

INS. CASE OWNER:

CC4, FWD 190 12797, U ga34

LKK:

IDAC

Surveyor:

MARVIN

DOI:

ASSIGNMENT

19/1/2019

Date / Time:

19/1/19

Registered in Merimen:

19/1/19

Pre-assign / CCU / FTE



Insured Vehicle No. : FBH 7799B

Claim No. : _____

Name of Insured : Lok Jian Wen

Policy No. : _____

Insured Tel No. : _____ HP: _____

Make / Model : _____

Excess Sec II : \$5

D.O.A. : 12/1/19

Place of Accident : _____

Is driver the owner? (YES / NO) Nature of Accident : _____

If NO, Driver Name / Age : _____

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No. : _____ (V/L: YES / NO)

Insured Liability : % Final ? Yes / No

FBL INVL



INSRS:

WSP: BTH

Tel: _____

Liability: _____

RMKS: _____



INSRS:

WSP: _____

Tel: _____

Liability: _____

RMKS: _____



INSRS:

WSP: _____

Tel: _____

Liability: _____

RMKS: _____



INSRS:

WSP: _____

Tel: _____

Liability: _____

RMKS: _____

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: MARVIN

Repair Cost: \$580.00

(2 days)

Reduction: \$69

% 11

Email

Call

FINAL SETTLEMENT

Date/Time: 19/1/19 3pm

Confirm with: ALLEN

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No. : 27

If NO or B 28, Ass. Lia :

Repair Cost: (W/ST)

\$5 620.60

Loss of Rental (LOR):

\$5 -

days

Loss of Use (LOU):

\$5 40.00

(320 x 2)

days

Loss of Income (LOI):

\$5 -

(3 x 3)

days

LOR only ☐ LOU only ☒LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

\$5 2.00

Medical:

\$5 -

Disbursement:

\$5 -

(e.g. Tow/ Independent)

Legal Cost

\$5 -

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

\$5 662.60

Global Sum \$5:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$5 662.60

Name 1:

Ban Hock Hin Co. Pte Ltd

Payee 2: (S/N: J. N. A.)

\$5 -

Name 2:

Payee 3: (S/N: J. N. A.)

\$5 -

Name 3:

(00/11/13) *wef

ASS. REC. BY: *Marcus*

REF:

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Report:

GIA / PR Seen:

Est. Repairs:

2

days

Res.: Yes or No

Lum Sum:

10~~00~~

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

FBL1212L

Yr Regn:

6, 16

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Vanoya VBR

C.C.

124

Colour:

Red

A/C:

Insured / Std / NI / NA

Sp. Reading:

77948

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

LBPRE101000056488

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

2.75-18

R:

90-90-18

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front:

Rear:

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

mm

L/Bal.

mm

D.O.A.

14/7/19

D.O.I.

19/7/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

Rear, O/S 1st

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

LTA 4341

* Note new parts replacement.

Repair Sum 8580/-

4560/- (Red. 469 / 11%)

Date/Time, File Pass to?

☐

Prel. Report

Days Of Repair:

to

☐

Final Report

Resurvey No. of Trip:

Survey Fee:

Date/Time, File Return to?

Transportation:

to

Add Fee:

☐

Site Insp (\$

) \$ + PS \$

☐

Interview (\$

) Phone

☐

Tech. Invs (\$

) Others

☐

Weekend (\$

)

Report Format:

Lump Sum / I.B.I. (\$

TOTAL



BAN HOCK HIN
Co., Pte Ltd

Co. Reg. No: 197000298K

MOTORCYCLE ACCESSORIES / SERVICE CENTRE
MODIFICATIONS / SPRAY PAINTING AND BODYWORK / METAL
WORKS / LEASING & RENTALS / FLEET SALES / INSURANCE SALES

QUOTATION

NO. : 34463

Customer :

FWD SINGAPORE PTE LTD
6 TEMASEK BOULEVARD
#18-01 SUNTEC TOWER
SINGAPORE 038986

DATE : 17/07/2019
CLAIM NO. : 11388
POLICY NO. : AVFMSB0000591904
FROM : RAYMOND

VEHICLE NO : FBL121ZL
MAKE/MODEL : YAM / YBR125

*not Allert
nla
1/5/19
take photo of the bike
2 day
19/7/19*

Aspir Sum \$580

note new parts replacement Page 1 of 2

S/N	Description	Action	Qty	Unit Price	Amount
1	CRASH BAR P/N: 35878	REPLACE	1.00	\$195.00	195.00
2	FOOTREST FRONT P/N: 50005	REPLACE	1.00	\$55.00	55.00
3	LABOUR P/N: 06766 - FOR DISMANTLING AND ASSEMBLING OF PARTS QUOTED	Supply/Install	3.00	\$30.00	90.00
4	LEVER BRAKE P/N: 50001	REPLACE	1.00	\$22.00	22.00
5	MIRROR RH P/N: 58187	REPLACE	1.00	\$35.00	35.00
6	PROTECTOR EXHAUST P/N: 50024	REPLACE	1.00	\$119.00	119.00
7	PROTECTOR EXHAUST CAP P/N: 50006	REPLACE	1.00	\$56.00	56.00
8	RUBBER FOOTREST FRONT P/N: 26136	REPLACE	1.00	\$14.00	14.00
9	STICKER (MCDONALDS) WINDSHIELD V2 P/N: 56223	REPLACE	1.00	\$16.00	16.00
10	STICKER NUMBER PLATE FRONT (BLACK) STRAIGHT P/N: 32921	REPLACE	1.00	\$12.00	12.00
11	TRANSPORT CHARGES P/N: 07169 - FOR COLLECTION OF ACCIDENT BIKE AND DELIVER BIKE BACK TO STATION ONCE REPAIR DONE		1.00	\$35.00	35.00
12	VISOR P/N: 42004	REPLACE	1.00	\$68.00	68.00



*649
10%
584.
bigSAFE₃*



Address: No. 6, Delu lane 4, Singapore 539410 | Telephone: +65 6281 6520 | Web: www.bhh.com.sg

Fax: (Main) +65 6281 2830, (Spare Parts) +65 6285 7530, (Insurance/Project) +65 6284 2969, (Accounts) +65 6281 6759

CERT. NO. 28034480
01/2011 - 01/2019



BAN HOCK HIN
Co., Pte Ltd

Co. Reg. No: 19700280K

MOTORCYCLE ACCESSORIES | SERVICE CENTRE
MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL
WORKS | LEASING & RENTALS | FLEET SALES | INSURANCE SALES

QUOTATION

Customer :

NO. : 34463

- Rev. 1

FWD SINGAPORE PTE LTD
6 TEMASEK BOULEVARD
#18-01 SUNTEC TOWER
SINGAPORE 038986

DATE : 17/07/2019
CLAIM NO. : 11388
POLICY NO. : AVFMSB0000591904
FROM : RAYMOND

VEHICLE NO. : FBL1212L
MAKE/MODEL : YAM / YBR125

(Page 1 of 2)

S/N	Description	Action	Qty	Unit Price	Amount
1	CRASH BAR P/N: 35878	REPLACE	1.00	\$195.00 Disc %: 10.00	175.50
2	FOOTREST FRONT P/N: 50005	REPLACE	1.00	\$55.00 Disc %: 10.00	49.50
3	LABOUR P/N: 06766 - FOR DISMANTLING AND ASSEMBLING OF PARTS QUOTED.	Supply/Install	1.00	\$80.00	80.00
4	LEVER BRAKE P/N: 50001	REPLACE	1.00	\$22.00 Disc %: 10.00	19.80
5	MIRROR RH P/N: 58187	REPLACE	1.00	\$35.00 Disc %: 10.00	31.50
6	PROTECTOR EXHAUST P/N: 50024	REPLACE	1.00	\$119.00 Disc %: 10.00	107.10
7	PROTECTOR EXHAUST CAP P/N: 50006	REPLACE	1.00	\$56.00 Disc %: 10.00	50.40
8	RUBBER FOOTREST FRONT P/N: 26136	REPLACE	1.00	\$14.00 Disc %: 10.00	12.60
9	STICKER (MCDONALDS) WINDSHIELD V2 P/N: 56223	REPLACE	1.00	\$16.00 Disc %: 10.00	14.40
10	STICKER NUMBER PLATE FRONT (BLACK) STRAIGHT P/N: 32921	REPLACE	1.00	\$12.00	12.00
11	TRANSPORT CHARGES P/N: 07169 - FOR COLLECTION OF ACCIDENT BIKE AND DELIVER BIKE BACK TO STATION ONCE REPAIR DONE.		1.00	\$35.00	35.00
12	VISOR P/N: 42004	REPLACE	1.00	\$68.00 Disc %: 10.00	61.20



bizSAFE₃



Address: No. 6, Defu lane 4, Singapore 539410 | Telephone: +65 6281 6520 | Web: www.bhh.com.sg
Fax: (Main) +65 6281 2830, (Spare Parts) +65 6285 7530, (Insurance/Project) +65 6284 2969, (Accounts) +65 6281 6759

CERT NO: 30334-0001
ISO 9001: 2015

<u>S/N</u>	<u>Description</u>	<u>Action</u>	<u>Qty</u>	<u>Unit Price</u>	<u>Amount</u>
		SUB TOTAL			\$649.00
		GST @ 7 %			\$45.43
		GRAND TOTAL			\$694.43

50% deposit required before ordering of parts.

Validity: 30 days

For & on Behalf of
BAN HOCK HIN CO PTE LTD

Acknowledge & Accepted By



RAYMOND

This quotation is sent via email / LAN-Fax and will bear a computer generated signature.



bizSAFE₃



[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type:	Company
Owner ID:	288K

Vehicle Details

Vehicle No.:	FBL1212L
Vehicle to be Exported:	No
Intended Deregistration Date:	19 Jul 2019
Vehicle Make:	YAMAHA
Vehicle Model:	YBR125
Primary Colour:	Red
Manufacturing Year:	2016
Engine No.:	E3F5E041703
Chassis No.:	LBPRES101000056458
Maximum Power Output:	-
Open Market Value:	\$1,860.00
Original Registration Date:	09 Jun 2016
First Registration Date:	09 Jun 2016
Transfer Count:	0
Actual ARF Paid:	\$279.00

Intended PARF Rebate Details

PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00

Intended COE Rebate Details

COE Expiry Date:	08 Jun 2026
COE Category:	D - Motorcycle
COE Period(Years):	10
QP Paid:	\$6,303.00
COE Rebate Amount:	\$4,341.00
Total Rebate Amount:	\$4,341.00

The information contained herein is correct as at 19 Jul 2019

OK

Transfer Fee Enquiry
[> Back to OneMotoring](#)

Enquire Transfer Fee

Enquire Transfer Fee

Vehicle Details			
Vehicle No. :	FBL1212L		
Vehicle Type :	P00 - Passenger Motorcycle/Autocycle/Moped		
Vehicle Attachment 1 :	No Attachment		
Vehicle Scheme :	Normal		
Vehicle Make :	YAMAHA		
Vehicle Model :	YBR125		
Chassis No. :	LBPRE101000056458		
Propellant :	Petrol		
Engine No. :	E3F5E041703		
Engine Capacity :	124 cc		
Maximum Power Output :	-		
Maximum Laden Weight :	320 kg		
Unladen Weight :	114 kg		
Year Of Manufacture :	2016		
Original Registration Date :	09 Jun 2016		
Lifespan Expiry Date :	-		
COE Category :	D - Motorcycle		
Quota Premium :	\$6,303.00		
COE Expiry Date :	08 Jun 2026		
Road Tax Expiry Date :	08 Dec 2019		
Inspection Due Date :	08 Jun 2020		
Intended Transfer Date :	19 Jul 2019		
CO2 Emission :	-		
CO Emission :	-		
HC Emission :	-		
NOx Emission :	-		
PM Emission :	-		
Late renewal fee(s) will be imposed if road tax / lay-up has expired. Please use Enquire Road Tax Payable for fee(s) payable.			
Road tax, including Over Payment (if any), of a vehicle will follow the vehicle to the new registered owner when its ownership is being transferred.			
Amount Payable			
	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Transfer Fee :	25.00	-	25.00
Total Amount Payable :			25.00

You may print this page for reference.

OK

Print



BAN HOCK HIN
Co., Pte Ltd

Co. Reg. No: 197000280K

MOTORCYCLE ACCESSORIES | SERVICE CENTRE
MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL
WORKS | LEASING & RENTALS | FLEET SALES | INSURANCE SALES

QUOTATION

Customer :

NO. : 34463

FWD SINGAPORE PTE LTD
6 TEMASEK BOULEVARD
#18-01 SUNTEC TOWER
SINGAPORE 038986

DATE : 17/07/2019
CLAIM NO. : 11388
POLICY NO. : AVFMSB0000591904
FROM : RAYMOND

VEHICLE NO. : FBL1212L
MAKE/MODEL : YAM / YBR125

*not Allent
2/5/19
19/7/19*

(Page 1 of 2)

S/N	Description	Action	Qty	Unit Price	Amount
1	CRASH BAR P/N: 35878	REPLACE	1.00	\$195.00	195.00
2	FOOTREST FRONT P/N: 50005	REPLACE	1.00	\$55.00	55.00
3	LABOUR P/N: 06766 - FOR DISMANTLING AND ASSEMBLING OF PARTS QUOTED.	Supply/Install	3.00	\$30.00	90.00
4	LEVER BRAKE P/N: 50001	REPLACE	1.00	\$22.00	22.00
5	MIRROR RH P/N: 58187	REPLACE	1.00	\$35.00	35.00
6	PROTECTOR EXHAUST P/N: 50024	REPLACE	1.00	\$119.00	119.00
7	PROTECTOR EXHAUST CAP P/N: 50006	REPLACE	1.00	\$56.00	56.00
8	RUBBER FOOTREST FRONT P/N: 26136	REPLACE	1.00	\$14.00	14.00
9	STICKER (MCDONALDS) WINDSHIELD V2 P/N: 56223	REPLACE	1.00	\$16.00	16.00
10	STICKER NUMBER PLATE FRONT (BLACK) STRAIGHT P/N: 32921	REPLACE	1.00	\$12.00	12.00
11	TRANSPORT CHARGES P/N: 07169 - FOR COLLECTION OF ACCIDENT BIKE AND DELIVER BIKE BACK TO STATION ONCE REPAIR DONE.		1.00	\$35.00	35.00
12	VISOR P/N: 42004	REPLACE	1.00	\$68.00	68.00



bizSAFE₃



<u>S/N</u>	<u>Description</u>	<u>Action</u>	<u>Qty</u>	<u>Unit Price</u>	<u>Amount</u>
		SUB TOTAL			\$717.00
		GST @ 7 %			\$50.19
		GRAND TOTAL			\$767.19

50% deposit required before ordering of parts.

Validity: 30 days

For & on Behalf of
BAN HOCK HIN CO PTE LTD

Acknowledge & Accepted By



RAYMOND

This quotation is sent via email / LAN-Fax and will bear a computer generated signature.

bizSAFE₃

Address: No. 6, Defu lane 4, Singapore 539410 | **Telephone:** +65 6281 6520 | **Web:** www.bhh.com.sg
Fax: (Main) +65 6281 2830, (Spare Parts) +65 6285 7530, (Insurance/Project) +65 6284 2969, (Accounts) +65 6281 6759

Copyright © 2002-1-4000
 00-0001-2000

Nivitha (LKK Auto)

From: eileen.bay@fwd.com
Sent: Friday, 19 July 2019 9:50 AM
To: assignments@lkkauto.com; sur@lkkauto.com; admin-a@lkkauto.com; admin-d@lkkauto.com
Cc: motorclaims.sg@fwd.com
Subject: FW: Accident Involving FBL1212L & FBH7279B on 12/07/2019
Attachments: 11388_Claim File.pdf

10:16am @ 19/7/2019
vehicle in
person @ Raymond
SR @ Merits.

Dear Sir/Madam,

Please refer to the email below and liaise with TP repairer for PRS.
Please create the case in Merimen and our insured has yet to report.

Kind regards,

Eileen Bay

Executive, Claims

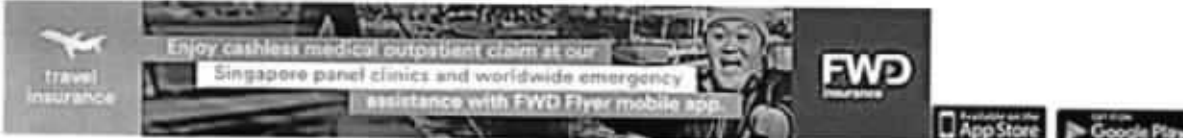
FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 69217411

E eileen.bay@fwd.com

W www.fwd.com.sg



From: Eileen Bay - SGUser
Sent: Friday, 19 July 2019 9:44 AM
To: 'Raymond'
Cc: Motor Claims SG - SG Common
Subject: RE: Accident Involving FBL1212L & FBH7279B on 12/07/2019

Dear Raymond,

Thank you for your selection of LKK Auto Consultants Pte Ltd.
We will proceed to assign survey.

Kind regards,

Eileen Bay

Executive, Claims

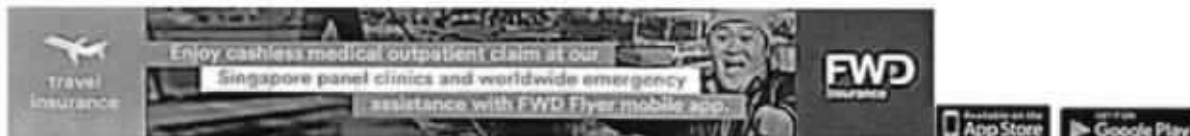
FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 69217411

E eileen.bay@fwd.com

W www.fwd.com.sg



From: Raymond [mailto:raymond@bhh.com.sg]
Sent: Friday, 19 July 2019 8:59 AM
To: Eileen Bay - SGUser
Cc: Motor Claims SG - SG Common
Subject: RE: Accident Involving FBL1212L & FBH7279B on 12/07/2019

Dear Eileen,

Please assign LKK Auto Consultants Pte Ltd for the pre-repair survey.

Thanks

Best Regards,
Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

Visit us at <http://www.bhh.com.sg>

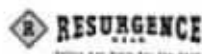
Facebook: <http://www.facebook.com/bhhsg>



No. 6 Defu Lane 4, Singapore 539410

www.bhh.com.sg | facebook.com/bhhsg

MOTORCYCLE ACCESSORIES | SERVICE CENTRE | MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL WORKS | L



From: eileen.bay@fwd.com <eileen.bay@fwd.com>
Sent: Thursday, 18 July, 2019 6:46 PM
To: raymond@bhh.com.sg
Cc: motorclaims.sg@fwd.com
Subject: RE: Accident Involving FBL1212L & FBH7279B on 12/07/2019

WITHOUT PREJUDICE

Dear Raymond,

Please find our panel surveyors as follows: -

1. LKK Auto Consultants Pte Ltd
2. Infiniti Appraisal Service
3. AJAX Inspection Services Pte Ltd
4. RT Appraisal Pte Ltd

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receive your reply.

**Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/or insurers. We hereby maintain full reservation of rights and all defences available to us.*

**Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sg@fwd.com. Thank you.*

Kind regards,

Eileen Bay

Executive, Claims

FWD Singapore Pte. Ltd.

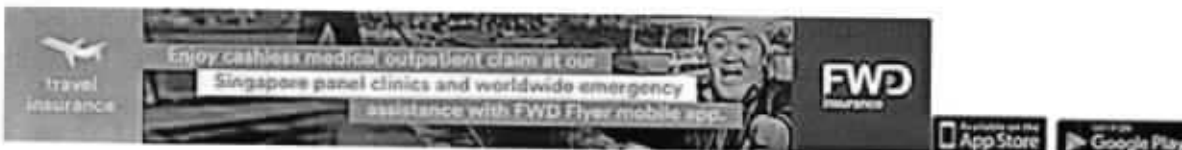
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 69217411

E eileen.bay@fwd.com

W www.fwd.com.sg

FWD
insurance



From: Raymond [<mailto:raymond@bhh.com.sg>]

Sent: Thursday, 18 July, 2019 1:28 PM

To: Motor Claims SG - SG Common

Subject: Accident Involving FBL1212L & FBH7279B on 12/07/2019

Dear Sir / Madam,

We attached the third party claim documents for your perusal.

Appreciate for you to arrange for the pre-repair survey.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

Visit us at <http://www.bhh.com.sg>

Facebook: <http://www.facebook.com/bhhsg>

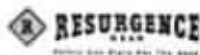


BAN HOCK HIN
Co., Pte Ltd

No. 6 Defu Lane 4, Singapore 539410

www.bhh.com.sg | facebook.com/bhh

MOTORCYCLE ACCESSORIES | SERVICE CENTRE | MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL WORKS | L



ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

Print Received Message

This mail is associated with :

***FBL1212L (1201900021253)**
[FBH7279B]

TP
BAN HOCK HIN COMPANY PRIVATE LIMITED
Jul 12 2019 3:00PM
[-]
Ban Hock Hin Co, Pte Ltd

From FWD Singapore Pte. Ltd. (HQ) (FWD_SG), sent on 17/09/2019 18:04 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$662.60) - FBL1212L - Claim Handler: Eileen Bay

Approved:662.60.



31 JUL 2019

Your Ref : FBH7279B
Our Ref : TP/11388/FBL1212L/FBH7279B

BY FAX & HAND

FWD Singapore Pte Ltd
6 Temasek Boulevard
#18-01 Suntec Tower
Singapore 038986

ATTN: MOTOR CLAIMS DEPT

Dear Sir/Madam,

Accident Involving FBL1212L & FBH7279B on 12/07/2019

We refer to the above-mentioned matter.

As instructed by our client, we proceed to quantify our claim as itemized below:

1. Cost of Repair (Inc 7% GST)	\$ 620.60
2. Loss of Use (2 days x \$20)	\$ 40.00
3. GIA Vehicle Insurance Search Fee	\$ 2.00
TOTAL	\$ 662.60

We attached our Tax Invoice and GIA Search Invoice for your perusal.

Please acknowledge receipt.

If you require any further clarification, please do not hesitate to contact Mr Raymond at 6281 6520 ext. 220.

Thank you.

BAN HOCK HIN CO PTE LTD

Raymond Tan
Manager/Insurance Dept



LETTER OF AUTHORISATION

26 SEP 2019

Your Ref : 1201900021253
Our Ref : TP/11388/FBL1212L/FBH7279B

BY EMAIL & HAND

FWD Singapore Pte Ltd
6 Temasek Boulevard
#18-01 Suntec Tower
Singapore 038986

ATTN: MOTOR CLAIMS DEPT

Dear Sir/Madam,

Accident Involving FBL1212L & FBH7279B on 12/07/2019

AUTHORIZATION LETTER

I / We refer to the above-mentioned matter.

I / We, Ban Hock Hin Co Pte Ltd hereby irrevocably authorize Ban Hock Hin Co Pte Ltd to act on our behalf to file a 3rd Party Claim against your insured FBH7279B.

I / We further authorize FWD Singapore Pte Ltd to release the claim and payment to Ban Hock Hin Co Pte Ltd in consideration of their allowing me to take possession of my motorcycle FBL1212L upon completion of repairs.

If you need any verification from us, kindly direct all enquiries and correspondences to M/s Ban Hock Hin Co., Pte Ltd.

Yours faithfully



.....
Claimant (Signature & Company Stamp)

Ban Hock Hin Co. Pte Ltd x 197000288K

.....
Name & NRIC No

Witness

.....
Witness Signature

Tan Chok Lee x 47715235H

.....
Name & NRIC No

RELEASE

Claim Reference:	1201900021253
Surveyor's Reference:	CC4/FWD19012797/Uga3q2
TP Reference:	FBL 1212L

We, BAN HOCK HIN CO. PTE LTD ("Workshop") hereby agree and confirm that we are authorized by the owner ("Claimant") of motor vehicle FBL 1212L ("Vehicle") to accept the sum of \$662.60, being the amount claimed for \$620.60 (repair costs), \$40.00 (loss of ~~rental~~ use), \$ - (loss of income), \$2.00 (disbursement) as compensation for the loss of or damage to the Vehicle, as a result of an accident ("Accident") which occurred on 12/07/2019 (date of accident) at / along HOUGANG STREET 21 (location) involving vehicle no/s. FBH 72798 and FBL 1212L.

This is pursuant to the inspection conducted on 19/07/2019 (date) at the Workshop.

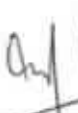

We confirm that this acceptance is in full and final settlement of all claims arising from the damage to the Vehicle (whether now or hereafter to become manifest), to the intent that FWD Singapore Pte. Ltd. and all other persons, in particular the driver of FBH 72798 be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which have been made or which may be made in respect of this Accident.


We also declare that we are authorized by the Claimant to receive the above compensation and we have full authority to make the claim as set out above and to settle the matter on behalf of the Claimant in any manner we deem fit.

This settlement is reached on a without prejudice and without admission of liability basis. As such, this Release is not to be construed as an admission of liability on the part of FWD Singapore Pte Ltd, their policyholder and / or authorised driver and shall not be used as evidence in any claims and / or action which may be lodged by any of them.

Dated this 25th day of Sept 2019

CLAIMANT



[Signed by the "Workshop" with Co. Stamp]
For and on behalf of the "Claimant"



CKS
[FWD's appointed surveyor with Co. Stamp]
For and on behalf of FWD Singapore Pte. Ltd.



BAN HOCK HIN
Co., Pte Ltd

Co.Reg.No: 197000288K

MOTORCYCLE ACCESSORIES | SERVICE CENTRE
MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL
WORKS | LEASING & RENTALS | FLEET SALES | INSURANCE SALES

TAX INVOICE

GST Reg No. : M2-0010542-7

Customer :

FWD SINGAPORE PTE LTD
6 TEMASEK BOULEVARD
#18-01 SUNTEC TOWER
SINGAPORE 038986

Invoice No. : **LECR20037121-I11388**
Invoice Date : 29/07/2019
Payment Due Date : 28/08/2019

CLAIM NO. : 11388
POLICY NO. : AVFMSB0000591904
VEHICLE NO. : FBL1212L
MAKE/MODEL : YAM / YBR125

S/N	Description	Amount
1	LUMPSUM REPAIR	\$580.00
SUB TOTAL		\$580.00
GST @ 7 %		\$40.60
GRAND TOTAL		\$620.60

Validity: 30 days

For & on Behalf of
BAN HOCK HIN CO PTE LTD

Printed by : RAYMOND

bizSAFE₃





RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-116148
Date of Request: 18/07/2019

Your Ref No: Online Purchase

Ban Hock Hin Co. Pte Ltd
No. 6 Defu Lane 4
Singapore 539410

Dear Sir/Madam,

Enquiry Date 18/07/2019
Enquiry By Tan Chok Lok
TP Vehicle No. FBH7279B
Accident Date 12/07/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
FBH7279B	FWD Singapore Pte. Ltd.	12/07/2018-10/09/2019	6727 5700

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

RECORDS MANAGEMENT CENTRE

TAX INVOICE

Our Ref No: GR-19-116148

Date of Request: 18/07/2019

Your Ref No: Online Purchase

Ban Hock Hin Co. Pte Ltd
No. 6 Defu Lane 4
Singapore 539410

Dear Sir/Madam,

Enquiry Date 18/07/2019
Enquiry By Tan Chok Lok
TP Vehicle No. FBH7279B
Accident Date 12/07/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	23 Jul 2019 Edit Reg		19 Jul 2019 00:00 Edit Adj Rpt	\$5580.00 Edit Estimates	\$5580.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	LOK JIAN WEN, ID: S90833432								
Main Claimant:	BAN HOCK HIN COMPANY PRIVATE LIMITED, Co. Reg. No.: 197000288K								
Vehicle Reg. No.:	FBL1212L	Date of Loss:	12/07/2019 15:00 - :59 [37 Months and 3 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 1201900021253	Policy/Cover Note No.:	PNMC2017-00000596-01						
Vehicle Reg. No. (Insured):	FBH7279B	Policy No. (Claimant):	AVFMS80000591803						
		Excess:							
Repairer:	Ban Hock Hin Co. Pte Ltd (HQ) No. 6 Defu Lane 4, 539410 Defu Lane - Tel: 62816520								
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Eileen Bay]								
Claimant's Insurer:	Allied World Assurance Company, Ltd (HQ) - Tel: 62201188								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 30/07/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> FWD_SG (17/09/2019): Alert - Adj Mandate Approved (\$5662.60) - FBL1212L - Claim Handler: Eileen Bay FWD_SG (07/08/2019): Alert - Adj Mandate Maintained - FBL1212L - Claim Handler: Eileen Bay 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*FBL1212L (1201900021253)
[FBH7279B]

TP
BAN HOCK HIN COMPANY PRIVATE LIMITED
Jul 12 2019 3:00PM
[LOK JIAN WEN]
Ban Hock Hin Co. Pte Ltd

[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)

View View in Browser

Letters/Correspondences				1 per page	<input checked="" type="checkbox"/>
No	Finalized On		Thumbnail	Print	
1	(Draft)	LKK Auto Consultants Pte Ltd (HQ) Third Party Express Settlement - Payment Breakdown		Edit	

Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On		Thumbnail	Print	
1	22/07/19 12:00	LKK Auto Consultants Pte Ltd (HQ) Adjuster Immediate Advice		Load HTM	

Photos/Images				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder		Thumbnail	Print	
1	16/09/19 09:53	LKK Auto Consultants Pte Ltd (HQ) General View		Load JPG	<input checked="" type="checkbox"/>
2	16/09/19 09:53	General View		Load JPG	<input checked="" type="checkbox"/>
3	16/09/19 09:53	General View		Load JPG	<input checked="" type="checkbox"/>
4	16/09/19 09:53	General View		Load JPG	<input checked="" type="checkbox"/>
5	16/09/19 09:53	General View		Load JPG	<input checked="" type="checkbox"/>
6	16/09/19 09:53	General View		Load JPG	<input checked="" type="checkbox"/>
7	16/09/19 09:53	General View		Load JPG	<input checked="" type="checkbox"/>
8	16/09/19 09:53	General View		Load JPG	<input checked="" type="checkbox"/>
9	16/09/19 09:53	General View		Load JPG	<input checked="" type="checkbox"/>
10	16/09/19 09:53	General View		Load JPG	<input checked="" type="checkbox"/>
11	16/09/19 09:53	General View		Load JPG	<input checked="" type="checkbox"/>
12	16/09/19 09:53	General View		Load JPG	<input checked="" type="checkbox"/>
13	16/09/19 09:53	General View		Load JPG	<input checked="" type="checkbox"/>
14	16/09/19 09:53	General View		Load JPG	<input checked="" type="checkbox"/>
15	16/09/19 09:53	General View		Load JPG	<input checked="" type="checkbox"/>
16	16/09/19 09:53	General View		Load JPG	<input checked="" type="checkbox"/>
17	16/09/19 09:53	General View		Load JPG	<input checked="" type="checkbox"/>
18	16/09/19 09:53	General View		Load JPG	<input checked="" type="checkbox"/>
19	16/09/19 09:53	General View		Load JPG	<input checked="" type="checkbox"/>
20	16/09/19 09:53	General View		Load JPG	<input checked="" type="checkbox"/>
21	16/09/19 09:53	General View		Load JPG	<input checked="" type="checkbox"/>
22	16/09/19 09:53	General View		Load JPG	<input checked="" type="checkbox"/>
23	16/09/19 09:53	General View		Load JPG	<input checked="" type="checkbox"/>
24	16/09/19 09:53	General View		Load JPG	<input checked="" type="checkbox"/>
25	16/09/19 09:53	General View		Load JPG	<input checked="" type="checkbox"/>
26	16/09/19 09:53	General View		Load JPG	<input checked="" type="checkbox"/>
27	16/09/19 09:53	General View		Load JPG	<input checked="" type="checkbox"/>
28	16/09/19 09:53	General View		Load JPG	<input checked="" type="checkbox"/>
29	16/09/19 09:53	General View		Load JPG	<input checked="" type="checkbox"/>
30	16/09/19 09:53	General View		Load JPG	<input checked="" type="checkbox"/>
31	16/09/19 09:53	General View		Load JPG	<input checked="" type="checkbox"/>
32	16/09/19 09:53	General View		Load JPG	<input checked="" type="checkbox"/>
33	16/09/19 09:53	General View		Load JPG	<input checked="" type="checkbox"/>
34	16/09/19 09:53	General View		Load JPG	<input checked="" type="checkbox"/>
35	16/09/19 09:53	General View		Load JPG	<input checked="" type="checkbox"/>
36	16/09/19 09:53	General View		Load JPG	<input checked="" type="checkbox"/>

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
37	16/09/19 09:53	General View		<input checked="" type="checkbox"/>
38	16/09/19 09:53	General View		<input checked="" type="checkbox"/>
39	16/09/19 09:53	General View		<input checked="" type="checkbox"/>
40	16/09/19 09:53	General View		<input checked="" type="checkbox"/>
41	16/09/19 09:53	General View		<input checked="" type="checkbox"/>
42	16/09/19 09:53	General View		<input checked="" type="checkbox"/>
43	16/09/19 09:53	General View		<input checked="" type="checkbox"/>
44	16/09/19 09:53	General View		<input checked="" type="checkbox"/>
45	16/09/19 09:53	General View		<input checked="" type="checkbox"/>
46	16/09/19 09:53	General View		<input checked="" type="checkbox"/>
47	16/09/19 09:53	General View		<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	19/07/19 16:10	NOTIFICATION FROM WORKSHOP + TP ESTIMATE + TP GIA REPORT		<input type="checkbox"/>
2	19/07/19 16:10	ACKNOWLEDGEMENT EMAIL TO FWD DD 19.07.2019		<input type="checkbox"/>
3	19/07/19 16:10	EMAIL - FWD TO OI DD 19.07.2019		<input type="checkbox"/>
4	22/07/19 12:13	TP ESTIMATE - MARKED		<input type="checkbox"/>
5	31/07/19 10:11	EMAIL FROM FWD DD 23.07.2019		<input type="checkbox"/>
6	31/07/19 10:11	OI GIA REPORT		<input type="checkbox"/>
7	04/09/19 10:46	WORKSHOP INVOICE		<input type="checkbox"/>
8	04/09/19 10:46	GIA SEARCH		<input type="checkbox"/>
9	04/09/19 10:46	LOD		<input type="checkbox"/>
10	02/10/19 11:01	Release Voucher		<input type="checkbox"/>
11	02/10/19 11:01	AUTHORISATION TO ACT FORM		<input type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	FBH7279B (Insd veh)	Model:	YAMAHA YBR125 124CC
	FBL1212L (TP veh)		(M)
Date of Accident:	12/07/2019		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	767.19
Final Repair Cost	:	\$	620.60
Loss of Use	:	\$	40.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	2.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	662.60

2.00 days at \$20.00 per day
days

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop:** Agreed Liability ____ 100 ____ (%)

B) For **GIA Registered Workshop:** BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Ban Hock Hin Co. Pte Ltd	:	\$ 662.60
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

02 Oct
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/FWD19012797/UGA3Q2

Date: 02/10/2019

REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNMC2017-00000596-01

Claimant
Vehicle No : FBL1212L **Insured Vehicle No :** FBH7279B

Date of Loss: 12/07/2019 **Nature of Claim:** TP **Claim No:** 1201900021253

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	FBL1212L	Engine No:	E3F5E041703
Make & Model:	YAMAHA YBR125, 124cc (M)	Chassis No:	LBPREF101000056458
Reg. Date:	09/06/2016 (Man. Year: 2016)	Odometer:	77948 km
Colour:	Red		
Engine Capacity:	124 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	2.75-18	Rear Tyre Size:	90-90-18
Front Left Side:	Michelin 6 mm	Rear Left Side:	Michelin 6 mm
Front Right Side:	0 mm	Rear Right Side:	0 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	592.00	534.00	58.00	9.80
Miscellaneous Items	0.00	0.00	0.00	
Labour	125.00	115.00	10.00	8.00
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	717.00	649.00	68.00	9.48
Approved Total (Overridden) (S\$)		580.00		
(S\$)	717.00	580.00	137.00	19.11
+ GST 7.00/7.00% (S\$)	50.19	40.60	9.59	19.11
Nett Amount (S\$)	767.19	620.60	146.59	19.11
+ Loss of Use (2.0 x S\$20.00/day) (S\$)		40.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		662.60		

INSPECTION

Date of Assignment: 19/07/2019

Date Inspected: 19/07/2019 Inspected At:

Ban Hock Hin Co. Pte Ltd (HQ)

No. 6 Defu Lane 4

Singapore 539410

Estimated Period of Repair: 2.0 days

Adjuster: MARCUS CHUA**Manager:** Chong Pui Lin

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	(Last Synchronised: 04 Sep 2019)	
Parts:	N/A	YAMAHA YBR125 124cc (M) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for FBL1212L)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*CRASH BAR	Bent	195.00 F	*195.00 FL
2	1		*FOOTREST FRONT	Torn	55.00 F	*55.00 FL
3	1		*LEVER BRAKE	Scratched	22.00 F	*22.00 FL
4	1		*MIRROR RH	Cut	35.00 F	*35.00 FL
5	1		*PROTECTOR EXHAUST	Scratched	119.00 F	*119.00 FL
6	1		*PROTECTOR EXHAUST CAP	Scratched	56.00 F	*56.00 FL
7	1		*RUBBER FOOTREST FRONT	Necessary	14.00 F	*14.00 FL
8	1		*STICKER (MCDONALDS)WINDSHIELD V2	Necessary	16.00 F	*16.00 FL
9	1		*STICKER NUMBER PLATE FRONT (BLACK)	Necessary	12.00 FS	*12.00 FS
10	1		*VISOR	Scratched	68.00 F	*68.00 FL

F=Franchise part, S=SpocNett, L=ListItemDisc.

Sub Total (S\$)	592.00	592.00
- List Item Discount on L Items 0.00/10.00% (S\$)	0.00	58.00
Total Parts (S\$)	592.00	534.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	LABOUR-FOR DISMANTLE AND ASSEMBLING OF PARTS QUOTED	New	90.00	80.00
2	TRANSPORT CHARGES -FOR COLLECTION OF ACCIDENT BIKE AND DELIVER BIKE BACK TO STATION ONCE REPAIR DONE	New	35.00	35.00
Gross Labour Cost (S\$)			125.00	115.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >