

INS CASE OWNED

CC 3 / A16 190 12800 1K ka3

LKK:

IDAC:

Surveyor:

Kenneth

DOI:

ASSIGNMENT

19/6/19

Date / Time:

19/6/19

Registered in Merimen:

19/7/19

Pre-assign / CCU / FTE:



Insured Vehicle No.:

SLD 8485 T

Claim No.:

Name of Insured:

Giovanni Seow Mei

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A.:

16/6/19

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability: %

Final ? Yes / No

SHB 97967



INSRS:

WSP: Trans-cab

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

SHB 97967; CC3 / AXA / 4006722 / KRA 3310-0-A;  
SLD 8485 T - X

STAGE

DATE / PIC

27/7/19  
31/7/19OIR Sent: sent first letter.  
OI GIA Report in.

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI: / e-mail only 27/7/19

28/10/19  
Khondha

File pass to Wei Kuen to close.

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

PRELIMINARY ADVICE Date/Time:

Sent By:

Post-Repair Photos:

Others:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: 45 SS 2,250 ( 2 days) Reduction: 95 %

Email ☐ Call ☐

FINAL SETTLEMENT Date/Time: 7/11/19 Confirm with Ngwai Yin

Email ☒ Call ☐

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No. 15

If NO or B 28, Ass. Lia:

Repair Cost: (44451) SS 2,407.50

(01 CHARGE LANE)

Loss of Rental (LOR): SS 324.52 ( 4 days) X \$81.13

Loss of Use (LOU): SS - x - days

Loss of Income (LOI): SS 200 (\$ 50 x 4 days)

LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search SS 7.49

Medical: SS -

Disbursement: SS - (e.g. Tow/ Independent)

Legal Cost SS -

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee: \$320

Total: SS 2,939.51 Global Sum SS: 2,939.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1: SS 2,939.00

Name 1: TRANS-CAB SERVICES PTB LTD

Payee 2: (Strike if N.A.) SS -

Name 2:

Payee 3: (Strike if N.A.) SS -

Name 3:

COPY SENT  
24/11/19

ASS. REC. BY:

REF:

A/GI

Kenneth

## ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

02 days

Res.: Yes or No

Lum Sum:

20 %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

S14B 97864

Yr Regn:

07, 13

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Renault Latitude

c.c

1995

Colour

M-White / Red

A/C:

Insured / Std / NI / NA

Sp. Reading

672483

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

VI-1ABL15AUC 273399

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

215/60R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
TOYO / YOKO or

Front

Rear

R/Bal.

7

mm

R/Bal.

8

mm

L/Bal.

7

mm

L/Bal.

8

mm

D.O.A.

16/6/19

D.O.I.

19/6/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

O/S Fr

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

1 File pass to

1/1 Day @ 22501

(Red \$ 43,136.42 / 95%)

2 days + 2 PRS = 4 days.

Date/Time, File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

S - R.S. SI

Parking

Others

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech Invs (\$

☐

: Weekend (\$

Report Format :

Lump Sum / I.B.I: (\$

TOTAL

**Trans-cab Auto Services Pte Ltd**

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

**SHB 9796Y***Not Authorized  
L/Sing & 22501***AAD1906-170**

19 JUN 2013

Vehicle No.:

Chassis No.:

Vehicle Make:

Vehicle Model:

Date of Accident :

Third Party Insurer :

Date of Registration:

**SHB 9796Y**

VF1ABL15AUC273399

RENAULT

LATITUDE

16.6.19

**AIG**

31/7/2013

<b>PART</b>		<b>LIST</b>	
1	BUMPER COVER FRT	\$	1,259.42
1	BUMPER SPOILER FRT	\$	181.75
1	BUMPER ABSORBER FRT	\$	394.68
1	BUMPER RETAINER FRT RH	\$	151.41
1	BUMPER SUPPORT FRT	\$	123.88
1	BUMPER UNDERTRAY FRT	\$	472.83
1	BUMPER GRILLE LOWER FRT	\$	266.80
1	BUMPER FOG LAMP GRILLE RH	\$	207.21
1	BUMPER BEAM FRT	\$	914.08
1	HEADLAMP RH	\$	1,184.43
1	HEADLAMP PANEL FRT RH	\$	152.15
1	FENDER PANEL FRT RH	\$	783.83
1	WHEELARCH FRT RH	\$	278.84
1	FENDER BRACKET LOWER RH	\$	15.79
1	FENDER INSULATOR RH	\$	130.84
1	TOW COVER FRT	\$	28.61
1	FRONT BRACE PANEL	\$	177.22
1	RADIATOR GRILLE	\$	1,707.78
1	RADIATOR GRILLE BADGE 'RENAULT'	\$	225.36
1	RADIATOR GRILLE FRAME	\$	1,353.75
1	FRAME FULL SUPPORT PANEL	\$	615.90
1	FRAME FULL SUPPORT BRACKET	\$	89.79
1	BONNET	\$	1,941.63
1	BONNET INSULATOR	\$	405.73
1	BONNET STRUT LH	\$	88.61
1	BONNET STRUT RH	\$	88.61
1	BONNET HINGE LH	\$	348.31
1	BONNET HINGE RH	\$	348.31
1	BONNET LOCK	\$	305.48

