

(1/1/2010)

INSR CASE OWNER

Pauline

CC 7 / AIG1701

5894,

R1/1/2010

IKK

IKK

IKK

R/K/M

DOI:

19/8/19

Date / Time:

15/8/19

Registered in Member:

16/8/19

Pre-assign / CCU / FTE



Insured Vehicle No:

STE 6658T

Name of Insured

DINA DIAN WEI

Insured Tel No:

HP: 9777 117

Excess Sec II :SS

D.O.A: 12/8/17

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No:

46247509XK4

Policy No:

40000 9224

Make / Model:

LIBREN

Place of Accident:

TAMPINES AVE 9 2 JML

If NO, Driver Name / Age:

Driver Tel No:

(V/L YES / NO)

OI GIA REPORT YES / NO

TP GIA REPORT YES / NO

Insured Liability:

Final ? Yes / No



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

SMRT



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date / Time

15/8/19  
7:45

DATE / PIC

STAGE

Non-Reporting 1st (1st)

Non-Reporting 1st (2nd)

Non-Reporting 1st (Final)

Notification 1st (if non-pickup)

Call Off

After call 1st to OI

Documentation Check Eff: Handler

Notification 1st (if non-pickup)

After call 1st to OI

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Report Photos:

Others:

By

24/8/19

consent

24/8/19

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PRELIMINARY ADVICE Date/Time:

Sent By:

Confirm with:

Confirm by:

Email ☐ Call ☐

FINALIZATION

Date/Time:

SS

days) Reduction:

%

Repair Cost:

SS 1225.00

Confirm with Tan Lee Gek

Email ☒ Call ☐

Final Liability:

% 50

(Approved / Assessed) BOLA S/N No: NIL

If NO or B 28, Ask Lia:

Repair Cost: \$2450

SS 1225.00

OK ACCEPTED 50% SETTLEMENT FROM TP

Loss of Rental (LOR): \$369.15

SS 184.58

5 days \$23.83

Loss of Use (LOU):

SS -

15 x days)

Loss of Income (LOI): \$250

SS 125.00

(5 50 x 5 days)

LOR only ☐ LOU only ☐

LOR + LOU ☐

(Tick only one)

GIA/LTA Search:

SS 5.00

Medical:

SS -

Disbursement:

SS -

Legal Cost:

SS -

(e.g. Tow / Independent)

1) Claims status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

53201

Total:

SS 1539.58

Global Sum SS:

Email ☐ Call ☐

FINAL PAYMENT

Date/Time:

Confirm with:

Payee 1:

SS 1539.58

Name 1: SMRT Taxi Pte Ltd

Payee 2 (Strike if N.A.):

SS

Name 2:

Payee 3 (Strike if N.A.):

SS

Name 3:

24/8/19



## SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg No : SHB5918P  
 Ref. No : TAX/08/17/2079  
 Reg Date : 05/06/2013  
 Vehicle Type : TAXI  
 Make : CHEVROLET EPICA 2.0 VCDI  
 Model : EPICA-2.0  
 Name of Driver : VINCENT LIM CHENG CHUAN  
 Type of Accident : SIDE SWIPE  
 Date / Time of Accident : 13/08/2017 10:30:00 AM  
 Accident Reported Date / Time : 14/08/2017 12:00:00 AM  
 Surveyor is Required? : Yes  
 Survey by :  
 Vehicle is Towed Back? : No  
 Towed Back Date/Time :  
 Replacement Vehicle issued? : No  
 Accident Repair Job Card No : 000024091473  
 Special Instruction to ARC, if any :  
 SJE6658T / Akh / Reby after repair  
 Prepared Date : 14/08/2017 10:56:51 AM



LKK Auto Consultants hereby notify the Repairer of the following:

- To reserves before/after any parking
- To display damaged parts during repairs
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modifications is allowed
- Supplementary items must be requested and is subject to final approval from LKK.com

Acknowledged by Repairer:

Signature:

Date:

**Section B - To be Completed by Service Advisor, Accident Repair Centre**

Chassis No : KL1LA69RJBB134578

Mileage : 0

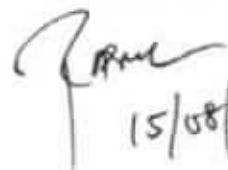
Work Shop :

Repair Completed Date / Time :

**Summary of Repair Estimates**

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	507.00	0.00
Total Spray Painting Charges	756.00	0.00
Total Material Charges	2,672.90	2,672.90
Other Charges	460.00	0.00
<b>TOTAL</b>	<b>4,395.90</b>	<b>0.00</b>
<b>Lum Sum Total</b>	<b>4,400.00</b>	<b>0.00</b>
No. of Repair Days	4.00	0.00
Prepared / Adjusted By		
Arc / Surveyor Sing Off Date	14/08/2017 04:06:24 PM	01/01/1900 12:00:00 AM



  
15/08/17 @ 1420

Prepared / Adjusted Date

Remarks

Prepared Date : 14/08/2017 04:06:24 PM

**Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair**

Quotation No :

Invoice No :

Quotation Date :

Invoice Date :

Invoice Amount :

Prepared Date :

# Section D - Details of Repair Estimates

## Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR RH FRONT PORTION	507.00	0.00 400
<b>Total Labour</b>	<b>507.00</b>	<b>0.00</b>

## Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY FRONT FENDER RH	378.00	0.00 200
TO REPSRAY FRONT BUMPER	378.00	0.00 200
<b>Total Spray Painting &amp; Panel Beating</b>	<b>756.00</b>	<b>0.00</b>

## Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00 30
TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	0.00 40
TO DO WHEEL ALIGNMENT / TYRE BALANCING	120.00	0.00 60
TO REPLACE SUNDRY PARTS	100.00	0.00 20
TO WASH AND VACUUM	60.00	0.00 40
<b>Total Other Costs</b>	<b>460.00</b>	<b>0.00</b>

# Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
96636328	RIGHT	6504581	PANEL FRT FENDER RH	1	606.00	10.00	545.40	Replace	Replace <i>Buc</i>	No
96633940	RIGHT	6504585	LINER FENDER FRT RH ( PROTECTOR )	1	124.00	10.00	111.60	Replace	Replace <i>?</i>	No
	COMMO N	6503708	TYRE	1	126.74	0.00	126.74	Replace	Replace <i>X</i>	No
	COMMO N	6504665	TYRE RIM	1	328.99	0.00	328.99	Replace	Replace <i>Repair</i>	No
93744489	FRONT	6504592	BUMPER FRT ASSY	1	1,238.00	10.00	1,114.20	Replace	Replace <i>RE</i>	No
TOTAL MATERIALS							2,226.93	2,226.93		
TOTAL MATERIALS(Discounted)							2,672.90	2,672.90		

## Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

## Shu Pei (LKKAUTO)

---

**From:** Olivia Lau (LKKAUTO)  
**Sent:** Thursday, 18 July 2019 2:41 PM  
**To:** Admin A; Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)  
**Cc:** CS A Team  
**Subject:** [AIG]: FINAL / LAST ATTEMPT Re: Accident on 13/8/2017 involving SHB 5918P & SJE 6658T (AIG's insured) Our Ref: TAX/08/17/2079/lg // LKK Ref: CC3/AIG17015894/R1yb3q2  
**Attachments:** proof of settlement.pdf

LKK Ref: CC3/AIG17015894/R1yb3q2

*Without Prejudice*

Thank you for your email, Lee Gek. We will check back with our Principal on this.

Admin Team – please

Best Regards,

Olivia Lau | Admin Manager

LKK Auto Consultants

phone: 6256-3561 | email: [olivialau@lkkauto.com](mailto:olivialau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Make  
good  
use of  
Today

**From:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) [mailto:LeeGek@smrt.com.sg]  
**Sent:** Thursday, 18 July, 2019 10:36 AM  
**To:** CS A Team <cs-a@lkkauto.com>; admin <admin@lks-auto.com>  
**Subject:** FINAL / LAST ATTEMPT Re: Accident on 13/8/2017 involving SHB 5918P & SJE 6658T (AIG's insured) Our Ref: TAX/08/17/2079/lg

**URGENT**  
**LAST ATTEMPT**

Dear All,

Please note that your insured has commenced action and we have settled his claim at 50%. We attach the proof of settlement for your perusal.

Breakdown of settlement as follows:-

Damages	\$2832.00
Costs (writ issued)	\$1400.00
Disbursements	\$948.95

Total

\$5180.95

Please review the matter and let us know by **26<sup>th</sup> July 2019** if your principal is prepared to consider settling our claim on a reciprocal basis otherwise we will pursue our claim accordingly. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd





## Jia Le (LKK Auto)

---

**From:** Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>  
**Sent:** Monday, 5 August 2019 11:26 AM  
**To:** Jia Le (LKK Auto)  
**Subject:** Your ref: 4629275097SG-003 Accident on 13/8/2017 involving SHB 5918P & SJE 6658T (AIG's insured)

Dear Jia Le,

We have re-opened the matter, please proceed with settlement at 50%.

Prior to that, please engage insured as a matter of courtesy & inform him that we do not have a strong basis to maintain rejection when he has accepted 50% of his counterclaim against TP.

Kind Regards,  
Saliha

Saliha Syed Yusoff  
AIG  
Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16, Singapore 079120  
Tel +(65) 6419 1917 |  
[www.aig.sg](http://www.aig.sg)

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**From:** Tan, Bennie-WZ  
**Sent:** Sunday, August 4, 2019 11:17 PM  
**To:** Jia Le (LKK Auto) <JiaLe@lkkauto.com>  
**Cc:** Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>  
**Subject:** RE: Your ref: 4629275097SG-003 Accident on 13/8/2017 involving SHB 5918P & SJE 6658T (AIG's Insured)

Hi Jia Le

Apologies on the late response.

Matter been reassigned to Saliha.

By copy Saliha: FYNA on Jia Le's email below.

Thank you.

Best Regards

**Bennie Tan**  
**AIG**  
Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120  
Tel +(65) 6419 1718

[Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com) | [www.aig.sg](http://www.aig.sg)

---

**From:** Jia Le (LKK Auto) [<mailto:JiaLe@lkkauto.com>]  
**Sent:** Wednesday, July 24, 2019 4:21 PM  
**To:** Tan, Bennie-WZ  
**Subject:** [EXTERNAL] Your ref: 4629275097SG Accident on 13/8/2017 involving SHB 5918P & SJE 6658T (AIG's insured)

This message is from an external sender; be cautious with links and attachments.

Dear Bennie,

Kindly assist forward the case to respective handler as third party would like to settle the claim at 50%.

Thank you

Best Regards,

**Carlor Chan** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) [<mailto:LeeGek@smrt.com.sg>]  
**Sent:** Thursday, 18 July 2019 10:36 AM  
**To:** CS A Team; admin  
**Subject:** FINAL / LAST ATTEMPT Re: Accident on 13/8/2017 involving SHB 5918P & SJE 6658T (AIG's insured) Our Ref: TAX/08/17/2079/lg

**URGENT**  
**LAST ATTEMPT**

Dear All,

Please note that your insured has commenced action and we have settled his claim at 50%. We attach the proof of settlement for your perusal.

Breakdown of settlement as follows:-

Damages	\$2832.00
Costs (writ issued)	\$1400.00

Disbursements	\$948.95
Total	<u>\$5180.95</u>

Please review the matter and let us know by **26<sup>th</sup> July 2019** if your principal is prepared to consider settling our claim on a reciprocal basis otherwise we will pursue our claim accordingly. Thanks.

Regards  
Tan Lee Gek (DID: 6866 2647)  
Claims Department  
SMRT Automotive Services Pte Ltd



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**Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)**

---

**Subject:** FW: ACCIDENT INVOLVING SHB 5918P & SJE 6658T (AIG INSURED) ON 13/08/2017  
(Our Ref: TAX/08/17/2079/lg)  
**Attachments:** 08 17 2079.pdf

**From:** Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)  
**Sent:** 14/11/2017 10:12  
**To:** Jas Khine (LKK Auto)  
**Cc:** CS A Team; Admin A  
**Subject:** RE: ACCIDENT INVOLVING SHB 5918P & SJE 6658T (AIG INSURED) ON 13/08/2017 (Our Ref: TAX/08/17/2079/lg)

Dear Jas,

We quantify our claim as follows:-

Cost of repairs	\$2450.00
Loss of rental	\$ 369.15 (\$73.83 x 5 days)
Loss of income	\$ 300.00 (\$60.00 x 5 days)
LTA search fee	<u>\$ 5.00</u>
	<u>\$3124.15</u>
	=====

We attach the proof of rental, repair bill, laid-up report, GIA report of our taxi and LTA search for your perusal.

Please review the matter as the traffic light is in favour of our driver and let us know if you are prepared to consider settling our claim. Thanks.

Regards  
Tan Lee Gek (DID: 6866 2647)  
Claims Department  
SMRT Automotive Services Pte Ltd



**Jas Khine (LKKAuto)**

---

**From:** Jas Khine (LKKAuto)  
**Sent:** Thursday, 24 August, 2017 2:07 PM  
**To:** 'DQW1980@HOTMAIL.COM'  
**Subject:** ACCIDENT INVOLVING SJE 6658T & SHB 5918P ALONG/AT JUNCTION OF TAMPINES AVE 4 & TAMPINES AVE 7 ON 13/08/2017

OUR REF: CC3/AIG17015894/R1yb3

24 AUGUST 2017

**DING QIAN WEI**

Dear Sir/Madam,

**ACCIDENT INVOLVING SJE 6658T & SHB 5918P ALONG/AT JUNCTION OF TAMPINES AVE 4 & TAMPINES AVE 7 ON 13/08/2017**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 03/09/2017, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

This also refers to our tele-conversation earlier.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Thank you.

Best Regards,

**Jas Khine** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: jaskhine@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**AUTHORIZATION TO ACT**  
**(AIG Asia Pacific - Express Third Party Claim)**

I, SMRT TAXIS PTE LTD (the third party claimant") of BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705 (address), owner of SHB 5918P (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHB 5918P that was damaged pursuant to the accident which occurred on 13/08/2017 (date) along TAMPINES AVE 4 (location) involving vehicle no/s SJE 6658T ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 26 (day) of August (month) 2019 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,225.00 (Repair Cost), S\$309.58 (Loss of Use/Rental), S\$5.00 (Disbursement) for vehicle no. SHB 5918P that was damaged pursuant to the accident which occurred on 13/08/2017 (date) along TAMPINES AVE 4 (location) involving vehicle no/s SJE 6658T. This is pursuant to the inspection conducted on 15/08/2017 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMRT TAXIS PTE LTD ("the third party claimant") of vehicle no. SHB 5918P make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHB 5918P (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 26 (day) of August (month) 2017 (year)



MRB

Signed by appointed surveyor



Signed by "the workshop" (with chop)

\*\*\* This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705



SMRT Automotive Services Pte Ltd  
251 North Bridge Road Singapore 179102  
Tel: 65 63311000 Fax: 65 63340247

### Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV171100032  
Date : 01.11.2017  
Vehicle No. : SHB5918P  
Your Ref No. : TAX/08/17/2079  
Our Ref No. : 24091473  
Terms : 30 Days

Description	Qty	Unit Cost	Add \$	/ (Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 2,450.00
GRAND TOTAL					\$ 2,450.00

Remark :

Make/Model : CHEVROLET EPICA 2.0  
Accident Date : 13.08.2017

S.B. Payment by cheque should be crossed and  
made payable to 'SMRT Automotive Services Pte Ltd'.  
No receipt will be issued unless requested.

Authorized Signature  
for SMRT Automotive Services Pte Ltd





Our Ref : TAX/08/17/2079/LG

Date : 24/08/2017

To : Claims Department

From : SMRT Taxis PTE LTD

ACCIDENT INVOLVING SHB5918P & SJE6658T ON 13/08/2017 ALONG TAMPINES AVE  
4

**CONFIRMATION OF TAXI RENTAL**

This is to confirm the daily taxi rental rate for taxi registration no. SHB5918P is \$73.83/day.

Kindly proceed to recover any rental loss from the third party as a result of this accident.

Thank you.



For Manager  
SMRT Taxis Pte Ltd



Accident Vehicle Laid-Up Report

Registration No. : SHB5918P                      Accident Case No. : TAX/08/17/2079  
Make / Model : CHEVROLET EPICA 2.0                      Ref. No. : 24091473

Date and Time Vehicle off-road for Accident Repair : 14.08.2017 10:00:00

Date and Time Repair Completed : 19.08.2017 10:23:45

Remarks :

Generated by : POHSUAN

Printed on : 19.08.2017

**Enquire Transaction History****TAX/08/17/2079 SHB5918P****Transaction History Details**

Log Date/Time: 15 Aug 2017 / 09:02:27

Asset Type: Vehicle Transaction Amount: \$5.35

Asset ID: SJE6658T

Transaction Type: 18.32 Insurance Enquiry (GIRO Payment) Channel: External Agency

User ID: ESASBAHO - BALQISH BINTE ABDUL HALIL Business Transaction Reference No.: 20170815090227505648

Search Date / Time: 13 Aug 2017 10:30:00

Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)[Back to List](#)Land Transport  Authority

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Last updated on 13 Aug 2017 at 12:41 AM

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

## CLAIM SUBFOLDER TRACKING
















Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	15 Aug 2017 <a href="#">Edit Reg</a>		15 Aug 2017 00:00 <a href="#">Edit Adj Rpt</a>	<b>\$52,450.00</b> <a href="#">Edit Estimates</a>	<b>\$52,450.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured: <b>DING QIANWEI</b> , ID: S80839508, Tel: +6593377257									
Main Claimant: <b>SMRT TAXIS PTE LTD</b> , Co. Reg. No.: 198905369K									
Vehicle Reg. No.: <b>SHB5918P</b>		Date of Loss: 13/08/2017 10:00 - :59 [50 Months and 8 Days From LTA Reg Date (Man Yr)]							
Claim Type: <b>TP / 4629275097SG</b>		Policy/Cover Note No.: 1700009324							
Vehicle Reg. No. (Insured): <b>SJE6658T</b>		Policy No. (Claimant): D-17087562MFSH							
		Excess:							
Repairer: <b>SMRT Automotive Services Pte Ltd (Woodlands)</b> 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628									
Handling Insurer: <b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Syed-Yusoff, Saliha</b> ] Saliha.Syed-Yusoff@aig.com									
Claimant's Insurer: <b>MS First Capital Insurance Ltd (HQ)</b> - Tel: 62222311									
Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MOHD RASUL</b> ] ... [Final Rpt due 07/08/2019]									
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
• AIG_SG_EXPRESS (05/08/2019): Report Send Back Alerts - SHB5918P (TP)									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

**\*SHB5918P (4629275097SG)**  
**[SJE6658T]**

SMRT Automotive Services Pte Ltd

<https://singapore.merimen.com/claims/index.cfm?fusebox=MTRdoc&fuseaction=dsp> docvi... 5/9/2019

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
31	07/09/17 11:43	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
32	07/09/17 11:43	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
33	07/09/17 11:43	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	16/08/17 18:57	TP ESTIMATE- MARKED	 Load PDF	
2	16/08/17 18:57	TP GIA REPORT	 Load PDF	
3	05/09/17 18:27	EMAIL APPROVAL FROM PAULINE	 Load PDF	
4	05/09/17 18:31	EMAIL CORRESPONDENCE WITH SMRT	 Load PDF	
5	05/09/19 16:56	WORKSHOP INVOICE	 Load PDF	
6	05/09/19 16:56	AUTHORISATION TO ACT FORM	 Load PDF	
7	05/09/19 16:56	Release Voucher	 Load PDF	
8	05/09/19 16:56	RENTAL RECEIPT	 Load PDF	
9	05/09/19 16:56	RENTAL MILEAGE	 Load PDF	
10	05/09/19 16:56	LTA SEARCH	 Load PDF	
11	05/09/19 16:56	LOD	 Load PDF	
12	05/09/19 16:58	LETTER TO OI	 Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; width: 100%;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SJE6658T (Insd veh)	Model:	CHEVROLET EPICA 2.0 (A)
	SHB5918P (TP veh)		
Date of Accident:	13/08/2017		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	: \$	4,146.73	
Final Repair Cost	: \$	1,225.00	
Loss of Use	: \$	125.00	5.00 days at \$50.00 per day
Rental (if any)	: \$	184.58	5 days
LTA / GIA Search Fee	: \$	5.00	
Others:	: \$	0.00	
	: \$		
Final Settlement Sum	: \$	1,539.58	

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability \_\_\_\_50\_\_\_\_(%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: \_\_\_\_

BOLA Liability: \_\_\_\_%(%) Assessed Liability (\*): \_\_\_\_%(%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	SMRT Taxis Pte Ltd	: \$	1,539.58
2)		: \$	
3)		: \$	
4)		: \$	

JOANNE LEE KHANG MIN

05 Sep  
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG17015894/R1DB3Q2-1

Date: 05/09/2019

## REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1700009324  
**Claimant Vehicle No :** SHB5918P **Insured Vehicle No :** SJE6658T  
 Date of Loss: 13/08/2017 Nature of Claim: TP Claim No: 4629275097SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: **SHB5918P**  
 Make & Model: CHEVROLET EPICA, 2.0 (A) Engine No: Z20S1463237K  
 Reg. Date: 05/06/2013 (Man. Year: 2012) Chassis No: KL1LA69RJBB134678  
 Colour: Maroon Odometer: 498630 km  
 Engine Capacity: 1991 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): **Market Value/New Car Price**

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 205/65 R15 Rear Tyre Size: 205/65 R15  
 Front Left Side: Falken 5 mm Rear Left Side: Falken 5 mm  
 Front Right Side: Falken 5 mm Rear Right Side: Falken 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,423.73	1,659.60	764.13	31.53
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,723.00	990.00	733.00	42.54
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>4,146.73</b>	<b>2,649.60</b>	<b>1,497.13</b>	<b>36.10</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>2,450.00</b>		
<b>Nett Amount (S\$)</b>	<b>4,146.73</b>	<b>2,450.00</b>	<b>1,696.73</b>	<b>40.92</b>
<b>+ Loss of Use (5.0 x S\$50.00/day) (S\$)</b>		250.00		
<b>+ Car Rental (5.0 x S\$73.83/day) (S\$)</b>		369.15		
		<b>(S\$) 3,069.15</b>		
<b>Liable Amount (50.00%) (S\$)</b>		<b>1,534.58</b>		
<b>+ Doc/Search Fee (S\$)</b>		5.00		
<b>Nett Liability (S\$)</b>		<b>1,539.58</b>		

## INSPECTION

Date of Assignment: 15/08/2017  
 Date Inspected: 15/08/2017 Inspected At: SMRT Automotive Services Pte Ltd (Woodlands)



60 Woodlands Industrial Park E4  
Singapore 757705

Estimated Period of Repair: 4.0 days

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**Adjuster:** MOHD RASUL

**Manager:** CHAN JIA LE

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*PANEL FRT FENDER RH (DISC 10%)	Buckled	606.00 F	*545.40 F
2	1		*BUMPER FRT ASSY (DISC 10%)	Deformed	1,238.00 F	*1,114.20 F
3	1		*TYRE	Not Necessary	126.74 F	*- F
4	1		*TYRE RIM	Repair	328.99 F	*- F
5	1		*LINER FRT FRT RH (PROTECTOR)	*Check	124.00 F	*- F
F=Franchise part.						
Total Parts (S\$)					2,423.73	1,659.60

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING & BODY WORK	New	507.00	400.00
2	SPRAY PAINT	New	756.00	400.00
3	TO CHECK WIRING AND SYSTEM FUNCTION	New	80.00	30.00
4	TO APPLY RUST-PROOFING ON AFFECTED AREA	New	100.00	40.00
5	TO DO WHEEL ALIGNMENT /TYRE BALANCING	New	120.00	60.00
6	TO REPLACE SUNDRY PARTS	New	100.00	20.00
7	TO WASH AND VACUUM	New	60.00	40.00
Gross Labour Cost (\$\$)			1,723.00	990.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >