

NATIONAL Assessment Centre Services			
Date In: 22/07/2019 18:31	Job description	Date & Time Completed	Done by
Ref No: N34/M8919012910/V	SAS e-Mailing		
Veh No: 9MK 9934J	E-mail (within 4hrs. A/C 2hrs)		
D.O.A: 17/07/2019 09:50	I-Motor Claim Form		
OD TP: Reporting Only	I-Motor W/O (Within: OD 2hrs. TP 4hrs)		
	I-Photo Uploaded		
TP Insurer:	Assessment/Survey Report		
	Ass't Report by Fax / Hand to Owner/Whse		

Preferred Wksp / MNC Assign Wksp / QW: (	Tel: (	Fax: (
TP Particulars:	Veh No: FB3 1327A	INC ( ) / Non-INC ( )
Owner / Driver: (	Tel: (	
Policy No: (	Period: (	Cover Type: (
Confirmed by: (	Date: (	Time: (
Insured/Driver Liability: (	% (Note: Est. Status (WO): N: 0-20%; P: 21-79%; F: 80-100%)	
Year of Registration: (	Warranty: YES ( ) / NO ( )	
Excess: (\$	Landing: \$1,000 ( ) / \$2,000 ( )	

General Remarks:	
( ) Walk-In Customer: Customer's information strictly Confidential & Strictly NO refer of repair.	
( ) Total Loss Case: to e-mail Insurer URGENTLY.	
Drive-In ( ) / Towed-In ( ); Invoice: YES ( ) / NO ( ); Towing Co: (	

Remarks: (INC hotline: 6788 6616)	Date & Time Completed	Done by
1) Apply for Transport Allowance ( ) / Courtesy Car ( )		
2) QC Check / Post Repair Inspection ( )		
3) Upload Resurvey Photo [Repair Cost > \$3000] ( )		

Injury: ( )
-------------

Date/Time	Actions

N/A 1905518		Invoice Preparation Checklist		Am't (\$)	Am't (\$)
Claimant's Particulars:				In Bill	Add. Bill
Driver/Owner:		1) AR: Accident Reporting (\$30);			
Contact No:		2) DA: Damage Assessment (\$100); INC (\$80)			
Damaged Portion:		3) TP: Towing Fee \$40/\$45			
QC Checked by (Engr-In-Charge):		4) FT: Follow-Through Survey \$120			
Auditors' Comments:		5) FT: Follow-Through Survey (Resurvey) \$20			
Cal 1:		For claiming against INC Only (wef 10 Jan 2019)			
Cal 2/3:		6) TR: Its-Inspection \$75			
		7) NI: Idem DA + SMRT Survey \$160			
		8) NTUC Additional Services:			
		9) NI: Courtesy Car / Tpl Allowance \$5			
		10) NI: Repair Co-ordination \$10			
		11) NI: Post Repair Inspection \$25			
		12) NI: DV / Collect Excess Coordination \$5			
		13) NI: TP (Non INC) against INC \$20			
		14) NI: Idem Mobile \$0			
		Invoice dated	Pen Charged		
		Invoice dated	Fee Charged		

07-MAY-2019 18:39



## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	22/07/2019 18:31
Date Of Accident	17/07/2019 07:50
Exact Location Of Accident	ALONG YISHUN AVENUE 1 (YISHUN DAM)
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMK9934J
<b>Insured/Policyholder</b>	
Name Of Registered Owner	PAN KOK MUN, MELVIN (PAN GUOMIN, MELVIN)
NRIC No	S8440404G
Email Address	MELVIN.PAN@GMAIL.COM
Mobile Phone No	(LOCAL) +65-90302066
Alternative Phone No	OTHERS-94382540

### Vehicle Particulars

Manufacturer	SKODA
Model	SUPERB
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	A 29123596 QMY
Cover Note Number	

### Driver

Name of Driver	TEO HUI KENG
NRIC No	S8506835J
Date Of Birth	26/02/1985
Occupation	INDOOR
Date Of Driving Pass	14/08/2006
Driving Experience	12 YEARS AND 11 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-90302066
Fax Number	
Contact Number	OTHERS-94382540
Email Address	HUIKENG@GMAIL.COM

Address	BLK 333A YISHUN STREET 31 #15-195
Postcode	761333
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	WOODLANDS DIVISION HQ
Police Station Address	ROAD: 1 WOODLANDS STREET 12 , POSTCODE: 738622 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: - FAX NO:
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

PLEASE REFER TO POLICE REPORT L/20190717/7055

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	FBJ1327A
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	MOTORCYCLE
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	

Nature Of Damage

No. Of Passenger (Including Driver)



## SKETCH PLAN

### IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
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3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "**Personal Information**") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "**Insurers**"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "**Purposes**")
- (b) all Insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

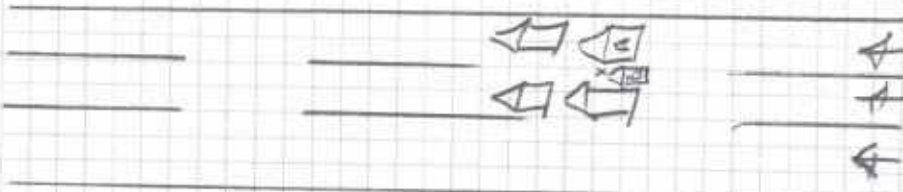
NRIC/FIN No.:

SKETCH PLAN

Vehicle A: SMK9934J

Vehicle B: FBS1327A

Along Yishun Avenue 1



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Date of Accident: 17/7/19

Time of Accident: 0755 HRS

Refer to Police Report U20190717/2055

DECLARATION

I/We declare the foregoing particulars are true in every respect.

[Signature]  
Policyholder's Signature  
Date & Time:

[Signature]  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

[Signature] 22/07/2019  
Reporting Centre Personnel's Signature  
Name: Rashid  
NRIC/FIN No.: U07413



**SINGAPORE  
POLICE FORCE**



L/20190717/7055

1 of 3

**POLICE REPORT (NP299)**

Report No. L/20190717/7055

Police Station Of Origin  
Woodlands Division HQ  
1 Woodlands Street 12 SINGAPORE 738622  
Tel No:1800-4660000

Date/Time Report Made 17/07/2019 23:25	Vide Report No.		Station Diary No.	
Name Of Informant TEO HUI KENG	Address APT BLK 333A YISHUN STREET 31 #15-195 SINGAPORE 761333			
ID Type / ID No. NRIC NO / S8506835J	Contact No. Home/Office:		Mobile: 94382540	
Nationality SINGAPORE CITIZEN	Email Address huikeng@gmail.com			
Occupation Financial analyst (eg equities analyst, credit analyst)	Sex Female	Age 34	Date of Birth 26/02/1985	Race Chinese
Institution/School Name	Language English			
Date/Time Of Incident 17/07/2019 07:50 - 17/07/2019 07:55	Location Of Incident Accident happened at Yishun Ave 1 at the Yishun Dam area			

**Brief details.**

I was driving along Yishun Ave 1 (Yishun Dam) towards Seletar West Link this morning at 7.50am. Car plate number SMK9934J.

Motorbike rider, riding motorbike FBJ1327A was cutting in between lanes. To avoid the big truck in my next lane, he knocked into my car and damaged my left side mirror. The blinker signal on my side mirror

Signature Of Officer Recording The Report: Not applicable	Signature Of Informant: The identity of the person making this report has been authenticated by SingPass. No signature is required.  Date/Time: 17/07/2019 23:25  Classification Of Case:
Signature Of Interpreter: Not applicable	
Officer In-Charge Of Case:	

Authentication Stamp





**SINGAPORE  
POLICE FORCE**



L/20190717/7055

2 of 3

POLICE REPORT (NP299)

**CONTINUATION OF REPORT**

Report No. L/20190717/7055

was knocked off and the mirror was bent.

He was riding off with just a wave when I honked at him 2 times. He turned around and stopped next to my vehicle asking if I need to settle. I said "yes, you knock the side of my car and I need your details. But the traffic is really bad at this road, let's turn right (towards Seletar West Link), park at the side of road and settle the details."

Motorbike rider agreed and ride ahead, weaving between 2 vehicles ahead of me. However, when I turned into Seletar West Link; rider was nowhere to be found. I filtered to the most left lane to keep a look out for him and couldn't find him. I also stopped my vehicle at the most left lane to wait, but he was nowhere to be found.

Eventually, I have to drive off along Seletar West Link.

\*unable to upload photos and videos, but can send via email attachment with clearer images

Subjects Involved			
Suspect			
Person Name	Unknown		
Gender	Male	Age	20-40
Language	English	Complexion	Dark tan
Build	Medium	Attire Last Worn	Long sleeve dark coloured clothes - covered from head to toes - only eyes were shown
Signature Of Officer Recording The Report: Not applicable		Signature Of Informant: The identity of the person making this report has been authenticated by SingPass. No signature is required.	
Signature Of Interpreter: Not applicable		Date/Time: 17/07/2019 23:25	
Officer In-Charge Of Case:		Classification Of Case:	
Authentication Stamp			





**SINGAPORE  
POLICE FORCE**



L/20190717/7055

3 of 3

POLICE REPORT (NP299)

CONTINUATION OF REPORT

Report No. L/20190717/7055

<b>Victim</b>			
Person Name	TEO HUI KENG		
ID Type	NRIC NO	ID No	S8506835J
Gender	Female	Age	34
Race	Chinese	Language	English
Occupation	Financial analyst (eg equities analyst, credit analyst)	Address Type	
Address	APT BLK 333A YISHUN STREET 31 #15-195 SINGAPORE 761333	Mobile No	94382540
Is Informant A Victim?	Yes		
Person Name	TEO HUI KENG (Informant)		

Signature Of Officer Recording The Report:

Not applicable

Signature Of Interpreter:

Not applicable

Officer In-Charge Of Case:

Authentication Stamp

Signature Of Informant:

The identity of the person making this report has been authenticated by SingPass. No signature is required.

Date/Time:

17/07/2019 23:25

Classification Of Case:

# Accord Auto Services Pte Ltd

Tel: 6481 9517 / 9740 0999 Fax: 6481 9516 Email: claims@mycarworkshop.com.sg

## Particular Of Insured/Driver & Details Of The Accident

\*Date of Accident: 17-07-2019 \*Time of Accident: 7.40 - 7.55 AM  
\*Accident Location: Yishun Dam (Yishun Ave 1)

## Vehicle Details

\*Vehicle Number: SMK 9934 J \*Make & Model: Skoda Superb

## Insured / Policyholder

\*Owner Name: Pan Kok Mun Melvin \*NRIC: S8440404G  
\*Address: Blk 333A Yishun Street 31 #15-195 S(761333)  
\*Email: melvin.pan@gmail.com \*HP: 910302066  
\*Occupation: Trader (Indoor/Outdoor) \*Tel/H/Other: \_\_\_\_\_

## Driver ( ) same as above

\*Driver Name: TEO Hui Keng \*NRIC: S8506835J  
\*Address: Blk 333A Yishun Street 31 #15-195 S(761333)  
\*Date of Birth: 26.02.85 \*Driving Pass Date: 14-08-2006 \*HP: 94382540  
\*Email: hui.keng@gmail.com \*Gender: Male / Female  
\*Occupation: office executive (Indoor/Outdoor) \*Tel/H/Other: \_\_\_\_\_  
\*Driver an employee: Yes / No (\*If no, what is relationship with the policyholder: spouse)

## Passengers Details

\*P/Name: Nil (Male/Female) \*P/Name: \_\_\_\_\_ (Male/Female)  
\*P/Name: \_\_\_\_\_ (Male/Female) \*P/Name: \_\_\_\_\_ (Male/Female)

## Insurance Company

\*Insurer: MSIG \*Coverage: C/TPFT/TPO \*Policy No: A 29123596 QMY

## Detail of other vehicle / Property 1

Vehicle No.: FBJ 1327 A  
Make & Model: BMW  
Vehicle Category: motorbike  
Name of Driver: \_\_\_\_\_  
NRIC : \_\_\_\_\_  
HP : \_\_\_\_\_  
No. of Passengers (Including Driver): 1

## Detail of other vehicle / Property 2

Vehicle No.: \_\_\_\_\_  
Make & Model: \_\_\_\_\_  
Vehicle Category: \_\_\_\_\_  
Name of Driver: \_\_\_\_\_  
NRIC : \_\_\_\_\_  
HP : \_\_\_\_\_  
No. of Passengers (Including Driver): \_\_\_\_\_

## For Official Use Only

\*Claiming against Own Ins.: Yes / No (If No, Reporting Only / TP Claims)

## General Information of the accident

\*Type of accident: Head-Rear / Side swipe / others: side swipe Hit X Run  
\*Weather conditions: Clear / Raining / others: \_\_\_\_\_ \*Any video cam: Yes / No  
\*Road Surface: Dry / Wet / others: \_\_\_\_\_  
\*Witness: Yes / No (Name: \_\_\_\_\_ NRIC: \_\_\_\_\_ HP: \_\_\_\_\_)  
\*Accident reported to police: Yes / No \*Summon against whom: \_\_\_\_\_  
\*Injured party: Yes / No \*No. of passengers (include driver): 1 driver  
-I/Name: \_\_\_\_\_ \*Fasten seat belt: Yes / No \*Conveyed by Ambulance: Yes / No  
-I/Name: \_\_\_\_\_ \*Fasten seat belt: Yes / No \*Conveyed by Ambulance: Yes / No



REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S8506835J

**For LKK/NAC Use Only**

TEO HUI KENG

張慧卿

CHINESE

Date of birth: 26-02-1985

Country/Place of birth: SINGAPORE

Sex: F

S8506835J



REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: S8506835J

Name: TEO HUI KENG

**For LKK/NAC Use Only**

Birth Date: 26 Feb 1985

Issue Date: 06 May 2008

001599600E



5563883

**For LKK/NAC Use Only**

NAC No: S8506835J

Date of issue: 18-02-2016

Address:  
APT BLK 333A YISHUN STREET 31  
#15-195  
SINGAPORE 761333



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE: 14 Aug 2006

Class 3 Motor Cars <= 3000kg with <= 7 passengers, exclusive of the driver; and other motor vehicles >= 2500kg

**For LKK/NAC Use Only**

Licence No: S8506835J

NP 423A



REPUBLIC OF SINGAPORE DRIVING LICENCE

License Number: **S8440404G**

Name: **PAN KOK MUN, MELVIN**  
(PAN GUOMIN, MELVIN)

**For LKK/NAC Use Only**

Birth Date: **28 Dec 1984**  
Issue Date: **15 Oct 2003**

1000822524A



REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. **S8440404G**

**For LKK/NAC Use Only**

**PAN KOK MUN, MELVIN**  
(PAN GUOMIN, MELVIN)  
潘国民

Race: **CHINESE**  
Date of birth: **28-12-1984**  
Country/Place of birth: **SINGAPORE**

Sex: **M**

58440404G




YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

PASS DATE: **15 Oct 2003**

**For LKK/NAC Use Only**

NP 420A

Licence No: **S8440404G**



5531625

**For LKK/NAC Use Only**

**S8440404G**

Date of issue: **13-11-2015**

Address: **APT BLK 333A YISHUN STREET 31**  
**#15-195**  
**SINGAPORE 761333**





**MSIG**

MSIG Insurance (Singapore) Pte. Ltd.  
4 Shenton Way, # 21-01, SGX Centre 2, Singapore 068807  
Tel +65 6827 7888, Fax +65 6827 7800  
Co. Reg. No. 200412212G GST Reg. No. 20-0412212G

## Certificate of Insurance

ROAD TRANSPORT ACT 1987 (MALAYSIA)  
THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (FEDERATION OF MALAYSIA)  
THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP. 189 OF THE REVISED EDITION)  
(REPUBLIC OF SINGAPORE)  
THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) RULES, 1996 EDITION (REPUBLIC OF SINGAPORE)  
OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF.

Form M.X.1  
Individual Ownership

**MOTOR MAX PLUS**  
Comprehensive

Certificate No. A 29123596 QMY

Excess : SGD1,500

Windscreen Excess : SGD100

1. **Index Mark and Registration Number of Vehicle**  
SMK9934J
2. **Name of Policyholder**  
Pan Kok Mun Melvin (Pan Guomin Melvin)
3. **Effective Date of the Commencement of Insurance for the purposes of the Act**  
30/04/2019
4. **Date of Expiry of Insurance**  
29/04/2020
5. **Persons or Classes of Persons entitled to drive\***  
Pan Kok Mun Melvin (Pan Guomin Melvin)  
Any other person provided he is driving on the Policyholder's order or with the Policyholder's permission.  
  
\* Provided that the person driving is permitted in accordance with the licensing or other laws or laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.
6. **Limitations as to use\***  
Use only for social domestic and pleasure purposes and for the Policyholder's business.  
The Policy does not cover use for hire or reward racing pace-making reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

**PLEASE NOTE ALL CLAIMS RELATED REPAIR CAN BE CARRIED OUT AT ANY WORKSHOP OF YOUR CHOICE OR AT ANY MSIG AUTHORISED WORKSHOP LISTED IN THE ATTACHED.**

This Certificate is not transferable to a new owner of the vehicle. If for any reason the Policy is terminated during its currency, the Certificate must be returned to the insurer within 7 days of the termination or if the Certificate has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189).

I/WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia) or any Amendment, Act or Acts passed in substitution thereof.

MSIG Insurance (Singapore) Pte. Ltd.  
Approved Insurers

  
for Chief Executive Officer