**Trans-cab Auto Services Pte Ltd**

AAD1906-170

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

SHB 9796Y

1	BONNET CABLE	\$	119.19	X
1	BONNET CABLE COVER	\$	161.03	X
1	BONNET SEAL OUTER	\$	92.36	X
1	BONNET SEAL INNER	\$	157.28	X
1	DOOR PANEL FRT RH	\$	2,844.66	X
1	DOOR MIRROR ASSY RH	\$	1,483.40	✓
1	DOOR MIRROR GLASS RH	\$	148.20	X
1	DOOR MIRROR BACK COVER RH	\$	218.46	X
1	ROCKER PANEL INNER GARNISH RH	\$	466.51	X
1	ROCKER PANEL INNER RH	\$	1,024.79	
1	ROCKER PANEL OUTER RH	\$	1,184.99	
1	ROCKER PANEL CENTER RH	\$	990.25	
1	LOWER ARM RH L70Y	\$	685.76	
1	KNUCKLE ARM RH L70Y	\$	846.98	
1	ABSORBER FRT RH L70Y	\$	360.54	
1	DRIVESHAFT RH	\$	1,747.45	
1	STABILIZER BAR FRT	\$	604.65	X
1	WIPER RESERVOIR MOTOR	\$	270.06	
1	WIPER RESERVOIR	\$	348.25	
1	WIPER RESERVOIR NECK	\$	136.11	
1	DOOR HARNESS WIRE RH	\$	2,670.00	

**TOTAL \$ 30,803.94****10% \$ 3,080.39****\$ 27,723.55****Special Nett**

1	FRONT DOOR ADVERTISEMENT STICKER	\$	300.00	X
1	FRONT FENDER ADVERTISEMENT STICKER	\$	300.00	X
1	BUMPER CLIP FRT	\$	66.00	X
1	BUMPER BRACKET CLIP FRT RH	\$	12.00	
1	BUMPER SUPPORT CLIP FRT RH	\$	10.50	
1	BUMPER GRILLE LOWER CLIP	\$	69.00	
1SET	FRAME FULL SUPPORT PANEL CLIP	\$	70.00	
2	FRAME FULL SUPPORT PANEL NUT	\$	20.00	
2	FRAME FULL SUPPORT PANEL STUD	\$	30.00	
1	WHEELARCH CLIP FRT RH	\$	30.50	
1	FRONT RIGHT TYRE	\$	300.00	X
1	FRONT RIGHT TYRE RIM	\$	380.00	

**Trans-cab Auto Services Pte Ltd**

AAD1906-170

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

SHB 9796Y

1SET	Front licence plate with holder	\$	SL	80.00	}	X	
1SET	RADIATOR GRILLE SCREW	\$	SL	16.00			
1SET	RADIATOR GRILLE FRAME CLIP	\$	nn	52.00			
1	WINDSCREEN SEALANT	\$	nn	253.80			
1	FRONT WINDSCREEN MOULDING	\$	nn	120.00			
1	FRONT WINDSCREEN INNER SPONGE SEAL	\$	nn	100.00			
6	BONNET INSULATOR CLIP L70Y	\$	nn	7.30			
2	BONNET STRUT L70Y	\$	nn	88.61			
2	BONNET CABLE CLIP L70Y	\$	nn	6.31			
2	BONNET CABLE COVER SCREW L70Y	\$	nn	10.85			
TOTAL		\$		2,322.88			
TOTAL PARTS		\$		30,046.42			

**LABOUR**

Putty and spray painting of the affected portion.	\$	6,000.00	480
Panel beating, knocking and straightening the necessary portion, remove and renewal of parts, adjust and realign the same	\$	6,000.00	300
To rust-proofing of the affected areas.	\$	170.00	30
To transfer of front windscreen fittings and conduct water seepage test.	\$	nn 170.00	X
To transfer of front fender fittings, attachment and perform water seepage test.	\$	nn 380.00	X
To check steering geometry and computer wheel alignment	\$	nn 220.00	X
To dismantle and refit front end suspension, undercarriage parts, final checking and testing.	\$	nn 380.00	X
To transfer of front bumper fittings, attachment and perform water seepage test.	\$	nn 380.00	X

**Trans-cab Auto Services Pte Ltd****AAD1906-170**

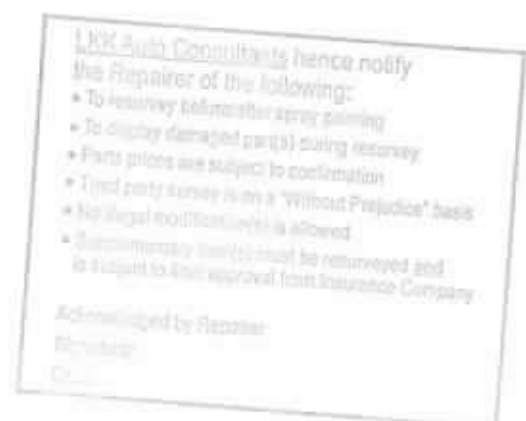
No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

**SHB 9796Y**

To remove and refit interior fittings, trimings, garnish, fittings and other, to enable repair.	\$	<i>nn</i> 380.00	X
To transfer of front door fittings, attachment and perform water seepage test.	\$	<i>nn</i> 380.00	X
To transfer of tire, rim and on wheel balancing.	\$	<i>nn</i> 170.00	X
To transfer of bonnet fittings, attachment and perform water seepage test.	\$	<i>nn</i> 380.00	X
To Check Electrical Lighting Concerned.	\$	<i>nn</i> 170.00	X
Labour charge to mount and dismount vehicle on jig bench, to facilitate repair.	\$	<i>nn</i> 380.00	X
To apply paint protection system (PPS) maintain and enhancement	\$	<i>nn</i> 380.00	X

**TOTAL \$ 15,940.00****Over All Total \$ 45,986.42****LUMP SUM (REPAIR DAY)***20-DAYS*  
*2day*

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type:	Company
Owner ID:	3878K

**Vehicle Details**

Vehicle No.:	SHB9796Y
Vehicle to be Exported:	Yes
Intended Deregistration Date:	18 Jun 2019
Vehicle Make:	RENAULT
Vehicle Model:	LATITUDE 2.0L DCI AUTO D/AB 4DR
Primary Colour:	Red
Manufacturing Year:	2013
Engine No.:	M9R8839C000223
Chassis No.:	VF1ABL15AUC273399
Maximum Power Output:	127.0 kW (170 bhp)
Open Market Value:	\$19,998.00
Original Registration Date:	31 Jul 2013
First Registration Date:	31 Jul 2013
Transfer Count:	0
Actual ARF Paid:	\$12,498.00

**Intended PARF Rebate Details**

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	30 Jul 2021
PARF Rebate Amount:	\$8,748.00

**Intended COE Rebate Details**

COE Expiry Date:	30 Jul 2021
COE Category:	A - Car (1600cc & below)
COE Period(Years):	8
PQP Paid:	\$51,810.00
COE Rebate Amount:	\$13,701.00
<b>Total Rebate Amount:</b>	<b>\$22,449.00</b>

**Message**

Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 18 Jun 2019

OK

View Received Message

This mail is associated with :

\*SHB9796Y (4397933237SG)

[SLD8485T]

TP

TRANS-CAB SERVICES PTE LTD

Jun 16 2019 2:00PM

[GOOI SEOW MEE]

Trans-Cab Services Pte Ltd

Reply

Reply All

Mark as Unread

Print Message

Delete Message

Forward

From

AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on 22/07/2019 10:42 AM.

To

LKK\_HQ

Subject

No OI GIA Report

Hi,

Pls be advice that no OI GIA report received.

Pls find OI details below for your further actions.

OI name : Gooi Seow Mee

Address : 55 Paterson Road

#10-03

Singapore 238550

Mobile No: 83195896

Thank you.

Regards,

Divya

DOCUMENTS SUMMARY

There are no documents.





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG19012800/Kka3

22 July, 2019

Gooi Seow Mee  
55 Paterson Road  
#10-03  
Singapore 238550

Dear Sirs,

**ACCIDENT INVOLVING SLD 8485T AND SHB 9796Y ON 16/06/2019 ALONG /  
AT BUKIT TIMAH ROAD TOWARD FARRER ROAD**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,

Khanchna  
Claims  
Tel : 6841 2360  
Fax: 6741 4108  
Email : [khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)

c.c. *Claims Manager*  
*AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*

## **Khanchna (LKK Auto)**

---

**From:** Ng Wai Yin <waiyin.ng@transcab.com.sg>  
**Sent:** Thursday, 7 November 2019 3:22 PM  
**To:** Khanchna (LKK Auto)  
**Cc:** Admin A; 'claims'  
**Subject:** RE: TCS REF: AAD1906-170--Accident involving SLD8485T (AIG) & SHB9796Y on 16.06.19

### WITHOUT PREJUDICE

Dear Khanchna

Please proceed to send us the DV.

Thank You  
Best Regards,  
*Ng Wai Yin*  
Finance Department  
TEL: 6603 1265 Ext.308

*\*\*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)*

TRANS-CAB SERVICES PTE LTD  
No. 2 Ang Mo Kio Street 63  
Singapore 569111  
Tel: 6287 6666 Fax: 6287 7764

---

**From:** Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]  
**Sent:** Thursday, 7 November, 2019 8:43 AM  
**To:** Ng Wai Yin <waiyin.ng@transcab.com.sg>; claims@transcab.com.sg  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: TCS REF: AAD1906-170--Accident involving SLD8485T (AIG) & SHB9796Y on 16.06.19

**Without Prejudice**  
**(save as to costs)**

Dear Sirs/Mdm,

We refer to the above matter and your e-mail below.

For amicable settlement on a without prejudice basis, we propose settlement on a global sum for **\$2,939.00(all in)**.

Please confirm acceptance.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

## Khanchna (LKK Auto)

---

**From:** Khanchna (LKK Auto)  
**Sent:** Thursday, 7 November 2019 8:43 AM  
**To:** Ng Wai Yin; claims@transcab.com.sg  
**Cc:** Admin A  
**Subject:** RE: TCS REF: AAD1906-170--Accident involving SLD8485T (AIG) & SHB9796Y on 16.06.19

Without Prejudice  
(save as to costs)

Dear Sirs/Mdm,

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For amicable settlement on a without prejudice basis, we propose settlement on a global sum for **\$2,939.00(all in)**.

Please confirm acceptance.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Khanchna** Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Su Li (LKK Auto) <suli@lkkauto.com>  
**Sent:** Friday, 4 October 2019 11:42 AM  
**To:** Ng Wai Yin <waiyin.ng@transcab.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>  
**Subject:** FW: TCS REF: AAD1906-170--Accident involving SLD8485T (AIG) & SHB9796Y on 16.06.19

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Please be informed that this matter is now handled by my colleague, Ms Khanchna.

Hi Khanchna,

## Khanchna (LKK Auto)

---

**From:** Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>  
**Sent:** Monday, 30 September 2019 2:39 PM  
**To:** Khanchna (LKK Auto)  
**Cc:** Admin A  
**Subject:** RE: Mandate Request - AIG REF: TP / 4397933237SG [ACCIDENT INVOLVING SLD8485T & SHB9796Y [AIG] ON 16/06/2019]

Dear Khanchna,

You have my mandate for settlement up to \$3000(all-in).

Kind Regards,  
Saliha

Saliha Syed Yusoff  
AIG  
Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16, Singapore 079120  
Tel: +(65) 6419 1917 |  
[www.aig.sg](http://www.aig.sg)

### IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

---

**From:** Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]  
**Sent:** Monday, September 9, 2019 3:48 PM  
**To:** Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** [EXTERNAL] Mandate Request - AIG REF: TP / 4397933237SG [ACCIDENT INVOLVING SLD8485T & SHB9796Y [AIG] ON 16/06/2019]

This message is from an external sender; be cautious with links and attachments.

# LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To : AIG Asia Pacific Insurance Pte. Ltd.  
 Attn : Syed-Yusoff, Saliha

Your Ref : 4397933237SG  
 Our Ref : CC3/AIG19012800/KKA3  
 Date : 09 Sep 2019

**"WITHOUT PREJUDICE"**

## ACCIDENT INVOLVING SLD8485T & SHB9796Y ON 16/06/2019

Refer to the above accident.

The accident occurred when Insured changed lane and collided with Third party vehicle. We have clarified with the OI on the nature of the accident and he/she is aware that his/her NCD would be affected.

On behalf of AIG Asia Pacific Insurance Pte. Ltd., we have **successfully / not successfully** carried out **TP Express Settlement** between your insured (vehicle no. SLD8485T) and third party claimant (vehicle no. SHB9796Y).

Summary of offer made to workshop Trans-Cab Services Pte Ltd is as follows :

	Claimed	Revised
Cost of Repairs (w/GST)	\$ 49,205.47	\$ 2,407.50
Loss of Rental (5 days x \$81.13)	\$ 405.65	\$ 324.52 (4 days x \$81.13)
Loss of Income (5 days x \$50)	\$ 250.00	\$ 200.00 (4 days x \$50)
LTA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 49,868.61?	2,939.51

Amount of claim at **Liability 100%** \$ 2,939.51

\*\*2 days recommendation for repair + 2 PRS = 4 days

Enclose herewith the relevant supporting documents for your perusal.

For your approval please.

Regards,  
 Khanchna Pothuraj  
 LKK Auto Consultants Pte Ltd

You are returning to a previous page. This page may be outdated.  
Please click 'Refresh' to refresh the page.

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	20 Jul 2019 <a href="#">Edit Rag</a>		19 Jun 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>\$2,250.00</b> <a href="#">Edit Estimates</a>	<b>\$2,250.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	GOOI SEOW MEE, ID: 52733065G								
Main Claimant:	TRANS-CAB SERVICES PTE LTD, Co. Reg. No.: 200303878K								
Vehicle Reg. No.:	SHB9796Y	Date of Loss:	16/06/2019 14:00 - :59 [70 Months and 16 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 4397933237SG	Policy/Cover Note No.:	2100473745 (Comprehensive)						
Vehicle Reg. No. (Insured):	SLD8485T	Policy No. (Claimant):	VPX/P1680520						
		Excess:							
Repairer:	Trans-cab Auto Services Pte Ltd ( ) No 2 Ang Mo Kio Street 63, 569111 Ang Mo Kio - Tel:								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Syed-Yusoff, Saliha] Saliha.Syed-Yusoff@aig.com								
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by HOW MEI KWAN] ... [Final Rpt due 30/07/2019]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>AIG_SG (31/07/2019): Re: Request For OI GIA Report</li> <li>AIG_SG (22/07/2019): No OI GIA Report</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SHB9796Y (4397933237SG)  
[SLD8485T]  
TP  
TRANS-CAB SERVICES PTE LTD  
Jun 16 2019 2:20PM  
[GOOI SEOW MEE]  
Trans-cab Auto Services Pte Ltd

<a href="#">Upload Documents</a>   <a href="#">Upload Photos</a>   <a href="#">Compose New Letter</a>   <a href="#">Upload Video</a>   <a href="#">Upload Audio</a>			<b>View</b> <a href="#">View in Browser</a> <input type="button" value="v"/>	
<b>Letters/Correspondences</b>			1 per page <input type="button" value="v"/> <input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown		Edit
<b>Assessment Reports</b>			1 per page <input type="button" value="v"/> <input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
1	09/09/19 15:45	Adjuster Immediate Advice		Load HTM
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail Print
1	31/07/19 10:27	Accident Statement <small>From: SC - Reg. No: SLD8485T, Claimant: GOOI SEOW MEE</small>		Load HTM
<b>Photos/Images</b>			3 per page <input type="button" value="v"/> <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
1	09/09/19 15:35	General View		Load JPG <input checked="" type="checkbox"/>
2	09/09/19 15:35	General View		Load JPG <input checked="" type="checkbox"/>
3	09/09/19 15:35	General View		Load JPG <input checked="" type="checkbox"/>
4	09/09/19 15:35	General View		Load JPG <input checked="" type="checkbox"/>
5	09/09/19 15:35	General View		Load JPG <input checked="" type="checkbox"/>
6	09/09/19 15:35	General View		Load JPG <input checked="" type="checkbox"/>
7	09/09/19 15:35	General View		Load JPG <input checked="" type="checkbox"/>
8	09/09/19 15:35	General View		Load JPG <input checked="" type="checkbox"/>
9	09/09/19 15:35	General View		Load JPG <input checked="" type="checkbox"/>
10	09/09/19 15:35	General View		Load JPG <input checked="" type="checkbox"/>
11	09/09/19 15:35	General View		Load JPG <input checked="" type="checkbox"/>
12	09/09/19 15:35	General View		Load JPG <input checked="" type="checkbox"/>
13	09/09/19 15:35	General View		Load JPG <input checked="" type="checkbox"/>
14	09/09/19 15:35	General View		Load JPG <input checked="" type="checkbox"/>
15	09/09/19 15:35	General View		Load JPG <input checked="" type="checkbox"/>
<b>Documentation</b>			1 per page <input type="button" value="v"/> <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
1	22/07/19 09:07	TP ESTIMATE		Load PDF
2	22/07/19 09:07	TP GIA REPORT		Load PDF
3	22/08/19 15:24	EMAIL TO OI		Load PDF
4	02/09/19 13:37	OI GIA REPORT		Load PDF
5	09/09/19 15:36	TP LOD, ATA, RENTAL, LTA SEARCH FEE AND DS SUPPORTING DOCS		Load PDF
6	10/12/19 08:41	WORKSHOP INVOICE		Load PDF
7	10/12/19 08:41	AUTHORISATION TO ACT FORM		Load PDF
8	10/12/19 08:41	Release Voucher		Load PDF
9	10/12/19 08:41	RENTAL RECEIPT		Load PDF
10	10/12/19 08:41	RENTAL MILEAGE		Load PDF
11	10/12/19 08:41	LTA SEARCH		Load PDF
12	10/12/19 08:41	LOD		Load PDF

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>			<a href="#">Reset</a>   <a href="#">Save</a>   <a href="#">Print</a>
There are no document checklists configured.			

## Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

**Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.



NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

**THIRD PARTY EXPRESS SETTLEMENT  
(PAYMENT BREAKDOWN)**

Vehicle No:	SLD8485T (Insd veh)	Model:	RENAULT LATITUDE 2.0 L
	SHB9796Y (TP veh)		(A)
Date of Accident:	16/06/2019		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	49,205.47
Final Repair Cost	:	\$	2,939.00
Loss of Use	:	\$	4.00 days at \$50.00 per day
Rental (if any)	:	\$	4 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	2,939.00
Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)			
A) For <u>Non GIA Registered Workshop</u> :		Agreed Liability _____ 100 _____ (%)	
B) For <u>GIA Registered Workshop</u> :		BOLA Applicable: Yes/ No BOLA Scenario No: _____	
BOLA Liability: _____ (%)		Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	Trans-cab Auto Services Pte Ltd	:	\$ 2,939.00
2)		:	\$
3)		:	\$
4)		:	\$
5)		:	\$

JOANNE LEE KHANG MIN

10 Dec  
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG19012800/KKA3Q2

Date: 10/12/2019

## REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100473745  
 Claimant SHB9796Y Insured Vehicle No : SLD8485T  
 Vehicle No : SHB9796Y  
 Date of Loss: 16/06/2019 Nature of Claim: TP Claim No: 4397933237SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SHB9796Y  
 Make & Model: RENAULT LATITUDE, 2.0 L (A) Engine No: M9R8839C000223  
 Reg. Date: 31/07/2013 (Man. Year: 2013) Chassis No: VF1ABL15AUC273399  
 Colour: Metallic White/Red Odometer: 672483 km  
 Engine Capacity: 1995 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 215/60 R16 Rear Tyre Size: 215/60 R16  
 Front Left Side: Giti 7 mm Rear Left Side: Giti 8 mm  
 Front Right Side: Giti 7 mm Rear Right Side: Giti 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	30,046.42	2,040.51	28,005.91	93.21
Miscellaneous Items	0.00	0.00	0.00	
Labour	15,940.00	770.00	15,170.00	95.17
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>45,986.42</b>	<b>2,810.51</b>	<b>43,175.91</b>	<b>93.89</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>2,250.00</b>		
(S\$)	45,986.42	2,250.00	43,736.42	95.11
<b>+ GST 7.00/7.00% (S\$)</b>	<b>3,219.05</b>	<b>157.50</b>	<b>3,061.55</b>	<b>95.11</b>
<b>Nett Amount (S\$)</b>	<b>49,205.47</b>	<b>2,407.50</b>	<b>46,797.97</b>	<b>95.11</b>
<b>+ Loss of Use (4.0 x S\$50.00/day) (S\$)</b>		<b>200.00</b>		
<b>+ Car Rental (4.0 x S\$81.13/day) (S\$)</b>		<b>324.52</b>		
<b>+ Doc/Search Fee (S\$)</b>		<b>7.49</b>		
<b>Nett Liability (S\$)</b>		<b>2,939.51</b>		
<b>Global Sum Settlement (S\$)</b>		<b>2,939.00</b>		

## INSPECTION

Date of Assignment: 19/06/2019  
 Date Inspected: 19/06/2019 Inspected At: Trans-cab Auto Services Pte Ltd  
 No 2 Ang Mo Kio Street 63  
 Singapore 569111  
 Estimated Period of Repair: 2.0 days

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**Adjuster:** HOW MEI KWAN**Manager:** Khanchna Pothuraj

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER COVER FRT	Repair	1,259.42 FL	*- FL
2	1		*BUMPER SPOILER FRT	Serviceable	181.75 FL	*- FL
3	1		*BUMPER ABSORBER FRT	Serviceable	394.68 FL	*- FL
4	1		*BUMPER RETAINER FRT RH	Serviceable	151.41 FL	*- FL
5	1		*BUMPER SUPPORT FRT	Serviceable	123.88 FL	*- FL
6	1		*BUMPER UNDERTRAY FRT	Serviceable	472.83 FL	*- FL
7	1		*BUMPER GRILLE LOWER FRT	Serviceable	266.80 FL	*- FL
8	1		*BUMPER FOG LAMP GRILLE RH	Serviceable	207.21 FL	*- FL
9	1		*BUMPER BEAM FRT	Repair	914.08 FL	*- FL
10	1		*HEADLAMP RH	Serviceable	1,184.43 FL	*- FL
11	1		*HEADLAMP PANEL FRT RH	Repair	152.15 FL	*- FL
12	1		*FENDER PANEL FRT RH	Bent	783.83 FL	*783.83 FL
13	1		*WHEELARCH FRT RH	Serviceable	278.84 FL	*- FL
14	1		*FENDER BRACKET LOWER RH	Serviceable	15.79 FL	*- FL
15	1		*FENDER INSULATOR RH	Serviceable	130.84 FL	*- FL
16	1		*TOW COVER FRT	Serviceable	28.61 FL	*- FL
17	1		*FRONT BRACE PANEL	Repair	177.22 FL	*- FL
18	1		*RADIATOR GRILLE	Serviceable	1,707.78 FL	*- FL
19	1		*RADIATOR GRILLE BADGE RENAULT	Serviceable	225.36 FL	*- FL
20	1		*RADIATOR GRILLE FRAME	Serviceable	1,353.75 FL	*- FL
21	1		*FRAME FULL SUPPORT PANEL	Serviceable	615.90 FL	*- FL
22	1		*FRAME FULL SUPPORT BRACKET	Repair	89.79 FL	*- FL
23	1		*BONNET	Repair	1,941.63 FL	*- FL
24	1		*BONNET INSULATOR	Serviceable	405.73 FL	*- FL
25	1		*BONNET STRUT LH	Serviceable	88.61 FL	*- FL
26	1		*BONNET STRUT RH	Serviceable	88.61 FL	*- FL
27	1		*BONNET HINGE LH	Repair	348.31 FL	*- FL
28	1		*BONNET HINGE RH	Repair	348.31 FL	*- FL
29	1		*BONNET LOCK	Repair	305.48 FL	*- FL
30	1		*BONNET CABLE	Serviceable	119.19 FL	*- FL
31	1		*BONNET CABLE COVER	Serviceable	161.03 FL	*- FL
32	1		*BONNET SEAL OUTER	Serviceable	92.36 FL	*- FL
33	1		*BONNET SEAL INNER	Serviceable	157.28 FL	*- FL
34	1		*DOOR PANEL FRT RH	Repair	2,844.66 FL	*- FL
35	1		*DOOR MIRROR ASSY RH	Mtg Cracked	1,483.40 FL	*1,483.40 FL
36	1		*DOOR MIRROR GLASS RH	Serviceable	148.20 FL	*- FL
37	1		*DOOR MIRROR BACK COVER RH	Serviceable	218.46 FL	*- FL
38	1		*ROCKER PANEL INNER GARNISH RH	Serviceable	466.51 FL	*- FL
39	1		*ROCKER PANEL INNER RH	Repair	1,024.79 FL	*- FL
40	1		*ROCKER PANEL OUTER RH	Repair	1,184.99 FL	*- FL
41	1		*ROCKER PANEL CENTER RH	Repair	990.25 FL	*- FL
42	1		*LOWER ARM RH L70Y	Serviceable	685.76 FL	*- FL
43	1		*KNUCKLE ARM RH L70Y	Serviceable	846.98 FL	*- FL
44	1		*ABSORBER FRT RH L70Y	Serviceable	360.54 FL	*- FL
45	1		*DRIVESHAFT RH	Repair	1,747.45 FL	*- FL
46	1		*STABILIZER BAR FRT	Serviceable	604.65 FL	*- FL
47	1		*WIPER RESERVOIR MOTOR	Serviceable	270.06 FL	*- FL
48	1		*WIPER RESERVOIR	Serviceable	348.25 FL	*- FL
49	1		*WIPER RESERVOIR NECK	Serviceable	136.11 FL	*- FL
50	1		*DOOR HARNESS WIRE RH	Serviceable	2,670.00 FL	*- FL
51	1		*FRONT DOOR ADVERTISEMENT STICKER	Not Necessary	300.00 FS	*- FS
52	1		*FRONT FENDER ADVERTISEMENT STICKER	Not Necessary	300.00 FS	*- FS
53	1		*BUMPER CLIP FRT	Not Necessary	66.00 FS	*- FS

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
54	1		*BUMPER BRACKET CLIP FRT RH	Not Necessary	12.00 FS	*- FS
55	1		*BUMPER SUPPORT CLIP FRT RH	Not Necessary	10.50 FS	*- FS
56	1		*BUMPER GRILLE LOWER CLIP	Not Necessary	69.00 FS	*- FS
57	1		*SET FRAME FULL SUPPORT PANEL CLIP	Not Necessary	70.00 FS	*- FS
58	2		*FRAME FULL SUPPORT PANEL NUT	Not Necessary	20.00 FS	*- FS
59	2		*FRAME FULL SUPPORT PANEL STUD	Not Necessary	30.00 FS	*- FS
60	1		*WHEELARCH CLIP FRT RH	Not Necessary	30.50 FS	*- FS
61	1		*FRONT RIGHT TYRE	Serviceable	300.00 FS	*- FS
62	1		*FRONT RIGHT TYRE RIM	Serviceable	380.00 FS	*- FS
63	1		*SET FRONT LICENCE PLATE WITH HOLDER	Serviceable	80.00 FS	*- FS
64	1		*SET RADIATOR GRILLE SCREW	Serviceable	16.00 FS	*- FS
65	1		*SET RADIATOR GRILLE FRAME CLIP	Not Necessary	52.00 FS	*- FS
66	1		*WINDSCREEN SEALANT	Not Necessary	253.80 FS	*- FS
67	1		*FRONT WINDSCREEN MOULDING	Not Necessary	120.00 FS	*- FS
68	1		*FRONT WINDSCREEN INNER SPONGE SEAL	Not Necessary	100.00 FS	*- FS
69	6		*BONNET INSULATOR CLIP L70Y	Not Necessary	7.30 FS	*- FS
70	2		*BONNET STRUT L70Y	Not Necessary	88.61 FS	*- FS
71	2		*BONNET CABLE CLIP L70Y	Not Necessary	6.31 FS	*- FS
72	2		*BONNET CABLE COVER SCREW L70Y	Not Necessary	10.85 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>33,126.82</b>	<b>2,267.23</b>
<b>- List Item Discount on L Items 10.00/10.00% (\$\$)</b>	<b>3,080.40</b>	<b>226.72</b>
<b>Total Parts (\$\$)</b>	<b>30,046.42</b>	<b>2,040.51</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION	New	6,000.00	440.00
2	PANEL BEATING ,KNOCKING AND STRAIGHTENING THE NECESSARY PORTION,REMOVE AND RENEWAL OF PARTS ,ADJUST AND REALIGN THE SAME	New	6,000.00	300.00
3	TO RUST-PROOFING OF THE AFFECTED AREAS	New	170.00	30.00
4	TO TRANSFER OF FRONT WINDSCREEN FITTINGS AND CONDUCT WATER SEEPAGE TEST	New	170.00	0.00
5	TO TRANSFER OF FRONT FENDER FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST	New	380.00	0.00
6	TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT	New	220.00	0.00
7	TO DISMANTLE AND REFIT FRONT END SUSPENSION ,UNDERCARRIAGE PARTS ,FINAL CHECKING AND TESTING	New	380.00	0.00
8	TO TRANSFER OF FRONT BUMPER FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST	New	380.00	0.00
9	TO REMOVE AND REFIT INTERIOR FITTINGS,TRIMINGS,GARNISH,FITTINGS AND OTHER ,TO ENABLE REPAIR	New	380.00	0.00
10	TO TRANSFER OF FRONT DOOR FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST	New	380.00	0.00
11	TO TRANSFER OF TIRE ,RIM AND ON WHEEL BALANCING	New	170.00	0.00
12	TO TRANSFER OF BONNET FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST	New	380.00	0.00
13	TO CHECK ELECTRICAL LIGHTING CONCERNED	New	170.00	0.00
14	LABOUR CHARGE TO MOUNT AND DISMOUNT VEHICLE ON JIG BENCH ,TO FACILITATE REPAIR	New	380.00	0.00
15	TO APPLY PAINT PROTECTION SYSTEM (PPS) MAINTAIN AND ENHANCEMENT	New	380.00	0.00
<b>Gross Labour Cost (\$\$)</b>			<b>15,940.00</b>	<b>770.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >