

APP. REC. BY:

Surveyor: Genneth

REF:

CS/LPC19012856/k4302

(Special Instruction)

ASSIGNMENT (Office)

From (Person):

Gerard Poh

of

LPC

Date/Time:

22/7/2019

Estimated Cost:

Bill to:

OD/TP/WS/TP RES / OD RES / IVA / INV / MV / CS

To Inspect Vehicle No:

8KD610M

Insured:

at Workshop in/s

Falcon-Air

Tel:

64520880

of

176 S/M #01-06

Policy No:

Z19VFD5021F58

Claim No:

19/19/19/VF05/022116

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A

19/7/2019

CA / REV /

REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

22.7.19 1.10 p.m

Person Contacted:

Vehicle IN/OUT

Date/Time

Action/Instruction

Ishmall (✓)

8KD610M X

24/7-

Revert total loss.

29/7@8.52

revert via mermen lump sum \$7500/-

30/7@12.41

authorize lump sum \$7500/-

ASS. REC. BY:

REF:

6PL1

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____

Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.Bal. or Market Value: 828k

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 06 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SKD 610 MYr Regn: 01, 10Type: M/Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: Audi A4cc: 1984Colour: White

A/C: Insured / Std / NI / NA

Sp. Reading: 163779

T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: W14888PK 7AA 082132Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModl: Nil / S/Rim / STD A/Rim or

Tyre Size: F: _____

R: _____

245/35R19BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or _____

Front

Rear

R/Bal. 7 mmR/Bal. 7 mmL/Bal. 7 mmL/Bal. 7 mmD.O.A. 19/7/19D.O.I. 22/7/19

Survey held at _____

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

1 File pass toLump Sum \$7500 (Red #7414.35, 49%)

RECEIVED 24 SEP 2019

Date/Time, File Pass to?

☐

: Prel. Report

1) 24/9 Typist☒

: Final Report

Date/Time, File Return to?

2)

Days Of Repair: 6Resurvey No. of Trip: 1Survey Fee: 350

Transportation: _____

Add Fee:

☐

: Site Insp (\$ _____)

☐

: Interview (\$ _____)

☐

: Tech Invs (\$ _____)

☐

: Weekend (\$ _____)

S + RS \$ _____

Fees _____

Others _____

TOTAL

361Report Format: OD

Lump Sum / I.B.I: (\$ _____)

7500/-

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	22 Jul 2019 11:28 Sendback Est	22 Jul 2019 11:46 S\$1.00	22 Jul 2019 12:11 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS									
Insured:	THAM KONG FAI GEORGE, ID: S70191798, Tel: +6591234567, Email: NOEMAIL								
Vehicle Reg. No.:	SKD610M	Date of Loss:	19/07/2019 17:00 - :59 [114 Months and 13 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 19/19/19/VP05/022116	Policy/Cover Note No.:	Z19VP05021758 (Comprehensive) Coverage: 06/01/2019 - 05/01/2020						
Vehicle Reg. No. (TP):	GT456E	Policy No. (TP):							
		Excess:	S\$0.00						
Repairer:	Falcon-Air Auto Services Pte Ltd (Sin Ming) 176 Sin Ming Drive #01-06, Sin Ming Autocare, 575721 Sin Ming - Tel: 6452 0880								
Handling Insurer:	Lonpac Insurance Bhd (HQ) - Tel: +65 62507388 ... [Handled by Gerald Poh - 6250 7388 ext 240]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 31/07/2019]								
Driver/Custodian:	THAM KONG FAI GEORGE (49 / Male), NRIC: S70191798, Tel: +6591234567 Email: NOEMAIL								
ASSOCIATED MAIL RECEIVED									
			View All	Compose Case Mail					
There are no mail for this case.									
ALL ASSOCIATED TASKS									
		View All	Search Tasks	Create New Task	Complete				
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

View Received Message

This mail is associated with :

SKD610M (19/19/19/VP05/022116)

[GT456E]

OD

Jul 19 2019 5:00PM

[THAM KONG FAI GEORGE]

Falcon-Air Auto Services Pte Ltd

[Reply](#)[Reply All](#)[Mark as Unread](#)[Print Message](#)[Delete Message](#)[Forward](#)

From Lonpac Insurance Bhd (HQ) (LONPAC_HQ), sent on 30/07/2019 12:41 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$7500.00) - SKD610M - Claim Handler: Gerald Poh

Approved:7500.00.

DOCUMENTS SUMMARY

There are no documents.

Denise Tay (LKKAuto)

From: Florence Loh <fa_autoservices@falconair.com.sg>
Sent: Tuesday, 23 July 2019 2:12 PM
To: Kenneth Kong (LKKAuto)
Cc: SUR; joshua@falconair.com.sg; Francine Ng
Subject: RE: Lonpac O/D claim_SKD610M

Good afternoon Kenneth,

We are looking at \$9,500.00 for the repair.

Rgds.

Florence Loh
Falcon Air Auto Services Pte Ltd
176 Sin Ming Drive #01-06
Sin Ming Autocare
Singapore 575721

Tel: 6452 0880 Fax: 6454 7862

From: Florence Loh <fa_autoservices@falconair.com.sg>
Sent: Tuesday, 23 July 2019 10:45 AM
To: Kenneth Kong (kennethkong@lkkauto.com) <kennethkong@lkkauto.com>
Cc: 'SUR' <sur@lkkauto.com>
Subject: Lonpac O/D claim_SKD610M

Morning Kenneth,

Attach estimate of the above vehicle for your perusal.

Thank you.

Florence Loh
Falcon Air Auto Services Pte Ltd
176 Sin Ming Drive #01-06
Sin Ming Autocare
Singapore 575721

Tel: 6452 0880 Fax: 6454 7862

Denise Tay (LKKAUTO)

From: Denise Tay (LKKAUTO)
Sent: Tuesday, 30 July 2019 1:40 PM
To: Joshua Ng; Kenneth Kong (LKKAUTO)
Cc: SUR; 'Francine Ng'; florence
Subject: RE: Lonpac O/D claim_SKD610M
Attachments: index.pdf

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SKD 610M (Excess \$0/-). Not exceeding lump sum \$7500**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joshua Ng <joshua@falconair.com.sg>
Sent: Tuesday, 30 July 2019 1:30 PM
To: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>; Kenneth Kong (LKKAUTO) <KennethKong@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; 'Francine Ng' <francine.gail@falconair.com.sg>; florence <fa_autoservices@falconair.com.sg>
Subject: Re: Lonpac O/D claim_SKD610M

Dear Denise,

Can we have the revised estimate for this O/D claim?

Regards
Joshua Ng
Falcon-Air Auto Services Pte Ltd
Tel : 6452 0880

From: Florence Loh
Sent: Tuesday, July 23, 2019 2:40 PM
To: 'Denise Tay (LKKAUTO)' ; 'Kenneth Kong (LKKAUTO)'
Cc: 'SUR' ; joshua@falconair.com.sg ; 'Francine Ng'
Subject: RE: Lonpac O/D claim_SKD610M

Thank you Denise.



SINGAPORE CIVIL DEFENCE FORCE
91 UBI AVENUE 4
SINGAPORE 408827
TELEPHONE: 6280 0000
GST REG NO: MG-8400000-5

TAX INVOICE/RECEIPT

Name : Denise Tay
Address : 51 ubi ave 1
#01-25
Singapore 408933

Receipt No : 5692187587616670103040
Date/Time : 23/09/2019 14:04
eService ID : FR2019092303854

S/No	Payment Mode	Description	Reference No	Net Amount	GST (7% GST)	Gross Amount
1	Credit Card	Fire Report	FR2019092303854	170.00	0.00	170.00
					Total Amount (SGD)	170.00

REMARKS:

Date and Time [12/09/2019 20:10] - Location of Fire [bewtwn jurong east central and bukit b
tok ave 1]]

Note: This is a computer generated receipt. No signature is required. Receipt is void if payment is dishonoured.

Fire Report Application

Your request for the Fire Report has been confirmed and the amount of SGD170.00 will be deducted from your account. You will receive the report within 8 working days upon completion of investigations. Please quote the following transaction number when making enquiries.

 Download Tax Invoice/Receipt

Transaction Number: FR2019092303854

Date/Time: 23/09/2019 14:04

INCIDENT DETAILS

Date and Time	12/09/2019 20:10
Location of Fire	bewtwn jurong east central and bukit batok ave 1
Fire Involved	PA 2621A

REQUESTOR DETAILS

Requestor Type	Insurance Companies		
Requestor ID Type	Singapore Pink	Requestor ID	S8724548I
Name of Applicant	Denise Tay		
Company Name	LKK Auto Consultants Pte Ltd		
Company UEN			
Company Reference Number	CS/ASM19016412/Ntd3		

CONTACT DETAILS

Mode of Collection	Email				
Main Contact No.	62563561	Office No.			
Handphone No.		Fax No.			
Email Address	sur@lkkauto.com				
Address	Block No.	51	Floor No.	01	Unit No. 25
	Street Name	ubi ave 1			
	Building Name				Postal Code 408933

PAYMENT DETAILS

Payment Mode	Credit/Debit Card
EP Reference No.	5692187587616670103040
PSI Reference No.	03a2ce1a-a1b4-431b-8dca-a378e7a743f7
Total Fees	SGD170.00

Note: This document has not been finalised.
LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: Lonpac Insurance Bhd
300 Beach Road
#17-04/07 The Concourse
Singapore 199555

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Gerald Poh

Date: 24 Jul 2019

Preliminary Advice

Vehicle No	: SKD610M	Accident Date	: 19/07/2019
Make	: AUDI A4	Policy No.	: Z19VP05021758
Assignment Date	: 22/07/2019	Excess	: S\$0.00
Date of Inspection	: 22/07/2019	Est. Duration of Repair	: 6.00
Inspection At	: FALCON-AIR AUTO SERVICES PTE LTD (SIN MING) 176 SIN MING DRIVE #01-06, SIN MING AUTOCARE SINGAPORE 575721		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	14,914.35
Revised Amount	:S\$	9,475.25
Check Items (Estimated)	:S\$	2,254.00
Total	:S\$	11,729.25
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	28,000.00
COE / PARF Rebate	:S\$	23,110.00
Salvage Value	:S\$	
Margin for Repair	:S\$	4,890.00

Remarks

- () The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	179B
Vehicle Details	
Vehicle No.:	SKD610M
Vehicle to be Exported:	No
Intended Deregistration Date:	22 Jul 2019
Vehicle Make:	AUDI
Vehicle Model:	A4 2.0 TFSI QU S-TRONIC
Primary Colour:	White
Manufacturing Year:	2009
Engine No.:	CDN084420
Chassis No.:	WAUZZZ8K7AA082132
Maximum Power Output:	155.0 kW (207 bhp)
Open Market Value:	\$44,576.00
Original Registration Date:	06 Jan 2010
First Registration Date:	06 Jan 2010
Transfer Count:	1
Actual ARF Paid:	\$44,576.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	05 Jan 2020
PARF Rebate Amount:	\$22,288.00
Intended COE Rebate Details	
COE Expiry Date:	05 Jan 2020
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$18,109.00
COE Rebate Amount:	\$822.00
Total Rebate Amount:	\$23,110.00

The information contained herein is correct as at 22 Jul 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	22/07/2019 08:54
Date Of Accident	19/07/2019 17:30
Exact Location Of Accident	EXIT FROM TUNNEL TO PIE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKD610M
Insured/Policyholder	
Name Of Registered Owner	THAM KONG FAI GEORGE
NRIC No	S7019179B
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-91234567
Alternative Phone No	OTHERS-NOPHONE

Vehicle Particulars

Manufacturer	AUDI
Model	A4-2.0 TFSI QU S-TRONIC (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	LONPAC INSURANCE BHD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	Z19VP05021758
Cover Note Number	

