

Mei Kwan (LKKAuto)

From: eileen.bay@fwd.com
Sent: Friday, 19 July, 2019 2:06 PM
To: lokedjw@gmail.com
Cc: motorclaims.sg@fwd.com; service.sg@fwd.com
Subject: Your FWD Car Insurance Policy Number: PNMC2017-00000596-01

Dear Mr Lok Jian Wen,

We'd like to let you know a third-party claim was lodged against your policy for the alleged accident on 12/07/2019 involving your vehicle FBH7279B & FBL1212L along Hougang St 21.

As FWD has yet to receive your accident report, we'd like to gently remind you that according to the General Insurance Association (GIA) Motor Claims Framework (MCF), a policyholder must report an accident to the insurance company within 24 hours of the accident, or next working day.

Please bring your vehicle to our nearest Approved Reporting Centre to make a report (which includes taking photograph) within two working days from the date of this e-mail. Any reporting delay might affect your claim outcome.

Simply click this [link](#) for the list of FWD's Approved Reporting Centres.

Please do not hesitate to contact us should you have any query or need any assistance.

Kind regards,

Eileen Bay

Executive, Claims

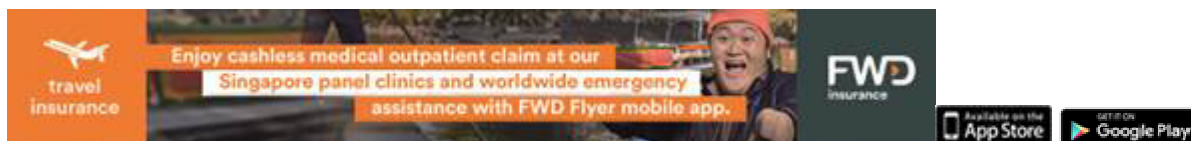
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