

## Jia Le (LKK Auto)

**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Tuesday, 26 November 2019 2:22 PM  
**To:** Jia Le (LKK Auto)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: PRE-REPAIR SURVEY OF FBC3809A [External Confidential]

### Lonpac External - Confidential

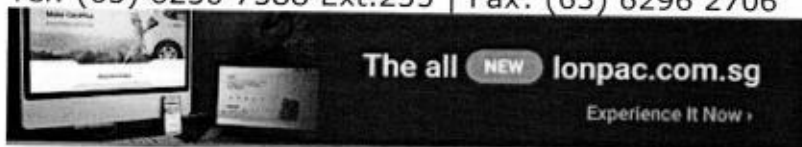
Dear Jia Le,

Kindly proceed as proposed.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*Lonpac External - Confidential data is for use by authorised external parties only.*

**From:** Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]  
**Sent:** Friday, 22 November 2019 5:15 pm  
**To:** GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: PRE-REPAIR SURVEY OF FBC3809A [External Confidential]

Lonpac Ref: **19/19/19/VC05/022005**

LKK Ref: CC4/LPC19012837/Udb3s2

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 23/07/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a head-to-rear collision. Liability is not in our driver's favour.

Summary to offer to third party repairer, "EROFIA MOTOR TRADING PTE LTD" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair	\$ 5,731.40	\$ 1,600.00
2. Loss of Use (7days x \$20.00)	\$ 140.00	\$ 120.00 (6days x \$20.00)
<b>Total</b>	<b>\$ 5,871.40</b>	<b>\$ 1,720.00</b>

\*\*05days recommendation for repair + 1PRS = 6days.

Relevant supporting claim documents are attached herewith for your perusal and reference.

**The above is for your approval.**

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

**Sent:** Wednesday, 24 July 2019 8:49 AM

**To:** Shu Pei (LKKAuto)

**Cc:** MT\_Claim\_SG; Jia Le (LKK Auto)

**Subject:** RE: PRE-REPAIR SURVEY OF FBC3809A [External Confidential]

## **Lonpac External - Confidential**

Dear Shu Pei,

Attached copy of insured's report for your attention.

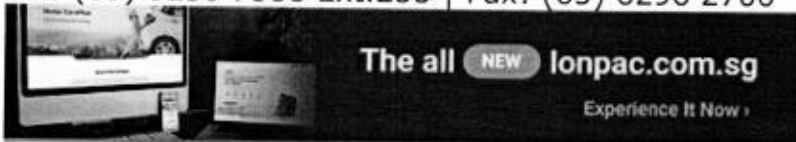
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

**Sent:** Tuesday, 23 July, 2019 6:29 PM

**To:** GERALD POH WEE BIN

**Cc:** MT\_Claim\_SG; Admin A; Jia Le (LKK Auto)

**Subject:** RE: PRE-REPAIR SURVEY OF FBC3809A [External Confidential]

## **WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle FBC 3809A at M/s Erofia Motor Trading Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair

- Preliminary advice

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

Thank you.

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Monday, 22 July 2019 10:08 AM

**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: PRE-REPAIR SURVEY OF FBC3809A [External Confidential]

Dear Gerald,

Thank you for the assignment.

Best Regards

**Celine Fong**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

**Sent:** Monday, 22 July 2019 8:58 AM

**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; [Accident@kscgp.com](mailto:Accident@kscgp.com)

**Subject:** FW: PRE-REPAIR SURVEY OF FBC3809A [External Confidential]

**Lonpac External - Confidential**

Our Ref : 19/19/19/VC05/022005

Dear Nivitha,

Kindly proceed as arranged.

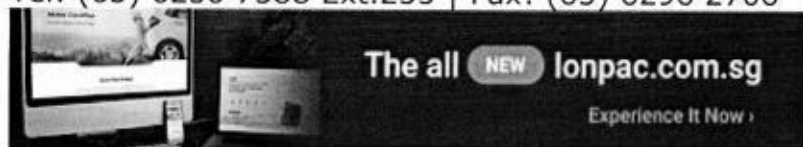
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** Erofia Motor - LeeLee Tan [<mailto:erofia@singnet.com.sg>]  
**Sent:** Friday, 19 July, 2019 7:05 PM  
**To:** GERALD POH WEE BIN  
**Subject:** RE: PRE-REPAIR SURVEY OF FBC3809A [External General]

Dear Gerald

Kindly arrange Marcus Chua

Thank you

Regards  
LeeLee Tan  
Erofia Motor Trading Pte Ltd  
Tel: 67527740  
Fax: 67528669

**From:** GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]  
**Sent:** 19 July, 2019 2:08 PM  
**To:** [erofia@singnet.com.sg](mailto:erofia@singnet.com.sg)  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** PRE-REPAIR SURVEY OF FBC3809A [External General]

**Lonpac External - General**  
WITHOUT PREJUDICE

Our Ref : 18/19/19/VC05/022005

Dear Sirs,

Your fax of 19 July 2019 refers.

We append the list our motor surveyors below:-

1	Sharan Bin Sharif
2	Jackson Quek
3	Paul Thanapal
4	Aw Po Huat (Andrew)
5	Ng Chun Wei (Adam)
6	Mohd Taufik
7	Nicholas Tey
8	Marcus Chua
9	Kenneth Kong
10	Steve Chen

Please let us hear from you.

