

15/5/2010

INS. CASE OWNER:

Vale

CC 4/AXA1601

1225, M2ub3

LKK:
IDAC:

ASSIGNMENT

DOI:

Date / Time:

16/6/16

Registered in Merimen:

16/6/16

Surveyor:

Pre-assign / CCU / FTE



Insured Vehicle No.:

PC 635M

Name of Insured:

TG TOURS PTE LTD.

Insured Tel No.:

82500

HP:

D.O.A.:

15/6/14

Excess Sec II :\$

Is driver the owner?

(YES / NO)

Nature of Accident:

ROBERT SILAKANNU

If NO, Driver Name / Age:

Driver Tel No.:

83738962

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

C0387988

CN 719612

KING LONG

NEWTON LARGE ROUNDABOUT

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:

6068
10/11/16

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

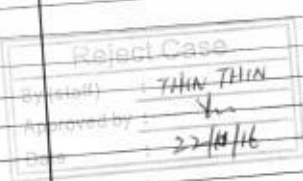
14/7/16

THH

SHD 4537B - 123/11/10004761 / M2ub3n7 DPA 9/7/16

PC 635M-X

Spoke to PIC, Ms Alice chong, request CCIV.



STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

Confirm by:

Email ☐ Call ☐

FINALIZATION

Date/Time:

Confirm with:

Repair Cost:

\$

(days) Reduction:

%

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with

If NO or B 28, Ass. Lia:

Final Liability:

%

100 (Agreed / Assessed) BOLA S/N No.:

N/L

Repair Cost:

\$

(days)

Loss of Rental (LOR):

\$

(\$ x days)

Loss of Use (LOU):

\$

(\$ x days)

Loss of Income (LOI):

\$

(\$ x days)

LOR only ☐LOU only ☐LOR + LOU ☐LOR + LOI ☐

(Tick only one)

GIA/LTA Search

\$

Medical:

\$

(e.g. Tow/ Independent)

Disbursement:

\$

Legal Cost

\$

Total:

\$

Global Sum \$:

1) Claim status: Normal ☒ Private Settle

2) Report Format:

3) Survey fee: \$ 350.00

Email ☐ Call ☐

FINAL PAYMENT

Date/Time:

Confirm with:

Payee 1:

\$

Name 1:

Payee 2: (Strike if N.A.)

\$

Name 2:

Payee 3: (Strike if N.A.)

\$

Name 3:

(08/11/13)

REF: AXA

Surveyor:

ASSIGNMENT

From:

Date:

17/06/2016

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SHD 4537B

at Workshop m/s

Comfort Design

of

57 Weying Dr

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

6

days

Res.: Yes or No

Lum Sum:

20

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS WPI

Vehicle: IN / OUT

Date:

Person Contacted:

Date / Time

Action / Instruction

US - \$ 4000.00 (Red: \$ 5280.28 / 57%)

Date/Time, File Pass to?

☐

Preli. Report

1)

Date/Time, File Return to?

☐

Final Report

2)

Report Format :

Lump Sum / I.B.I: (\$)

Veh No:

SHD 4537B

Yr Regn:

OCT 12

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

HYUNDAI

c.c

1991

Colour:

Blue

A/C: Insured / Std / NI / NA

Sp. Reading

536208

T/Radio: Insured / Std / NI / NA

Eng/No:

KMHRT414MCA830472

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

255/60R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

WHEEL

Front

R/Bal.

2

mm

Rear

R/Bal.

2

mm

L/Bal.

8

mm

L/Bal.

8

mm

D.O.A.

15/06/2016

D.O.I.

17/06/2016

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

NOBODY

The U/C / Chassis frame / Body Structure affected due to collision.

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

Site Insp (\$)

☐

Interview (\$)

☐

Tech. Invs (\$)

☐

Weekend (\$)

Survey Fee:

Transportation:

S + RS \$

Photos

Others

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE SINGAPORE PTE LTD

Ref : CC4/AXA16011225/M1ub3

8 SHENTON WAY #27-01 SINGAPORE 068811

Date : 17-06-2016



Code : AXA2

Policy Particulars :- THIRD PARTY CLAIM

1.	Insured Veh.	PC 635M	Veh. Inspected	SHD 4537B
	Policy No.		Coverage (\$)	0.00
	Claim No.		Excess (\$)	0.00
	Assign From		Assign Date	17/06/2016

Vehicle Particulars & Condition

2.	Make & Model	c.c	0
	Engine No.	HIDDEN	Year of Reg.
	Chassis No.		Colour
	Odometer	-	Steering
	Brakes		Modification
	General		

Conditions of Tyres

3.		Size	Make	Balance
	R/H Front Tyre			mm
	L/H Front Tyre			mm
	R/H Rear Tyre			mm
	L/H Rear Tyre			mm

Description of Damages

4.

General Information

5.	Accident Date	15/06/2016	Inspection Date	17/06/2016
	Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

Remarks

5a.

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

REPAIR ESTIMATE*

DATE 16/6/2016 16:57

VEHICLE NO : SHD 4537B

MAKE :

MODEL : HYUNDAI SONATA

MAKE	MODEL	Type	Unit Price	Amount
	: HYUNDAI SONATA			
Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Fender (LH)		2 x \$	1,935.90
	Rear Fender Inner Lining (LH)		one x \$	74.10
	Rear Windscreen Moulding		N/A x \$	60.00
	Rear Door (LH)		off x \$	1,294.70
	Rear Door Outer Handle (LH)		one x \$	39.60
	Rear Door Gear/Regulator (LH)		one x \$	300.00
	Rear Protector(LH)		one x \$	54.50
	Front Door (LH)		off x \$	1,345.00
	Front Door Glass (LH)		one x \$	363.70
	Front Door Gear / Regulator (LH)		one x \$	203.30
	Front Door Mirror (LH)		one x \$	545.50
	Front Door Power Motor		one x \$	508.40
	Front Door Protector (LH)		one x \$	74.90
	Front Fender (LH)		off x \$	593.10
	Front Fender Shield (LH)		one x \$	86.00
	Front Fender Signal Lamp (LH)		one x \$	45.40
	SUB TOTAL			\$ 7,524.10
	LESS 20%			\$ 1,504.82
	DISCOUNTED TOTAL			\$ 6,019.28
	Rear Windscreen Sealant		N/A x \$	46.00 Nett
	Rear Fender Advertisement Logo (LH)		N/A x \$	100.00 Nett
	Rear Door Advertisement Logo (LH)		N/A x \$	100.00 Nett
	Rear Door Tel No. Sticker (LH)		N/A x \$	10.00 Nett
	Front Door Coloured Comfort Logo (LH)		N/A x \$	75.00 Nett
	Front Fender Advertisement Logo(LH)		N/A x \$	100.00 Nett
				\$ 431.00
	Labour Charge			\$ 1,200.00
	Panel Beating			\$ 900.00
	Spray Painting Charge			\$ 50.00
	Wiring Charge			\$ 50.00
	Tuff Kote			\$ 150.00
	Remove/Refix Cushion & Upholstery Rear			\$ 120.00
	Remove/Refix Rear Windscreen Glass			\$ 120.00
	Remove/Refix Reverse Sensor			\$ 240.00
	Transfer of Door			\$ 120.00
	TOTAL LABOUR			\$ 2,830.00
	ESTIMATE TOTAL			\$ 9,280.28

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

Page 1 of 1

REPAIR ESTIMATE*

VEHICLE NO : SHD 4537B

MAKE :

MODEL : HYUNDAI SONATA

Page 1 of 1

Thin Thin

From: Thin Thin
Sent: Friday, 15 July, 2016 3:52 PM
To: 'transport@tgtours.com'
Cc: Asher Sng (LKK Auto); Admin A
Subject: ACCIDENT INVOLVING PC 635M AND SHD 4537B ALONG NEWTON CIRCLE
ROUNDBOUT ON 15.06.2016



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

15 JULY 2016

TG TOURS PTE LTD

Dear Sir/Madam,

OUR REF : CC4/AXA16011225/M1ub3
YOUR REF : PC 635M

ACCIDENT INVOLVING PC 635M AND SHD 4537B ALONG NEWTON CIRCLE ROUNDBOUT ON 15.06.2016

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Singapore Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s **ComfortDelGro Engineering Pte Ltd** acting on behalf of the owner of SHD 4537B against your motor insurance policy.

Basing on the circumstances of the accident reported by both parties where both were changing lanes, we are of the opinion that we cannot be absolved from liability.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

There is an excess of **S\$ 2,500.00** on Third Party claims under your policy. Please make a cheque payment of **S\$ 2,500.00** payable to "AXA Insurance Singapore Pte Ltd" with your vehicle registration number and the date of accident indicated on the back of your cheque and mail to AXA Insurance Singapore Pte Ltd.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to cs-a@lkkauto.com within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)

- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- **Video footage of accident (if any)**
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at cs-a@lkkauto.com

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely

THIN THIN HLAING
LKK Auto Consultants Pte Ltd
DID: 6841 2360
FAX: 6741 4108
Email: thinthin@lkkauto.com

Cc AXA Insurance Singapore Pte Ltd
(Motor Claims Dept)

Our Ref : T 0616 / SHD 4537B / WT (J)

Date : 13-Jul-16

AXA Insurance Singapore Pte Ltd
8 Shenton Way
#27-01, AXA Tower
Singapore 068811

CDGE Taxi Claims Department
59 Loyang Drive
4th floor
Singapore 508969
Fax : 6214 1843

COMFORTDELGRO
ENGINEERING

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

Attn : Motor Claims Department
Dear Sir

WITHOUT PREJUDICE

ACCIDENT INVOLVING OUR TAXI SHD 4537B YOUR INSURED
PC 635M OTHER ON 15.06.16

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHD 4537B which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving :
we are submitting this claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	S\$	4280.00
2	5 days Loss of Rental @\$ 100.58 per day	S\$	502.90
3	Survey Report Fees (Surveyed by M/s LKK)	S\$	-
4	LTA Search Fees	S\$	5.35
5	GIA / Police Report Fees	S\$	-
6	Towing / Medical / Transportation Fees	S\$	-
Sub Total :		S\$	4,788.25

HIRER'S CLAIM

1	5 days Loss of Income @\$ 80.00 per days	S\$	400.00
Total Claims		S\$	5,188.25

We enclosed herewith the following documents to support the claims : -

- a) Original repair bill, : _____ pcs
- b) LTA search slip/s of : PC 635M
- c) GIA / Police report/s of : SHD 4537B
- d) Letter of authority from owner / hirer / operator
- () Photocopies of Accident Scene Photo/s () 3P written admitted note
- () Witness Statement/s (x) Rental Rate letter (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver. This condition shall apply even if medical expenses are claimed herewith a

Please note that, for the time being, we are not making this claim via solicitors provided you treat this letter as our intention to file a claim in court according to the provisions of the Non-Injury Motor Accident Litigation ("NIMA") protocol and further, you agree that if negotiations should breakdown and this claim is referred to solicitors you shall not raise any objection that the NIMA protocol has not been complied with. If you disagree with this condition please reply in writing within the next 2 working days failing which we shall proceed to negotiate with you on the basis that you have acquiesced to the said condition by your conduct.

Yours faithfully

William Tan

Deputy Manager

CDGE Claims Department

Tel : 6214 8737 Fax : 6214 1843 Email : williamtan@cdge.com.sg

Workshops
Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Defu
6 Defu Avenue 1
Singapore 539537

Yishun
Yishun Industrial Park A
Singapore 768732

A member of

COMFORTDELGRO



GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010010

AXA INSURANCE SINGAPORE PTE LTD

8 #27-01 SHENTON WAY AXA TOWER
Singapore 068811

CONTACT NO: 63387288

VEHICLE NO
SHD4537B

MAKE
HYUNDAI

MODEL
SONATA

DATE OF REG
25.10.2012

CHASSIS CODE
KMHE741VMCA830472

INV. NO/DATE
91248945 30.06.2016

JOB NO.
304914309

ODOMETER READING

JOB TYPE

Description : ACC: 15.06.2016 / C

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	4,000.00
Add GST @ 7.000 %	280.00
Total Invoice amount	4,280.00

Issued by : CHEWBEELENG 30.06.2016 11:08:17
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

WE warrant, taking all reasonable precautions against theft and accidental damage. THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CASH OR OTHER PROPERTIES BELONGING TO CUSTOMERS WHOSE VEHICLES ARE GIVEN AND KEPT AT OWNERS RISK.
CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED BY CUSTOMER.
INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 15 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND FINAL.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT16060673



Date: 30 June 2016

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	15/06/2016 @ 21:10 hrs
ALONG	BUKIT TIMAH RD X NEWTON CIRCUS
INVOLVING	PC635M

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD4537B** (the "Taxi"). The Taxi was hired to **CHENG JOO HIONG IC NO S0998075Z** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$100.58** per day (inclusive of GST).

Please be advised that the Taxi was insured with **First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

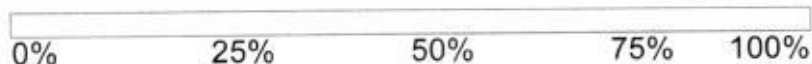
Yours faithfully

Christine Tay
Executive, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible][illegible]

Text size + -

**Enquire Vehicle Insurer**

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
PC635M	15 Jun 2016 / 21:10:00	Successful	A12	AXA INSURANCE SINGAPORE PTE LTD

[Previous](#) [OK](#)

Please read through the Privacy Statement, Terms of Use and Disclaimer.
Please do not use the **Back** or **Forward** buttons on your browser as this may alter the results of the transactions.
Best viewed with IE 6.0 SP3 and above, 1024 X 768 resolution
Copyright © 2016 LTA | [Privacy Statement](#) | [Terms of Use](#) | [Disclaimer](#) | [Rate the Website](#)

SND 4537B

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****SONATA SHD4537B , PC635M
BUKIT TIMAH RD X NEWTON CIRCUS****ON 15-Jun-16 21:10**

I / We

CHENG JOO HIONG(Hirer) NRIC No.: **S0998075Z**

and/or

(Relief) NRIC No.:

Taxi Number

SHD4537B

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

16-Jun-2016

Name of Hirer

CHENG JOO HIONG

Hirer NRIC

S0998075Z

Signature :



Address

**530 SERANGOON NORTH AVENUE 4 ...
550530**

Contact No.

81686659

Thin Thin (LKKAUTO)

From: Thin Thin (LKKAUTO)
Sent: Tuesday, 1 November, 2016 11:04 AM
To: 'Catherine Koh Mui Gek'
Cc: 'William Tan Thoo Seng'; Admin A; Asher Sng (LKKAUTO)
Subject: RE: Re:Accident between PC 635 M and SHD 4537 B D.O.A. 15.06.16. Item no. 2
- (video attached)

"Without Prejudice"

Dear Catherine,

We refer to the email below.

We would like to inform and withdraw our offer made on 01/09/2016 as per below email.

Please be informed that we had highlighted this matter to our principal. After further review, we were instructed by our principal, basing on all available evidences at hand, our principal is in the view that our insured is not liable for this accident.

As such, we are unable to look further into your claim.

Best Regards,
Thin Thin Hlaing | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Thin Thin (LKKAUTO)
Sent: Monday, 26 September, 2016 12:21 PM
To: 'Catherine Koh Mui Gek' <catherinekoh@cdge.com.sg>
Subject: RE: Re:Accident between PC 635 M and SHD 4537 B D.O.A. 15.06.16. Item no. 2 - (video attached)

Dear Catherine,

We acknowledge your email below.

We will look into the matter and will revert back to you in due course.

Best Regards,
Thin Thin Hlaing | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Koh Mui Gek [<mailto:catherinekoh@cdge.com.sg>]
Sent: Monday, 26 September, 2016 12:13 PM
To: Thin Thin (LKKAUTO) <thinthin@lkkauto.com>
Subject: RE: Re:Accident between PC 635 M and SHD 4537 B D.O.A. 15.06.16. Item no. 2 - (video attached)

Dear Thin Thin

Attached screenshot from your principal's insured video clearly evident he lane change and initiated the accident.
Kindly settle our claim amicably as per BOLA S15.

Thank you.

Best Regards
Catherine Koh
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148733 | Fax : 62141843

From: "Thin Thin (LKKAUTO)" <thinthin@lkkauto.com>
To: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Cc: KKLau <kklau@lkkauto.com>, "Olivia Lau (LKKAUTO)" <olivialau@lkkauto.com>, William Tan Thoo Seng <williamtan@cdge.com.sg>
Date: 23/09/2016 10:47 AM
Subject: RE: Re:Accident between PC 635 M and SHD 4537 B D.O.A. 15.06.16. Item no. 2 - (video attached)

"Without Prejudice"

Dear Sir / Madam,

We refer to the email below.

We are still pending for your acceptance.

Kindly revert.

Best Regards,
Thin Thin Hlaing | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Thin Thin (LKKAUTO)
Sent: Thursday, 1 September, 2016 2:28 PM
To: 'Catherine Koh Mui Gek' <catherinekoh@cdge.com.sg>
Cc: KKLau <kklau@lkkauto.com>; Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>; William Tan Thoo Seng <williamtan@cdge.com.sg>
Subject: RE: Re:Accident between PC 635 M and SHD 4537 B D.O.A. 15.06.16. Item no. 2 - (video attached)

"Without Prejudice"

Ms Catherine,

We refer to the further email below.

We are of the opinion that both vehicles should exercise caution when turning in the same direction.

We propose settlement as follows: -

1. Cost of Repair	\$	4,280.00
2. Loss of Rental (5days x 100.58)	\$	502.90

3. Loss of Income (5days x 50)	\$	250.00
\$ 5,032.90		
@50%	\$	2,516.45
4. LTA Search Fee	\$	5.35
Total	\$	2,521.80

Please confirm acceptance.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Koh Mui Gek [<mailto:catherinekoh@cdge.com.sg>]

Sent: Wednesday, 31 August, 2016 10:29 AM

To: Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Cc: KKLau <kklau@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; William Tan Thoo Seng <williamtan@cdge.com.sg>

Subject: RE: Re:Accident between PC 635 M and SHD 4537 B D.O.A. 15.06.16. Item no. 2 - (video attached)

Dear Thin Thin

Instead of forwarding your principal's insured video footage, you are requesting for our video footage. To avoid further protraction, attached taxi video footage as requested. Kindly revert soonest.

Thank you.

Best Regards

Catherine Koh

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148733 | Fax : 62141843

From: "Thin Thin (LKKAuto)" <thinthin@lkkauto.com>

To: William Tan Thoo Seng <williamtan@cdge.com.sg>

Cc: KKLau <kklau@lkkauto.com>, "Olivia Lau (LKKAuto)" <olivialau@lkkauto.com>, Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>, Admin A <admin-a@lkkauto.com>

Date: 30/08/2016 05:20 PM

Subject: RE: Re:Accident between PC 635 M and SHD 4537 B D.O.A. 15.06.16. Item no. 2

Dear Mr William,

We refer to the email below.

Kindly furnish us your client's CCTV footage for our further action.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Thin Thin

Sent: Friday, 15 July, 2016 11:34 AM

To: 'William Tan Thoo Seng' <williamtan@cdge.com.sg>

Cc: KKLau <kklau@lkkauto.com>; Shu Pei (LKK Auto) <shupei@lkkauto.com>; Olivia Lau <olivialau@lkkauto.com>

Subject: RE: Re:Accident between PC 635 M and SHD 4537 B D.O.A. 15.06.16. Item no. 2

"Without Prejudice"

Dear Mr William,

Please be informed that we are still pending for our insured CCTV footage.

Meanwhile, kindly furnish us your client's CCTV footage for our further action.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: William Tan Thoo Seng [<mailto:williamtan@cdge.com.sg>]

Sent: Friday, 15 July, 2016 9:19 AM

To: Thin Thin <thinthin@lkkauto.com>

Cc: KKLau <kklau@lkkauto.com>; Shu Pei (LKK Auto) <shupei@lkkauto.com>

Subject: Re:Accident between PC 635 M and SHD 4537 B D.O.A. 15.06.16. Item no. 2

Dear Thin Thin

Kindly forward your driver's video footage and photograph showing the damages for our perusal.

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148737 | Fax : 62141843

From: "Shu Pei (LKK Auto)" <shupei@lkkauto.com>

To: 'William Tan Thoo Seng' <williamtan@cdge.com.sg>, 'Catherine Koh Mui Gek' <catherinekoh@cdge.com.sg>

Cc: KKLau <kklau@lkkauto.com>, Admin A <admin-a@lkkauto.com>, Vic <vicalpeh@lkkauto.com>, Thin Thin <thinthin@lkkauto.com>, "Jas Khine

(LKK Auto)" <jaskhine@lkkauto.com>, Hsiao Tong <chewht@lkkauto.com>, Vivian Lau <vivianlau@lkkauto.com>

Date: 14/07/2016 03:36 PM

Subject: ACKNOWLEDGEMENT OF LODs - TP CLAIMING AGAINST AXA

WITHOUT PREJUDICE

Dear Mr. William / Ms. Catherine,

We acknowledge receipt of your LODs for the following case: -

NO	TAXI NO.	OI's NO.	Our reference	DOA	Case Handler / Investigator	Remarks
1	SHC 7136K	SGJ 7665A	CC4/AXA16008724/H1hg3	10/5/2016	Vic	OI's sketch plan attached
2	SHD 4537B	PC 635M	CC4/AXA16011225/M1ub3	15/6/2016	Thin Thin	OI's sketch plan attached
3	SHA 2666R	SHF 732U	CC4/AXA16012396/H1yg3	4/7/2016	Jas	NON - REPORTING
4	SHA 5169P	SKL 1721C	CC4/AXA16011314/H1hb3	16/6/2016	Vic	OI's sketch plan attached
5	SHC 3386G	SGG 9480T	CC4/AXA16010563/H1hg3	7/6/2016	Vic	OI's sketch plan attached
6	SHD 4933R	SGM 7647L	CC4/AXA16010859/H1pa3	10/6/2016	Hsiao Tong	OI's sketch plan attached
7	SH 6258S	GY 5298K	CC4/AXA16011425/H1wb3	16/6/2016	Vivian	NON - REPORTING
8	SH 7722L	GW 448M	CC4/AXA16011804/H1ua3	24/6/2016	Thin Thin	OI's sketch plan attached

Our respective case handler will look into the matter and revert to you in due course.

Thank you.

To check availability of the case handler , you may contact the undersigned.

Best Regards, Thin Thin <thinthin@lkkauto.com>.

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

Thin Thin (LKKAUTO)

From: Vale Oh <Vale.Oh@axa.com.sg>
Sent: Wednesday, 12 October, 2016 10:10 AM
To: Thin Thin (LKKAUTO)
Subject: RE: Your Ref: C0387988 Our Ref: CC4/AXA16011225/M1UB3

Hi Thin Thin

Pls proceed to reject TP's claim, thanks.

Best Regards

Vale Oh
A. Manager – Motor Claims
AXA Insurance Singapore Pte Ltd
8 Shenton Way, #27-01 AXA Tower, Singapore 068811
vale.oh@axa.com.sg
Customer Care No. 1800 8804741 Press 3
Website: www.axa.com.sg

 We are all born to protect, but for me it's a calling.
Discover our stories on www.borntoprotect.sg

redefining / insurance



This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorised disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

 Please consider the environment before printing this email

From: Thin Thin (LKKAUTO) [mailto:thinthin@lkkauto.com]
Sent: Tuesday, October 11, 2016 6:56 PM
To: Vale Oh
Subject: RE: Your Ref: C0387988 Our Ref: CC4/AXA16011225/M1UB3

Dear Vale,

We refer to the email below.

If so, kindly advice shall we proceed to reject TP claim.

Kindly let us have your approval / instruction.

Best Regards,
Thin Thin Hlaing | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vale Oh [<mailto:Vale.Oh@axa.com.sg>]
Sent: Thursday, 29 September, 2016 8:55 AM
To: Thin Thin (LKKAuto) <thinthin@lkkauto.com>
Subject: RE: Your Ref: C0387988 Our Ref: CC4/AXA16011225/M1UB3

Hi Thin Thin

Thank you for furnishing us the video footage. It seems like Insured is not at fault, thanks.

Best Regards

Vale Oh
A. Manager – Motor Claims
AXA Insurance Singapore Pte Ltd
8 Shenton Way, #27-01 AXA Tower, Singapore 068811
vale.oh@axa.com.sg
Customer Care No. 1800 8804741 Press 3
Website: www.axa.com.sg

 **We are all born to protect, but for me it's a calling.**
Discover our stories on www.borntoprotect.sg

redefining / insurance



This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorised disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

 **Please consider the environment before printing this email**

From: vivianlau@lkkauto.com [<mailto:vivianlau@lkkauto.com>]
Sent: Monday, September 26, 2016 1:55 PM
To: Vale Oh
Subject: Your Ref: C0387988 Our Ref: CC4/AXA16011225/M1UB3

You have received 2 secure files from vivianlau@lkkauto.com.
Use the secure links below to download.

Dear Vale,

Enclosed herewith footage from OI and TP for your perusal.

Thanks.

Best Regards,
Thin Thin Hlaing | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Secure File Downloads:
Available until: 26 October 2016

Click links to download:

SHD4537B doa 15.6.16.wmv

1.95 MB, Fingerprint: 609ef3307d7b4f4ad3069b6c886ca789 ([What is this?](#))

PC635M Right 20160615210328 20160615210348 111031.mp4

1.23 MB, Fingerprint: b8dbe13c7a7bdc5c323260039f6da03a ([What is this?](#))

You have received attachment link(s) within this email sent via Accellion Secure File Transfer. To retrieve the attachment(s), please click on the link(s). To learn how your company can benefit from Accellion Secure File Transfer, please visit <http://www.accellion.com>

Secured by [Accellion](#)

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Proceed Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	16 Jun 2016		16 Jun 2016 16:00 Edit Adj Rpt	\$4,000.00 Edit Estimates	\$4,000.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All																				
CLAIM SUBFOLDER DETAILS			[Created by insurer]																					
Insured: TG TOURS PTE LTD, NRIC: 201008697M, Tel: +6591010163																								
Main Claimant: COMFORT TRANSPORTATION PTE LTD, NRIC: 199303821R																								
Vehicle Reg. No.: SHD4537B		Date of Loss: 15/06/2016 00:00 - :59																						
Claim Type: TP / C0387988		Policy/Cover Note No.: P1653877																						
Vehicle Reg. No. (Insured): PC635M		Policy No. (Claimant): D-1572701MFSH																						
		Excess: S\$2,500.00																						
Repairer: ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300																								
Handling Insurer: AXA Insurance Singapore Pte Ltd (HQ) - Tel: 6338 7288 ... [Handled by Vale Oh - 6880 4897]																								
Claimant's Insurer: First Capital Insurance Ltd (HQ) - Tel: 62222311																								
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MA CHIN FOOK] ... [Final Rpt due 27/06/2016]																								
ASSOCIATED MAIL RECEIVED			View All Compose Case Mail																					
<ul style="list-style-type: none"> AXA_SG (14/07/2016): TP settlement - C0387988/P1653877 AXA_SG (16/06/2016): WP / New TP Assignment - C0387988/P1653877 																								
<div> <input type="checkbox"/> ALL ASSOCIATED TASKS </div> <div> View All Search Tasks Create New Task Complete </div> <table border="1"> <thead> <tr> <th>Due Date</th> <th>Priority</th> <th>Type</th> <th>Task Group</th> <th>Subject</th> <th>Handler</th> <th>Assigned By</th> <th>Completed On</th> <th>Created On</th> <th>Done?</th> </tr> </thead> <tbody> <tr> <td colspan="10">No results.</td> </tr> </tbody> </table>					Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?	No results.									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?															
No results.																								

Claim Documents

*SHD4537B (C0387988)
[PC635M]
TP
COMFORT TRANSPORTATION PTE LTD
Jun 15 2016 12:00AM
[TG TOURS PTE LTD]
ComfortDelGro Engineering Pte Ltd

Upload Documents		Upload Photos	Compose New Letter	View Use Viewer	
Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	20/06/16 14:24	Adjuster Immediate Advice	1	Load HTM	
Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	20/06/16 11:14	General View	1	Load JPG	<input checked="" type="checkbox"/>
2	20/06/16 11:14	General View	1	Load JPG	<input checked="" type="checkbox"/>
3	20/06/16 11:14	General View	1	Load JPG	<input checked="" type="checkbox"/>
4	20/06/16 11:14	General View	1	Load JPG	<input checked="" type="checkbox"/>
5	20/06/16 11:14	General View	1	Load JPG	<input checked="" type="checkbox"/>
6	20/06/16 11:14	General View	1	Load JPG	<input checked="" type="checkbox"/>
7	20/06/16 11:14	General View	1	Load JPG	<input checked="" type="checkbox"/>
8	20/06/16 11:14	General View	1	Load JPG	<input checked="" type="checkbox"/>
9	20/06/16 11:14	General View	1	Load JPG	<input checked="" type="checkbox"/>
10	20/06/16 11:14	General View	1	Load JPG	<input checked="" type="checkbox"/>
11	20/06/16 11:14	General View	1	Load JPG	<input checked="" type="checkbox"/>
12	20/06/16 11:14	General View	1	Load JPG	<input checked="" type="checkbox"/>
13	20/06/16 11:14	General View	1	Load JPG	<input checked="" type="checkbox"/>
14	20/06/16 11:14	General View	1	Load JPG	<input checked="" type="checkbox"/>
15	20/06/16 11:14	General View	1	Load JPG	<input checked="" type="checkbox"/>
16	20/06/16 11:14	General View	1	Load JPG	<input checked="" type="checkbox"/>
17	20/06/16 11:14	General View	1	Load JPG	<input checked="" type="checkbox"/>
18	20/06/16 11:14	General View	1	Load JPG	<input checked="" type="checkbox"/>
19	20/06/16 11:14	General View	1	Load JPG	<input checked="" type="checkbox"/>
20	20/06/16 11:14	General View	1	Load JPG	<input checked="" type="checkbox"/>
21	20/06/16 11:14	General View	1	Load JPG	<input checked="" type="checkbox"/>
22	20/06/16 11:14	General View	1	Load JPG	<input checked="" type="checkbox"/>
Documentation				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AXA Insurance Singapore Pte Ltd (HQ)		Thumbnail	Print
1	16/06/16 15:46	Email_ABS	1	Load PDF	
2	16/06/16 15:46	Co claimant_ABS	1	Load PDF	
3	16/06/16 15:59	CI	1	Load PDF	
4	16/06/16 15:59	POLICY	1	Load PDF	
5	14/07/16 14:51	INSR GIA REPORT	1	Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	20/06/16 15:54	TP ESTIMATE- MARKED	1	Load PDF	
2	20/06/16 15:54	TP GIA REPORT	1	Load PDF	
3	26/09/16 12:21	Email from TP	1	Load PDF	
4	17/11/16 10:47	Instruction from AXA	1	Load PDF	
5	17/11/16 10:47	reject email to TP	1	Load PDF	
6	17/11/16 10:59	Email from OI	1	Load PDF	
7	23/11/16 09:43	LKK INSPECTION PHOTOS	1	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST[Reset](#) [Save](#) [Print](#)

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AXA16011225/M1UB3Q2

Date: 30/11/2016

REFERENCE

Handling Insurer:	AXA Insurance Singapore Pte Ltd	Policy No:	P1653877
Claimant Vehicle No :	SHD4537B	Insured Vehicle No :	PC635M
Date of Loss:	15/06/2016	Nature of Claim:	TP
		Claim No:	C0387988

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SHD4537B	Engine No:	D4EAC198245
Make & Model:	HYUNDAI SONATA, 2.0 D CRDi Turbo (NF) (A)	Chassis No:	KMHET41VMCA830472
Reg. Date:	25/10/2012 (Man. Year: 2012)	Odometer:	536208 km
Colour:	Blue		
Engine Capacity:	1991 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	215/60 R16	Rear Tyre Size:	215/60 R16
Front Left Side:	West Lake 8 mm	Rear Left Side:	West Lake 8 mm
Front Right Side:	West Lake 8 mm	Rear Right Side:	West Lake 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	6,450.28	3,142.76	3,307.52	51.28
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,830.00	1,910.00	920.00	32.51
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	9,280.28	5,052.76	4,227.52	45.55
Approved Total (Overridden) (S\$)		4,000.00		
(S\$)	9,280.28	4,000.00	5,280.28	56.90
+ GST 7.00/7.00% (S\$)	649.62	280.00	369.62	56.90
Nett Amount (S\$)	9,929.90	4,280.00	5,649.90	56.90

INSPECTION

Date of Assignment:	16/06/2016	
Date Inspected:	17/06/2016 Inspected At:	ComfortDelGro Engineering Pte Ltd (Loyang)
Estimated Period of Repair:	6.0 days	59 Loyang Drive
		Singapore 508969

Adjuster: MA CHIN FOOK

Manager: THIN THIN HLAING

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 30 Nov 2016)
Parts:	143	HYUNDAI SONATA 2.0 D CRDi Turbo (NF) (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SHD4537B)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR FENDER (LH) (CONSISTENT)	Repair	1,935.90 FL	*- FL
2	1		*REAR FENDER INNER LINING (LH) (CONSISTENT)	Serviceable	74.10 FL	*- FL
3	1		*REAR WINDSCREEN MOULDING (CONSISTENT)	Not Necessary	60.00 FL	*- FL
4	1		*REAR DOOR (LH) (CONSISTENT)	Dented	1,294.70 FL	*1,294.70 FL
5	1		*REAR DOOR OUTER HANDLE (LH) (CONSISTENT)	Distorted	39.60 FL	*39.60 FL
6	1		*REAR DOOR GEAR /REGULATOR (LH) (CONSISTENT)	Serviceable	300.00 FL	*- FL
7	1		*REAR PROTECTOR (LH) (CONSISTENT)	Distorted	54.50 FL	*54.50 FL
8	1		*FRONT DOOR (LH) (CONSISTENT)	Dented	1,345.00 FL	*1,345.00 FL
9	1		*FRONT DOOR GLASS (LH) (CONSISTENT)	Serviceable	363.70 FL	*- FL
10	1		*FRONT DOOR GEAR /REGULATOR (LH) (CONSISTENT)	Serviceable	203.30 FL	*- FL
11	1		*FRONT DOOR MIRROR (LH) (CONSISTENT)	Serviceable	545.50 FL	*- FL
12	1		*FRONT DOOR POWER MOTOR (CONSISTENT)	Serviceable	508.40 FL	*- FL
13	1		*FRONT DOOR PROTECTOR (LH) (CONSISTENT)	Distorted	74.90 FL	*74.90 FL
14	1		*FRONT FENDER (LH) (CONSISTENT)	Dented	593.10 FL	*593.10 FL
15	1		*FRONT FENDER SHIELD (LH) (CONSISTENT)	Serviceable	86.00 FL	*- FL
16	1		*FRONT FENDER SIGNAL LAMP (LH) (CONSISTENT)	Cracked	45.40 FL	*45.40 FL
17	1		*REAR WINDSCREEN SEALANT (CONSISTENT)	Not Necessary	46.00 FS	*- FS
18	1		*REAR FENDER ADVERTISEMENT LOGO (LH) (CONSISTENT)	Necessary	100.00 FS	*100.00 FS
19	1		*REAR DOOR ADVERTISEMENT LOGO (LH) (CONSISTENT)	Necessary	100.00 FS	*100.00 FS
20	1		*REAR DOOR TEL NO.STICKER (LH) (CONSISTENT)	Necessary	10.00 FS	*10.00 FS
21	1		*FRONT DOOR COLOURED COMFORT LOGO (LH) (CONSISTENT)	Necessary	75.00 FS	*75.00 FS
22	1		*FRONT FENDER ADVERTISEMENT LOGO (LH) (CONSISTENT)	Necessary	100.00 FS	*100.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$)	7,955.10	3,832.20
- List Item Discount on L Items 20.00/20.00% (S\$)	1,504.82	689.44
Total Parts (S\$)	6,450.28	3,142.76

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING	New	1,200.00	800.00
2	SPRAY PAINTING CHARGE	New	900.00	850.00
3	WIRING CHARGE	New	50.00	30.00
4	TUFF KOTE	New	50.00	50.00
5	REMOVE/REFIX CUSHION & UPHOLSTERY REAR	New	150.00	60.00
6	REMOVE/REFIX REAR WINDSCREEN GLASS	New	120.00	0.00
7	REMOVE/REFIX REVERSE SENSOR	New	120.00	0.00
8	TRANSFER OF DOOR	New	240.00	120.00
Gross Labour Cost (S\$)			2,830.00	1,910.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >