin' <weiyin.tan@eqinsurance.com.sg>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Zayyer (LKKAuto) <zayyer@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XB7192M (OI : EQI - DM16HO02011/WY) AND SHC3368J (TP : LKK REF - CC3/EQI16003083/H1wb3) on 06.02.2016

Dear Wei Yin,

We refer to the above matter.

Please be informed that taxi driver reported video footage unrecorded.

Kindly advice on your view/opinion/instruction for this claim.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vivian Lau (LKKAuto)

Sent: Tuesday, 21 November, 2017 7:38 PM

To: 'Tan Wei Yin' <weiyin.tan@eqinsurance.com.sg>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Zayyer (LKKAuto) <zayyer@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XB7192M (OI : EQI - DM16HO02011/WY) AND SHC3368J (TP : LKK REF - CC3/EQI16003083/H1wb3) on 06.02.2016

Dear Wei Yin,

We refer to the above matter.

Please be informed that taxi driver reported video footage unrecorded.

Kindly advice on your view/opinion/instruction for this claim.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Wei Yin [<mailto:weiyin.tan@eqinsurance.com.sg>]

Sent: Friday, 25 November, 2016 10:30 AM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: KKLau <kklau@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Zayyer (LKKAuto) <zayyer@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XB7192M (OI : EQI - DM16HO02011/WY) AND SHC3368J (TP : LKK REF - CC3/EQI16003083/H1wb3) on 06.02.2016

Dear Shu Pei,

OI had reported, please find attached report.

Liability remain unclear, please obtain TP's video (if any).

Thank you

Warmest Regards,

Tan Wei Yin

Claims Executive

EQ Insurance Company Limited

5 Maxwell Road,

#17-00 Tower Block,

MND Complex

Singapore 069110

6223 9433 (Tel)

6496 9034 (DID)

6223 4190 (Fax)

Website: www.eqinsurance.com.sg

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From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Monday, November 7, 2016 4:13 PM

To: Tan Wei Yin

Cc: KKLau; Hsiao Tong (LKKAuto); Zayyer (LKKAuto); Vivian Lau (LKKAuto); Admin A

Subject: RE: Direct Settlement - Accident Involving XB7192M (OI : EQI - DM16HO02011/WY) AND SHC3368J (TP : LKK REF - CC3/EQI16003083/H1wb3) on 06.02.2016

WITHOUT PREJUDICE

Dear Sir / Madam,

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vivian Lau (LKKAuto)

Sent: Wednesday, 28 September, 2016 11:42 AM

To: Tan Wei Yin <weiyin.tan@eqinsurance.com.sg>; Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: KKLau <kklau@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Zayyer (LKKAuto)

<zayyer@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XB7192M (OI : EQI - DM16HO02011/WY) AND SHC3368J (TP : LKK REF - CC3/EQI16003083/H1wb3) on 06.02.2016

Dear Wei Yin,

Content noted with thanks.

We will tried to obtain the video from TP

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Wei Yin [<mailto:weiyin.tan@eqinsurance.com.sg>]

Sent: Tuesday, 27 September, 2016 12:22 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: KKLau <kklau@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Zayyer (LKKAuto)

<zayyer@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XB7192M (OI : EQI - DM16HO02011/WY) AND SHC3368J (TP : LKK REF - CC3/EQI16003083/H1wb3) on 06.02.2016

Dear Shu Pei,

Further to my email below, please assist to check if TP had video footage ?

Thank you

Warmest Regards,
Tan Wei Yin
Claims Executive
EQ Insurance Company Limited
5 Maxwell Road,
#17-00 Tower Block,
MND Complex
Singapore 069110
6223 9433 (Tel)
6496 9034 (DID)
6223 4190 (Fax)
Website: www.eqinsurance.com.sg

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From: Tan Wei Yin
Sent: Thursday, September 22, 2016 3:47 PM
To: 'Shu Pei (LKKAuto)'
Cc: KKLau; Hsiao Tong (LKKAuto); Zayyer (LKKAuto); Vivian Lau (LKKAuto); Admin A
Subject: RE: Direct Settlement - Accident Involving XB7192M (OI : EQI - DM16HO02011/WY) AND SHC3368J (TP : LKK REF - CC3/EQI16003083/H1wb3) on 06.02.2016

Dear Shu Pei,

Refer to your email below.

OI had yet to report the accident.

Please proceed with WP, if need be.

Thank you

Warmest Regards,
Tan Wei Yin
Claims Executive
EQ Insurance Company Limited
5 Maxwell Road,
#17-00 Tower Block,
MND Complex
Singapore 069110
6223 9433 (Tel)
6496 9034 (DID)
6223 4190 (Fax)
Website: www.eqinsurance.com.sg

Disclaimer : Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Shu Pei (LKKAuto) [mailto:shupe@lkkauto.com]

Sent: Wednesday, September 14, 2016 2:17 PM

To: Elaine Cheong; Tan Wei Yin

Cc: KKLau; Hsiao Tong (LKKAuto); Zayyer (LKKAuto); Vivian Lau (LKKAuto); Admin A

Subject: RE: Direct Settlement - Accident Involving XB7192M (OI : EQI - TBA) AND SHC3368J (TP : LKK REF - CC3/EQI16003083/H1wb3) on 06.02.2016

WITHOUT PREJUDICE

Dear Elaine / Wei Yin,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Tuesday, 16 August, 2016 5:25 PM

To: Elaine Cheong <elaine.cheong@eqinsurance.com.sg>

Cc: KKLau <kklau@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Zayyer (LKKAuto) <zayyer@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XB7192M (OI : EQI - TBA) AND SHC3368J (TP : LKK REF - CC3/EQI16003083/H1wb3) on 06.02.2016

WITHOUT PREJUDICE

Dear Elaine,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKK Auto)

Sent: Friday, 15 July, 2016 11:28 AM

To: Elaine Cheong <elaine.cheong@eqinsurance.com.sg>

Cc: KKLau <kklau@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>; Zayyer <zayyer@lkkauto.com>; Vivian Lau <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XB7192M (OI : EQI - TBA) AND SHC3368J (TP : LKK REF - CC3/EQI16003083/H1wb3) on 06.02.2016

WITHOUT PREJUDICE

Dear Elaine,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKK Auto)

Sent: Thursday, 2 June, 2016 3:10 PM

To: Elaine Cheong <elaine.cheong@eqinsurance.com.sg>

Cc: KKLau <kklau@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>; Zayyer <zayyer@lkkauto.com>; Vivian Lau <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XB7192M (OI : EQI - TBA) AND SHC3368J (TP : LKK REF - CC3/EQI16003083/H1wb3) on 06.02.2016

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Thank you

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Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKK Auto)

Sent: Thursday, 14 April, 2016 9:19 AM

To: 'Elaine Cheong' <elaine.cheong@eqinsurance.com.sg>

Cc: KKLau <kklau@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>; Zayyer <zayyer@lkkauto.com>; Vivian Lau <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XB7192M (OI : EQI - TBA) AND SHC3368J (TP : LKK REF - CC3/EQI16003083/H1wb3) on 06.02.2016

WITHOUT PREJUDICE

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Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKK Auto)

Sent: Wednesday, 30 March, 2016 12:58 PM

To: Elaine Cheong <elaine.cheong@eqinsurance.com.sg>

Cc: KKLau <kklau@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>; Zayyer <zayyer@lkkauto.com>; Vivian Lau <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XB7192M (OI : EQI - TBA) AND SHC3368J (TP : LKK REF - CC3/EQI16003083/H1wb3) on 06.02.2016

WITHOUT PREJUDICE

Dear Elaine,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKK Auto)

Sent: Friday, 18 March, 2016 4:32 PM

To: Elaine Cheong <elaine.cheong@eqinsurance.com.sg>

Cc: KKLau <kklau@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>; Zayyer <zayyer@lkkauto.com>; Vivian Lau <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XB7192M (OI : EQI - TBA) AND SHC3368J (TP : LKK REF - CC3/EQI16003083/H1wb3) on 06.02.2016

WITHOUT PREJUDICE

Dear Elaine,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKK Auto)

Sent: Friday, 11 March, 2016 11:05 AM

To: Elaine Cheong <elaine.cheong@eqinsurance.com.sg>

Cc: KKLau <kklau@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>; Zayyer <zayyer@lkkauto.com>; Vivian Lau <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XB7192M (OI : EQI - TBA) AND SHC3368J (TP : LKK REF - CC3/EQI16003083/H1wb3) on 06.02.2016

WITHOUT PREJUDICE

Dear Elaine,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKK Auto)

Sent: Thursday, 3 March, 2016 6:08 PM

To: Elaine Cheong <elaine.cheong@eqinsurance.com.sg>

Cc: KKLau <kklau@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>; Zayyer <zayyer@lkkauto.com>; Vivian Lau <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XB7192M (OI : EQI - TBA) AND SHC3368J (TP : LKK REF - CC3/EQI16003083/H1wb3) on 06.02.2016

WITHOUT PREJUDICE

Dear Elaine,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupej@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKK Auto)

Sent: Friday, 26 February, 2016 9:52 AM

To: Elaine Cheong <elaine.cheong@eqinsurance.com.sg>

Cc: KKLau <kklau@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>; Zayyer <zayyer@lkkauto.com>; Vivian Lau <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XB7192M (OI : EQI - TBA) AND SHC3368J (TP : LKK REF - CC3/EQI16003083/H1wb3) on 06.02.2016

WITHOUT PREJUDICE

Dear Elaine,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupej@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKK Auto)

Sent: Thursday, 18 February, 2016 3:52 PM

To: Elaine Cheong <elaine.cheong@eqinsurance.com.sg>

Cc: KKLau <kklau@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>; Zayyer <zayyer@lkkauto.com>; Vivian Lau <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving XB7192M (OI : EQI - TBA) AND SHC3368J (TP : LKK REF - CC3/EQI16003083/H1wb3) on 06.02.2016

WITHOUT PREJUDICE

Dear Elaine,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHC 3368J at ComfortDelGro Engineering Pte Ltd (Loyang).

Enclosed herewith a copy of TP's GIA report, estimated cost of repair and preliminary advice for your perusal.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
EQ INSURANCE COMPANY LTD		Ref : CC3/EQ116003083/H1wb3q2	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date : 03-07-2018	
		Code : EQI	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	XB 7192M	Veh. Inspected	SHC 3368J
Policy No.		Coverage (\$)	0.00
Claim No.	DM16HO02011	Excess (\$)	0.00
Assign From		Assign Date	17/02/2016
2. Vehicle Particulars & Condition			
Make & Model	HYUNDAI SONATA (A)	c.c	1991
Engine No.	HIDDEN	Year of Reg.	2011
Chassis No.	KMHET41VMBA805634	Colour	BLUE
Odometer	72825	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	215/60 R16	WEST LAKE	7 mm
L/H Front Tyre	215/60 R16	WEST LAKE	7 mm
R/H Rear Tyre	215/60 R16	WEST LAKE	7 mm
L/H Rear Tyre	215/60 R16	WEST LAKE	7 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE O/S FRONT PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	06/02/2016	Inspection Date	17/02/2016
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 3368J

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRONT BUMPER COVER	CRACKED	538.80	538.80
1	FRONT BUMPER PROTECTOR (RH)	SERVICEABLE	29.20	-
1	FRONT BUMPER BRACKET (RH)	CRACKED	20.10	20.10
1	FRONT BUMPER SIDE BRACKET	CRACKED	14.30	14.30
1	FRONT BUMPER RETAINER MOUNTING	CRACKED	9.20	9.20
1	HEADLAMP (RH)	SERVICEABLE	797.90	-
1	FRONT FENDER (RH)	DENTED	593.00	593.00
1	FRONT FENDER SHIELD (RH)	TORN	86.00	86.00
	LESS 20% DISCOUNT		-417.70	-252.28
			1,670.80	1,009.12
SPECIAL NETT ITEMS				
1	FRONT NUMBER PLATE (SN)	NOT NECESSARY	25.00	-
			25.00	-
LABOUR				
	PANEL BEATING .		450.00	300.00
	SPRAY PAINTING CHARGE.		400.00	360.00
	WIRING CHARGE.		50.00	30.00
	TUFF KOTE.	NOT NECESSARY	100.00	-
			1,000.00	690.00
GRAND TOTAL			2,695.80	1,699.12
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				1,350.00

Report Ref No. CC3/EQ116003083/H1wb3q2

NG KOK HUA

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.