

## Vic (LKKAUTO)

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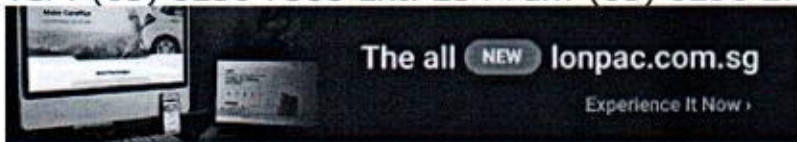
**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Tuesday, 17 September, 2019 12:44 PM  
**To:** Vic (LKKAUTO)  
**Cc:** MT\_Claim\_SG; Admin A  
**Subject:** RE: <SEEK MANDATE>RE: PRE REPAIR SURVEY FOR SGY 2572M Our Ref: 19/19/19/VC05/022096 [External General] LKK REF CC4/LPC19012787/Kha3

### Lonpac External - General

Dear Vic

Please proceed.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*Lonpac External - General data is for internal / external use.*

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**From:** Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]  
**Sent:** Thursday, 12 September 2019 4:10 PM  
**To:** ONG LI LI  
**Cc:** MT\_Claim\_SG; Admin A; Vic (LKKAUTO)  
**Subject:** <SEEK MANDATE>RE: PRE REPAIR SURVEY FOR SGY 2572M Our Ref: 19/19/19/VC05/022096 [External General] LKK REF CC4/LPC19012787/Kha3

**Your Ref:** 19/19/19/VC05/022096  
**Our Ref:** CC4/LPC19012787/Kha3

Dear Li Li,

ACCIDENT INVOLVING VEHICLES GBC 837M (OI) AND SGY 2572M (TP) ON 16/07/2019

We refer to the subject matter and to the assignment dated 18<sup>th</sup> July 2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It was reported that Insured vehicle had rear-ended the TP vehicle.

As such, under MCF and BOLA scenario 27, for rear-ended collision, we have to settle the claim from the front vehicle.

We propose to offer to TP repairer "**MULTILATERAL SERVICES**" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair	\$ 7,442.20	\$ 3,200.00
Loss of Rental (\$130 x 9 days)	\$ 1,170.00	\$ 600.00 (\$100 x 6 days)
GIA Search Fee	\$ 2.00	\$ 2.00
<b>TOTAL</b>	<b>\$ 8,614.20</b>	<b>\$ 3,802.00</b>

**Breakdown of days is as follows:**

Our surveyor's recommended days to repair	4 days
Weekends / Downtime	2 days
<b>TOTAL</b>	<b>6 days</b>

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

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**From:** ONG LI LI [<mailto:llong@lonpac.com>]

**Sent:** Wednesday, 31 July, 2019 10:12 AM

**To:** Mei Kwan (LKKAuto)

**Cc:** MT\_Claim\_SG; Admin A; CS A Team; Vic (LKKAuto)

**Subject:** RE: PRE REPAIR SURVEY FOR SGY 2572M Our Ref: 19/19/VC05/022096 [External General]

**Lonpac External - General**

Dear Mei Kwan

As spoken, we have forwarded our Insured's GIA report(see attached) to your office earlier.

Regards,

AE AUTO PTE LTD  
160, Sin Ming Drive  
Sin Ming Auto City #06-01  
Singapore 575722  
Tel: 64535654, 64591630  
Fax: 64591698  
Email: apexrei@singnet.com.sg

ATTN: MOTOR CLAIM DEPARTMENT (T.P)

WITHOUT PREJUDICE

ADDRESS: Lompac Insurance Bhd (Singapore)  
Low Ref: 19/19/19/VC05/022096

Dear Sir/ Mdm :


Accident involving our vehicle No : SGY 2572M & your insure vehicle GBC 837M

Date Of Accident 16/07/19 . Along / At Mandai Link .

Refer to the matter . The accident was caused solely by the negligence of your insured and as a result the following costs and losses had incurred.:

		AMOUNT
1	FINAL REPAIR BILL INCLUDE GST	S\$ <u>\$3200/c</u>
2	SURVEYOR REPORT FEE	S\$ <u>LKK</u>
3	RENTAL BILL : <u>9 days x \$130 c</u> E.O.U. <u>-</u>	S\$ <u>\$1170/c</u> <u>-</u>
4	T.P INSURANCE SEARCH : <u>Insurance Search</u>	S\$ <u>\$2/c</u>
5	OTHER DOCUMENT.: <u>-</u>	S\$ <u>-</u>
TOTAL :		S\$ <u>\$4372/c</u>

Please kindly let us have your confirmation to settle our claim within 30 days.  
Kindly contact Ryan Soh regarding the above matter.

  
\_\_\_\_\_  
Ryan Soh  
Hp : 93825367  
Tel : 64535654



**LETTER OF AUTHORITY & INDEMNITY**

To : **AE AUTO PTE LTD**

ACCIDENT INVOLVING VEHICLE NO. SAH 2572M AND GBC 837M  
ALONG Mandai Link ON 16/07/19.

1. I/We, the owner of vehicle no. SAH 2572M hereby instruct and authorise you to commence repairs to the said vehicle.
2. You are further authorised to appoint solicitors on my/our behalf and give the solicitors full instructions as if the appointment is made and instructions are given by me/us with respect to the conduct of my/our claim against the third party driver and/or his insurers including if necessary, to commence legal proceedings in Court in my/our name against the third party.
3. You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit. Upon settlement of my claim, you are authorised to sign any Discharge Voucher or any document to confirm my acceptance of the settlement as full and final discharge of my claim, on my behalf.
4. Upon resolving my/our claim, you are authorised to agree with my/our solicitors on the amount of their professional costs and disbursements for acting for me/us and to receive payment of the balance of the settlement sum on my/our behalf directly into your account.
5. In the event that I/we am/are required to attend at my/our solicitors' office or to attend Court in connection with my/our claim, I/we shall render full co-operation.
6. In the event that my/our claim against the third party and/or his insurers is not successful or cannot be proceeded with, I/we authorise you to make a claim against my/our own insurers for the cost of repairs and any other losses recoverable under my/our policy of insurance. In this respect, I/we understand and accept that the excess amount applicable under the policy of insurance shall be borne by me/us. I/We shall also be personally liable to bear all Legal Costs incurred by you in claiming back for the repair costs by your Solicitors.
7. If for whatever reason, my/our insurers reject my/our claim for indemnity for the cost of repairs and/or any other losses recoverable under the policy of insurance or make an offer to pay less than the amount claimed by you, I/we agree and undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonably incurred on my/our behalf or to pay you the difference in amount, as the case may be.
8. In the event that the third party's insurance company send a cheque for the settlement amount directly to you, you have to pay **AE AUTO PTE LTD** our repair costs and others, which is included in the settlement amount. Failure to do so may result in us commencing legal action against you to recover for our repair costs and others.

Dated this 19 day of 07 2019

Waynll  
Name KOE WAI YIN  
NRIC No. S8013406A  
ROC No.  
(company stamp, if applicable)  
Address :

Contact No.

Name of Insurers : AXA Insurance PTE LTD  
Policy No. : GA 399911/1  
Excess : \_\_\_\_\_



# LONPAC INSURANCE BHD

CLAIM NO : 19/19/VC05/022096  
DATE : 17 SEPTEMBER 2019

## DISCHARGE VOUCHER

I/We, **KOK WAI YIN** confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or the owner of **GBC 837M** the sum of **Singapore Dollars Three Thousand Eight Hundred Only (\$3,800.00)** in full and final satisfaction, liquidation and discharge of property claim competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of property claim sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident to my vehicle, **SGY 2572M** on **16 JULY 2019** along **MANDAI LINK**.

I/We hereby agree to indemnify and keep indemnify (**TRITECH SYSENG (S) PTE LTD / LONPAC INSURANCE BHD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **M/S AE AUTO PTE LTD**.

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

*Waynllh*  
..... 23/10/19  
Signature of vehicle owner/Date

**KOK WAI YIN** 23/10/19  
.....  
Name of vehicle owner/Date





# AE AUTO PTE LTD

160, Sin Ming Drive, Sin Ming Auto City,  
#06-01 Singapore 575722  
Tel: 6453 5654, 6459 1630 Fax: 6459 1698  
Email: aeexcel@singnet.com.sg

PRO FORM

Reg. No. 201535575N

INVOICE NO : TP 1526

02/08/2019

SGY 2572 M

LONPAC INSURANCE BHD ( SINGAPORE )  
100, BEACH ROAD  
SHAW TOWER  
SINGAPORE 189702

TOYOTA  
RUS

S/N	DESCRIPTION	AMOUNT S\$
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Accident Date: 16/07/2019

Lump Sum Repair, Supply Parts &  
Labour .

\$ 3,200.00

Sub - Total : \$ 3,200.00

\$ 3,200.00

NOTE : All cheques must be crossed and make  
payable to AE Auto Pte Ltd

RECEIVED VEHICLE IN GOOD ORDER

for AE Auto Pte Ltd



**萬豐利汽車服務**  
**BAN HONG LEE MOTOR SERVICES**

Blk 5033, Ang Mo Kio Industrial Park 2 #01-279  
Singapore 569536. Tel: 6482 5577 (3 Lines) Fax: 6482 5000  
Reg. No. 263102/00M

正式收據  
OFFICIAL RECEIPT

DATE: 29/7/18

茲收到

RECEIVED FROM:

kok Wai Yin

銀額

AMOUNT:

One thousand One Hundred & Seventy Only

BEING PAYMENT OF: 係對還

(SUBJECT TO CHEQUE CLEARANCE)

rental of SK429Pm from

此收據必須候支票過帳之後始屬有效。

17/7/18 to 25/7/18

\$ 1170/-

CASH/CHEQUE

現銀/支票

(8 days)

BAN HONG LEE MOTOR SERVICES





# 萬豐利汽車服務

## BAN HONG LEE MOTOR SERVICES

Blk 5033, Ang Mo Kio Industrial Park 2 #01-279 (off Ang Mo Kio Ave. 3)  
Singapore 569536 Tel: 6482 5577 (3 Lines) Fax: 6482 5000  
Reg. No: 263102/00M

TOWING SERVICE: 6858 4067 (After 10.30pm)

Truck Rental  
Motor Repair  
Motor Insurance Claims  
Insurance Agent  
Dealer in Used Car  
Authorised Carpool Service Centre

必甲及羅連出租  
汽車修理  
保險賠償  
代理保險  
買賣貨車  
維修服務中心



TOTAL  
DEFENCE  
AWARDS  
1999

### 車輛出租合同 VEHICLE RENTAL AGREEMENT

Date: 17/7/18  
Owner: BAN HONG LEE MOTOR SERVICES ("the owner")  
Hirer: Kok Wai Yin SGY 2572M  
Address: Blk 238 Bukit Batok East Ave 5 #11-211 S(610238)  
NRIC / Co. Reg. No: S 8013406A  
Tel: Fax: H/P: 90182468

Owner and Hirer have agreed to enter into this Vehicle Rental Agreement for the motor vehicle described below and upon the terms and conditions contained on both sides of this document. Hirer acknowledges having read and understood all the terms and conditions and signifies acceptance upon signing.

Vehicle Reg. No: SKU4298M		Agreement No.: 140368	
Driver's Particulars		Odometer:	
Name: Kok Wai Yin		Date & Time Out: 17/7/18 @ 12p.m	
Address:		Date & Time In: 25/7/18 557	
I/C No: S8013406A	Dr/Licence No: 8013406A	Hour @\$	
Date of Issue: 7/3/07	Occupation:	9 Days @\$ 130/	
Date of Birth: 17/7/1980	Tools: obo	Wks @\$	
	Spare Tyre: one set	Mths @\$	
Third Party Claim		Deposit (Refundable):	
In respect of each third party insurance claim arising from the date of hire to date of return of the vehicle (both dates inclusive). Hirer unconditionally agrees to pay Owner S\$ 3000/		Sub-Total:	
Own Vehicle Damage		Balance To Pay: 1170/	
Hirer is responsible for the first \$ 3000/ excess for collision/damage to first party, (i.e.) BAN HONG LEE MOTOR SERVICES (including windscreen) plus loss of earning while damaged vehicle is under repair.			
Authorised Driver			
Hirer shall pay additional excess of S\$1500 if the Authorised Driver is below the age of 25 or is above 65 years old or has less than 2 years driving experience.			
Driver Not Cover By Insurance			
General Exception: Insurance policy does not cover against any driver aged below 22 and/or above 70 years old and/or with driving experience of 1 year and below.			

PETROL/DIESEL AT YOUR OWN EXPENSE  
FOR LOCAL USE ONLY

BAN HONG LEE MOTOR SERVICES

Authorised Signature

Hirer's Signature



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

RECORDS MANAGEMENT CENTRE

## Third Party Insurer Enquiry

Our Ref No: GR-19-115238

Date of Request: 17/07/2019

Your Ref No:

Online Purchase

Autoexcel Engineering Pte Ltd  
160 Sin Ming Drive #06-01,  
Sin Ming AutoCity  
Singapore 575722

Dear Sir/Madam,

Enquiry Date 17/07/2019  
Enquiry By Sih Heng Huat  
TP Vehicle No. GBC837M  
Accident Date 16/07/2019

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBC837M	Lonpac Insurance Bhd	21/04/2019-20/04/2020	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE**

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Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

RECORDS MANAGEMENT CENTRE

## TAX INVOICE

Our Ref No: GR-19-115238  
Date of Request: 17/07/2019

Your Ref No: Online Purchase

Autoexcel Engineering Pte Ltd  
160 Sin Ming Drive #06-01,  
Sin Ming AutoCity  
Singapore 575722

Dear Sir/Madam,

Enquiry Date 17/07/2019  
Enquiry By Sih Heng Huat  
TP Vehicle No. GBC837M  
Accident Date 16/07/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [ ] Cash ☐ [ ] Cheque