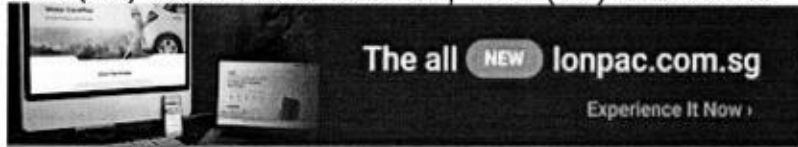
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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This email has been checked for viruses by AVG antivirus software.

[www.avg.com](http://www.avg.com)

# Erofia Motor Trading Pte Ltd

1 Kaki Bukit Avenue 6 #02-62  
AutoBay @ Kaki Bukit  
Singapore 417883  
Tel: 67527740 Fax: 67528669  
E-Mail: [erofia2@gmail.com](mailto:erofia2@gmail.com)  
Co Registration No: 201202259N

Our Ref: EMT1514/19/lt/FBC3809A

WITHOUT PREJUDICE

Your reference:

BY HAND TO LKK

26 July 2019

Lonpac Insurance Ltd  
300 Beach Road #17-04/07  
The Concourse  
Singapore 199555

Attn: Officer-In-Charge (Motor Claims Department)

Dear Sir

Re: **ACCIDENT INVOLVING YP1319U AND FBC3809A ON 01 JULY 2019**

We are instructed by our client Fong Kim Yew to claim damages against your insured YP1319U in connection with a road traffic accident on 01 July 2019 at about 06.45hrs along Woodlands Avenue 2 with our client's motorcycle registration number FBC3809A

As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows:

1.	Cost of Repair as per surveyor's recommendation	S\$ 1,600.00
2.	Loss of Use (7 days X S\$20.00/day) repair days & PRI	S\$ 140.00
	<b>Total to Claim</b>	<b>S\$ 1,740.00</b>

Attached is final repair bill for your early process of our claim

Thank you

Yours faithfully  
Erofia Motor Trading Pte Ltd

Teo Hwa Heng



# Erofia Motor Trading Pte Ltd

1 Kaki Bukit Avenue 6 #02-62

AutoBay @ Kaki Bukit

Singapore 417883

Tel: 67527740 Fax: 67528669

Co Registration No: 201202259N

## AUTHORISATION TO ACT

I/We, Fong Kim Yew ("the third party claimant") of  
BK 502A Yishun Street 51 #13-408 S761502 (address), owner of  
FBC 3809A (vehicle no.) hereby authorize Erofia Motor Trading Pte Ltd ("the  
workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of  
use ("claim") for my vehicle no. FBC 3809A That was damaged pursuant to the  
accident which occurred on 01/07/2019 (date)  
Along Woodlands Avenue 2 (location) involving vehicle no/s  
YP1319U ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they  
deemed fit and the workshop is further authorized to receive payment further to settlement of my  
claim with payment cheque/s being made in favour of the workshop - EROFIA MOTOR  
TRADING PTE LTD

I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the  
other vehicle/s is concerned.

Dated this 02 (day) of 07 (month) 2019 (year)

  
Signed by "the third party claimant"  
(With company stamp if applicable)

  
  
Signed by "the workshop"  
(With company stamp)

Provide always that this discharge of my  
claim for damages relating to the damage to  
my vehicle shall not prejudice or affect or  
preclude me from making a further claim for  
general and special damages for my personal  
injuries sustained in the same accident.



# LONPAC INSURANCE BHD

CLAIM NO : 19/19/19/VC05/022005  
DATE : 26 NOVEMBER 2019

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## DISCHARGE VOUCHER

I/We, FONG KIM YEW confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of YP 1319U the sum of Singapore Dollar One Thousand Seven Hundred Twenty Only (\$1,720.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving FBC 3809A and YP 1319U on 01 July 2019 along WOODLANDS AVENUE 2.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ GOH SIN GUAN HUAT PTE LTD AND/OR SEVUGAN PALPANDI) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to EROFIA MOTOR TRADING PTE LTD.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

30-11-19

Signature of vehicle owner/Date

Fong Kim Yew 30-11-19

Name of vehicle owner /Date

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident.



# **EROFIA MOTOR TRADING PTE LTD** (201202259N)

1 Kaki Bukit Ave 6 #02-62  
Singapore 417883  
Tel: 67527740 Fax: 67528669  
H/P: 90696165 (Mr Teo)

## **INVOICE**

Number	Date	Page
FBC3809A	26-Jul-19	1

YOUR REF:  
VEHICLE NO: FBC3809A  
MAKE/MODEL: YAMAHA T135  
NAME: LONPAC INSURANCE BHD  
ADDRESS: 300 BEACH ROAD #17-04/07  
THE CONCOURSE  
SINGAPORE 199555

### **ACCIDENT INVOLVING YP1319U AND FBC3809A ON 01 JULY 2019**

FINAL REPAIR AS PER SURVEYOR'S RECOMMENDATION	S\$	1,600.00
LOSS OF USE (7 DAYS X S\$20.00/DAY)REPAIR DAYS & PRI	S\$	140.00
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SUB-TOTAL: S\$ 1,740.00

SINGAPORE DOLLARS: ONE THOUSAND SEVEN HUNDREDAND FORTY ONLY

TOTAL : S\$ 1,740.00

EROFIA MOTOR TRADING PTE LTD

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