Driver

Name of Driver	THAM KONG FAI GEORGE
NRIC No	S7019179B
Date Of Birth	07/06/1970
Occupation	INDOOR
Date Of Driving Pass	08/02/1992
Driving Experience	27 YEARS AND 5 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-91234567
Fax Number	
Contact Number	OTHERS-NOPHONE
Email Address	NOEMAIL

Address	BLK 18 JOO SENG ROAD #04-151
Postcode	360018
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	CHAIN COLLISION
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	3
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO SKETCH PLAN.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GT456E
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number	SLB362C
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SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time:

20/07/19

Driver's Signature

(If driver is not the policyholder)

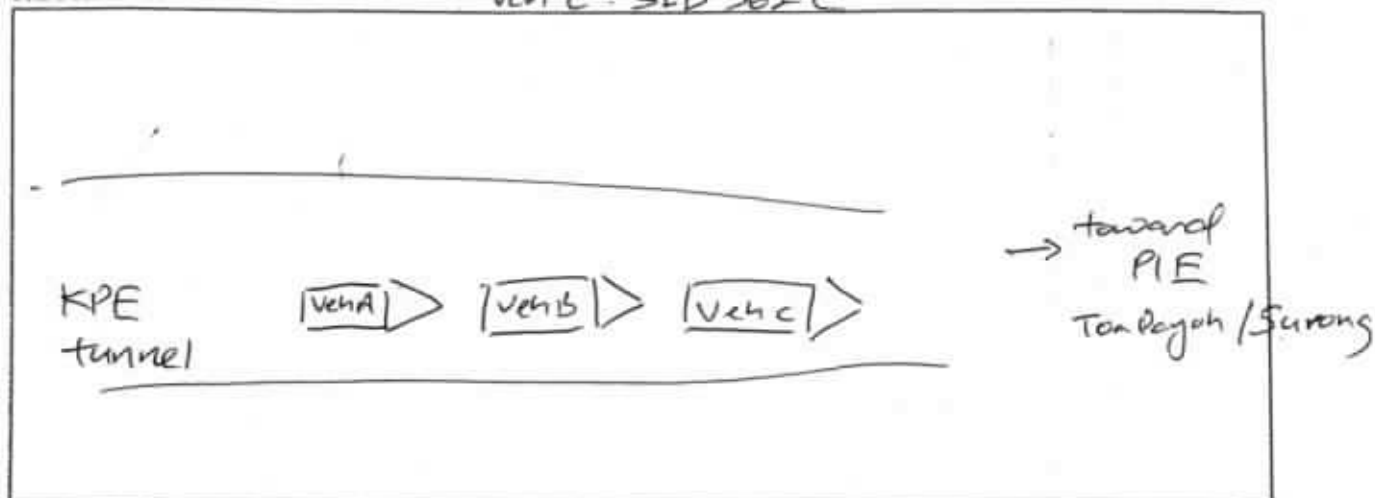
Date & Time: 20/07/19

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

Date of accident: 19/7/2019 Time: 5.30pm Location: Exit from tunnel to PIE
Veh A: SFD 610M Veh B: GT4SGE No of pax: Weather: Clear/dry Rein/Wet
SKETCH PLAN Veh C: SLB 362C



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

My vehicle (Veh A) after exiting from KPE heading to PIE, vehicle C suddenly jam brake causing Veh B and Veh A to brake ~~at the~~ immediately. Veh B hit Veh C and subsequently Veh A eventually hit Veh B.

☒ Claim OD/TP at Falcon-Air ☐ Claim OD/TP at other workshop ☐ Reporting Only

Remarks: Please forward a copy of my efile accident report to:

My workshop:

Email address:

& myself:

Email address:

Note: Please take note that your insurer have 14 days timeframe for you to submit own damage claim under your own policy. Kindly check with your own insurer for more information.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time:

20/07/19

Driver's Signature

(If driver is not the policyholder)

Date & Time:

20/07/19

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:



INSURER: Lonpac Insurance Bhd (HQ)

PARTICULARS OF CLAIM

Claim Type:	OD (OWN DAMAGE)	Ref. No:	
Policy No:	Z19VP05021758	Date of Loss:	19/07/2019
Vehicle Reg. No.:	SKD610M	Driveable?	
Driver Age/Info:	49 / MALE	Party At Fault:	UNKNOWN
TP Injury Involved?	NO	Third Party Involved?	YES
Insured/Claimant:	THAM KONG FAI GEORGE	Contact No:	+6591234567
Driver:	THAM KONG FAI GEORGE		
Make/Model:	AUDI A4, 2.0 TFSI QU S-TRONIC (A)	Vehicle Reg. Date:	06/01/2010
Vehicle Colour:	WHITE		
Engine No:	CDN084420	Chassis No:	WAUZZZ8K7AA082132
Odometer:	1 KM		
Paint Type:			<i>Not Authentic</i>
Total Loss?	YES		
Est. Duration of Repair (day)	1		
Description of Accident/Loss	REFER TO SKETCH PLAN.		
Remarks:	VEHICLE IS IN (TOWED IN ON 19/07/2019).		
Present Location:	FALCON-AIR AUTO SERVICES PTE LTD (SIN MING)		

COST OF CLAIMS

	Amount
Parts	0.00
Miscellaneous Items	0.00
Labour	1.00
Paintwork Labour	0.00
Towing	0.00
Gross Total (S\$)	1.00
+ GST 7.00% (S\$)	0.07
Nett Amount (S\$)	1.07

This claim is handled by: JOSHUA NG

REPAIR DETAILS

Reference

Part Source: MRM-SG **Version:** 1.0 (Last Synchronised: 22 Jul 2019)

Parts: 143 **AUDI A4 2.0 TFSI QU S-TRONIC (A) (Catalogue:Merimen Singapore 1.0)**

Labour: Repairer's (Price-denominated Standard List)

Print Code: **Falcon-Air Auto Services Pte Ltd/SKD610M/22/07/2019 11:46**

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

There are no new parts selected.

Falcon-Air Auto Services Pte Ltd/SKD610M/22/07/2019 11:46. Not valid without Reference section.
Generated using **Merimen e-Claims IEAS**

Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

Estimates on Labour

No	Particulars	Lab.Type	Amount
<u>Labour Items</u>			
1	THIS VEHICLE IS TOO SEVERELY DAMAGED TO WARRANT A QUOTATION TO BE PREPARED. KINDLY SEND YOUR SURVEYOR TO APPRAISE/PHOTOGRAPH SAME.	New	1.00
Gross Labour Cost (S\$)			1.00

Falcon-Air Auto Services Pte Ltd/SKD610M/22/07/2019 11:46. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

FALCON-AIR AUTO SERVICES PTE LTD

(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office : Blk 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare S(575721) Tel: 6452-0880 / 6458-0880 Fax: 6454-7862
Branches : Tampines St 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997 • No 8 Pandan Loop S(128226) Tel: 6779-5655 Fax: 6779-1110
Website: www.falconair.com.sg Email: email@falconair.com.sg



FALCON-AIR

FALCON - AIR AUTO SERVICES PTE LTD
CO. REG. No.: 1995-01140-D

INSURER: Lonpac Insurance Bhd (HQ)

PARTICULARS OF CLAIM

Claim Type:	OD (OWN DAMAGE)	Ref. No:	
Policy No:	Z19VP05021758	Date of Loss:	19/07/2019
Vehicle Reg. No.:	SKD610M	Driveable?	
Driver Age/Info:	49 / MALE	Party At Fault:	UNKNOWN
TP Injury Involved?	NO	Third Party Involved?	YES
Insured/Claimant:	THAM KONG FAI GEORGE	Contact No:	+6596230050
Driver:	THAM KONG FAI GEORGE		
Make/Model:	AUDI A4, 2.0 TFSI QU S-TRONIC (A)	Vehicle Reg. Date:	06/01/2010
Vehicle Colour:	WHITE	Chassis No:	WAUZZZ8K7AA082132
Engine No:	CDN084420		
Odometer:	1 KM		<i>Not Notified</i>
Paint Type:			<i>61 Lm 8?</i>
Total Loss?	YES		<i>Missing After Paint</i>
Est. Duration of Repair (day)	<i>18 7 days</i>		
Description of Accident/Loss	REFER TO SKETCH PLAN.		
Remarks:	VEHICLE IS IN (TOWED IN ON 19/07/2019).		
Present Location:	FALCON-AIR AUTO SERVICES PTE LTD (SIN MING)		

COST OF CLAIMS	Amount
Parts	12,084.35
Miscellaneous Items	0.00
Labour	2,830.00
Paintwork Labour	0.00
Towing	0.00
Gross Total (S\$)	14,914.35
+ GST 7.00% (S\$)	1,044.00
Nett Amount (S\$)	15,958.35

This claim is handled by: JOSHUA NG

Generated using Merimen e-Claims Internet Estimation & Adjusting System



FALCON-AIR

FALCON - AIR AUTO SERVICES PTE LTD
CO. REG. No.: 199501140-D

INSURER:

Lonpac Insurance Bhd (HQ)

PARTICULARS OF CLAIM

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TP Injury Involved?	NO	Third Party Involved?	YES
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Vehicle Colour:	WHITE	Chassis No:	WAUZZZ8K7AA082132
Engine No:	CDN084420		
Odometer:	1 KM		

Paint Type:
Total Loss? YES
Est. Duration of Repair (day) 18 7 day,

Not Authorized
11 Lm 8?
Running After Paint

Description of Accident/Loss: REFER TO SKETCH PLAN.
Remarks: VEHICLE IS IN (TOWED IN ON 19/07/2019).
Present Location: FALCON-AIR AUTO SERVICES PTE LTD (SIN MING)

COST OF CLAIMS

	Amount
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Gross Total (S\$)	14,914.35
+ GST 7.00% (S\$)	1,044.00
Nett Amount (S\$)	15,958.35

This claim is handled by: JOSHUA NG

Generated using Merlmen e-Claims Internet Estimation & Adjusting System

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 23 Jul 2019)
 Parts: 143 AUDI A4 2.0 TFSI QU S-TRONIC (A) (Catalogue:Merimen Singapore 1.0)
 Labour: Repairer's (Price-denominated Standard List)

Print Code: Falcon-Air Auto Services Pte Ltd/SKD610M/23/07/2019 10:33

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount	
1	1		*Bonnet	0.00	0.00	Bu *800.00 F	✓
2	1		*Bonnet Rubber (Front)	0.00	0.00	bu *34.00 F	✓
3	1		*Bonnet Insulator	0.00	0.00	bu *155.00 F	X
4	10		*Bonnet Insulator Clip	0.00	0.00	bu *50.00 F	X
5	1		*Bonnet Release Latch	0.00	0.00	bu *65.00 F	✓
6	1		*Bonnet Lock	0.00	0.00	Ry *95.00 F	✓
7	2		*Headlamp	CM 0.00	0.00	*1,810.00 F	✓
8	2		*Headlamp Retainer	0.00	0.00	CM *136.00 F	✓
9	2		*Headlamp Washer Cover	0.00	0.00	bu *50.00 F	X
10	2		*Headlamp Washer Nozzle	0.00	0.00	bu *240.00 F	X
11	1		*Headlamp Washer Hose	0.00	0.00	bu *140.00 F	X
12	1		*Radiator Grille	0.00	0.00	CM *375.00 F	✓
13	1		*Front Bumper	Bu/CM 0.00	0.00	*1,025.00 F	✓
14	10		*Front Bumper Clip	0.00	0.00	bu *50.00 F	✓
15	2		*Front Bumper Side Retainer	0.00	0.00	bu *92.00 F	✓
16	1		*Front Bumper Sponge	0.00	0.00	CM *72.00 F	✓
17	1		*Front Bumper Reinforcement	0.00	0.00	Ry *485.00 F	✓
18	1		*Front Bumper Reinforcement Top Cover	0.00	0.00	CM *55.00 F	✓
19	2		*Fog Lamp	0.00	0.00	bu *240.00 F	X
20	2		*Fog Lamp Cover	0.00	0.00	bu *130.00 F	✓
21	4		*Fog Lamp Cover	0.00	0.00	bu *130.00 F	✓
22	1		*Front Number Plate	0	0.00	CM *45.00 FS	✓
23	1		*Front Support Panel	0.00	0.00	Ry *520.00 F	✓
24	1		*Front Support Panel Top Garnish	0.00	0.00	CM *75.00 F	✓
25	2		*Front Fender	N/A Bu 0.00	0.00	AS *610.00 F	✓
26	2		*Front Fender Emblem	N/A S 0.00	0.00	bu *48.00 F	✓
27	2		*Front Fender Shield	0.00	0.00	bu *230.00 F	X
28	16		*Front Fender Shield Clip	0.00	0.00	bu *80.00 F	✓
29	1		*Air Con Condenser	0.00	0.00	Ry *540.00 F	✓
30	1		*Air Con Fan Cowling	0.00	0.00	CM *175.00 F	✓
31	1		*Air Con Fan Motor Assy	bu 0.00	0.00	*325.00 F	✓
32	4		*Air Con Suction Hose	0.00	0.00		✓
33	1		*Air Con Discharge Hose	0.00	0.00		✓
34	1		*Air Con Liquid Pipe	0.00	0.00		✓
35	1		*Radiator	bu 0.00	0.00	Ry *488.00 F	✓
36	1		*Radiator Fan Motor Assy	bu 0.00	0.00	*363.00 F	✓
37	1		*Radiator Hose Top	bu 0.00	0.00	*92.00 F	✓
38	1		*Radiator Hose Bottom	bu 0.00	0.00	*85.00 F	✓
39	1		*Air Duct	0.00	0.00	CM *80.00 F	✓
40	2		*Air Guide	0.00	0.00	CM *70.00 F	✓
41	1		*Air Filter Housing	0.00	0.00	CM *195.00 F	✓
42	1		*Engine Oil Pressure Switch	0.00	0.00	bu *40.00 F	✓

F=Franchise part, S=Spchell.

Sub Total (\$\$)

7800

10,514.00

+ Margin on L,N Items 15.00% (\$\$)

1170

1,570.35

Falcon-Air Auto Services Pte Ltd/SKD610M/23/07/2019 10:33. Not valid without Reference section.
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8970

No.	Qty	Part No.	Particulars	%Diso	%Depr	Amount
Total Parts (\$\$)						12,084.35

Falcon-Air Auto Services Pte Ltd/SKD610M/23/07/2019 10:33. Not valid without Reference section.
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~~12L dipstick funnel~~

all photos

Parts - 8970.00
S/N - 45.00
Labor - 1570.00
total - 10585.00
LS-20% - 8468.00
LS - \$8450.00

Insure pay - \$6195.00

Insured pay - \$1305.00

Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

Estimates on Labour

No	Particulars	Lab.Type	Amount
<u>Labour Items</u>			
1	To focus headlamp	New	50.00 ²⁰¹
2	To remove/refill air con condenser, pipe, etc, to vacuum and top up air con gas	New	120.00 ¹⁰⁴
3	To remove/refill trim, etc to facilitate repairs	New	280.00 [~] X
4	To straighten LH/RH front chassis, LH/RH front door, cut/reweild front support panel and replacement of parts	New	900.00 ⁶³⁹
5	To spray paint on bonnet, front bumper, front bumper reinforcement, LH/RH front fender, LH/RH front door	New	1,480.00 ^{80d}
Gross Labour Cost (S\$)			2,830.00

Falcon-Air Auto Services Pte Ltd/SKD810M/23/07/2019 10:33. Not valid without Reference section.
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< END OF ESTIMATES >

FALCON-AIR AUTO SERVICES PTE LTD

(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office : Blk 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare S(575721) Tel: 6452-0880 / 6458-0880 Fax: 6454-7862
Branches : Tampines Blk 53 Blk 9006 #01-300 S(525848) Tel: 6789-7997 Fax: 6788-7997 • No 8 Pandan Loop S(128226) Tel: 6779-6665 Fax: 6779-1110
Website: www.falconair.com.sg Email: email@falconair.com.sg

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 23 Jul 2019)
 Parts: 143 AUDI A4 2.0 TFSI QU S-TRONIC (A) (Catalogue:Merimen Singapore 1.0)
 Labour: Repairer's (Price-denominated Standard List)
 Print Code: Falcon-Air Auto Services Pte Ltd/SKD610M/23/07/2019 10:33
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 Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount	
1	1		*Bonnet	0.00	0.00	Bu *800.00 F	✓
2	1		*Bonnet Rubber (Front)	0.00	0.00	Lu *34.00 F	✓
3	1		*Bonnet Insulator	0.00	0.00	Sm *155.00 F	X
4	10		*Bonnet Insulator Clip	0.00	0.00	nn *50.00 F	X
5	1		*Bonnet Release Latch	0.00	0.00	DIT *65.00 F	✓
6	1		*Bonnet Lock	0.00	0.00	Ry *95.00 F	✓
7	2		*Headlamp	CDM 0.00	0.00	*1,810.00 F	✓
8	2		*Headlamp Retainer	0.00	0.00	CDM *136.00 F	✓
9	2		*Headlamp Washer Cover	0.00	0.00	Sm *56.00 F	X
10	2		*Headlamp Washer Nozzle	0.00	0.00	Sm *210.00 F	X
11	1		*Headlamp Washer Hose	0.00	0.00	Sm *140.00 F	X
12	1		*Radiator Grille	0.00	0.00	CDM *375.00 F	✓
13	1		*Front Bumper	Bu/CDM 0.00	0.00	*1,025.00 F	✓
14	10		*Front Bumper Clip	0.00	0.00	Ry *50.00 F	✓
15	2		*Front Bumper Side Retainer	0.00	0.00	DIT *92.00 F	✓
16	1		*Front Bumper Sponge	0.00	0.00	CDM *72.00 F	✓
17	1		*Front Bumper Reinforcement	0.00	0.00	*485.00 F	?
18	1		*Front Bumper Reinforcement Top Cover	0.00	0.00	CDM *55.00 F	✓
19	2		*Fog Lamp	0.00	0.00	Sm *240.00 F	X
20	2		*Fog Lamp Cover	0.00	0.00	*130.00 F	?
21	1		*Fog Lamp Cover	0.00	0.00	-	
22	1		*Front Number Plate	0	0.00	CDM *45.00 FS	✓
23	1		*Front Support Panel	0.00	0.00	Ry *520.00 F	✓
24	1		*Front Support Panel Top Garnish	0.00	0.00	CDM *75.00 F	✓
25	2		*Front Fender	NIS Bu 0.00	0.00	CDM *910.00 F	✓
26	2		*Front Fender Emblem	NIS S 0.00	0.00	Ry *116.00 F	✓
27	2		*Front Fender Shield	0.00	0.00	Sm *230.00 F	X
28	16		*Front Fender Shield Clip	0.00	0.00	nn *80.00 F	X
29	1		*Air Con Condenser	0.00	0.00	Ry *540.00 F	✓
30	1		*Air Con Fan Cowling	0.00	0.00	*175.00 F	?
31	1		*Air Con Fan Motor Assy	0.00	0.00	*325.00 F	?
32	1		*Air Con Suction Hose	0.00	0.00	-	
33	1		*Air Con Discharge Hose	0.00	0.00	-	
34	1		*Air Con Liquid Pipe	0.00	0.00	-	
35	1		*Radiator	0.00	0.00	Ry *498.00 F	✓
36	1		*Radiator Fan Motor Assy	0.00	0.00	*363.00 F	?
37	1		*Radiator Hose Top	0.00	0.00	*92.00 F	?
38	1		*Radiator Hose Bottom	0.00	0.00	*85.00 F	?
39	1		*Air Duct	0.00	0.00	CDM *80.00 F	✓
40	2		*Air Guide	0.00	0.00	*70.00 F	?
41	1		*Air Filter Housing	0.00	0.00	*195.00 F	?
42	1		*Engine Oil Pressure Switch	0.00	0.00	*40.00 F	?

F=Franchise part, S=SpcNett.

Sub Total (\$\$) 10,514.00
 + Margin on L,N Items 15.00% (\$\$) 1,570.35

Falcon-Air Auto Services Pte Ltd/SKD610M/23/07/2019 10:33. Not valid without Reference section.
 Generated using Merimen e-Claims IEAS

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
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Total Parts (S\$)						12,084.35
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Falcon-Air Auto Services Pte Ltd/SKD610M/23/07/2019 10:33. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

Estimates on Labour

No	Particulars	Lab.Type	Amount
Labour Items			
1	To focus headlamp	New	50.00
2	To remove/refix air con condenser, pipe, etc, to vacuum and top up air con gas	New	120.00
3	To remove/refix trims, etc to facilitate repairs	New	280.00
4	To straighten LH/RH front chassis, LH/RH front door, cut/reweld front support panel and replacement of parts	New	900.00
5	To spray paint on bonnet, front bumper, front bumper reinforcement, LH/RH front fender, LH/RH front door	New	1,480.00
Gross Labour Cost (\$\$)			2,830.00

Falcon-Air Auto Services Pte Ltd/SKD610M/23/07/2019 10:33. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

FALCON-AIR AUTO SERVICES PTE LTD

(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office : Blk 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare S(575721) Tel: 6452-0880 / 6458-0880 Fax: 6454-7862
Branches : Tampines St 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997 • No 8 Pandan Loop S(128226) Tel: 6779-5665 Fax: 6779-1110
Website: www.falconair.com.sg Email: email@falconair.com.sg

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Acknowledged by Repairer

Signature:

Date:

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	22 Jul 2019 Sendback Est	23 Jul 2019 10:33 \$14,914.35	22 Jul 2019 12:11 Edit Adj Rpt	\$7,500.00 Edit Estimates	\$7,500.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS									
Insured:	THAM KONG FAI GEORGE, ID: S70191798, Tel: +6596230050, Email: NOEMAIL								
Vehicle Reg. No.:	SKD610M	Date of Loss:	19/07/2019 17:00 - :59 [114 Months and 13 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 19/19/19/VP05/022116	Policy/Cover Note No.:	Z19VP05021758 (Comprehensive) Coverage: 06/01/2019 - 05/01/2020						
Vehicle Reg. No. (TP):	GT456E	Policy No. (TP):							
		Excess:	S\$0.00						
Repairer:	Falcon-Air Auto Services Pte Ltd (Sin Ming) 176 Sin Ming Drive #01-06, Sin Ming Autocare, 575721 Sin Ming - Tel: 6452 0880								
Handling Insurer:	Lompac Insurance Bhd (HQ) - Tel: +65 62507388 ... [Handled by Gerald Poh - 6250 7388 ext 240]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 31/07/2019]								
Driver/Custodian:	THAM KONG FAI GEORGE (49 / Male), NRIC: S70191798, Tel: +6596230050 Email: NOEMAIL								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• LONPAC_HQ (30/07/2019): Alert - Adj Mandate Approved (\$7500.00) - SKD610M - Claim Handler: Gerald Poh									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

SKD610M (19/19/19/VP05/022116)
[GT456E]

OD







































Jul 19 2019 5:00PM

[THAM KONG FAI GEORGE]

Falcon-Air Auto Services Pte Ltd

Upload Documents Upload Photos Compose New Letter

View View in Browser

Letters/Correspondences				1 per page	<input checked="" type="checkbox"/>
No	Finalized On			Thumbnail	Print
1	23/07/19 09:02	Lonpac Insurance Bhd (HQ)	Letter template to inf Insd TP claim	 Load HTM	
Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On			Thumbnail	Print
1	23/07/19 10:33	Falcon-Air Auto Services Pte Ltd (Sin Ming)	Repairer Estimates	 Load HTM	
No	Finalized On			Thumbnail	Print
1	24/07/19 09:34	LKK Auto Consultants Pte Ltd (HQ)	Adjuster Immediate Advice	 Load HTM	
2	29/07/19 08:52		Adjuster Immediate Advice	 Load HTM	
Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Finalized On			Thumbnail	Print
1	22/07/19 11:48	Falcon-Air Auto Services Pte Ltd (Sin Ming)	Front View Right	 Load JPG	<input checked="" type="checkbox"/>
2	22/07/19 11:48		Front View	 Load JPG	<input checked="" type="checkbox"/>
3	22/07/19 11:48		Front View Left	 Load JPG	<input checked="" type="checkbox"/>
No	Relabel/Reorder			Thumbnail	Print
1	24/07/19 09:41	LKK Auto Consultants Pte Ltd (HQ)	General View	 Load JPG	<input checked="" type="checkbox"/>
2	24/07/19 09:41		General View	 Load JPG	<input checked="" type="checkbox"/>
3	24/07/19 09:41		General View	 Load JPG	<input checked="" type="checkbox"/>
4	24/07/19 09:41		General View	 Load JPG	<input checked="" type="checkbox"/>
5	24/07/19 09:41		General View	 Load JPG	<input checked="" type="checkbox"/>
6	24/07/19 09:41		General View	 Load JPG	<input checked="" type="checkbox"/>
7	24/07/19 09:41		General View	 Load JPG	<input checked="" type="checkbox"/>
8	24/07/19 09:41		General View	 Load JPG	<input checked="" type="checkbox"/>
9	24/07/19 09:41		General View	 Load JPG	<input checked="" type="checkbox"/>
10	24/07/19 09:41		General View	 Load JPG	<input checked="" type="checkbox"/>
11	24/07/19 09:41		General View	 Load JPG	<input checked="" type="checkbox"/>
12	24/07/19 09:41		General View	 Load JPG	<input checked="" type="checkbox"/>
13	24/07/19 09:41		General View	 Load JPG	<input checked="" type="checkbox"/>
14	24/07/19 09:41		General View	 Load JPG	<input checked="" type="checkbox"/>
15	24/07/19 09:41		General View	 Load JPG	<input checked="" type="checkbox"/>
16	24/07/19 09:41		General View	 Load JPG	<input checked="" type="checkbox"/>
17	24/07/19 09:41		General View	 Load JPG	<input checked="" type="checkbox"/>
18	24/07/19 09:41		General View	 Load JPG	<input checked="" type="checkbox"/>
19	24/07/19 09:41		General View	 Load JPG	<input checked="" type="checkbox"/>
20	24/07/19 09:41		General View	 Load JPG	<input checked="" type="checkbox"/>
21	24/07/19 09:41		General View	 Load JPG	<input checked="" type="checkbox"/>
22	24/07/19 09:41		General View	 Load JPG	<input checked="" type="checkbox"/>
23	24/09/19 10:16		Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
24	24/09/19 10:16		Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
25	24/09/19 10:16		Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
26	24/09/19 10:16		Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
27	24/09/19 10:16		Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
28	24/09/19 10:16		Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
29	24/09/19 10:16		Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
30	24/09/19 10:16		Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
31	24/09/19 10:16		Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>

Letters/Correspondences				1 per page	<input checked="" type="checkbox"/>
No	Finalized On			Thumbnail	Print
32	24/09/19 10:16	Lonpac Insurance Bhd (HQ)			
		Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
33	24/09/19 10:16	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
34	24/09/19 10:18	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
Documentation				1 per page	<input checked="" type="checkbox"/>
No	Finalized On			Thumbnail	Print
1	22/07/19 11:47	Falcon-Air Auto Services Pte Ltd (Sin Ming)			
		E-filed GIA report		Load PDF	
2	22/07/19 11:47	Insured's NRIC & Driving License		Load PDF	
3	22/07/19 11:47	Certificate of Insurance		Load PDF	
No	Relabel/Reorder			Thumbnail	Print
1	24/07/19 09:40	LKK Auto Consultants Pte Ltd (HQ)			
		estimate		Load PDF	

Linked Accident Report Documents

				View	View in Browser
Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On			Thumbnail	Print
1	22/07/19 11:17	Falcon-Air Auto Services Pte Ltd (Sin Ming)			
		Accident Statement		Load HTM	
Photos/Images				1 per page	<input checked="" type="checkbox"/>
No	Finalized On			Thumbnail	Print
1	22/07/19 11:15	Falcon-Air Auto Services Pte Ltd (Sin Ming)			
		Accident Photo		Load JPG	<input checked="" type="checkbox"/>
2	22/07/19 11:15	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
3	22/07/19 11:15	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
Documentation				1 per page	<input checked="" type="checkbox"/>
No	Finalized On			Thumbnail	Print
1	22/07/19 11:15	Falcon-Air Auto Services Pte Ltd (Sin Ming)			
		Sketch Plan		Load TIF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Repairer <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse
Singapore 199555

Our File No: CS/LPC19012856/KTF3E2

Date: 01/10/2019

REFERENCE

Insured/Claimant: THAM KONG FAI GEORGE Policy No: Z19VP05021758

Date of Loss: 19/07/2019

Nature of Claim: OD

Claim No: 19/19/19/VP05/022116

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SKD610M**

Make & Model: AUDI A4, 2.0 TFSI QU S-TRONIC (A)

Engine No: CDN084420

Reg. Date: 06/01/2010 (Man. Year: 2009)

Chassis No: WAUZZZ8K7AA082132

Colour: White

Odometer: 163779 km

Engine Capacity: 1984 cc

Market Value/New Car Price: S\$28,000.00

Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 245/35 R19

Rear Tyre Size: 245/35 R19

Front Left Side: Goodyear 7 mm

Rear Left Side: Goodyear 7 mm

Front Right Side: Goodyear 7 mm

Rear Right Side: Goodyear 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	12,084.35	9,015.00	3,069.35	25.40
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,830.00	1,570.00	1,260.00	44.52
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	14,914.35	10,585.00	4,329.35	29.03
Approved Total (Overridden) (S\$)		7,500.00		
(S\$)	14,914.35	7,500.00	7,414.35	49.71
+ GST 7.00/7.00% (S\$)	1,044.00	525.00	519.00	49.71
Nett Amount (S\$)	15,958.35	8,025.00	7,933.35	49.71

INSPECTION

Date of Assignment: 22/07/2019 Present Location:

Falcon-Air Auto Services Pte Ltd (Sin Ming)

Date Inspected: 22/07/2019 Inspected At:

Falcon-Air Auto Services Pte Ltd (Sin Ming)

176 Sin Ming Drive #01-06, Sin Ming Autocare
Singapore 575721

Estimated Period of Repair: 6.0 days

Adjuster: KENNETH KONG

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 01 Oct 2019)
Parts:	143	AUDI A4 2.0 TFSI QU S-TRONIC (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKD610M)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*Bonnet (WCP)	Buckled	800.00 F	*800.00 F
2	1		*Bonnet Rubber (Front) (WCP)	Cut	34.00 F	*34.00 F
3	1		*Bonnet Insulator (WCP)	Serviceable	155.00 F	*- F
4	10		*Bonnet Insulator Clip (WCP)	Not Necessary	50.00 F	*- F
5	1		*Bonnet Release Latch (WCP)	Distorted	65.00 F	*65.00 F
6	1		*Bonnet Lock (WCP)	Bent	95.00 F	*95.00 F
7	2		*Headlamp (WCP)	Cracked	1,810.00 F	*1,810.00 F
8	2		*Headlamp Retainer (WCP)	Cracked	136.00 F	*136.00 F
9	2		*Headlamp Washer Cover (WCP)	Serviceable	56.00 F	*- F
10	2		*Headlamp Washer Nozzle (WCP)	Serviceable	210.00 F	*- F
11	1		*Headlamp Washer Hose (WCP)	Serviceable	140.00 F	*- F
12	1		*Radiator Grille (WCP)	Cracked	375.00 F	*375.00 F
13	1		*Front Bumper (WCP)	Buckled / Cracked	1,025.00 F	*1,025.00 F
14	10		*Front Bumper Clip (WCP)	Necessary	50.00 F	*50.00 F
15	2		*Front Bumper Side Retainer (WCP)	Distorted	92.00 F	*92.00 F
16	1		*Front Bumper Sponge (WCP)	Cracked	72.00 F	*72.00 F
17	1		*Front Bumper Reinforcement (WCP)	Bent	485.00 F	*485.00 F
18	1		*Front Bumper Reinforcement Top Cover (WCP)	Cracked	55.00 F	*55.00 F
19	2		*Fog Lamp (WCP)	Serviceable	240.00 F	*- F
20	2		*Fog Lamp Cover (WCP)	Serviceable	130.00 F	*- F
21	1		*Fog Lamp Cover (NPA)	Serviceable	-	*- F
22	1		*Front Number Plate	Cracked	45.00 FS	*45.00 FS
23	1		*Front Support Panel (WCP)	Bent	520.00 F	*520.00 F
24	1		*Front Support Panel Top Garnish (WCP)	Cracked	75.00 F	*75.00 F
25	1		*Front Fender (WCP)	N/S Buckled	910.00 F	*455.00 F
26	1		*Front Fender Emblem (WCP)	N/S Necessary	116.00 F	*58.00 F

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
27	2		*Front Fender Shield (WCP)	Serviceable	230.00 F	*- F
28	16		*Front Fender Shield Clip (WCP)	Not Necessary	80.00 F	*- F
29	1		*Air Con Condenser (WCP)	Bent	540.00 F	*540.00 F
30	1		*Air Con Fan Cowling (WCP)	Cracked	175.00 F	*175.00 F
31	1		*Air Con Fan Motor Assy (WCP)	Serviceable	325.00 F	*- F
32	1		*Air Con Suction Hose (NPA)	Serviceable	-	*- F
33	1		*Air Con Discharge Hose (NPA)	Serviceable	-	*- F
34	1		*Air Con Liquid Pipe (NPA)	Serviceable	-	*- F
35	1		*Radiator (WCP)	Bent	498.00 F	*498.00 F
36	1		*Radiator Fan Motor Assy (WCP)	Serviceable	363.00 F	*- F
37	1		*Radiator Hose Top (WCP)	Serviceable	92.00 F	*- F
38	1		*Radiator Hose Bottom (WCP)	Serviceable	85.00 F	*- F
39	1		*Air Duct (WCP)	Cracked	80.00 F	*80.00 F
40	2		*Air Guide (WCP)	Cracked	70.00 F	*70.00 F
41	1		*Air Filter Housing (WCP)	Cracked	195.00 F	*195.00 F
42	1		*Engine Oil Pressure Switch (WCP)	Dented	40.00 F	*40.00 F

F=Franchise part. S=SpcNett.

Sub Total (S\$)	10,514.00	7,845.00
+ Margin on L,N Items 15.00/15.00% (S\$)	1,570.35	1,170.00
Total Parts (S\$)	12,084.35	9,015.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	To focus headlamp	New	50.00	20.00
2	To remove/refix air con condenser, pipe, etc, to vacuum and top up air con gas	New	120.00	100.00
3	To remove/refix trims, etc to facilitate repairs	New	280.00	0.00
4	To straighten LH/RH front chassis, LH/RH front door, cut/reweld front support panel and replacement of parts	New	900.00	650.00
5	To spray paint on bonnet, front bumper, front bumper reinforcement, LH/RH front fender, LH/RH front door	New	1,480.00	800.00
Gross Labour Cost (S\$)			2,830.00	1,570.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >