

CYCLE & CARRIAGE

CC3/EQ19012857/Ag03

cecilia

Our Ref : SMK7620C  
Your Ref : SLG586Y

September 6, 2019

AR. REGISTERED

LKK Auto Consultants Pte Ltd.  
51 Ubi Avenue 1  
#02 -25 Paya Ubi  
Industrial Park  
Singapore 408933

Attention: Motor Claims

Cc: EQ INSURANCE COMPANY LTD  
5 MAXWELL ROAD # 17-00  
TOWER BLOCK MND COMPLEX  
SINGAPORE 069110

Dear Sir/Madam,

Repair Services Rendered to Vehicle Reg. No. SMK7620C – Accident on 19/07/2019  
ALONG PIE TOWARDS JURONG (BEFORE EXITING BKE).

We are pleased to enclose our invoice number 77459372 dated 23/08/2019 amounting as follows:

Cost of Repair	S\$ 13,599.70
Loss of Use 09 DAYS X S\$80/DAY	S\$ 720.00
LTA Search Fee	S\$ 2.00
<b>Grand Total</b>	<b>S\$ 14,321.70</b>

In addition, attached are the supporting documents of repair services rendered to the abovementioned vehicle.

Please acknowledge receipt of the same.

Take Notice, the agreed settlement and acceptance for this case is subject to the understanding that we must receive your payment for the agreed sum within 30 days herein.

Thank you.

Yours sincerely

Cycle & Carriage –Fulco Motor Dealer Pte Ltd  
Eunos Service Centre



Encs.



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: **CC4/EQI19012857/Aga3**

02 SEPTEMBER 2019

**ANG WAH SAN / ANG KI YONG**  
449 BUKIT PANJANG RING ROAD  
#14-571  
SINGAPORE 670449

Dear Sir/Madam,

**ACCIDENT INVOLVING SLG 586Y / SMK 7620C / OTHERS ON 19/07/2019**

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal EQ INSURANCE COMPANY LIMITED.

Your full co-operation in the handling of the claim is required and kindly submit the following to [ceciliachong@lkkauto.com](mailto:ceciliachong@lkkauto.com) within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Driver's Work Permit
- Employment Letter/ Authorisation letter from your company
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

Please call us if you have further queries.

NO ACTION IS REQUIRED

Yours faithfully,

A handwritten signature in black ink, appearing to be 'Cecilia Chong', written in a cursive style.

Cecilia Chong  
Case Handler  
DID: 6749 4274  
FAX: 6741 4108  
EMAIL: [Ceciliachong@lkkauto.com](mailto:Ceciliachong@lkkauto.com)

*c.c. EQ INSURANCE COMPANY LIMITED  
(Motor Claims Dept)*

**LETTER OF AUTHORITY**

ACCIDENT INVOLVING SMK7620C AND SLG586Y ON 19/7/2019  
Own Vehicle's Number Other Vehicle's Number Date Of Accident

Along PIE TOWARDS JURONG (BEFORE EXITING BKE)  
Accident Location

BY THE LETTER OF AUTHORITY, I/We TAY LEE KOON, TERESA (ZHENG LIJUN, TERESA)  
Name of Policy Holder & NRIC/Passport/Fin #

Of BLK 303 HOUGANG AVENUE 5 #02-421 SINGAPORE 530303  
Address of Policy Holder

Owner of Vehicle Registration Number SMK7620C hereby authorize **Cycle & Carriage-Fulco Motor**  
Own Vehicle Number

**Dealer Pte Ltd.** to act for me with respect to my claim for repair cost and/or Loss of Use ("claim")

for my vehicle SMK7620C that was damaged.  
Own Vehicle Number

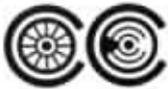
I further Authorized **Cycle & Carriage-Fulco Motor Dealer Pte Ltd.** To settle my above mentioned claim in a manner that they deem fit and **Cycle & Carriage-Fulco Motor Dealer Pte Ltd.** Is further Authorize to Signed on my behalf & receive payment further to settlement cheque/s of my claim with payment being made in favour of **Cycle & Carriage-Fulco Motor Dealer Pte Ltd** I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis in so far as the driver/owner/insurers of the vehicle/s is concerned.

Dated this 20 JUL (Month) 2019 (Year)

TAY LEE KOON, TERESA (ZHENG LIJUN, TERESA)

Signed By Claimant/Policy Holder

Signed by "The Workshop"



CYCLE &amp; CARRIAGE

**CYCLE & CARRIAGE-FULCO MOTOR DEALER PTE LTD  
EUNOS LINK SERVICE CENTRE**

330 Ubi Road 3 Singapore 408650 Tel: 67461000 Fax: 64875857

**TAX INVOICE**

Co Reg No : 199707303Z

GST Reg No : 19-9707303-Z

Invoice Name & Address	Owner Name & Vehicle Info	
EQ INSURANCE COMPANY LTD 5 Maxwell Road #17-00 Tower Block, MND Complex, Singapore 069110  Contact No	Cust No/Name	KCV11104/Ms Tay Lee Koon, Teresa (zheng)
	Reg No/Reg Date	SMK7620C / 24/04/2019
	Date In/Mileage	20/07/2019/ 1763
	Chassis/Package	MMBSTA13AKH001547 /DC17P(F)
	Engine No	3A92UHS1135
	Make/Model	MIT/19MY ATTRAGE 1.2 CVT
	Colour/Trim	W05 / BK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No			
F0000061	Credit	23/08/2019/ 10:46	DS	303 / Renemer	28849	77459372			
Description of Goods / Services						Qty	Unit Price	Disc%	Amount
S	MIPNT88088	DIAGNOSTIC / SCANNING							250.00
S	MIPNT88088	TO CHECK LIGHTING AND WIRING SYSTEM ON REAR ACCIDENT AFFECTED AREAS							80.00
S	MIPNT88088	TO TRANSFER REAR BOOT COMPONENT & MECHANISM PARTS							300.00
S	MIPNT88088	TO REMOVE AND RE-INSTALL TRIMMING TO GIVE WAY FACILITATE REPAIR ON LHR OUTER FENDER							300.00
S	MIPNT88088	TO REPLACE REAR BODY KIT -INCLUDE SPRAY & APPLY SEALANT KIT							600.00
S	MIPNT88088	TO REPLACE REAR BOOT,REAR BUMPER,ETC -CUT & RE-WELD REAR END PANEL -REPAIR REAR FLOOR PAN AND LHR&RHR OUTER QUATER PANEL STRAIGHTEN,REFORM,ALIGN ON REAR ACCIDENT AFFECTED AREAS							3000.00
S	MIPNT88088	TO APPLY SEALANT KIT ON NEW PANEL							200.00
S	MIPNT98088	SPRAY PAINTING ON REAR ACCIDENT AFFECTED AREAS							2520.00
S	MIPNT88088	REVERSE SENSOR SET							280.00
M	SUNDRY	C & C LOGO							50.00
M	SUNDRY	MIVEC EMBLEM							50.00
X	JJ6410C750	FACE, RR BUMPER			1.00	740.00	0.00		740.00
X	JJM001623	CLIP,RR BUMPER			10.00	3.00	0.00		30.00
X	JJ6410C434	RH BRACKET, RR BUMPE			1.00	27.00	0.00		27.00
X	JJ6410C433	LH BRACKET, RR BUMPE			1.00	27.00	0.00		27.00
X	JJM2330600-W54	ATTRAGE BODY KIT			1.00	1643.00	0.00		1643.00

Any dispute to the invoice must be made within 3 days.  
Cheques should be crossed and made payable to CYCLE & CARRIAGE-FULCO MOTOR DEALER PTE LTD - (SERVICE)  
This is a computer generated document, no signature is required.



**CYCLE & CARRIAGE-FULCO MOTOR DEALER PTE LTD**  
**EUNOS LINK SERVICE CENTRE**

CYCLE & CARRIAGE

330 Ubi Road 3 Singapore 408650 Tel: 67461000 Fax: 64875857



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	Reg No/Reg Date	SMK7620C / 24/04/2019
	Date In/Mileage	20/07/2019/ 1763
	Chassis/Package	MMBSTA13AKH001547 /DC17P(F)
	Engine No	3A92UHS1135
	Make/Model	MIT/19MY ATTRAGE 1.2 CVT
	Colour/Trim	W05 / BK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
F0000061	Credit	23/08/2019/ 10:46	DS	303 / Renemer	28849	77459372

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
X JJ5281A631	PANEL,RR END	1.00	421.00 0.00	421.00
X JJ8637A176	BUZZER, KEYLESS OPER	1.00	90.00 0.00	90.00
X JJ7835A032	COVER, RR VENTILATOR	1.00	40.00 0.00	40.00
X JJMR288150	CLIP,RR BUMPER	3.00	3.00 0.00	9.00
X JJ7240A172XA	TRIM, RR END	1.00	65.00 0.00	65.00
X JJ7646A265	BOARD, TRUNK ROOM FL	1.00	193.00 0.00	193.00
X JJ5921A017	WEATHERSTRIP, TRUNK	1.00	155.00 0.00	155.00
X JJ5920A234	TRUNK LID PANEL	1.00	688.00 0.00	688.00
X JJ5927A042	LATCH, TRUNK LID	1.00	216.00 0.00	216.00
X JJ7415A389	MARK, THREE-DIA	1.00	45.00 0.00	45.00
X JJ7415A438	MARK, ATTRAGE	1.00	21.00 0.00	21.00
X JJ8330A851	LH LAMP ASSY, COMBIN	1.00	332.00 0.00	332.00
X JJ8330A852	RH LAMP ASSY, COMBIN	1.00	332.00 0.00	332.00
X JJMR201972	CLIP,RR END TRIM	2.00	3.00 0.00	6.00
Z	NOTES			F.O.C.
ACCIDENT ON 19/07/2019 ALONG PIE TOWARDS JURONG OWNER CLAIMING THIRD PARTY LOSS OF USE 09 DAYS TP # SLG586Y TP INS : EQ				

Parts	5,080.00	Nett	12,710.00
Labour	0.00	7% GST on	889.70
Standard Menu	0.00		
Specialist Job	7,530.00	Total Payable	13,599.70
Others(Lub,etc)	0.00	Paid	0.00
Sundry	100.00	Total Due	13,599.70
Total(w/o GST)	12,710.00	Balance B/FWD	38,765.03
		Total Payable or C/FWD	52,364.73

Any dispute to the invoice must be made within 3 days.  
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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
 Phone: +65 6224 0010 Fax: +65 6224 0030  
 Operating Hours: Monday to Friday 9am to 5pm  
 GST Registration No: M400017735

**RECORDS MANAGEMENT CENTRE**

### Third Party Insurer Enquiry

Our Ref No: GR-19-117416

Date of Request: 20/07/2019

Your Ref No:

Online Purchase

Cycle & Carriage Fulco Motor Dealer Pte Ltd  
 330 Ubi Road 3  
 Singapore 408650

Dear Sir/Madam,

Enquiry Date: 20/07/2019  
 Enquiry By: Mars Ler Yeong Cherng  
 TP Vehicle No.: SLG586Y  
 Accident Date: 19/07/2019

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLG586Y	EQ Insurance Company Ltd	19/09/2018-18/09/2019	6223 9433

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**GENERAL  
INSURANCE  
ASSOCIATION**

RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
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**TAX INVOICE**

Our Ref No: GR-19-117416

Date of Request: 20/07/2019

Your Ref No:

Online Purchase

Cycle & Carriage Fulco Motor Dealer Pte Ltd  
330 Ubi Road 3  
Singapore 408650

Dear Sir/Madam,

Enquiry Date 20/07/2019  
Enquiry By Mars Ler Yeong C' .rng  
TP Vehicle No. SLG586Y  
Accident Date 19/07/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

GIRO  Cash  Cheque

## Cecilia Chong (LKK Auto)

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Monday, 2 December 2019 1:22 PM  
**To:** CS A Team  
**Subject:** FW: YOUR REF: DMPPHQ18-006196 (OUR REF: CC3/EQI19012857/Aga3q2) \*\*\* ACCIDENT INVOLVING SLG 586Y (OI) & SMK 7620C (TP) ON 19/07/2019 \*\*\* EQI REF: DM19HO02067/JT

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**From:** Jaime Tay  
**Sent:** Monday, 2 December 2019 1:22:27 PM (UTC+08:00) Kuala Lumpur, Singapore  
**To:** Cecilia Chong (LKK Auto)  
**Subject:** RE: YOUR REF: DMPPHQ18-006196 (OUR REF: CC3/EQI19012857/Aga3q2) \*\*\* ACCIDENT INVOLVING SLG 586Y (OI) & SMK 7620C (TP) ON 19/07/2019 \*\*\* EQI REF: DM19HO02067/JT

Dear Cecilia,

Kindly proceed with settlement up to \$14,141.70 (all-in).

Thank you.

Regards,

Jaime Tay  
Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)

 A Member of Citystate



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**From:** Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>  
**Sent:** Tuesday, 26 November 2019 4:49 PM  
**To:** Tan Wei Yin <[weiyin.tan@eqinsurance.com.sg](mailto:weiyin.tan@eqinsurance.com.sg)>  
**Subject:** YOUR REF: DMPPHQ18-006196 (OUR REF: CC3/EQI19012857/Aga3q2) \*\*\* ACCIDENT INVOLVING SLG 586Y (OI) & SMK 7620C (TP) ON 19/07/2019 \*\*\*

EQ ref : DMPPHQ18-006196