

INS. CASE OWNER:

CC 4, 4C 190 12787, Kha3n2

LKK:
IDAC:

Surveyor:

KSC

DOI:

ASSIGNMENT

19/1/19

Date / Time:

18/1/19

Registered in Merimen:

Pre-assign / CCU / FTE

GBC 837M



Insured Vehicle No.:

Claim No.:

19/1/19 / VCS / 102096

Name of Insured:

Tritech Syseng (S) Pte Ltd

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A.:

16/07/2019

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability: %

Final ? Yes / No

Shy 2572M



INSRS:

WSP:

Tel:

Liability:

RMKS:

Multi-land
Ae Aoo

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time		STAGE	DATE / PIC
	Shy 2572M - a/AHL 600 3234/D ; P/A: 17/01/16	Non-Reporting ltr (1st):	
	GBC 837M - X	Non-Reporting ltr (2nd):	
	- FINANCIAL	Non-Reporting ltr (Final):	
		Notification ltr (if non-pickup):	
06/08/19	- MUR ROUWUBB. OLD RATE - BUNDLED TP	Call OI:	
	- EMAIL LIABILITY CLEAR	After call ltr to OI:	
		Documentation Check List: Handler Typist	
	- THE REPORT WHILE PENDING TP LOD	Notification ltr (if non-pickup)	
	- REPORT DONE. ORIGINAL TP LOD IN	After call ltr to OI:	
12/09/19	- SBBK MANDATE APPROVAL TO LPC	Authorisation To Act:	
		Release Voucher:	
17/09/19	- LPC APPROVED MANDATE.	Final Repair Bill:	
	- SEND 1ST OFFER TO TP	Car Rental Invoice:	
	- TP COMPLETE FOLLOW INVOICE. THEY WILL	Towing Invoice	
	CHANGE THE LOD 4 OTHER VOS.	LTA / GIA:	
		Medical Bill:	
25/09/19	- TP ACCEPTED OFFER	PIR:	
	- LU DOCS IN OFFER.	Mandate/Reject Instruction:	
	- TO CLOSE.	LOD	
		Payment Breakdown Form:	
PRELIMINARY ADVICE	Date/Time: 22/04/19	Post-Repair Photos:	
	Sent By: AS	Others:	

FINALIZATION	Date/Time:	Confirm with:	Confirm by:
Repair Cost: LPS	S\$ 3,200.00 (4 days) Reduction: 34 %		Email ☐ Call ☐
FINAL SETTLEMENT	Date/Time: 21/10/19	Confirm with: KARAN	Email ☒ Call ☐
Final Liability:	% 100 (Agreed / Assessed) BOLA S/N No.:	27	If NO or B 28, Ass. Lia:
Repair Cost:	S\$ 3,200.00		COLO RATE - BUNDLED TP
Loss of Rental (LOR):	S\$ 600.00 (6 days) X \$ 100.00		
Loss of Use (LOU):	S\$ - (\$ x days)		
Loss of Income (LOI):	S\$ - (\$ x days)		
LOR only ☒ LOU only ☐	LOR + LOU ☐ LOR + LOI ☐ [Tick only one]		
GIA/LTA Search	S\$ 2.00		
Medical:	S\$ -		
Disbursement:	S\$ - (e.g. Tow/ Independent)		
Legal Cost	S\$ -		
Total:	S\$ 3,802.00	Global Sum S\$: 3,800.00	
FINAL PAYMENT	Date/Time:	Confirm with:	Email ☐ Call ☐
Payee 1:	S\$ 3,800.00	Name 1: AE AUTO PTE LTD	
Payee 2: (Strike if N.A.)	S\$ -	Name 2: -	
Payee 3: (Strike if N.A.)	S\$ -	Name 3: -	



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: 19/19/19/VC05/022096
Our ref: CC4/LPC19012787/Kha3

Date: 22/07/2019

The Motor Claims Department
M/s LONPAC INSURANCE BHD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SGY 2572M

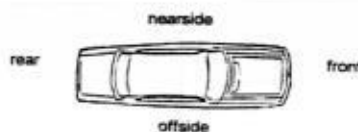
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 19/07/2019 at the premises of M/s Multilateral Services - Sin Ming and have the following to report:-

Workshop Estimate Amount	: S\$	7,442.20
Revised Estimate Amount	: S\$	4,013.84
"Check" Items Amount	: S\$	957.66
Total (Including Check Items)	: S\$	4,971.50
Market Value	: S\$	- (est.)
LTA Reimbursement Value	: S\$	- (est.)
Nett Value	: S\$	- (est.)

Description of Damage:

The vehicle sustained damages at the
Rear O/S Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 4.0 days

Yours faithfully,

KENNETH KONG
Licensed Appraiser

Kh

MULTILATERAL SERVICES
160, Sin Ming Drive, Sin Ming Auto City,
#06-01 Singapore 575722
Tel: 6453 5654, 6459 1630 Fax: 6459 1698
Reg. No. 46956800/C

Not Authorized
L1 Rep @ 3200/-
Minor After Paint
4 days

Date : '17/07/2019

QUOTATION -THIRD PARTY CLAIM

LONPAC INSURANCE BERHAD

Attn: Motor Claim Department . Officer In Charge

Accident on : 16/07/2019

Claim : Third Party Claim
Veh. No : SGY 2572 M
Model : TOYOTA RUSH
Insured Ins: AXA INSURANCE

QTY	PARTICULARS	AMOUNT	SURVEYOR
	Your Insurer Vehicle No : GBC 837 M		
1	TAILGATE 1404.10 Bz	\$ 1,848.50	✓
1	TAILGATE RUSH EMBLEM Bz	\$ 65.00	—
1	TAILGATE W/SCREEN MOULDING 120 Bz	\$ 180.00	—
1	TAILLAMP RH 481.83 mg	\$ 580.60	✓
1	TAILLAMP PANEL RH	\$ 228.00	x
1	TAILLAMP SIDE CLIP RH Bz	\$ 20.00	✓
1	TAILLAMP LOWER BRACKET RH CM	\$ 161.45	✓
1	REAR FENDER RH	REPAIR	
1	REAR FENDER UNDERSHIELD RH Bz	\$ 228.00	x
1	REAR BUMPER 1077.60 Bz	\$ 1,348.50	✓
1	REAR BUMPER RH SIDE RETAINER 89.50	\$ 181.45	✓
1	REAR BUMPER REFLECTOR RH Bz	\$ 141.50	x
1	REAR BUMPER CLIPS Bz	\$ 35.00	—
1	REAR BUMPER BRACKET RH	\$ 191.00	x
1	END PANEL	\$ 580.60	x
		\$ 5,789.60	
	Less 25%	\$ 1,447.40	
		\$ 4,342.20	
	S/NETT PARTS :		
1SET	REVERSE SENSORS 5401	\$ 280.00	20012
2 TUBE	REAR W/SCREEN SEALANT Bz	\$ 240.00	4012
	TOTAL S/NETT :	\$ 520.00	
	TOTAL PARTS :	\$ 4,862.20	

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

160, Sin Ming Drive, Sin Ming Auto City,
#06-01 Singapore 575722
Tel: 6453 5654, 6459 1630 Fax: 6459 1698
Reg. No. 40956800/C

Tel: 6453 5654, 6459 1630 Fax: 6459 1698

Reg. No. 46956800/C

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MULTILATERAL SERVICES

160, Sin Ming Drive, Sin Ming Auto City,
#06-01 Singapore 575722
Tel: 6453 5654, 6459 1630 Fax: 6459 1698
Reg. No. 46956800/C

Not Authorized
L1 Rep & ?
Recovery After Paint
4 days

Date : '17/07/2019

QUOTATION -THIRD PARTY CLAIM

LONPAC INSURANCE BERHAD

Attn: Motor Claim Department . Officer In Charge

Accident on : 16/07/2019

Claim : Third Party Claim
Veh. No : SGY 2572 M
Model : TOYOTA RUSH
Insured Ins: AXA INSURANCE

QTY	PARTICULARS	AMOUNT	SURVEYOR
	Your Insurer Vehicle No : GBC 837 M		
1	TAILGATE <i>Bz</i>	\$ 1,848.50	✓
1	TAILGATE RUSH EMBLEM <i>me</i>	\$ 65.00	—
1	TAILGATE W/SCREEN MOULDING <i>me</i>	\$ 180.00	—
1	TAILLAMP RH	\$ 580.60	?
1	TAILLAMP PANEL RH	\$ 228.00	X
1	TAILLAMP SIDE CLIP RH	\$ 20.00	?
1	TAILLAMP LOWER BRACKET RH	\$ 161.45	?
1	REAR FENDER RH	REPAIR	
1	REAR FENDER UNDERSHIELD RH <i>me</i>	\$ 228.00	X
1	REAR BUMPER <i>Bu</i>	\$ 1,348.50	✓
1	REAR BUMPER RH SIDE RETAINER	\$ 181.45	✓
1	REAR BUMPER REFLECTOR RH	\$ 141.50	?
1	REAR BUMPER CLIPS <i>me</i>	\$ 35.00	—
1	REAR BUMPER BRACKET RH	\$ 191.00	X
1	END PANEL	\$ 580.60	X
		\$ 5,789.60	
	Less 25%	\$ 1,447.40	
		\$ 4,342.20	
	S/NETT PARTS :		
1SET	REVERSE SENSORS	\$ 280.00	?
2 TUBE	REAR W/SCREEN SEALANT <i>me</i>	\$ 240.00	405m
	TOTAL S/NETT :	\$ 520.00	
	TOTAL PARTS :	\$ 4,862.20	

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

160, Sin Ming Drive, Sin Ming Auto City,
#06-01 Singapore 575722
Tel: 6453 5654, 6459 1630 Fax: 6459 1698
Reg. No. 46956800/C

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Nivitha (LKK Auto)

From: ONG LI LI <llong@lonpac.com>
Sent: Thursday, 18 July 2019 4:20 PM
To: Autoexcel Engineering ; MT_Claim_SG; assignments@lkkauto.com; Admin-D (LKKAuto)
Subject: RE: PRE REPAIR SURVEY FOR SGY 2572M Our Ref: 19/19/19/VC05/022096 [External General]
Attachments: SAS2636579.pdf

5.04pm @ 18/7/19

car in
person @ Ryan
Arrive on 17/7/19

Lonpac External - General

Without Prejudice

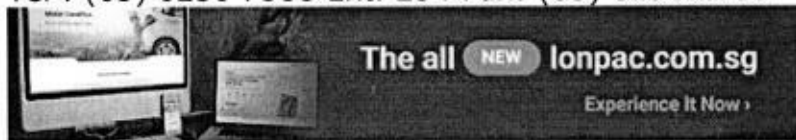
Dear Ryan

Thank you for your confirmation.

Dear Nivitha

Please arrange Kenneth Kong to conduct TP survey.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Autoexcel Engineering [mailto:aeexcel@singnet.com.sg]
Sent: Thursday, 18 July, 2019 4:00 PM
To: ONG LI LI; MT_Claim_SG
Subject: RE: PRE REPAIR SURVEY FOR SGY 2572M Our Ref: 19/19/19/VC05/022096 [External General]
Importance: High

Dear Sirs,

We wish to appoint Kenneth Kong.

Thank you

Best Regards
Ryan Soh
93825367

From: ONG LI LI <llong@lonpac.com>
Sent: Thursday, July 18, 2019 3:42 PM
To: 'aeexcel@singnet.com.sg' <aeexcel@singnet.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: PRE REPAIR SURVEY FOR SGY 2572M Our Ref: 19/19/VC05/022096 [External General]

Lonpac External - General

Without Prejudice
Save as to Costs

Dear Ryan

Please send future correspondences relating to Motor Claims to mt_claim@lonpac.com.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the following list to conduct the joint pre-repair survey as a single joint expert.

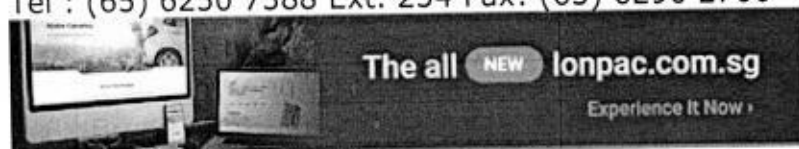
1	Kalvin Ang
2	Xing Guo Qiang
3	Mohamad Taufikh
4	Mohammed Rasul
5	Adrian Ling
6	Marcus Chua
7	Kenneth Kong
8	Bryan Ang
9	Choo Beng Hai
10	Nicholas Tey

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: CHEW BENG KEE
Sent: Thursday, 18 July, 2019 3:24 PM
To: 'aeexcel@singnet.com.sg'; MT_Claim_SG
Subject: FW: PRE REPAIR SURVEY FOR SGY 2572M [External General]
Importance: High

Lonpac External - General

Hi Gerald/Li Li, pls assist to provide our list of surveyors to Autoexcel. TQ.

Best Regards

Chew Beng Kee

Head of Claims | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext. 246 | Fax: (65) 6296 2706

Lonpac External - General data is for internal / external use.

From: Autoexcel Engineering [<mailto:aeexcel@singnet.com.sg>]

Sent: Wednesday, July 17, 2019 4:48 PM

To: CHEW BENG KEE

Subject: FW: PRE REPAIR SURVEY FOR SGY 2572M

Importance: High

GIA report attached.

Kindly let us have the list of surveyor to appoint.

Please revert soonest.

From: Autoexcel Engineering <aeexcel@singnet.com.sg>

Sent: Wednesday, July 17, 2019 12:54 PM

To: 'bkchew@lonpac.com' <bkchew@lonpac.com>

Subject: PRE REPAIR SURVEY FOR SGY 2572M

Importance: High

Dear Sirs,

Please help us arrange for pre repair survey.

Our vehicle – SGY 2572M

Accident date – 16/07/2019

Your insure – GBC 837M

Location – MULTILATERAL SERVICES

160 SIN MING DRIVE # 06-01

SIN MING AUTOCITY (S) 575722

Please be informed vehicle is already in our workshop, kindly let us have the list of surveyor to appoint.

We will forward a copy of GIA report once its ready.

Thank you

Regards

Ryan Soh
93825367



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD			Ref : CC4/LPC19012787/Kha3n2	
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555			Date : 25-10-2019	
			Code : LPC2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	GBC 837M	Veh. Inspected	SGY 2572M	
Policy No.	Z19VC05001927	Coverage (\$)	0.00	
Claim No.	19/19/19/VC05/022096	Excess (\$)	0.00	
Assign From	ONG LI LI	Assign Date	18/07/2019	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA RUSH (A)	c.c	1495	
Engine No.	HIDDEN	Year of Reg.	2007	
Chassis No.	J200E0016930	Colour	METALLIC BLACK	
Odometer	451582	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	215/65 R16	TOYO	9 mm	
L/H Front Tyre	215/65 R16	TOYO	9 mm	
R/H Rear Tyre	215/65 R16	TOYO	9 mm	
L/H Rear Tyre	215/65 R16	TOYO	9 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR O/S PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	16/07/2019	Inspection Date	19/07/2019	
Survey held at	AE AUTO PTE LTD 160 SIN MING DRIVE #06-01 SIN MING AUTOCITY SINGAPORE 575722			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SGY 2572M

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	TAILGATE	BENT	1,848.50	1,404.10
1	TAILGATE RUSH EMBLEM	NECESSARY	65.00	65.00
1	TAILGATE W/SCREEN MOULDING	NECESSARY	180.00	120.00
1	TAILLAMP RH	MTG DISTORTED	580.60	481.83
1	TAILLAMP PANEL RH	TO REPAIR SEE LABOUR	228.00	-
1	TAILLAMP SIDE CLIP RH	NECESSARY	20.00	20.00
1	TAILLAMP LOWER BRACKET RH	CRACKED	161.45	161.45
1	REAR FENDER RH (NPA)	TO REPAIR SEE LABOUR	-	-
1	REAR FENDER UNDERSHIELD RH	SERVICEABLE	228.00	-
1	REAR BUMPER	BUCKLED	1,348.50	1,077.60
1	REAR BUMPER RH SIDE RETAINER	DISTORTED	181.45	89.50
1	REAR BUMPER REFLECTOR RH	SERVICEABLE	141.50	-
1	REAR BUMPER CLIPS	NECESSARY	35.00	35.00
1	REAR BUMPER BRACKET RH	TO REPAIR SEE LABOUR	191.00	-
1	END PANEL	TO REPAIR SEE LABOUR	580.60	-
	LESS 25% DISCOUNT		-1,447.40	-863.62
			4,342.20	2,590.86
SPECIAL NETT ITEMS				
1	SET REVERSE SENSORS (SN)	SHORTED	280.00	200.00
2	TUBE REAR W/SCREEN SEALANT (SN)	NECESSARY	240.00	40.00
			520.00	240.00
LABOUR				
	LABOUR CHARGES, CUTTING, WELDING, REPLACE REPAIR ACCIDENT AFFECTED AREA. INCLUSIVE OF THE REPAIR OF TAILLAMP PANEL RH, REAR FENDER RH, REAR BUMPER BRACKET RH AND END PANEL.		800.00	500.00
	TO DO SPRAY PAINTING ON ACCIDENT AFFECTED AREA.		1,000.00	500.00
	TO DO ANTI RUST.	NOT NECESSARY	120.00	-

Report Ref No. CC4/LPC19012787/Kha3n2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO DO SEALANT WATERPROOFING ON WELDING, CUTTING AREA. SEAL GAP ETC FOR REAR.	NOT NECESSARY	120.00	-
	TRANSFER TAILGATE PARTS TO ANOTHER TAILGATE.		100.00	60.00
	TO REMOVE REFIX REAR W/SCREEN.		100.00	100.00
	TO REMOVE REFIX, GARNISH, TRIM BOARD, UPHOLSTERY ETC.	NOT NECESSARY	220.00	-
	TO CHECK LAMP WIRING SYSTEM, REMOVE REFIX SENSOR ETC.		120.00	70.00
			2,580.00	1,230.00
GRAND TOTAL			7,442.20	4,060.86
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				3,200.00

Report Ref No. CC4/LPC19012787/Kha3n2

KONG SENG CHEONG

Licensed Appraiser

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