

Thin Thin (LKKAuto)

From: Thin Thin (LKKAuto)
Sent: Tuesday, 1 November, 2016 11:04 AM
To: 'Catherine Koh Mui Gek'
Cc: 'William Tan Thoo Seng'; Admin A; Asher Sng (LKKAuto)
Subject: RE: Re:Accident between PC 635 M and SHD 4537 B D.O.A. 15.06.16. Item no. 2 - (video attached)

"Without Prejudice"

Dear Catherine,

We refer to the email below.

We would like to inform and withdraw our offer made on 01/09/2016 as per below email.

Please be informed that we had highlighted this matter to our principal. After further review, we were instructed by our principal, basing on all available evidences at hand, our principal is in the view that our insured is not liable for this accident.

As such, we are unable to look further into your claim.

Best Regards,
Thin Thin Hlaing | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Thin Thin (LKKAuto)
Sent: Monday, 26 September, 2016 12:21 PM
To: 'Catherine Koh Mui Gek' <catherinekoh@cdge.com.sg>
Subject: RE: Re:Accident between PC 635 M and SHD 4537 B D.O.A. 15.06.16. Item no. 2 - (video attached)

Dear Catherine,

We acknowledge your email below.

We will look into the matter and will revert back to you in due course.

Best Regards,
Thin Thin Hlaing | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Koh Mui Gek [<mailto:catherinekoh@cdge.com.sg>]
Sent: Monday, 26 September, 2016 12:13 PM
To: Thin Thin (LKKAuto) <thinthin@lkkauto.com>
Subject: RE: Re:Accident between PC 635 M and SHD 4537 B D.O.A. 15.06.16. Item no. 2 - (video attached)

Dear Thin Thin

Attached screenshot from your principal's insured video clearly evident he lane change and initiated the accident.
Kindly settle our claim amicably as per BOLA S15.

Thank you.

Best Regards
Catherine Koh
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148733 | Fax : 62141843

From: "Thin Thin (LKKAuto)" <thinthin@lkkauto.com>
To: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Cc: KKLau <kklau@lkkauto.com>, "Olivia Lau (LKKAuto)" <olivialau@lkkauto.com>, William Tan Thoo Seng <williamtan@cdge.com.sg>
Date: 23/09/2016 10:47 AM
Subject: RE: Re:Accident between PC 635 M and SHD 4537 B D.O.A. 15.06.16. Item no. 2 - (video attached)

"Without Prejudice"

Dear Sir / Madam,

We refer to the email below.

We are still pending for your acceptance.

Kindly revert.

Best Regards,
Thin Thin Hlaing | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Thin Thin (LKKAuto)
Sent: Thursday, 1 September, 2016 2:28 PM
To: 'Catherine Koh Mui Gek' <catherinekoh@cdge.com.sg>
Cc: KKLau <kklau@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; William Tan Thoo Seng <williamtan@cdge.com.sg>
Subject: RE: Re:Accident between PC 635 M and SHD 4537 B D.O.A. 15.06.16. Item no. 2 - (video attached)

"Without Prejudice"

Ms Catherine,

We refer to the further email below.

We are of the opinion that both vehicles should exercise caution when turning in the same direction.

We propose settlement as follows: -

1. Cost of Repair	\$	4,280.00
2. Loss of Rental (5days x 100.58)	\$	502.90

3. Loss of Income (5days x 50)	\$	250.00
\$ 5,032.90		
@50%	\$	2,516.45
4. LTA Search Fee	\$	5.35
Total	\$	2,521.80

Please confirm acceptance.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Koh Mui Gek [<mailto:catherinekoh@cdge.com.sg>]

Sent: Wednesday, 31 August, 2016 10:29 AM

To: Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Cc: KKLau <kklau@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; William Tan Thoo Seng <williamtan@cdge.com.sg>

Subject: RE: Re:Accident between PC 635 M and SHD 4537 B D.O.A. 15.06.16. Item no. 2 - (video attached)

Dear Thin Thin

Instead of forwarding your principal's insured video footage, you are requesting for our video footage. To avoid further protraction, attached taxi video footage as requested. Kindly revert soonest.

Thank you.

Best Regards

Catherine Koh

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148733 | Fax : 62141843

From: "Thin Thin (LKKAuto)" <thinthin@lkkauto.com>

To: William Tan Thoo Seng <williamtan@cdge.com.sg>

Cc: KKLau <kklau@lkkauto.com>, "Olivia Lau (LKKAuto)" <olivialau@lkkauto.com>, Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>, Admin A <admin-a@lkkauto.com>

Date: 30/08/2016 05:20 PM

Subject: RE: Re:Accident between PC 635 M and SHD 4537 B D.O.A. 15.06.16. Item no. 2

Dear Mr William,

We refer to the email below.

Kindly furnish us your client's CCTV footage for our further action.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Thin Thin
Sent: Friday, 15 July, 2016 11:34 AM
To: 'William Tan Thoo Seng' <williamtan@cdge.com.sg>
Cc: KKLau <kklau@lkkauto.com>; Shu Pei (LKK Auto) <shupeil@lkkauto.com>; Olivia Lau <olivialau@lkkauto.com>
Subject: RE: Re:Accident between PC 635 M and SHD 4537 B D.O.A. 15.06.16. Item no. 2

"Without Prejudice"

Dear Mr William,

Please be informed that we are still pending for our insured CCTV footage.

Meanwhile, kindly furnish us your client's CCTV footage for our further action.

Best Regards,
Thin Thin Hlaing | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: William Tan Thoo Seng [<mailto:williamtan@cdge.com.sg>]
Sent: Friday, 15 July, 2016 9:19 AM
To: Thin Thin <thinthin@lkkauto.com>
Cc: KKLau <kklau@lkkauto.com>; Shu Pei (LKK Auto) <shupeil@lkkauto.com>
Subject: Re:Accident between PC 635 M and SHD 4537 B D.O.A. 15.06.16. Item no. 2

Dear Thin Thin

Kindly forward your driver's video footage and photograph showing the damages for our perusal.

Thank you.

Best Regards
William Tan
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148737 | Fax : 62141843

From: "Shu Pei (LKK Auto)" <shupeil@lkkauto.com>
To: 'William Tan Thoo Seng' <williamtan@cdge.com.sg>, 'Catherine Koh Mui Gek' <catherinekoh@cdge.com.sg>
Cc: KKLau <kklau@lkkauto.com>, Admin A <admin-a@lkkauto.com>, Vic <vicalpeh@lkkauto.com>, Thin Thin <thinthin@lkkauto.com>, "Jas Khine (LKK Auto)" <jaskhine@lkkauto.com>, Hsiao Tong <chewht@lkkauto.com>, Vivian Lau <vivianlau@lkkauto.com>
Date: 14/07/2016 03:36 PM
Subject: ACKNOWLEDGEMENT OF LODs - TP CLAIMING AGAINST AXA

WITHOUT PREJUDICE

Dear Mr. William / Ms. Catherine,

We acknowledge receipt of your LODs for the following case: -

NO	TAXI NO.	OI's NO.	Our reference	DOA	Case Handler / Investigator	Remarks
1	SHC 7136K	SGJ 7665A	CC4/AXA16008724/H1hg3	10/5/2016	Vic	OI's sketch plan attached
2	SHD 4537B	PC 635M	CC4/AXA16011225/M1ub3	15/6/2016	Thin Thin	OI's sketch plan attached
3	SHA 2666R	SHF 732U	CC4/AXA16012396/H1yg3	4/7/2016	Jas	NON - REPORTING
4	SHA 5169P	SKL 1721C	CC4/AXA16011314/H1hb3	16/6/2016	Vic	OI's sketch plan attached
5	SHC 3386G	SGG 9480T	CC4/AXA16010563/H1hg3	7/6/2016	Vic	OI's sketch plan attached
6	SHD 4933R	SGM 7647L	CC4/AXA16010859/H1pa3	10/6/2016	Hsiao Tong	OI's sketch plan attached
7	SH 6258S	GY 5298K	CC4/AXA16011425/H1wb3	16/6/2016	Vivian	NON - REPORTING
8	SH 7722L	GW 448M	CC4/AXA16011804/H1ua3	24/6/2016	Thin Thin	OI's sketch plan attached

Our respective case handler will look into the matter and revert to you in due course.

Thank you.

To check availability of the case handler , you may contact the undersigned.

Best Regards, Thin Thin <thinthin@lkkauto.com>,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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