Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Thursday, 25 July 2019 8:18 AM

To:

TOKWC@OUTLOOK.COM

Cc:

Admin A

Subject:

ACCIDENT INVOLVING SKT 2331X(AXA) / SJK 1366L / OTHERS ALONG/AT PIE

TOWARD BKE JUST BEFORE EXIT TO BKE ON 18/07/2019

25 JULY 2019

Ms Ng Wai Fong/ Mr Tok Wu Chuan

Dear Sir/ Mdm

OUR REF :

: CC4/ASM19012862/pa3 // S9M01UIY

YOUR REF

: SKT2331X

ACCIDENT INVOLVING SKT 2331X(AXA) / SJK 1366L / OTHERS ALONG/AT PIE TOWARD BKE JUST BEFORE EXIT TO BKE ON 18/07/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a third party claim(s) from KAH MOTOR.CO.SDN.BHD acting on behalf of the owner of SJK 1366L against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. You intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 7 days from the date of this letter if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Copy of the letter of authorization
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to cst@axa.com.sg or deliver it by hand to AXA Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact as at 6742 3197 or chewht@lkkauto.com. Please quote our claim reference when you contact us that we can assist you more effectively.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LETTER OF AUTHORITY

TO WHOM IT MAY CONCERN

ACCIDENT INVOLVING (OWNER'S VEHICLE NO.)

(THIRD PARTY'S VEHICLE NO.)	SKT2331X	ON 18/07/2019
ALONG PIE > TUAS BEFORE BKE E	***************************************	
against the 3rd party ins • To execute, sign disc	Motor to do a d make any surers. harge vouche	
 above claim. Any payment should be Co. Sdn. Bhd. 	made in favo	ur of <u>my name</u> / <u>Kah Motor</u>
Owner Signature (Co stamp & authorized signature if i	s Co registered ve	shicle)
Name: CHUNG CHOON CHEN	-	
VRIC No :		
Vehicle No:		
Date : 88 2019		,
3 1		Letter of Authority [Insurer]



AXA THIRD PARTY DIRECT SETTLEMENT

Vehide No:	SKT 2331X	(Insd veh)	Mudel: HONDA JAZZ 1.3 CVT
	SJK 1366L	(TP veli)	
Date of Accident/ Time:	18/07/2019		

Repair Es	timate	:\$	28,400.44
Final Repa	air Cost (WITH GST)	1:\$	21,562.85
Loss of U		1.5	950.00 19 days at \$ 50.00 per day
Rental (if	any)	:\$	— days at \$ per day
LTA / GIA	Search Fee	1.\$	_
Others:		1.\$	
		:\$	
Final Settlement Sum :\$ 22,512.		:\$	22,512.85
Payee Na	me : KAH MOTOR.CO.SDN	.BHD	
Is Third P	arty Workshop GIA Register	ed?	[X] YES [] NO (Kindly indicate below)
A) For Non GIA Registered Warkshop:		d Work	shop: Agreed Liability(%)
For GIA Registered Workshop:		orkshop	: BOLA Applicable: Yes/ No BOLA Scenario No: <u>28</u>
	BOLA Liability: 100 (%)		Assessed Liability (*): 100 (%)
	* Assessed Liability to	be filled	only for chain collisions and for cases where BOLA does not apply.
Remarks:			

NOTE:

- 1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- 2. THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- 3. AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are not received within 7 days of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

KAH MOTOR CO. SDN. BHD BODY REPAIR & PAINT CENTRE

Signature of Witness / Workshop stamp (if applicable)

Name of Witness: Jerome Tan

Date: 29/10/2019

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

BODY REPAIR & PAINT CENTRE
8 MANOAI ESTATE
SINGAPORE 729985

Signature of workshop representative / Workshop stamp Name of Representative: Desmond Toh

Date: 29/10/2019

Signature of AXA's surveyor/representative:

Date:

s surveyor /Representative