

Vic (LKKAUTO)

From: AbwinM9 - Sharifah <sharifah@abwinm9.com>
Sent: Tuesday, 6 August, 2019 11:32 AM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: RE: REMINDER 1: RE: LOD - ACCIDENT INVOLVING SGQ7010C & SMJ7020P ON 21/07/2019 | LKK REF CC4/AIG19012938/Uhb3
Attachments: signed DV SGQ7010C.pdf

WITHOUT PREJUDICE

Hi Vic,

Without admission of liability on our client's part or whatsoever, we have instructions to accept your settlement offer @ \$1,586.00.

Please see attached signed DV for your processing.

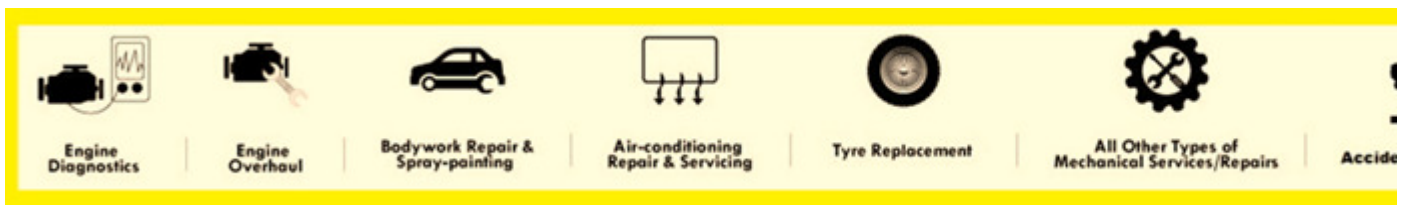
Please make the payment of \$1,586.00 to "Abwin Service Pte Ltd" **within the next 10 working days**.

Thank you.

Sharifah (Ms)
Claims Executive
DID +65 6713 9408 **M** +65 9848 2243



Abwin Service Pte Ltd
T +65 6713 9400 | **F** +65 6713 9415
No. 8 Kaki Bukit Avenue 4
#07-48 Premier @ Kaki Bukit Gate 2 Singapore 415875



From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Tuesday, 6 August, 2019 11:09 AM
To: AbwinM9 - Sharifah <sharifah@abwinm9.com>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: RE: REMINDER 1: RE: LOD - ACCIDENT INVOLVING SGQ7010C & SMJ7020P ON 21/07/2019 | LKK REF CC4/AIG19012938/Uhb3

WITHOUT PREJUDICE

Dear Sharifah,

We refer to your below email.

On a without prejudice basis and purely for an amicable settlement and without admission of liability to our Insured's part, we offer settlement as below:

Cost of Repair (w/gst)	\$ 1,284.00
Loss of Use (\$60 x 5 days)	\$ 300.00
GIA Search Fee	\$ 2.00
TOTAL	\$ 1,586.00

If agreeable, kindly chop and sign the attached DV and forward to us a for payment processing.

The above amount is to be made payable to **ABWIN SERVICE PTE LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: AbwinM9 - Sharifah [<mailto:sharifah@abwinm9.com>]

Sent: Tuesday, 6 August, 2019 10:26 AM

To: Vic (LKKAuto)

Cc: Admin A

Subject: REMINDER 1: RE: LOD - ACCIDENT INVOLVING SGQ7010C & SMJ7020P ON 21/07/2019 | LKK REF CC4/AIG19012938/Uhb3

Importance: High

WITHOUT PREJUDICE

Hi Vic,

We refer to our LOD dated 30/07/2019.

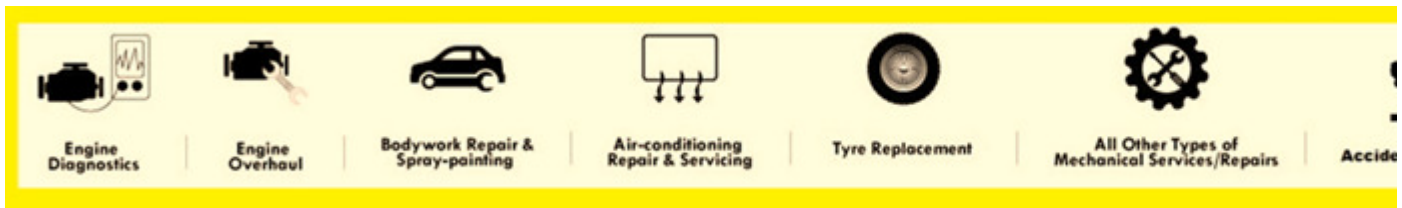
Please let us have your offer **within the next 10 working days.**

Thank you.

Sharifah (Ms)
Claims Executive
DID +65 6713 9408 M +65 9848 2243



Abwin Service Pte Ltd
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No. 8 Kaki Bukit Avenue 4
#07-48 Premier @ Kaki Bukit Gate 2 Singapore 415875



From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]
Sent: Wednesday, 31 July, 2019 9:04 AM
To: AbwinM9 - Sharifah <sharifah@abwinm9.com>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: LOD - ACCIDENT INVOLVING SGQ7010C & SMJ7020P ON 21/07/2019 | LKK REF CC4/AIG19012938/Uhb3

Without Prejudice

Dear Sharifah,

We refer to your below email and the contents were noted.

We will get back to you for an update/offer in due course.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: AbwinM9 - Sharifah [<mailto:sharifah@abwinm9.com>]

Sent: Tuesday, 30 July, 2019 3:30 PM

To: Vic (LKKAuto)

Cc: Admin A; assignments

Subject: LOD - ACCIDENT INVOLVING SGQ7010C & SMJ7020P ON 21/07/2019 | LKK REF CC4/AIG19012938/Uhb3

WITHOUT PREJUDICE

Dear Sir/Mdm

ACCIDENT ON 21-Jul-2019 INVOLVING SGQ7010C & SMJ7020P AT KINGSFORD WATERBAY CARPARK ENTRANCE

We are the authorised repair workshop for the owner of vehicle SGQ7010C, which was involved in the captioned accident with your insured's vehicle. The vehicle owner has requested and authorised us to assist him/her in presenting their claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driver SMJ7020P, we are submitting these claims for your consideration on behalf of the owner/driver/claimant.

1. Cost of Repair	\$1,284.00
2. Loss of Use (5 x \$80.00)	\$400.00
3. GIA TP Search Fee	\$2.00
TOTAL	\$1,686.00

We enclose the following documents to support the claims:-

- Repair Bill
- GIA Report
- GIA TP Search Fee

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/driver/claimant.

Thank you.

Sharifah (Ms)

Claims Executive

DID +65 6713 9408 **M** +65 9848 2243

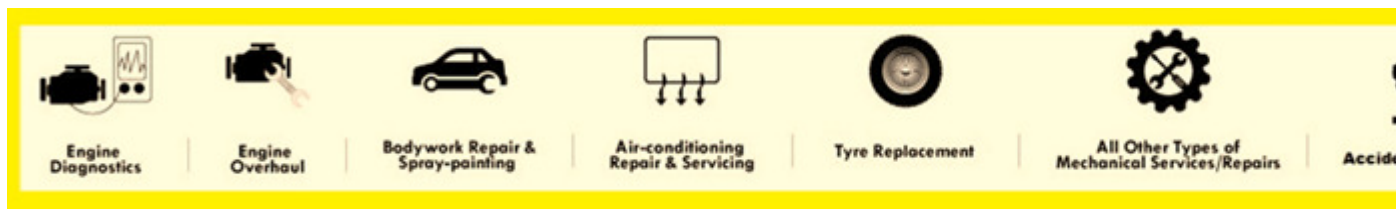


Abwin Service Pte Ltd

T +65 6713 9400 | **F** +65 6713 9415

No. 8 Kaki Bukit Avenue 4

#07-48 Premier @ Kaki Bukit Gate 2 Singapore 415875



From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Friday, 26 July, 2019 9:14 AM

To: AbwinM9 - Sharifah <sharifah@abwinm9.com>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: 1ST REMINDER: RE: LIABILITY - ACCIDENT INVOLVING OUR INSURED VEHICLE SMJ7020P AND SGQ7010C ON 21/07/2019 LKK REF CC4/AIG19012938/Uhb3

WITHOUT PREJUDICE

Dear Sharifah,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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Auto
Consultants
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From: AbwinM9 - Sharifah [<mailto:sharifah@abwinm9.com>]

Sent: Friday, 26 July, 2019 9:02 AM

To: Admin-D (LKKAuto); 'Hor, Yinrul'; assignments; Vic (LKKAuto)

Cc: 'Loh, Chee-Heng'; Admin A

Subject: 1ST REMINDER: RE: LIABILITY - ACCIDENT INVOLVING OUR INSURED VEHICLE SMJ7020P AND SGQ7010C ON

21/07/2019

Importance: High

WITHOUT PREJUDICE

Dear Vic,

We refer to our email below dated 24/07/19.

Please confirm on liability soonest as our client's car is already in our workshop since 22/07/19 awaiting to start repair works.

Thank you.

Sharifah (Ms)

Claims Executive

DID +65 6713 9408 **M** +65 9848 2243

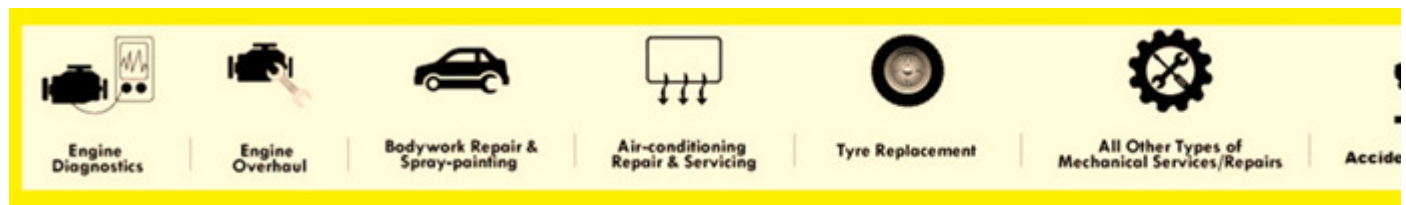


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No. 8 Kaki Bukit Avenue 4

#07-48 Premier @ Kaki Bukit Gate 2 Singapore 415875



From: AbwinM9 - Sharifah [<mailto:sharifah@abwinm9.com>]

Sent: Wednesday, 24 July, 2019 10:15 AM

To: 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>; 'Hor, Yinrul' <Yinrul.Hor@aig.com>; 'assignments' <assignments@lkkauto.com>; 'Vic (LKKAuto)' <vicalpeh@lkkauto.com>

Cc: 'Loh, Chee-Heng' <Chee-Heng.Loh@aig.com>; 'Admin A' <admin-a@lkkauto.com>

Subject: RE: RE: LIABILITY - ACCIDENT INVOLVING OUR INSURED VEHICLE SMJ7020P AND SGQ7010C ON 21/07/2019

Importance: High

WITHOUT PREJUDICE

Dear Sir/Mdm,

Please see attached video footage which clearly shows that your insured driver was driving in between two lanes and encroached into our client's lane, thus causing the collision.

Please confirm on liability soonest.

Thank you.

Sharifah (Ms)

Claims Executive

DID +65 6713 9408 **M** +65 9848 2243

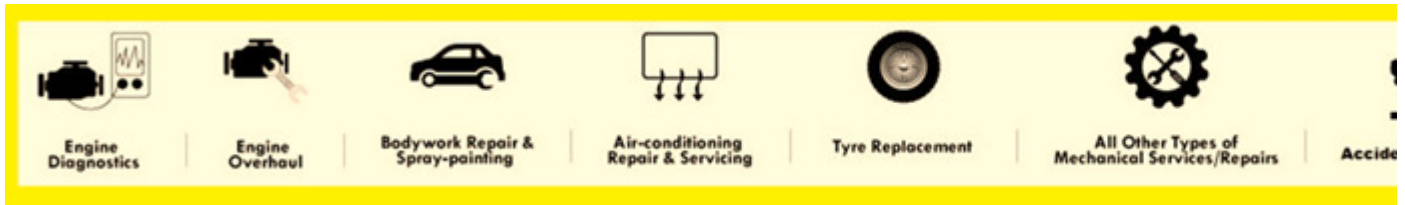


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T +65 6713 9400 | **F** +65 6713 9415

No. 8 Kaki Bukit Avenue 4

#07-48 Premier @ Kaki Bukit Gate 2 Singapore 415875



From: Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]

Sent: Tuesday, 23 July, 2019 2:39 PM

To: 'Hor, Yinrul' <Yinrul.Hor@aig.com>; assignments <assignments@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Cc: sharifah@abwinm9.com; 'Loh, Chee-Heng' <Chee-Heng.Loh@aig.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: RE: LIABILITY - ACCIDENT INVOLVING OUR INSURED VEHICLE SMJ7020P AND SGQ7010C ON 21/07/2019

Dear Sir/Mdm,

Thank you for the email.

Dear Vic,

Kindly assist

FYNA Our Ref : CC4/AIG19012938/Uhb3

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hor, Yinrul [<mailto:Yinrul.Hor@aig.com>]

Sent: Tuesday, 23 July 2019 2:35 PM

To: 'assignments@lkkauto.com' <assignments@lkkauto.com>; Admin A (admin-a@lkkauto.com) <admin-a@lkkauto.com>

Cc: sharifah@abwinm9.com; Loh, Chee-Heng <Chee-Heng.Loh@aig.com>

Subject: FW: RE: LIABILITY - ACCIDENT INVOLVING OUR INSURED VEHICLE SMJ7020P AND SGQ7010C ON 21/07/2019

Importance: High



This is a secure, encrypted message. To read it, open the attachment.

这是安全加密信息。如要阅读此信息，请开启附件。

นี่คือการรักษาความปลอดภัยข้อความที่เข้ารหัสลับ
เพื่ออ่านมันให้เปิดไฟล์ที่แนบมา

이것은 안전하고 암호화된 메시지입니다. 그것을
읽으려면 첨부 파일을 엽니다.

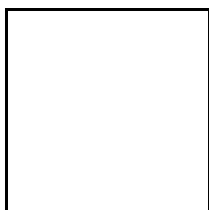
Ini adalah pesan, aman terenkripsi. Untuk membacanya,
membuka attachment.

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